

# SERVICE MANUAL

**No. OCH761**  
REVISED EDITION-A

**Series PKA**

**Wall Mounted**

**R410A**

**Indoor unit**  
[Model Name]

PKA-A12LA  
PKA-A18LA

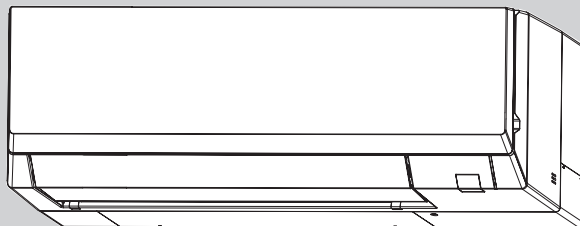
[Service Ref.]

**PKA-A12LA.TH**  
**PKA-A18LA.TH**

Revision:

- Outlines and dimensions have been modified in REVISED EDITION-A.

OCH761 is void.



INDOOR UNIT

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**PARTS CATALOG (OCB761)**

**1****REFERENCE MANUAL****OUTDOOR UNIT'S SERVICE MANUAL**

| Model name                                 | Service Ref.                               | Service manual No.<br>Parts catalog No. |
|--|--|---|
| PUZ-A12/18NKA7(-BS)<br>PUY-A12/18NKA7(-BS) | PUZ-A12/18NKA7(-BS)<br>PUY-A12/18NKA7(-BS) | OCH636<br>OCB636                        |
| PUZ-HA24NHA1<br>PUZ-HA36NKA                | PUZ-HA24NHA1<br>PUZ-HA36NKA                | OCH750<br>OCB750                        |

**2****SAFETY PRECAUTION****2-1. ALWAYS OBSERVE FOR SAFETY**

Before obtaining access to terminal, all supply circuits must be disconnected.

**2-2. CAUTIONS RELATED TO NEW REFRIGERANT**

Cautions for units utilising refrigerant R410A

### Preparation before the repair service.

- Prepare the proper tools.
- Prepare the proper protectors.
- Provide adequate ventilation.
- After stopping the operation of the air conditioner, turn off the power-supply breaker.
- Discharge the condenser before the work involving the electric parts.

### Use new refrigerant pipes.

In case of using the existing pipes for R22, be careful with the following:

- Be sure to clean the pipes and make sure that the insides of the pipes are clean.
- Change flare nut to the one provided with this product. Use a newly flared pipe.
- Avoid using thin pipes.
- In case of reconnecting the refrigerant pipes after detaching, make the flared part of pipe re-fabricated.

**Make sure that the inside and outside of refrigerant piping is clean and it has no contamination such as sulfur hazardous for use, oxides, dirt, shaving particles, etc. In addition, use pipes with specified thickness.**

Contamination inside refrigerant piping can cause deterioration of refrigerant oil, etc.

**Store the piping indoors, and keep both ends of the piping sealed until just before brazing. (Leave elbow joints, etc. in their packaging.)**

If dirt, dust or moisture enters into refrigerant cycle, that can cause deterioration of refrigerant oil or malfunction of compressor.

**The refrigerant oil applied to flare and flange connections must be ester oil, ether oil or alkylbenzene oil in a small amount.**

If large amount of mineral oil enters, that can cause deterioration of refrigerant oil, etc.

**Charge refrigerant from liquid phase of gas cylinder.**

If the refrigerant is charged from gas phase, composition change may occur in refrigerant and the efficiency will be lowered.

**Do not use refrigerant other than R410A.**

If other refrigerant (R22, etc.) is used, chlorine in refrigerant can cause deterioration of refrigerant oil, etc.

### Precautions during the repair service.

- Do not perform the work involving the electric parts with wet hands.
- Do not pour water into the electric parts.
- Do not touch the refrigerant.
- Do not touch the hot or cold areas in the refrigerating cycle.
- When the repair or the inspection of the circuit needs to be done without turning off the power, exercise great caution not to touch the live parts.
- When opening or closing the valve below freezing temperatures, refrigerant may spurt out from the gap between the valve stem and the valve body, resulting in injuries.

### Use a vacuum pump with a reverse flow check valve.

Vacuum pump oil may flow back into refrigerant cycle and that can cause deterioration of refrigerant oil, etc.

### Use the following tools specifically designed for use with R410A refrigerant.

The following tools are necessary to use R410A refrigerant.

| Tools for R410A   |                                       |
|-------------------|---------------------------------------|
| Gauge manifold    | Flare tool                            |
| Charge hose       | Size adjustment gauge                 |
| Gas leak detector | Vacuum pump adaptor                   |
| Torque wrench     | Electronic refrigerant charging scale |

### Handle tools with care.

If dirt, dust or moisture enters into refrigerant cycle, that can cause deterioration of refrigerant oil or malfunction of compressor.

### Do not use a charging cylinder.

If a charging cylinder is used, the composition of refrigerant will change and the efficiency will be lowered.

**Ventilate the room if refrigerant leaks during operation. If refrigerant comes into contact with a flame, poisonous gases will be released.**

### Use the specified refrigerant only.

**Never use any refrigerant other than that specified.** Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of. Correct refrigerant is specified in the manuals and on the spec labels provided with our products. We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

## [1] Warning for service

- (1) Do not alter the unit.
- (2) For installation and relocation work, follow the instructions in the Installation Manual and use tools and pipe components specifically made for use with refrigerant specified in the outdoor unit installation manual.
- (3) Ask a dealer or an authorized technician to install, relocate and repair the unit.
- (4) This unit should be installed in rooms which exceed the floor space specified in outdoor unit installation manual. Refer to outdoor unit installation manual.
- (5) For appliances not accessible to the general public.
- (6) Refrigerant pipes connection shall be accessible for maintenance purposes.
- (7) If the air conditioner is installed in a small room or closed room, measures must be taken to prevent the refrigerant concentration in the room from exceeding the safety limit in the event of refrigerant leakage. Should the refrigerant leak and cause the concentration limit to be exceeded, hazards due to lack of oxygen in the room may result.
- (8) Keep gas-burning appliances, electric heaters, and other fire sources (ignition sources) away from the location where installation, repair, and other air conditioner work will be performed.  
If refrigerant comes into contact with a flame, poisonous gases will be released.
- (9) When installing or relocating, or servicing the air conditioner, use only the specified refrigerant written on outdoor unit to charge the refrigerant lines.  
Do not mix it with any other refrigerant and do not allow air to remain in the lines.  
If air is mixed with the refrigerant, then it can be the cause of abnormal high pressure in the refrigerant line, and may result in an explosion and other hazards.
- (10) After installation has been completed, check for refrigerant leaks. If refrigerant leaks into the room and comes into contact with the flame of a heater or portable cooking range, poisonous gases will be released.
- (11) Do not use low temperature solder alloy in case of brazing the refrigerant pipes.
- (12) When performing brazing work, be sure to ventilate the room sufficiently. Make sure that there are no hazardous or flammable materials nearby.  
When performing the work in a closed room, small room, or similar location, make sure that there are no refrigerant leaks before performing the work.  
If refrigerant leaks and accumulates, it may ignite or poisonous gases may be released.
- (13) Do not install the unit in places where refrigerant may build-up or places with poor ventilation such as a semi-basement or a sunken place in outdoor: Refrigerant is heavier than air, and inclined to fall away from the leak source.
- (14) Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- (15) The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
- (16) Do not pierce or burn.
- (17) Be aware that refrigerants may not contain an odour.
- (18) Pipe-work shall be protected from physical damage.
- (19) The installation of pipe-work shall be kept to a minimum.
- (20) Compliance with national gas regulations shall be observed.
- (21) Keep any required ventilation openings clear of obstruction.
- (22) Servicing shall be performed only as recommended by the manufacturer.
- (23) The appliance shall be stored in a well-ventilated area where the room size corresponds to the room area as specified for operation.
- (24) Maintenance, service and repair operations shall be performed by authorized technician with required qualification.

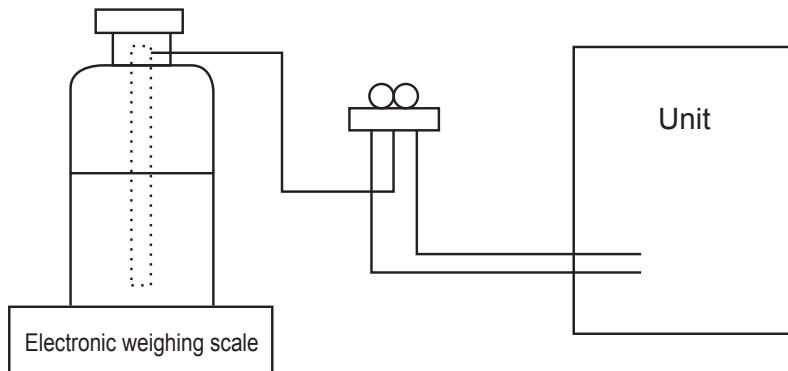
## [2] Cautions for service

- (1) Perform service after recovering the refrigerant left in unit completely.
- (2) Do not release refrigerant in the air.
- (3) After completing service, charge the cycle with specified amount of refrigerant.
- (4) When performing service, install a filter drier simultaneously.  
Be sure to use a filter drier for new refrigerant.

## [3] Additional refrigerant charge

### When charging directly from cylinder

- (1) Check that cylinder for R410A available on the market is a syphon type.
- (2) Charging should be performed with the cylinder of syphon stood vertically. (Refrigerant is charged from liquid phase.)



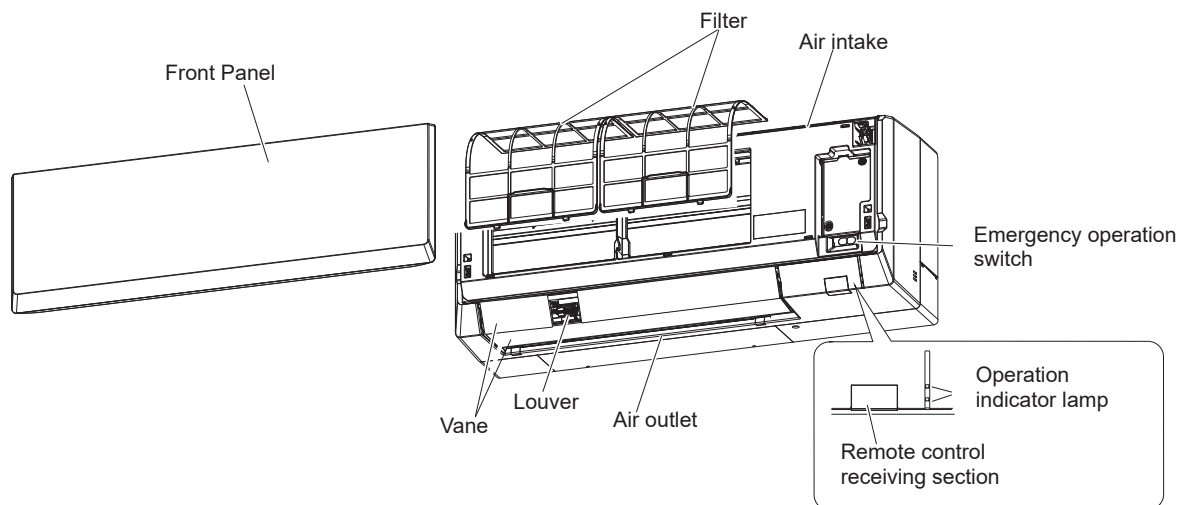
### [5] Service tools

Use the below service tools as exclusive tools for R410A refrigerant.

| No. | Tool name                      | Specifications  |
|-----|--------------------------------|---|
| 1.  | Gauge manifold                 | <ul style="list-style-type: none"> <li>Use the existing fitting specifications. (UNF1/2)</li> <li>Use high-tension side pressure of 5.3MPa-G [768.7 PSIG] or over.</li> </ul> |
| 2.  | Charge hose                    | <ul style="list-style-type: none"> <li>Use pressure performance of 5.09MPa-G [738.2 PSIG] or over.</li> </ul>   |
| 3.  | Electronic weighing scale      | —   |
| 4.  | Gas leak detector              | <ul style="list-style-type: none"> <li>Use the detector for R410A.</li> </ul>   |
| 5.  | Adaptor for reverse flow check | <ul style="list-style-type: none"> <li>Attach on vacuum pump.</li> </ul>  |
| 6.  | Refrigerant charge base        | —   |
| 7.  | Refrigerant cylinder           | <ul style="list-style-type: none"> <li>Top of cylinder (R410A refrigerant)</li> <li>Cylinder with syphon</li> </ul>   |
| 8.  | Refrigerant recovery equipment | —   |

## 3

## PARTS NAMES AND FUNCTIONS



# 4

# SPECIFICATIONS

| Service Ref.                         |                           |           | PKA-A12LA.TH                  |                        |                        |
|--------------------------------------|---------------------------|-----------|-------------------------------|------------------------|------------------------|
| Mode                                 |                           |           | Cooling                       | Heating                |                        |
| Power supply (phase, voltage, cycle) |                           |           | Single phase, 208/230 V, 60Hz |                        |                        |
|                                      | Input                     | kW        | 0.06                          | 0.03                   |                        |
|                                      | Running current           | A         | 0.55                          | 0.30                   |                        |
| External finish (Panel)              |                           |           | Munsell 0.7PB 9.2/0.4         |                        |                        |
| Heat exchanger                       |                           |           | Plate fin coil                |                        |                        |
| Dimensions                           | W                         | mm (inch) | 898 (35-23/64)                |                        |                        |
|                                      | D                         | mm (inch) | 237 (9-11/32)                 |                        |                        |
|                                      | H                         | mm (inch) | 299 (11-25/32)                |                        |                        |
| Weight                               |                           | kg (lbs)  | 12.7 (28.0)                   |                        |                        |
| Fan                                  | Fan (drive) × No.         |           | Line flow fan (direct) × 1    |                        |                        |
|                                      | Fan motor output          |           | kW                            |                        |                        |
|                                      | Airflow (Lo-Mid2-Mid1-Hi) |           | m <sup>3</sup> /min           | 6.1 - 7.3 - 9.0 - 10.7 | 7.5 - 8.2 - 9.2 - 10.9 |
|                                      |                           |           | CFM                           | 215 - 255 - 320 - 375  | 265 - 290 - 325 - 385  |
|                                      | External static pressure  |           | Pa (mmAq)                     | 0 (direct blow)        |                        |
| Noise level (Lo-Mid2-Mid1-Hi)        |                           | dB        | 34 - 39 - 44 - 48             | 34 - 37 - 40 - 43      |                        |

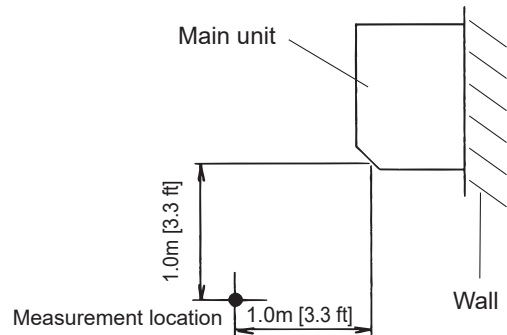
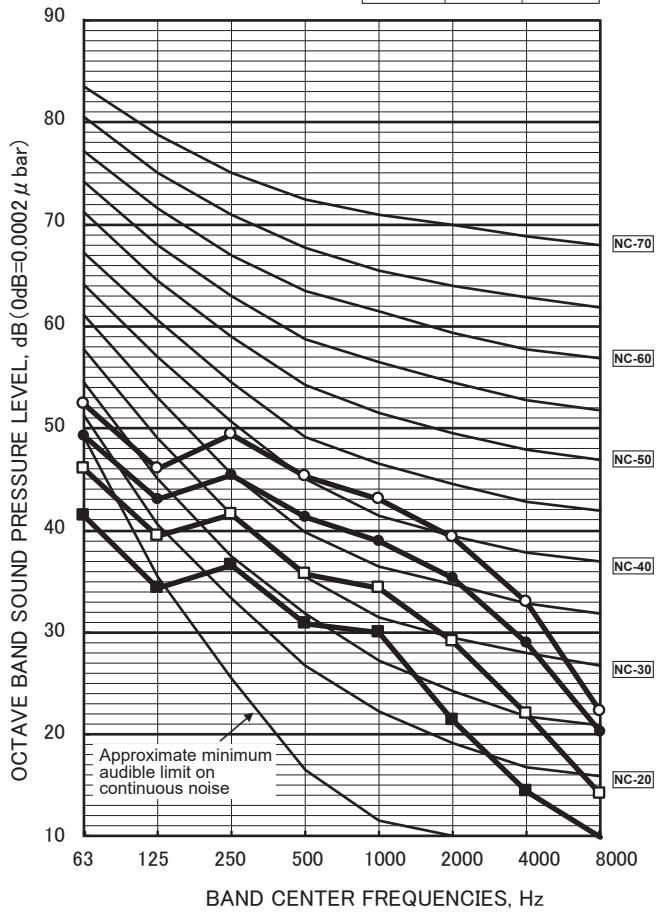
| Service Ref.                         |                           |           | PKA-A18LA.TH                  |                        |                         |
|--------------------------------------|---------------------------|-----------|-------------------------------|------------------------|-------------------------|
| Mode                                 |                           |           | Cooling                       | Heating                |                         |
| Power supply (phase, voltage, cycle) |                           |           | Single phase, 208/230 V, 60Hz |                        |                         |
|                                      | Input                     | kW        | 0.06                          | 0.04                   |                         |
|                                      | Running current           | A         | 0.55                          | 0.45                   |                         |
| External finish (Panel)              |                           |           | Munsell 0.7PB 9.2/0.4         |                        |                         |
| Heat exchanger                       |                           |           | Plate fin coil                |                        |                         |
| Dimensions                           | W                         | mm (inch) | 898 (35-23/64)                |                        |                         |
|                                      | D                         | mm (inch) | 237 (9-11/32)                 |                        |                         |
|                                      | H                         | mm (inch) | 299 (11-25/32)                |                        |                         |
| Weight                               |                           | kg (lbs)  | 12.7 (28.0)                   |                        |                         |
| Fan                                  | Fan (drive) × No.         |           | Line flow fan (direct) × 1    |                        |                         |
|                                      | Fan motor output          |           | kW                            |                        |                         |
|                                      | Airflow (Lo-Mid2-Mid1-Hi) |           | m <sup>3</sup> /min           | 6.1 - 7.3 - 9.0 - 10.7 | 7.5 - 8.9 - 10.6 - 12.7 |
|                                      |                           |           | CFM                           | 215 - 255 - 320 - 375  | 265 - 310 - 375 - 450   |
|                                      | External static pressure  |           | Pa (mmAq)                     | 0 (direct blow)        |                         |
| Noise level (Lo-Mid2-Mid1-Hi)        |                           | dB        | 34 - 39 - 44 - 48             | 34 - 39 - 44 - 48      |                         |

# 5

# NOISE CRITERION CURVES

## 5-1. NOISE CRITERION CURVES

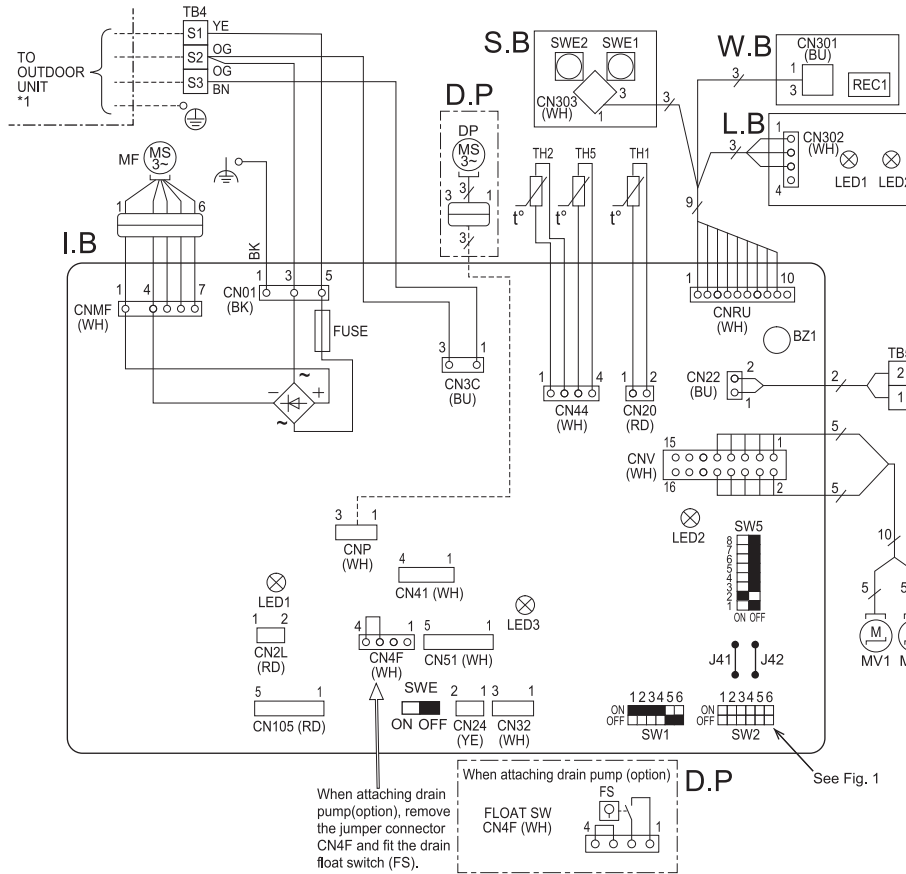
| FAN      | SPL(dB) | LINE |
|----------|---------|------|
| High     | 48      | ○—○  |
| Medium 1 | 44      | ●—●  |
| Medium 2 | 39      | □—□  |
| Low      | 34      | ■—■  |



\* Measured in anechoic room.







NOTES:

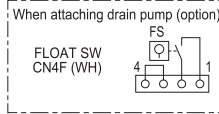
1. Symbols used in wiring diagram on the left are, :Terminal (block), :Connector.
2. Indoor and outdoor connecting wires are made with polarities, make wiring matching terminal numbers (S1, S2, S3).
3. Since the outdoor side electric wiring may change, be sure to check the outdoor unit electric wiring for servicing.
4. This diagram shows the wiring of indoor and outdoor connecting wires (specification of 208V/230V), adopting superimposed system of power and signal.
  - For power supply system of this unit, refer to the caution label located near this diagram.

\* 1: Use copper supply wires.  
Utiliser des fils d'alimentation en cuivre.

<Fig. 1>  
The black square (■) indicates a switch position.

| Models | SW2    |
|--------|--------|
| A12    | ON OFF |
| A18    | ON OFF |

When attaching drain pump (option), remove the jumper connector CN4F and fit the drain float switch (FS).



