FUJITSU

Refrigerant R410A INVERTER

AIR CONDITIONER

Wall mounted type

SERVICE MANUAL

For Cold Climate Region

INDOOR		ASUH09LMAS ASUH12LMAS
OUTDOOR		AOUH09LMAH1 AOUH12LMBH1

FUJITSU GENERAL LIMITED

SR_AS082EF_01
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Notices:
- Product specifications and design are subject to change without notice for future improvement.
- For further details, please check with our authorized dealer.

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CONTENTS

Refrigerant R410A
INVERTER

1. GENERAL INFORMATION

CONTENTS

1. GENERAL INFORMATION

GENERAL INFORMATION

1. Specifications

1-1. Indoor unit

Type					Wall mounted	
					Inverter heat pump	
Model name					ASUH09LMAS	ASUH12LMAS
Power supply					208/230 V~ 60 Hz	
Power supply intake					Outdoor unit	
Available voltage range					187—253 V	
Capacity		Cooling	Rated	kW	2.64	3.52
				Btu/h	9,000	12,000
			Min.—Max.	kW	1.00—3.37	1.00—3.90
				Btu/h	3,400—11,500	3,400—13,300
		Heating	Rated	kW	3.52	4.10
				Btu/h	12,000	14,000
			Min.—Max.	kW	0.82—4.69	0.82—5.60
				Btu/h	2,800—16,000	2,800—19,100
		Heating (17°F) *1	Rated	kW	2.17	2.49
				Btu/h	7,400	8,500
			Max.	kW	3.09	3.72
				Btu/h	10,550	12,700
		Heating (5°F) *2	Rated	kW	2.75	3.02
				Btu/h	9,400	10,300
			Max.	kW	2.78	3.14
				Btu/h	9,480	10,700
Input power		Cooling	Rated	kW	0.585	0.96
			Min.—Max.		0.14—1.27	0.14—1.27
		Heating	Rated		0.79	0.99
			Min.—Max.		0.14—1.67	0.14—1.67
		Heating (17°F) *1	Rated		0.68	0.85
			Max.		1.39	1.39
		Heating (5°F) *2	Rated		1.37	1.38
			Max.		1.38	1.38
Current		Cooling	Rated	A	3.0	4.7
		Heating			3.9	4.8
EER2		Cooling		kW/kW	4.51	3.66
				Btu/hW	15.4	12.5
COP2		Heating		kW/kW	4.46	4.14
				Btu/hW	15.2	14.1
SEER2		Cooling		Btu/hW	26.5	23.0
HSPF2		Heating		Btu/hW	12.3	11.0
Power factor		Cooling		%	84.8	88.8
		Heating			88.1	89.7
Moisture removal				pints/h (L/h)	2.7 (1.3)	3.8 (1.8)
Maximum operating current *3		Cooling		A	6.9	6.9
		Heating			9.4	9.4
Fan	Airflow rate	Cooling	HIGH	CFM (m^3/h)	453 (770)	
			MED		353 (600)	
			LOW		265 (450)	
			QUIET		147 (250)	
		Heating	HIGH		453 (770)	
			MED		377 (640)	
			LOW		306 (520)	
			QUIET		182 (310)	
	Type × Qty				Crossflow fan × 1	
	Motor output			W	49	
Sound pressure level *4		Cooling	HIGH	dB (A)	43	
			MED		36	
			LOW		30	
			QUIET		19	
		Heating	HIGH		43	
			MED		38	
			LOW		33	
			QUIET		21	
Heat exchanger type		Dimensions (H × W × D)		in (mm)	Main1: 8-1/4 × 26-3/8 × 1-1/16 (210 × 670 × 26.6) Main2: 4-7/16 × 26-3/8 × 13/16 (112 × 670 × 20) Sub: 3-5/16 × 26-3/8 × 1/2 (84 × 670 × 13.3)	
		Fin pitch		FPI	Man1: 21 Main2: 23 Sub: 18	
		Rows × Stages			Main1: 2 × 10 Main2: 2 × 7 Sub: 1 × 4	
		Pipe type			Copper	
		Fin type			Aluminum	
Enclosure		Material			Polystyrene	
		Color			White Approximate color of Munsell N 9.25/	
Dimensions (H × W × D)		Net		in (mm)	10-5/8 × 32-13/16 × 8-3/4 (270 × 834 × 222)	
		Gross			10-7/8 × 36 × 13-1/16 (277 × 914 × 332)	
Weight		Net		lb (kg)	22 (10)	
		Gross			29 (13)	
Connection pipe		Size	Liquid	in (mm)	Ø1/4 (Ø6.35)	
			Gas		Ø3/8 (Ø9.52)	
		Method			Flare	
Drain hose		Material			PP+HDPE	
		Tip diameter		in (mm)	Ø17/32 (Ø13.8) (I.D.), Ø19/32 to 21/32 (Ø15.0 to 16.8) (O.D.)	

GENERAL INFORMATION

Type			Wall mounted	
			Inverter heat pump	
Model name			ASUH09LMAS	ASUH12LMAS
Operation range	Cooling	°F (°C)	64 to 90 (18 to 32)	
		%RH	80 or less	
	Heating	°F (°C)	60 to 86 (16 to 30)	
Remote controller type			Wireless (Wired, Mobile app*5 [FGLair™] [option])	

NOTES:

- Specifications are based on the following conditions:
  - Cooling: Indoor temperature of 80°FDB (26.67°CDB)/67°FWB (19.44°CWB), and outdoor temperature of 95°FDB (35°CDB)/75°FWB (23.9°CWB).
  - Heating: Indoor temperature of 70°FDB (21.11°CDB)/60°FWB (15.56°CWB), and outdoor temperature of 47°FDB (8.33°CDB)/43°FWB (6.11°CWB).
  - *1: Heating (17°F): Indoor temperature of 70°FDB (21.11°CDB)/60°FWB (15.56°CWB), and outdoor temperature of 17°FDB (-8.33°CDB)/15°FWB (-9.44°CWB).
  - *2: Heating (5°F): Indoor temperature of 70°FDB (21.11°CDB)/60°FWB (15.56°CWB), and outdoor temperature of 5°FDB (-15.0°CDB)/4°FWB (-15.56°CWB).
  - Test conditions are based on AHRI 210/240 2023.
  - Pipe length: 25 ft (7.5 m), Height difference: 0 ft (0 m). (Between outdoor unit and indoor unit.)
- Protective function might work when using it outside the operation range.
- *3: Maximum current is maximum value when operated within the operation range.
- *4: Sound pressure level:
  - Measured values in manufacturer's anechoic chamber.
  - Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here.
- *5: Available on Google Play™ store or on App Store®. Optional WLAN Adapter is also required. For details, refer to the setting manual.

M condition					
Model name					ASUH09LMAS
Capacity	Cooling	Rated		kW	2.64
				Btu/h	9,000
		Min.—Max.		kW	1.0—3.37
				Btu/h	3,400—11,500
	Heating	Rated		kW	3.52
				Btu/h	12,000
		Min.—Max.		kW	0.82—4.69
				Btu/h	2,800—16,000
	Heating (17°F) *	Rated		kW	2.17
				Btu/h	7,400
		Max.		kW	3.09
				Btu/h	10,550
Input power	Cooling	Rated		kW	0.585
		Min.—Max.			0.14—1.27
	Heating	Rated			0.79
		Min.—Max.			0.14—1.67
	Heating (17°F) *	Rated			0.68
		Max.			1.39
Current	Cooling	Rated		A	3.0
	Heating				3.9
EER	Cooling			kW/kW	4.51
				Btu/hW	15.4
COP	Heating			kW/kW	4.46
				Btu/hW	15.2
SEER	Cooling			Btu/hW	26.5
HSPF	Heating			Btu/hW	13.0
Power factor	Cooling			%	84.8
	Heating				88.1

NOTES:

Specifications are based on the following conditions:

- Cooling: Indoor temperature of 80°FDB (26.67°CDB)/67°FWB (19.44°CWB), and outdoor temperature of 95°FDB (35°CDB)/75°FWB (23.9°CWB).
- Heating: Indoor temperature of 70°FDB (21.11°CDB)/60°FWB (15.56°CWB), and outdoor temperature of 47°FDB (8.33°CDB)/43°FWB (6.11°CWB).
- *: Heating (17°F): Indoor temperature of 70°FDB (21.11°CDB)/60°FWB (15.56°CWB), and outdoor temperature of 17°FDB (-8.33°CDB)/15°FWB (-9.44°CWB).
- Test conditions are based on AHRI 210/240 2017.
- Pipe length: 25 ft (7.5 m), Height difference: 0 ft (0 m). (Between outdoor unit and indoor unit.)

GENERAL INFORMATION

1-2. Outdoor unit

Type				Inverter heat pump	
Model name				**AOUH09LMAH1**	**AOUH12LMBH1**
Power supply				208/230 V~ 60 Hz	
Power supply intake				Outdoor unit	
Available voltage range				187—253 V	
Starting current			A	3.9	4.8
Fan	Airflow rate	Cooling	CFM (m^3/h)	901 (1,530)	1,065 (1,810)
		Heating		901 (1,530)	1,065 (1,810)
	Type × Q'ty			Propeller fan × 1	
	Motor output		W	23	
Sound pressure level *		Cooling	dB (A)	46	49
		Heating		48	50
Heat exchanger type		Dimensions (H × W × D)	in (mm)	Main1: 19-13/16 × 34-11/16 × 11/16 (504 × 881 × 18.19) Main2: 19-13/16 × 33-1/2 × 11/16 (504 × 851 × 18.19)	
		Fin pitch	FPI	20	
		Rows × Stages		Main1: 1 × 24 Main2: 1 × 24	
		Pipe type		Copper	
		Fin type	Type (Material)	Aluminum	
			Surface treatment	PC fin	
Compressor	Type			DC rotary	
	Motor output		W	900	
Refrigerant		Type		R410A	
		Charge	lb oz	2 lb 3 oz	2 lb 3 oz
			g	1,000	1,000
Refrigerant oil		Type		RB68A	
		Amount	in^3 (cm^3)	20.7 (340)	
Enclosure		Material		Steel sheet	
		Color		Beige Approximate color of Munsell 10YR 7.5/1.0	
Dimensions (H × W × D)	Net		in (mm)	21-5/16 × 31-7/16 × 11-7/16 (542 × 799 × 290)	
	Gross			23-11/16 × 37 × 14-3/4 (602 × 940 × 375)	
Weight	Net		lb (kg)	73 (33)	
	Gross			79 (36)	
Connection pipe	Size	Liquid	in (mm)	Ø1/4 (Ø6.35)	
		Gas		Ø3/8 (Ø9.52)	
	Method			Flare	
	Pre-charge length		ft (m)	49 (15)	
	Max. length			66 (20)	
	Max. height difference			49 (15)	
Operation range		Cooling	°F (°C)	14 to 115 (-10 to 46)	
		Heating		-15 to 75 (-26 to 24)	

NOTES:

- Specifications are based on the following conditions:
  - Cooling: Indoor temperature of 80°FDB (26.67°CDB)/67°FWB (19.44°CWB), and outdoor temperature of 95°FDB (35°CDB)/75°FWB (23.9°CWB).
  - Heating: Indoor temperature of 70°FDB (21.11°CDB)/60°FWB (15.56°CWB), and outdoor temperature of 47°FDB (8.33°CDB)/43°FWB (6.11°CWB).
  - Pipe length: 25 ft (7.5 m), Height difference: 0 ft (0 m). (Between outdoor unit and indoor unit.)
- Protective function might work when using it outside the operation range.
- *: Sound pressure level
  - Measured values in manufacturer's anechoic chamber.
  - Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here.

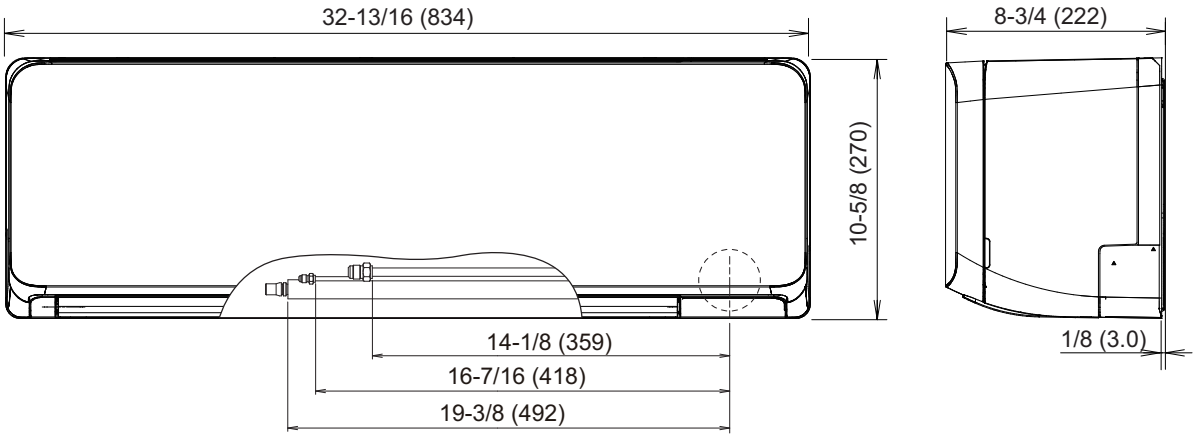
GENERAL INFORMATION

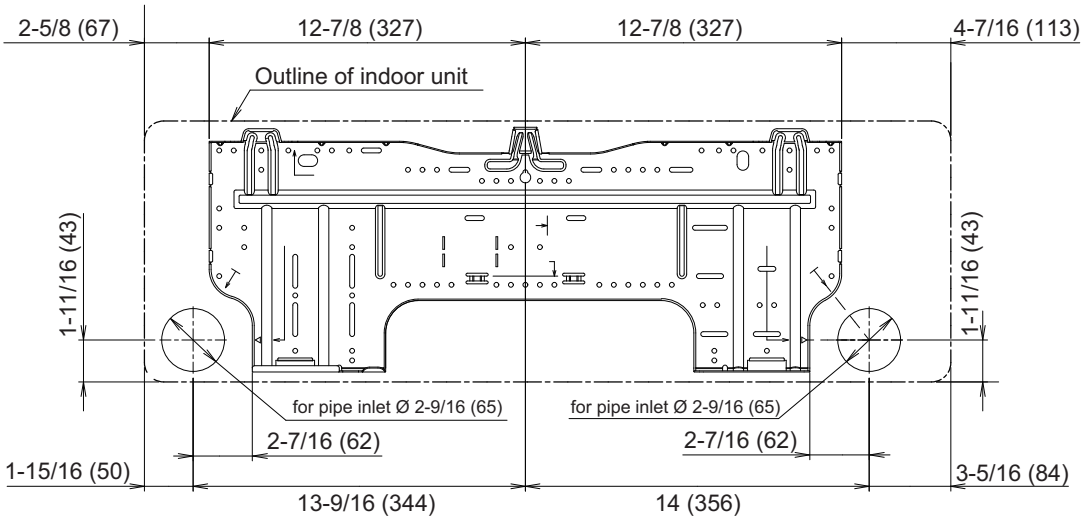
2. Dimensions

2-1. Indoor unit

■ Models: ASUH09LMAS and ASUH12LMAS

Unit: in (mm)



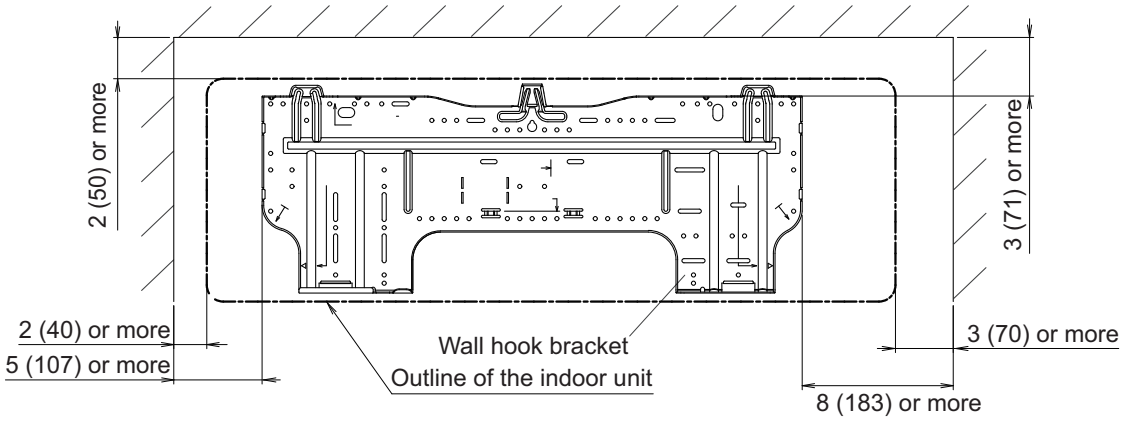


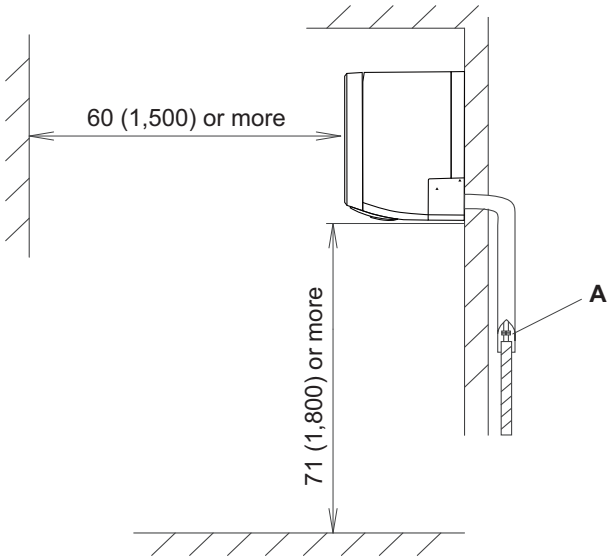
GENERAL INFORMATION

● Installation space requirement

Provide sufficient installation space for product safety.

Unit: in (mm)





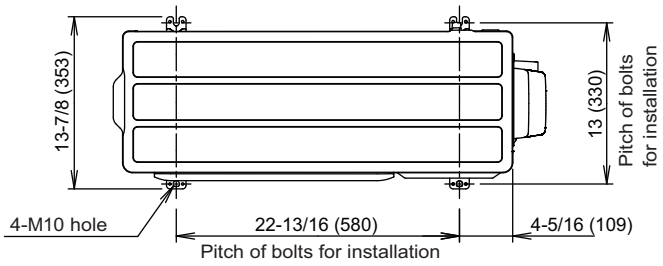
A: Install so that the flare connection part is outdoors.

GENERAL INFORMATION

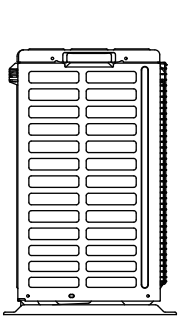
2-2. Outdoor unit

■ Models: AOUH09LMAH1 and AOUH12LMBH1

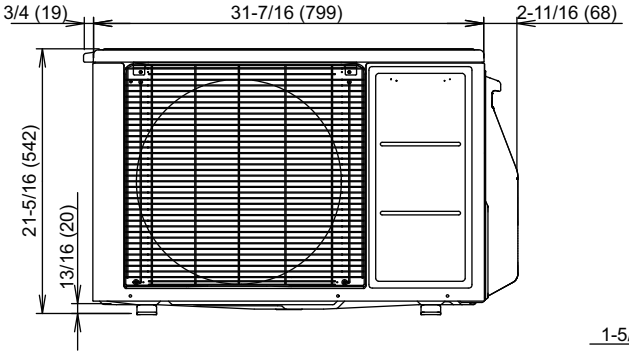
Unit: in (mm)



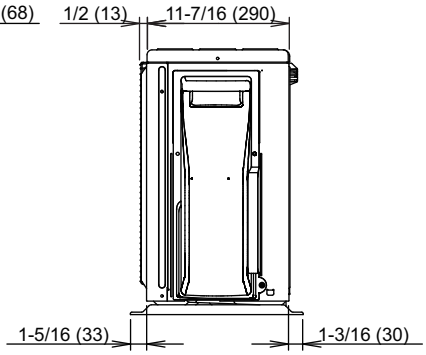
Top view



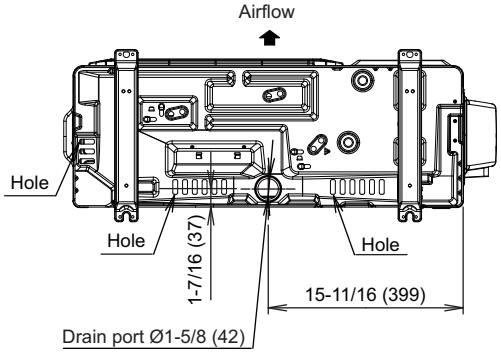
Side view



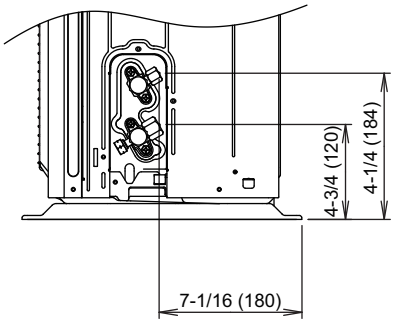
Front view



Side view



Bottom view



Side view (Valve part)

Refrigerant R410A

INVERTER

2. TECHNICAL DATA AND PARTS LIST

CONTENTS

2. TECHNICAL DATA AND PARTS LIST

TECHNICAL DATA AND PARTS LIST

1. Precautions

When you start servicing, pay attention to the following points. For detailed precautions, refer to the installation manual of the products.

⚠ CAUTION

- Service personnel
  - Any person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorizes their competence to handle refrigerants safely in accordance with an industry recognized assessment specification.
  - Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.
  - Servicing shall be performed only as recommended by the manufacturer.
- Work
  - Work in confined spaces shall be avoided.
  - The area around the workspace shall be sectioned off.
  - Electric shock may occur. After turning off the power, always wait 5 minutes before touching electrical components.
  - Do not touch the fins of the heat exchanger. Touching the heat exchanger fins could result in damage to the fins or personal injury such as skin rupture.
  - Do not place any other electrical products or household belongings under the product.
  - Condensation dripping from the product might get them wet, and may cause damage or malfunction to the property.

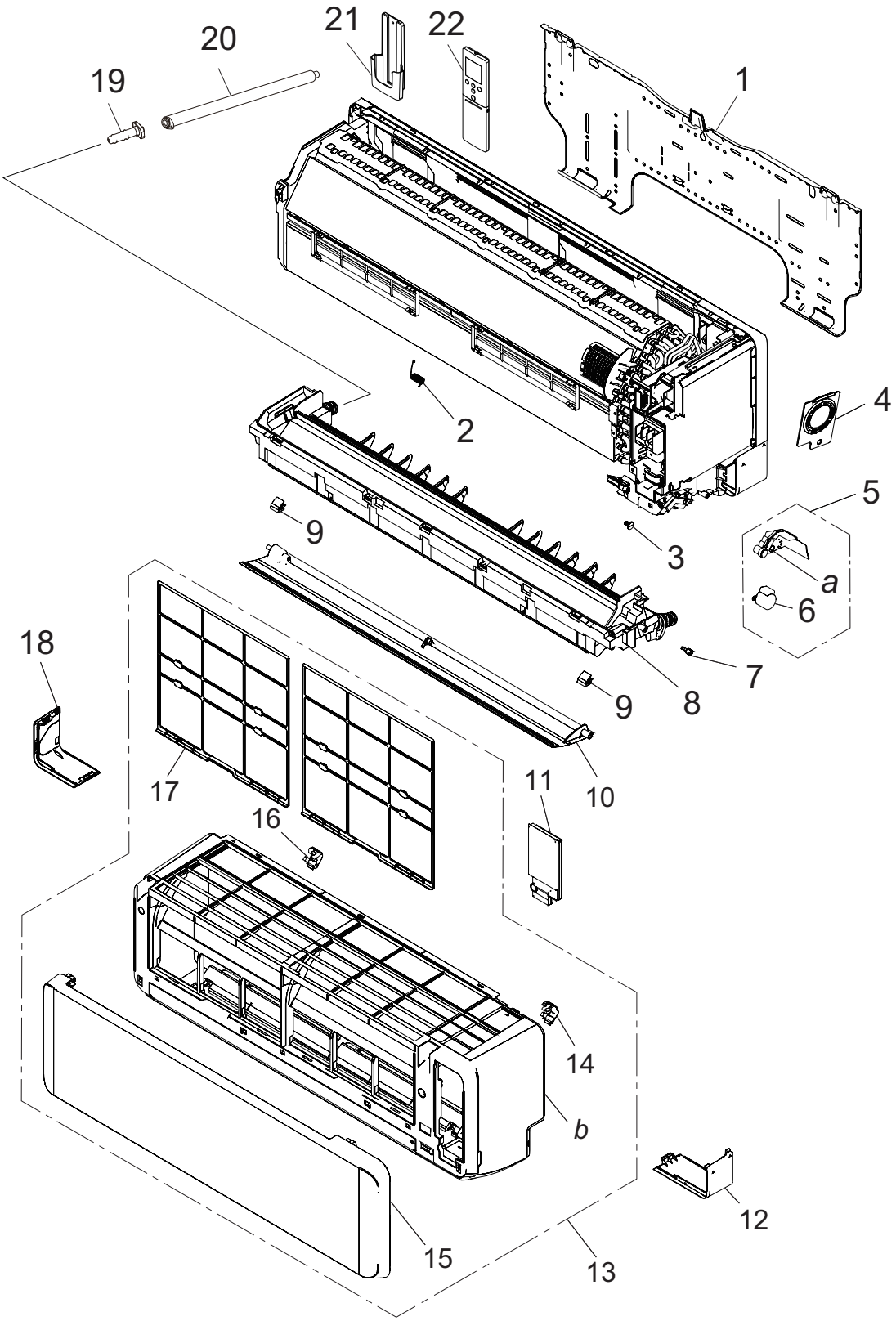
- Service parts information and design are subject to change without notice for product improvement.
- For the latest information of the service parts, refer to our Service Portal.
  https://fujitsu-general.force.com/portal/
- Precise figure of the service parts listed in this manual may differ from the actual service parts.

TECHNICAL DATA AND PARTS LIST

2. Indoor unit parts list

2-1. Models: ASUH09LMAS and ASUH12LMAS

■ Exterior parts

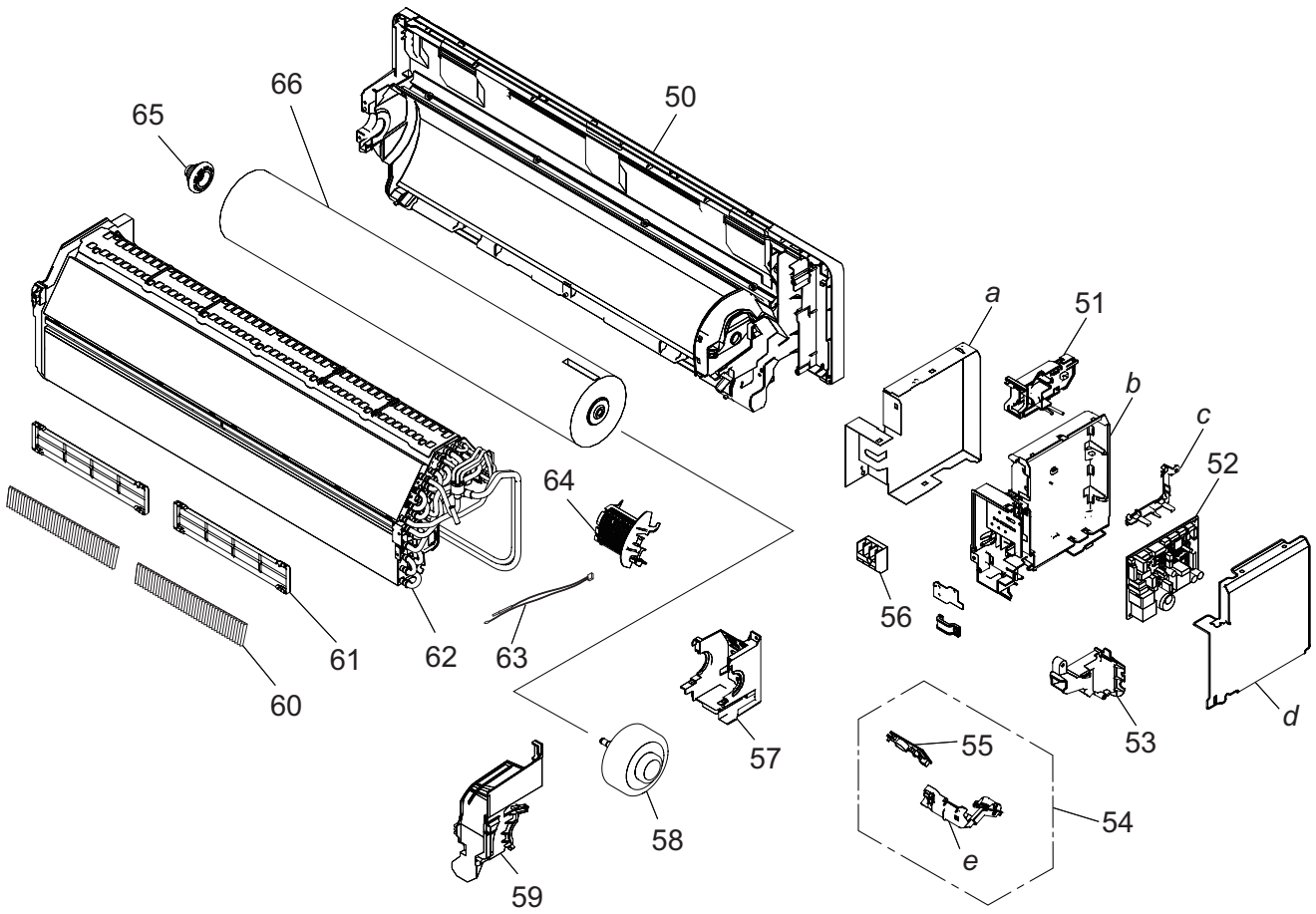


TECHNICAL DATA AND PARTS LIST

Item no.	Part no.	Part name	Service part
1	9388142005	Bracket panel	♦
2	9387471007	Louver spring	♦
3	9333608006	Bush	♦
4	9313951047	Conduit holder	♦
5	9387714036	Stepping motor holder assy	♦
6	9901011047	Stepping motor	♦
7	9332861006	Shaft cover	♦
8	9387590166	Drain pan total assy	♦
9	9387476002	Screw cover	♦
10	9387479003	Horizontal louver assy	♦
11	9387597066	Wire cover assy	♦
12	9387478044	Under cover R	♦
13	9387596984	Front panel total assy	♦
14	9333704005	Grille clamper R	♦
15	9387756357	Intake grille assy	♦
16	9333719009	Grille clamper L	♦
17	9387473001	Air filter	♦
18	9387477047	Under cover L	♦
19	9316177017	Drain cap	♦
20	9316904002	Drain hose assy	♦
21	9318912005	Remote controller holder	♦
22	9332438772	Remote controller	♦
a	—	Stepping motor holder	—
b	—	Front panel	—

