

**WARRANTY CONDITIONS:**

1. Warranties apply only to products in their original installation location.
2. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Owner's Manual and Company's service information.
3. Defective parts must be returned to the distributor through a registered servicing dealer for credit.
4. All work shall be performed during normal working hours.

**LIMITATION OF WARRANTIES** – ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY LIMITED IN DURATION TO ONE YEAR. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON WHATSOEVER.

**COMPANY WILL NOT BE RESPONSIBLE FOR:**

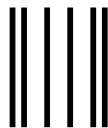
1. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
2. Damage or repairs required as a consequence of faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
3. Failure to start due to voltage conditions, blown fuses, open circuit breakers, or damages due to the inadequacy or interruption of electrical service.
4. Damage as a result of floods, winds, fires, lightning, accidents, corrosive environments or other conditions beyond the control of Company.
5. Parts not supplied or designated by Company, or damages resulting from their use.
6. Company products installed outside the continental U.S.A., Alaska, Hawaii, and Canada.
7. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
8. ANY SPECIAL INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Catalog No. 53PG-8D21  
4-02

(Warranty continued on reverse side)

39004DP248



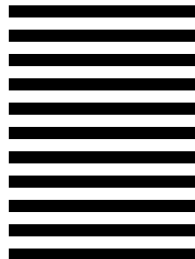
NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO. 6180 SYRACUSE NY

POSTAGE WILL BE PAID BY ADDRESSEE

PAYNE HEATING & COOLING  
CUSTOMER SERVICE  
PO BOX 4808  
SYRACUSE NY 13221-7915





FOR SERVICE OR REPAIR, FOLLOW THESE STEPS IN ORDER:

FIRST: Contact the installer. You may find their name on the product or in your Homeowner's Packet. If the installer's name is not known, call your builder or home retailer if yours is a new residence.

SECOND: Contact the nearest distributor. (See telephone yellow pages.)

THIRD: Contact:

Payne Heating and Cooling

Consumer Relations

P.O. Box 4808

Syracuse, New York 13221

Phone: 1-800-227-7437

Model No. \_\_\_\_\_

Unit Serial No. \_\_\_\_\_

Date of Installation \_\_\_\_\_

Installed by \_\_\_\_\_

Name of Owner \_\_\_\_\_

Address of Installation \_\_\_\_\_

## Gas Furnace Limited Warranty

(Models PG8U, PG8D, PG8H, PG8M, PG8J)

**ONE-YEAR LIMITED WARRANTY** - Payne Heating and Cooling (hereinafter referred to as "Company") warrants this product to be free from defects in material and workmanship. If a defect is found within one year from date of original installation of product (whether or not actual use begins on that date) Company will provide a new or remanufactured part, at Company's sole option, to replace any defective part, without charge for the part itself.

**20-YEAR LIMITED WARRANTY ON HEAT EXCHANGER ONLY** - The Company warrants the heat exchanger against defects in material and workmanship for a period of twenty years from the date of original installation. The Company's obligation for the heat exchanger warranty shall be, at its sole option, to provide a new heat exchanger without charge for the heat exchanger itself or allow a credit in the amount of the then current factory selling price of an equivalent heat exchanger toward the purchase price of a new Payne Heating and Cooling product [or without charge if the retail price of a new product is less than the factory price of a new or equivalent heat exchanger].

None of these warranties include labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.

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4-02

(Warranty continued on reverse side)

39004DP248

## Consumer Product Registration

*Thank you for purchasing our heating / air conditioning equipment.  
Please complete and return this card or register on-line at [www.payne.com](http://www.payne.com).*

Model #		Serial #	
Model #		Serial #	
Model #		Serial #	
Model and serial numbers are located on the nameplate of your unit.		Date Installed	Month Day Year

First Name		Last Name	
Street Address		Apt. #	
City		State	Zip Code
Phone Number		Email Address	

Are you interested in learning about extended warranty coverage available on your unit?  
Check here ☐ to receive additional information.