

This document is intended to cover Commercial Care & Maintenance for all Wall Base and Accessory concepts for Roppe. If there are any questions or concerns, please reach out to solutions@rhctechical.com.

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1. RECOMMENDED CLEANERS, FINISHES, & FINISH REMOVERS

Excelsior NC-900 Neutral Cleaner is a pH neutral, all-purpose cleaner for the initial and daily cleaning of Resilient flooring products.

Since there are many maintenance products available today for the commercial environment, we cannot test each available product for fitness of use. We have thoroughly tested these products and recommend their use. If you have a question regarding the fitness of use of other products, please contact customer service or technical services using the information below.

2. MAINTENANCE OVERVIEW

Wall Base & Accessories are a low maintenance product that does not require a floor finish, commonly called a “wax”. Daily and routine maintenance must be performed to maintain the appearance of the product.

Always use a soft damp cloth conducting daily or routine maintenance. As with any maintenance program, be sure to use proper PPE (Personal Protective Equipment) per the cleaning product SDS and ensure all maintenance procedures are conducted per the cleaning products instructions. The use of Caution Tape and/or Wet Floor Signs is recommended to prevent slips and falls.

*There is a list of things that we would recommend that you not do to these flooring products as we have seen damage from these items: **DO NOT** use vacuums that have a beater bar or electric brooms with hard plastic bottoms or no padding, as this may cause discoloration, scratching and loss of sheen. **DO NOT** use highly alkaline or acidic cleaners. **DO NOT** use detergents, abrasive cleaners or “mop and shine” type products (such as Bleach, Pine-Sol, Clorox Soft Scrub, Fabuloso, Rejuvenate, Mop & Glo, Mr. Clean, Murphy’s Oil Soap and similar, unapproved cleaners), as they will dull the finish and sheen of the flooring material. **DO NOT** use Mineral Spirits, Kerosene, Gasoline, Naphtha and/or other solvents to clean Luxury Vinyl Tile. **DO NOT** use sweeping compounds or cleaning agents containing oils or solvents. **DO NOT** allow excess amounts of water to sit on floor for extended periods of time.*

2.1 INITIAL MAINTENANCE

Ensure that adhesive has cured for recommended period of time prior to conducting initial maintenance. Remove any protective coverings prior to cleaning.

Wipe material with a clean non-abrasive towel, cloth or rag to remove any dirt, dust or debris.

Mix 2-4 ounces of Excelsior NC-900 Neutral Cleaner per gallon of clean water. Use a clean towel, cloth or rag to apply cleaner to material. If heavily soiled, an additional cleaning may be required. Use clean towel, cloth or rag to remove any and all excess cleaning solution. Rinse area with clean towel, cloth or rag and clean, cool water and

allow material to dry completely. Ensure material is clean and that all cleaning residue has been removed (this may require additional rinsing).

2.2 ROUTINE MAINTENANCE

As the wall base begins to get soiled or scuffed up, routine maintenance will be needed. This will most likely be in the form of spot cleaning.

In this case, mix 2-4 ounces of Excelsior NC-900 per a gallon of water. Using either a mop or a trigger sprayer bottle, apply the solution to the area and let stand for 5 minutes. Using a soft-bristled, nylon brush, clean towel, cloth, or rag scrub the area to remove dirt and debris. Remove the slurry using a clean towel, cloth or rag. Rinse the area with a clean towel, cloth or rag using clean cool water to remove any and all cleaning residue.

If the wall base material is generally soiled, mix 2-4 ounces of Excelsior NC-900 per a gallon of water. Wipe down with a clean towel, cloth or rag. Rinse the area using clean cool water with a clean towel, cloth or rag to remove any and all cleaning residue.

3. FLOORING PROTECTION

Do not slide or drag pallets or heavy equipment across the new flooring. When moving appliances or heavy furniture, protect flooring from scuffing and tearing using temporary floor protection.

Do not allow chairs and other furniture to be pushed completely against the wall as the Wall Base will not prevent damage to the wall.

All furniture casters must be made of a soft material and must have a contact point of at least 1" in width to limit indentation and flooring damage.

All rolling chairs or seating must have a resilient flooring chair pad installed over the finished floor to protect floor covering.

All fixed furniture legs must have permanent felt or soft rubber floor protectors installed on all contact points and to reduce indentation. Floor protectors must have a flat contact point of at least 1 sq. in. or 1 in. diameter and must cover the entire bottom surface of the furniture leg.

Ensure all furniture castors and chair legs are clean and free of any and all dirt and debris. Routinely clean chair castors and furniture legs to ensure that dirt or debris has not built up or become embedded in castors or floor protectors.

Replace chair castors and floor protectors at regular intervals, especially if they become damaged or heavily soiled.

Place walk-off mats at outside entrances. Ensure mats are manufactured with non-staining backs to prevent discoloration.