TECHNICAL DATA AND PARTS LIST

■ Base, evaporator, and control



TECHNICAL DATA AND PARTS LIST

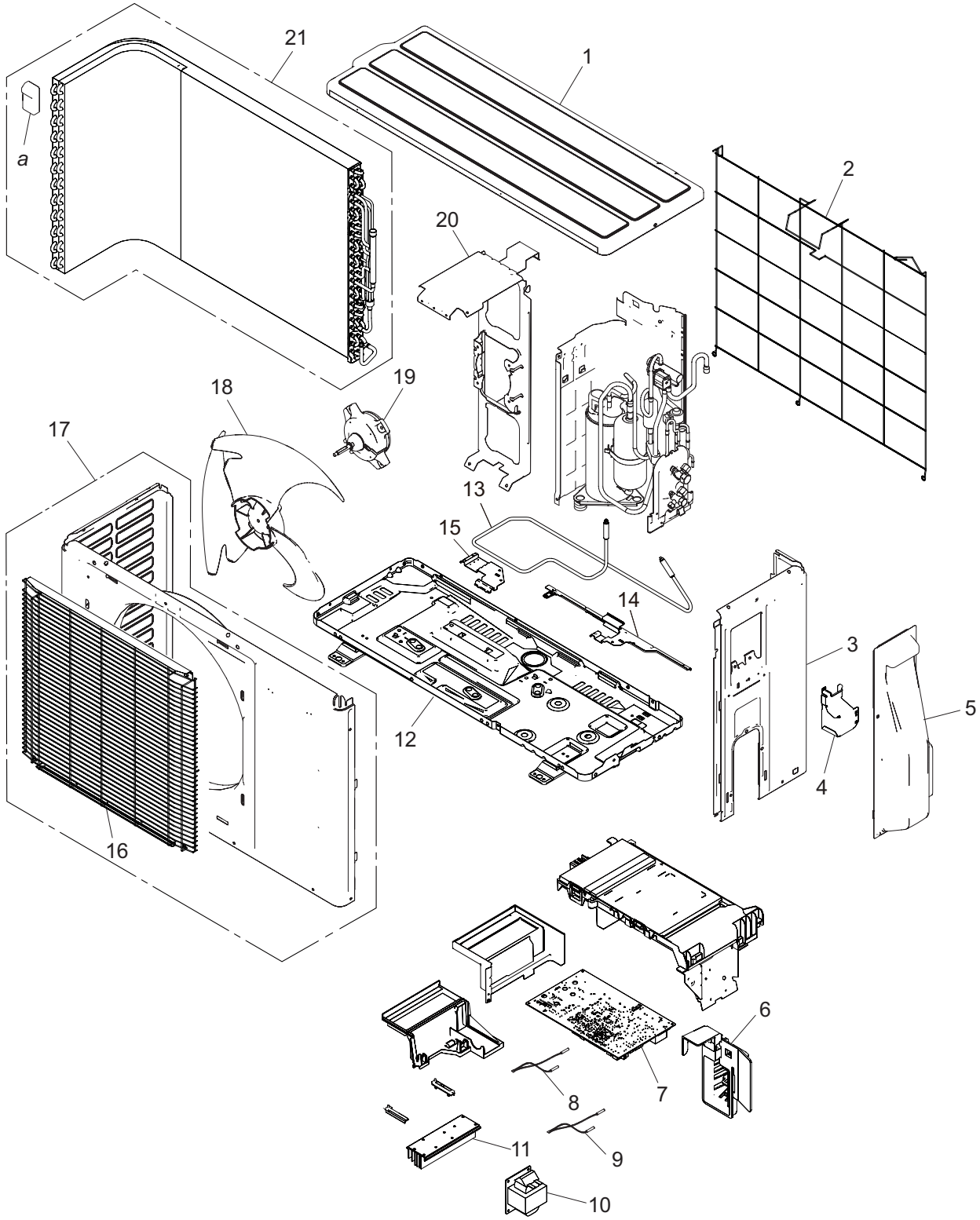
Item no.	Part no.	Part name	Service part
50	9387587128	Base assy	♦
51	9383765056	WLAN adapter holder assy	♦
52	9711732002	Main PCB (09 model)	♦
	9711732019	Main PCB (12 model)	♦
53	9387488043	Cable guide	♦
54	9711146076	Display assy	♦
55	9711147011	Indicator PCB	♦
56	9901013010	Terminal	♦
57	9384500014	Motor case sub assy	♦
58	9379853026	DC fan motor	♦
59	9387713022	Motor cover assy	♦
60	9317250009	Air clean filter assy	♦
61	9332911008	Electric filter holder	♦
62	9387593396	Evaporator total assy	♦
63	9900627041	Thermistor assy	♦
64	9387467000	Room thermistor holder	♦
65	9333628004	Bearing D assy	♦
66	9387055047	Crossflow fan assy	♦
a	—	Box shield	—
b	—	Control box	—
c	—	PCB holder A	—
d	—	Control cover	—
e	—	Display case assy	—

TECHNICAL DATA AND PARTS LIST

3. Outdoor unit parts list

3-1. Models: AOUH09LMAH1 and AOUH12LMBH1

■ Exterior parts and Chassis

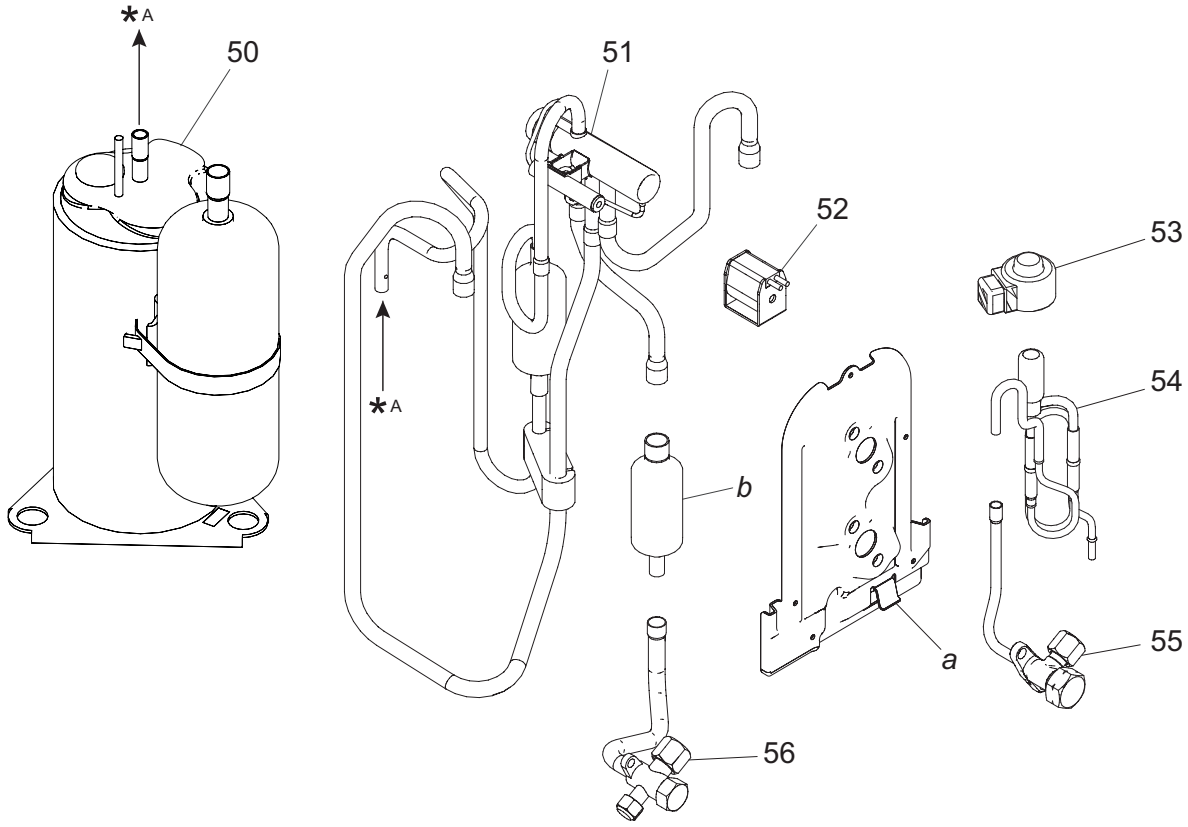


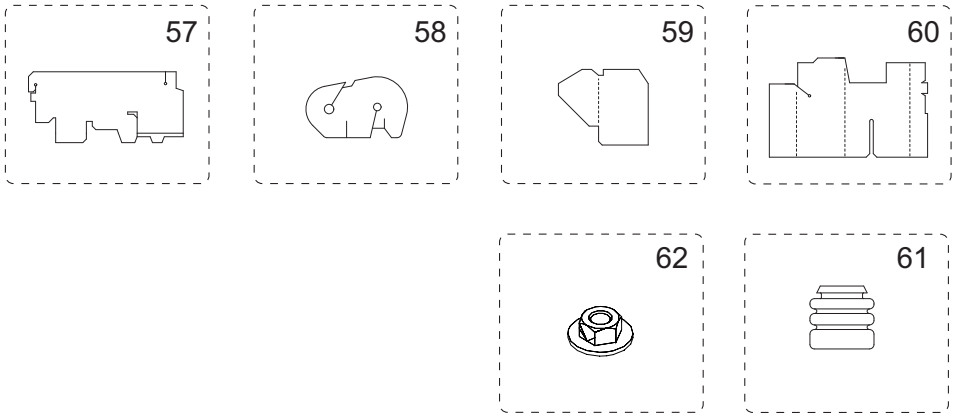
TECHNICAL DATA AND PARTS LIST

Item no.	Part no.	Part name	Service part
1	9322556028	Top panel assy	♦
2	9377840004	Protective net	♦
3	9322552259	Cabinet right assy	♦
4	9384268006	Conduit cover	♦
5	9322570055	Switch cover assy	♦
6	9322138002	Thermistor holder	♦
7	9709685792	Main PCB (Service) (09 model)	♦
	9709685808	Main PCB (Service) (12 model)	♦
8	9900565060	Thermistor assy (Outdoor temp.)	♦
9	9900935047	Thermistor assy	♦
10	9900583019	Reactor assy	♦
11	9384912008	Heat sink	♦
12	9323550025	Base assy	♦
13	9901060038	Base pan heater	♦
14	9323540019	Heater holder A	♦
15	9323541016	Heater holder B	♦
16	9384265005	Fan guard	♦
17	9322555335	Front panel assy	♦
18	9322136008	Propeller fan	♦
19	9603553005	DC fan motor	♦
20	9322553010	Motor bracket assy	♦
21	9323834019	Heat exchanger unit	♦
a	—	Hair pin cushion	—

TECHNICAL DATA AND PARTS LIST

■ Compressor





TECHNICAL DATA AND PARTS LIST

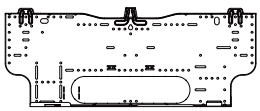
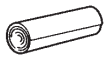
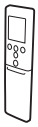
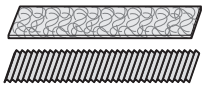
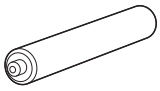
Item no.	Part no.	Part name	Service part
50	9384354006	Compressor assy	♦
51	9322444011	4-way valve assy	♦
52	9970110160	Solenoid	♦
53	9970222016	Expansion valve coil	♦
54	9322463029	Pulse motor valve assy	♦
55	9322474001	2-way valve assy	♦
56	9322475008	3-way valve assy	♦
57	9324024006	Sound insulator B	♦
58	9322537003	Sound insulator H	♦
59	9323045002	Sound insulator V	♦
60	9322536020	Sound insulator F	♦
61	9322386007	Rubber cushion	♦
62	9313437008	Special nut	♦
—	9900934040	Wire with connector (Fuse holder)	♦
a	—	Valve bracket	—
b	—	Muffler	—

TECHNICAL DATA AND PARTS LIST

4. Accessories

4-1. Indoor unit

■ Models: ASUH09LMAS and ASUH12LMAS

Part name	Exterior	Q'ty	Part name	Exterior	Q'ty
Operating manual		1	Tapping screw (large)		5
Installation manual		1	Tapping screw (small)		2
Wall hook bracket		1	Cloth tape		1
Remote controller		1	Filter holder		2
Remote controller holder		1	Air cleaning filters		1
Battery		2			

4-2. Outdoor unit

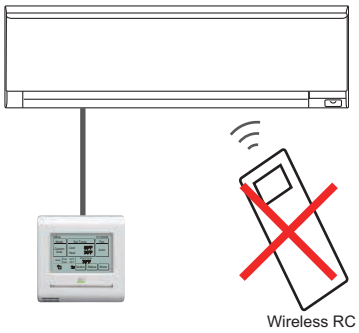
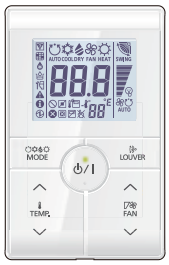
■ Models: AOUH09LMAH1 and AOUH12LMBH1

Part name	Exterior	Qty	Part name	Exterior	Qty
Installation manual		1	Cable tie		2

5. Optional parts

5-1. Indoor unit

■ Controllers

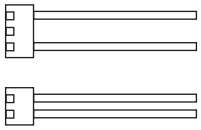
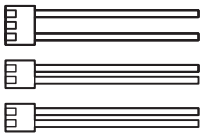
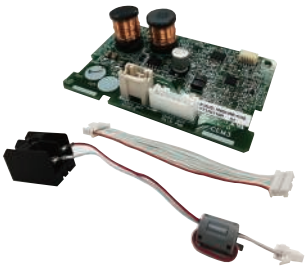
Exterior	Part name	Model name	Summary
	Wired Remote Controller	UTY-RNRUZ*	Easy finger touch operation with LCD panel. Backlit LCD enables easy operation in a dark room. Wire type: Non-polar 2-wire Optional Communication Kit is necessary for installation. **NOTE:** When this remote controller is connected, wireless remote controller cannot be used. 
	Simple Remote Controller	UTY-RSRY	Compact remote controller concentrates on the basic functions such as Start/Stop, fan control, temperature setting, and operation mode. Wire type: Non-polar 2-wire Optional Communication Kit is necessary for installation.
	Simple Remote Controller	UTY-RHRY	Compact remote controller concentrates on the basic functions such as Start/Stop, fan control, and temperature setting. Wire type: Non-polar 2-wire Optional Communication Kit is necessary for installation.

NOTES:

- Available functions may differ by the remote controller. For details, refer to the operation manual.
- When using the group controlling system of the Wired Remote Controller, using WLAN Adapter is prohibited.

TECHNICAL DATA AND PARTS LIST

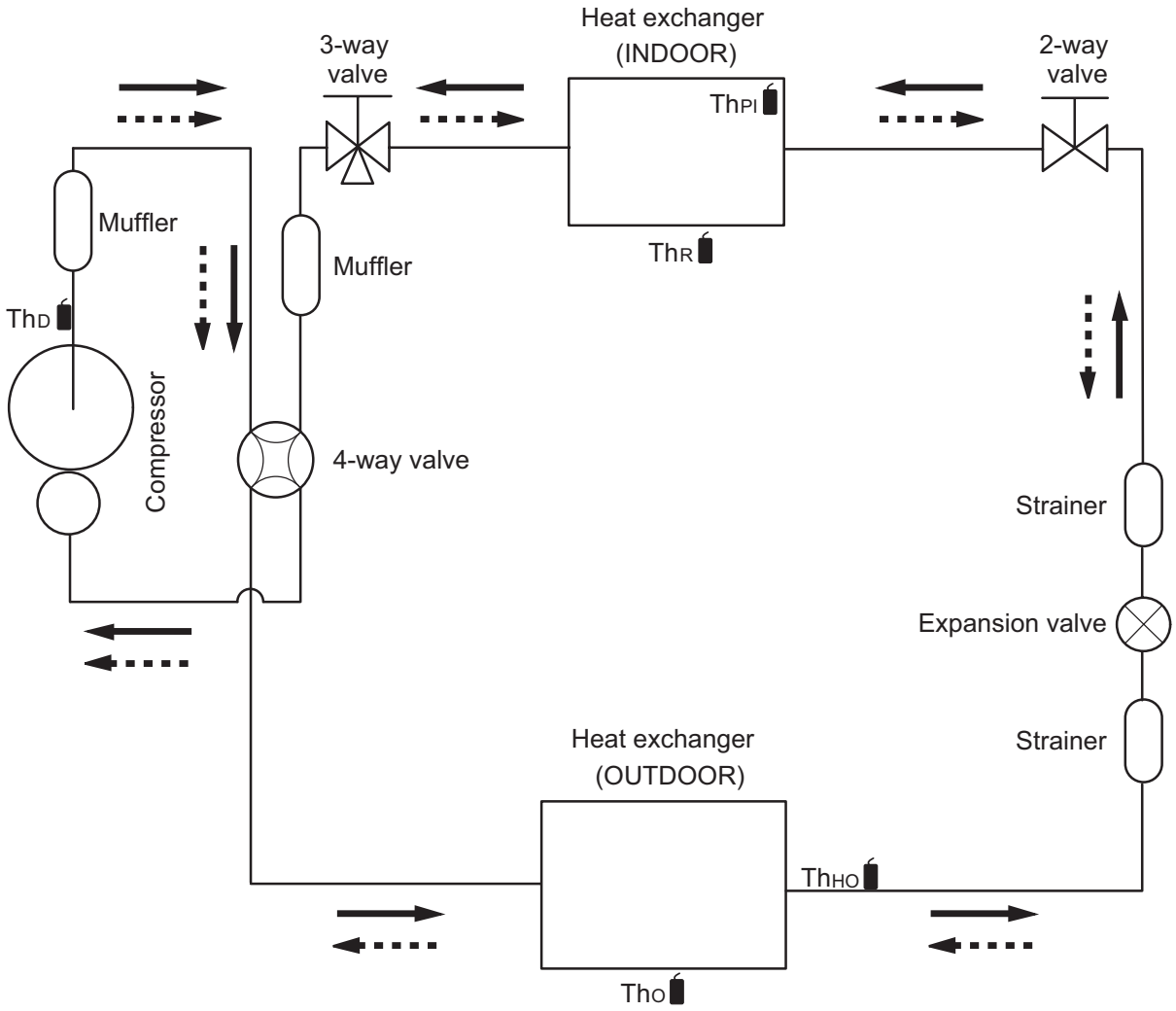
■ Others

Exterior	Part name	Model name	Summary
	External Connect Kit	UTY-XWZX	Use to connect with various peripheral devices and air conditioner PCB.
	External Connect Kit	UTY-XWZXZ5	Required when external device is connected.
	External Input and Output PCB	UTY-XCSXZ2	Use to connect with external devices and air conditioner PCB. Optional External Connect Kit is necessary for installation.
	Communication Kit	UTY-TWRXZ2	Use to connect Non-polar 2-core wired remote controller.
	WLAN Adapter	UTY-TFSXF1	Remotely manage an air conditioning system using mobile devices such as smartphones and tablets. Appropriate application for each region is required to use this option. For details, contact FGL sales company.

TECHNICAL DATA AND PARTS LIST

6. Refrigerant system diagrams

6-1. Models: AOUH09LMAH1 and AOUH12LMBH1



ThD : Thermistor (Discharge temperature)

ThO : Thermistor (Outdoor temperature)

ThHO: Thermistor (Heat exchanger out temperature)

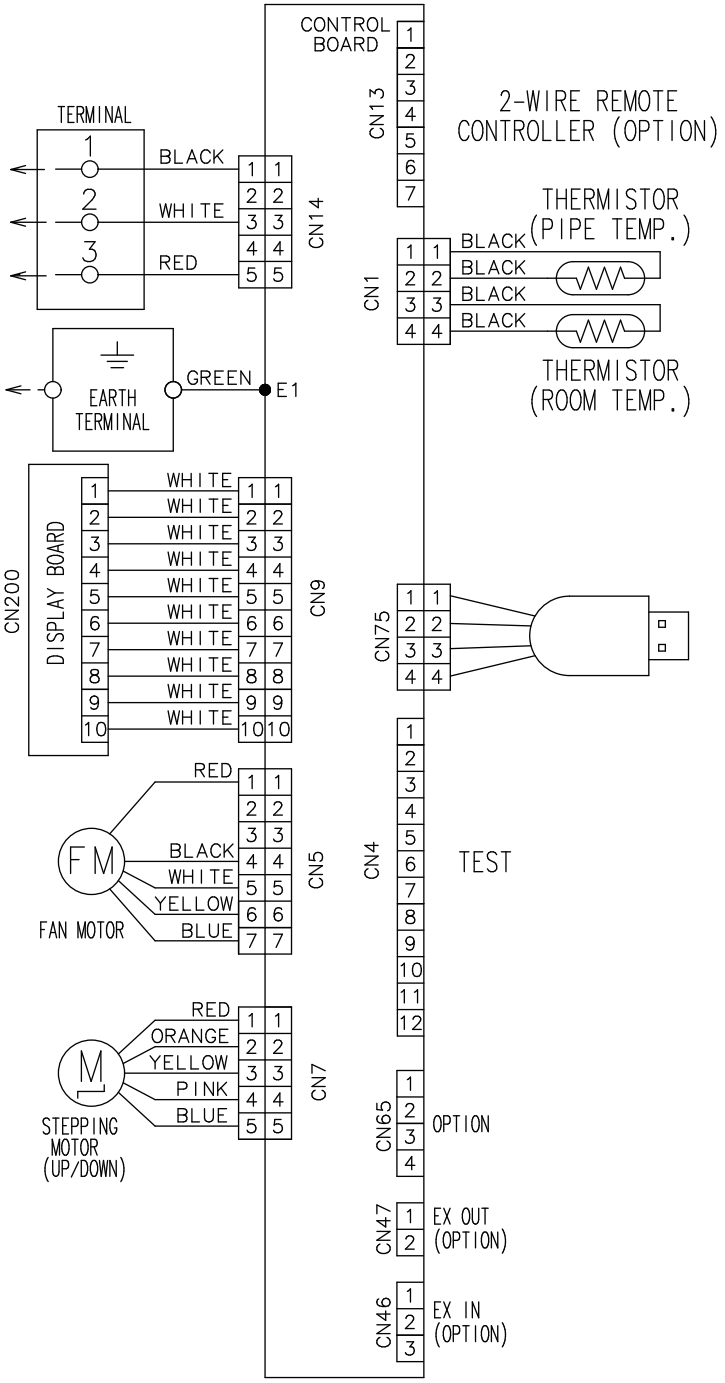
ThPI : Thermistor (Pipe temperature)

ThR : Thermistor (Room temperature)

7. Wiring diagrams

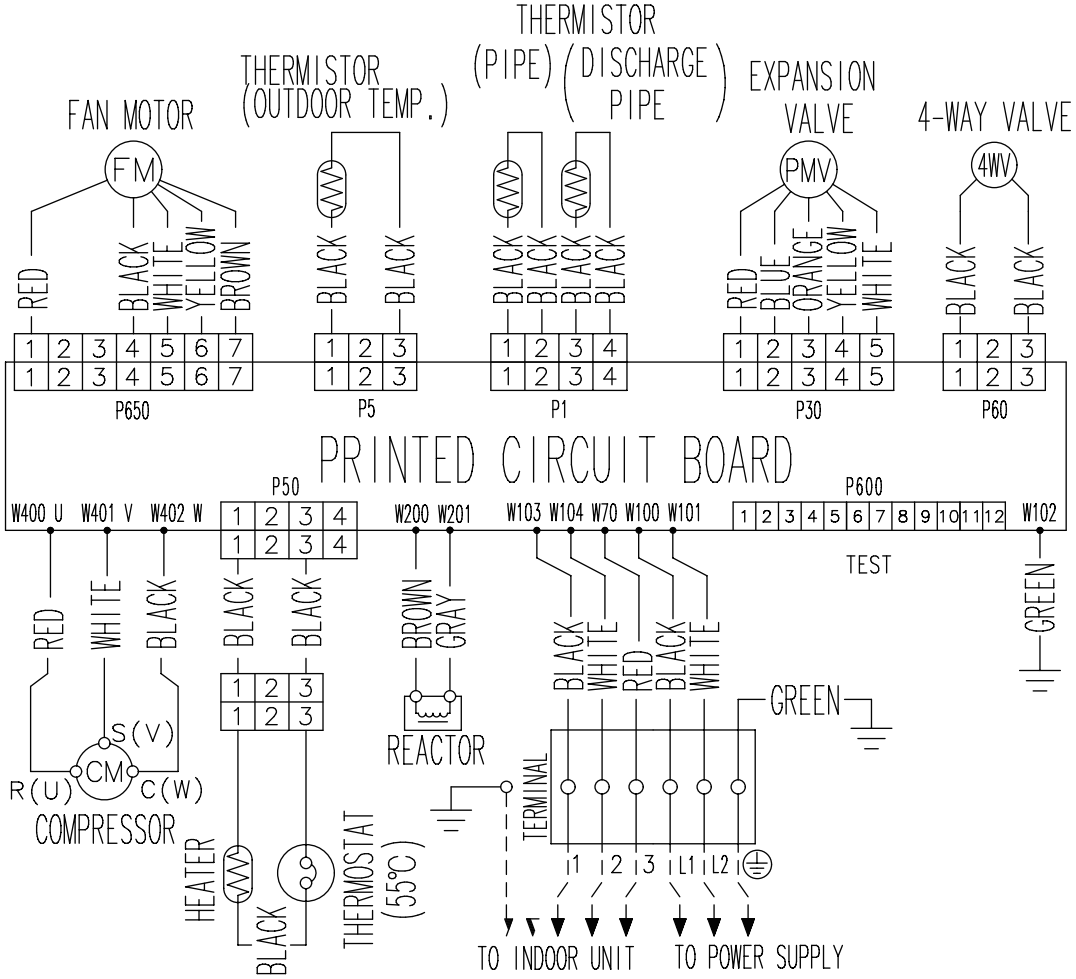
7-1. Indoor unit

■ Models: ASUH09LMAS and ASUH12LMAS



7-2. Outdoor unit

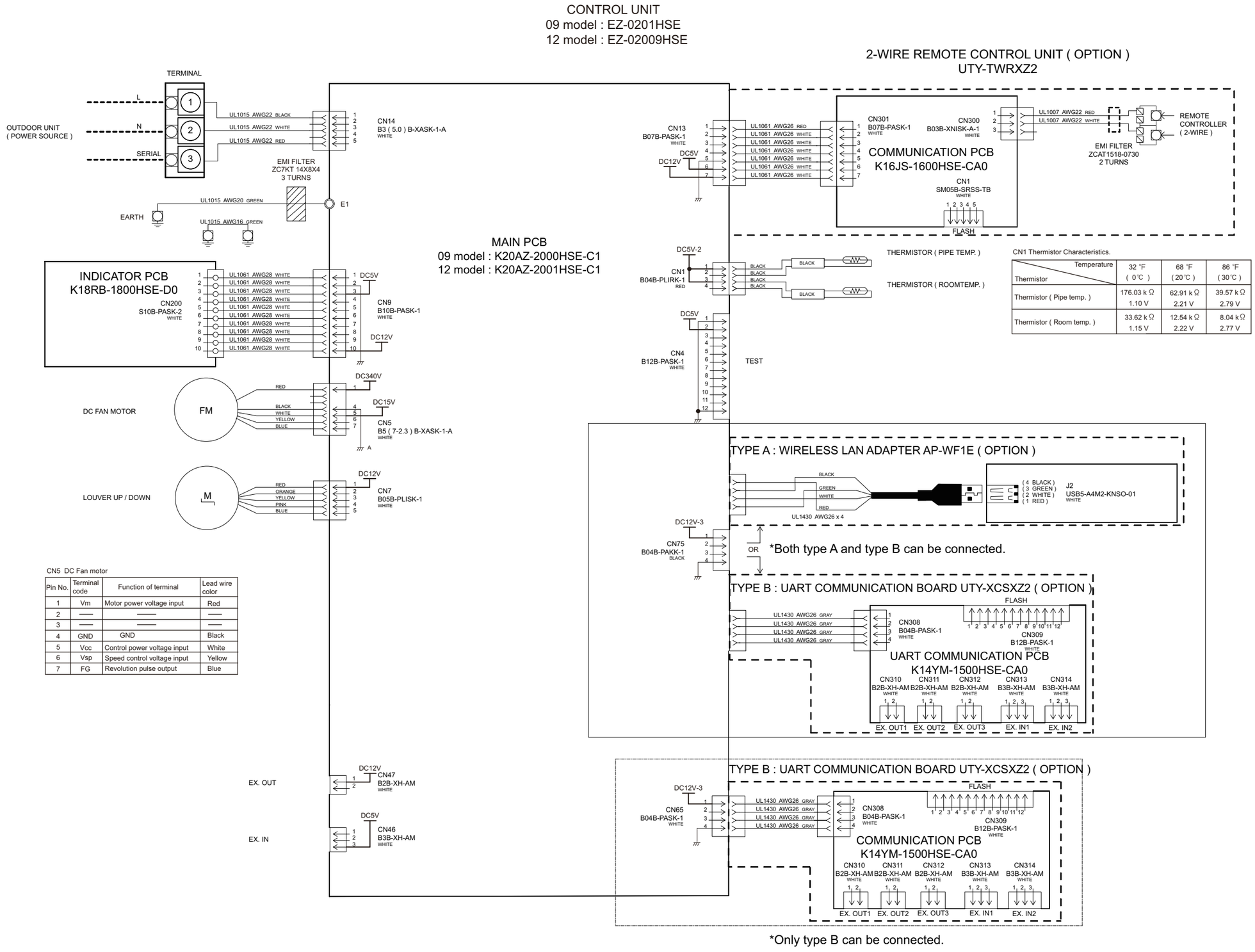
■ Models: AOUH09LMAH1 and AOUH12LMBH1



8. PC board diagrams

8-1. Models: ASUH09LMAS and ASUH12LMAS

TECHNICAL DATA AND PARTS LIST

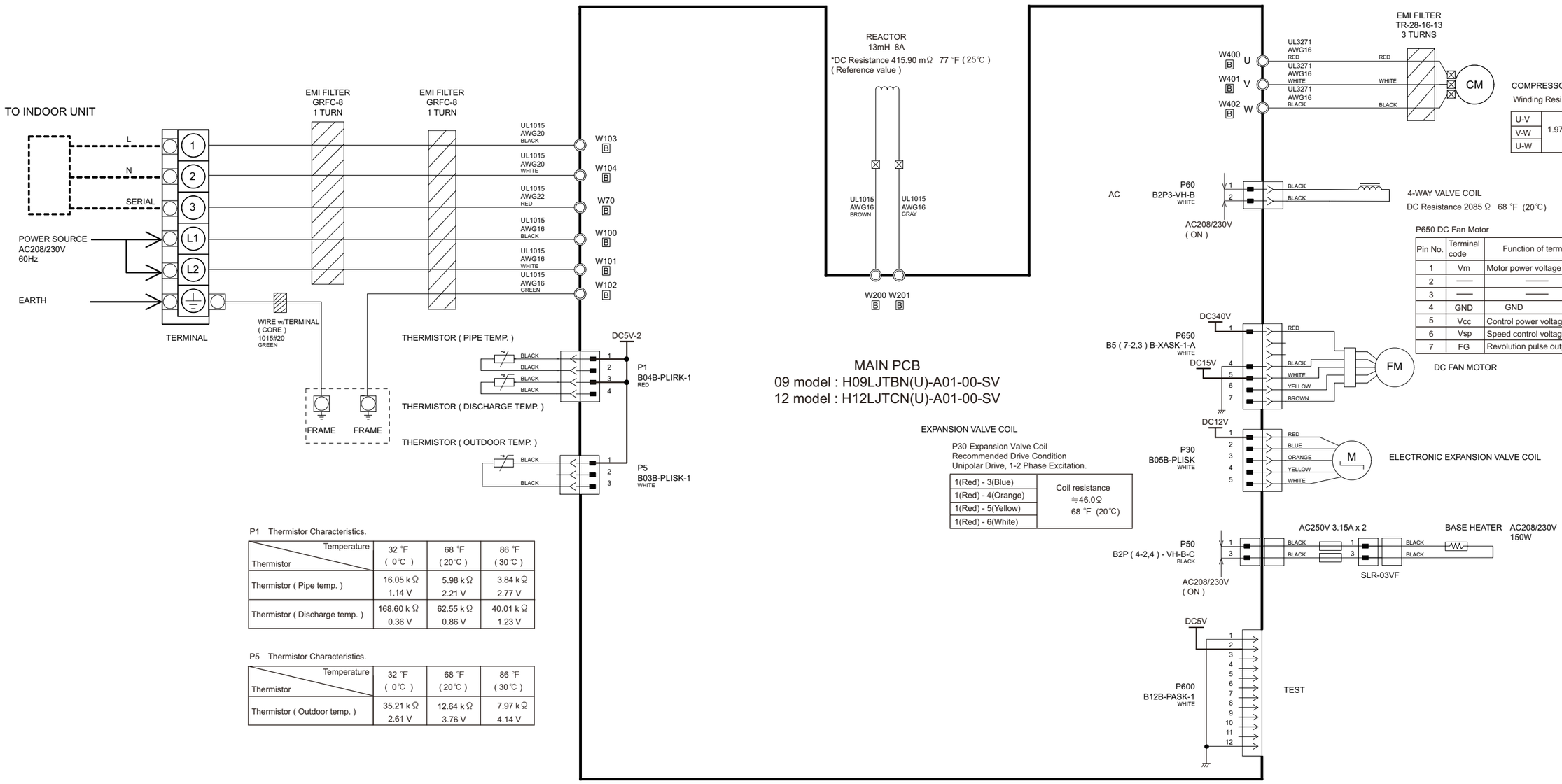


CN5 DC Fan motor

Pin No.	Terminal code	Function of terminal	Lead wire color
1	Vm	Motor power voltage input	Red
2	——	——	——
3	——	——	——
4	GND	GND	Black
5	Vcc	Control power voltage input	White
6	Vsp	Speed control voltage input	Yellow
7	FG	Revolution pulse output	Blue

8-2. Models: AOUH09LMAH1 and AOUH12LMBH1

INVERTER ASSEMBLY
EZ-020FHUE



Pin No.	Terminal code	Function of terminal	Lead wire color
1	Vm	Motor power voltage input	Red
2	——	——	——
3	——	——	——
4	GND	GND	Black
5	Vcc	Control power voltage input	White
6	Vsp	Speed control voltage input	Yellow
7	FG	Revolution pulse output	Brown

P1 Thermistor Characteristics.

