



Hospitality • Multi-Family • Assisted Living • Student Housing



Zoneline® Vertical Series

Product And Accessories Guide 2025



AIR&WATER
SOLUTIONS

Zoneline® UltimateV12™



The GE Zoneline® Ultimate V12™ brings a new level of intelligence and performance to our user friendly line of Vertical Terminal Air Conditioners.

Introducing the NEW 2-ton vertical series to our existing lineup featuring Variable Speed technology and Makeup Air. The Variable speed inverter provides (5,000 – 24,000 BTUs) cooling the maximum space.

Using R454B, the 2-Ton series has achieved the latest energy efficiency industry requirements.



Zoneline VTAC FACT:

RAK190V 2-Way Communication

The variable speed design of this system paired with the RAK190V 2-Way Communication Thermostat provides the ultimate control. This unit maintains temperature at slower running speeds, which results in the ultimate sound and energy performance.

12-Innovative Features



*Compared to Friedrich Vert-I-Pak models or GEA AZ91 series models, including installing and building a platform.

Zoneline VTAC FACT:

Save 60% On Installation Time*
Complete installation from the interior makes installation 60% faster!

Zoneline® Vertical Series Features And Benefits



Insta-Platform™

Eliminates the need for on-site customized platform construction saving time and money.



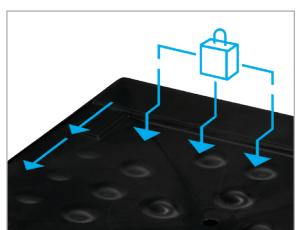
Self-Contained Drainage System

Easy installation allows for simple chassis removal while leaving plumbing completely intact.



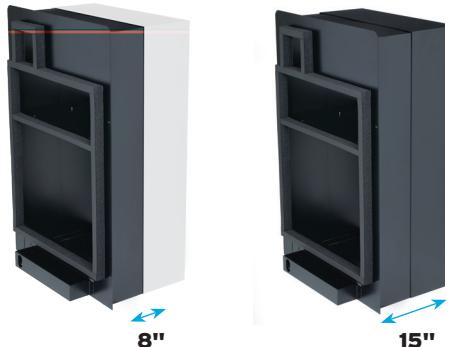
Fast-Connect Plumbing

Allows preliminary plumbing to be connected outside the closet and prior to installing the chassis.



Self-Aligning Lock-In-Place System

The Insta-Platform and the VTAC are self-aligning with a lock-in-place system ensuring the unit is engaged with the plenum gasket.



Quick-Install Plenum

Plenum is easily installed from the interior without the need for exterior building access. Caulking is required. It conveniently expands from 8" to 15" for a custom fit.



Ultra-Quiet

Delivers quiet cooling power with smooth sound for a good night's sleep.



Reverse Cycle Defrost

Advanced defrost capability allows for extended heat pump operation down to 0° F for V11 & V12.



Corrosion Protection

Exclusive rust-proof basepan and bulkhead, double painted compressor, stainless steel end brackets, and painted motor surfaces provide another level of corrosion protection.

Zoneline® Vertical Series Features And Benefits



Onboard Diagnostics

Electronic controls give clear and fast diagnostics data and fault codes, for fast and easy resolution.



SmartHQ™ WiFi Capability

On-board Wi-Fi SmartHQ™ Management ready* gives property managers the ability to monitor multiple units remotely, enhancing guests' experience. Learn more at smarthqsolutions.com/management. SmartHQ Management subscription required.



Inverter Technology (UltimateV11 and UltimateV12 Models)

Variable speed operation provides an advantage with shorter recovery time, improved efficiency, sound quality and dehumidification. Consistent room temperature allows for total room comfort.



Adjustable Speed Makeup Air (UltimateV12 models only)

Makeup Air with customizable variable speed fan technology provide the precise airflow for specific applications. For energy savings, Makeup air delivery can be cycled based on occupancy, using a compatible occupancy detecting thermostat.



Energy Efficient (all VTAC models)

The U.S. Department of Energy (DOE) enacted new energy efficiency requirements for residential and commercial air conditioners and heat pumps.

GE Appliances' VTAC Series meets the new industry metrics for SEER2, EER2 and HSPF2 standards.

*SmartHQ module part number PBX23W00Y0, PBX23W00Y1 or SHCM10PK (10 Pack).