[LEGEND]

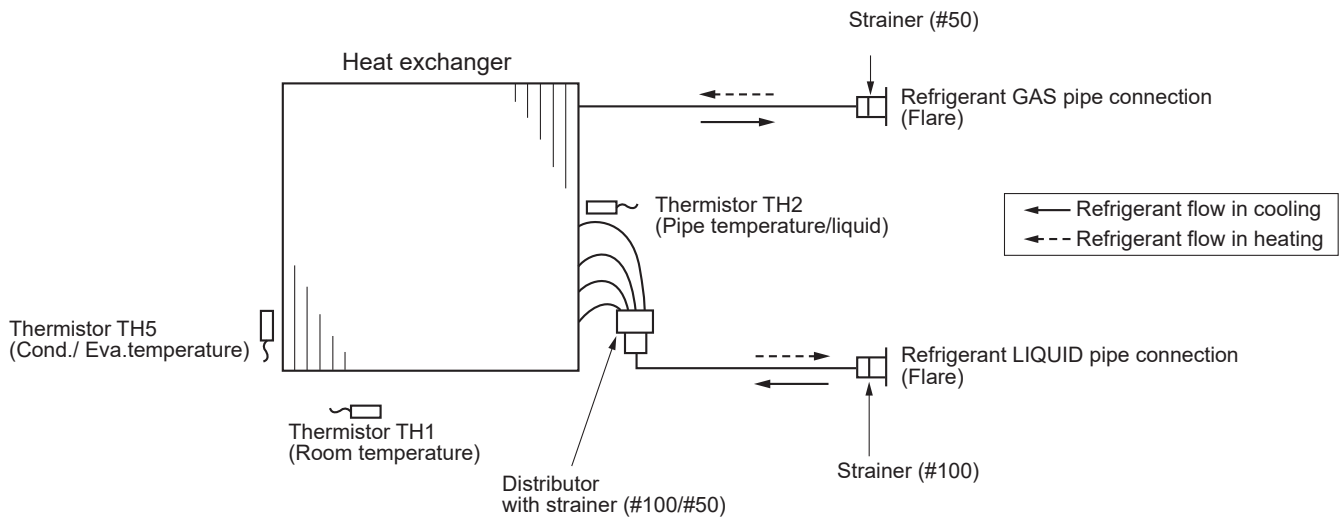
| SYMBOL | NAME   | SYMBOL | NAME   |
|--------|--|--------|--|
| I.B    | INDOOR CONTROLLER BOARD  | TB4    | TERMINAL BLOCK INDOOR/OUTDOOR CONNECTING LINE  |
| BZ1    | BUZZER   | TB5    | TERMINAL BLOCK REMOTE CONTROLLER   |
| CNP    | CONNECTOR DRAIN PUMP (OPTION) POWER SUPPLY (DRAIN PUMP (OPTION)) | TH1    | THERMISTOR ROOM TEMP. DETECTION (0°C / 15kΩ, 25°C / 5, 4kΩ) (32°F / 15kΩ, 77°F / 5, 4kΩ)         |
| CN24   | EXTERNAL HEATER  | TH2    | THERMISTOR PIPE TEMP. DETECTION/LIQUID (0°C / 15kΩ, 25°C / 5, 4kΩ) (32°F / 15kΩ, 77°F / 5, 4kΩ)  |
| CN2L   | LOSSNAY  | TH5    | THERMISTOR COND. / EVA. TEMP. DETECTION (0°C / 15kΩ, 25°C / 5, 4kΩ) (32°F / 15kΩ, 77°F / 5, 4kΩ) |
| CN32   | REMOTE SWITCH  | S.B    | SWITCH BOARD   |
| CN41   | HA TERMINAL-A  | SWE1   | EMERGENCY OPERATION (HEAT)   |
| CN4F   | DRAIN FLOAT SWITCH (DRAIN PUMP (OPTION))                         | SWE2   | EMERGENCY OPERATION (COOL)   |
| CN51   | CENTRALLY CONTROL  | W.B    | PCB FOR WIRELESS RECEIVER  |
| CN105  | IT TERMINAL  | REC1   | RECEIVING UNIT   |
| FUSE   | FUSE (T3.15A/250V)   | L.B    | LED BOARD  |
| LED1   | POWER SUPPLY (L.B)   | LED1   | LED (OPERATION INDICATION : GREEN)   |
| LED2   | POWER SUPPLY (REMOTE CONTROLLER)                                 | LED2   | LED (PREPARATION FOR HEATING : ORANGE)   |
| LED3   | TRANSMISSION (INDOOR-OUTDOOR)                                    |        | OPTION PART  |
| SW1    | SWITCH MODEL SELECTION   | D.P    | DRAIN PUMP KIT   |
| SW2    | CAPACITY CODE  | FS     | DRAIN FLOAT SWITCH   |
| SW5    | FUNCTION SETTING   | DP     | DRAIN PUMP   |
| SWE    | FAN-DRAIN PUMP (TEST MODE)                                       |        |  |
| MF     | FAN MOTOR  |        |  |
| MV1    | VANE MOTOR (UPPER)   |        |  |
| MV2    | VANE MOTOR (LOWER)   |        |  |

[Self-diagnosis]

1. For details on how to operate self-diagnosis with the wireless remote controller, refer to the technical manuals etc.

| Check code | Symptom   | Check code | Symptom   |
|------------|---|------------|---|
| P1         | Abnormality of room temperature thermistor (TH1).               | PB(Pb)     | Indoor unit fan motor error.  |
| P2         | Abnormality of pipe temperature thermistor / Liquid (TH2).      | PL         | Refrigerant circuit abnormal.   |
| P4         | Float switch connector open (FS).                               | E0-E5      | Abnormality of the signal transmission between remote controller and indoor unit. |
| P5         | Malfunction of Drain pump.                                      | E6-EF      | Abnormality of the signal transmission between indoor unit and outdoor unit.      |
| P6         | Freezing / overheating protection is working.                   | FB(Fb)     | Abnormality of indoor controller board.   |
| P8         | Abnormality of pipe temperature.                                | U*, F*     | Abnormality in outdoor unit. Refer to outdoor unit wiring diagram.                |
| P9         | Abnormality of pipe temperature thermistor / Cond. /Eva. (TH5). |            |   |
| PA         | Leakage error (refrigerant system)                              |            |   |

## REFRIGERANT SYSTEM DIAGRAM



### 9-1. TROUBLESHOOTING

#### <Check code displayed by self-diagnosis and actions to be taken for service (summary)>

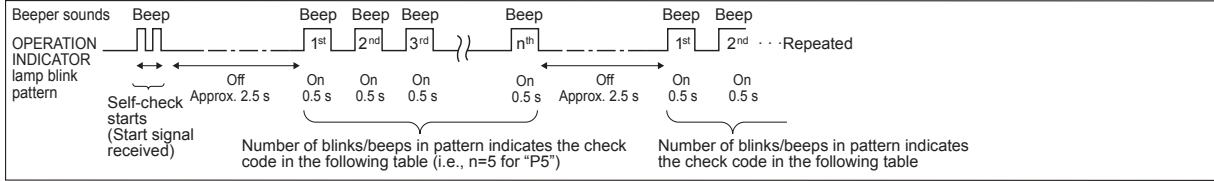
Present and past check codes are logged, and they can be displayed on the wired remote controller or controller board of outdoor unit. Actions to be taken for service, which depends on whether or not the trouble is reoccurring in the field, are summarized in the table below. Check the contents below before investigating details.

| Unit conditions at service      | Check code    | Actions to be taken for service (summary)   |
|---------------------------------|---------------|---|
| The trouble is reoccurring.     | Displayed     | Judge the problem and take a corrective action according to "9-3. SELF-DIAGNOSIS ACTION TABLE".   |
|                                 | Not displayed | Conduct troubleshooting and ascertain the cause of the trouble according to "9-4. TROUBLESHOOTING OF PROBLEMS".   |
| The trouble is not reoccurring. | Logged        | <ul style="list-style-type: none"> <li>① Consider the temporary defects such as the work of protection devices in the refrigerant circuit including compressor, poor connection of wiring, noise, etc. Re-check the symptom, and check the installation environment, refrigerant amount, weather when the trouble occurred, matters related to wiring, etc.</li> <li>② Reset check code logs and restart the unit after finishing service.</li> <li>③ There is no abnormality in electrical component, controller board, remote controller, etc.</li> </ul> |
|                                 | Not logged    | <ul style="list-style-type: none"> <li>① Re-check the abnormal symptom.</li> <li>② Conduct troubleshooting and ascertain the cause of the trouble according to "9-4. TROUBLESHOOTING OF PROBLEMS".</li> <li>③ Continue to operate unit for the time being if the cause is not ascertained.</li> <li>④ There is no abnormality concerning of parts such as electrical component, controller board, remote controller, etc.</li> </ul>  |

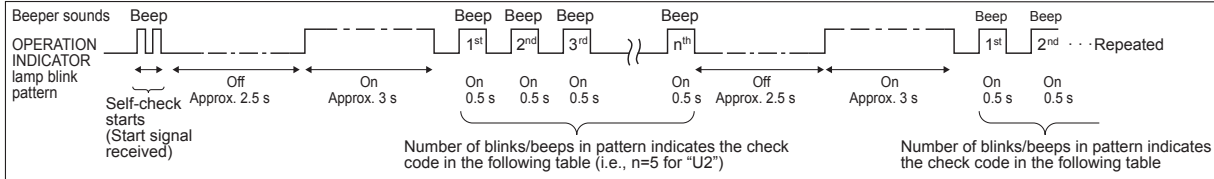
## 9-2. MALFUNCTION-DIAGNOSIS METHOD BY REMOTE CONTROLLER

Refer to "13-7. SELF-DIAGNOSIS" to search for the error history.

[Output pattern A]



[Output pattern B]



[Output pattern A] Errors detected by indoor unit

| Wireless remote controller                                      | Wired remote controller | Symptom  | Remarks |
|---|-------------------------|--|---------|
| Beeper sounds/OPERATION INDICATOR lamp blinks (Number of times) | Check code              |  |         |
| 1   | P1                      | Intake sensor error                                      |         |
| 2   | P2                      | Pipe (TH2) sensor error                                  |         |
|   | P9                      | Pipe (TH5) sensor error                                  |         |
| 3   | E6,E7                   | Indoor/outdoor unit communication error                  |         |
| 4   | P4                      | Drain sensor error/Float switch connector (CN4F) open    |         |
| 5   | P5                      | Drain pump error   |         |
|   | PA                      | Forced compressor stop(due to water leakage abnormality) |         |
| 6   | P6                      | Freezing/Overheating protection operation                |         |
| 7   | EE                      | Combination error between indoor and outdoor units       |         |
| 8   | P8                      | Pipe temperature error                                   |         |
| 9   | E4, E5                  | Remote controller signal receiving error                 |         |
| 10  | -                       | -  |         |
| 11  | Pb                      | Indoor unit fan motor error                              |         |
| 12  | Fb (FB)*                | Indoor unit control system error (memory error, etc.)    |         |
| 14  | PL                      | Abnormal refrigerant circuit                             |         |
| -   | E0, E3                  | Remote controller transmission error                     |         |
| -   | E1, E2                  | Remote controller control board error                    |         |

[Output pattern B] Errors detected by unit other than indoor unit (outdoor unit, etc.)

| Wireless remote controller                                      | Wired remote controller | Symptom  | Remarks  |
|---|-------------------------|--|--|
| Beeper sounds/OPERATION INDICATOR lamp blinks (Number of times) | Check code              |  |  |
| 1   | E9                      | Indoor/outdoor unit communication error (Transmitting error) (Outdoor unit)  | For details, check the LED display of the outdoor controller board. As for outdoor unit, refer to outdoor unit's service manual. |
| 2   | UP                      | Compressor overcurrent interruption  |  |
| 3   | U3,U4                   | Open/short of outdoor unit thermistors   |  |
| 4   | UF                      | Compressor overcurrent interruption (When compressor locked)   |  |
| 5   | U2                      | Abnormal high discharge temperature/49C operated/insufficient refrigerant  |  |
| 6   | U1,Ud (UD)*             | Abnormal high pressure (63H operated)/Overheating protection operation   |  |
| 7   | U5                      | Abnormal temperature of heat sink  |  |
| 8   | U8                      | Outdoor unit fan protection stop   |  |
| 9   | U6                      | Compressor overcurrent interruption/Abnormal of power module   |  |
| 10  | U7                      | Abnormality of super heat due to low discharge temperature   |  |
| 11  | U9,UH                   | Abnormality such as overvoltage or voltage shortage and abnormal synchronous signal to main circuit/Current sensor error |  |
| 12  | -                       | -  |  |
| 13  | -                       | -  |  |
| 14  | Others                  | Other errors (Refer to the technical manual for the outdoor unit.)   |  |

Notes:

1. If the beeper does not sound again after the initial 2 beeps to confirm the self-check start signal was received and the OPERATION INDICATOR lamp does not come on, there are no error records.
2. If the beeper sounds 3 times continuously "beep, beep, beep (0.4 + 0.4 + 0.4 seconds)" after the initial 2 beeps to confirm the self-check start signal was received, the specified refrigerant address is incorrect.

- On wireless remote controller  
The continuous buzzer sounds from receiving section of indoor unit.  
Blink of operation lamp
- On wired remote controller  
Check code displayed in the LCD.
- \* The check code in the parenthesis indicates PAR-40MAA model.

- If the unit cannot be operated properly after test run, refer to the following table to find the cause.

| Symptom  |  | Cause  |
|--|--|--|
| Wired remote controller  | LED 1, 2 (PCB in outdoor unit)               |  |
| Please Wait  | For about 3 minutes after power-on           | After LED 1, 2 are lit, LED 2 is turned off, then only LED 1 is lit. (Correct operation) |
| Please Wait → Check code   | Subsequent to about 3 minutes after power-on | Only LED 1 is lit.<br>→ LED 1, 2 blink.  |
| Display messages do not appear even when operation switch is turned ON (operation lamp does not light up). |  | Only LED 1 is lit.<br>→ LED 1 blinks twice, LED 2 blinks once.                           |

On the wireless remote controller with condition above, following phenomena take place.

- No signals from the remote controller can be received.
- Operation lamp is blinking.
- The buzzer makes a short ping sound.

**Note:**

**Operation is not possible for about 30 seconds after cancellation of function selection. (Correct operation)**

For description of each LED (LED1, 2, 3) provided on the indoor controller, refer to the following table.

|   |   |
|---|---|
| LED1 (power for microprocessor)                       | Indicates whether control power is supplied. Make sure that this LED is always lit.   |
| LED2 (power for remote controller)                    | Indicates whether power is supplied to the remote controller. This LED lights only in the case of the indoor unit which is connected to the outdoor unit refrigerant addresses "0". |
| LED3 (communication between indoor and outdoor units) | Indicates state of communication between the indoor and outdoor units. Make sure that this LED is always blinking.  |

### 9-3. SELF-DIAGNOSIS ACTION TABLE

Note:  
Errors to be detected in outdoor unit, such as codes starting with F, U or E (excluding E0 to E7), are not covered in this document. Please refer to the outdoor unit's service manual for the details.

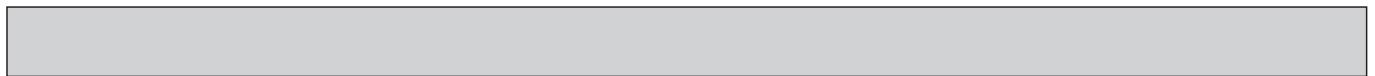
| Check code | Abnormal point and detection method   | Cause  | Countermeasure  |
|------------|---|--|---|
| P1         | <p><b>Room temperature thermistor (TH1)</b></p> <p>① The unit is in 3-minute resume prevention mode if short/open of thermistor is detected. Abnormal if the unit does not reset normally after 3 minutes. (The unit returns to normal operation, if it has been reset normally.)</p> <p>② Constantly detected during cooling, drying, and heating operation.<br/>Short: 90°C [194°F] or more<br/>Open: -40°C [-40°F] or less</p>                           | <p>① Defective thermistor characteristics</p> <p>② Contact failure of connector (CN20) on the indoor controller board (Insert failure)</p> <p>③ Breaking of wire or contact failure of thermistor wiring</p> <p>④ Defective indoor controller board</p>  | <p>①-③ Check resistance value of thermistor.<br/>0°C [32°F].....15.0 kΩ<br/>10°C [50°F].....9.6 kΩ<br/>20°C [68°F].....6.3 kΩ<br/>30°C [86°F].....4.3 kΩ<br/>40°C [104°F].....3.0 kΩ</p> <p>If you put force on (draw or bend) the lead wire with measuring resistance value of thermistor, breaking of wire or contact failure can be detected.</p> <p>② Check contact failure of connector (CN20) on the indoor controller board. Refer to "9-7. TEST POINT DIAGRAM".<br/>Turn the power on again and check restart after inserting connector again.</p> <p>④ Check room temperature display on remote controller.<br/>Replace indoor controller board if there is abnormal difference with actual room temperature.<br/>Turn the power off, and on again to operate after check.</p>       |
| P2         | <p><b>Pipe temperature thermistor/Liquid (TH2)</b></p> <p>① The unit is in 3-minute resume prevention mode if short/open of thermistor is detected. Abnormal if the unit does not reset normally after 3 minutes. (The unit returns to normal operation, if it has been reset normally.)</p> <p>② Constantly detected during cooling, drying, and heating (except defrosting) operation<br/>Short: 90°C [194°F] or more<br/>Open: -40°C [-40°F] or less</p> | <p>① Defective thermistor characteristics</p> <p>② Contact failure of connector (CN44) on the indoor controller board (Insert failure)</p> <p>③ Breaking of wire or contact failure of thermistor wiring</p> <p>④ Defective refrigerant circuit is causing thermistor temperature of 90°C [194°F] or more or -40°C [-40°F] or less.</p> <p>⑤ Defective indoor controller board</p> | <p>①-③ Check resistance value of thermistor. For characteristics, refer to (P1) above.</p> <p>② Check contact failure of connector (CN44) on the indoor controller board. Refer to "9-7. TEST POINT DIAGRAM".<br/>Turn the power on and check restart after inserting connector again.</p> <p>④ Check pipe &lt;liquid&gt; temperature with remote controller in test run mode. If pipe &lt;liquid&gt; temperature is extremely low (in cooling mode) or high (in heating mode), refrigerant circuit may be defective.</p> <p>⑤ Check pipe &lt;liquid&gt; temperature with remote controller in test run mode. If there is extremely difference with actual pipe &lt;liquid&gt; temperature, replace indoor controller board.<br/>Turn the power off, and on again to operate after check.</p> |
| P4         | <p><b>Contact failure of drain float switch (CN4F)</b></p> <ul style="list-style-type: none"> <li>Extract when the connector of drain float switch is disconnected. (③ and ④ of connector CN4F is not short-circuited.)</li> <li>Constantly detected during operation</li> </ul>  | <p>① Contact failure of connector (Insert failure)</p> <p>② Defective indoor controller board</p>  | <p>① Check contact failure of float switch connector. Turn the power on again and check after inserting connector again.</p> <p>② Operate with connector (CN4F) short-circuited.<br/>Replace indoor controller board if abnormality reappears.</p>  |
| P5         | <p><b>Drain overflow protection operation</b></p> <p>① Suspensive abnormality, if drain float switch is detected to be underwater for 1 minute and 30 seconds continuously with drain pump on.<br/>Compressor and indoor fan will be turned off.</p> <p>② Drain pump is abnormal if the condition above is detected during suspensive abnormality.</p> <p>③ Constantly detected during drain pump operation</p>   | <p>① Malfunction of drain pump</p> <p>② Defective drainage<br/>Clogged drain pump<br/>Clogged drain pipe</p> <p>③ Defective drain float switch<br/>Catch of drain float switch or malfunction of moving parts cause drain float switch to be detected under water (Switch On)</p> <p>④ Defective indoor-controller board</p>   | <p>① Check if drain-up machine works.</p> <p>② Check drain function.</p> <p>③ Remove drain float switch connector CN4F and check if it is short (Switch On) with the moving part of float switch UP, or OPEN with the moving part of float switch down.<br/>Replace float switch if it is short with the moving part of float switch down.</p> <p>④ Replace indoor controller board if it is short-circuited between ③-④ of the drain float switch connector CN4F and abnormality reappears.</p> <p>It is not abnormal if there is no problem about the above-mentioned ①-④.<br/>Turn the power off, and on again to operate after check.</p>   |