Thermistor \ Temperature	32 ℉ (0℃)	68 ℉ (20℃)	86 ℉ (30℃)
Thermistor (Pipe temp.)	16.05 kΩ 1.14 V	5.98 kΩ 2.21 V	3.84 kΩ 2.77 V
Thermistor (Discharge temp.)	168.60 kΩ 0.36 V	62.55 kΩ 0.86 V	40.01 kΩ 1.23 V

P5 Thermistor Characteristics.

Thermistor \ Temperature	32 ℉ (0℃)	68 ℉ (20℃)	86 ℉ (30℃)
Thermistor (Outdoor temp.)	35.21 kΩ 2.61 V	12.64 kΩ 3.76 V	7.97 kΩ 4.14 V

TECHNICAL DATA
AND PARTS LIST

Refrigerant R410A
INVERTER

3. TROUBLESHOOTING

CONTENTS

3. TROUBLESHOOTING

TROUBLESHOOTING

1. Error code

When a problem occurs in the system or the connected device, the error content is notified by displaying the code.

NOTE: This function is only available in a system with indoor or IR receiver units equipped with indicator lamps to show the error content.

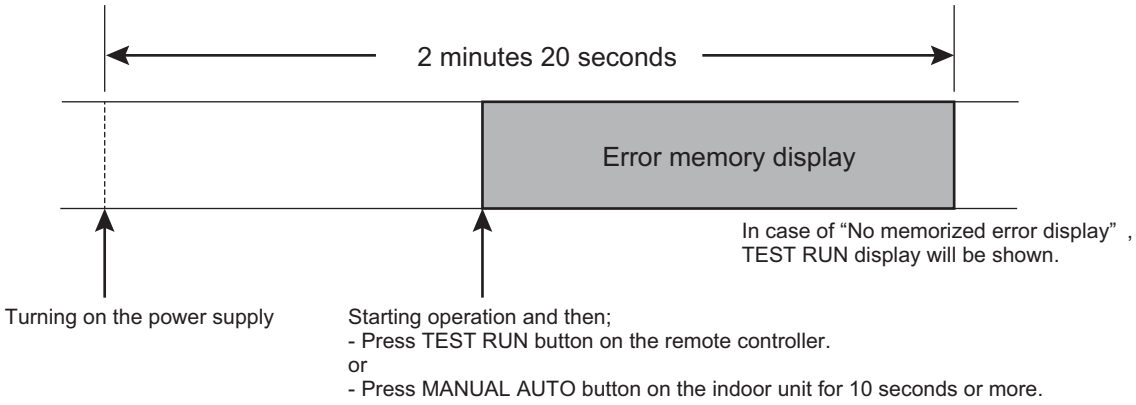
Errors, once displayed, will be automatically stored in the PC board of the indoor unit. Even if the power is disconnected, the memory containing the error history will not be erased.

If another error occurs later, the stored error memory will be updated automatically and replaced with the new one. (Previous error will be erased.)

1-1. How to check the error memory

When an error occurs, the operation lamp (Green) and the timer lamp (Orange) indicate the error content by blinking. To check the error memory, follow the procedures below.

1. Stop the operation of the air conditioner, and then disconnect the power supply.
2. Reconnect the power supply.
3. In one of the following two methods, the memorized error is only displayed during the “3 minutes ST”* state period.
   - Start the operation and then press the TEST RUN button on the remote controller.
   - Press the MANUAL AUTO button on the indoor unit for 10 seconds or more.



*: The “3 minutes ST” period lasts 2 minutes and 20 seconds after turning on the power supply.

1-2. How to erase the error memory

The error memory can be erased in one of the following two methods.

- Manual erase: Pressing the MANUAL AUTO button on the indoor unit while the “Error memory display” is being shown. (Short beep emits for about 3 seconds.)

- Automatic erase: After continuing the normal operation of the air conditioner without error for 2 hours or longer after displaying the error memory as described in How to check the error memory. (Except FAN operation mode.)

1-3. Error code table (Indoor unit and wired remote controller)

The operation, timer, and economy indicators operate according to the error contents.
For confirmation of the error contents, refer the flashing pattern as follows.

Error contents	Indoor unit display			Wired remote controller display
	Operation [I] (Green)	Timer [⏲] (Orange)	Economy [🐷] (Green)	
E: 11.X. Serial communication error (Serial reverse transfer error) (Outdoor unit)	1 times	1 times	Continuous	11
E: 11.X. Serial communication error (Serial forward transfer error) (Indoor unit)	1 times	1 times	Continuous	11
E: 12.X. Wired remote controller communication error (Indoor unit)	1 times	2 times	Continuous	12
E: 18.X. External communication error (Indoor unit)	1 times	8 times	Continuous	18
E: 32.X. Indoor unit main PCB error (Indoor unit)	3 times	2 times	Continuous	32
E: 35.X. MANUAL AUTO button error (Indoor unit)	3 times	5 times	Continuous	35
E: 41.X. Room temperature sensor error (Indoor unit)	4 times	1 times	Continuous	41
E: 42.X. Indoor unit heat exchanger sensor error (Indoor unit)	4 times	2 times	Continuous	42
E: 51.X. Indoor unit fan motor error (Indoor unit)	5 times	1 times	Continuous	51
E: 62.X. Outdoor unit main PCB error (Outdoor unit)	6 times	2 times	Continuous	62
E: 64.X. PFC circuit error (Outdoor unit)	6 times	4 times	Continuous	64
E: 71.X. Discharge thermistor error (Outdoor unit)	7 times	1 times	Continuous	71
E: 73.X. Outdoor unit heat exchanger thermistor error (Outdoor unit)	7 times	3 times	Continuous	73
E: 74.X. Outdoor temperature thermistor error (Outdoor unit)	7 times	4 times	Continuous	74
E: 84.X. Current sensor error (Outdoor unit)	8 times	4 times	Continuous	84
E: 94.X. Trip detection (Outdoor unit)	9 times	4 times	Continuous	94
E: 95.X. Compressor motor control error (Outdoor unit)	9 times	5 times	Continuous	95
E: 97.X. Outdoor unit fan motor error (Outdoor unit)	9 times	7 times	Continuous	97
E: 99.X. 4-way valve error (Outdoor unit)	9 times	9 times	Continuous	99
E: A1.X. Discharge temperature error (Outdoor unit)	10 times	1 times	Continuous	A1

TROUBLESHOOTING

2. Troubleshooting with error code

2-1. E: 11.X. Serial communication error (Serial reverse transfer error) (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 11
Detective actuator	Outdoor unit	Main PCB	When the indoor unit cannot receive the serial signal from outdoor unit more than 2 minutes after power on, or the indoor unit cannot receive the serial signal more than 15 seconds during normal operation.
		Fan motor	
Forecast of cause			Connection failure
			External cause
			Main PCB failure
			Outdoor unit fan motor failure

Check point 1. Reset the power and operate

Does error indication show again?
→ If no, go to "Check point 1-2".

↓

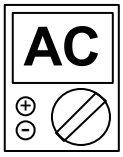
Check point 2. Check connection

Check any loose or removed connection line of indoor unit and outdoor unit.
Check connection condition is control unit. (If there is loose connector, open cable or mis-wiring.)
→ If there is an abnormal condition, correct it by referring to the installation manual or the “DESIGN & TECHNICAL MANUAL”.

↓

Check point 3. Check the voltage of power supply

Check the voltage of power supply
Check if AC 187 V (AC 208 V -10%) to AC 253 V (AC 230 V +10%) appears at outdoor unit terminal L1—L2.

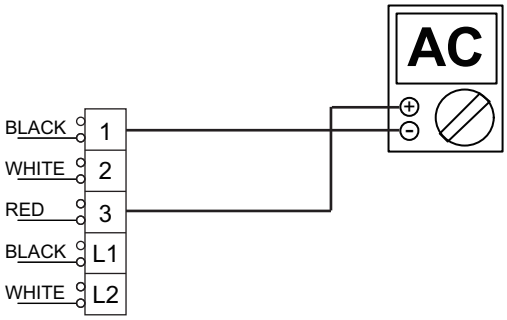


↓

TROUBLESHOOTING

Check point 4. Check serial signal (Reverse transfer signal)

Check serial signal (Reverse transfer signal)



- Check if indicated value swings between AC 90 V and AC 270 V at the outdoor unit terminal 1 —3.
- If it is abnormal, check the parts below.
  – Outdoor unit fan motor in "Service parts information" on page 03-34
- If outdoor fan motor is abnormal, replace outdoor unit fan motor and main PCB.
- If the checked parts are normal, replace the main PCB.

↓

End

Check point 1-2. Check external cause such as noise

- Check the complete insulation of the grounding.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).

↓

End

2-2. E: 11.X. Serial communication error (Serial forward transfer error) (Indoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 11
Detective actuator	Indoor unit	Main PCB	When the indoor unit cannot receive the serial signal from outdoor unit more than 2 minutes after power on, or the indoor unit cannot receive the serial signal more than 15 seconds during normal operation.
		Fan motor	
Forecast of cause			Connection failure
			External cause
			Main PCB failure
			Indoor unit fan motor failure

Check point 1. Reset the power and operate

Does error indication show again?
→ If no, go to "Check point 1-2".

↓

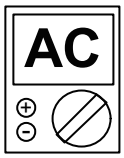
Check point 2. Check connection

Check any loose or removed connection line of indoor unit and outdoor unit.
Check connection condition is control unit. (If there is loose connector, open cable or mis-wiring.)
→ If there is an abnormal condition, correct it by referring to the installation manual or the *DESIGN & TECHNICAL MANUAL*.

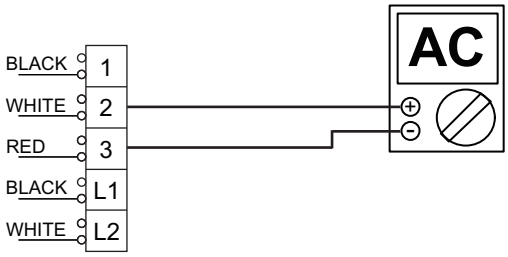
↓

Check point 3. Check the voltage of power supply

Check the voltage of power supply
Check if AC 187 V (AC 208 V -10%) to AC 253 V (AC 230 V +10%) appears at outdoor unit terminal L—N.



↓

Check point 4. Check serial signal (reverse transfer signal)
Check serial signal (Forward transfer signal)    • Check if indicated value swings between AC 30 V and AC 130 V at outdoor unit terminal 2—3. • If it is abnormal, replace main PCB. • If it is abnormal, check indoor unit fan motor. (Indoor unit fan motor in "Service parts information" on page 03-34) • If indoor unit fan motor is abnormal, replace indoor unit fan motor and main PCB.

↓

End

Check point 1-2. Check external cause such as noise
• Check the complete insulation of the grounding. • Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).

↓

End

2-3. E: 12.X. Wired remote controller communication error (Indoor unit)

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 12
Detective actuator	Indoor unit	Main PCB	When the indoor unit cannot receive the signal from Wired remote controller more than 1 minute during normal operation.
	Wired remote control		
Forecast of cause			Terminal connection abnormal
			Wired remote control failure
			Main PCB failure

TROUBLESHOOTING

Check point 1. Check the connection of terminal

After turning off the power, check & correct the followings.

- Check the connection of terminal between remote controller and indoor unit, and check if there is a disconnection of the cable.

↓

Check point 2. Check connection

Check voltage at CN305 (terminal 1—3) of UTY-XCBXZ1 (Communication Kit). (Power supply to the remote controller)

Upon correcting the removed connector or mis-wiring, reset the power.

- If it is DC 13 V, remote controller is failure. (Main PCB is normal)
  - Replace Remote Control
- If it is DC 0 V, main PCB is failure. (Check remote controller once again)
  - Replace main PCB

↓

End

2-4. E: 18.X. External communication error (Indoor unit)

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	8 time flash
		Economy indicator	Continuous flash
		Error code	E: 18
Detective actuator	Indoor unit	External communication error	After receiving a signal from the external input and output PCB, the same signal has not been received for 15 seconds.
Forecast of cause			Connection failure
			WLAN adapter failure
			Main PCB

TROUBLESHOOTING

Check point 1. Check the connection
• Check any loose or removed connection between the main PCB to the WLAN adapter. -> If there is an abnormal condition, correct it by refer to the installation manual or the “DESIGN & TECHNICAL MANUAL”. • Check the connection condition on the WLAN adapter and the main PCB (If there is loose connector, open cable or mis-wiring.)

↓

Check point 2. Replace the WLAN adapter
If check point 1 do not improve the symptom, change WLAN adapter.

↓

Check point 3. Replace the main PCB
If check point 2 do not improve the symptom, replace the main PCB.

↓

End

2-5. E: 32.X. Indoor unit main PCB error (Indoor unit)

Indicator	Indoor unit	Operation indicator	3 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 32
Detective actuator	Indoor unit	main PCB	When power is on and there is some below case. 1. When model information of EEPROM is incorrect. 2. When the access to EEPROM failed.
Forecast of cause			External cause
			Defective connection of electrical components
			Main PCB failure

TROUBLESHOOTING

Check point 1. Reset power supply and operate

Does error indication show again?
→ If no, go to "Check point 1-2".

↓

Check point 2. Check Indoor unit electrical components

- Check all connectors. (loose connector or incorrect wiring)
- Check any shortage or corrosion on PCB.

↓

Check point 3. Replace the main PCB

Replace the main PCB.

↓

End

Check point 1-2. Check external cause such as noise

- Check if the ground connection is proper.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).

↓

End

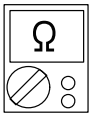
NOTE: EEPROM

EEPROM (Electronically Erasable and Programmable Read Only Memory) is a non-volatile memory which keeps memorized information even if the power is turned off. It can change the contents electronically. To change the contents, it uses higher voltage than normal, and it cannot change a partial contents. (Rewriting shall be done upon erasing the all contents.) There is a limit in a number of rewriting.

2-6. E: 35.X. MANUAL AUTO button error (Indoor unit)

Indicator	Indoor unit	Operation indicator	3 time flash
		Timer indicator	5 time flash
		Economy indicator	Continuous flash
		Error code	E: 35
Detective actuator	Indoor unit controller PCB		When the MANUAL AUTO button becomes on for consecutive 30 or more seconds.
	Indicator PCB		
	Manual auto switch		
Forecast of cause			MANUAL AUTO button failure
			Controller PCB and indicator PCB failure

TROUBLESHOOTING

Check point 1. Check the MANUAL AUTO button	
• Check if MANUAL AUTO button is kept pressed. • Check ON/OFF switching operation by using a meter. 	If MANUAL AUTO button is disabled (ON/OFF switching), replace it.

↓

Check point 2. Replace the main PCB and indicator PCB
If Check Point 1 does not improve the symptom, replace the main PCB and indicator PCB.

↓

End

2-7. E: 41.X. Room temperature sensor error (Indoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	4 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 41
Detective actuator	Indoor unit main PCB		Room temperature thermistor is open or short is detected always.
	Room temperature thermistor		
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

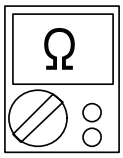
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.

↓

Check point 2. Remove connector and check thermistor resistance value

- For the room thermistor resistance value, refer to "Thermistor resistance values" on page 03-40.
- If thermistor is either open or shorted, replace it and reset the power.



↓

Check point 3. Check voltage of main PCB

Make sure circuit diagram of each indoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.

(09-12 model: CN1)

If the voltage does not appear, replace main PCB.

↓

End

2-8. E: 42.X. Indoor unit heat exchanger sensor error (Indoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	4 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 42
Detective actuator	Indoor unit main PCB		When heat exchanger temperature thermistor open or short circuit is detected.
	Heat exchanger temperature thermistor		
Forecast of cause			Connector connection failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

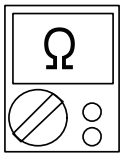
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.

↓

Check point 2. Remove connector and check thermistor resistance value

- For the heat exchanger thermistor resistance value, refer to "Thermistor resistance values" on page 03-40.
- If thermistor is either open or shorted, replace it and reset the power.



↓

Check point 3. Check voltage of main PCB

Make sure circuit diagram of each indoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.

(09-12 model: CN1)

If the voltage does not appear, replace main PCB.

↓

End

2-9. E: 51.X. Indoor unit fan motor error (Indoor unit)

Indicator	Indoor unit	Operation indicator	5 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 51
Detective actuator	Indoor unit	main PCB	When the actual rotation number of the indoor unit fan motor is below 1/3 of the target rotation number continuously for more than 56 seconds.
		Fan motor	
Forecast of cause			Fan rotation failure
			Fan motor winding open
			Motor protection by surrounding temperature rise
			Control PCB failure
			Indoor unit fan motor failure

TROUBLESHOOTING

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.

↓

Check point 2. Check ambient temperature around motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
→ Upon the temperature coming down, restart operation.

↓

Check point 3. Check indoor unit fan motor

Check Indoor unit fan motor. (Refer to indoor unit fan motor in "Service parts information" on page 03-34.)
→ If Indoor unit fan motor is abnormal, replace Indoor unit fan motor.

↓

Check point 4. Replace the main PCB

If Check Point 1 to 3 do not improve the symptom, replace the main PCB.

↓

End

2-10. E: 62.X. Outdoor unit main PCB error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	6 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 62
Detective actuator	Outdoor unit	Main PCB	Access to EEPROM failed due to some cause after outdoor unit started.
Forecast of cause			External cause (Noise, temporary open, voltage drop)
			Main PCB failure

TROUBLESHOOTING

Check point 1. Reset power supply and operate
Does error indication show again?

If no, go to "Check point 1-2".

↓

Check point 2. Replace the main PCB
Replace the main PCB.

↓

End

Check point 1-2. Check external cause
• Check if temporary voltage drop was not generated. • Check if momentary open was not generated. • Check if ground is connection correctly or there are no related cables near the power line.

↓

End

2-11. E: 64.X. PFC circuit error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	6 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 64
Detective actuator	Outdoor unit	Main PCB	• When inverter input DC voltage is higher than 415 V for over 3 seconds, the compressor stops. • If the same operation is repeated 5 times, the compressor stops permanently.
Forecast of cause			External cause
			Connector connection failure
			Main PCB failure

TROUBLESHOOTING

Check point 1. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
  Check the complete insulation of grounding.

↓

Check point 2. Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

→ Upon correcting the removed connector or mis-wiring, reset the power.

↓

Check point 3. Replace the main PCB

If check point 1 to 2 do not improve the symptom, replace the main PCB.

↓

End

2-12. E: 71.X. Discharge thermistor error (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	7 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 71
Detective actuator	Outdoor unit main PCB		When discharge pipe temperature thermistor open or short circuit is detected at power on or while running the compressor
	Discharge pipe temperature thermistor		
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

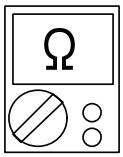
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

→ Reset power when reinstalling due to removed connector or incorrect wiring.

↓

Check point 2. Remove connector and check thermistor resistance value

- For the discharge temperature thermistor resistance value, refer to "Thermistor resistance values" on page 03-40.
- If thermistor is either open or shorted, replace it and reset the power.



↓

Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.
(09-12 model: P1)

If the voltage does not appear, replace main PCB.

↓

End

2-13. E: 73.X. Outdoor unit heat exchanger thermistor error (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	7 time flash
		Timer indicator	3 time flash
		Economy indicator	Continuous flash
		Error code	E: 73
Detective actuator	Outdoor unit main PCB		When heat exchanger temperature thermistor open or short circuit is detected at power on or while running the compressor
	Heat exchanger temperature thermistor		
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

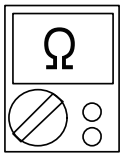
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

→ Reset power when reinstalling due to removed connector or incorrect wiring.

↓

Check point 2. Remove connector and check thermistor resistance value

- For the outdoor unit heat exchanger thermistor resistance value, refer to "Thermistor resistance values" on page 03-40.
- If thermistor is either open or shorted, replace it and reset the power.



↓

Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.

If the voltage does not appear, replace main PCB.

↓

End

2-14. E: 74.X. Outdoor temperature thermistor error (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	7 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 74
Detective actuator	Outdoor unit main PCB		When outdoor temperature thermistor open or short circuit is detected at power on or while running the compressor
	Outdoor temperature thermistor		
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

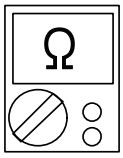
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.

↓

Check point 2. Remove connector and check thermistor resistance value

- For the outdoor temperature thermistor resistance value, refer to "Thermistor resistance values" on page 03-40.
- If thermistor is either open or shorted, replace it and reset the power.



↓

Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.

(09-12 model: P5)

If the voltage does not appear, replace main PCB.

↓

End

2-15. E: 84.X. Current sensor error (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	8 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 84
Detective actuator	Outdoor unit	main PCB	When input current sensor has detected 0 A, while inverter compressor is operating at higher than 56 rps, after 1 minute upon starting the compressor. (Except during the defrost operation)
Forecast of cause			Defective connection of electrical components
			External cause
			Main PCB failure

Check point 1. Reset power supply and operate

Does error indication show again?

If no, go to "Check point 1-2".

↓

Check point 2. Check connections of outdoor unit electrical components

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or miswiring, reset the power.

↓

Check point 3. Replace the main PCB

If Check point 1, 2 do not improve the symptom, replace the main PCB.

↓

End

Check point 1-2. Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
  Check the complete insulation of grounding.

↓

End

2-16. E: 94.X. Trip detection (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	9 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 94
Detective actuator	Outdoor unit	Main PCB	Protection stop by over-current generation after inverter compressor start processing completed generated consecutively 10 times. **NOTE:** The number of generations is reset when the compressor starts up.
		Compressor	
Forecast of cause			Outdoor unit fan operation defective, foreign matter on heat-exchanger, excessive rise of ambient temperature
			Main PCB failure
			Inverter compressor failure (lock, winding short)

Check point 1. Check the outdoor unit fan operation, heat-exchanger, ambient temperature

- No obstructions in air passages?
- Heat exchange fins clogged
- Outdoor unit fan motor check
- Ambient temperature not raised by the effect of other heat sources?
- Discharged air not sucked in?

↓

Check point 2. Replace the main PCB

If Check point 1 do not improve the symptom, replace the main PCB.

↓

Check point 3. Replace compressor

If Check point 2 do not improve the symptom, change compressor.

↓

End

2-17. E: 95.X. Compressor motor control error (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	9 time flash
		Timer indicator	5 time flash
		Economy indicator	Continuous flash
		Error code	E: 95
Detective actuator	Outdoor unit	Main PCB	1. When running the compressor, if the detected rotor location is out of phase with actual rotor location more than 90°, the compressor stops. 2. After the compressor restarts, if the same operation is repeated within 40 seconds, the compressor stops again. 3. If 1. and 2. repeats 5 times, the compressor stops permanently.
		Compressor	
Forecast of cause			Defective connection of electrical components
			Main PCB failure
			Compressor failure

Check point 1. Check Noise from Compressor

Turn on Power and check operation noise.
→ If an abnormal noise show, replace compressor.

↓

Check point 2. Check connection of around the compressor components

For compressor terminal, main PCB

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open. (Refer to inverter compressor in "Service parts information" on page 03-34.)

→ Upon correcting the removed connector or mis-wiring, reset the power.

↓

Check point 3. Replace the main PCB

If Check point 1, 2 do not improve the symptom, replace the main PCB.

↓

Check point 4. Replace compressor

If Check point 3 do not improve the symptom, change compressor.

↓

End

2-18. E: 97.X. Outdoor unit fan motor error (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	9 time flash
		Timer indicator	7 time flash
		Economy indicator	Continuous flash
		Error code	E: 97
Detective actuator	Outdoor unit	Main PCB	1. When outdoor fan rotation speed is less than 100 rpm in 20 seconds after fan motor starts, fan motor stops. 2. After fan motor restarts, if the same operation within 60 seconds is repeated 3 times in a row, compressor and fan motor stops. 3. If 1. and 2. repeats 5 times in a row, compressor and fan motor stops permanently.
		Fan motor	
Forecast of cause			Fan rotation failure
			Motor protection by surrounding temperature rise
			Main PCB failure
			Outdoor unit fan motor

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.

↓

Check point 2. Check ambient temperature around motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
→ Upon the temperature coming down, restart operation.

↓

Check point 3. Check outdoor unit fan motor

Check outdoor unit fan motor. (Refer to outdoor unit fan motor in "Service parts information" on page 03-34.)
→ If outdoor unit fan motor is abnormal, replace outdoor unit fan motor and main PCB.

↓

Check point 4. Check output voltage of main PCB

Check outdoor unit circuit diagram and the voltage. (Measure at main PCB side connector)

NOTE: For details of wiring diagram, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.

Read wire	DC voltage
Red—Black	280 V ±10%
White—Black	15 ± 1.5 V

-> If the voltage is not correct, replace Main PCB.

↓

End

2-19. E: 99.X. 4-way valve error (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	9 time flash
		Timer indicator	9 time flash
		Economy indicator	Continuous flash
		Error code	E: 99
Detective actuator	Indoor unit	main PCB	When the indoor heat exchanger temperature is compared with the room temperature, and either following condition is detected continuously two times, the compressor stops. Indoor heat exchanger temp. - Room temp. > 20°F (10°C) (Cooling or Dry operation) Indoor heat exchanger temp. - Room temp. < -20°F (-10°C) (Heating operation) If the same operation is repeated 5 times, the compressor stops permanently.
	Heat exchanger temperature thermistor		
	Room temperature thermistor		
	4-way valve		
Forecast of cause			Connector connection failure
			Thermistor failure
			Coil failure
			4-way valve failure
			Main PCB failure

Check point 1. Check connection of connector

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.

→ Upon correcting the removed connector or mis-wiring, reset the power.

↓

Check point 2. Check each thermistor

- Isn't it fallen off the holder?
- Is there a cable pinched?

Check characteristics of room thermistor and indoor unit heat exchanger thermistor.
For the thermistor resistance value, refer to "Thermistor resistance values" on page 03-40.
→ If defective, replace the thermistor.

↓

TROUBLESHOOTING

Check point 3. Check the solenoid coil and 4-way valve
• **Solenoid coil** Remove CN501 from PCB and check the resistance value of coil. Resistance value is about 1.22 kΩ — 1.49 kΩ (at 68°F [20°C]). → If it is open or abnormal resistance value, replace solenoid coil. • **4-way valve** Check each piping temperature, and the location of the valve by the temperature difference. If the value location is not proper, replace 4-way valve.

↓

Check point 4. Check the voltage of 4-way valve
Check the voltage CN501 of Main PCB. → Check if AC 187 V (AC 208 V -10%) to AC 253 V (AC 230 V +10%) appears at CN501 of Main PCB. • **Heating operation** → If it is not voltage, Replace Main PCB. • **Cooling operation** → If it is voltage, Replace Main PCB.

↓

Check point 5. Replace the main PCB
If Check Point 1 to 4 do not improve the symptom, replace the main PCB.

↓

End

2-20. E: A1.X. Discharge temperature error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	10 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: A1
Detective actuator	Outdoor unit main PCB		Protection stop by discharge temperature ≥ 230°F (110°C) during compressor operation generated 2 times within 24 hours.
	Discharge temperature thermistor		
Forecast of cause			3-way valve not opened
			EEV or capillary tube defective, strainer clogged
			Outdoor unit operation failure, foreign matter on heat exchanger
			Discharge temperature thermistor failure
			Insufficient refrigerant
			Main PCB failure

TROUBLESHOOTING

Check point 1. Check if 3-way valve is open

If the 3-way valve is closed, open the 3-way valve and check operation.

NOTE: For cooling operation, check gas side of the 3-way valve.
For heating operation, check liquid side of the 3-way valve.

↓

Check point 2. Check any of the electronic expansion valve (EEV), capillary tube, or strainer, or all

- Check if EEV open or there is a capillary tube defect.
  Refer to outdoor unit Electronic Expansion Valve (EEV) or Capillary tube in "Service parts information" on page 03-34.
- Check the strainer clogging.

↓

Check point 3. Check the outdoor unit fan and heat exchanger

- Check for foreign object at heat exchanger
- Check if fan can be rotated by hand.
- Check the motor. (Refer to outdoor unit fan motor in "Service parts information" on page 03-34.)

↓

Check point 4. Check the discharge thermistor

The discharge temperature thermistor characteristics check. (Check by disconnecting thermistor from PCB.)

NOTE: For the characteristics of the thermistor, refer to "Thermistor resistance values" on page 03-40.

↓

Check point 5. Check the refrigerant amount
Check the refrigerant leakage.

↓

Check point 6. Replace the main PCB
If check point 1 to 5 do not improve the symptom, replace the main PCB.

↓

End

TROUBLESHOOTING

3. Troubleshooting without error code

3-1. Indoor unit—No power

Forecast of cause	Power supply failure
	External cause
	Electrical components defective

TROUBLESHOOTING

Check point 1. Check installation condition

- Isn't the breaker down?
- Check loose or removed connection cable.

-> If abnormal condition is found, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".

↓

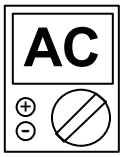
Check point 2. Check external cause at indoor and outdoor (voltage drop or noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
  Check the complete insulation of grounding.

