

WARRANTY

LIMITED WARRANTY FOR SPEAKMAN PRODUCTS

Professional Plumbing Group, Inc., doing business as Speakman (“Speakman”) warrants that its Speakman brand products below are warranted to be free of defects in material and workmanship for the warranty periods provided below. Speakman warrants to its end user purchasers only (“Buyer”) that goods purchased from Speakman or a Speakman authorized seller in the United States are sold free from defects in materials and workmanship and conform to Speakman’s specifications at the time of manufacturing, provided the goods are properly installed and maintained. This warranty is extended to the original purchaser and is not transferable to another person. PERFECT Ceramic Cartridges used in Speakman Commander® faucets are additionally warranted to be leak-free when used under normal conditions in accordance with installation and care instructions included with the product. With respect to PERFECT Ceramic Cartridges used in Speakman Commander® faucets, this warranty applies only for use with potable water.

Product Category	Duration of Warranty
Residential shower head and bathroom faucet plumbing products	Limited warranty for lifetime after installation
Shower heads, bathroom faucets, and bathroom accessories	Limited warranty for lifetime after installation
Soap dispensers	Limited warranty for lifetime after installation
Kitchen faucets	Limited warranty for lifetime after installation
Garbage disposals	Limited warranty for 5 years from date of purchase
Commercial and hospitality plumbing products	Limited warranty for 5 years from date of purchase
Sump pumps	Limited warranty for 3 years from date of purchase
Safety products	Limited warranty for lifetime after installation
PERFECT Ceramic Cartridges used in Speakman Commander® faucets. Warranted for use with potable water only.	Limited warranty for 25 years from date of purchase
Toilets	· Limited warranty for lifetime after installation for Vitreous china · Limited warranty for 1 year from date of purchase for seats · Limited warranty for 1 year from date of purchase for mechanical components

Speakman product finishes have a limited warranty period of 25 years from the date of purchase, except for Oil Rubbed Bronze and Matte Black finishes, which have a limited warranty of 5 years from the date of purchase. Finish limited warranty is not covered if finish is exposed to extreme use of cleaners containing abrasives and alcohol, extreme cleaning, extreme chemical use, or any damage due to abuse or neglect.

Because Speakman cannot control the quality of products sold by unauthorized sellers, this warranty applies only to products that were purchased from Speakman or a Speakman authorized seller in the United States, unless otherwise prohibited by law. Speakman reserves the right to reject warranty claims from purchasers for products purchased from unauthorized sellers, including unauthorized internet sites. Buyer's sole and exclusive remedy for any goods that may prove to be defective within the warranty period and covered by this warranty shall be, at Speakman's sole option, the repair or replacement of the defective goods. Speakman reserves the right to refund the purchase price of such a product in the event Speakman is unable to provide a replacement and repair is not commercially practicable or cannot be timely made.

Purchasers of Speakman products who wish to make a warranty claim based upon a product defect should contact Speakman; purchasers can contact Speakman's customer service team by emailing customerservice@speakman.com. When making a warranty claim, you will be required to provide a copy of your proof of purchase showing when and where you purchased the product, along with, as applicable, your order number, and a description of the issue with your Speakman product. Speakman reserves the right to require that you mail your product to Speakman for further review of the product's defect.

THE ABOVE WARRANTIES CONTAIN THE ONLY WARRANTY MADE BY SPEAKMAN AND THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE STATED HEREIN. ANY AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THE WARRANTIES ABOVE. SOME STATES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO BUYER. BUYER AGREES THAT SPEAKMAN SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, ECONOMIC OR PUNITIVE DAMAGES WHETHER THE THEORY BE BREACH OF THIS OR ANY OTHER WARRANTY, NEGLIGENCE, STRICT LIABILITY IN TORT OR BREACH OF CONTRACT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

If you have any questions about whether a seller is authorized to sell Speakman products, call us at 1 (800) 537-2107 or email us at AuthorizedSellers@Speakman.com.

If you would like a physical copy of this warranty, feel free to print this webpage, call us at 1 (800) 537-2107 or email us at AuthorizedSellers@Speakman.com, and we'd be happy to send you a copy.

Effective May 1, 2022