| Check code | Abnormal point and detection method  | Cause  | Countermeasure  |
|------------|--|--|---|
| P6         | <p><b>Freezing/overheating protection is working</b></p> <p>① Freezing protection (Cooling mode)<br/>The unit is in 6-minute resume prevention mode if pipe &lt;liquid or condenser/evaporator&gt; temperature stays under <math>-15^{\circ}\text{C}</math> [<math>-5^{\circ}\text{F}</math>] for 3 minutes, 3 minutes after the compressor started. Abnormal if it stays under <math>-15^{\circ}\text{C}</math> [<math>-5^{\circ}\text{F}</math>] for 3 minutes again within 16 minutes after 6-minute resume prevention mode.</p> <p>② Overheating protection (Heating mode)<br/>The unit is in 6-minute resume prevention mode if pipe &lt;liquid or condenser/evaporator&gt; temperature is detected as over <math>70^{\circ}\text{C}</math> [<math>158^{\circ}\text{F}</math>] after the compressor started. Abnormal if the temperature of over <math>70^{\circ}\text{C}</math> [<math>158^{\circ}\text{F}</math>] is detected again within 30 minutes after 6-minute resume prevention mode.</p>  | <p>(Cooling or drying mode)</p> <p>① Clogged filter (reduced air-flow)</p> <p>② Short cycle of air path</p> <p>③ Low-load (low temperature) operation out of the tolerance range</p> <p>④ Defective indoor fan motor</p> <ul style="list-style-type: none"> <li>Fan motor is defective.</li> <li>Indoor controller board is defective.</li> </ul> <p>⑤ Defective outdoor fan control</p> <p>⑥ Overcharge of refrigerant</p> <p>⑦ Defective refrigerant circuit (clogs)</p> <p>(Heating mode)</p> <p>① Clogged filter (reduced air-flow)</p> <p>② Short cycle of air path</p> <p>③ Overload (high temperature) operation out of the tolerance range</p> <p>④ Defective indoor fan motor</p> <ul style="list-style-type: none"> <li>Fan motor is defective.</li> <li>Indoor controller board is defective.</li> </ul> <p>⑤ Defective outdoor fan control</p> <p>⑥ Overcharge of refrigerant</p> <p>⑦ Defective refrigerant circuit (clogs)</p> <p>⑧ Bypass circuit of outdoor unit is defective.</p> | <p>(Cooling or drying mode)</p> <p>① Check clogs of the filter.</p> <p>② Remove shields.</p> <p>④ Refer to "9-6. HOW TO CHECK THE PARTS".</p> <p>⑤ Check outdoor fan motor.</p> <p>⑥⑦ Check operating condition of refrigerant circuit.</p> <p>(Heating mode)</p> <p>① Check clogs of the filter.</p> <p>② Remove shields.</p> <p>④ Refer to "9-6. HOW TO CHECK THE PARTS".</p> <p>⑤ Check outdoor fan motor.</p> <p>⑥-⑧ Check operating condition of refrigerant circuit.</p>  |
| P8         | <p><b>Pipe temperature</b><br/>&lt;Cooling mode&gt;<br/>Detected as abnormal when the pipe temperature is not in the cooling range 3 minutes after compressor start and 6 minutes after the liquid or condenser/evaporator pipe is out of cooling range.<br/>Note 1: It takes at least 9 minutes to detect.<br/>Note 2: Abnormality P8 is not detected in drying mode.<br/>Cooling range: <math>-3^{\circ}\text{C}</math> [<math>-5.4^{\circ}\text{F}</math>] <math>\geq</math> (TH-TH1)<br/>TH: Lower temperature between liquid pipe temperature (TH2) and condenser/evaporator temperature (TH5)<br/>TH1: Intake temperature<br/>&lt;Heating mode&gt;<br/>When 10 seconds have passed after the compressor starts operation and the hot adjustment mode has finished, the unit is detected as abnormal when condenser/evaporator pipe temperature is not in heating range within 20 minutes.<br/><br/>Note 3: It takes at least 27 minutes to detect abnormality.<br/>Note 4: It excludes the period of defrosting. (Detection restarts when defrosting mode is over.)<br/>Heating range: <math>3^{\circ}\text{C}</math> [<math>5.4^{\circ}\text{F}</math>] <math>\leq</math> (TH5-TH1)</p> | <p>① Slight temperature difference between indoor room temperature and pipe &lt;liquid or condenser/evaporator&gt; temperature thermistor</p> <ul style="list-style-type: none"> <li>Shortage of refrigerant</li> <li>Disconnected holder of pipe &lt;liquid or condenser/evaporator&gt; thermistor</li> <li>Defective refrigerant circuit</li> </ul> <p>② Reverse connection of extension pipe (on plural units connection)</p> <p>③ Reverse wiring of indoor/outdoor unit connecting wire (on plural units connection)</p> <p>④ Defective detection of indoor room temperature and pipe &lt;condenser/evaporator&gt; temperature thermistor</p> <p>⑤ Stop valve is not opened completely.</p>  | <p>①-④ Check pipe &lt;liquid or condenser/evaporator&gt; temperature with room temperature display on remote controller and outdoor controller circuit board.<br/>Pipe &lt;liquid or condenser/evaporator&gt; temperature display is indicated by setting SW2 of outdoor controller circuit board as follows.</p> <p>( Conduct temperature check with outdoor controller circuit board after connecting 'A-Control Service Tool(PAC-SK52ST)' )</p> <p>②③ Check reverse connection of extension pipe or reverse wiring of indoor/outdoor unit connecting wire.</p> |



| Check code | Abnormal point and detection method  | Cause   | Countermeasure   |
|------------|--|---|--|
| P9         | <p><b>Pipe temperature thermistor/ Condenser-Evaporator (TH5)</b></p> <p>① The unit is in 3-minute resume protection mode if short/open of thermistor is detected. Abnormal if the unit does not get back to normal within 3 minutes. (The unit returns to normal operation, if it has been reset normally.)</p> <p>② Constantly detected during cooling, drying, and heating operation (except defrosting)<br/>Short: 90°C [194°F] or more<br/>Open: -40°C [-40°F] or less</p>  | <p>① Defective thermistor characteristics</p> <p>② Contact failure of connector (CN44) on the indoor controller board (Insert failure)</p> <p>③ Breaking of wire or contact failure of thermistor wiring</p> <p>④ Temperature of thermistor is 90°C [194°F] or more or -40°C [-40°F] or less caused by defective refrigerant circuit.</p> <p>⑤ Defective indoor controller board</p>  | <p>①-③ Check resistance value of thermistor. For characteristics, refer to (P1).</p> <p>② Check contact failure of connector (CN44) on the indoor controller board. Refer to "9-7. TEST POINT DIAGRAM". Turn the power on and check restart after inserting connector again.</p> <p>④ Operate in test run mode and check pipe &lt;condenser/evaporator&gt; temperature with outdoor controller circuit board. If pipe &lt;condenser/evaporator&gt; temperature is extremely low (in cooling mode) or high (in heating mode), refrigerant circuit may have defect.</p> <p>⑤ Operate in test run mode and check pipe &lt;condenser/evaporator&gt; temperature with outdoor control circuit board. If there is extreme difference with actual pipe &lt;condenser/evaporator&gt; temperature, replace indoor controller board. There is no abnormality if none of above comes within the unit. Turn the power off and on again to operate.</p> <p>( In case of checking pipe temperature with outdoor controller circuit board, be sure to connect A-control service tool (PAC-SK52ST). )</p>                      |
| PL         | <p><b>Abnormal refrigerant circuit</b></p> <p>During Cooling, Dry, or Auto Cooling operation, the following conditions are regarded as failures when detected for 1 second.</p> <p>a)The compressor continues to run for 30 or more seconds.</p> <p>b)The liquid pipe temperature or the condenser/evaporator temperature is 75°C or more.</p> <p><b><u>These detected errors will not be cancelled until the power source is reset.</u></b></p>   | <p>① Abnormal operation of 4-way valve</p> <p>② Disconnection of or leakage in refrigerant pipes</p> <p>③ Air into refrigerant piping</p> <p>④ Abnormal operation (no rotation) of indoor fan</p> <ul style="list-style-type: none"> <li>· Defective fan motor.</li> <li>· Defective indoor control board.</li> </ul> <p>⑤ Defective refrigerant circuit (clogging)</p>   | <p>① <b><u>When this error occurs, replace the 4-way valve.</u></b></p> <p>② Check refrigerant pipes for disconnection or leakage.</p> <p>③ After the recovery of refrigerant, vacuum dry the whole refrigerant circuit.</p> <p>④ Refer to "9-6-2. DC fan motor (fan motor/ indoor controller circuit board)".</p> <p>⑤ Check refrigerant circuit for operation. <b><u>To avoid entry of moisture or air into refrigerant circuit which could cause abnormal high pressure, purge air in refrigerant circuit or replace refrigerant.</u></b></p>   |
| E0 or E4   | <p><b>Remote controller transmission error(E0)/signal receiving error(E4)</b></p> <p>① Abnormal if main or sub remote controller cannot receive any transmission normally from indoor unit of refrigerant address "0" for 3 minutes. (Check code: E0)</p> <p>② Abnormal if sub remote controller could not receive any signal for 2 minutes. (Check code: E0)</p> <p>① Abnormal if indoor controller board cannot receive any data normally from remote controller board or from other indoor controller board for 3 minutes. (Check code: E4)</p> <p>② Indoor controller board cannot receive any signal from remote controller for 2 minutes. (Check code: E4)</p> | <p>① Contact failure at transmission wire of remote controller</p> <p>② All remote controllers are set as "sub" remote controller. In this case, E0 is displayed on remote controller, and E4 is displayed at LED (LED1, LED2) on the outdoor controller circuit board.</p> <p>③ Miswiring of remote controller</p> <p>④ Defective transmitting receiving circuit of remote controller</p> <p>⑤ Defective transmitting receiving circuit of indoor controller board of refrigerant addresses "0".</p> <p>⑥ Noise has entered into the transmission wire of remote controller.</p> | <p>① Check disconnection or looseness of indoor unit or transmission wire of remote controller.</p> <p>② Set one of the remote controllers "main" if there is no problem with the action above.</p> <p>③ Check wiring of remote controller.</p> <ul style="list-style-type: none"> <li>• Total wiring length: maximum 500 m (Do not use cable with 3 or more cores.)</li> <li>• The number of connecting indoor units: maximum 16 units</li> <li>• The number of connecting remote controller: maximum 2 units</li> </ul> <p>When it is not the above-mentioned problem of ①-③</p> <p>④ Diagnose remote controllers.</p> <p>a) When "OK" is displayed, Remote controllers have no problem. Turn the power off, and on again to check. If abnormality occurs again, replace indoor controller board.</p> <p>b) When "NG" is displayed, Replace remote controller.</p> <p>c) When "E3" or "ERC" is displayed, noise may be causing abnormality.</p> <p>Note:<br/>If the unit is not normal after replacing indoor controller board in group control, indoor controller board of address "0" may be abnormal.</p> |





| Check code     | Abnormal point and detection method  | Cause  | Countermeasure   |
|----------------|--|--|--|
| E3<br>or<br>E5 | <p><b>Remote controller transmission error(E3)/signal receiving error(E5)</b></p> <p>① Abnormal if remote controller could not find blank of transmission path for 6 seconds and could not transmit. (Check code: E3)</p> <p>② Remote controller receives transmitted data at the same time and compares the received and transmitted data. Abnormal if these data are judged to be different 30 continuous times. (Check code: E3)</p> <p>① Abnormal if indoor controller board could not find blank of transmission path. (Check code: E5)</p> <p>② Indoor controller board receives transmitted data at the same time and compares the received and transmitted data. Abnormal if these data are judged to be different 30 continuous times. (Check code: E5)</p> | <p>① 2 remote controllers are set as "main."<br/>(In case of 2 remote controllers)</p> <p>② Remote controller is connected with 2 indoor units or more.</p> <p>③ Repetition of refrigerant address</p> <p>④ Defective transmitting receiving circuit of remote controller</p> <p>⑤ Defective transmitting receiving circuit of indoor controller board</p> <p>⑥ Noise has entered into transmission wire of remote controller.</p> | <p>① Set a remote controller to main, and the other to sub.</p> <p>② Remote controller is connected with only one indoor unit.</p> <p>③ The address changes to a separate setting.</p> <p>④–⑥ Diagnose remote controller.</p> <p>a) When "OK" is displayed, remote controllers have no problem. Turn the power off, and on again to check. When becoming abnormal again, replace indoor controller board.</p> <p>b) When "NG" is displayed, replace remote controller.</p> <p>c) When "E3" or "ERC" is displayed, noise may be causing abnormality.</p>  |
| E6             | <p><b>Indoor/outdoor unit communication error (Signal receiving error)</b></p> <p>① Abnormal if indoor controller board cannot receive any signal normally for 6 minutes after turning the power on.</p> <p>② Abnormal if indoor controller board cannot receive any signal normally for 3 minutes.</p> <p>③ Consider the unit abnormal under the following condition: When 2 or more indoor units are connected to an outdoor unit, indoor controller board cannot receive a signal for 3 minutes from outdoor controller circuit board, a signal which allows outdoor controller circuit board to transmit signals.</p>  | <p>① Contact failure, short circuit or, miswiring (reverse wiring) of indoor/outdoor unit connecting wire</p> <p>② Defective transmitting receiving circuit of indoor controller board</p> <p>③ Defective transmitting receiving circuit of indoor controller board</p> <p>④ Noise has entered into indoor/outdoor unit connecting wire.</p>   | <p>Check LED display on the outdoor control circuit board. (Connect A-control service tool, PAC-SK52ST.) Refer to outdoor unit service manual.</p> <p>① Check disconnection or looseness of indoor/outdoor unit connecting wire of indoor unit or outdoor unit. Check all the units in case of twin triple indoor unit system.</p> <p>②–④ Turn the power off, and on again to check. If abnormality occurs again, replace indoor controller board or outdoor controller circuit board.</p> <p>Note:<br/>Other indoor controller board may have defect in the case of twin triple indoor unit system.</p> |
| E7             | <p><b>Indoor/outdoor unit communication error (Transmitting error)</b></p> <p>Abnormal if "1" receiving is detected 30 times continuously though indoor controller board has transmitted "0".</p>  | <p>① Defective transmitting receiving circuit of indoor controller board</p> <p>② Noise has entered into power supply.</p> <p>③ Noise has entered into outdoor control wire.</p>   | <p>①–③ Turn the power off, and on again to check. If abnormality occurs again, replace indoor controller board.</p>  |
| Fb<br>(FB)*    | <p><b>Indoor controller board</b></p> <p>Abnormal if data cannot be read normally from the nonvolatile memory of the indoor controller board.</p>  | <p>① Defective indoor controller board</p>   | <p>① Replace indoor controller board.</p> <p>* The check code in the parenthesis indicates PAR-40MAA model.</p>  |
| E1<br>or<br>E2 | <p><b>Remote controller control board</b></p> <p>① Abnormal if data cannot be read normally from the nonvolatile memory of the remote controller control board. (Check code: E1)</p> <p>② Abnormal if the clock function of remote controller cannot be operated normally. (Check code: E2)</p>  | <p>① Defective remote controller</p>   | <p>① Replace remote controller.</p>  |

| Check code | Abnormal point and detection method   | Cause  | Countermeasure  |
|------------|---|--|---|
| PA         | <p><b>Forced compressor stop (due to water leakage abnormality)</b></p> <p>① The unit has a water leakage abnormality when the following conditions, a) and b), are satisfied while the above-mentioned detection is performed.</p> <p>a) The intake temperature subtracted with liquid pipe temperature detects to be less than -10°C [14°F] for a total of 30 minutes. (When the drain sensor is detected to be NOT soaked in the water, the detection record of a) and b) will be cleared.)</p> <p>b) Drain float switch detects to be in the water for more than 15 minutes.</p> <p>Note:<br/>Once the water leakage abnormality is detected, abnormality state will not be released until the main power is reset.</p> | <p>① Drain pump trouble</p> <p>② Defective drainage<br/>· Drain pump clogging<br/>· Drain pipe clogging</p> <p>③ Open circuit of float switch</p> <p>④ Contact failure of float switch connector</p> <p>⑤ Dew condensation on float switch<br/>· Drain water trickles down lead wire.<br/>· Drain water ripples due to filter clogging.</p> <p>⑥ Extension piping connection difference at twin, triple or quadruple system</p> <p>⑦ Miswiring of indoor/outdoor connecting at twin, triple or quadruple system</p> <p>⑧ Room temperature thermistor/ liquid pipe temperature thermistor detection is defective.</p> | <p>① Check the drain pump.</p> <p>② Check whether water can be drained.</p> <p>③ Check the resistance of the float switch.</p> <p>④ Check the connector contact failure.</p> <p>⑤ Check the float switch leadwire mounted.<br/>Check the filter clogging.</p> <p>⑥ Check the piping connection.</p> <p>⑦ Check the indoor/outdoor connecting wires.</p> <p>⑧ Check the room temperature display of remote controller.<br/>Check the indoor liquid pipe temperature display of outdoor controller board.</p> |
| Pb         | <p><b>Fan motor trouble</b></p>   | <p>① Defective fan motor</p> <p>② Defective indoor controller board</p> <p>③ Contact failure of fan motor connector</p>  | <p>①-③ Refer to "9-6-2. DC Fan Motor (fan motor/ indoor controller board)".</p>   |

## 9-4. TROUBLESHOOTING OF PROBLEMS

Note: Refer to the outdoor unit's service manual for the detail of remote controller.

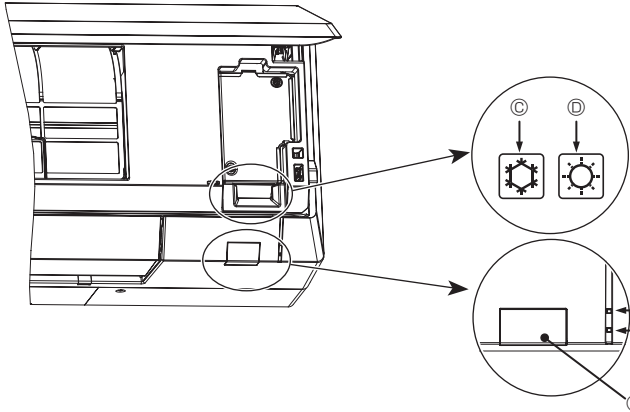
| Phenomena                                       | Cause  | Countermeasure  |
|---|--|---|
| (1)LED2 on indoor controller board is off.      | <ul style="list-style-type: none"> <li>• When LED1 on indoor controller board is also off.</li> </ul> <p>① Power supply of rated voltage is not supplied to outdoor unit.</p> <p>② Defective outdoor controller circuit board</p> <p>③ Power supply of 208/230 V is not supplied to indoor unit.</p> <p>④ Defective indoor controller board</p>  | <p>① Check the voltage of outdoor power supply terminal block (L1, L2).</p> <ul style="list-style-type: none"> <li>• When 208/230 V AC is not detected, check the power wiring to outdoor unit and the breaker.</li> <li>• When 208/230 V AC is detected, check ② (below).</li> </ul> <p>② Check the voltage between outdoor terminal block S1 and S2.</p> <ul style="list-style-type: none"> <li>• When 208/230 V AC is not detected, —check the fuse on outdoor controller circuit board. —check the wiring connection.</li> <li>• When 208/230 V AC is detected, check ③ (below).</li> </ul> <p>③ Check the voltage between indoor terminal block S1 and S2.</p> <ul style="list-style-type: none"> <li>• When 208/230 V AC is not detected, check indoor/outdoor unit connecting wire for miswiring.</li> <li>• When 208/230 V AC is detected, check ④ (below).</li> </ul> <p>④ Check the fuse on indoor controller board. Check the wiring connection. If no problem is found, indoor controller board is defective.</p> |
|   | <ul style="list-style-type: none"> <li>• When LED1 on indoor controller board is lit.</li> </ul> <p>① Mis-setting of refrigerant address for outdoor unit (There is no unit corresponding to refrigerant address "0".)</p>   | <p>① Check again the setting of refrigerant address for outdoor unit. Set the refrigerant address to "0". (For grouping control system under which 2 or more outdoor units are connected, set one of the units to "0".) Set refrigerant address using SW1 (3-6) on outdoor controller circuit board.</p>  |
| (2)LED2 on indoor controller board is blinking. | <ul style="list-style-type: none"> <li>• When LED1 on indoor controller board is also blinking.</li> </ul> <p>① Connection failure of indoor/outdoor unit connecting wire</p> <ul style="list-style-type: none"> <li>• When LED1 is lit.</li> </ul> <p>① Miswiring of remote controller wires Under twin or triple indoor unit system, 2 or more indoor units are wired together.</p> <p>② Refrigerant address for outdoor unit is wrong or not set. Under grouping control system, there are some units whose refrigerant addresses are 0.</p> <p>③ Short-circuit of remote controller wires</p> <p>④ Defective remote controller</p> | <p>① Check indoor/outdoor unit connecting wire for connection failure.</p> <p>① Check the connection of remote controller wires in case of twin triple indoor unit system. When 2 or more indoor units are wired in one refrigerant system, connect remote controller wires to one of those units.</p> <p>② Check the setting of refrigerant address in case of grouping control system. If there are some units whose refrigerant addresses are 0 in one group, set one of the units to 0 using SW1 (3-6) on outdoor controller circuit board.</p> <p>③④ Remove remote controller wires and check LED2 on indoor controller board.</p> <ul style="list-style-type: none"> <li>• When LED2 is blinking, check the short-circuit of remote controller wires.</li> <li>• When LED2 is lit, connect remote controller wires again and: if LED2 is blinking, remote controller is defective; if LED2 is lit, connection failure of remote controller terminal block, etc. has returned to normal.</li> </ul>                      |

Note: Refer to the outdoor unit's service manual for the detail of remote controller.

| Phenomena  | Cause   | Countermeasure  |
|--|---|---|
| <b>(3)Upward/downward vane performance failure</b> | ① The vane is not downward during defrosting and heat preparation and when the thermostat is OFF in HEAT mode. (Working of COOL protection function)<br>② Vane motor does not rotate.<br>• Defective vane motor<br>• Breaking of wire or connection failure of connector<br><br>③ Upward/downward vane does not work.<br>• The vane is set to fixed position. | ① Normal operation (The vane is set to horizontal regardless of remote control.)<br><br>② Check ② (left).<br>• Check the vane motor. (Refer to 9-6. HOW TO CHECK THE PARTS.)<br>• Check for breaking of wire or connection failure of connector.<br><br>③ Normal operation (Each connector on vane motor side is disconnected or setting the fixed vanes by wired remote controller.) |
| <b>(4)Receiver for wireless remote controller</b>  | ① Weak batteries of wireless remote controller<br><br>② Contact failure of connector (CNB) on wireless remote controller board (Insert failure)<br>③ Contact failure of connector (CN90) on indoor controller board (Insert failure)<br>④ Contact failure of connector between wireless remote controller board and indoor controller board                   | ① Replace batteries of wireless remote controller.<br><br>②-④<br>Check contact failure of each connector. If no problems are found of connector, replace indoor controller board. When the same trouble occurs even if indoor controller board is replaced, replace wireless remote controller board.   |

## 9-5. EMERGENCY OPERATION

### 9-5-1. When wireless remote controller fails or its battery is exhausted



#### When the remote controller cannot be used

When the batteries of the remote controller run out or the remote controller malfunctions, the emergency operation can be done using the emergency buttons on the grille.

- Ⓐ STANDBY lamp
- Ⓑ OPERATING lamp
- Ⓒ Emergency operation cooling switch
- Ⓓ Emergency operation heating switch
- Ⓔ Receiver

#### Starting operation

- To operate the cooling mode, press the ❄️ button Ⓒ for more than 2 seconds.
- To operate the heating mode, press the 🔥 button Ⓓ for more than 2 seconds.
- Lighting of the OPERATING lamp Ⓑ means the start of operation.

#### Note:

- Details of emergency mode are as shown below.

Details of EMERGENCY MODE are as shown below.

| Operation mode    | COOL                | HEAT              |
|-------------------|---------------------|-------------------|
| Set temperature   | 24°C [75°F]         | 24°C [75°F]       |
| Fan speed         | High                | High              |
| Airflow direction | Horizontal (Step 1) | Downward (Step 5) |

#### Stopping operation

- To stop operation, press the ❄️ button Ⓒ or the 🔥 button Ⓓ for more than 2 seconds.

### 9-5-2. When wired remote controller or indoor unit microprocessor fails

1. When the wired remote control or the indoor unit microprocessor has failed, but all other components work properly, Setting the switch (SWE) on the indoor controller board ON will begin the indoor unit Emergency Operation.

When Emergency Operation is activated, the indoor unit operates as follows:

- (1) Indoor fan is running at high speed. (2) Drain pump is working. (option)

Note on the wireless remote control

When the remote control does not function, it is possible to activate Emergency Operation by using the indoor unit Emergency Operation switch.

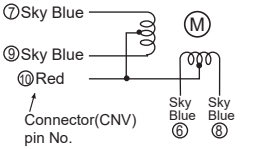
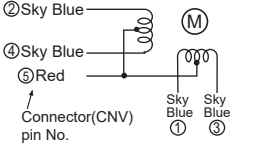
However, if the indoor unit microprocessor has failed, it is necessary to proceed with points 2 and 3 below as in the case of the wired remote control.

2. When you activate Emergency Operation of the cooling or heating, you have to set the switch (SWE) on the indoor controller board and activate Emergency Operation of the outdoor unit.  
For details on how to activate Emergency Operation of the outdoor unit, refer to the outdoor unit wiring diagram.