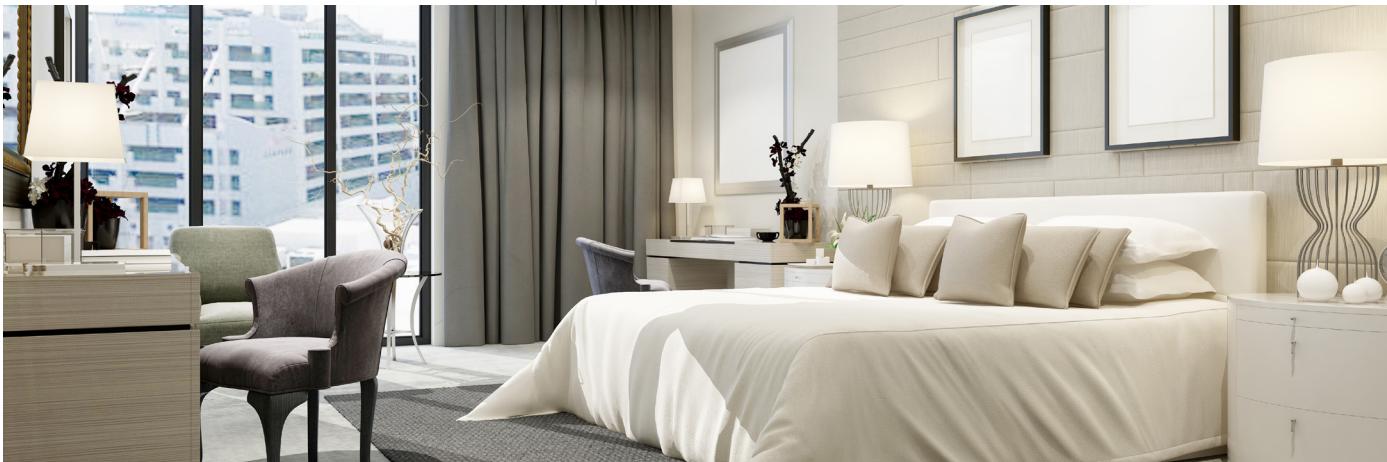
Inverter Technology The Reasons Why



User interface for UltimateV12 and UltimateV11 models

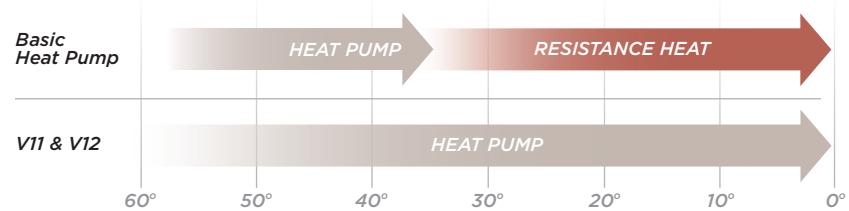
Inverter technology enables variable speed operation and improves:

- **Temperature Recovery Time**—ensuring occupant comfort by quickly reaching the desired setpoint temperature
- **Efficiency**—aligns compressor output to room needs thereby reducing energy consumption and temperature control
- **Low Ambient Heat Pump**—the variable speed compressor and advanced defrost capability allows for the best in heat pump operation down to 0° F
- **Two-Way Thermostat Capability**—advanced thermostat communication allows for true compressor speed control and adjusts cooling & dehumidification outputs to precisely match room needs
- **Sound Quality**—operates at slower speeds longer and smoothly changes speed to avoid abrupt start-ups
- **Dehumidification**—with 3 selectable levels of enhanced dehumidification, it maintains comfortable room conditions using variable speed to reduce humidity, even in challenging environments



UltimateV11, and V12 Heat Pump Savings

- Heat Pump operates down to 0° F
- Minimizes use of costly back-up heat



Adjustable Speed Makeup Air

Makeup Duct Inlet Fan



Open



Closed

UltimateV12 models only

A dedicated variable speed fan allows for the delivery of room specific volumes of conditioned Makeup air of up to 70 CFM.

The RAK190V thermostat provides the ability to achieve energy savings by cycling Makeup air based on occupancy status.

The RAA13V is an optional MERV 13 filter that reduces dust, pollen, mold, bacteria, viruses and other airborne pathogens from entering the room. It provides cleaner Makeup air to improve overall indoor air quality, with easy access from the front side of unit.

NOTE: V12 models are not recommended for installation within two miles of coastal areas.



Front view of unit



Back view of unit

Zoneline® Ultimatev11™



Introducing the **NEW 2-ton vertical series** to our **existing lineup** featuring **Variable Speed** technology. The Variable speed inverter provides (5,000 – 24,000 BTUs) cooling the maximum space. Using R454B the 2-Ton series has achieved the latest energy efficiency industry requirements.