↓

Check point 3. Check electrical components

Check the voltage of power supply.
Check if AC 187 to 253 V appears at outdoor unit terminal L—N.
-> If no, go to "Check point 1" and "Check point 2".



↓

- Check fuse in filter PCB.
  If fuse is open, check if the wiring between terminal and filter PCB is loose, and replace fuse.
- Check varistor in filter PCB.
  If varistor is defective, there is a possibility of an abnormal power supply.
  Check the correct power supply and replace varistor.
  Upon checking the normal power supply, replace varistor.

↓

End

3-2. Outdoor unit—No power

Forecast of cause	Power supply failure
	External cause
	Electrical components defective

TROUBLESHOOTING

Check point 1. Check installation condition

- Is the circuit breaker on or off?
- Check loose or removed connection cable.

→ If abnormal condition is found, correct it by referring to the installation manual or the “DESIGN & TECHNICAL MANUAL”.

↓

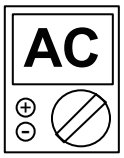
Check point 2. Check external cause at indoor and outdoor (voltage drop or noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
  Check the complete insulation of grounding.

↓

Check point 3. Check electrical components

Check the voltage of power supply.
Check if AC 187 to 253 V appears at outdoor unit terminal L1—L2
→ If no, go to "Check point 1" and "Check point 2".



↓

- Check fuse in main PCB.
  If fuse is open, check if the wiring between terminal and main PCB is loose, and replace fuse.
- Check varistor in main PCB.
  If varistor is defective, there is a possibility of an abnormal power supply. Check the correct power supply and replace varistor.
  → Upon checking the normal power supply, replace varistor.

↓

Check point 4. Replace the main PCB

If check point 1 to 3 do not improve the symptom, replace the main PCB.

↓

End

3-3. No operation (Power is on)

Forecast of cause	Setting/ Connection failure
	External cause
	Electrical components defective

TROUBLESHOOTING

Check point 1. Check indoor and outdoor installation condition

- Indoor unit:
  - Check incorrect wiring between indoor unit and remote controller.
  - Check if there is an open cable connection.
- Are these indoor unit, outdoor unit, and remote controller suitable model names to connect?

-> If there is some abnormal condition, correct it by referring to the installation manual and “DESIGN & TECHNICAL MANUAL”.

↓

Turn off the power and check correct followings.

- Is there loose or removed communication line of indoor unit and outdoor unit?

↓

Check point 2. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
  Check the complete insulation of grounding.

↓

Check point 3. Check wired remote controller and controller PCB

Check voltage at CN305 (terminal 1—3) of UTY-XCBXZ1 (Communication Kit).
(Power supply to remote controller)

- If it is DC 13 V, remote controller is failure. (The controller PCB is normal)
  -> Replace remote controller.
- If it is DC 0 V, controller PCB is failure. (Check the remote controller once again)
  -> Replace controller PCB.

↓

Check point 4. Replace main PCB

If check point 1 to 3 do not improve the symptom, change main PCB.

↓

End

3-4. No cooling/No heating

Forecast of cause	Indoor unit error
	Outdoor unit error
	Effect by surrounding environment
	Connection pipe/Connection wire failure
	Refrigeration cycle failure

TROUBLESHOOTING

Check point 1. Check Indoor unit

- Does Indoor unit fan run in the HIGH mode?
- Is air filter dirty?
- Is heat exchanger clogged?
- Check if energy save function is operated.

↓

Check point 2. Check outdoor unit operation

- Check if outdoor unit is operating.
- Check any objects that obstruct the air flow route.
- Check if heat exchanger is clogged.
- Is the valve open?

↓

Check point 3. Check site condition

- Is capacity of Indoor unit fitted to the room size?
- Any windows open or direct sunlight?

↓

Check point 4. Check indoor/outdoor installation condition

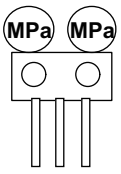
- Check connection pipe (specified pipe length and pipe diameter?)
- Check any loose or removed communication line.

→ If there is an abnormal condition, correct it by referring to the installation manual or the “DESIGN & TECHNICAL MANUAL”.

↓

Check point 5. Check Refrigeration cycle

- Check if strainer is clogged (Refer to the figure below).
- Measure gas pressure, and if there is a leakage, correct it.
- Check if EEV open or there is a capillary tube defect.
  Refer to outdoor unit Electronic Expansion Valve (EEV) or Capillary tube in "Service parts information" on page 03-34.
- Check compressor.
  Refer to compressor in "Service parts information" on page 03-34.
  Refer to inverter compressor in "Service parts information" on page 03-34.



NOTE: When recharging the refrigerant, make sure to perform vacuuming, and recharge the specified amount.

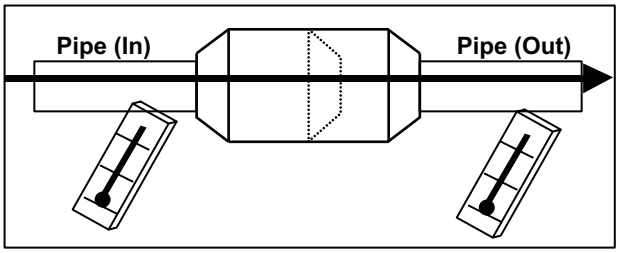
↓

End

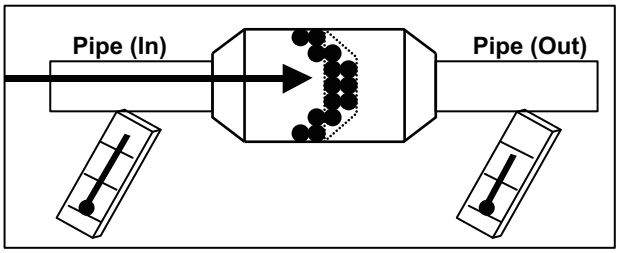
TROUBLESHOOTING

NOTES:

- Strainer normally does not have temperature difference between inlet and outlet as shown below.



- If there is a difference like shown below, there is a possibility of inside clogged. In this case, replace the strainer.



3-5. Abnormal noise

Forecast of cause	Abnormal installation (indoor unit/outdoor unit)
	Fan failure (indoor unit/outdoor unit)
	Compressor failure (outdoor)

TROUBLESHOOTING

Diagnosis method when abnormal noise is occurred

Abnormal noise is coming from Indoor unit.
(Check and correct followings)

↓

- Is main unit installed in stable condition?
- Is the installation of air suction grille and front panel normal?

↓

- Is fan broken or deformed?
- Is the screw of fan loose?
- Is there any object which obstruct the fan rotation?

↓

End

Abnormal noise is coming from Outdoor unit.
(Check and correct followings)

↓

- Is main unit installed in stable condition?
- Is fan guard installed normally?

↓

- Is fan broken or deformed?
- Is the screw of fan loose?
- Is there any object which obstruct the fan rotation?

↓

Check if vibration noise by loose bolt or contact noise of piping is happening.

↓

Is compressor locked?

- Check Compressor
  Refer to compressor and inverter compressor in "Service parts information" on page 03-34.

↓

End

3-6. Water leaking

Forecast of cause	Erroneous installation
	Drain hose failure

TROUBLESHOOTING

Diagnosis method when water leak occurs

- Is main unit installed in stable condition?
- Is main unit broken or deformed at the time of transportation or maintenance?

↓

- Is drain hose connection loose?
- Is there a trap in drain hose?
- Is drain hose clogged?

↓

Is fan rotating?

↓

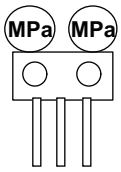
End

Diagnosis method when water is spitting out

Is the filter clogged?

↓

Check gas pressure and correct it if there was a gas leak.



↓

End

4. Service parts information

4-1. Compressor

TROUBLESHOOTING

Diagnosis method of compressor (If outdoor unit LED displays error, refer to troubleshooting)

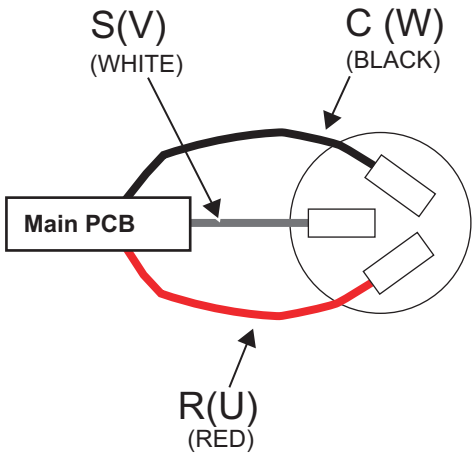
Does not start up	Stops soon after starting up	Abnormal noise
↓	↓	↓
Is there open or loose connection cable?	Is there open or loose connection cable?	Check if vibration noise by loose bolt or contact noise of piping is happening.
↓	↓	↓
Check main PCB, connection of compressor, and winding resistance. (Refer to the next page) → If there is no failure, the defect of compressor is considered (Locked compressor due to clogged dirt or less oil)	Is gas pipe valve open? (Low pressure is too low)	Defective compressor can be considered. (due to inside dirt clogging or broken component)
↓	↓	↓
Replace compressor.	Check if refrigerant is leaking. 	Replace compressor.
↓	↓	↓
End	Check if strainer is clogged. (Refer to outdoor EEV or capillary tube in this chapter.)	**End**
	↓	
	Check main PCB, connection of compressor and winding resistance. (Refer to the next page) → If there is no failure, the defect of compressor can be considered. (Compression part broken or valve defective.)	
	↓	
	Replace compressor.	
	↓	
	End	

4-2. Inverter compressor

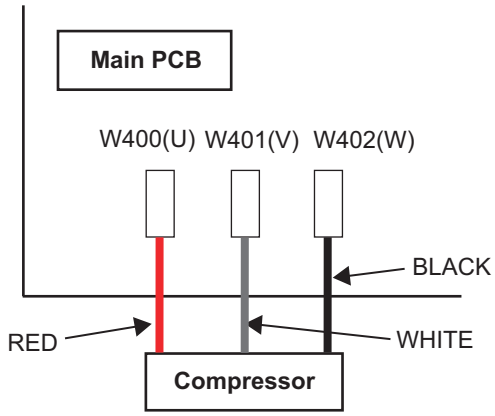
TROUBLESHOOTING

Check point 1. Check connection

- Check terminal connection of compressor (loose or incorrect wiring)



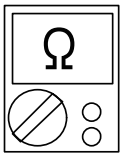
- Check terminal connection of main PCB (loose or incorrect wiring)

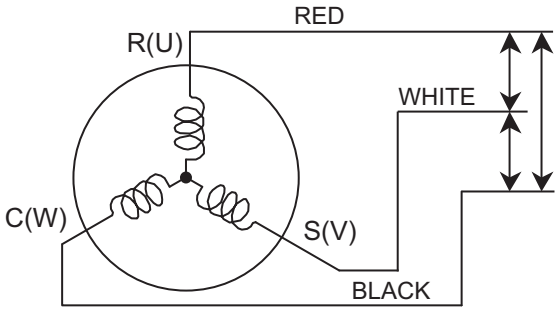


↓

Check point 2. Check winding resistance

Check winding resistance of each terminal.
Resistance value: 1.975 Ω ±7% at 77°F (25°C)





→ If the resistance value is 0 Ω or infinite, replace compressor.

↓

Check point 3. Replace inverter PCB

If check point 1 to 2 do not improve the symptom, replace main PCB.

4-3. Outdoor unit Electronic Expansion Valve (EEV)

TROUBLESHOOTING

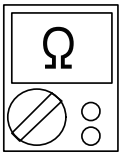
Check point 1. Check connections

Check connection of connector. (Loose connector or open cable)

NOTE: For details of wiring diagram, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.

Check point 2. Check coil of EEV

Remove connector, check each winding resistance of coil.

Read wire	Resistance value
1 (Red)—2 (Blue)	46 Ω ±3.7 Ω at 68°F (20°C) 
1 (Red)—3 (Orange)	
1 (Red)—4 (Yellow)	
1 (Red)—5 (White)	

→ If Resistance value is abnormal, replace EEV.

Check point 3. Check Voltage from main PCB

Remove connector and check voltage (DC 12 V)

→ If it does not appear, replace main PCB.

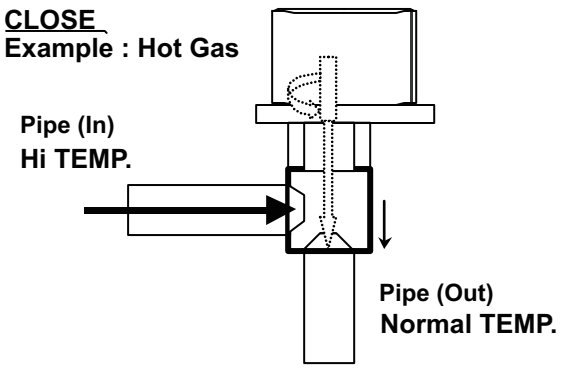
Check point 4. Check noise at start up

Turn on the power and check the operation noise.

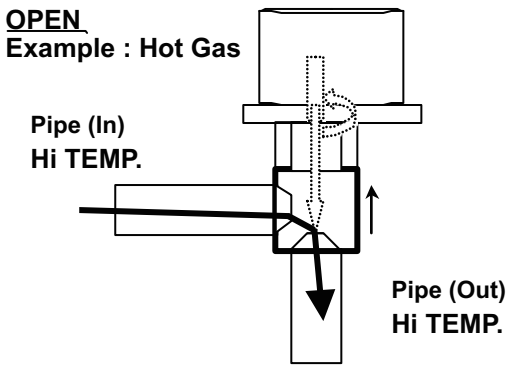
→ If an abnormal noise does not show, replace main PCB.

Check point 5. Check Opening and Closing Operation of Valve

When valve is closed, it has a temp. difference between inlet and outlet



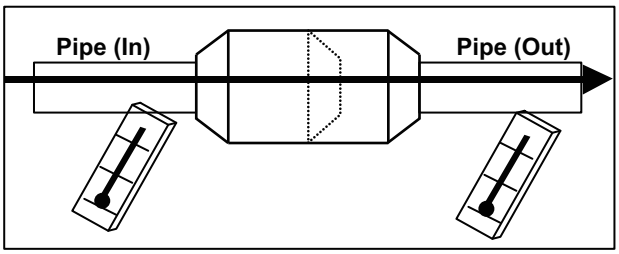
If it is open, it has no temp. difference between inlet and outlet



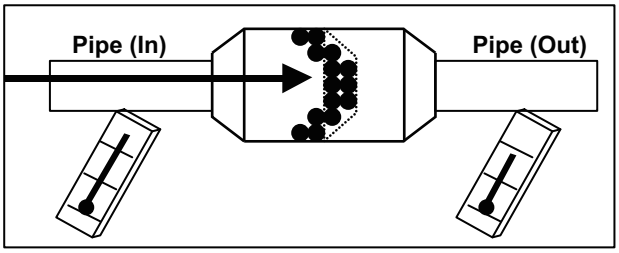
TROUBLESHOOTING

Check point 6. Check strainer

- Strainer normally does not have temperature difference between inlet and outlet as shown below.



- If there is a difference like shown below, there is a possibility of inside clogged. In this case, replace the strainer.



4-4. Indoor unit fan motor

TROUBLESHOOTING

Check point 1. Check rotation of fan

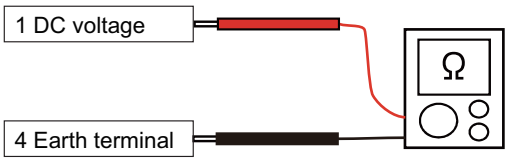
Rotate the fan by hand when operation is off.
(Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.

Check point 2. Check resistance of indoor fan motor

Refer to below. Circuit-test “Vm” and “GND” terminal
NOTE: Vm: DC voltage, GND: Earth terminal

→ If they are short-circuited (below 300 kΩ), replace indoor fan motor and controller PCB.

Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Earth terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Brown)	Feed back (FG)



4-5. Outdoor unit fan motor

TROUBLESHOOTING

Check point 1. Check rotation of fan

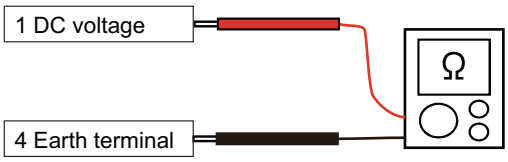
Rotate the fan by hand when operation is off.
(Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.

Check point 2. Check resistance of outdoor fan motor (P650)

Refer to below. Circuit-test “Vm” and “GND” terminal
NOTE: Vm: DC voltage, GND: Earth terminal

→ If they are short-circuited (below 300 kΩ), replace outdoor fan motor and controller PCB.

Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Earth terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Brown)	Feed back (FG)



5. Thermistor resistance values

5-1. Indoor unit

■ Room temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
14.0 (-10.0)	58.25	0.73
23.0 (-5.0)	44.03	0.93
32.0 (0.0)	33.62	1.15
41.0 (5.0)	25.93	1.39
50.0 (10.0)	20.18	1.66
59.0 (15.0)	15.84	1.94
68.0 (20.0)	12.54	2.22
77.0 (25.0)	10.00	2.50
86.0 (30.0)	8.04	2.77
95.0 (35.0)	6.51	3.03
104.0 (40.0)	5.30	3.27
113.0 (45.0)	4.35	3.49

■ Heat exchanger temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
-22.0 (-30.0)	1,131.91	0.21
-13.0 (-25.0)	804.52	0.29
-4.0 (-20.0)	579.59	0.40
5.0 (-15.0)	422.89	0.53
14.0 (-10.0)	312.27	0.69
23.0 (-5.0)	233.21	0.88
32.0 (0.0)	176.03	1.10
41.0 (5.0)	134.23	1.36
50.0 (10.0)	103.34	1.63
59.0 (15.0)	80.28	1.92
68.0 (20.0)	62.91	2.21
77.0 (25.0)	49.70	2.51
86.0 (30.0)	39.57	2.79
95.0 (35.0)	31.74	3.06
104.0 (40.0)	25.64	3.30
113.0 (45.0)	20.85	3.53
122.0 (50.0)	17.06	3.73
131.0 (55.0)	14.05	3.90
140.0 (60.0)	11.64	4.02
149.0 (65.0)	9.69	4.19

TROUBLESHOOTING

5-2. Outdoor unit

■ Discharge temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
-22.0 (-30.0)	1,013.11	0.06
-12.0 (-25.0)	729.09	0.09
-4.0 (-20.0)	531.56	0.12
5.0 (-15.0)	392.31	0.16
14.0 (-10.0)	292.91	0.21
23.0 (-5.0)	221.09	0.28
32.0 (0.0)	168.60	0.36
41.0 (5.0)	129.84	0.46
50.0 (10.0)	100.91	0.57
59.0 (15.0)	79.12	0.71
68.0 (20.0)	62.55	0.86
77.0 (25.0)	49.84	1.03
86.0 (30.0)	40.01	1.23
95.0 (35.0)	32.35	1.43
104.0 (40.0)	26.34	1.65
113.0 (45.0)	21.58	1.88
122.0 (50.0)	17.79	2.11
131.0 (55.0)	14.75	2.34
140.0 (60.0)	12.30	2.57
149.0 (65.0)	10.32	2.79
158.0 (70.0)	8.70	3.00
167.0 (75.0)	7.36	3.19
176.0 (80.0)	6.27	3.37
185.0 (85.0)	5.36	3.54
194.0 (90.0)	4.60	3.69
203.0 (95.0)	3.96	3.83
212.0 (100.0)	3.43	3.96
221.0 (105.0)	2.98	4.07
230.0 (110.0)	2.60	4.17
239.0 (115.0)	2.27	4.26
248.0 (120.0)	2.00	4.33

TROUBLESHOOTING

TROUBLESHOOTING

■ Heat exchanger temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
-22.0 (-30.0)	95.58	0.24
-12.0 (-25.0)	68.90	0.32
-4.0 (-20.0)	50.31	0.43
5.0 (-15.0)	37.19	0.57
14.0 (-10.0)	27.81	0.73
23.0 (-5.0)	21.02	0.92
32.0 (0.0)	16.05	1.14
41.0 (5.0)	12.38	1.39
50.0 (10.0)	9.63	1.65
59.0 (15.0)	7.56	1.93
68.0 (20.0)	5.98	2.21
77.0 (25.0)	4.77	2.49
86.0 (30.0)	3.84	2.77
95.0 (35.0)	3.11	3.02
104.0 (40.0)	2.53	3.26
113.0 (45.0)	2.08	3.48
122.0 (50.0)	1.71	3.68
131.0 (55.0)	1.42	3.85
140.0 (60.0)	1.19	4.00
149.0 (65.0)	1.00	4.13
158.0 (70.0)	0.84	4.25
167.0 (75.0)	0.71	4.35
176.0 (80.0)	0.61	4.43

■ Outdoor temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
-22.0 (-30.0)	224.33	0.73
-12.0 (-25.0)	159.71	0.97
-4.0 (-20.0)	115.24	1.25
5.0 (-15.0)	84.21	1.56
14.0 (-10.0)	62.28	1.90
23.0 (-5.0)	46.58	2.26
32.0 (0.0)	35.21	2.61
41.0 (5.0)	26.88	2.94
50.0 (10.0)	20.72	3.25
59.0 (15.0)	16.12	3.52
68.0 (20.0)	12.64	3.76
77.0 (25.0)	10.00	3.97
86.0 (30.0)	7.97	4.14
95.0 (35.0)	6.40	4.28
104.0 (40.0)	5.18	4.41
113.0 (45.0)	4.21	4.51
122.0 (50.0)	3.45	4.59
131.0 (55.0)	2.85	4.65

Refrigerant R410A
INVERTER

4. CONTROL AND FUNCTIONS

CONTENTS

4. CONTROL AND FUNCTIONS

CONTENTS (continued)

1. Rotation number control of compressor

1-1. Cooling operation

A sensor (room temperature thermistor) built in the indoor unit body will usually perceive difference or variation between a set temperature and present room temperature, and controls the operation rotation number of the compressor.

- If the room temperature is 11°F (6.0°C) higher than a set temperature, the operation rotation number of compressor will attain to maximum performance.
- If the room temperature is 2°F (1.0°C) lower than a set temperature, the compressor will be stopped.
- When the room temperature is within the range of +11°F (6.0°C) to -2°F (1.0°C) of the setting temperature, the rotation number of compressor is controlled within the range shown in the table below. However, the maximum rotation number is limited in the range shown in the figure below based on the indoor fan mode and the outdoor temperature.

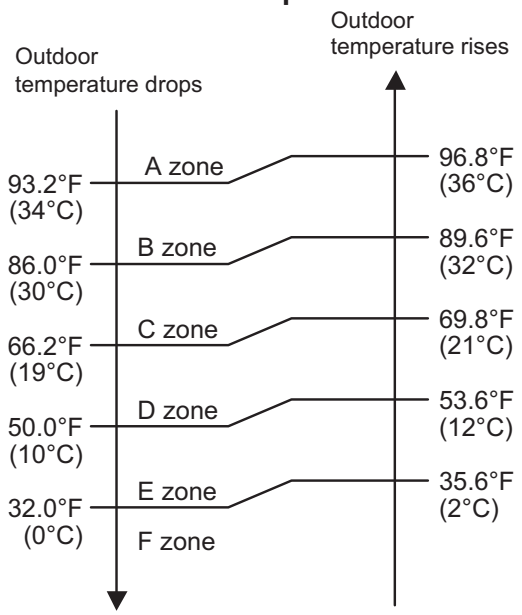
CONTROL AND FUNCTIONS

- **Rotation number range of compressor**

Unit: rps

Model name	Minimum rotation number	Maximum rotation number
ASUH09LMAS ASUH12LMAS	12	89

- **Limit of maximum speed based on outdoor temperature**



Unit: rps

Model name	Outdoor temperature zone	Indoor unit fan mode			
		HIGH	MED	LOW	QUIET
ASUH09LMAS ASUH12LMAS	A zone	89	54	38	26
	B zone	89	54	38	26
	C zone	89	54	38	26
	D zone	62	44	38	26
	E zone	62	44	38	26
	F zone	62	44	38	26

1-2. Heating operation

A sensor (room temperature thermistor) built in indoor unit body will usually perceive difference or variation between setting temperature and present room temperature, and controls operation rotation number of compressor.

- If the room temperature is 11°F (6.0°C) lower than a set temperature, the operation rotation number of compressor will attain to maximum performance.
- If the room temperature is 2°F (1.0°C) higher than a set temperature, the compressor will be stopped.
- When the room temperature is within the range of +2°F (1.0°C) to -11°F (6.0°C) of the setting temperature, the rotation number of compressor is controlled within the range shown below.

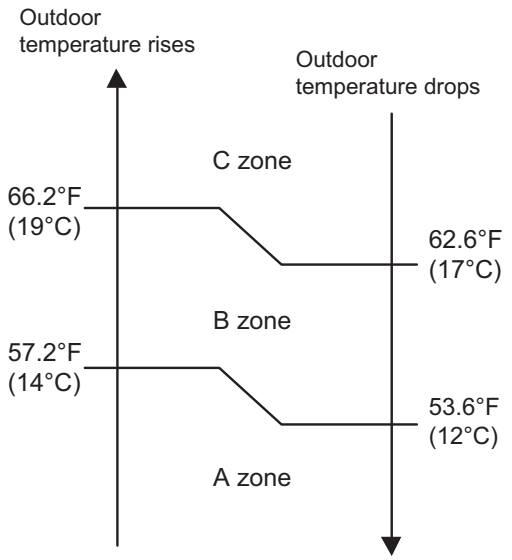
- **Rotation number range of compressor**

Unit: rps

Model name	Minimum rotation number	Maximum rotation number
ASUH09LMAS ASUH12LMAS	12	110

CONTROL AND FUNCTIONS

- **Limit of maximum speed based on outdoor temperature**
  In heating operation, maximum rotation number is defined by outdoor temperature and fan mode.



Unit: rps

Model name	Outdoor temperature zone	Indoor unit fan mode			
		HIGH	MED	LOW	QUIET
ASUH09LMAS ASUH12LMAS	A zone	110	89	77	67
	B zone	110	89	77	67
	C zone	110	89	77	36

1-3. Dry operation

The rotation number of compressor shall change according to the temperature, set temperature, and room temperature variation which the room temperature sensor of the indoor unit has detected as shown in the table below.

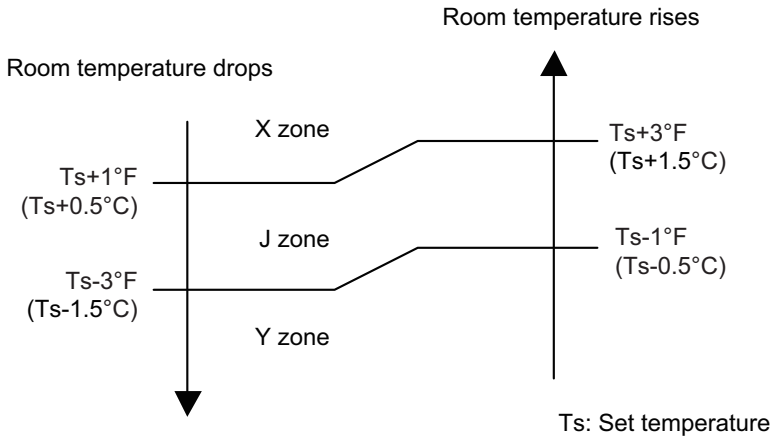
Zone is defined by set temperature and room temperature.

- **Rotation number range of compressor**

Unit: rps

Model name	Outdoor temperature zone	Operating rotation number
ASUH09LMAS ASUH12LMAS	X zone	22
	J zone	16
	Y zone	0

- **Compressor control based on room temperature**

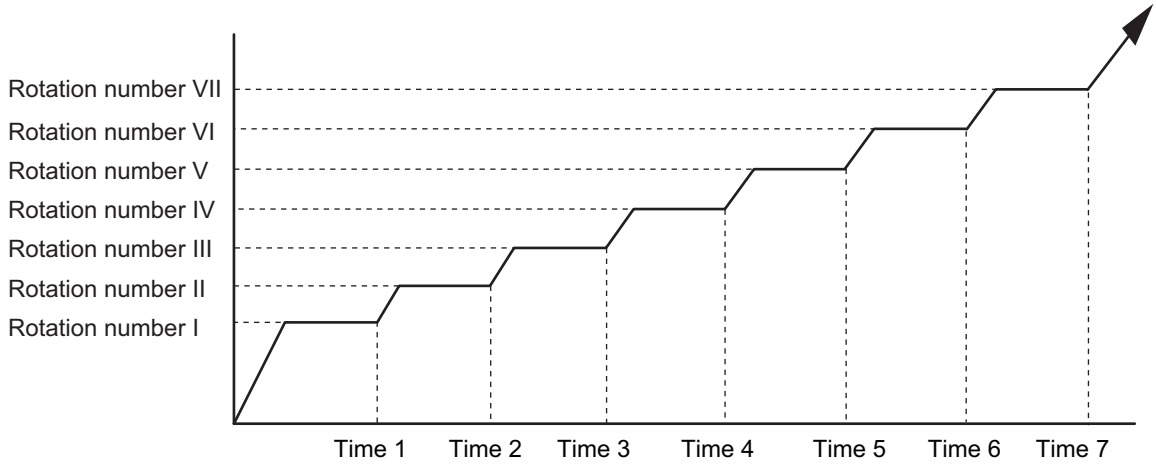


CONTROL AND FUNCTIONS

1-4. Rotation number of compressor at normal start-up

■ Models: AOUH09LMAH1 and AOUH12LMBH1

Rotation number of compressor soon after starting is controlled as below.

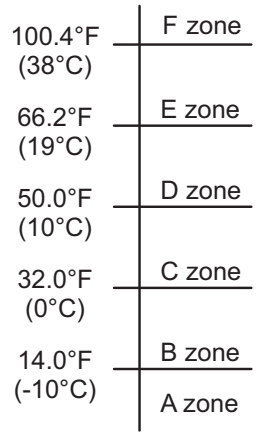


Rotation number (rps)	I	II	III	IV	V	VI	VII
	45	56	68	77	84	93	103
Time (sec)	1	2	3	4	5	6	7
	60	140	170	220	280	360	430

1-5. Limitation of compressor rotation number by outdoor temperature

The minimum rotation number of compressor is limited by outdoor temperature as below.

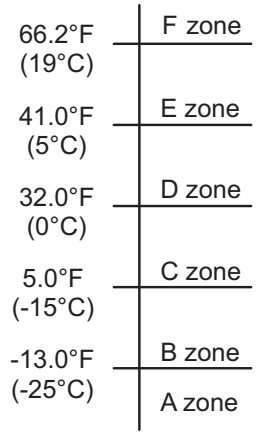
- **Cooling/Dry mode**



Unit: rps

Model name	Outdoor temperature zone	Limitation of compressor rotation number
AOUH09LMAH1 AOUH12LMBH1	A zone	35
	B zone	35
	C zone	35
	D zone	15
	E zone	15
	F zone	36

- **Heating mode**



Unit: rps

Model name	Outdoor temperature zone	Limitation of compressor rotation number
AOUH09LMAH1 AOUH12LMBH1	A zone	54
	B zone	37
	C zone	36
	D zone	15
	E zone	15
	F zone	1

CONTROL AND FUNCTIONS

2. Auto changeover operation

When the air conditioner is set to AUTO mode by remote controller, operation starts in the optimum mode from among heating, cooling, dry and monitoring modes. During operation, the optimum mode is automatically switched in accordance with temperature changes. The temperature can be set between 64.4°F (18°C) and 86.0°F (30°C) in 1.8°F (1.0°C) steps.

- When operation starts, indoor fan and outdoor fan are operated for around 1 minute.
  Room temperature and outdoor temperature are sensed, and the operation mode is selected in accordance with the table below.