3. Before you activate Emergency Operation, check the following points:

- (1) Emergency Operation cannot be activated when:
  - the outdoor unit malfunctions. • the indoor fan malfunctions.
  - it has detected the malfunction of drain-up machine during self-diagnosing.
- (2) Emergency Operation becomes continuous only by switching the power source on/off.  
ON/OFF on the remote control or temperature control, etc. does not function.
- (3) Avoid operating for a long time when the outdoor unit begins defrosting while Emergency Operation of the heating is activated, because it will start to blow cold air.
- (4) Emergency cooling should be limited to 10 hours maximum (The indoor unit heat exchanger may freeze).
- (5) After Emergency Operation has been deactivated, set the switches, etc. to their original positions.
- (6) Movement of the vanes does not work in Emergency Operation, therefore you have to slowly set them manually to the appropriate position.

## 9-6. HOW TO CHECK THE PARTS

| Parts name   | Checkpoints   |                     |                     |  |  |                     |                     |                     |                     |             |  |  |  |
|--|---|---------------------|---------------------|--|--|---------------------|---------------------|---------------------|---------------------|-------------|--|--|--|
| Room temperature thermistor (TH1)<br>Pipe temperature thermistor/liquid (TH2)<br>Condenser/evaporator temperature thermistor (TH5) | Disconnect the connector then measure the resistance with a multimeter.<br>Refer to "9-6-1. Thermistor".  |                     |                     |  |  |                     |                     |                     |                     |             |  |  |  |
| Vane motor (Upper MV1)<br>                         | Measure the resistance between the terminals with a multimeter.<br>(At the ambient temperature 25°C [77°F])<br><table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th colspan="4">Normal</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">⑩-⑨<br/>Red-Sky Blue</td> <td style="text-align: center;">⑩-⑧<br/>Red-Sky Blue</td> <td style="text-align: center;">⑩-⑦<br/>Red-Sky Blue</td> <td style="text-align: center;">⑩-⑥<br/>Red-Sky Blue</td> </tr> <tr> <td colspan="4" style="text-align: center;">300Ω ± 7%</td> </tr> </tbody> </table>   | Normal              |                     |  |  | ⑩-⑨<br>Red-Sky Blue | ⑩-⑧<br>Red-Sky Blue | ⑩-⑦<br>Red-Sky Blue | ⑩-⑥<br>Red-Sky Blue | 300Ω ± 7%   |  |  |  |
| Normal   |   |                     |                     |  |  |                     |                     |                     |                     |             |  |  |  |
| ⑩-⑨<br>Red-Sky Blue  | ⑩-⑧<br>Red-Sky Blue   | ⑩-⑦<br>Red-Sky Blue | ⑩-⑥<br>Red-Sky Blue |  |  |                     |                     |                     |                     |             |  |  |  |
| 300Ω ± 7%  |   |                     |                     |  |  |                     |                     |                     |                     |             |  |  |  |
| Vane motor (Lower MV2)<br>                         | Measure the resistance between the terminals with a multimeter.<br>(At the ambient temperature 25°C [77°F])<br><table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th colspan="4">Normal</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">⑤-④<br/>Red-Sky Blue</td> <td style="text-align: center;">⑤-③<br/>Red-Sky Blue</td> <td style="text-align: center;">⑤-②<br/>Red-Sky Blue</td> <td style="text-align: center;">⑤-①<br/>Red-Sky Blue</td> </tr> <tr> <td colspan="4" style="text-align: center;">300 ± 26.3Ω</td> </tr> </tbody> </table> | Normal              |                     |  |  | ⑤-④<br>Red-Sky Blue | ⑤-③<br>Red-Sky Blue | ⑤-②<br>Red-Sky Blue | ⑤-①<br>Red-Sky Blue | 300 ± 26.3Ω |  |  |  |
| Normal   |   |                     |                     |  |  |                     |                     |                     |                     |             |  |  |  |
| ⑤-④<br>Red-Sky Blue  | ⑤-③<br>Red-Sky Blue   | ⑤-②<br>Red-Sky Blue | ⑤-①<br>Red-Sky Blue |  |  |                     |                     |                     |                     |             |  |  |  |
| 300 ± 26.3Ω  |   |                     |                     |  |  |                     |                     |                     |                     |             |  |  |  |
| Fan motor (MF)   | Refer to "9-6-2. DC Fan motor (fan motor/indoor controller circuit board)".   |                     |                     |  |  |                     |                     |                     |                     |             |  |  |  |

### 9-6-1. Thermistor

#### <Thermistor Characteristic Graph>

Thermistors for lower temperature

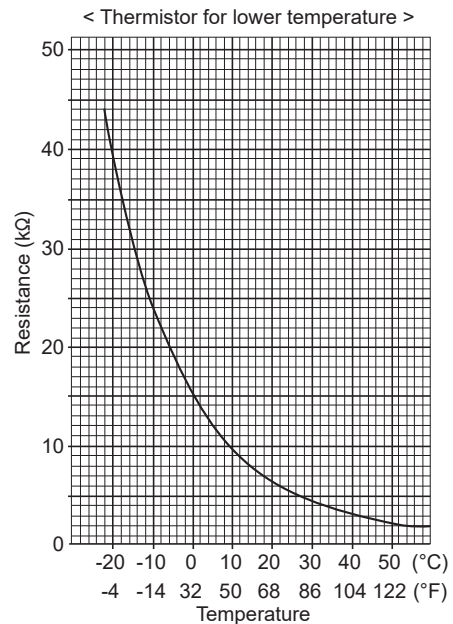
Room temperature thermistor (TH1)  
Pipe temperature thermistor/liquid (TH2)  
Condenser/evaporator temperature thermistor (TH5)

R<sub>t</sub>: Thermistor resistance  
t: Temperature

Thermistor R<sub>0</sub>=15kΩ ± 3%  
Fixed number of B=3480 ± 1%

$$R_t = R_0 \exp \left\{ B \left( \frac{1}{273 + t} - \frac{1}{273} \right) \right\}$$

| t            | R <sub>t</sub> |
|--------------|----------------|
| 0°C [32°F]   | 15 kΩ          |
| 10°C [50°F]  | 9.6 kΩ         |
| 20°C [68°F]  | 6.3 kΩ         |
| 25°C [77°F]  | 5.4 kΩ         |
| 30°C [86°F]  | 4.3 kΩ         |
| 40°C [104°F] | 3.0 kΩ         |



## 9-6-2. DC Fan motor (fan motor/indoor controller circuit board)

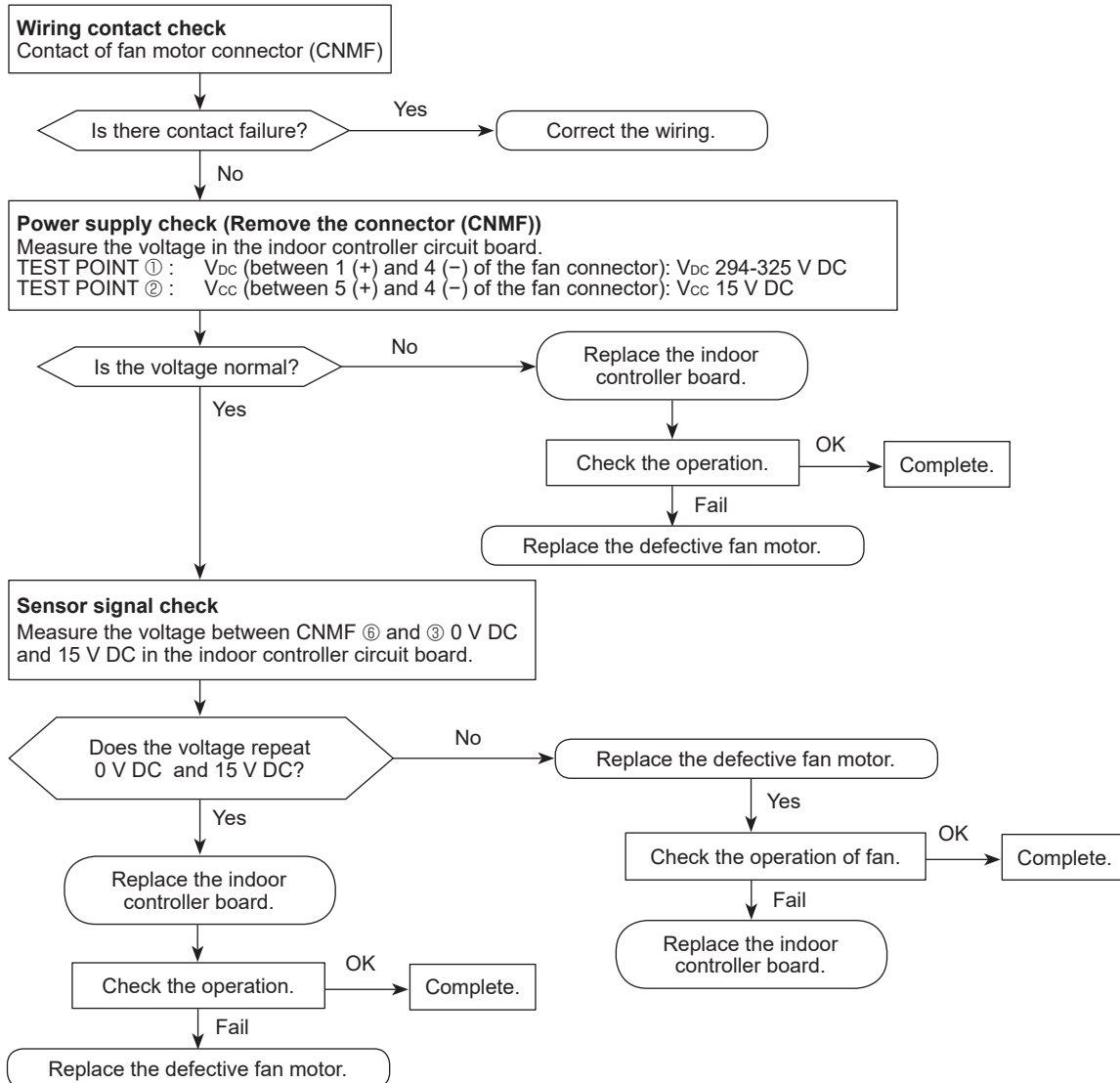
### Check method of DC fan motor (fan motor/indoor controller circuit board)

① Notes

- High voltage is applied to the connector (CNMF) for the fan motor. Pay attention to the service.
- Do not pull out the connector (CNMF) for the motor with the power supply on.  
(It causes trouble of the indoor controller circuit board and fan motor.)

② Self check

Symptom : The indoor fan cannot rotate.

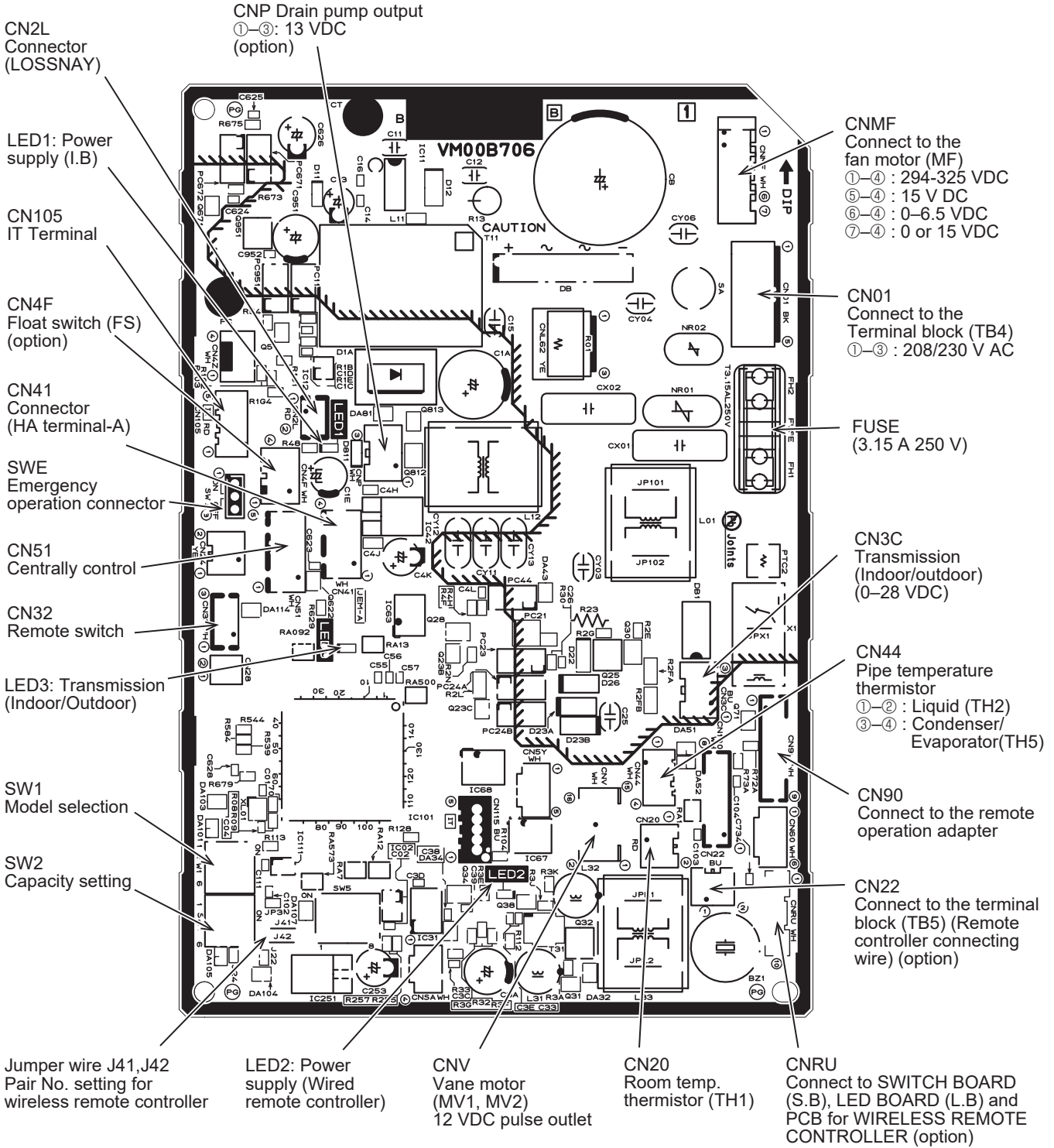


Symptom: The fan motor does not stop when pressing the stop button on the remote controller.  
The fan motor starts to rotate when turning on the breaker.

Process: The connector for emergency operation on the indoor controller board is possibly set to ON.  
Check the setting of SWE.  
Set SWE to OFF if it is set to ON.

# 9-7. TEST POINT DIAGRAM

## Indoor controller board





## 9-8. FUNCTIONS OF DIP SWITCH AND JUMPER WIRE

Each function is controlled by the DIP switch and the jumper wire on the indoor controller board.

The black square (■) indicates a switch position.

| Jumper wire                        | Functions   | Setting by the DIP switch and jumper wire   | Remarks                            |                     |           |   |     |           |   |   |   |   |           |   |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
|------------------------------------|---|---|------------------------------------|---------------------|-----------|---|-----|-----------|---|---|---|---|-----------|---|---|---|-----|---|---|---|-----------|---|---|---|---|---|---|---|-----------|---|---|---|---|---|---|--|--|
| SW1                                | Model settings  | <table border="1"> <thead> <tr> <th>MODELS</th> <th>SETTING</th> </tr> </thead> <tbody> <tr> <td>PKA-A•LA</td> <td> <table border="1"> <tr> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td> <td>ON<br/>OFF</td> </tr> <tr> <td>■</td><td>■</td><td>■</td><td>■</td><td>■</td><td>■</td> <td></td> </tr> </table> </td> </tr> </tbody> </table>   | MODELS                             | SETTING             | PKA-A•LA  | <table border="1"> <tr> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td> <td>ON<br/>OFF</td> </tr> <tr> <td>■</td><td>■</td><td>■</td><td>■</td><td>■</td><td>■</td> <td></td> </tr> </table> | 1   | 2         | 3 | 4 | 5 | 6 | ON<br>OFF | ■ | ■ | ■ | ■   | ■ | ■ |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| MODELS                             | SETTING   |   |                                    |                     |           |   |     |           |   |   |   |   |           |   |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| PKA-A•LA                           | <table border="1"> <tr> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td> <td>ON<br/>OFF</td> </tr> <tr> <td>■</td><td>■</td><td>■</td><td>■</td><td>■</td><td>■</td> <td></td> </tr> </table> | 1   | 2                                  | 3                   | 4         | 5   | 6   | ON<br>OFF | ■ | ■ | ■ | ■ | ■         | ■ |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| 1                                  | 2   | 3   | 4                                  | 5                   | 6         | ON<br>OFF   |     |           |   |   |   |   |           |   |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| ■                                  | ■   | ■   | ■                                  | ■                   | ■         |   |     |           |   |   |   |   |           |   |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| SW2                                | Capacity settings   | <table border="1"> <thead> <tr> <th>MODELS</th> <th>SETTING</th> </tr> </thead> <tbody> <tr> <td>PKA-A12LA</td> <td> <table border="1"> <tr> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td> <td>ON<br/>OFF</td> </tr> <tr> <td>■</td><td>■</td><td>■</td><td>■</td><td>■</td><td>■</td> <td></td> </tr> </table> </td> </tr> <tr> <td>PKA-A18LA</td> <td> <table border="1"> <tr> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td> <td>ON<br/>OFF</td> </tr> <tr> <td>■</td><td>■</td><td>■</td><td>■</td><td>■</td><td>■</td> <td></td> </tr> </table> </td> </tr> </tbody> </table> | MODELS                             | SETTING             | PKA-A12LA | <table border="1"> <tr> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td> <td>ON<br/>OFF</td> </tr> <tr> <td>■</td><td>■</td><td>■</td><td>■</td><td>■</td><td>■</td> <td></td> </tr> </table> | 1   | 2         | 3 | 4 | 5 | 6 | ON<br>OFF | ■ | ■ | ■ | ■   | ■ | ■ |   | PKA-A18LA | <table border="1"> <tr> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td> <td>ON<br/>OFF</td> </tr> <tr> <td>■</td><td>■</td><td>■</td><td>■</td><td>■</td><td>■</td> <td></td> </tr> </table> | 1 | 2 | 3 | 4 | 5 | 6 | ON<br>OFF | ■ | ■ | ■ | ■ | ■ | ■ |  |  |
| MODELS                             | SETTING   |   |                                    |                     |           |   |     |           |   |   |   |   |           |   |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| PKA-A12LA                          | <table border="1"> <tr> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td> <td>ON<br/>OFF</td> </tr> <tr> <td>■</td><td>■</td><td>■</td><td>■</td><td>■</td><td>■</td> <td></td> </tr> </table> | 1   | 2                                  | 3                   | 4         | 5   | 6   | ON<br>OFF | ■ | ■ | ■ | ■ | ■         | ■ |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| 1                                  | 2   | 3   | 4                                  | 5                   | 6         | ON<br>OFF   |     |           |   |   |   |   |           |   |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| ■                                  | ■   | ■   | ■                                  | ■                   | ■         |   |     |           |   |   |   |   |           |   |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| PKA-A18LA                          | <table border="1"> <tr> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td> <td>ON<br/>OFF</td> </tr> <tr> <td>■</td><td>■</td><td>■</td><td>■</td><td>■</td><td>■</td> <td></td> </tr> </table> | 1   | 2                                  | 3                   | 4         | 5   | 6   | ON<br>OFF | ■ | ■ | ■ | ■ | ■         | ■ |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| 1                                  | 2   | 3   | 4                                  | 5                   | 6         | ON<br>OFF   |     |           |   |   |   |   |           |   |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| ■                                  | ■   | ■   | ■                                  | ■                   | ■         |   |     |           |   |   |   |   |           |   |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| J41<br>J42                         | Pair number setting with wireless remote controller   | <table border="1"> <thead> <tr> <th rowspan="2">Wireless remote controller setting</th> <th colspan="2">Control PCB setting</th> </tr> <tr> <th>J41</th> <th>J42</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>○</td> <td>○</td> </tr> <tr> <td>1</td> <td>×</td> <td>○</td> </tr> <tr> <td>2</td> <td>○</td> <td>×</td> </tr> <tr> <td>3-9</td> <td>×</td> <td>×</td> </tr> </tbody> </table> <p>Jumper wire (○ : Short × : Open)</p>  | Wireless remote controller setting | Control PCB setting |           | J41   | J42 | 0         | ○ | ○ | 1 | × | ○         | 2 | ○ | × | 3-9 | × | × | <p>&lt;Initial setting&gt;<br/>           Wireless remote controller: 0<br/>           Control PCB: ○ (for both J41 and J42)<br/>           4 pair number settings are supported.<br/>           The pair number settings of the wireless remote controller and indoor control PCB (J41/J42) are given in the table on the left.<br/>           ('×' in the table indicates the jumper wire is disconnected.)</p> |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| Wireless remote controller setting | Control PCB setting   |   |                                    |                     |           |   |     |           |   |   |   |   |           |   |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
|                                    | J41   | J42   |                                    |                     |           |   |     |           |   |   |   |   |           |   |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| 0                                  | ○   | ○   |                                    |                     |           |   |     |           |   |   |   |   |           |   |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| 1                                  | ×   | ○   |                                    |                     |           |   |     |           |   |   |   |   |           |   |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| 2                                  | ○   | ×   |                                    |                     |           |   |     |           |   |   |   |   |           |   |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |
| 3-9                                | ×   | ×   |                                    |                     |           |   |     |           |   |   |   |   |           |   |   |   |     |   |   |   |           |   |   |   |   |   |   |   |           |   |   |   |   |   |   |  |  |

### UNIT FUNCTION SETTING BY THE REMOTE CONTROLLER

Each function can be set as necessary using the remote controller. The setting of function for each unit can only be done by the remote controller.

(1) Functions available when setting the unit number to "Grp."

Refer to the service manual that comes with each outdoor unit.

(2) Functions available when setting the unit numbers to 1-4 or "All" (07 in case of wireless remote controller)

| Function                                       | Settings                 | Mode No. | Setting No. | Initial setting | Setting |
|--|--------------------------|----------|-------------|-----------------|---------|
| Filter sign                                    | 100 Hr                   | 07       | 1           | ○               |         |
|  | 2500 Hr                  |          | 2           |                 |         |
|  | No filter sign indicator |          | 3           |                 |         |
| Fan speed                                      | Silent                   | 08       | 1           |                 |         |
|  | Standard                 |          | 2           |                 |         |
|  | High ceiling             |          | 3           | ○               |         |
| Fan speed during the cooling thermostat is OFF | Setting fan speed        | 27       | 1           | ○               |         |
|  | Stop                     |          | 2           |                 |         |
|  | Extra low                |          | 3           |                 |         |

## 11-1. ROTATION FUNCTION(AND BACK-UP FUNCTION, 2ND STAGE CUT-IN FUNCTION)

Connect optional wired remote controller through Terminal Block kit (PAC-SH29TC-E) to PKA type.