Zoneline VTAC FACT:

Save 60% On Installation Time*
Complete installation from the interior makes installation 60% faster!

1 Insta-Platform™

2 Self-Contained Drainage System

3 Fast-Connect Plumbing

4 Self-Aligning, Lock-In-Place System



5 Quick-Install Plenum

6 Ultra-Quiet

7 Reverse Cycle Defrost

8 Corrosion Protection

9 Onboard Diagnostics

10 SmartHQ™ WiFi Capability

11 Inverter Technology

Zoneline® Ultimatev10™



The UltimateV10™ is the industry's first VTAC that can be installed completely from the interior. It features a one-piece **Insta-Platform™**, eliminating the need for on-site construction. Ultra-quiet operation adds to overall room comfort.

Zoneline VTAC FACT:

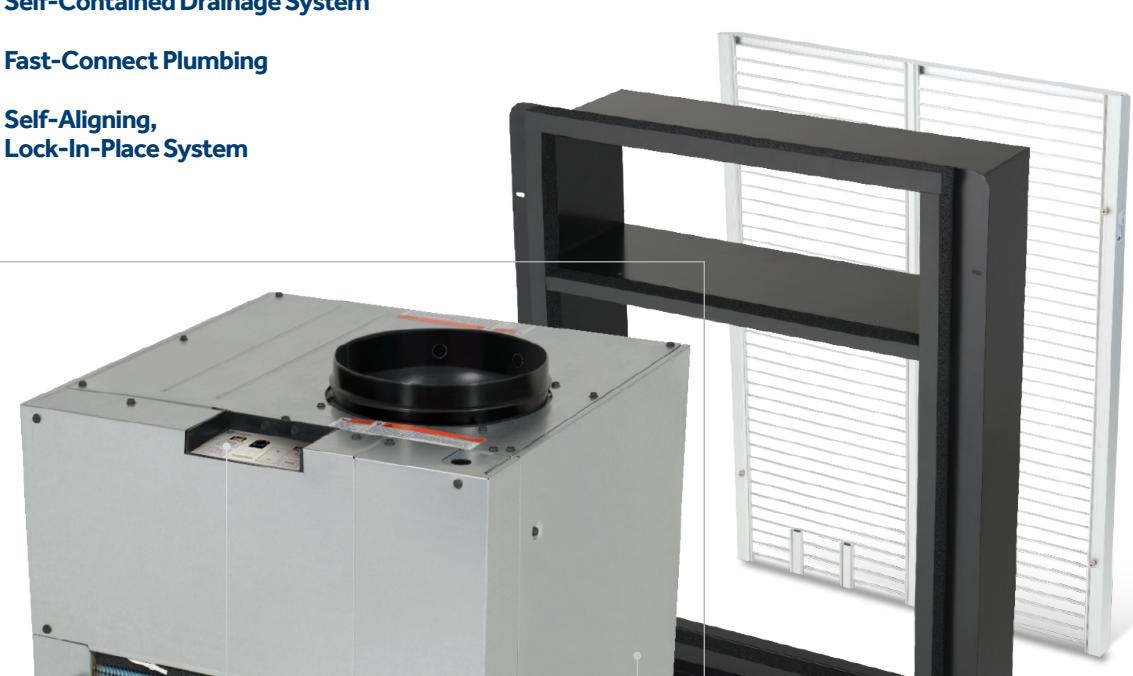
Save 60% On Installation Time*
Complete installation from the interior makes installation 60% faster!

1 Insta-Platform™

2 Self-Contained Drainage System

3 Fast-Connect Plumbing

4 Self-Aligning, Lock-In-Place System



5 Quick-Install Plenum

6 Ultra-Quiet

7 Reverse Cycle Defrost

8 Corrosion Protection

9 Onboard Diagnostics

10 SmartHQ™ WiFi Capability

Specifications UltimateV12-2 Ton Series

GE AVVL Series-230-208V* Heat Pump with Backup Electric Heat & Makeup Air AVVL24DMXWA

