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# Tape Lighting Warranty

*Last Updated June 23, 2022*

## Limited Warranty on Kichler® Tape Lighting

Kichler Lighting LLC (“Kichler Lighting”) warrants the following catalogued tape lighting component parts and accessories to the original consumer purchaser or commercial purchaser, as applicable, to be free from defects in material and workmanship for the applicable period specified below.

### LED Light Engines and Electrical Components of 24 Volt Tape Lighting and Hard Strip Products

Five (5) years from the date of purchase when the product is installed in a single family residence by the original consumer purchaser. For commercial purchasers, three (3) years from the date of purchase.

For 8T 24V tape lighting products, five (5) years from the date of purchase when the product is installed in a single family residence by the original consumer purchaser and for commercial purchasers.

For 6D 24V puck lights, three (3) years from the date of purchase when the product is installed in a single family residence by the original consumer purchaser. For commercial purchasers, one (1) year from the date of purchase.

### LED Light Engines and Electrical Components of 12 Volt Tape Lighting Products

Three (3) years from the date of purchase when the product is installed in a single family residence by the original consumer purchaser. For commercial purchasers, one (1) year from the date of purchase.

For 4DD and 6DD 12V tape lighting products, five (5) years from the date of purchase when the product is installed in a single family residence by the original consumer purchaser and for commercial pruchasers.

### 24 and 12 Volt Electronic Power Supplies and Magnetic Transformers

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GOT IT

WARRANTY INFORMATION

INDOOR LIGHTING WARRANTY

ÉLAN LIGHTING WARRANTY

UNDER CABINET WARRANTY

**TAPE LIGHTING WARRANTY**

CEILING AND WALL FAN WARRANTY

OUTDOOR LIGHTING WARRANTY

LANDSCAPE LIGHTING WARRANTY

RLM WARRANTY

Five (5) years from the date of purchase when the product is installed in a single family residence by the original consumer purchaser. For commercial purchasers, three (3) years from the date of purchase.

### **Tape Light Accessories**

One (1) year from the date of purchase when the product is installed in a single family residence by the original consumer purchaser. This warranty includes but is not limited to connectors, track and channel accessories. This warranty does not extend to commercial purchasers.

### **Special Order (non-catalogued) Tape Lighting Products**

One (1) year from the date of purchase.

### **What We Will Do**

Kichler Lighting, at its sole discretion, will repair or replace, free of charge, during the applicable warranty period, any product or component part (as described above) that proves defective in material and/or workmanship under normal installation, use and service. If repair or replacement is not practical, Kichler Lighting may elect to refund the purchase price in exchange for the return of the product. Replacement parts are subject to availability and may differ from those originally supplied. **These are your exclusive remedies.**

### **What Is Not Covered**

This warranty does not cover damage resulting from reasonable wear and tear, voltage outside of the North American Standard Voltage Range 108 to 132 VAC (60 HZ), acts of God, misuse (including use of the product for an unintended application), abuse, improper packaging of product returned to Kichler Lighting, neglect and improper or incorrect installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions. Kichler Lighting recommends using a professional electrician for all installation and repair of its products.

### **What You Must Do to Obtain Warranty Service or Replacement Parts**

A warranty claim may be made by contacting the distributor or retailer from whom you purchased the product. If the distributor or retailer is not available, or you have questions about this warranty, please contact us by mail or online as follows (please include your model number and date of purchase):

Kichler Lighting LLC  
30455 Solon Road  
Solon, OH 44139-3415  
<http://www.kichler.com/customer-service/contact-us/.aspx>

### **Limitation on Duration of Implied Warranties**

Note: Some states/provinces (including Quebec) do not allow limitations on how long an implied warranty lasts, so the below limitation may not apply to you. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A

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### Limitation of Special, Incidental or Consequential Damages

Note: Some states/provinces (including Quebec) do not allow the exclusion or limitation of special, incidental or consequential damages, so the below limitations and exclusions may not apply to you. **Notice to residents of the State of New Jersey:** The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey. KICHLER LIGHTING SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE.

### Additional Rights

This warranty gives you specific legal rights. You may also have other rights which vary by state or province.

*This warranty is not transferable.*

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