### 11-1-1. Operation

#### (1) Rotation function (and Back-up function)

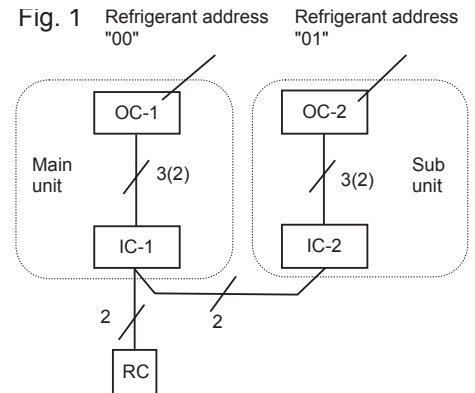
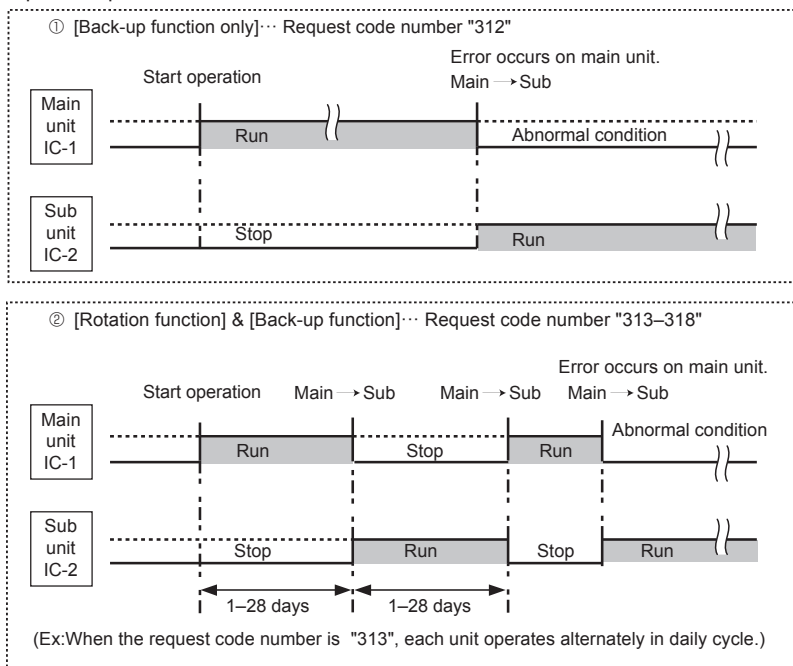
##### • Outline of functions

- Main and sub unit operate alternately according to the interval of rotation setting.
- Main and sub unit should be set by refrigerant address. (Outdoor DIP switch setting)  
Refrigerant address"00" → Main unit  
Refrigerant address"01" → Sub unit
- When an error occurs to one unit, another unit will start operation. (Back-up function)

##### • System constraint

- This function is available only by the grouping control system(INDOOR UNIT : OUTDOOR UNIT=1:1) of 2 refrigerant groups. (Refer to Fig. 1)
- Main indoor unit should be connected for wired remote controller and the transmission line (TB5) for main and sub unit should also be connected. (Refer to Fig. 1)  
(This function cannot be set by wireless remote controller.)
- Set refrigerant address of each unit. (DIP switch on the outdoor unit··Refrigerant address 00/01)

#### Operation pattern



OC : Outdoor unit  
IC : Indoor unit  
RC : Wired remote controller

#### Note:

- When the unit is restarted to operate after turning off the power or operation OFF status, the unit which was operating will start operation.
- To operate the main unit, refer to "11-1-2. How to set rotation function(Back-up function, 2nd stage cut-in function)" and set the request code No. which is not the same as the current one, then set again the former request code No.

#### (2) 2nd stage cut-in function

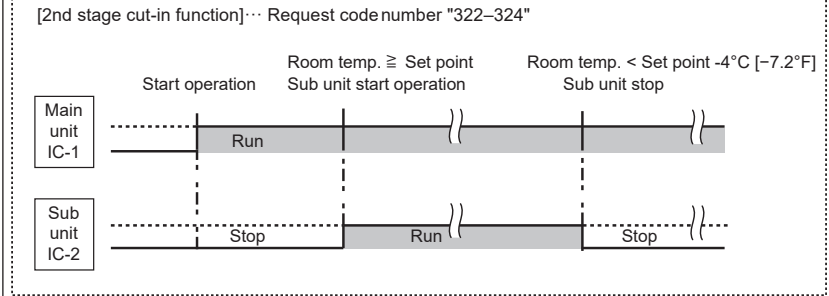
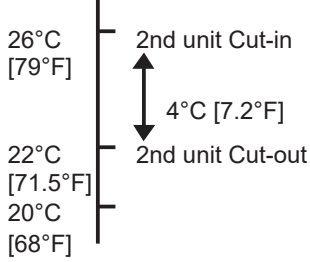
##### • Outline of functions

- When the 1st unit CANNOT supply sufficient capacity for exceptionally high-demand conditions and the actual room temperature reaches set point(\*), the 2nd unit starts operation in conjunction with the 1st unit.
- Once the actual room temperature goes down to 4°C [7.2°F] below set point(\*), the 2nd unit stops operation automatically.  
(\* set point = set temperature by R/C (remote controller) + 4, 6, 8°C [7.2, 10.8, 14.4°F] (selectable) )
- Number of operating units is determined according to the room temperature and set point.
- When room temperature reaches higher than set point, standby unit starts. (2 units operation)
- When room temperature falls below set point -4°C [-7.2°F], standby unit stops. (1 unit operation)

• **System constraint**

· This function is available only in cooling mode.

Ex.) Set temp. by R/C = 20°C [68°F]  
 Set point = 26°C [79°F]  
 When request code number is "323".



**11-1-2. How to set rotation function(Back-up function, 2nd stage cut-in function)**

You can set these functions by wired remote controller.(Maintenance monitor)

**NOTICE**

Both main and sub unit should be set in same setting.  
 Every time replacing indoor controller board for servicing, the function should be set again.

(1) Request Code List

Rotation setting

| Setting No.<br>(Request code) | Setting contents   | Initial setting |
|-------------------------------|--|-----------------|
| No.1<br>(310)                 | Monitoring the request code of current setting                   |                 |
| No.2<br>(311)                 | Rotation and Back-up OFF (Normal group control operation)        | ⊙               |
| No.3<br>(312)                 | Back-up function only  |                 |
| No.4<br>(313)                 | Rotation ON (Alternating interval = 1day) and back-up function   |                 |
| No.5<br>(314)                 | Rotation ON (Alternating interval = 3days) and back-up function  |                 |
| No.6<br>(315)                 | Rotation ON (Alternating interval = 5days) and back-up function  |                 |
| No.7<br>(316)                 | Rotation ON (Alternating interval = 7days) and back-up function  |                 |
| No.8<br>(317)                 | Rotation ON (Alternating interval = 14days) and back-up function |                 |
| No.9<br>(318)                 | Rotation ON (Alternating interval = 28days) and back-up function |                 |

2nd unit cut-in setting

| Setting No.<br>(Request code) | Setting contents  | Initial setting |
|-------------------------------|---|-----------------|
| No.1<br>(320)                 | Monitoring the request code of current setting            |                 |
| No.2<br>(321)                 | Cut-in function OFF                                       | ⊙               |
| No.3<br>(322)                 | Cut-in function ON (Set point = Set temp. + 4°C [7.2°F])  |                 |
| No.4<br>(323)                 | Cut-in function ON (Set point = Set temp. + 6°C [10.8°F]) |                 |
| No.5<br>(324)                 | Cut-in function ON (Set point = Set temp. + 8°C [14.4°F]) |                 |

NOTE: Turn OFF the power supply before assembly.  
Be careful when removing heavy parts.

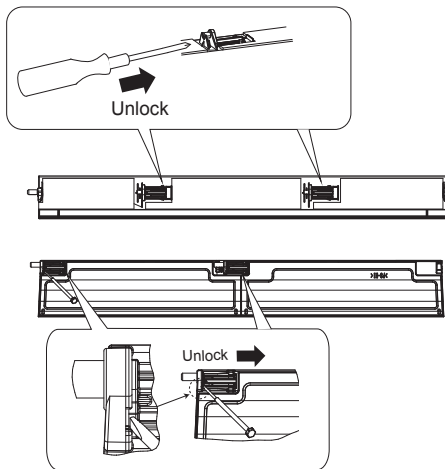
→ : Indicates the visible parts in the photos/figures.

### OPERATION PROCEDURE

#### 1. REMOVING THE PANEL

- (1) Insert the driver to the hole at VANE LOWER shaft and slide the VANE LOWER shaft (2 places each). Push VANE UPPER shaft with the driver.
- (2) Pull the VANE LOWER and VANE UPPER from unit.
- (3) Remove 2 screw caps of the front panel. Remove 2 screws. (See Photo 1)
- (4) Hold the lower part of both ends of the front panel and pull it slightly toward you, and then remove the front panel by pushing it upward.
- (5) Remove the screw of the corner box. (See Photo 1)  
Remove the corner box.

Unlock the stopper and remove the horizontal vanes using following tool like a screw driver.



#### 2. REMOVING THE ELECTRICAL BOX

- (1) Remove the panel and the corner box. (Refer procedure to 1)
- (2) Remove the front and side electrical box covers (each 2 screw).
- (3) Disconnect the indoor/outdoor connecting wire from terminal block (TB4).
- (4) Disconnect the wired remote controller connecting wire from terminal block.
- (5) Disconnect the connectors on the indoor controller board.
- (6) Disconnect the connector for ground wire.
- (7) Remove the screw on lower side of the electrical box. (See Photo 3)
- (8) Push up the upper fixture catch to remove the box, then remove it from the box fixture.

### PHOTOS/FIGURES

Photo 1

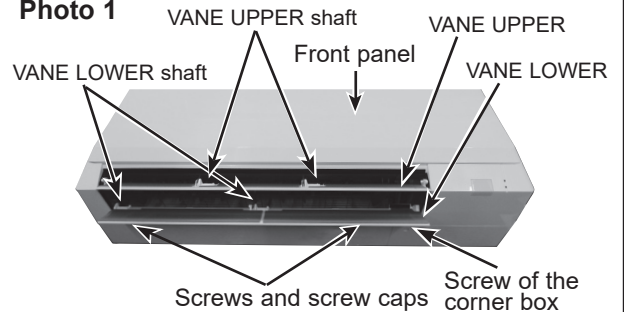


Photo 2

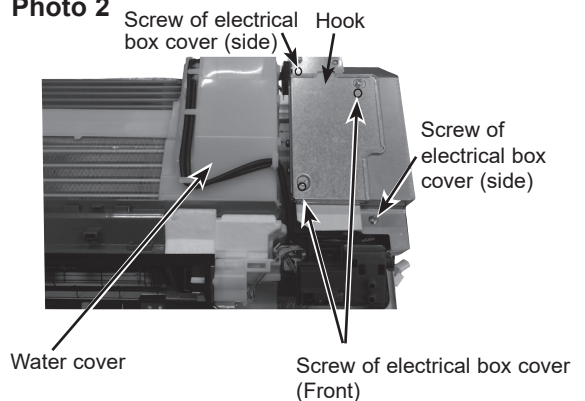


Photo 3-1

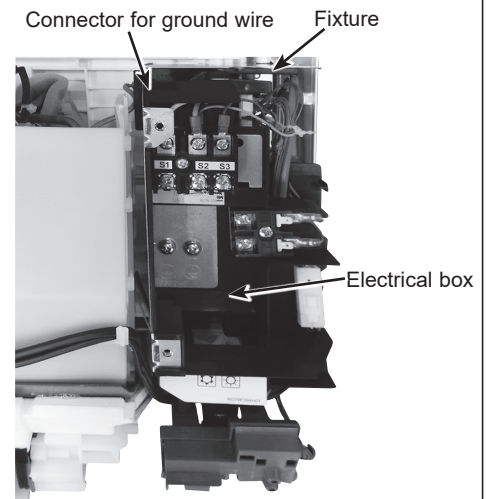
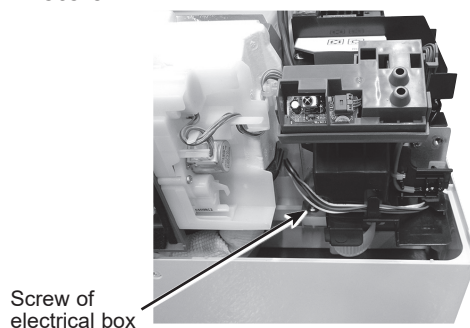


Photo 3-2



## OPERATION PROCEDURE

### 3. REMOVING THE INDOOR CONTROLLER BOARD, THE WIRELESS REMOTE CONTROLLER BOARD AND THE LED BOARD

- (1) Remove the panel and the corner box. (Refer to procedure 1)
- (2) Remove the front and side electrical box covers (each 2 screw).
- (3) Disconnect the connectors on the indoor controller board. (See Photo 4)
- (4) Remove the switch board holder and open the cover.
- (5) Pull out the indoor controller board toward you then remove the indoor controller board and switch board. (See Photo 4)
- (6) Remove the holder of wireless remote controller board and LED board.
- (7) Disconnect the connector of wireless remote controller board and LED board.
- (8) Remove the wireless remote controller board and LED board from the holder.

### 4. REMOVING THE NOZZLE ASSEMBLY (with VANE and VANE MOTOR) AND DRAIN HOSE

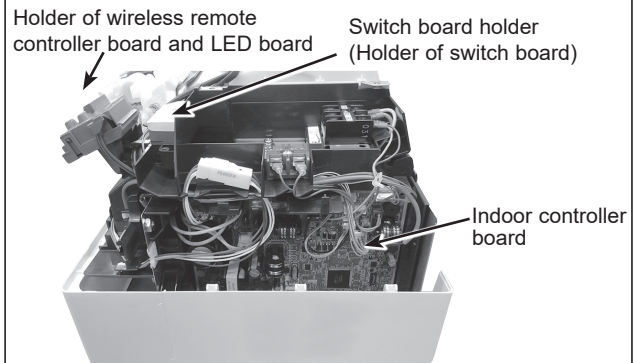
- (1) Remove the panel and corner box. (Refer to procedure 1)
- (2) Remove the electrical box covers. (Refer to procedure 2)
- (3) Disconnect the vane motor connector (CNV) on the indoor controller board.
- (4) Push fixture and pull out the drain hose from the nozzle assembly, and remove nozzle assembly. (See Photo 6)

### 5. REMOVING THE VANE MOTOR

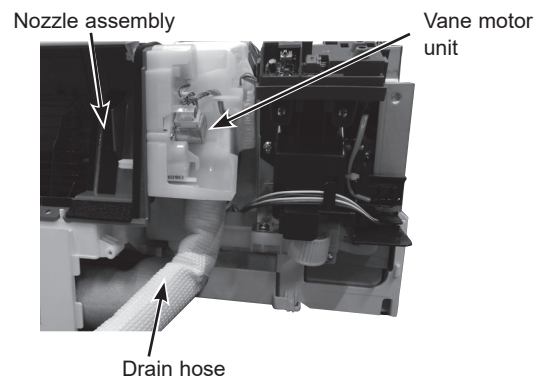
- (1) Remove the nozzle assembly. (Refer to procedure 4)
- (2) Remove 2 screws of the vane motor unit cover, and pull out the vane motor unit.
- (3) Remove screw of the vane motor (LOWER).
- (4) Remove the vane motor (LOWER) from the vane motor unit cover.
- (5) Disconnect the connector (white) from the vane motor. (LOWER)
- (6) Remove 2 screw of the vane motor (UPPER).
- (7) Remove the vane motor (UPPER) from the vane motor unit cover.
- (8) Disconnect the connector (blue) from the vane motor (UPPER).

## PHOTOS/FIGURES

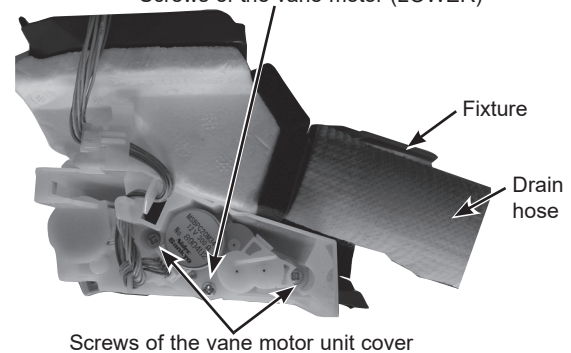
**Photo 4**



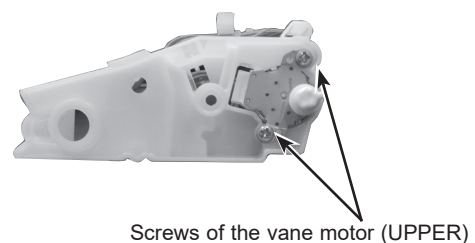
**Photo 5** (see the bottom)



**Photo 6** Screws of the vane motor (LOWER)



**Photo 7**



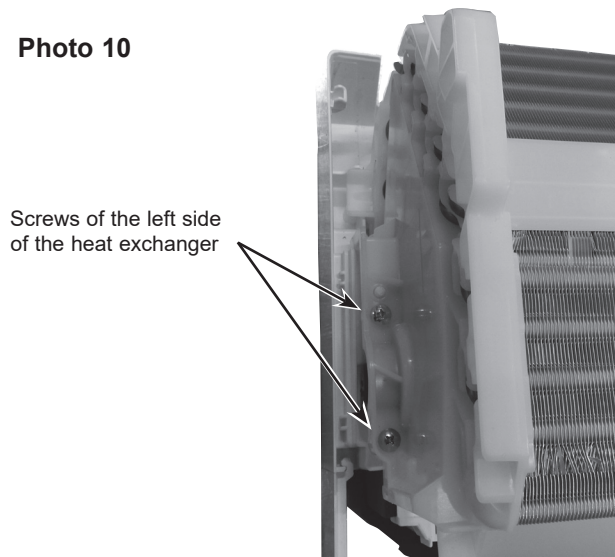


## OPERATION PROCEDURE

### 6. REMOVING THE INDOOR FAN MOTOR AND THE LINE FLOW FAN

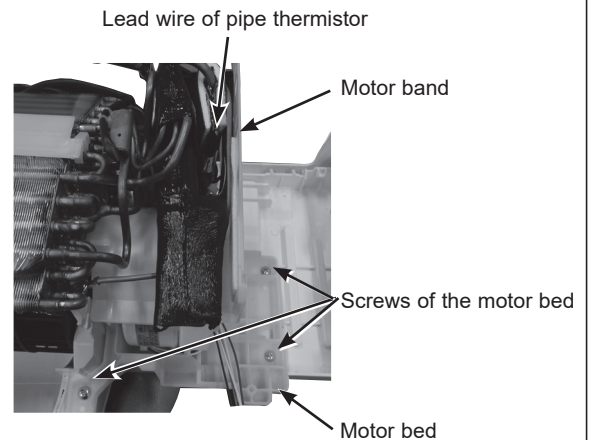
- (1) Remove the panel and the corner box. (Refer to procedure 1)
  - (2) Remove the electrical box (Refer to procedure 2) and the nozzle assembly (Refer to procedure 4).
  - (3) Remove the water cover. (See Photo 2)
  - (4) Loosen the screw fixing the line flow fan. (See Photo 9)
  - (5) Remove 3 screws fixing the motor bed. (See Photo 8)
  - (6) Remove the motor bed together with fan motor and motor band.
  - (7) Release the 2 hooks of the motor band. Remove the motor band. Pull out the indoor fan motor.
  - (8) Remove 2 screws fixing the left side of the heat exchanger. (See Photo 10)
  - (9) Lift the heat exchanger, and pull out the line flow fan to the lower-left.
- \* When attaching the line flow fan, screw the line flow fan so 4mm, 5/32 inch gap is provided between the right end of the line flow fan and the right wall of the air passage of the box. (Photo 9)

**Photo 10**

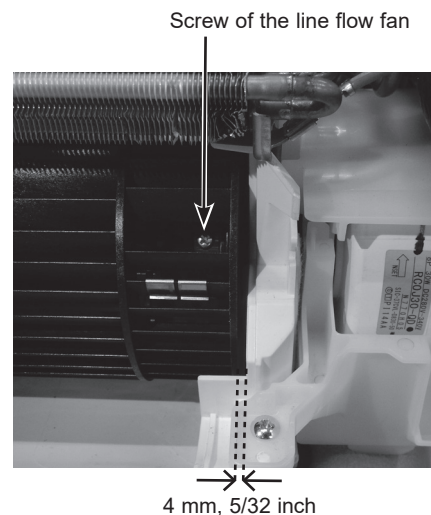


## PHOTOS/FIGURES

**Photo 8**



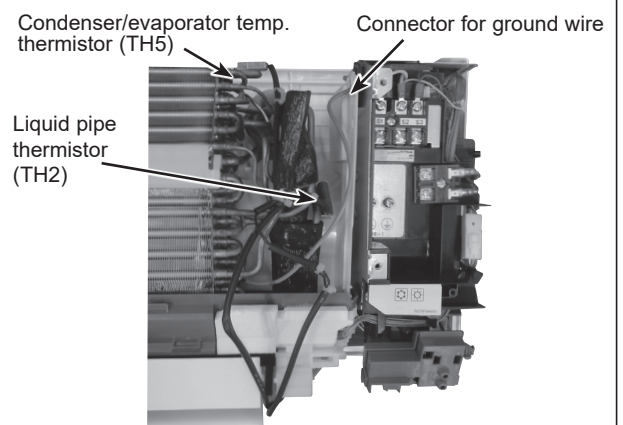
**Photo 9**



### 7. REMOVING THE PIPE TEMPERATURE THERMISTOR/LIQUID (TH2) AND COND./EVA. TEMP. THERMISTOR (TH5)

- (1) Remove the panel and the corner box. (Refer to procedure 1)
- (2) Remove the electrical box covers. (Refer to procedure 2)
- (3) Remove the water cover. (See Photo 2)
- (4) Remove the liquid pipe thermistor and gas pipe thermistors.
- (5) Disconnect the connector (CN44) on the indoor controller board. (TH2 and TH5/CN44)

**Photo 11**



## OPERATION PROCEDURE

### 8. REMOVING THE HEAT EXCHANGER

- (1) Remove the panel and the corner box (Refer to procedure 1).
- (2) Remove the electrical box (Refer to procedure 2) and the nozzle assembly (Refer to procedure 4).
- (3) Remove the water cover.
- (4) Remove the pipe thermistors. (Refer to procedure 7).
- (5) Remove the motor bed together with fan motor and motor band (Refer to procedure 6).
- (6) Remove 2 screws fixing the left side of the heat exchanger. (See Photo 10)
- (7) Remove the heat exchanger.