Voltage	230-208
Features	
Rated Cooling BTU	22,400
Cooling BTU Range (95F Outdoor)	5,000 - 24,000
Max Cooling BTU (115F)	20,200
Max Cooling BTU (75F)	27,800
EER2	8.9
SEER2	16.0
Cooling Watts	2,615
Cooling Amps	11.4
Sensible Heat Ratio (SHR)- Nominal Cool, High Fan	70%
Dehumidification (Pints Per Hour)- Nominal Cooling, High Fan	6.6
Makeup Air CFM	30-70 (no filter) 25-70 (with MERV13 Filter Kit)
Refrigerant	R454B
Indoor CFM @ 0.3 ESP (High Fan) Nominal Cooling	700
Heat Pump	
Rated Heat Pump BTU	21,600
Heating BTU Range @47F	5,000-23,000
HSPF2	7.7
Heat Pump COP2 @47F*	2.74
Heating BTU @17F	16,700
Heat Pump COP2 @17F	2.74
Heat Pump Watts	2,360
Heat Pump Amps	10.8
Case Dimensions	
Width (In.)	23-5/8
Depth (In.)	28-3/8
Height (In.)	36-7/8
Net Weight (Lbs.)	145
Approx. Ship. Weight (Lbs.)	158
Closet ID For Front Install (Min.)	29-5/8"W x 32"D
Closet Size For Side Install Using Full Door (Min.)	29-5/8"W x 34"D
Closet Size For Side Install Using RAVRG4	34"W x 40"D

*230V Performance Data Listed

Projected specifications – subject to change

Specifications UltimateV12-1 Ton Series

GE AVVL Series-230-208V* Heat Pump with Backup Electric Heat & Makeup Air AVVL12DMXWA

Voltage	230-208
Features	
Rated Cooling BTU	12,500
Cooling BTU Range (95F Outdoor)	5,200-16,200
Max Cooling BTU (115F)	11,200
Max Cooling BTU (75F)	20,000
EER2	12.0
SEER2	17.0
Cooling Watts	1,050
Cooling Amps	4.9
Sensible Heat Ratio (SHR)- Nominal Cool, High Fan	7.7%
Dehumidification (Pints Per Hour)- Nominal Cooling, High Fan	2.8
Makeup Air CFM	30-70 (no filter) 25-70 (with MERV13 Filter Kit)
Refrigerant	R454B
Indoor CFM (Hi/Lo) (0.1 ESP)	500/480
Heat Pump	
Rated Heat Pump BTU	11,200
Heating BTU Range @47F	4,500-13,000
HSPF2	8.1
Heat Pump COP2 @47F*	3.5
Heating BTU @17F (Nominal/Max)	9,100
Heat Pump COP2 @17F (Nominal/Max)*	2.2
Heat Pump Watts	915
Heat Pump Amps	4.3
Case Dimensions	
Width (In.)	23-5/8
Depth (In.)	28-3/8
Height (In.)	36-7/8
Net Weight (Lbs.)	145
Approx. Ship. Weight (Lbs.)	158
Closet ID For Front Install (Min.)	29-5/8"W x 32"D
Closet Size For Side Install Using Full Door (Min.)*	29-5/8"W x 34"D
Closet Size For Side Install Using Ravrg4**	34"W x 40"D

Power Connection Requirements (Resistance Heat)

230-208 Volt	RAK320D	RAK330D
Power Connection Kit	RAK320D	RAK330D
Heater BTU	11,770/9,629	17,060/13,952
Total Watts	3,568/2,940	5,118/4,207
Heater Watts	3,450/2,822	5,000/4,089
Total Heating Amps	15/13.6	21.7/19.7
MCA	20	30
Recommend Protective Device (MOCP)	20 Amp Time Delay Fuse Or Breaker	30 Amp Time Delay Fuse Or Breaker

*230V Performance Data Listed

** See installation instructions for side installation details

GE AVVL Series-265V* Heat Pump with Backup Electric Heat & Makeup Air AVVL12EMXWA

Voltage	265
Features	
Rated Cooling BTU	12,500
Cooling BTU Range (95F Outdoor)	5,200-16,200
Max Cooling BTU (115F)	11,200
Max Cooling BTU (75F)	20,000
EER2	12.0
SEER2	17.0
Cooling Watts	1,040
Cooling Amps	4.2
Sensible Heat Ratio (SHR)- Nominal Cool, High Fan	7.7%
Dehumidification (Pints Per Hour)- Nominal Cooling, High Fan	2.8
Makeup Air CFM	30-70 (no filter) 25-70 (with MERV13 Filter Kit)
Refrigerant	R454B
Indoor CFM (Hi/Lo) (0.1 ESP)	500/480
Heat Pump	
Rated Heat Pump BTU	11,000
Heating BTU Range @47F	4,500-13,000
HSPF2	8.1
Heat Pump COP2 @47F	3.5
Heating BTU @17F (Nominal/Max)	9,100
Heat Pump COP2 @17F (Nominal/Max)*	2.2
Heat Pump Watts	905
Heat Pump Amps	3.7
Case Dimensions	
Width (In.)	23-5/8
Depth (In.)	28-3/8
Height (In.)	36-7/8
Net Weight (Lbs.)	145
Approx. Ship. Weight (Lbs.)	158
Closet ID For Front Install (Min.)	29-5/8"W x 32"D
Closet Size For Side Install Using Full Door (Min.)*	29-5/8"W x 34"D
Closet Size For Side Install Using Ravrg4**	34"W x 40"D