Room temperature	Operation mode
Tr > Ts + 3.6°F (2°C)	Cooling
Ts + 3.6°F (2°C) ≥ Tr ≥ Ts - 3.6°F (2°C)	Middle zone
Tr < Ts - 3.6°F (2°C)	Heating

Tr: Room temperature

Ts: Setting temperature

NOTE: When the operation mode is middle zone, indoor unit operation mode is selected as below.

- Same operation mode is selected as outdoor unit.
  If outdoor unit is operating in cooling and heating mode, indoor unit will be operated by the same operation mode.
- Selected by outdoor temperature.
  If outdoor unit is operating in other than cooling and heating mode, indoor unit will be operated according to the outdoor temperature as below.

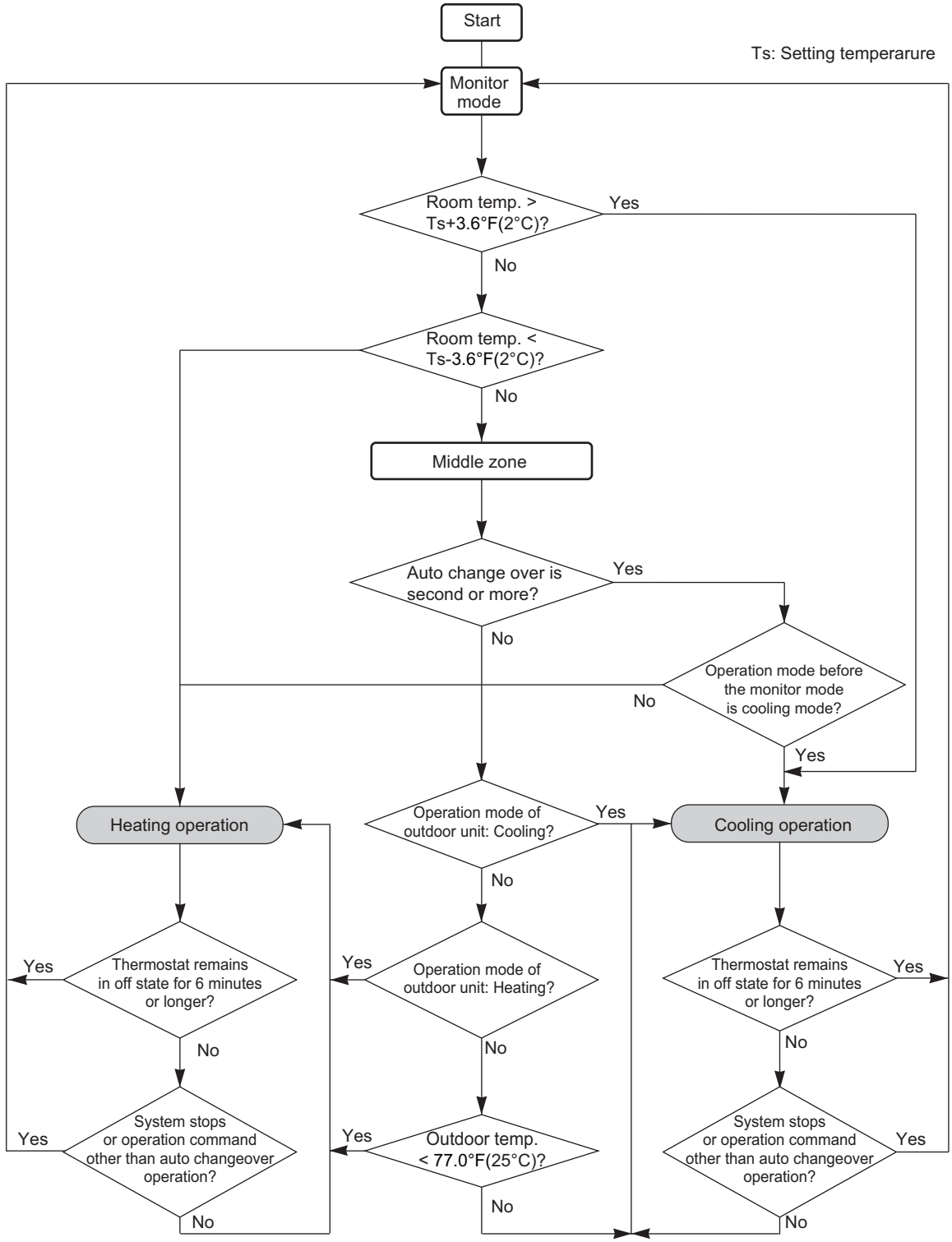
Outdoor temp.	Operation mode
77.0°F (25°C) or more	Cooling
Less than 77.0°F (25°C)	Heating

- When the compressor was stopped for 6 consecutive minutes by temperature control function after the cooling or heating mode was selected as above, operation is switched to monitoring mode and the operation mode selection is done again.

- When the middle zone is selected on the predetermining of the operation mode, the operation mode before the changing to the monitoring mode is selected.

CONTROL AND FUNCTIONS

Operation flow chart



CONTROL AND FUNCTIONS

3. Fan control

Tr: Room temperature
Ts: Setting temperature

3-1. Indoor fan control

■ Fan speed

Indoor fan speed is defined as below.

Operation mode	Fan mode	Speed (rpm)	
		ASUH09LMAS	ASUH12LMAS
Heating	POWERFUL	1,250	1,270
	HIGH	1,180	1,200
	MED+	1,040	1,100
	MED	970	1,030
	LOW	810	880
	QUIET	630	630
	Cool air prevention	550	550
	S-LOW	400	470
Cooling	POWERFUL	1,180	1,180
	HIGH	1,110	1,110
	MED	920	920
	LOW	760	760
	QUIET	550	550
	S-LOW	400	470
Fan	POWERFUL	1,180	1,180
	HIGH	1,100	1,110
	MED	920	920
	LOW	760	760
	QUIET	550	550
	Soft quiet	470	470
Dry		X zone: 550 J zone: 550	X zone: 550 J zone: 550

■ Fan operation

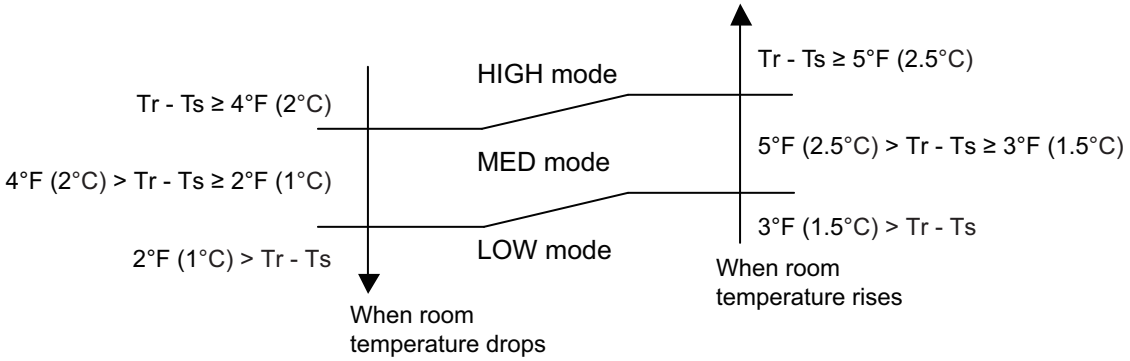
Airflow can be switched in 5 steps such as AUTO, QUIET, LOW, MED, HIGH while indoor unit fan only runs.
When fan mode is set at AUTO, it operates on MED fan speed.

CONTROL AND FUNCTIONS

■ Cooling operation

Switch the airflow AUTO, and indoor fan motor will run according to room temperature, as below.
On the other hand, if switched in HIGH—QUIET, indoor motor will run at a constant airflow of COOL operation modes QUIET, LOW, MED, HIGH as shown in “Fan speed” above.

Airflow change over (Cooling: Auto)



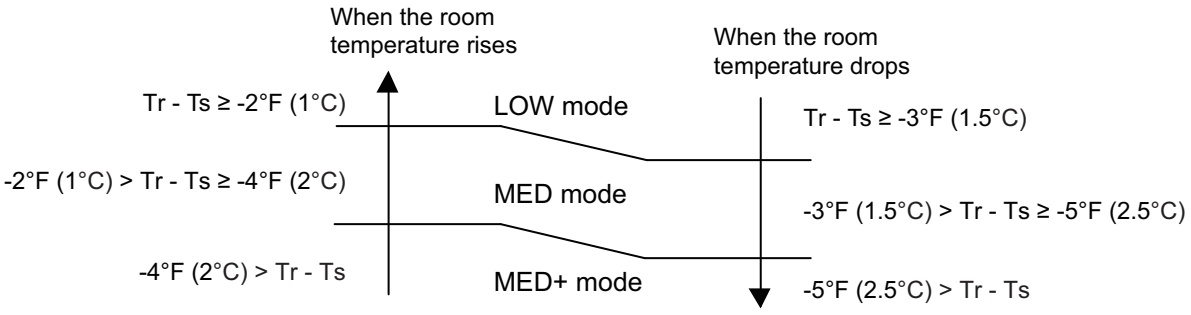
■ Dry operation

During dry operation, fan speed setting can not be changed as shown in “Fan speed” above.

■ Heating operation

Switch the airflow AUTO, and the indoor fan motor will run according to a room temperature, as below.
On the other hand, if switched in HIGH—QUIET, the indoor motor will run at a constant airflow of HEAT operation modes QUIET, LOW, MED, HIGH as shown in “Fan speed” above.

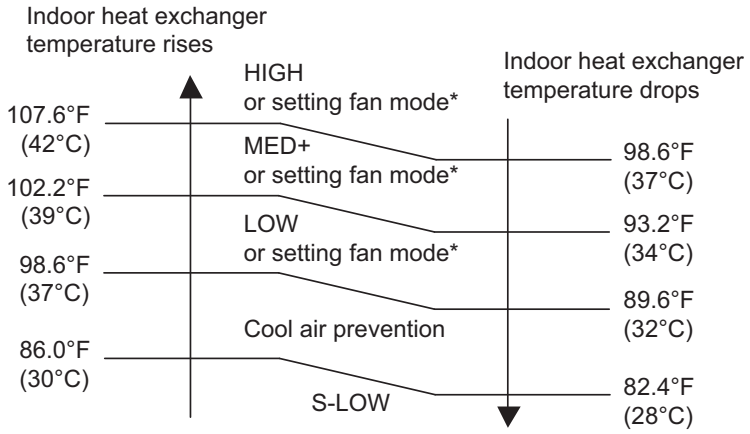
Airflow change over (Heating: Auto)



■ Cool air prevention control (heating mode)

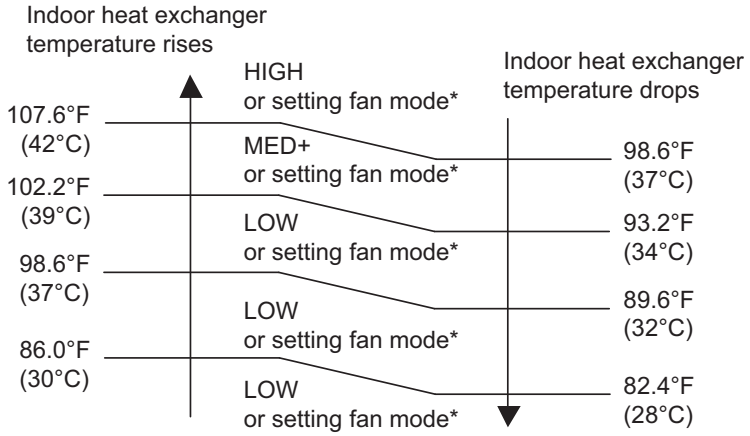
The maximum value of the indoor fan speed is set as shown below, based on the detected temperature by the indoor heat exchanger sensor on heating mode.

- **Normal operation**



*: Lower speed is selected.

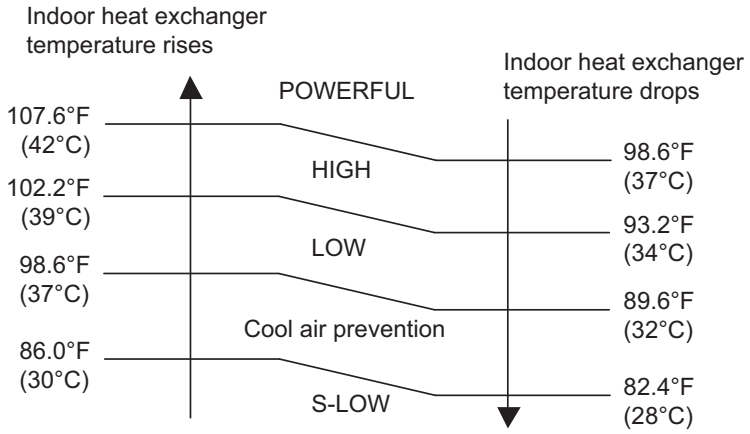
7 minutes later:



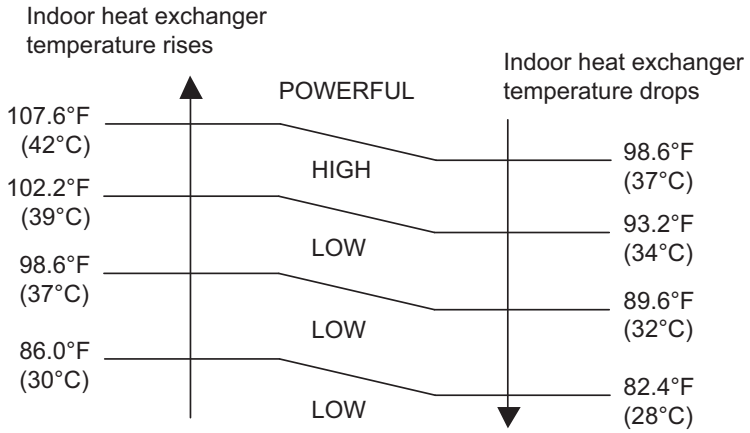
*: Lower speed is selected.

CONTROL AND FUNCTIONS

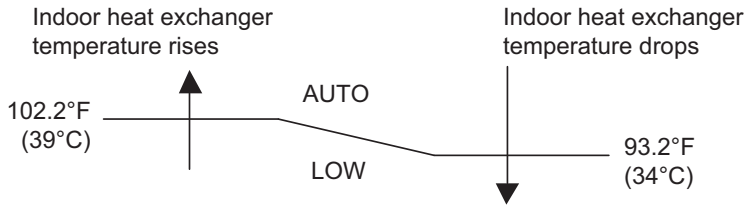
- **Powerful operation**



7 minutes later:

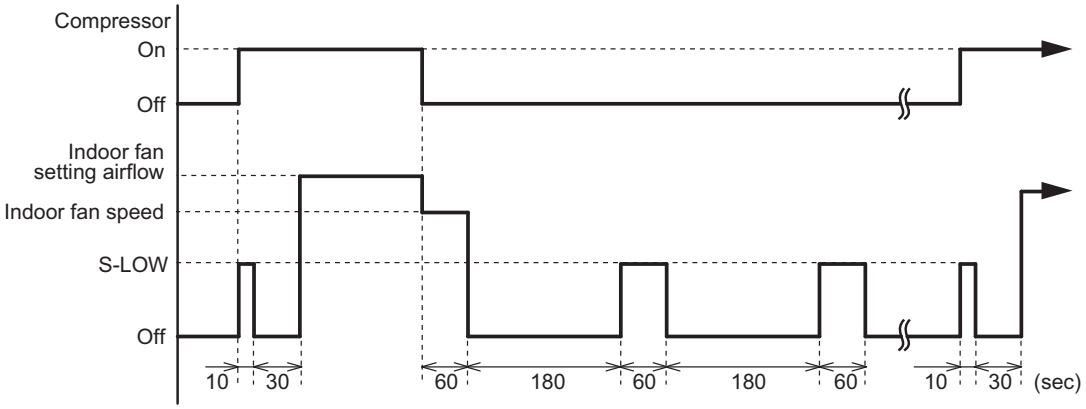


- **MIN. HEAT operation**



■ Moisture return prevention control (cooling and dry mode)

Switch the airflow AUTO at cooling mode, and the indoor fan motor will run as shown below.



3-2. Outdoor fan control

■ Outdoor fan motor

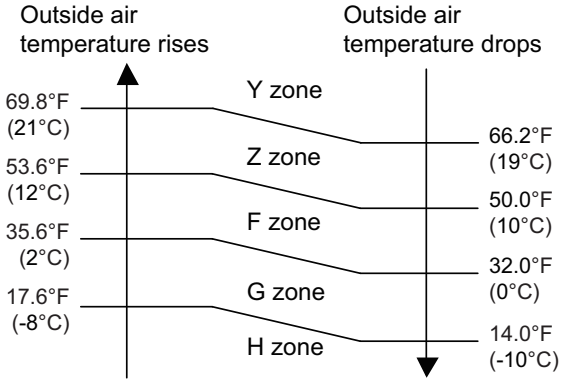
This outdoor unit has a DC fan motor. (Control method is different between AC and DC motors.)

■ Fan speed

● Model: AOUH09LMAH1

Fan speed is defined by outdoor temperature and compressor frequency.

- **Outside air temperature zone selection**



Unit: rpm

Fan step	Cooling	Heating	Dry	Cooling or dry at low outdoor temp.			
	Y zone		Y zone	Z zone	F zone	G zone	H zone
S-HIGH2	—	1,120	—	—	—	—	—
S-HIGH1	990	1,120	—	—	—	—	—
HIGH	990	1,120	—	—	—	—	—
10	—	1,120	—	—	—	—	—
9	990	1,120	990	390	320	240	240
8	940	1,120	940	390	320	240	240
7	810	940	810	390	320	240	240
6	810	810	810	300	240	200	200
5	810	690	810	250	240	200	200
4	790	630	790	250	240	200	200
3	710	570	710	250	240	200	200
2	660	570	660	250	240	200	200
1	620	570	620	250	240	200	200

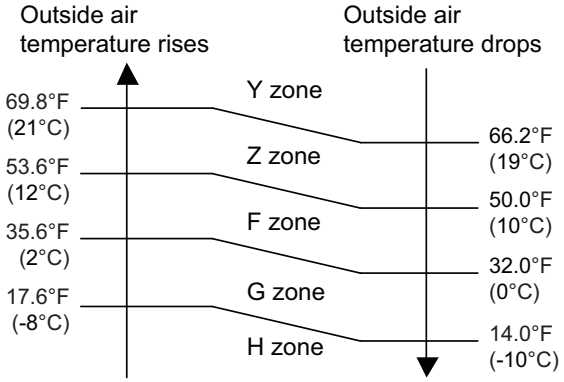
NOTE: After defrost control on the heating mode, the fan speed is kept higher regardless of the compressor frequency.
Fan speed after defrost control: 1,120 rpm

CONTROL AND FUNCTIONS

● Model: AOUH12LMBH1

Fan speed is defined by outdoor temperature and compressor frequency.

- **Outside air temperature zone selection**



Unit: rpm

Fan step	Cooling	Heating	Dry	Cooling or dry at low outdoor temp.			
	Y zone		Y zone	Z zone	F zone	G zone	H zone
S-HIGH2	—	1,120	—	—	—	—	—
S-HIGH1	990	1,120	—	—	—	—	—
HIGH	990	1,120	—	—	—	—	—
10	—	1,120	—	—	—	—	—
9	990	1,120	990	390	320	240	240
8	940	1,120	940	390	320	240	240
7	940	940	940	390	320	240	240
6	940	810	940	300	240	200	200
5	890	690	890	250	240	200	200
4	790	630	790	250	240	200	200
3	710	570	710	250	240	200	200
2	660	570	660	250	240	200	200
1	620	570	620	250	240	200	200

NOTE: After defrost control on the heating mode, the fan speed is kept higher regardless of the compressor frequency.

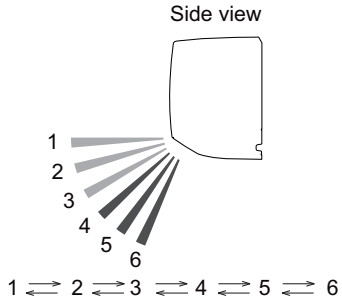
Fan speed after defrost control: 1,120 rpm

CONTROL AND FUNCTIONS

4. Louver control

4-1. Horizontal louver control

Each time the button is pressed, the airflow direction range will change as below:



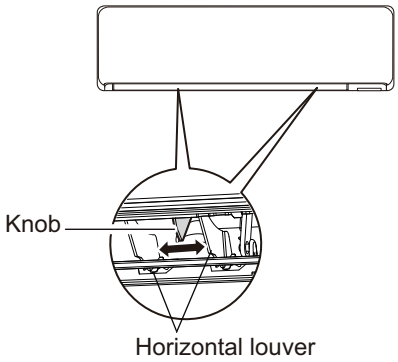
- Remote controller display is not changed.
- Up/down airflow direction is set automatically as shown, in accordance with the type of operation selected.

  Cooling / Dry mode : Horizontal flow 1

  Heating mode : Downward flow 6
- During AUTO operation, for the first a few minutes after beginning operation, airflow will be horizontal 1; the air direction cannot be adjusted during this period.
  The airflow direction setting will temporarily become 1 when the temperature of the airflow is low at the start of the Heating mode.
- After beginning of AUTO/HEAT mode operated and automatic defrosting operation, the airflow will be horizontal 1. However, the airflow direction cannot be adjusted at beginning AUTO operation mode.

4-2. Adjust the horizontal louver

Move the horizontal louvers to adjust airflow direction you prefer.



CONTROL AND FUNCTIONS

4-3. Swing operation

- To select up/down airflow swing operation
  When the swing signal is received, the horizontal louver starts to swing.
  - Swinging range
    - Cooling mode/dry mode/fan mode (1 to 3): 1 ↔ 4
    - Heating mode/fan mode (4 to 6): 3 ↔ 6
  - When the indoor fan is S-LOW or stop mode, the swing operation is interrupted and it stops at either upper end or bottom end.

- To select left/right airflow swing operation
  No function

CONTROL AND FUNCTIONS

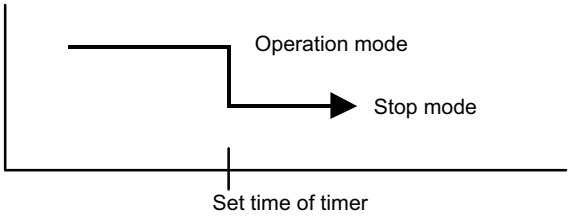
5. Timer operation control

5-1. Wireless remote control

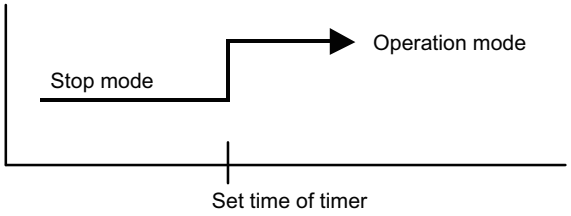
On/Off timer	Program timer	Sleep timer	Weekly timer
○	○	○	—

■ On/Off timer

- Off timer: When the clock reaches the set timer, the air conditioner will be turned off.

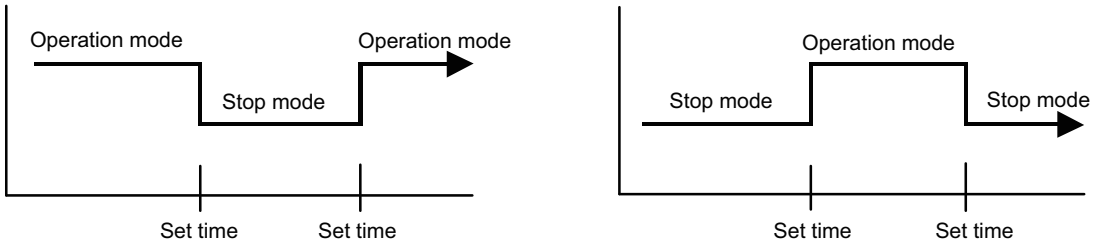


- On timer: When the clock reaches the set timer, the air conditioner will be turned on.



■ Program timer

- The program timer allows the off timer and the on timer to be used in combination one time.



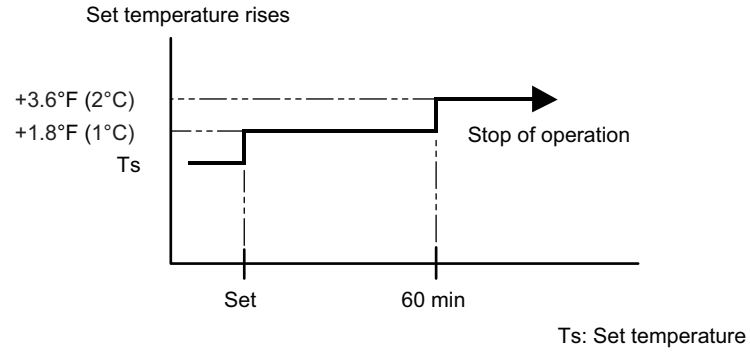
- Operation will start from the timer setting (either off timer and on timer) whichever is closest to the clock current timer setting. The order of operations is indicated by the allow in the remote controller screen.
- Sleep timer operation cannot be combined with on timer operation.

CONTROL AND FUNCTIONS

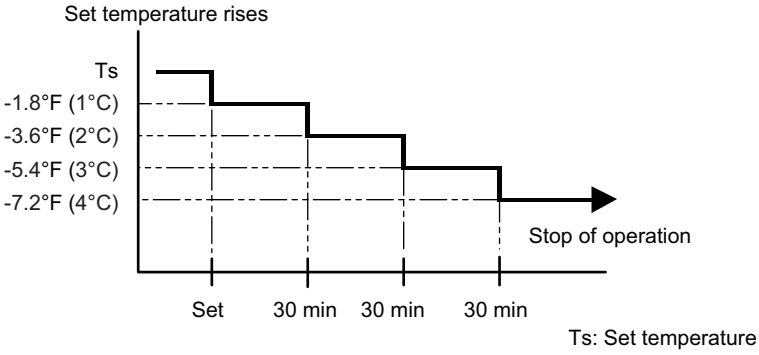
■ Sleep timer

If the sleep timer is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time on.

- In the cooling operation mode
  When the sleep timer is set, the setting temperature is increased 1.8°F (1°C). It increases the setting temperature another 1.8°F (1°C) after 1 hour. After that, the setting temperature is not changed and the operation is stopped at the setting time.



- In the heating operation mode
  When the sleep timer is set, the setting temperature is decreased 1.8°F (1°C). It decreases the setting temperature another 1.8°F (1°C) every 30 minutes. Upon lowering 7.2°F (4°C), the setting temperature is not changed and the operation is stopped at the setting time.



5-2. Wired remote control

For details of timer control for wired remote controller, refer to *Operating Manual* for each controller.

6. Defrost operation control

Tn: Outdoor unit heat exchanger temperature
Ta: Outdoor temperature
Tn10: Temperature at 10 minutes after compressor start
Tnb: Temperature before 5 minutes

• Triggering condition

The defrost operation starts when outdoor unit heat exchanger temperature sensor detects the temperature lower than the values shown below.

– **1st time defrosting after starting operation**

Compressor integrating operation time	Less than 17 min.	17 to 57 min.	More than 57 min.
Condition	Does not operate	Tn ≤ 15.8°F (-9°C) and Tn-Ta ≥ 9.0°F (5°C)	Tn ≤ 23.0°F (-5°C)

– **2nd time and after**

Compressor integrating operation time	Less than 40 min.	More than 40 min.
Condition	Does not operate	Tn-Tn10 < -9.0°F (-5°C) (Tn ≤ 21.2°F (-6°C)) Tn-Tnb < -3.6°F (-2°C) (Tn ≤ 21.2°F (-6°C)) Tn ≤ 1.4°F (-17°C) (Ta ≥ 14.0°F [-10°C]) Tn ≤ 19.4°F (-7°C) or Tn ≤ -22.0°F (-30°C) (Ta < 14.0°F [-10°C])

– **Integrating defrost (Constant monitoring)**

Compressor integrating operation time	More than 240 min. (For long continuous operation)	More than 213 min. (For long continuous operation	Less than 10 min.* (For intermittent operation)
Condition	Tn ≤ 26.6°F (-3°C)	Tn ≤ 23.0°F (-5°C)	Count of the compressor off: 40 times

*: If the compressor continuous operation time is less than 10 minutes, the number of the compressor off is counted. If any defrost operated, the compressor off count is cleared.

• Release condition

The defrost operation is released when either one of the conditions below is satisfied.

Outdoor unit heat exchanger temperature (after 1 minute or later since compressor start)	60.8°F (16°C) or more
Compressor operation time	15 minutes

CONTROL AND FUNCTIONS

6-1. Defrost operation in heating operation stopped

If the outdoor unit is frosted when stopping the heating operation, it stops after performing the automatic defrosting operation.

In this time, if the indoor unit operation lamp flashes slowly (6 sec on/2 sec off), the outdoor unit allow the heat exchanger to defrost, and then stop.

• Triggering condition

When all of the following conditions are satisfied in heating operation

– Compressor operation integrating time: 30 minutes or more
– Compressor continuous operation time: 10 minutes or more
– Outdoor unit heat exchanger temperature: 24.8°F (-4°C) or less

• Release condition

The defrost operation is released when either one of the conditions below is satisfied.

Outdoor unit heat exchanger temperature (after 1 minute or later since compressor start)	60.8°F (16°C) or more
Compressor operation time	15 minutes

CONTROL AND FUNCTIONS

7. Various control

7-1. Auto restart

When the power was interrupted by a power failure etc. during operation, the operation contents at that time are memorized and when the power is recovered, operation is automatically started with the memorized operation contents.

Operation contents memorized when the power is interrupted
Operation mode
Setting temperature
Fan mode setting
Timer mode and set time (set by Wireless Remote Controller)
Airflow direction setting
Swing
ECONOMY operation
MIN. HEAT operation
Outdoor low noise operation
Remote control setting
WLAN indicator lamp setting

CONTROL AND FUNCTIONS

7-2. MANUAL AUTO operation

When the wireless remote controller is lost or battery power dissipated, this function will work without the remote controller.

When MANUAL AUTO button is pressed more than 3 seconds and less than 10 seconds, MANUAL AUTO operation starts as shown in the table below. To stop operation, press the MANUAL AUTO button for 3 seconds.

Operation mode	Auto changeover
Fan mode	AUTO
Timer mode	Continuous (no timer setting available)
Setting temperature	75.2°F (24°C)
Horizontal louver setting	Standard
SWING	Off
ECONOMY	Off

7-3. Forced cooling operation

The outdoor unit may not operate depending on the room temperature.

When FORCED COOLING OPERATION button is pressed more than 10 seconds, forced cooling operation starts as shown in the table below.

Operation mode	Cooling
Fan mode	HIGH
Timer mode	Continuous (no timer setting available)
Setting temperature	75.2°F (24°C)
Horizontal louver setting	Standard
Vertical louver setting	According to memory position
SWING	Off
ECONOMY	Off
Human sensor	Off

CONTROL AND FUNCTIONS

- During the forced cooling operation, it operates regardless of room temperature sensor.
- The operation indicator lamp and the timer indicator lamp blink simultaneously during the forced cooling operation.
  They blink for 1 second ON and 1 second OFF on both the operation indicator lamp and the timer indicator lamp (same as test operation).

By performing one of the following action, test operation will be canceled:

- Pressing the remote controller START/STOP button
- Pressing FORCED COOLING OPERATION button for 3 seconds
- 60 minutes passed after starting forced cooling operation

NOTE: When HEAT operation is selected on the remote controller during forced cooling operation, heating test run will begin in about 3 minutes.