## PHOTOS/FIGURES

Photo 12

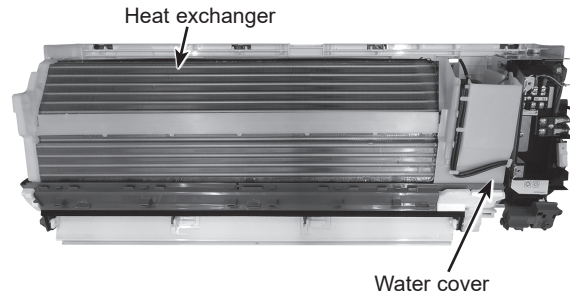
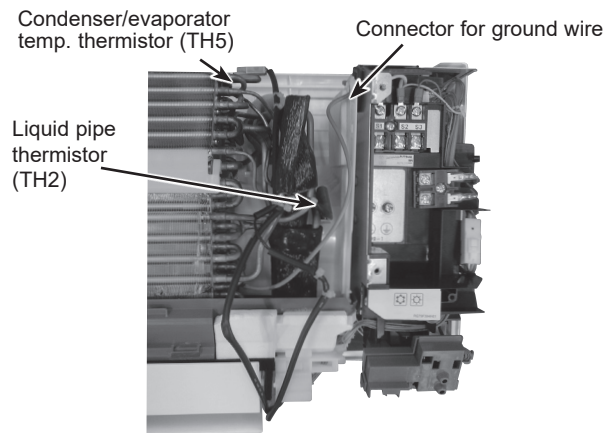


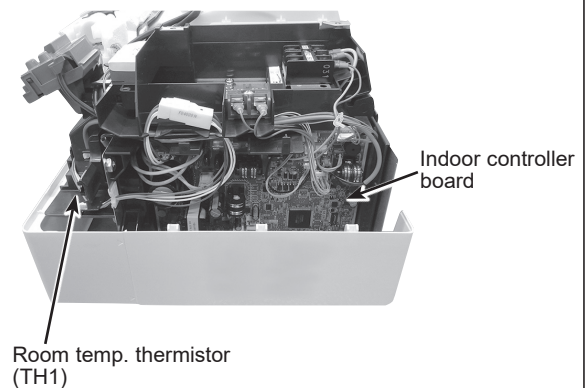
Photo 13



### 9. REMOVING THE ROOM TEMPERATURE THERMISTOR

- (1) Remove the panel and corner box. (Refer to procedure 1)
- (2) Remove the electrical box covers. (Refer to procedure 2)
- (3) Remove the room temperature thermistor.
- (4) Disconnect the connector (CN20) on the indoor controller board.

Photo 14

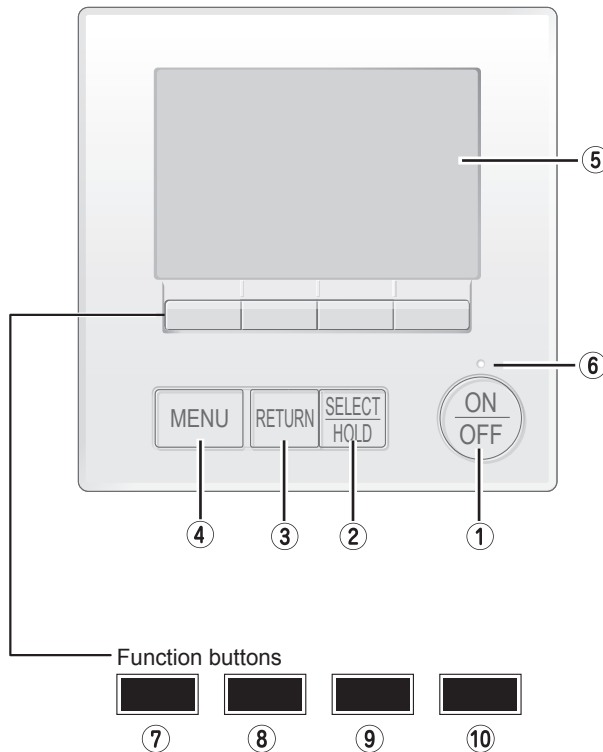




## 13-1. REMOTE CONTROLLER FUNCTIONS

&lt;PAR-40MAA&gt;

## Controller interface

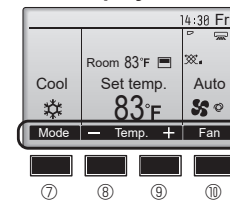


The functions of the function buttons change depending on the screen.

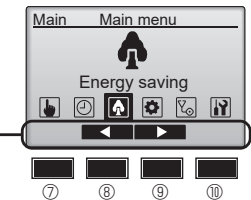
Refer to the button function guide that appears at the bottom of the LCD for the functions they serve on a given screen.

When the system is centrally controlled, the button function guide that corresponds to the locked button will not appear.

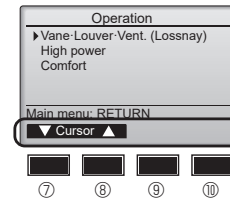
## Main display



## Main menu



## Menu screen



Function guide

**① [ON/OFF] button**

Press to turn ON/OFF the indoor unit.

**② [SELECT/HOLD] button**

Press to save the setting.

When the Main menu is displayed, pressing this button will enable/disable the HOLD function.

**③ [RETURN] button**

Press to return to the previous screen.

**④ [MENU] button**

Press to bring up the Main menu.

**⑤ Backlit LCD**

Operation settings will appear.

When the backlight is off, pressing any button turns the backlight on and it will stay lit for a certain period of time depending on the screen.

When the backlight is off, pressing any button turns the backlight on and does not perform its function. (except for the [ON/OFF] button)

**⑥ ON/OFF lamp**

This lamp lights up in green while the unit is in operation. It blinks while the remote controller is starting up or when there is an error.

**⑦ Function button [F1]**

Main display: Press to change the operation mode.

Menu screen: The button function varies with the screen.

**⑧ Function button [F2]**

Main display: Press to decrease temperature.

Main menu: Press to move the cursor left.

Menu screen: The button function varies with the screen.

**⑨ Function button [F3]**

Main display: Press to increase temperature.

Main menu: Press to move the cursor right.

Menu screen: The button function varies with the screen.

**⑩ Function button [F4]**

Main display: Press to change the fan speed.

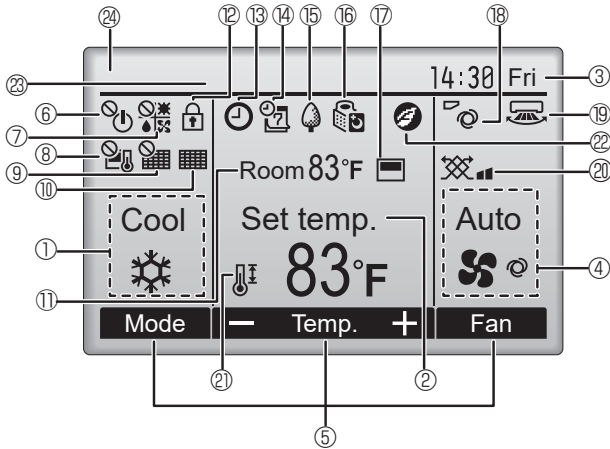
Menu screen: The button function varies with the screen.

## Display

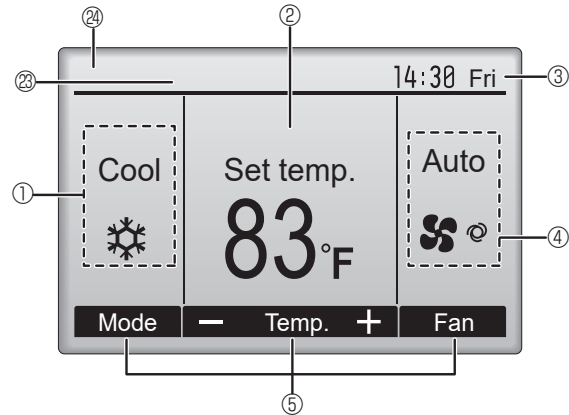
The main display can be displayed in two different modes: "Full" and "Basic". The initial setting is "Full". To switch to the "Basic" mode, change the setting on the Main display setting. (Refer to operation manual included with remote controller.)

### <Full mode>

All icons are displayed for explanation.



### <Basic mode>



#### ① Operation mode

#### ② Preset temperature

#### ③ Clock

#### ④ Fan speed

#### ⑤ Button function guide

Functions of the corresponding buttons appear here.



Appears when the ON/OFF operation is centrally controlled.



Appears when the operation mode is centrally controlled.



Appears when the preset temperature is centrally controlled.



Appears when the filter reset function is centrally controlled.



Indicates when filter needs maintenance.

#### ⑪ Room temperature



Appears when the buttons are locked.



Appears when the On/Off timer or Auto-off timer function is enabled.

appears when the timer is disabled by the centralized control system.  
 appears when the HOLD function is enable.



Appears when the Weekly timer is enabled.



Appears while the units are operated in the energy saving mode. (Will not appear on some models of indoor units)



Appears while the outdoor units are operated in the silent mode.



Appears when the built-in thermistor on the remote controller is activated to monitor the room temperature (⑩).

appears when the thermistor on the indoor unit is activated to monitor the room temperature.



Indicates the vane setting.



Indicates the louver setting.



Indicates the ventilation setting.



Appears when the preset temperature range is restricted.



Appears when an energy saving operation is performed using a "3D i-See sensor" function.

#### ⑳ Centrally controlled

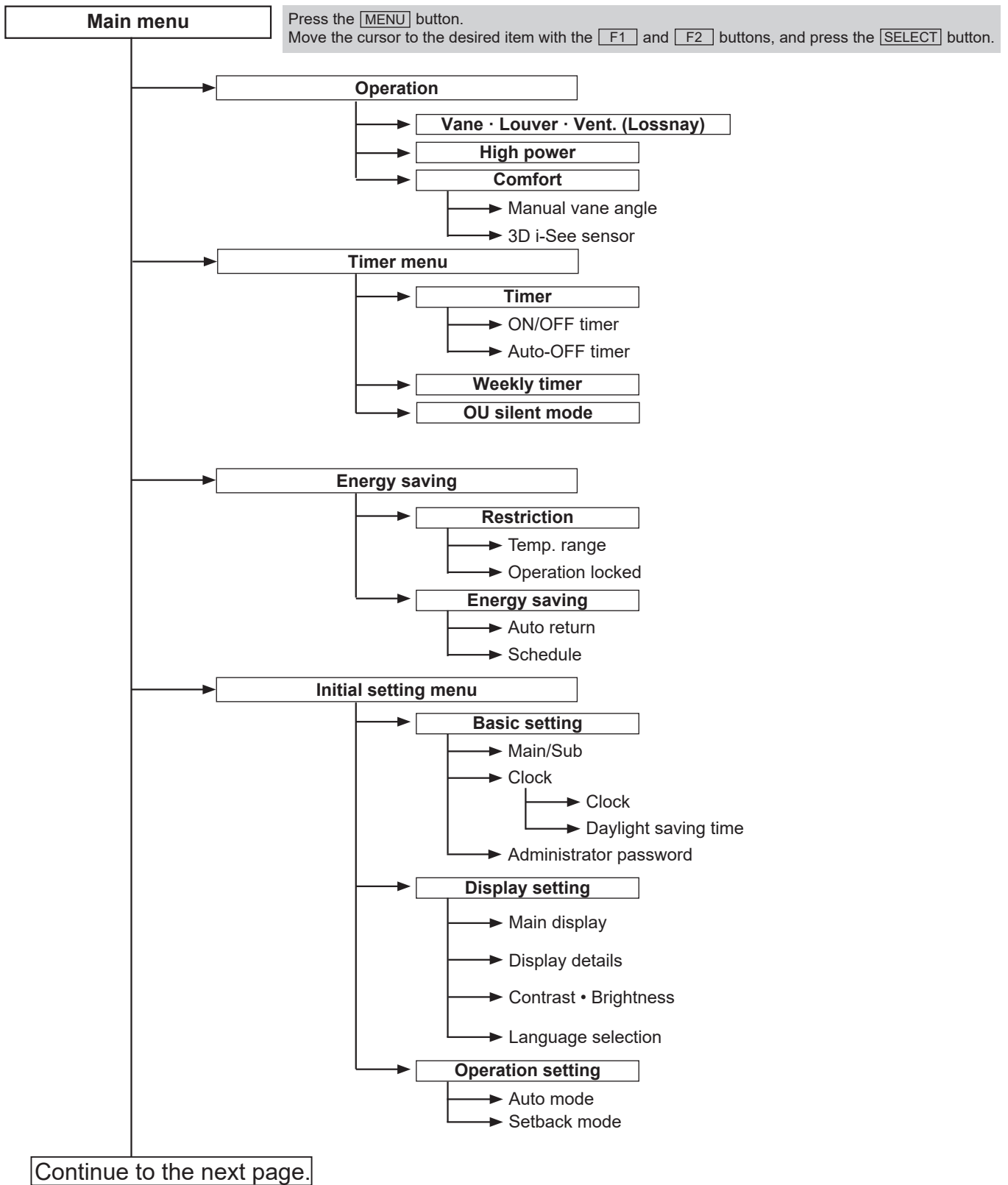
Appears for a certain period of time when a centrally-controlled item is operated.

#### ㉑ Preliminary error display

A check code appears during the preliminary error.

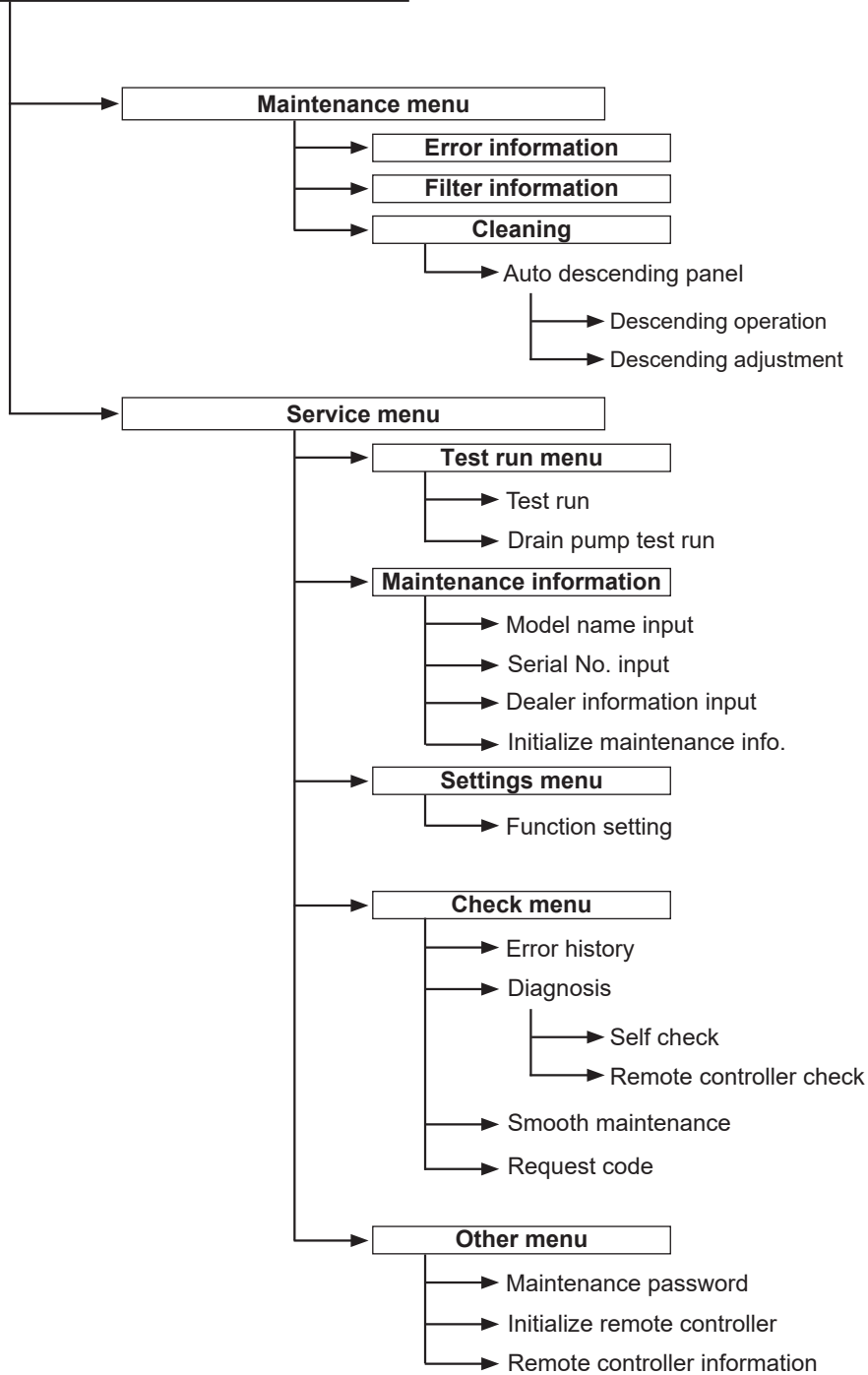
Most settings (except ON/OFF, mode, fan speed, temperature) can be made from the Main menu.

## Menu structure

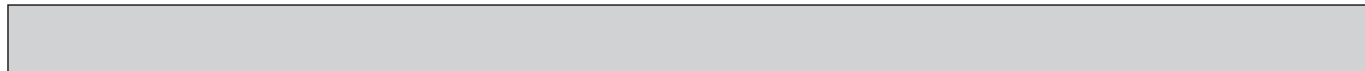


Not all functions are available on all models of indoor units.

Continue from the previous page.



Not all functions are available on all models of indoor units.



**Main menu list**

| Main menu       | Setting and display items       |                        | Setting details  |
|-----------------|---------------------------------|------------------------|--|
| Operation       | Vane · Louver · Vent. (Lossnay) |                        | <p><b>Use to set the vane angle.</b></p> <ul style="list-style-type: none"> <li>• Select a desired vane setting.</li> </ul> <p><b>Use to turn ON/OFF the louver.</b></p> <ul style="list-style-type: none"> <li>• Select a desired setting from "ON" and "OFF."</li> </ul> <p><b>Use to set the amount of ventilation.</b></p> <ul style="list-style-type: none"> <li>• Select a desired setting from "Off," "Low," and "High."</li> </ul> |
|                 | High power *3                   |                        | <p><b>Use to reach the comfortable room temperature quickly.</b></p> <ul style="list-style-type: none"> <li>• Units can be operated in the High-power mode for up to 30 minutes.</li> </ul>  |
|                 | Comfort                         | Manual vane angle      | Use to fix each vane angle.  |
|                 |                                 | 3D i-See sensor        | <p><b>Use to set the following functions for 3D i-See sensor.</b></p> <ul style="list-style-type: none"> <li>• Air distribution</li> <li>• Energy saving option</li> <li>• Seasonal airflow</li> </ul>   |
| Timer           | Timer                           | ON/OFF timer *1        | <p><b>Use to set the operation ON/OFF times.</b></p> <ul style="list-style-type: none"> <li>• Time can be set in 5-minute increments.</li> </ul>   |
|                 |                                 | Auto-Off timer         | <p><b>Use to set the Auto-Off time.</b></p> <ul style="list-style-type: none"> <li>• Time can be set to a value from 30 to 240 in 10-minute increments.</li> </ul>   |
|                 | Weekly timer *1, *2             |                        | <p><b>Use to set the weekly operation ON/OFF times.</b></p> <ul style="list-style-type: none"> <li>• Up to 8 operation patterns can be set for each day. (Not valid when the ON/OFF timer is enabled.)</li> </ul>  |
|                 | OU silent mode *1, *3           |                        | <p><b>Use to set the time periods in which priority is given to quiet operation of outdoor units over temperature control. Set the Start/Stop times for each day of the week.</b></p> <ul style="list-style-type: none"> <li>• Select the desired silent level from "Normal," "Middle," and "Quiet."</li> </ul>  |
| Energy saving   | Restriction                     | Temp. range *2         | <p><b>Use to restrict the preset temperature range.</b></p> <ul style="list-style-type: none"> <li>• Different temperature ranges can be set for different operation modes.</li> </ul>   |
|                 |                                 | Operation locked       | <p><b>Use to lock selected functions.</b></p> <ul style="list-style-type: none"> <li>• The locked functions cannot be operated.</li> </ul>   |
|                 | Energy saving                   | Auto return *2         | <p><b>Use to get the units to operate at the preset temperature after performing energy saving operation for a specified time period.</b></p> <ul style="list-style-type: none"> <li>• Time can be set to a value from 30 and 120 in 10-minute increments. (This function will not be valid when the preset temperature ranges are restricted.)</li> </ul>   |
|                 |                                 | Schedule *1, *3        | <p><b>Set the start/stop times to operate the units in the energy saving mode for each day of the week, and set the energy saving rate.</b></p> <ul style="list-style-type: none"> <li>• Up to 4 energy saving operation patterns can be set for each day.</li> <li>• Time can be set in 5-minute increments.</li> <li>• Energy saving rate can be set to a value from 0% or 50 to 90% in 10% increments.</li> </ul>                       |
| Initial setting | Basic setting                   | Main/Sub               | <b>When connecting 2 remote controllers, one of them needs to be designated as a sub controller.</b>   |
|                 |                                 | Clock                  | <b>Use to set the current time.</b>  |
|                 |                                 | Daylight saving time   | <b>Set the daylight saving time.</b>   |
|                 |                                 | Administrator password | <p><b>The administrator password is required to make the settings for the following items.</b></p> <ul style="list-style-type: none"> <li>• Timer setting</li> <li>• Energy saving setting</li> <li>• Weekly timer setting</li> <li>• Restriction setting</li> <li>• Outdoor unit silent mode setting</li> </ul>   |

\*1 Clock setting is required.

\*2 2°F (1°C) increments.

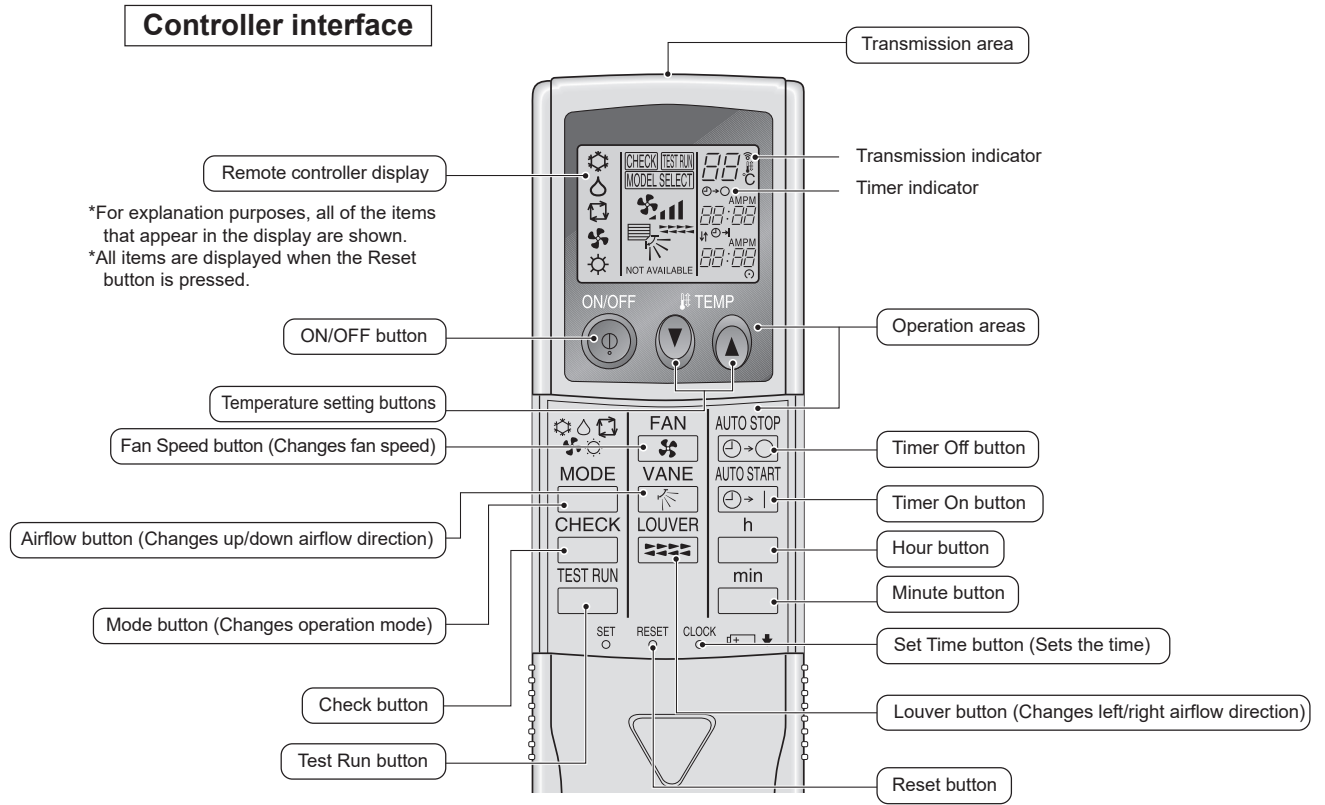
\*3 This function is available only when certain outdoor units are connected.



| Main menu                     | Setting and display items |   | Setting details   |  |
|-------------------------------|---------------------------|---|---|--|
| Initial setting               | Display setting           | Main display  | Use to switch between "Full" and "Basic" modes for the Main display, and use to change the background colors of the display to black.   |  |
|                               |                           | Display details   | Make the settings for the remote controller related items as necessary.<br><b>Clock:</b> The initial settings are "Yes" and "24h" format.<br><b>Temperature:</b> Set either Celsius (°C) or Fahrenheit (°F).<br><b>Room temp.:</b> Set Show or Hide.<br><b>Auto mode:</b> Set Auto mode display or Only Auto display.         |  |
|                               |                           | Contrast • Brightness   | Use to adjust screen contrast and brightness.   |  |
|                               |                           | Language selection  | Use to select the desired language.   |  |
|                               | Operation setting         | Auto mode   | Whether or not to use Auto mode can be selected by using the button. This setting is valid only when indoor units with Auto mode function are connected.  |  |
|                               |                           | Setback mode  | Whether or not to use the Setback mode can be selected by using the button. This setting is valid only when indoor units with the Setback mode function are connected.  |  |
| Maintenance                   | Error information         |   | Use to check error information when an error occurs.<br>• Check code, error source, refrigerant address, model name, manufacturing number, contact information (dealer's phone number) can be displayed.<br>(The model name, manufacturing number, and contact information need to be registered in advance to be displayed.) |  |
|                               | Filter information        |   | Use to check the filter status.<br>• The filter sign can be reset.  |  |
|                               | Cleaning                  | Auto descending panel   | Use to lift and lower the auto descending panel (Optional parts).   |  |
| Service                       | Test run                  |   | Select "Test run" from the Service menu to bring up the Test run menu.<br>• Test run • Drain pump test run  |  |
|                               | Input maintenance         |   | Select "Input maintenance Info." from the Service menu to bring up the Maintenance information screen.<br>The following settings can be made from the Maintenance Information screen.<br>• Model name input • Serial No. input • Dealer information input • Initialize maintenance info.                                      |  |
|                               | Settings                  | Function setting  | Make the settings for the indoor unit functions via the remote controller as necessary.   |  |
|                               | Check                     | Error history   |   | Display the error history and execute "delete error history".  |
|                               |                           | Diagnosis   |   | <b>Self check:</b> Error history of each unit can be checked via the remote controller.<br><b>Remote controller check:</b> When the remote controller does not work properly, use the remote controller checking function to troubleshoot the problem. |
|                               |                           | Smooth maintenance *1   |   | Use to display the maintenance data of indoor/outdoor units.   |
|                               |                           | Request code *1   |   | Use to check operation data such as thermistor temperature and error information.  |
|                               | Others                    | Maintenance password  |   | Use to change the maintenance password.  |
|                               |                           | Initialize remote controller  |   | Use to initialize the remote controller to the factory shipment status.  |
| Remote controller information |                           | Use to display the remote controller model name, software version, and serial number. |   |  |

\*1 This function is available only when certain outdoor units are connected.

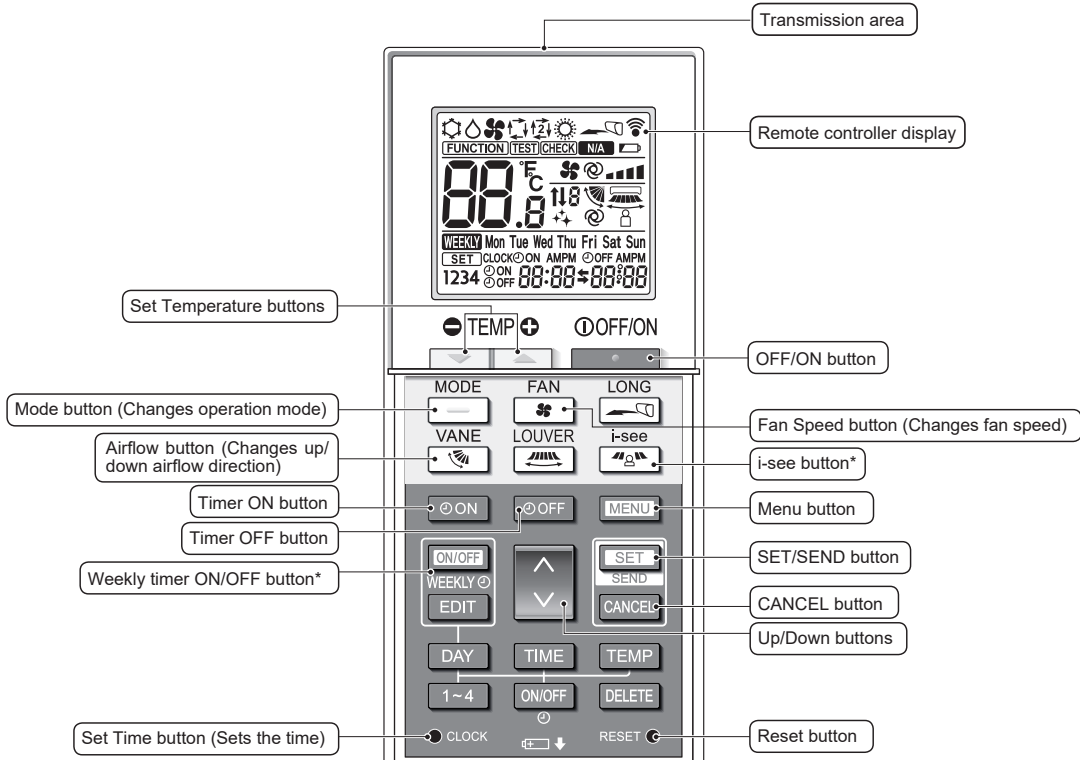
## <PAR-FL32MA>



- When using the wireless remote controller, point it towards the receiver on the indoor unit.
- If the remote controller is operated within approximately two minutes after power is supplied to the indoor unit, the indoor unit may beep twice as the unit is performing the initial automatic check.
- The indoor unit beeps to confirm that the signal transmitted from the remote controller has been received. Signals can be received up to approximately 7 meters in a direct line from the indoor unit in an area 45° to the left and right of the unit. However, illumination such as fluorescent lights and strong light can affect the ability of the indoor unit to receive signals.
- If the operation lamp near the receiver on the indoor unit is blinking, the unit needs to be inspected. Consult your dealer for service.
- Handle the remote controller carefully! Do not drop the remote controller or subject it to strong shocks. In addition, do not get the remote controller wet or leave it in a location with high humidity.
- To avoid misplacing the remote controller, install the holder included with the remote controller on a wall and be sure to always place the remote controller in the holder after use.

<PAR-SL100A-E>

**Controller interface**



**Note:**

\* This button is enabled or disabled depending on the model of the indoor unit.

**Display**

**Operation mode**

- Cool (Snowflake icon)
- Dry (Water drop icon)
- Fan (Fan icon)
- Auto (single set point) (Fan with square icon)
- Heat (Sun icon)
- Auto (dual set point) (Fan with square and sun icon)

**Temperature setting**  
The units of temperature can be changed. For details, refer to the Installation Manual.

**Vane setting**

Step 1 Step 2 Step 3 Step 4 Step 5 Swing Auto

**Not available**  
Appears when a non-supported function is selected.

**Battery replacement indicator**  
Appears when the remaining battery power is low.

**Fan speed setting**

Auto

**3D i-See sensor (Air distribution)**

Default Direct Indirect

When Direct or Indirect is selected, the vane setting is set to "Auto".



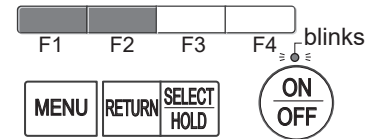
## 13-2. ERROR INFORMATION

**When an error occurs, the following screen will appear.  
Check the error status, stop the operation, and consult your dealer.**

1. Check code, error unit, refrigerant address, model name, and serial number will appear.  
The model name and serial number will appear only if the information has been registered.

Press the **[F1]** or **[F2]** button to go to the next page.

Error information 1/2  
 Error code A3  
 Error unit IU 8 Unit#1  
 Time Occurred 02/01 4:48  
 Model name  
 Serial No.  
 Reset error: Reset button  
 ▼ Page ▲ Reset



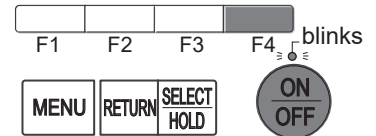
Contact information (dealer's phone number) will appear if the information has been registered.

Error information 2/2  
 Contact information  
 Dealer  
 Tel  
 Reset error: Reset button  
 ▼ Page ▲ Reset

2. Press the **[F4]** button or the **[ON/OFF]** button to reset the error that is occurring.

**Errors cannot be reset while the ON/OFF operation is prohibited.**

Error information 1/2  
 Error code A3  
 Error unit IU 8 Unit#1  
 Time Occurred 02/01 4:48  
 Model name  
 Serial No.  
 Reset error: Reset button  
 ▼ Page ▲ Reset



Select "OK" with the **[F4]** button.

Error reset  
 Reset current error?  
 Cancel OK



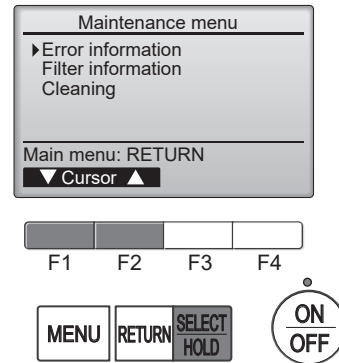
Error reset  
 Error reset  
 Main menu: MENU

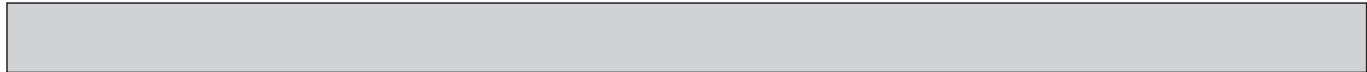
### Navigating through the screens

- To go back to the Service menu ..... **[MENU]** button

## • Checking the error information

While no errors are occurring, page 2/2 of the error information can be viewed by selecting "Error information" from the Maintenance menu. Errors cannot be reset from this screen.



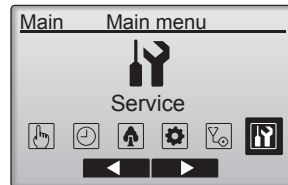


### 13-3. SERVICE MENU

#### Maintenance password is required

1. Select "Service" from the Main menu, and press the [SELECT] button.

\*At the main display, the menu button and select "Service" to make the maintenance setting.



2. When the Service menu is selected, a window will appear asking for the password.

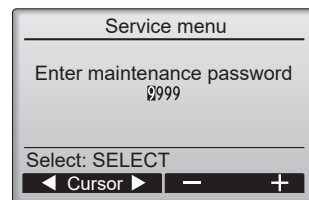
To enter the current maintenance password (4 numerical digits), move the cursor to the digit you want to change with the [F1] or [F2] button.



Set each number (0 through 9) with the [F3] or [F4] button.



Then, press the [SELECT] button.



**Note:** The initial maintenance password is "9999". Change the default password as necessary to prevent unauthorized access. Have the password available for those who need it.

: If you forget your maintenance password, you can initialize the password to the default password "9999" by pressing and holding the [F1] button for 10 seconds on the maintenance password setting screen.

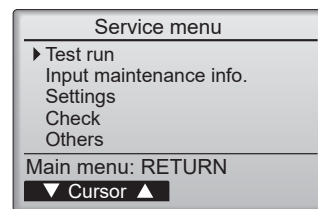
3. If the password matches, the Service menu will appear.

The type of menu that appears depends on the connected indoor units' type.

**Note:** Air conditioning units may need to be stopped to make only at "Settings". There may be some settings that cannot be made when the system is centrally controlled.



A screen will appear that indicates the setting has been saved.



#### Navigating through the screens

- To go back to the Service menu ..... [MENU] button
- To return to the previous screen..... [RETURN] button

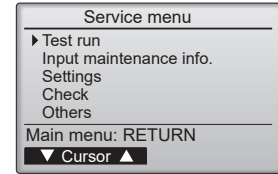
## 13-4. TEST RUN

### 13-4-1. PAR-40MAA

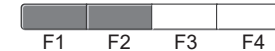
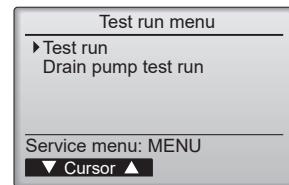
1. Select "Service" from the Main menu, and press the [SELECT] button.



Select "Test run" with the [F1] or [F2] button, and press the [SELECT] button.



2. Select "Test run" with the [F1] or [F2] button, and press the [SELECT] button.



#### Test run operation

Press the [F1] button to go through the operation modes in the order of "Cool and Heat".

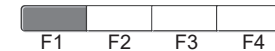
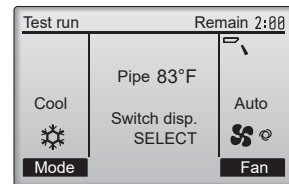
Cool mode: Check the cold air blows out.

Heat mode: Check the heat blows out.

Check the operation of the outdoor unit's fan.



Press the [SELECT] button and open the Vane setting screen.



#### Auto vane check

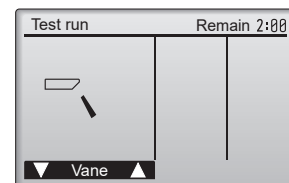
Check the auto vane with the [F1] [F2] buttons.



Press the [RETURN] button to return to "Test run operation".



Press the [ON/OFF] button.













When the test run is completed, the "Test run menu" screen will appear. The test run will automatically stop after 2 hours.

\*The function is available only for the model with vanes.

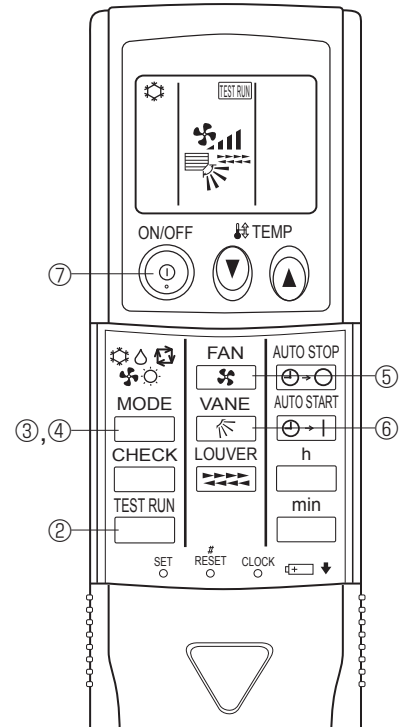
### 13-4-2. PAR-FL32MA

Measure an impedance between the power supply terminal block on the outdoor unit and ground with a 500 V Megger and check that it is equal to or greater than 1.0 MΩ.















- ① Turn on the main power to the unit.
- ② Press the  button twice continuously.  
(Start this operation from the status of remote controller display turned off.)  
A  and current operation mode are displayed.
- ③ Press the  (  ) button to activate  mode, then check whether cool air blows out from the unit.
- ④ Press the  (  ) button to activate  mode, then check whether warm air blows out from the unit.
- ⑤ Press the  button and check whether strong air blows out from the unit.
- ⑥ Press the  button and check whether the auto vane operates properly.
- ⑦ Press the ON/OFF button to stop the test run.

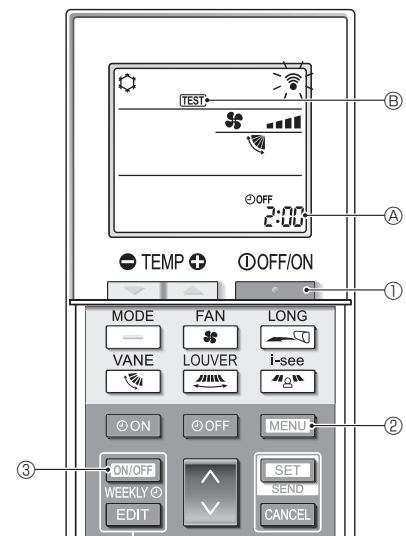
#### Note:

- Point the remote controller towards the indoor unit receiver while following steps ② to ⑦.
- It is not possible to run in FAN, DRY or AUTO mode.



### 13-4-3. PAR-SL100A-E

1. Press the  button ① to stop the air conditioner.
  - If the weekly timer is enabled ( is on), press the  button ③ to disable it ( is off).
2. Press the  button ② for 5 seconds.
  -  comes on and the unit enters the service mode.
3. Press the  button ②.
  -  ② comes on and the unit enters the test run mode.
4. Press the following buttons to start the test run.
  - : Switch the operation mode between cooling and heating and start the test run.
  - : Switch the fan speed and start the test run.
  - : Switch the airflow direction and start the test run.
  - : Switch the louver and start the test run.
  - : Start the test run.
5. Stop the test run.
  - Press the  button ① to stop the test run.
  - After 2 hours, the stop signal is transmitted.



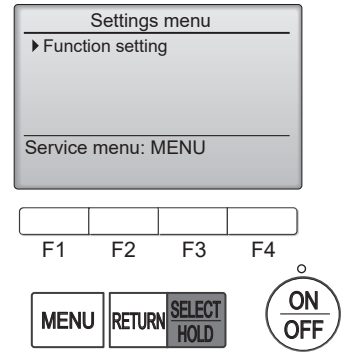
## 13-5. FUNCTION SETTING

### 13-5-1. PAR-40MAA

1. Select "Service" from the Main menu, and press the [SELECT] button.

Select "Setting" from the Service menu, and press the [SELECT] button.

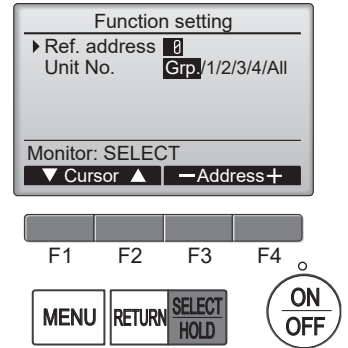
Select "Function setting", and press the [SELECT] button.



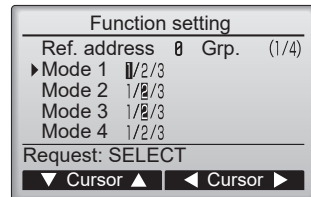
2. Set the indoor unit refrigerant addresses and unit numbers with the [F1] through [F4] buttons, and then press the [SELECT] button to confirm the current setting.

**Note: Checking the indoor unit No.**

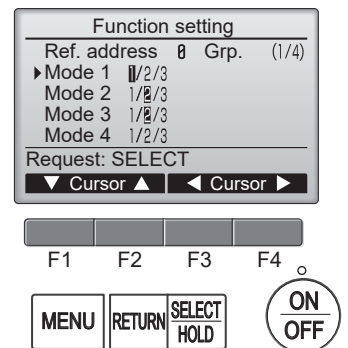
When the [SELECT] button is pressed, the target indoor unit will start fan operation. If the unit is common or when running all units, all indoor units for the selected refrigerant address will start fan operation.



3. When data collection from the indoor units is completed, the current settings appears highlighted.  
 Non-highlighted items indicate that no function settings are made.  
 Screen appearance varies depending on the "Unit No." setting.



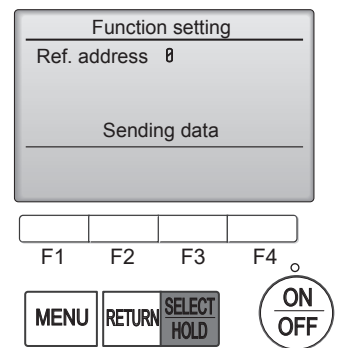
4. Use the [F1] or [F2] button to move the cursor to select the mode number, and change the setting number with the [F3] or [F4] button.



5. When the settings are completed, press the [SELECT] button to send the setting data from the remote controller to the indoor units.  
 When the transmission is successfully completed, the screen will return to the Function setting screen.

**Note:**

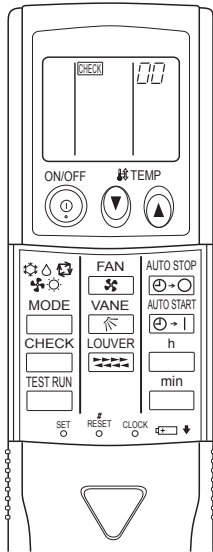
- Make the above settings only on Mr. Slim units as necessary.
- The above function settings are not available for the CITY MULTI units.
- Table 1 summarizes the setting options for each mode number. Refer to the indoor unit Installation Manual for the detailed information about initial settings, mode numbers, and setting numbers for the indoor units.
- Be sure to write down the settings for all functions if any of the initial settings has been changed after the completion of installation work.