7-4. MIN. HEAT operation

MIN. HEAT operation performs as below setting when pressing MIN. HEAT button.

Operation mode	Heating
Setting temperature	50°F (10°C)
Fan mode	AUTO
LED display	Economy
Defrost operation	Operate as normal

7-5. ECONOMY operation

The ECONOMY operation starts by pressing ECONOMY button on the remote controller.

The ECONOMY operation is almost the same operation as below settings.

Mode	Cooling/Dry	Heating
Target temperature	Setting temperature +2°F (1°C)	Setting temperature -2°F (1°C)

7-6. POWERFUL operation

The POWERFUL operation starts by pressing POWERFUL button on the remote controller.
The indoor unit and outdoor unit operate at maximum power as shown in the table below.

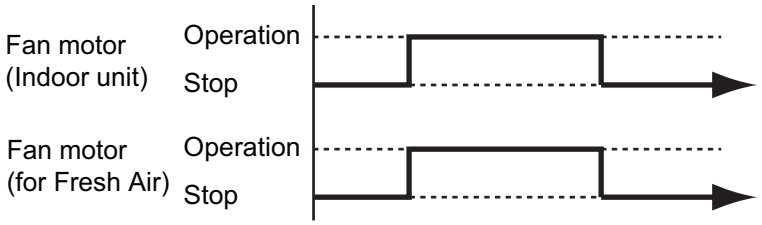
Rotation number of compressor		Maximum
Fan mode		POWERFUL
Vertical airflow direction louver setting	Cooling	3
	Dry	
	Heating	6

Release condition:

- Cooling/Dry
  Room temperature ≤ Setting temperature -1°F (-0.5°C) or Operation time has passed 20 minutes.
- Heating
  Room temperature ≥ Setting temperature +1°F (+0.5°C) or Operation time has passed 20 minutes.

7-7. Fresh air control

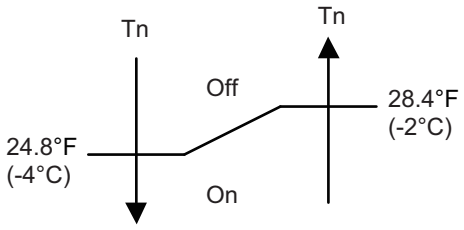
The fan motor for Fresh Air is operated in synchronization with the indoor fan operation as below.



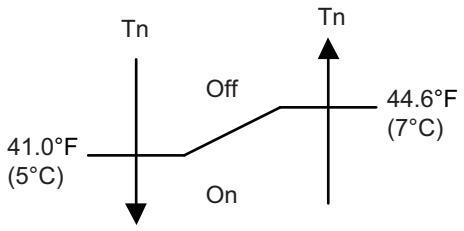
7-8. Compressor preheating

By preheating the compressor, warm airflow is quickly discharged when the operation is started.

- **Triggering condition**
  - 30 minutes after compressor stopped.
  - Outdoor unit heat exchanger temperature (Tn)



When the jumper wire (JM2) is disconnected:



7-9. External electrical heater control

For details of external heater control, refer to "External input and output" in Chapter 5. FIELD WORKING on page 05-11.

7-10. Electronic expansion valve control

The most proper opening of the electronic expansion valve is calculated and controlled under the present operating condition based on the table below.

Operation mode	Pulse range
Cooling/dry mode	Between 52 and 480 pulses
Heating mode	

NOTE: At the time of supplying the power to the outdoor unit, the initialization of the electronic expansion valve is operated (528 pulses are input to the closing direction).

7-11. Prevention to restart for 3 minutes (3 minutes st)

When the compressor fails to start for the number of times below, it does not enter operation status for 3 minutes.

Retry number	50
Retry set number	3

When the compressor fails to start in the retry set number above, the compressor is stopped.

7-12. 4-way valve control

- If heating mode is selected at the compressor start, 4-way valve is energized for heating.
- When the air conditioner is switched between cooling and heating mode, compressor is stopped, and the 4-way valve is switched when the 140 seconds passes and the compressor is started.

CONTROL AND FUNCTIONS

7-13. Unit status monitoring and the detected value indication

The wired remote controller can monitor the indoor and outdoor units' status and display the detected result as a relevant ID.

For details of the display method, refer to the Chapter of “Display Sensor Values” in the *Installation Manual* of Wired Remote Controller (Touch Panel).

The status can be monitored and displayed on the wired remote controller by assigning an arbitrary ID. For available ID list, refer to the table below.

NOTE: Operating time for each part cannot be reset when the part is replaced. Take notes of the operating time before replacing to count the operating time of the replaced part.

Available Sensor ID				
Sensor ID		**Item**	**Unit**	**Remarks**
00: Indoor unit				
00	000	Suction temp.	01: °F or °C	
00	001	Room temp.	01: °F or °C	When the wired remote controller thermistor is enabled, temperature of the wired remote controller thermistor is displayed.
00	002	Wired remote controller detected temp.	01: °F or °C	
00	006	Heat exchanger middle temp.	01: °F or °C	
00	020	Fan rotation number	03: rpm	
00	080	Indoor unit total energized hours	11: h	
00	081	Total filtering hours	11: h	
00	082	Indoor unit fan total operation hours	11: h	
00	095	Presence or absence detected by human sensor	00: —	0: Absence, 1: Presence —: Human sensor error or No human sensor
00	140	Operation or Stop (External input)	00: —	0: Off, 1: On —: When the function setting 46 is not set **NOTE:** Available only for external input port of the indoor unit
00	142	Forced stop (External input)	00: —	0: Off, 1: On —: When the function setting 46 is not set **NOTE:** Available only for external input port of the indoor unit
00	143	Operation or Stop 2 (External input)	00: —	0: Off, 1: On —: When the function setting 46 is not set **NOTE:** Available only for external input port of the indoor unit
00	155	Operation or Stop On/Off (External output)	00: —	0: Off, 1: On **NOTE:** The value is output even if the function setting or rotary switch is not set.
00	156	Error On/Off (External output)	00: —	0: Off, 1: On **NOTE:** The value is output even if the function setting or rotary switch is not set.
00	157	Indoor unit fan interlocking On/Off (External output)	00: —	0: Off, 1: On **NOTE:** The value is output even if the function setting or rotary switch is not set.

CONTROL AND FUNCTIONS

Available Sensor ID				
Sensor ID		**Item**	**Unit**	**Remarks**
00	158	Cooling thermostat On/Off (External output)	00: —	0: Off, 1: On **NOTE:** The value is output even if the function setting or rotary switch is not set.
00	159	Requested cooling strength On/Off (External output)	00: —	0: Off, 1: On **NOTE:** The value is output even if the function setting or rotary switch is not set.
00	160	External heater On/Off (External output)	00: —	0: Off, 1: On **NOTE:** The value is output even if the function setting or rotary switch is not set.
00	161	Heating operation status (External output)	00: —	0: Off, 1: On **NOTE:** The value is output even if the function setting or rotary switch is not set.
00	162	External output command by remote controller (External output)	00: —	0: Off, 1: On **NOTE:** The value is output even if the function setting or rotary switch is not set.
01: Outdoor unit				
01	000	Outdoor temp.	01: °F or °C	
01	001	Discharge temp.	01: °F or °C	
01	004	Heat exchanger outlet temp.	01: °F or °C	
01	050	Fan 1 rotation number	03: rpm	
01	055	Compressor rotation number	04: rps	
01	060	Expansion valve (Upstream during heating)	05: pls	
01	080	4-way valve output status	07: Cooling/ Heating	0: Cooling, 1: Heating
01	089	Base pan heater output On/Off	08: On/Off	0: Off, 1: On
01	100	Operating current	09: A	
01	110	Outdoor unit total power-on hours	11: h	
01	111	Compressor total heating operation hours	11: h	
01	112	Compressor total cooling operation hours	11: h	
01	113	Compressor total operation hours	11: h	
01	114	Outdoor unit fan 1 total operation hours	11: h	

CONTROL AND FUNCTIONS

8. Various protections

8-1. Discharge gas temperature over-rise prevention control

The discharge gas temperature sensor (discharge thermistor: outdoor unit side) detects the discharge gas temperature.

- When the discharge temperature becomes higher than the trigger condition, the compressor frequency is decreased as the table below, and it continues to decrease until the discharge temperature becomes lower than the trigger condition.
- When the discharge temperature becomes lower than the release condition, control of compressor frequency is released.
- When the discharge temperature becomes higher than the compressor protection temperature, the compressor is stopped and the indoor unit indicator lamp starts blinking.

Trigger condition	219.2°F (104°C)
Rotation number of compressor	-20 rps/120 seconds
Release condition	213.8°F (101°C)
Compressor protection temperature	230.0°F (110°C)

CONTROL AND FUNCTIONS

8-2. Anti-freezing control (cooling and dry mode)

The rotation number of compressor is decrease in cooling and dry mode when the indoor unit heat exchanger temperature sensor detects the temperature lower than the trigger condition.

When the indoor unit heat exchanger temperature reaches release condition, the anti-freezing control is stopped.

Trigger condition		39.2°F (4°C)
Release condition	Outdoor temp. ≥ 50°F (10°C)*1 Outdoor temp. ≥ 53.6°F (12°C)*2	44.6°F (7°C)
	Outdoor temp. < 50°F (10°C)*1 Outdoor temp. < 53.6°F (12°C)*2	55.4°F (13°C)

*1: During the outdoor temperature dropping

*2: During the outdoor temperature rising

8-3. Current release control

The rotation number of compressor is controlled so that the outdoor unit input current does not exceeds current limit value set according to the outdoor temperature.

The rotation number of compressor returns according to the operation mode, when the current becomes lower than the release value.

■ Models: AOUH09LMAH1 and AOUH12LMBH1

Operation mode	Outdoor temp. (Ta)	Trigger condition	Release condition
Cooling	122.0°F (50°C) ≤ Ta	4.0 A	3.5 A
	114.8°F (46°C) ≤ Ta < 122.0°F (50°C)	4.0 A	3.5 A
	104.0°F (40°C) ≤ Ta < 114.8°F (46°C)	5.0 A	4.5 A
	53.6°F (12°C) ≤ Ta < 104.0°F (40°C)	6.0 A	5.5 A
	35.6°F (2°C) ≤ Ta < 53.6°F (12°C)	6.0 A	5.5 A
	Ta < 35.6°F (2°C)	6.0 A	5.5 A
Heating	62.6°F (17°C) ≤ Ta	5.5 A	5.0 A
	53.6°F (12°C) ≤ Ta < 62.6°F (17°C)	7.0 A	6.5 A
	41.0°F (5°C) ≤ Ta < 53.6°F (12°C)	7.5 A	7.0 A
	Ta < 41.0°F (5°C)	8.5 A	8.0 A

8-4. Cooling pressure over-rise protection

When the outdoor unit heat exchanger temperature reaches trigger condition below, the compressor is stopped and trouble display is performed.

Trigger condition	149.0°F (65°C)

8-5. Compressor temperature protection

When the compressor temperature sensor detects higher than the trigger condition below, the compressor is stopped. When the compressor temperature sensor detects the release condition, the protection is released.

Trigger condition	226.4°F (108°C)
Release condition	176.0°F (80°C) (3 minutes after compressor stop)

8-6. High pressure protection

Trigger condition	Pressure switch: Off (Open: Higher than 4.2 MPa) Compressor stop
Release condition	Pressure switch: On (Close: Lower than 3.2 MPa) (3 minutes after compressor stop) Compressor restart

CONTROL AND FUNCTIONS

8-7. Low outdoor temperature protection

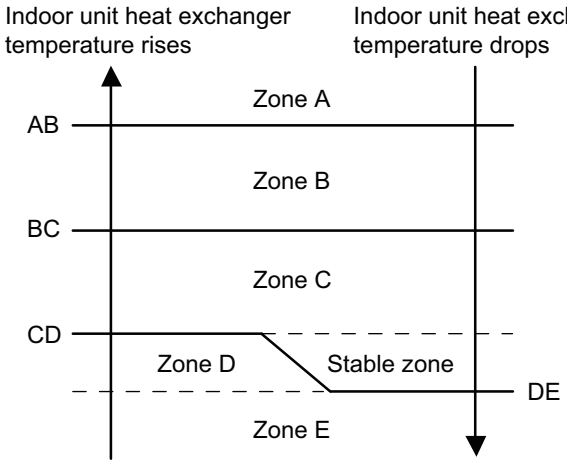
When the outdoor temperature sensor detects lower than the trigger condition below, the compressor is stopped.

Operation mode	Cooling/Dry
Trigger condition	5°F (-15°C)
Release condition	14°F (-10°C)

8-8. High temperature and high pressure release control

The compressor is controlled as follows.

■ Models: AOUH09LMAH1 and AOUH12LMBH1



AB: 145.4°F (63°C)
BC: 131.0°F (55°C)
CD: 127.4°F (53°C)
DE: 122.0°F (50°C)

Zone	Operation	
Zone A	Compressor is stopped.	
Zone B	The rotation number of compressor is decreased.	-25 rps/120 sec.
Zone C		-3 rps/60 sec.
Zone D	The protection is released and the operation is returned to normal mode.	
Zone E		

CONTROL AND FUNCTIONS

CONTROL AND FUNCTIONS

Refrigerant R410A
INVERTER

5. FILED WORKING

CONTENTS

5. FILED WORKING

1. Function settings

To adjust the functions of this product according to the installation environment, various types of function settings are available.

NOTE: Incorrect settings can cause a product malfunction.

1-1. Function settings by using remote controller

Some function settings can be changed on the remote controller. After confirming the setting procedure and the content of each function setting, select appropriate functions for your installation environment.

■ Setting procedure by using wireless remote controller

The function number and the associated setting value are displayed on the LCD of the remote controller. Follow the instructions written in the local setup procedure supplied with the remote controller, and select appropriate setting according to the installation environment.

Before connecting the power supply of the indoor unit, reconfirm following items:

- Cover for the electrical enclosure on the outdoor unit is in place.
- There is no wiring mistake.
- Piping air tightness test and vacuuming have been performed firmly.
- All the necessary wiring work for outdoor unit has been finished.

After reconfirming the items listed above, connect the power supply of the indoor unit.

NOTES:

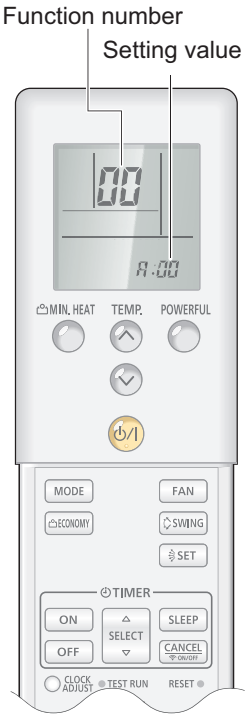
- Settings will not be changed if invalid numbers or setting values are selected.
- When optional wired remote controller is used, refer to the installation manual enclosed with the remote controller.

FIELD WORKING

FIELD WORKING

Entering function setting mode:

While pressing the POWERFUL button and TEMP. (∧) button simultaneously, press the RESET button to enter the function setting mode.



Selecting the function number and setting value:

1. Press the MIN. HEAT button. TEMP. (∧) (∨) buttons to select the function number. Press theMIN. HEAT button to switch between the left and right digits.
2. Press the POWERFUL button to proceed to value setting. To return the function number selection, press the POWERFUL button again.
3. Press the TEMP. (∧) (∨) buttons to select the setting value. To switch between the left and right digits, press the MIN. HEAT button.
4. Press the MODE button once. Confirm that you hear the beep sound.
5. Press the START/STOP button to fix the function setting. Confirm that you hear the beep sound.
6. Press the RESET button to end the function setting mode.
7. After completing the function setting, be sure to disconnect the power supply and then reconnect it.

⚠ CAUTION

After disconnecting the power supply, wait 30 seconds or more before reconnecting it. The function setting will not become active unless the power supply is disconnected and then reconnected.

NOTES:

- The air conditioner custom code is set to A prior to shipment.
- If you do not know the air conditioner custom code setting, try each of the custom codes (A →b →c →d) until you find the code that operates the air conditioner.

FIELD WORKING

■ Contents of function setting

Each function setting listed in this section is adjustable in accordance with the installation environment.

NOTE: Setting will not be changed if invalid numbers or setting values are selected.

● Function setting list

	Function no.	Functions
1)	00	Remote controller address setting
2)	11	Filter sign
3)	30/31	Room temperature control for indoor unit sensor
4)	35/36	Room temperature control for wired remote controller sensor
5)	40	Auto restart
6)	42	Room temperature sensor switching
7)	44	Remote controller custom code
8)	46	External input control
9)	48	Room temperature sensor switching (Aux.)
10)	49	Indoor unit fan control for energy saving for cooling
11)	60	Switching functions for external output terminal
12)	61	Control switching of external heaters
13)	62	Operating temperature switching of external heaters
14)	66	Outdoor temperature zone boundary temperature A
15)	67	Outdoor temperature zone boundary temperature B
16)	71	Standby time for auxiliary equipment operation
17)	72	Heat pump backup setting
18)	73	Emergency heat for external output terminal
19)	95	Heat insulation condition (building insulation)

FIELD WORKING

1) Remote controller address setting

NOTE: Because this setting is normally done automatically when 2-wire-type wired remote controller is installed, setting is unnecessary.

Multiple indoor units can be operated by using one wired remote controller.

Set the unit number of each indoor unit.

Function number	Setting value	Setting description	Factory setting
00	00	Unit no. 0	♦
	01	Unit no. 1	
	02	Unit no. 2	
	03	Unit no. 3	
	04	Unit no. 4	
	05	Unit no. 5	
	06	Unit no. 6	
	07	Unit no. 7	
	08	Unit no. 8	
	09	Unit no. 9	
	10	Unit no. 10	
	11	Unit no. 11	
	12	Unit no. 12	
	13	Unit no. 13	
	14	Unit no. 14	
	15	Unit no. 15	

NOTE: When different type of indoor units (such as wall mounted type and cassette type, cassette type and duct type, or other combinations) are connected using group control system, some functions may no longer be available.

2) Filter sign

Select appropriate intervals for displaying the filter sign on the indoor unit according to the estimated amount of dust in the air of the room.

If the indication is not required, select "No indication" (03).

Function number	Setting value	Setting description	Factory setting
11	00	Standard (400 hours)	
	01	Long interval (1,000 hours)	
	02	Short interval (200 hours)	
	03	No indication	♦

3) Room temperature control for indoor unit sensor

NOTE: Before performing this setting, refer to Function 95.
Depending on the installed environment, correction of the room temperature sensor may be required. Select the appropriate control setting according to the installed environment.
The temperature of the room temperature sensor is corrected as follows:

Corrected temp. = Temp. of the room temp. sensor - Correction temp. value

Example of correction:

When the temperature of the room temp. sensor is 78°F and the setting value is “03” (-2°F), the corrected temp. will be 80°F (78°F - [-2°F]).

The temperature correction values show the difference from the Standard setting “00” (manufacturer’s recommended value).
*When Function 95-01 (High insulation) is set, the Standard setting “00” will be the same as “No correction 0.0 °F (0.0 °C)” (01).

FIELD WORKING

Function number		Setting value	Setting description		Factory setting
30 (For cooling)	31 (For heating)	00	Standard setting*		♦
		01	No correction 0.0 °F (0.0 °C)		
		02	-1 °F (-0.5 °C)	More cooling Less heating	
		03	-2 °F (-1.0 °C)		
		04	-3 °F (-1.5 °C)		
		05	-4 °F (-2.0 °C)		
		06	-5 °F (-2.5 °C)		
		07	-6 °F (-3.0 °C)		
		08	-7 °F (-3.5 °C)		
		09	-8 °F (-4.0 °C)		
		10	+1 °F (+0.5 °C)	Less cooling More heating	
		11	+2 °F (+1.0 °C)		
		12	+3 °F (+1.5 °C)		
		13	+4 °F (+2.0 °C)		
		14	+5 °F (+2.5 °C)		
		15	+6 °F (+3.0 °C)		
		16	+7 °F (+3.5 °C)		
		17	+8 °F (+4.0 °C)		

4) Room temperature control for wired remote controller sensor

NOTE: Before performing this setting, refer to Function 95.
Depending on the installed environment, correction of the wire remote temperature sensor may be required. Select the appropriate control setting according to the installed environment.

To change this setting, set Function 42 to “Both“ (01).

Ensure that the Thermo Sensor icon is displayed on the remote controller screen.

*When Function 95-01 (High insulation) is set, the Standard setting "00" will be the same as "No correction 0.0 °C" (01).

Function number		Setting value	Setting description		Factory setting
35 (For cooling)	36 (For heating)	00	Standard setting*		♦
		01	No correction 0.0 °F (0.0 °C)		
		02	-1 °F (-0.5 °C)	More cooling Less heating	
		03	-2 °F (-1.0 °C)		
		04	-3 °F (-1.5 °C)		
		05	-4 °F (-2.0 °C)		
		06	-5 °F (-2.5 °C)		
		07	-6 °F (-3.0 °C)		
		08	-7 °F (-3.5 °C)		
		09	-8 °F (-4.0 °C)		
		10	+1 °F (+0.5 °C)	Less cooling More heating	
		11	+2 °F (+1.0 °C)		
		12	+3 °F (+1.5 °C)		
		13	+4 °F (+2.0 °C)		
		14	+5 °F (+2.5 °C)		
		15	+6 °F (+3.0 °C)		
		16	+7 °F (+3.5 °C)		
		17	+8 °F (+4.0 °C)		

5) Auto restart

Enables or disables automatic restart after a power interruption.

Function number	Setting value	Setting description	Factory setting
40	00	Enable	♦
	01	Disable	

NOTE: Auto restart is an emergency function such as for power outage etc. Do not attempt to use this function in normal operation. Be sure to operate the unit by remote controller or external device.

6) Room temperature sensor switching

(Only for wired remote controller)

When using the wired remote controller temperature sensor, change the setting to "Both" (01).

Function number	Setting value	Setting description	Factory setting
42	00	Indoor unit	♦
	01	Both	

00: Sensor on the indoor unit is active.

01: Sensors on both indoor unit and wired remote controller are active.

NOTE: Remote controller sensor must be turned on by using the remote controller.

7) Remote controller custom code

(Only for wireless remote controller)

The indoor unit custom code can be changed. Select the appropriate custom code.

Function number	Setting value	Setting description	Factory setting
44	00	A	♦
	01	B	
	02	C	
	03	D	

8) External input control

"Operation/Stop" mode or "Forced stop" mode can be selected.

Function number	Setting value	Setting description	Factory setting
46	00	Operation/Stop mode 1 (R.C. enabled)	♦
	01	(Setting prohibited)	
	02	Forced stop mode	
	03	Operation/Stop mode 2 (R.C. disabled)	

9) Room temperature sensor switching (Aux.)

To use the temperature sensor on the wired remote controller only, change the setting to "Wired remote controller" (01).

This function will only work if the function setting 42 is set at "Both" (01).

When the setting value is set to "Both" (00), more suitable control of the room temperature is possible by setting function setting 30 and 31 too.

Function number	Setting value	Setting description	Factory setting
48	00	Both	♦
	01	Wired remote controller	

10) Indoor unit fan control for energy saving for cooling

Enables or disables the power-saving function by controlling the indoor unit fan rotation when the outdoor unit is stopped during cooling operation.

Function number	Setting value	Setting description	Factory setting
49	00	Disable	
	01	Enable	
	02	Remote controller	♦

00: When the outdoor unit is stopped, the indoor unit fan operates continuously following the setting on the remote controller.

01: When the outdoor unit is stopped, the indoor unit fan operates intermittently at a very low speed.

02: Enable or disable this function by remote controller setting.

NOTES:

- As the factory setting, this setting is initially invalidated.
- Set to "00" or "01" when connecting a remote controller that cannot set the Fan control for energy saving function or connecting a network converter.
  To confirm if the remote controller has this setting, refer to the operating manual of each remote controller.

FIELD WORKING

11) Switching functions for external output terminal

Functions of the external output terminal can be switched. For details, refer to “External input and output”.

Function number	Setting value	Setting description	Factory setting
60	00	Operation status	♦
	01—04	Cooling thermostat On	
	05	Heating operation	
	06	Operation/Stop	
	07—08	Cooling thermostat On	
	09	Error status	
	10	Indoor unit fan operation status	
	11	External heater	

12) Control switching of external heaters

Sets the control method for external heater to be used.

For details, refer to “External heater output” in Chapter 2-4. "Details of function" on page 05-18.

Function number	Setting value	Setting description	Factory setting
61	00	Auxiliary heater control 1	♦
	01	Auxiliary heater control 2	
	02	Heat pump prohibition control	
	03	Auxiliary heater control by outdoor temperature 1	
	04	Auxiliary heater control by outdoor temperature 2	
	05	Auxiliary heater control by outdoor temperature 3	
	06	Auxiliary heat pump control	
	07	Auxiliary heat pump control by outdoor temperature 1	
	08	Auxiliary heat pump control by outdoor temperature 2	
	09	Auxiliary heat pump control by outdoor temperature 3	

13) Operating temperature switching of external heaters

Sets the temperature conditions when the external heater is ON.

For details, refer to “External heater output” in Chapter 2-4. "Details of function" on page 05-18.

Function number	Setting value	Setting description		Factory setting
		Heater: On	Heater: Off	
62	00	-5.4°F (-3°C)	-1.8°F (-1°C)	♦
	01	-3.6°F (-2°C)	-1.8°F (-1°C)	
	02	-3.6°F (-2°C)	-1.8°F (-1°C)	
	03	-5.4°F (-3°C)	-1.8°F (-1°C)	
	04	-7.2°F (-4°C)	-1.8°F (-1°C)	
	05	-9.0°F (-5°C)	-1.8°F (-1°C)	

FIELD WORKING

14) Outdoor temperature zone boundary temperature A

Setting required if changing of the outdoor temperature setting for heat pump prohibition zone is required when auxiliary heater control by outdoor temperature 1 and 2 are performed on the indoor unit. For details, refer to “External heater output” in Chapter 2-4. "Details of function" on page 05-18.

Function number	Setting value	Setting description	Factory setting
66	00	-4.0 °F (-20 °C)	♦
	01	-0.4 °F (-18 °C)	
	02	3.2 °F (-16 °C)	
	03	6.8 °F (-14 °C)	
	04	10.4 °F (-12 °C)	
	05	14.0°F (-10 °C)	
	06	17.6 °F (-8 °C)	
	07	21.2 °F (-6 °C)	
	08	24.8 °F (-4 °C)	

15) Outdoor temperature zone boundary temperature B

Setting required if changing of the outdoor temperature setting for heat pump only zone is required when auxiliary heater control by outdoor temperature 1 is performed on the indoor unit. For details, refer to “External heater output” in Chapter 2-4. "Details of function" on page 05-18.

FIELD WORKING

Function number	Setting value	Setting description	Factory setting
67	00	42.8 °F (6 °C)	♦
	01	14.0 °F (-10 °C)	
	02	17.6 °F (-8 °C)	
	03	21.2 °F (-6 °C)	
	04	24.8 °F (-4 °C)	
	05	28.4°F (-2 °C)	
	06	32.0 °F (0 °C)	
	07	35.6 °F (2 °C)	
	08	39.2 °F (4 °C)	
	09	42.8 °F (6 °C)	
	10	46.4 °F (8 °C)	
	11	50.0 °F (10 °C)	
	12	53.6 °F (12 °C)	
	13	57.2 °F (14 °C)	
	14	60.8 °F (16 °C)	
	15	64.4 °F (18 °C)	

16) Standby time for auxiliary equipment operation

Sets the standby time until the auxiliary equipment operation starts during primary equipment operation.

For details, refer to Chapter 2-4. "Details of function" on page 05-18.

Function number	Setting value	Setting description	Factory setting
71	00	Disable	♦
	01	1 minute	
	02	2 minutes	
	•	•	
	•	•	
	•	•	
	98	98 minutes	
	99	99 minutes	

17) Heat pump backup setting

Enables or disables the heat pump backup instruction from the outdoor unit.
This function will be usable provided that the corresponding outdoor unit is connected.

Function number	Setting value	Setting description	Factory setting
72	00	Disable	♦
	01	Enable	

18) Emergency heat for external output terminal

Enables or disables emergency heat input.

Function number	Setting value	Setting description	Factory setting
73	00	Disable	♦
	01	Enable	

NOTE: When this function is used, IR Receiver Unit is necessary.

19) Heat insulation condition (building insulation)

Heat insulation conditions differ according to the installed environment.
"Standard insulation" (00) allows system to rapidly respond to the cooling or heating load changes.
"High insulation" (01) is when the heat insulation structure of the building is high and does not require system to rapidly respond to cooling or heating load changes.
When "High insulation" (01) is selected:

- Overheating (overcooling) is prevented at the start-up.
- All room-temperature control settings (Function 30, 31, 35, and 36) will reset to "No correction 0.0 °F (0.0 °C)".

Function number	Setting value	Setting description	Factory setting
95	00	Standard insulation	♦
	01	High insulation	

NOTE: When changing Function 95, perform this setting before other room-temperature control settings (Function 30, 31, 35, and 36). If Function 95 is not set first, room-temperature control settings (Function 30, 31, 35, and 36) will be reset and you must re-do them again.

FIELD WORKING

1-2. Custom code setting for wireless remote controller

To interconnect the air conditioner and the wireless remote controller, assignment of the custom code for the wireless remote controller is required.

NOTE: Air conditioner cannot receive a signal if the air conditioner has not been set for the custom code.

When 2 or more air conditioners are installed in a room, and the remote controller is operating an air conditioner other than the one you wish to set, change the custom code of the remote controller to operate only the air conditioner you wish to set. (4 selections possible.)

Confirm the setting of the remote controller custom code and the function setting. If these do not match, the remote controller cannot be used to operate for the air conditioner.

1. Press the START/STOP button until only the clock is displayed on the remote controller display.
2. Press the MODE button for at least 5 seconds to display the current custom code. (Initially set to A.)
3. Press the TEMP. (∧) (∨) buttons to change the custom code between A →b →c →d. Match the code on the display to the air conditioner custom code. (Initially set to A.)
4. Press the MODE button again to return to the clock display. The custom code will be changed.

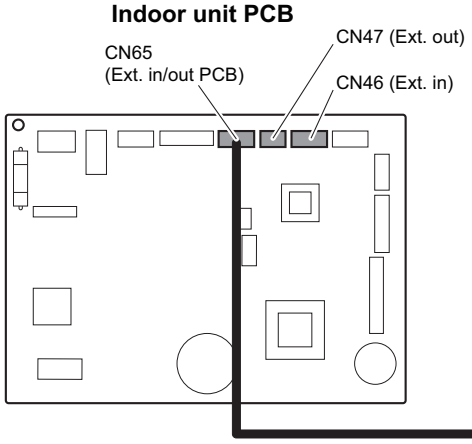
NOTES:

- If no button is pressed within 30 seconds after the custom code is displayed, the system returns to the original clock indicator. In this case, start again from step 1.
- The air conditioner custom code is set to A prior to shipment. To change the custom code, contact your retailer.
- If you do not know the assigned code for the air conditioner, try each of the custom code (A →b →c →d) until you find the code which operates the air conditioner.