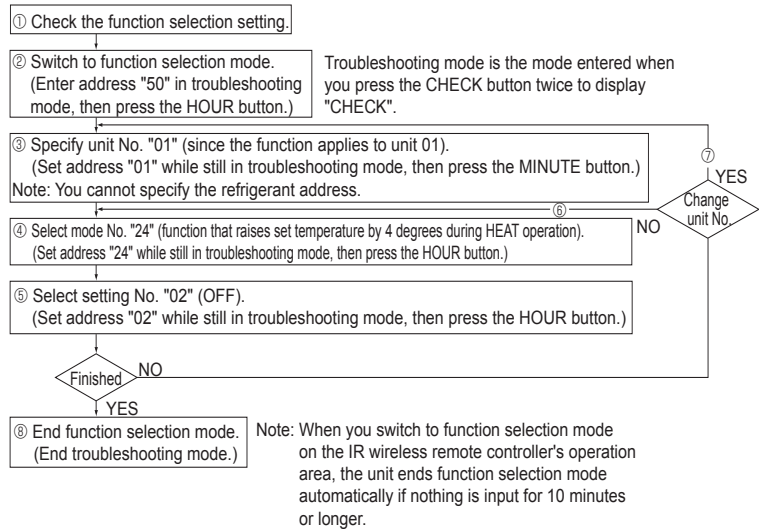
## 13-5-2. PAR-FL32MA

Functions can be selected with the wireless remote controller. Function selection using wireless remote controller is available only for refrigerant system with wireless function. Refrigerant address cannot be specified by the wireless remote controller.

### [Flow of function selection procedure]



The flow of the function selection procedure is shown below. This example shows how to turn off the function that raises the set temperature by 4 degrees during HEAT operation. The procedure is given after the flow chart.



### [Operating instructions]

① Check the function settings.

② Press the button twice continuously. → is lit and "00" blinks.

Press the TEMP button once to set "50". Direct the IR wireless remote controller toward the receiver of the indoor unit and press the button.

③ Set the unit number.

Press the TEMP button to set the unit number. (Press "01" to specify the indoor unit whose unit number is 01.)

Direct the IR wireless remote controller toward the receiver of the indoor unit and press the button.

(By setting unit number with the button, specified indoor unit starts performing fan operation.

Detect which unit is assigned to which number using this function. If unit number is set to AL, all the indoor units in same refrigerant system start performing fan operation simultaneously.)

Notes:

1. If a unit number that cannot be recognized by the unit is entered, 3 beeps of 0.4 seconds will be heard. Reenter the unit number setting.
2. If the signal was not received by the sensor, you will not hear a beep or a "double ping sound" may be heard. Reenter the unit number setting.

④ Select a mode.

Press the TEMP button to set a mode. Press "24" to turn on the function that raises the set temperature by 4 degrees during heat operation. Direct the IR wireless remote controller toward the sensor of the indoor unit and press the button.

→ The sensor-operation indicator will blink and beeps will be heard to indicate the current setting number.

Current setting number: 1 = 1 beep (one second)  
2 = 2 beeps (one second each)  
3 = 3 beeps (one second each)

Notes:

1. If a mode number that cannot be recognized by the unit is entered, 3 beeps of 0.4 seconds will be heard. Reenter the mode number.
2. If the signal was not received by the sensor, you will not hear a beep or a "double ping sound" may be heard. Reenter the mode number.

⑤ Select the setting number.

Press the TEMP button to select the setting number. (02: Not available)

Direct the IR wireless remote controller toward the receiver of the indoor unit and press the button.

→ The sensor-operation indicator will blink and beeps will be heard to indicate the setting number.

Setting number: 1 = 2 beeps (0.4 seconds each)  
2 = 2 beeps (0.4 seconds each, repeated twice)  
3 = 2 beeps (0.4 seconds each, repeated 3 times)

Notes:

1. If a setting number that cannot be recognized by the unit is entered, the setting will turn back to the original setting.
2. If the signal was not received by the sensor, you will not hear a beep or a "double ping sound" may be heard. Reenter the setting number.

⑥ Repeat steps ④ and ⑤ to make an additional setting without changing unit number.

⑦ Repeat steps ③ to ⑤ to change unit number and make function settings on it.

⑧ Complete the function settings

Press button.

**Do not use the wireless remote controller for 30 seconds after completing the function setting.**

### 13-5-3. PAR-SL100A-E

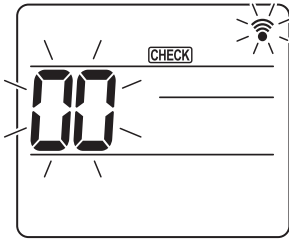


Fig. 1

1. Going to the function select mode

Press the **[MENU]** button between of 5 seconds.

(Start this operation from the status of remote controller display turned off.)  
[CHECK] is lit and "00" blinks. (Fig. 1)

Press the **[↓]** button to set the "50".

Direct the wireless remote controller toward the receiver of the indoor unit and press the **[SET]** button.

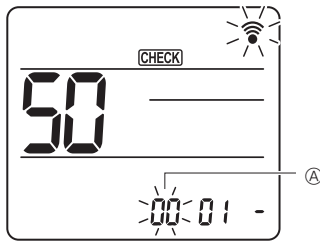


Fig. 2

2. Setting the unit number

Press the **[↓]** button to set unit number **Ⓐ**. (Fig. 2)

Direct the wireless remote controller toward the receiver of the indoor unit and press the **[SET]** button.

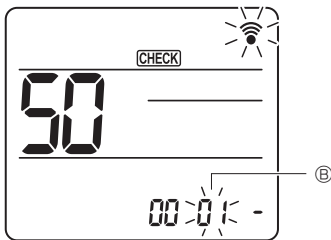


Fig. 3

3. Select a mode

Press the **[↓]** button to set Mode number **Ⓑ**. (Fig. 3)

Direct the wireless remote controller toward the receiver of the indoor unit and press the **[SET]** button.

Current setting number:

1=1 beep (1 second)

2=2 beep (1 second each)

3=3 beep (1 second each)

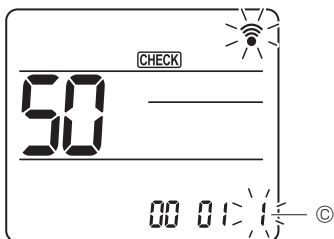


Fig. 4

4. Selecting the setting number

Use the **[↓]** button to change the Setting number **Ⓒ**. (Fig. 4)

Direct the wireless remote controller toward the receiver of the indoor unit and press the **[SET]** button.

5. To select multiple functions continuously

Repeat select **③** and **④** to change multiple function settings continuously.

6. Complete function selection

Direct the wireless remote controller toward the sensor of the indoor unit and press the **⊙OFF/ON** **[\*]** button.

**Note: Be sure to write down the settings for all functions if any of the initial settings has been changed after the completion of installation work.**

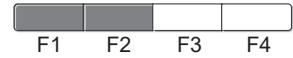
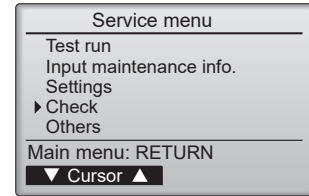


## 13-6. ERROR HISTORY

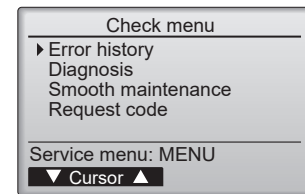
1. Select "Service" from the Main menu, and press the [SELECT] button.



Select "Check" with the [F1] or [F2] button, and press the [SELECT] button.

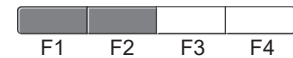
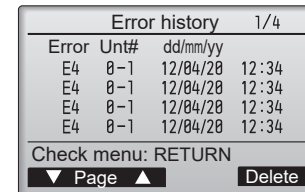


2. Select "Error history" with the [F1] or [F2] button, and press the [SELECT] button.



3. 16 error history records will appear.

4 records are shown per page, and the top record on the first page indicates the latest error record.



4. Deleting the error history

To delete the error history, press the [F4] button (Delete) on the screen that shows error history.

A confirmation screen will appear asking if you want to delete the error history.

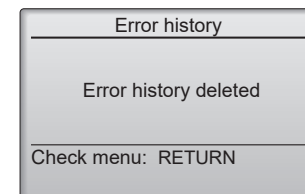
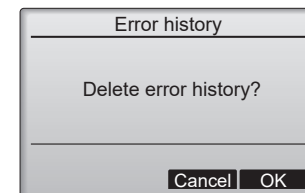


Press the [F4] button (OK) to delete the history.



"Error history deleted" will appear on the screen.

Press the [RETURN] button to go back to the Check menu screen.



## 13-7. SELF-DIAGNOSIS

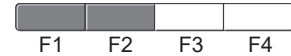
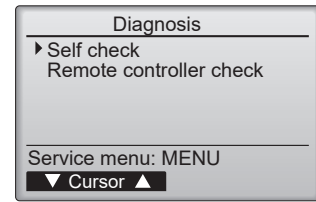
### 13-7-1. PAR-40MAA

1. Select "Service" from the Main menu, and press the [SELECT] button.

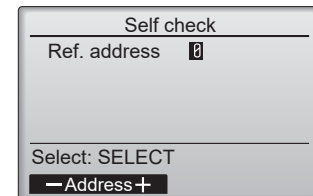
Select "Check" from the Service menu, and press the [SELECT] button.

Select "Diagnosis" from the Check menu, and press the [SELECT] button.

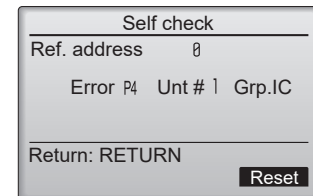
Select "Self check" with the [F1] or [F2] button, and press the [SELECT] button.



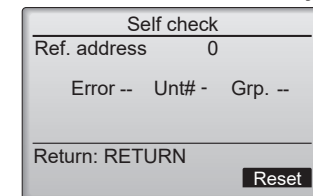
2. With the [F1] or [F2] button, enter the refrigerant address, and press the [SELECT] button.



3. Check code, unit number, attribute will appear. "-" will appear if no error history is available.



#### When there is no error history



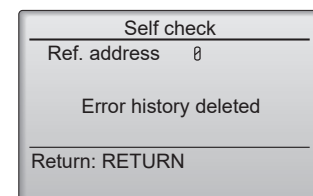
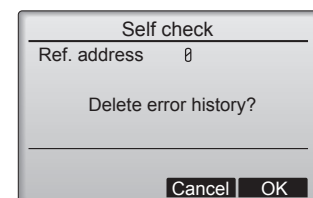
4. Resetting the error history

Press the [F4] button (Reset) on the screen that shows the error history.

A confirmation screen will appear asking if you want to delete the error history.

Press the [F4] button (OK) to delete the error history.

If deletion fails, "Request rejected" will appear. "Unit not exist" will appear if no indoor units that are correspond to the entered address are found.



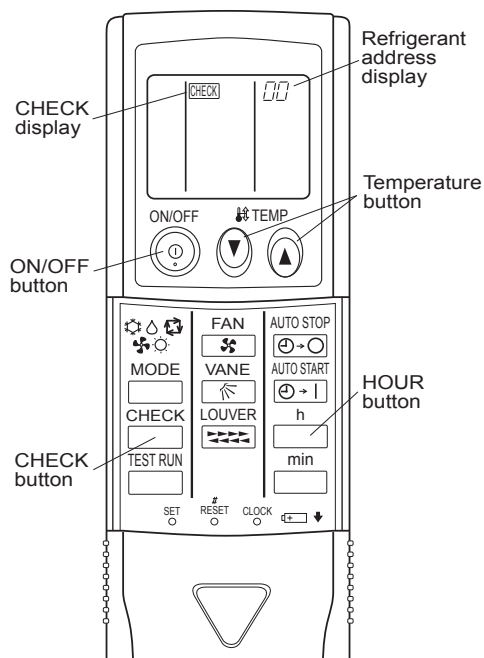
#### Navigating through the screens

- To go back to the Service menu ..... [MENU] button
- To return to the previous screen..... [RETURN] button

### 13-7-2. PAR-FL32MA

When a malfunction occurs to air conditioner, both indoor unit and outdoor unit will stop and operation lamp blinks to inform unusual stop.

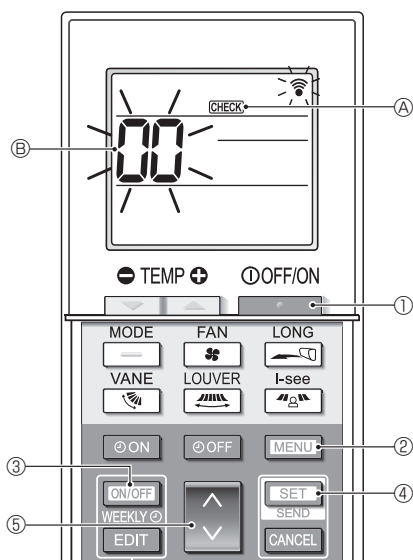
#### <Malfunction-diagnosis method at maintenance service>



#### [Procedure]

- Press the CHECK button twice.
  - "CHECK" lights, and refrigerant address "00" blinks.
  - Check that the remote controller's display has stopped before continuing.
- Press the TEMP  $\uparrow$   $\downarrow$  buttons.
  - Select the refrigerant address of the indoor unit for the self-diagnosis.
  - Note: Set refrigerant address using the outdoor unit's DIP switch (SW1). (For more information, see the outdoor unit installation manual.)
- Point the remote controller at the sensor on the indoor unit and press the HOUR button.
  - If an air conditioner error occurs, the indoor unit's sensor emits an intermittent buzzer sound, the operation light blinks, and the check code is output. (It takes 3 seconds at most for check code to appear.)
- Point the remote controller at the sensor on the indoor unit and press the ON/OFF button.
  - The check mode is cancelled.

### 13-7-3. PAR-SL100A-E



- Press the  $\text{OFF/ON}$  button ① to stop the air conditioner.
  - If the weekly timer is enabled (**WEEKLY** is on), press the  $\text{ON/OFF WEEKLY}$  button ③ to disable it (**WEEKLY** is off).
- Press the  $\text{MENU}$  button ② for 5 seconds.
  - $\text{CHECK}$  ④ comes on and the unit enters the self-check mode.
- Press the  $\downarrow$  button ⑤ to select the refrigerant address (M-NET address) ⑥ of the indoor unit for which you want to perform the self-check.
- Press the  $\text{SET}$  button ④.
  - If an error is detected, the check code is indicated by the number of beeps from the indoor unit and the number of blinks of the OPERATION INDICATOR lamp.
- Press the  $\text{OFF/ON}$  button ①.
  - $\text{CHECK}$  ④ and the refrigerant address (M-NET address) ⑥ go off and the self-check is completed.

## 13-8. REMOTE CONTROLLER CHECK

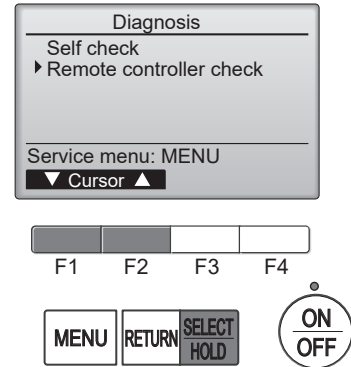
If operations cannot be completed with the remote controller, diagnose the remote controller with this function.

1. Select "Service" from the Main menu, and press the [SELECT] button.

Select "Check" from the Service menu, and press the [SELECT] button.

Select "Diagnosis" from the Check menu, and press the [SELECT] button.

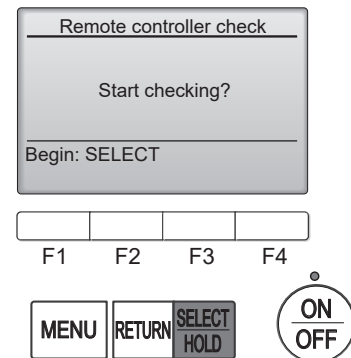
Select "Remote controller check" with the [F1] or [F2] button, and press the [SELECT] button.



2. Select "Remote controller check" from the Diagnosis menu, and press the [SELECT] button to start the remote controller check and see the check results.

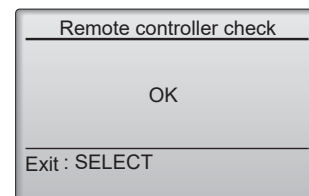
To cancel the remote controller check and exit the "Remote controller check" menu screen, press the [MENU] or the [RETURN] button.

The remote controller will not reboot itself.



3.
  - OK: No problems are found with the remote controller. Check other parts for problems.
  - E3, 6832: There is noise on the transmission line, or the indoor unit or another remote controller is faulty. Check the transmission line and the other remote controllers.
  - NG (ALLO, ALL1): Send-receive circuit fault. The remote controller needs replacing.
  - ERC: The number of data errors is the discrepancy between the number of bits in the data transmitted from the remote controller and that of the data that was actually transmitted over the transmission line. If data errors are found, check the transmission line for external noise interference.

### Remote controller check results screen



If the [SELECT] button is pressed after the remote controller check results are displayed, remote controller check will end, and the remote controller will automatically reboot itself.

**Check the remote controller display and see if anything is displayed (including lines). Nothing will appear on the remote controller display if the correct voltage (8.5–12 VDC) is not supplied to the remote controller. If this is the case, check the remote controller wiring and indoor units.**

## 13-9. SMOOTH MAINTENANCE

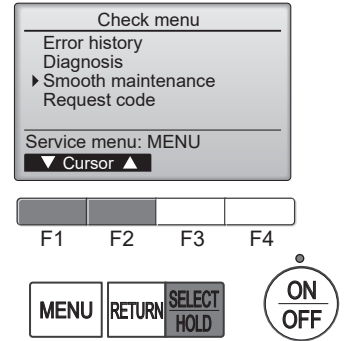
1. Select "Service" from the Main menu, and press the [SELECT] button.



Select "Check" with the [F1] or [F2] button, and press the [SELECT] button.



Select "Smooth maintenance" with the [F1] or [F2] button, and press the [SELECT] button.



2. Set each item.

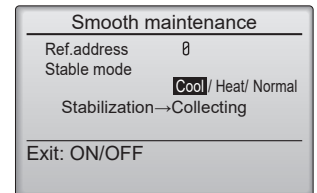
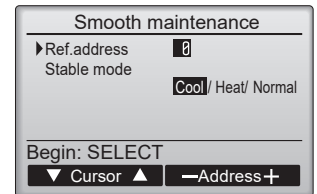
Select the item to be changed with the [F1] or [F2] button.

Select the required setting with the [F3] or [F4] button.

- <Ref.address>setting [ 0 ] – [ 15 ]
- <Stable mode>setting [ Cool ] / [ Heat ] / [ Normal ]

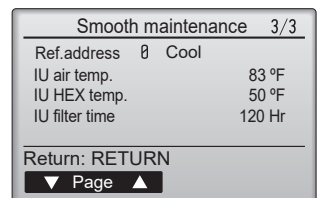
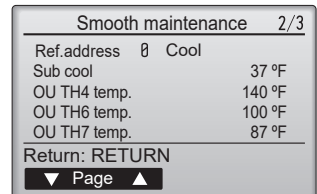
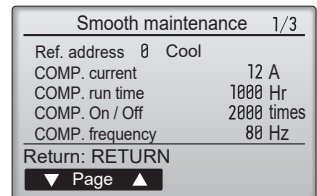
Press the [SELECT] button, Fixed operation will start.

Note: Stable mode will take approx. 20 minutes.



3. The operation data will appear.

The Compressor-Accumulated operating (COMP. run) time is 10-hour unit, and the Compressor-Number of operation times (COMP. ON/OFF) is a 100-time unit (fractions discarded).



### Navigating through the screens

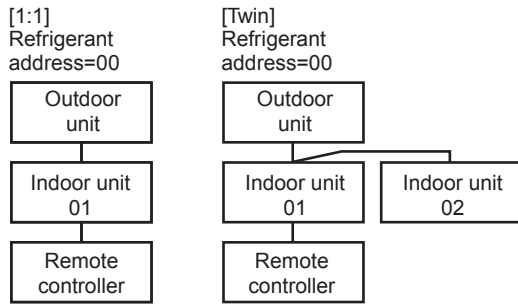
- To go back to the Service menu ..... [MENU] button
- To return to the previous screen ..... [RETURN] button

■ Refrigerant address

Single refrigerant system

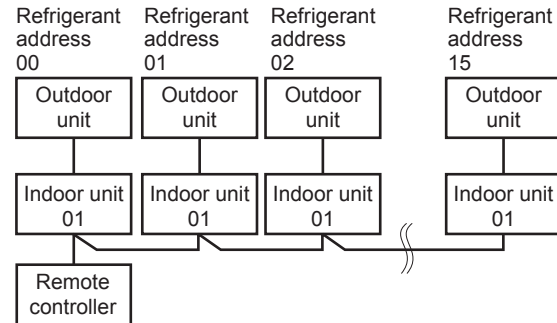
In the case of single refrigerant system, the refrigerant address is "00" and no operation is required.

Simultaneous twin, triple units belong to this category (single refrigerant system).



Multi refrigerant system (group control)

Up to 16 refrigerant systems (16 outdoor units) can be connected as a group by 1 remote controller. To check or set the refrigerant addresses.



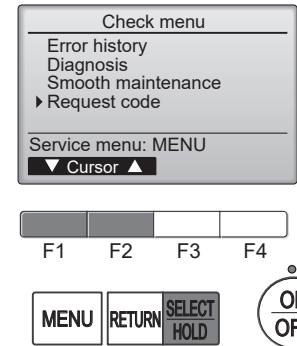
### 13-10. REQUEST CODE

Details on the operation data including each thermistor temperature and error history can be confirmed with the remote controller.

1. Select "Service" from the Main menu, and press the [SELECT] button.

Select "Check" with the [F1] or [F2] button, and press the [SELECT] button.

Select "Request code" with the [F1] or [F2] button, and press the [SELECT] button.



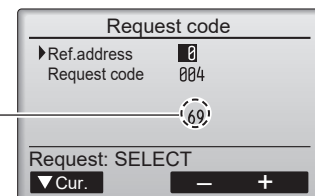
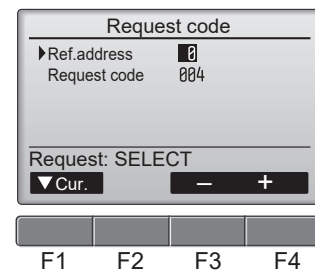
2. Set the Refrigerant address and Request code.

Select the item to be changed with the [F1] or [F2] button.

Select the required setting with the [F3] or [F4] button.

- <Ref.address>setting [ 0 ] – [ 15 ]
- <Request code>setting

Press the [SELECT] button, Data will be collected and displayed.



**Request code: 004**  
**Discharge temperature: 69°C**



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