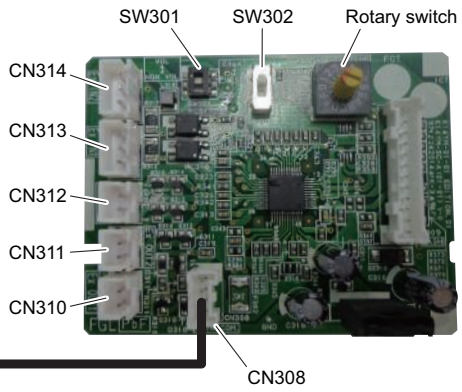
FIELD WORKING

2. External input and output

Indoor unit PCB



External input and output PCB



PCB	External input	External output	Connector	Input select	Input signal
Indoor unit	Operation/Stop	—	CN46	Dry contact	Edge
	Forced stop				
	—	Operation status	CN47	—	—
		Error status			
		Indoor unit fan operation status			
		Cooling thermostat On			
		Heating thermostat On			
		External heater output			
External input and output (UTY-XCSXZ2)	Operation/Stop	—	CN313/ CN314	Dry contact/ Apply voltage	Edge/Pulse
	Forced stop				
	Forced thermostat off		CN313		Edge
	—	Operation status	CN310/ CN311/ CN312	—	—
		Error status			
		Indoor unit fan operation status			
		External heater output			
		Remote controller output			
		Cooling high/low output			
		Heating thermostat On			

FIELD WORKING

FIELD WORKING

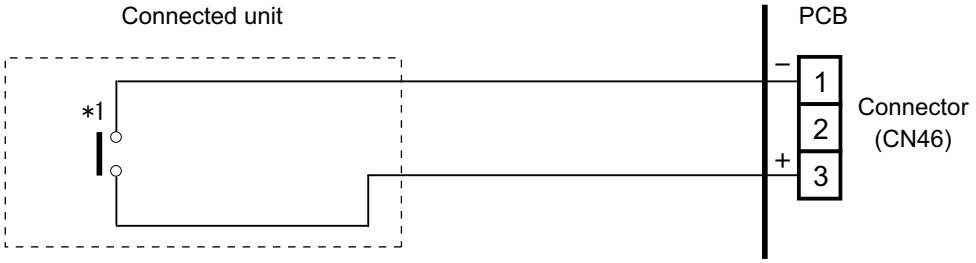
2-1. External input

With using external input function, some functions on this product can be controlled from an external device.

- “Operation/Stop” mode or "Forced stop" mode can be selected with function setting of indoor unit.
- A twisted pair cable (22AWG) should be used. Maximum length of cable is 492 ft (150 m).
- The wire connection should be separate from the power cable line.

■ Indoor unit

Indoor unit functions such as Operation/Stop can be done by using indoor unit connectors.



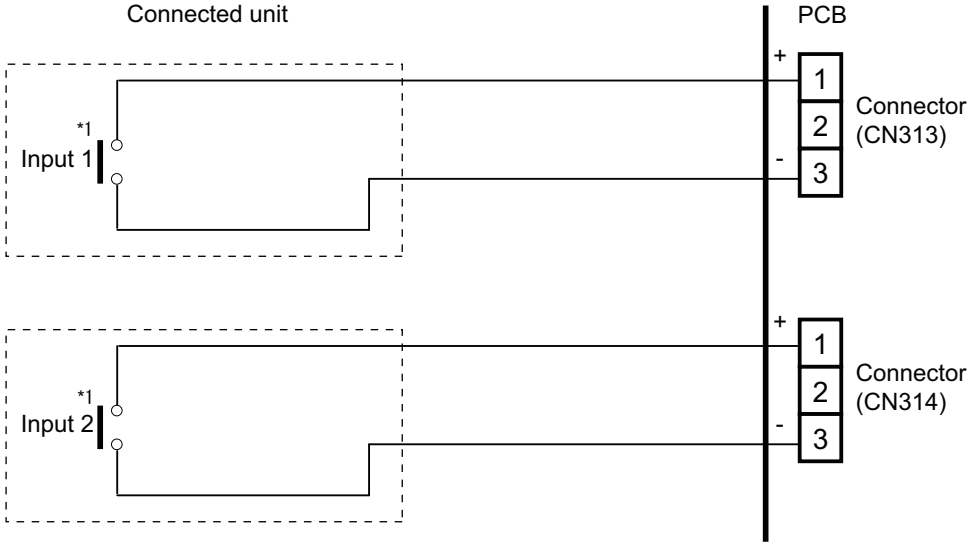
*1: The switch can be used on the following condition: DC 12 V to 24 V, 1 mA to 15 mA.

FIELD WORKING

■ External Input and Output PCB

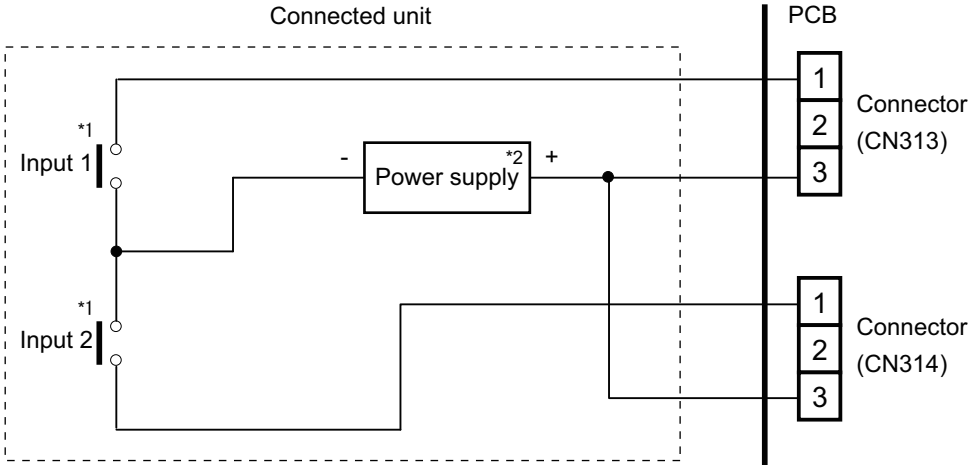
The indoor unit Operation/Stop can be set by using the input connector on the PCB.

- **Input select:**
  Use either one of these types of connectors according to the application. (Both types of connectors cannot be used simultaneously.)
  – Dry contact
  In case of internal power supply, set the slide switch of SW301 to "NON VOL" side.



*1: The switches can be used on the following condition: DC 12 V to 24 V, 1 mA to 15 mA.

– Apply voltage
In case of external power supply, set the slide switch of SW301 to "VOL" side.



*1: The switches can be used on the following condition: DC 12 V to 24 V, 1 mA to 15 mA.
*2: Make the power supply DC 12 to 24 V, 10 mA or more.

FIELD WORKING

2-2. External output

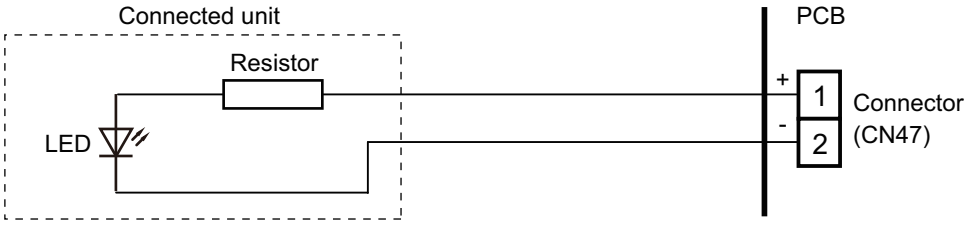
Use an external output cable with appropriate external dimension, depending on the number of cables to be installed.

■ Indoor unit

- A twisted pair cable (22AWG) should be used. Maximum length of cable is 82 ft (25 m).
- Output voltage: High DC 12 V ± 2 V, Low 0 V.
- Permissible current: 50 mA
- For details, refer to "Combination of external input and output" on page 05-16.

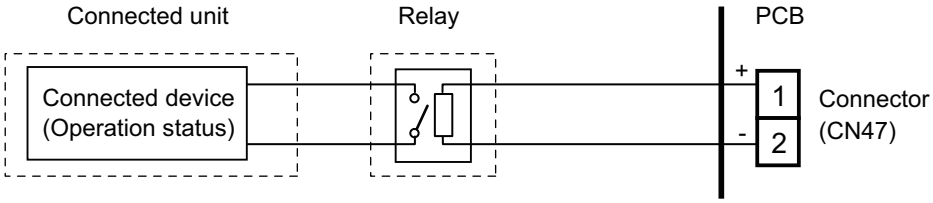
● When indicator or other components are connected directly

Example: Function setting 60 is set to "00"



● When connecting with a device equipped with a power supply

Example: Function setting 60 is set to "00"

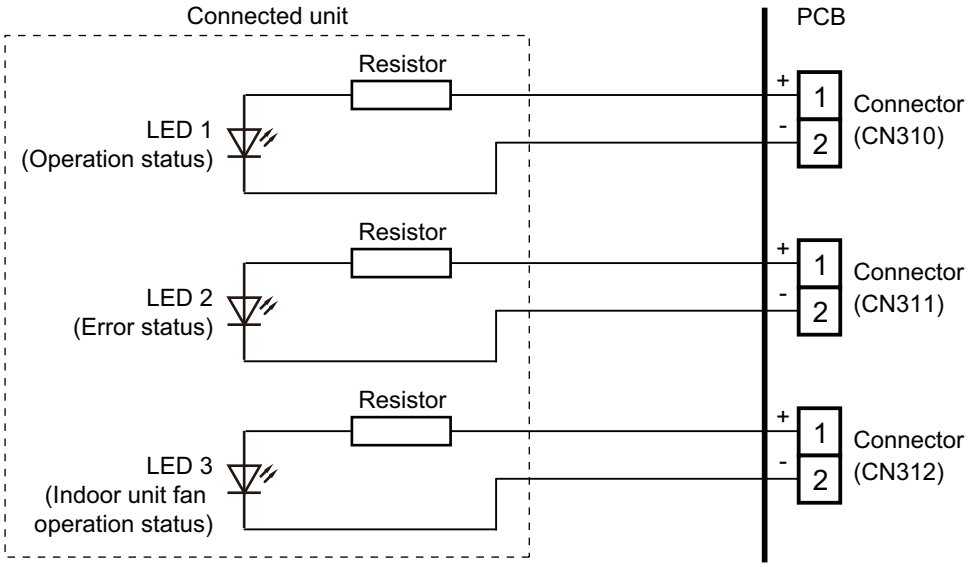


FIELD WORKING

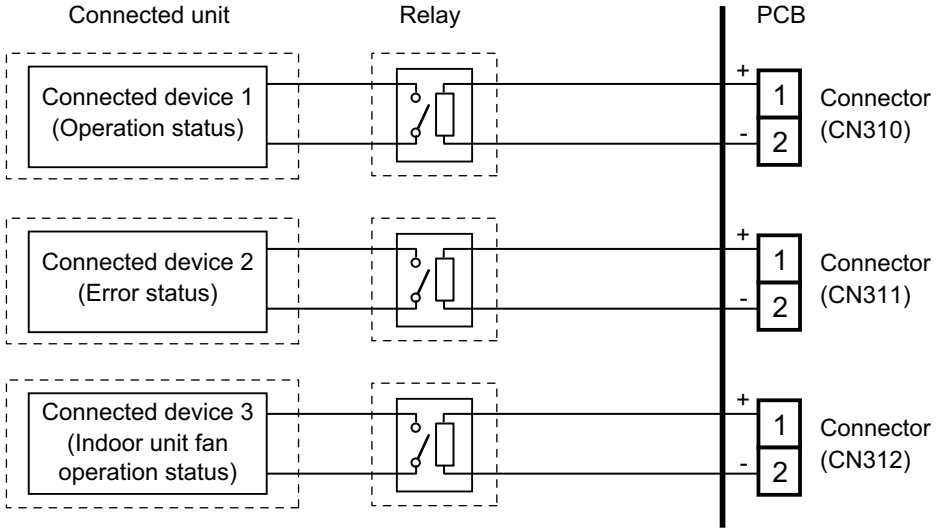
■ External Input and Output PCB

- A twisted pair cable (22AWG) should be used. Maximum length of cable is 82 ft (25 m).
- Output voltage: High DC 12 V±2 V, Low 0 V.
- Permissible current: 50 mA
- For details, refer to "Combination of external input and output" on page 05-16.

- **When indicator or other components are connected directly:**
  Example: Rotary SW on External Input and Output PCB is set to “1”.



- **When connecting with a device equipped with a power supply:**
  Example: Rotary SW on External Input and Output PCB is set to “1”.



FIELD WORKING

2-3. Combination of external input and output

By combining the function setting of the indoor unit and rotary switch setting of the External Input and Output PCB, you can select various combinations of functions.

Combination examples of external input and output are as follows:

Mode	Function setting	Rotary SW	External input		
			Indoor unit	External Input and Output PCB	
			CN46	1 CN313	2 CN314
0-1	60—00	1	Operation/Stop mode1 (Function setting 46-00) or Forced stop mode (Function setting 46-02) or Operation/Stop mode2 (Function setting 46-03)	Operation/Stop	Not available
				Operation	Stop
0-2	60-00	2		Forced thermostat Off	Not available
1	60-01	3		Mechanical cooling Off	
2	60-02	4		Forced thermostat Off	
3	60-03	5		Mechanical cooling On	
4	60-04	6		Mechanical cooling On	
5	60-05	7		Forced thermostat Off	
6	60-06	8		Forced thermostat Off	
7	60-07	9		Mechanical cooling Off	
8	60-08	A		Forced thermostat Off	
9	60-09	B		Forced thermostat Off	
10	60-10	C		Forced thermostat Off	
11	60-11	D		Forced thermostat Off	

NOTE: Input of Operation/Stop depends on the setting of function setting 46.
- 00: Operation/Stop mode 1 (Remote controller enabled)
- 01: (Setting prohibited)
- 02: Forced stop
- 03: Operation/Stop mode 2 (Remote controller disabled)

FIELD WORKING

Mode	Function setting	Rotary SW	External output			
			Indoor unit	External Input and Output PCB		
			CN47	1 CN310	2 CN311	3 CN312
0-1	60-00	1	Operation/Stop	Operation/Stop	Error status	Indoor unit fan operation status
0-2	60-00	2	Operation/Stop	Error status	Indoor unit fan operation status	External heater output
1	60-01	3	Cooling thermostat On	Error status	Indoor unit fan operation status	External heater output
2	60-02	4	Cooling thermostat On	Error status	Remote controller output	External heater output
3	60-03	5	Cooling thermostat On	Cooling high/low output	Remote controller output	External heater output
4	60-04	6	Cooling thermostat On	Error status	Remote controller output	Cooling high/low output
5	60-05	7	Heating thermostat On	Error status	Indoor unit fan operation status	External heater output
6	60-06	8	Operation/Stop	Error status	Indoor unit fan operation status	Heating thermostat On
7	60-07	9	Cooling thermostat On	Error status	Heating thermostat On	External heater output
8	60-08	A	Cooling thermostat On	Heating thermostat On	Remote controller output	External heater output
9	60-09	B	Error status	Operation/Stop	Indoor unit fan operation status	External heater output
10	60-10	C	Indoor unit fan operation status	Operation/Stop	Error status	External heater output
11	60-11	D	External heater output	Operation/Stop	Indoor unit fan operation status	Error status

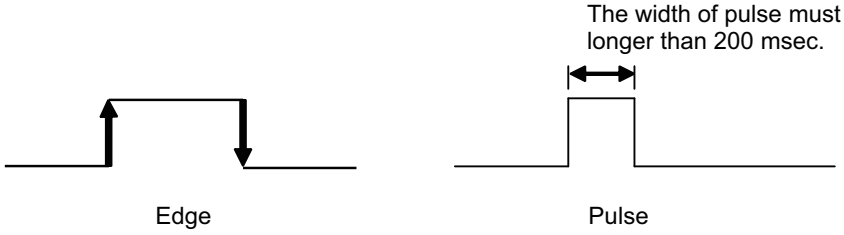
FIELD WORKING

■ Input signal type

External Input and Output PCB:

The input signal type can be selected.

Signal type (edge or pulse) can be switched by the DIP switch SW302 on the External Input and Output PCB.

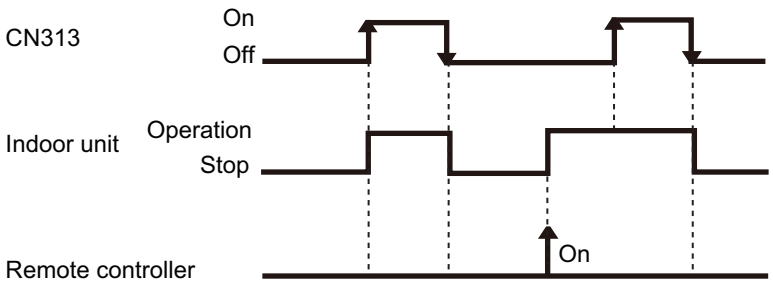


2-4. Details of function

■ Control input function

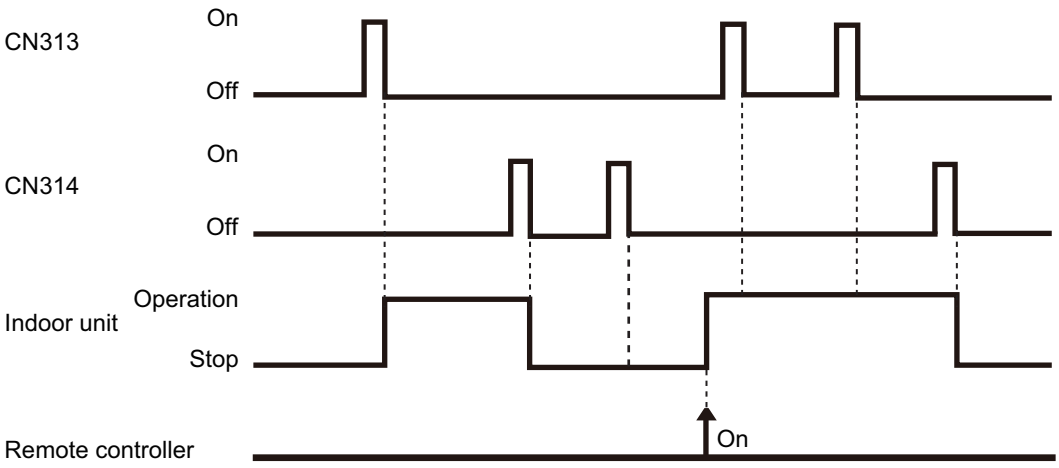
- **When function setting is “Operation/Stop” mode 1**
  - In the case of “Edge” input:

Function setting	Rotary SW on External Input and Output PCB	External input		Input signal	Command
46-00	1	External Input and Output PCB	CN313	Off → On	Operation
				On → Off	Stop



  - In the case of “Pulse” input:

Function setting	Rotary SW on External Input and Output PCB	External input		Input signal	Command
46-00	1	External Input and Output PCB	CN313	Pulse	Operation
			CN314	Pulse	Stop



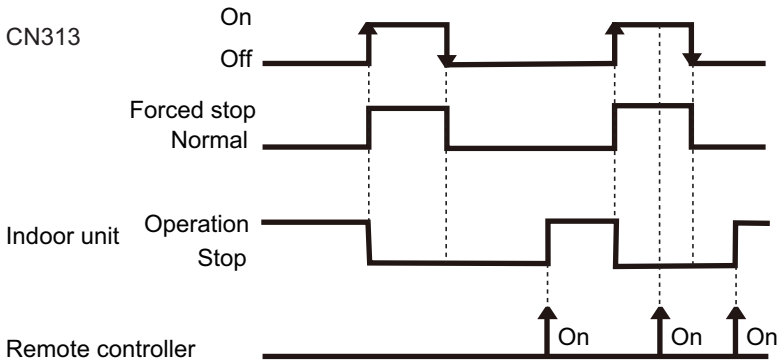
NOTES:

- The last command has priority.
- The indoor units within the same remote controller group operates in the same mode.

FIELD WORKING

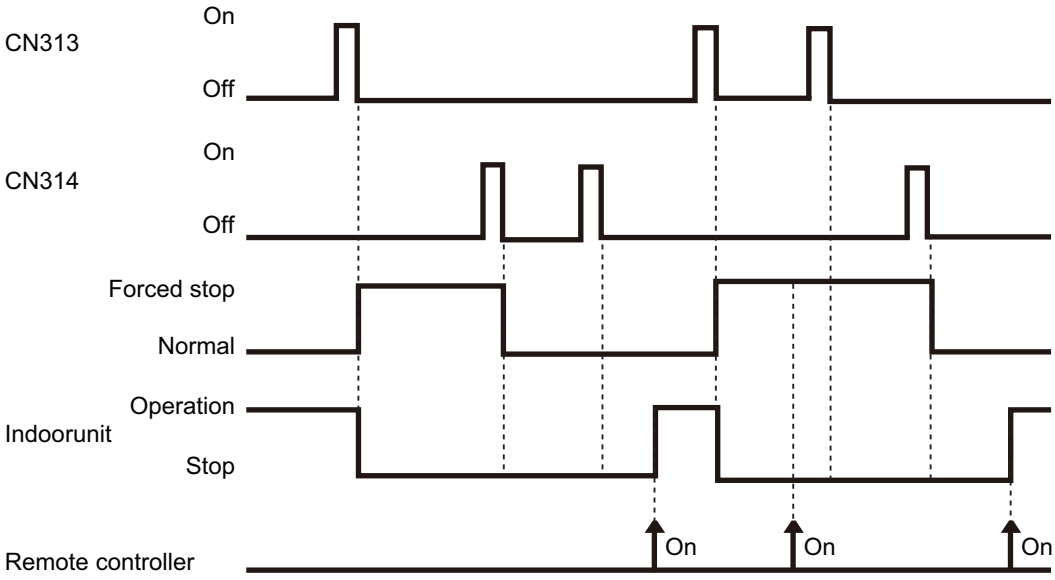
- **When function setting is “Forced stop” mode**
  - In the case of “Edge” input:

Function setting	Rotary SW on External Input and Output PCB	External input		Input signal	Command
46-02	1	External Input and Output PCB	CN313	Off → On	Forced stop
				On → Off	Normal



  - In the case of “Pulse” input:

Function setting	Rotary SW on External Input and Output PCB	External input		Input signal	Command
46-02	1	External Input and Output PCB	CN313	Pulse	Forced stop
			CN314	Pulse	Normal



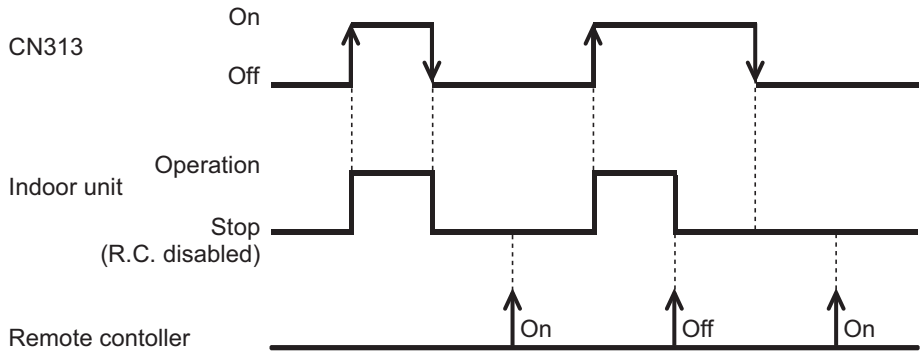
NOTES:

- When the forced stop is triggered, indoor unit stops and Operation/Stop operation by the remote controller is restricted.
- When forced stop function is used with forming a remote controller group, connect the same equipment to each indoor unit within the group.

FIELD WORKING

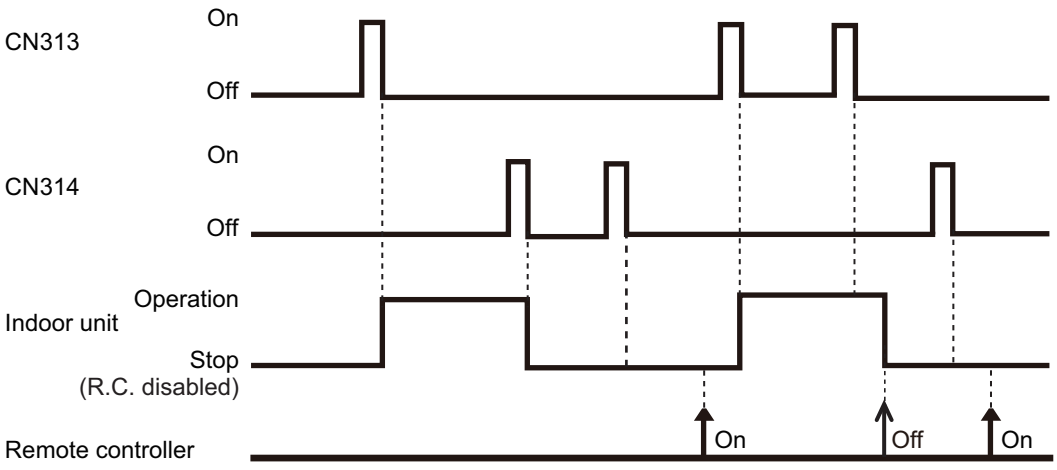
- **When function setting is “Operation/Stop” mode 2**
  - In the case of “Edge” input:

Function setting	Rotary SW on External Input and Output PCB	External input		Input signal	Command
46-03	1	External Input and Output PCB	CN313	Off → On	Operation
				On → Off	Stop (Remote controller disabled)



  - In the case of “Pulse” input:

Function setting	Rotary SW on External Input and Output PCB	External input		Input signal	Command
46-03	1	External Input and Output PCB	CN313	Pulse	Operation
			CN314	Pulse	Stop (Remote controller disabled)

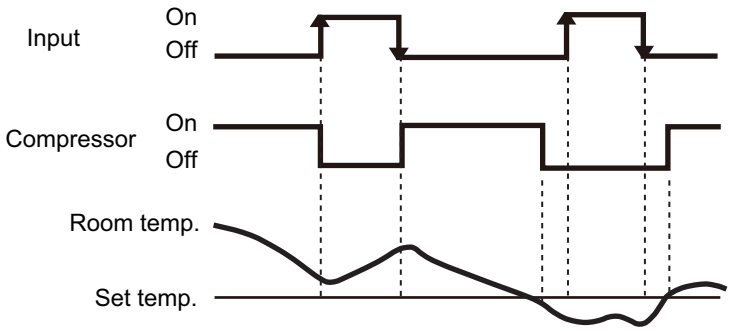


NOTE: When “Operation/Stop” mode 2 function is used with forming a remote controller group, connect the same equipment to each indoor unit within the group.

FIELD WORKING

- **Forced thermostat off function**

Rotary SW on External Input and Output PCB	External input		Input signal	Command
2 B C	External Input and Output PCB	CN313	Off → On	Thermostat off
			On → Off	Normal operation



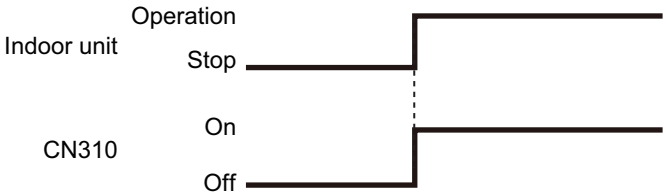
FIELD WORKING

■ Control output function

- **Operation/Stop status**

Rotary SW on External Input and Output PCB	External output		Output signal	Command
1 B C D	External Input and Output PCB	CN310	Off → On	Operation
			On → Off	Stop

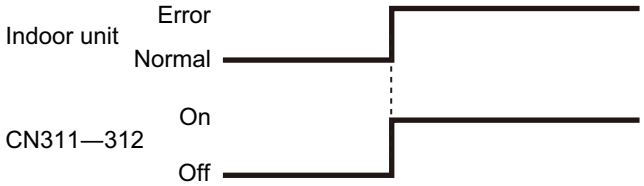
The output is low when the unit is stopped.



- **Error status**

Rotary SW on External Input and Output PCB	External output		Output signal	Command
1 C	External Input and Output PCB	CN311	Off → On	Error
			On → Off	Normal
D		CN312	Off → On	Error
			On → Off	Normal

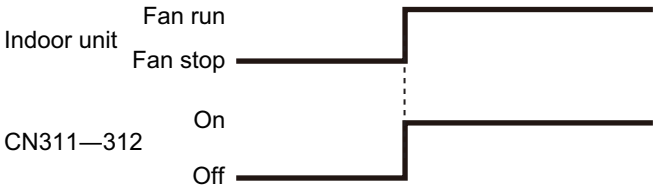
The output is ON when an error is generated for the indoor unit.



- **Indoor unit fan operation status**

Rotary SW on External Input and Output PCB	External output		Output signal	Command
1	External Input and Output PCB	CN312	Off → On	Fan run
			On → Off	Fan stop
2 B D		CN311	Off → On	Fan run
			On → Off	Fan stop

Output signal	Condition
On Low → High	The indoor unit fan is operating.
Off High → Low	The fan is stopped or during cold air prevention. During thermostat off when in dry mode operation.



FIELD WORKING

- **External heater output**

Rotary SW on External Input and Output PCB	External output		Output signal	Command
2 B C	External Input and Output PCB	CN312	Off → On	Heater on
			On → Off	Heater off

FIELD WORKING

■ External heater output

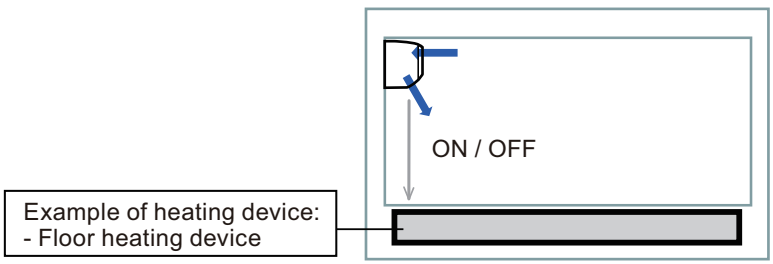
Control	Primary heater	Auxiliary heater	Function setting	
			Indoor unit	Wired R. C.
			Control switching external heaters No. 61	Sensor activation*2
Auxiliary heater control 1	Heat pump	External device*1	61-00	—
Auxiliary heater control 2	Heat pump	External device	61-01	—
Heat pump prohibition control	External device	None	61-02	On (Enabled)
Auxiliary heater control by outdoor temperature 1	Heat pump	External device	61-03	On (Enabled)
Auxiliary heater control by outdoor temperature 2	Heat Pump	External device	61-04	On (Enabled)
Auxiliary heater control by outdoor temperature 3	Heat Pump	External device	61-05	On (Enabled)
Auxiliary heat pump control	External device	Heat pump	61-06	On (Enabled)
Auxiliary heat pump control by outdoor temperature 1	External device	Heat pump	61-07	On (Enabled)
Auxiliary heat pump control by outdoor temperature 2	External device	Heat pump	61-08	On (Enabled)
Auxiliary heat pump control by outdoor temperature 3	External device	Heat pump	61-09	On (Enabled)

NOTES:

- After turning off the heater, 3 minutes of standby time is required by next power-on of the heater.
- For items marked "—" in the table, any of validate or invalidate of the setting are acceptable.
- *1: External device means Hot water, Electrical heater, etc.
- *2: Sensor activation:
  - Setting change from the factory setting is required.
  - Indoor unit fan setting will be on for safety reason without sensor activation of wired remote controller.

● Installation configuration of individual connection

External heating device is installed individually. (No use of indoor unit fan)



⚠ WARNING

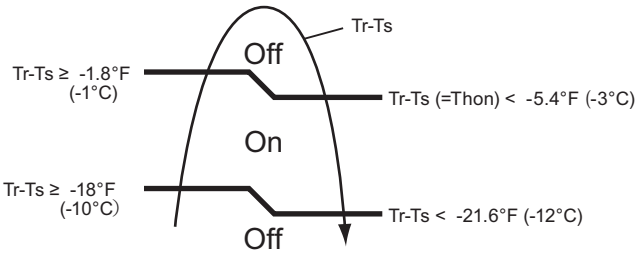
- Design and install external heater appropriately with considering its protection.
- Inappropriate designing and installation of external heater may cause a fire by emitted heat from the external heater.
- Fujitsu General Ltd. is not responsible for inappropriate designing or installation of external heating device.

FIELD WORKING

● Auxiliary heater control 1

Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	• Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off • Fan stop protection

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting “Thon”.



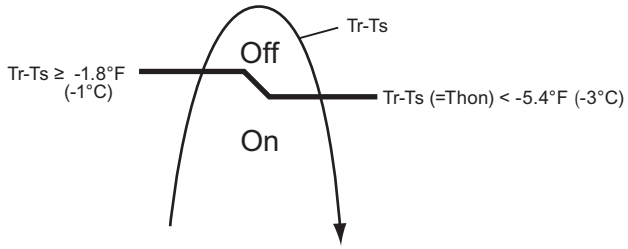
Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

Example: When set temperature (Ts) is 72°F (22°C) (Factory setting),
- and room temperature (Tr) increases above 53.6°F (12°C), signal output is on.
- and room temperature (Tr) increases above 69.8°F (21°C), signal output is off.
- and room temperature (Tr) decreases below 66.2°F (19°C), signal output is on.
- and room temperature (Tr) decreases below 50°F (10°C), signal output is off.

● Auxiliary heater control 2

Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	• Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off • Fan stop protection

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting “Thon”.



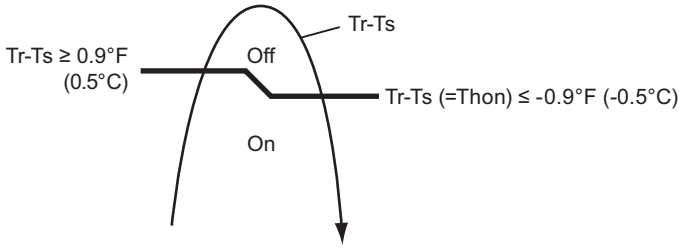
Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

● Heat pump prohibition control

Perform heating by external heater only. Indoor unit is continuous thermostat off.

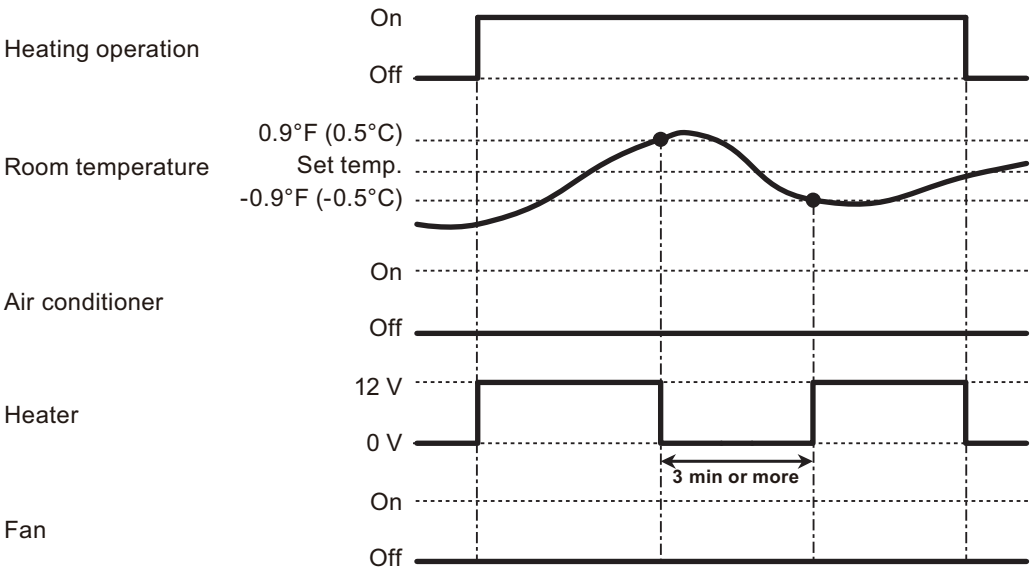
Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	• Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting “Thon”.



Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

- **Operation status**



NOTE: In following operations, compressor will be on.
- Other than heating
- Test run

FIELD WORKING

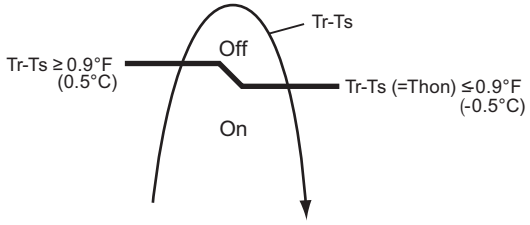
● Auxiliary heater control by outdoor temperature 1

This control selects heat pump or external heater according to the outdoor temperature. When outdoor temperature is high, the heating is performed by using heat pump only.

Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	• Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off • Heat pump only zone

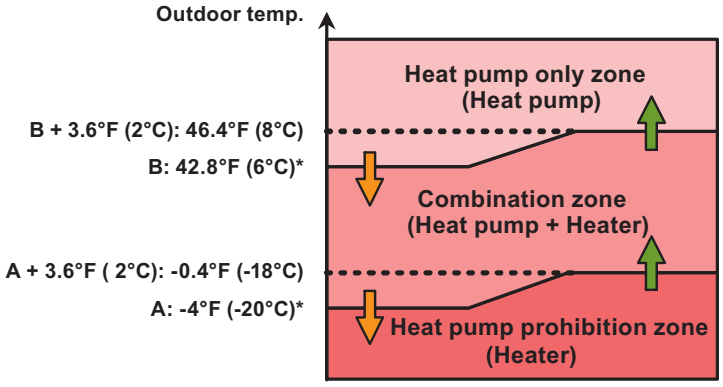
- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting “Thon”.
- Outdoor temperature zone boundary A and B: Adjustable individually by function setting number 66 and 67.

- **External heater output**



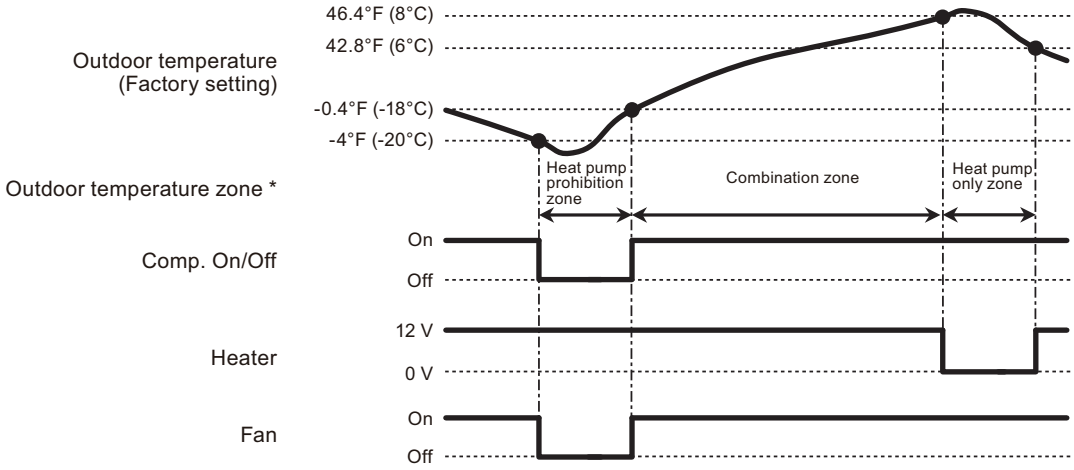
Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

- **Outdoor temperature zone**



*: Adjustable by function setting 66 and 67

- **Operation status**



* The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

NOTE: In following operations, compressor will be on in heat pump prohibition zone.

- Other than heating
- Test run

FIELD WORKING

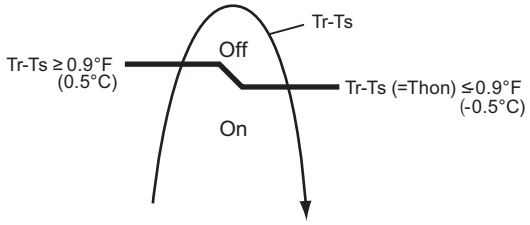
● Auxiliary heater control by outdoor temperature 2

This control selects heat pump or external heater according to the outdoor temperature. Even when outdoor temperature is high, the heating is performed by using both of heat pump and external heater.

Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	• Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off

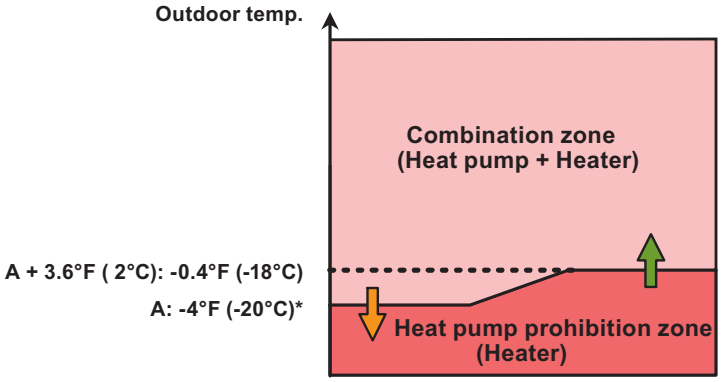
- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting “Thon”.
- Outdoor temperature zone boundary A: Adjustable by function setting number 66.

- **External heater output**



Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

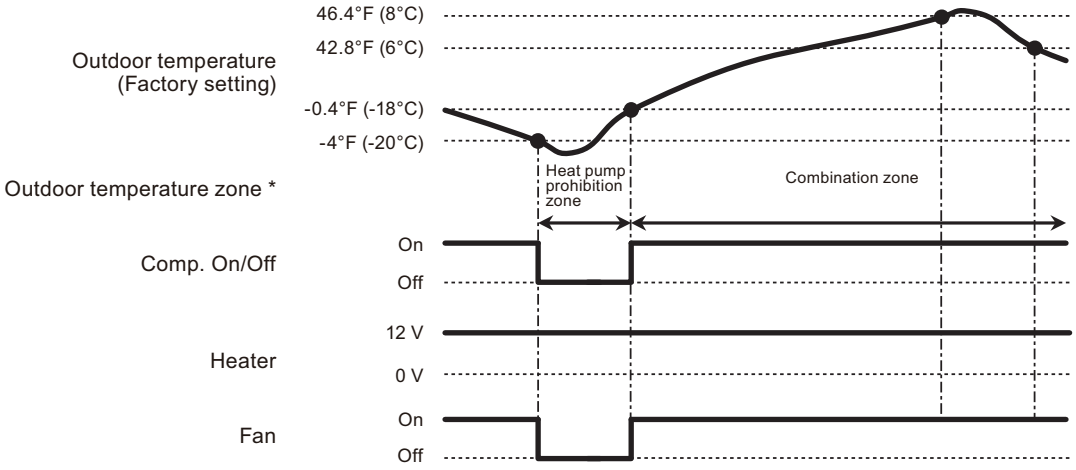
- **Outdoor temperature zone**



*: Adjustable by function setting 66

FIELD WORKING

- **Operation status**



* The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

NOTE: In following operations, compressor will be on in heat pump prohibition zone.

- Other than heating
- Test run

FIELD WORKING

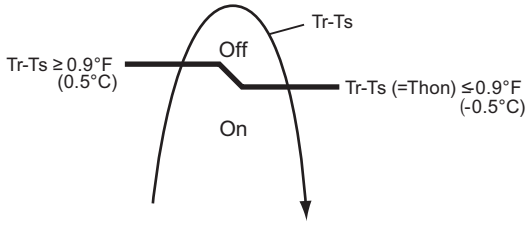
● Auxiliary heater control by outdoor temperature 3

This control selects heat pump or external heater according to the outdoor temperature. Even when outdoor temperature is high, the heating is performed by using both of heat pump and external heater.

Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	• Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off

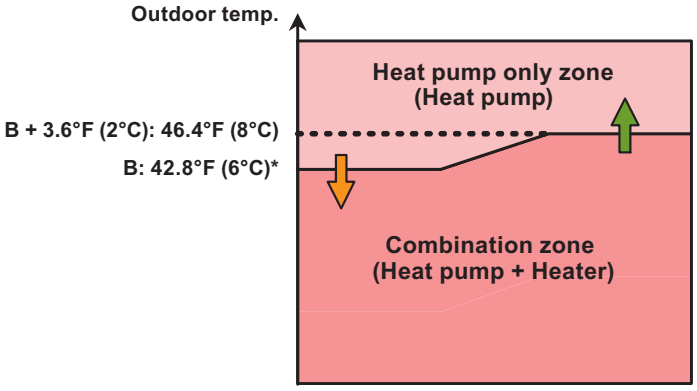
- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting “Thon”.
- Outdoor temperature zone boundary B: Adjustable by function setting number 67.

- **External heater output**



Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

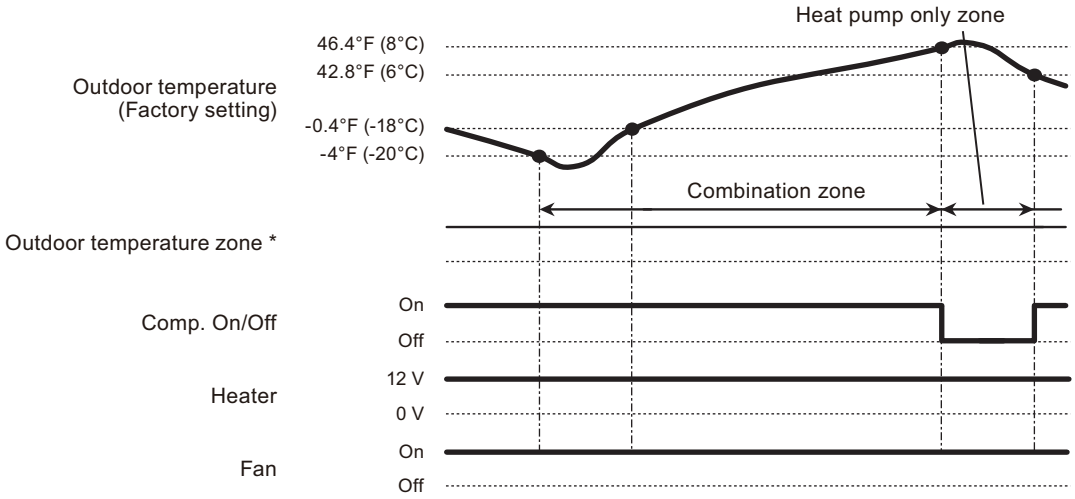
- **Outdoor temperature zone**



*: Adjustable by function setting 67

FIELD WORKING

- **Operation status**



* The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

NOTE: In following operations, compressor will be on in heat pump prohibition zone.

- Other than heating
- Test run

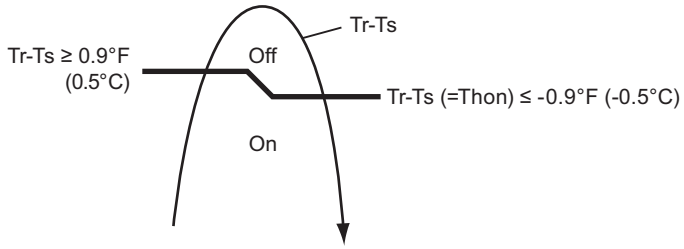
FIELD WORKING

● Auxiliary heat pump control

- **External heater output**

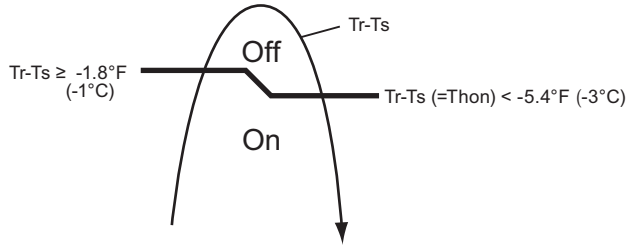
Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	• Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off

– Temperature of heater on (Thon): Set temperature (Ts) - 0.9 °F (- 0.5 °C)
– Temperature of heater off: Set temperature (Ts) + 0.9 °F (+ 0.5 °C)



Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

- **Auxiliary heat pump On/Off**
  – Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of heat pump).
  – All control temperatures will shift by adjusting “Thon”.



Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

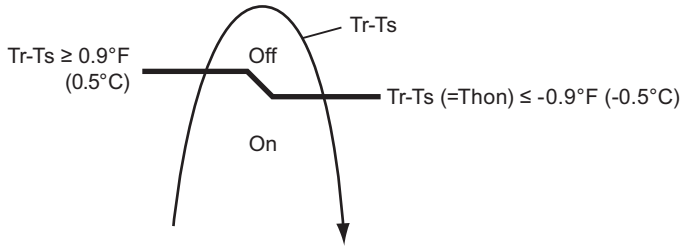
FIELD WORKING

● Auxiliary heat pump control by outdoor temperature 1

- **External heater output**

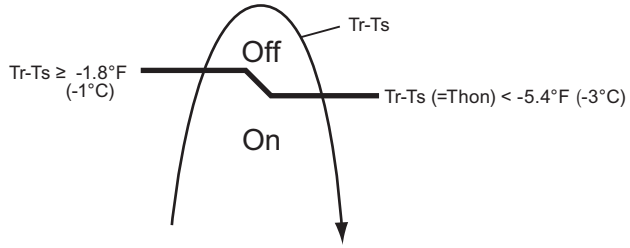
Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	• Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off

– Temperature of heater on (Thon): Set temperature (Ts) - 0.9 °F (- 0.5 °C)
– Temperature of heater off: Set temperature (Ts) + 0.9 °F (+ 0.5 °C)



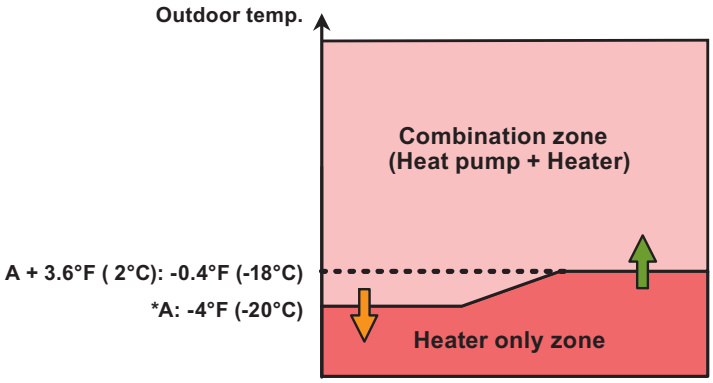
Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

- **Auxiliary heat pump On/Off**
  – Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of heat pump).
  – All control temperatures will shift by adjusting “Thon”.



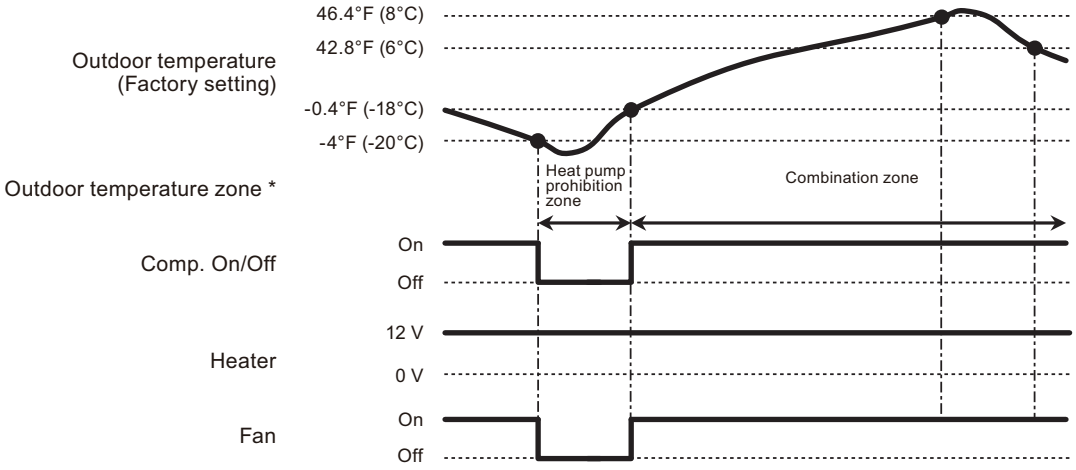
Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

- **Outdoor temperature zone**



*: Adjustable by function setting 66

- **Operation status**



* The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

NOTE: In following operations, compressor will be on in heat pump prohibition zone.

- Other than heating
- Test run

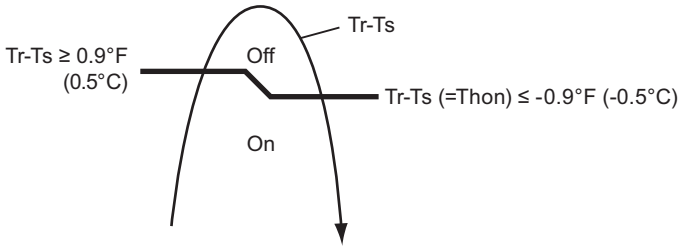
FIELD WORKING

● Auxiliary heat pump control by outdoor temperature 2

- **External heater output**

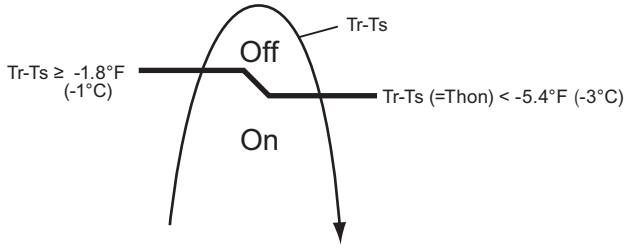
Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	• Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off

– Temperature of heater on (Thon): Set temperature (Ts) - 0.9 °F (- 0.5 °C)
– Temperature of heater off: Set temperature (Ts) + 0.9 °F (+ 0.5 °C)



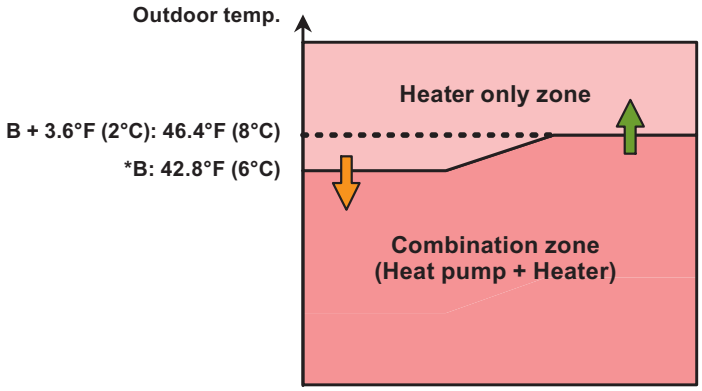
Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

- **Auxiliary heat pump On/Off**
  – Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of heat pump).
  – All control temperatures will shift by adjusting “Thon”.



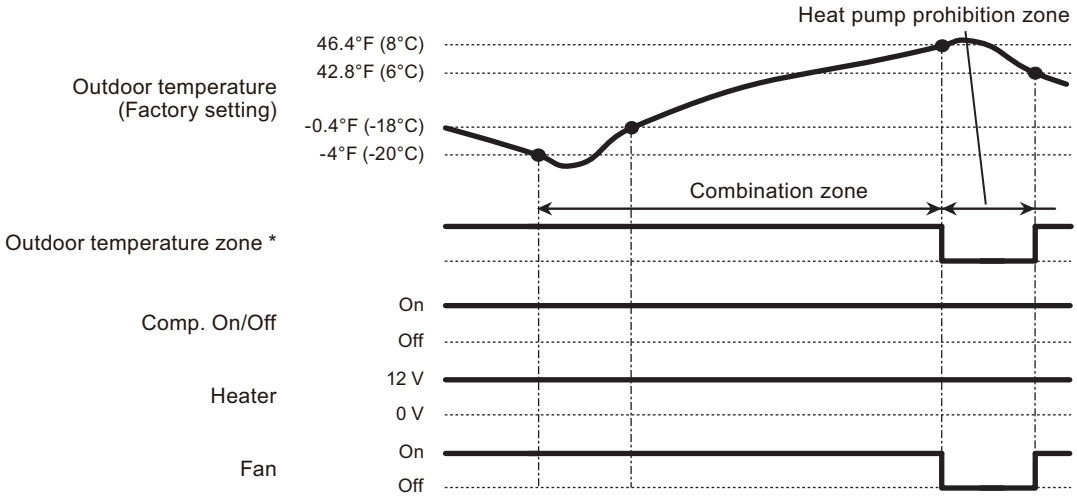
Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

- **Outdoor temperature zone**



*: Adjustable by function setting 67

- **Operation status**



* The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

NOTE: In following operations, compressor will be on in heat pump prohibition zone.

- Other than heating
- Test run

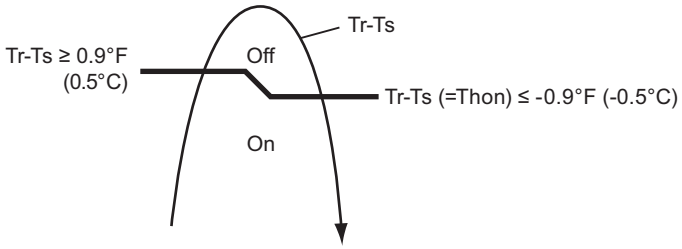
FIELD WORKING

● Auxiliary heat pump control by outdoor temperature 3

- **External heater output**

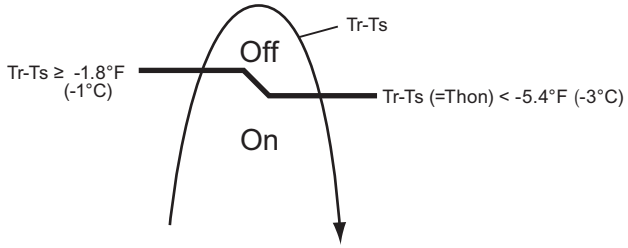
Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	• Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off

– Temperature of heater on (Thon): Set temperature (Ts) - 0.9 °F (- 0.5 °C)
– Temperature of heater off: Set temperature (Ts) + 0.9 °F (+ 0.5 °C)



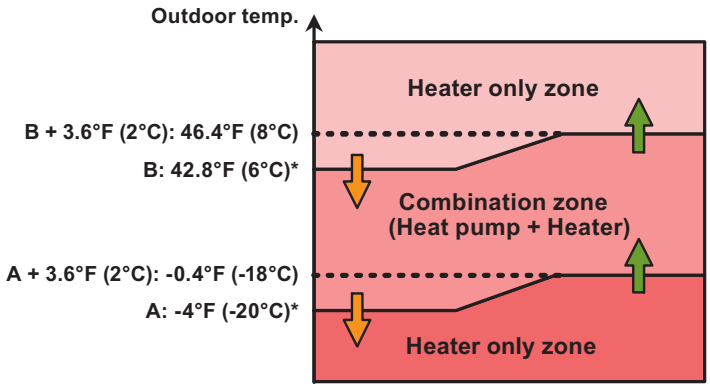
Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

- **Auxiliary heat pump On/Off**
  – Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of heat pump).
  – All control temperatures will shift by adjusting “Thon”.



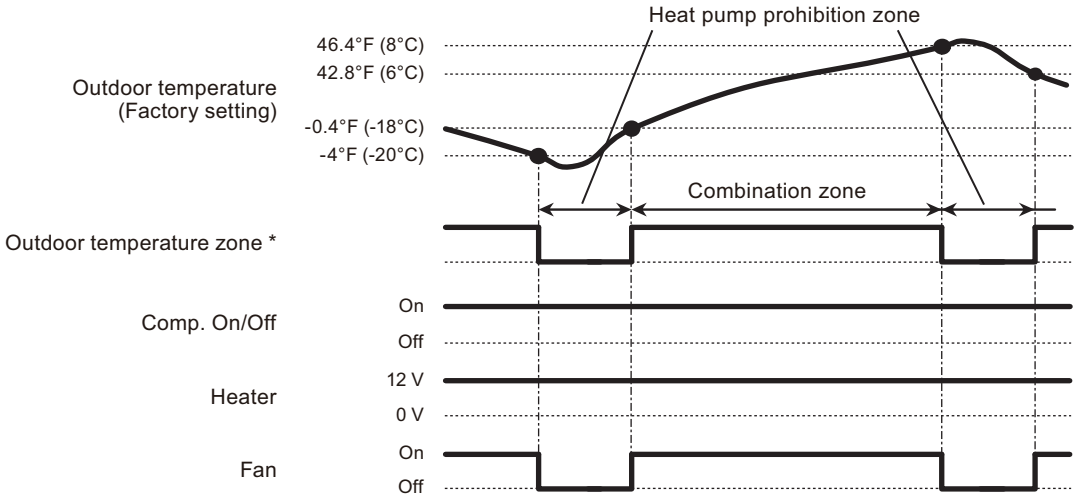
Tr: Room temperature
Ts: Set temperature
Thon: Heater on temperature

- **Outdoor temperature zone**



*: Adjustable by function setting 66 and 67

- **Operation status**



* The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

NOTE: In following operations, compressor will be on in heat pump prohibition zone.

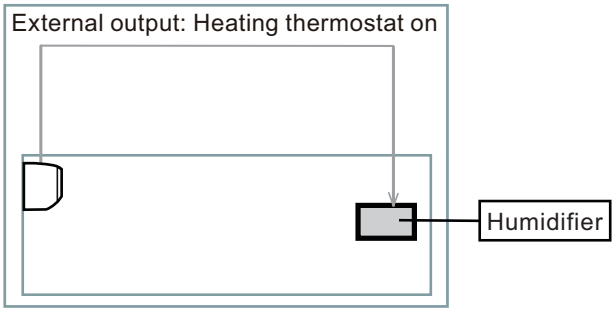
- Other than heating
- Test run

FIELD WORKING

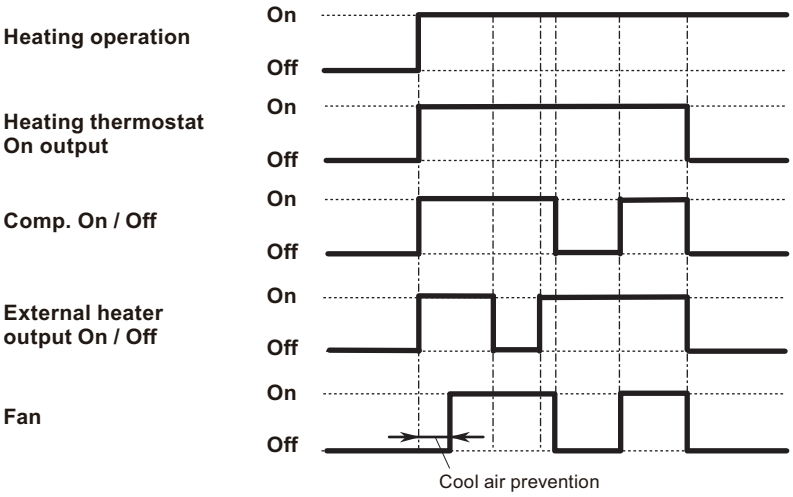
■ Heating thermostat on for humidifier

Situation	Indoor unit				
	Mode	Function setting	Rotary SW	External output	
		Heating thermostat on no. 60		Heating thermostat on	Indoor unit fan operation status
Example of individual connection	5	60-05	7	CN47	Not used
	6	60-06	8	CN312	
	7	60-07	9	CN311	
	8	60-08	A	CN310	

- **Example of individual connection**



- **Operation status**
  The heating thermostat output for CNB01 (1-2 or 1-3 or 1- or 1-5) will be on when comp on or external heater on.
  The heating thermostat output will be off when comp off and external heater off.



FIELD WORKING