Power Connection Requirements (Resistance Heat)

265 Volt	RAK515D	RAK520D	RAK530D
Power Connection Kit	RAK515D	RAK520D	RAK530D
Heater BTU	8,360/6,838	11,770/9,629	17,060/13,952
Total Watts	2,568/2,122	3,568/2,940	5,118/4,207
Heater Watts	2,450/2,004	3,450/2,822	5,000/4,089
Total Heating Amps	10.7/9.6	15/13.6	21.7/19.7
MCA	15	20	30
Recommend Protective Device (MOCP)	15 Amp Time Delay Fuse Or Breaker	20 Amp Time Delay Fuse Or Breaker	30 Amp Time Delay Fuse Or Breaker

*230V Performance Data Listed

** See installation instructions for side installation details

Projected specifications – subject to change

Specifications UltimateV11-2 Ton Series

GE AVVS Series -230-208V* Heat Pump with Backup Electric Heat & Corrosion Protected AVVS24DCXWA

Voltage	230-208
Features	
Rated Cooling BTU	22,400
Cooling BTU Range (95F Outdoor)	5,000 - 24,000
Max Cooling BTU (115F)	20,200
Max Cooling BTU (75F)	27,800
EER2	8.9
SEER2	16.0
Cooling Watts	2,615
Cooling Amps	11.4
Sensible Heat Ratio (SHR)- Nominal Cool, High Fan	70%
Dehumidification (Pints Per Hour)- Nominal Cooling, High Fan	6.6
Makeup Air CFM	N/A
Refrigerant	R454B
Indoor CFM @ 0.3 ESP (High Fan) Nominal Cooling	700
Heat Pump	
Rated Heat Pump BTU	21,600
Heating BTU Range @47F	5,000-23,000
HSPF2	7.7
Heat Pump COP2 @47F*	2.74
Heating BTU @17F	16,700
Heat Pump COP2 @17F	2.74
Heat Pump Watts	2360
Heat Pump Amps	10.8
Case Dimensions	
Width (In.)	23-5/8
Depth (In.)	24-1/8
Height (In.)	31-7/8
Net Weight (Lbs.)	145
Approx. Ship. Weight (Lbs.)	155
Closest Size For Front Install (Min.)	29-5/8"W x 27-3/4"D
Closest Size for Side Install Using Full Door (Min.)**	29-5/8"W x 29-3/4"D

Important Notice
Equipment used as a primary source for heating or cooling is an integral part of the building in which it is installed. Proper application is essential for satisfactory performance over a wide range of operating conditions. It is strongly recommended that a professional engineer determine proper application.

If this unit is a replacement unit, its specifications and performance may differ from those of the unit it is replacing. For that reason, we again strongly recommend that a professional engineer determine proper application.

Power Connection Requirements (Resistance Heat)

230-208 Volt		
Power Connection Kit	RAK320D	RAK330D
Heater BTU	11,770/9,629	17,060/13,952
Total Watts	3,568/2,940	5,118/4,207
Heater Watts	3,450/2,822	5,000/4,089
Total Heating Amps	15/13.6	21.7/19.7
MCA	20	30
Recommend Protective Device (MOPC)	20 Amp Time Delay Fuse Or Breaker	30 Amp Time Delay Fuse Or Breaker

*230V Performance Data Listed

Projected specifications – subject to change

Specifications UltimateV11-1 Ton Series

GE AVVS Series-230-208V* Heat Pump with Backup Electric Heat & Corrosion Protected AVVS12DCXWA

Voltage	230-208
Features	
Rated Cooling BTU	12,500
Cooling BTU Range (95F Outdoor)	5,200-16,200
Max Cooling BTU (115F)	11,200
Max Cooling BTU (75F)	20,000
EER2	12.0
SEER2	17.0
Cooling Watts	1,050
Cooling Amps	4.9
Sensible Heat Ratio (SHR)- Nominal Cool, High Fan	77%
Dehumidification (Pints Per Hour)- Nominal Cooling, High Fan	2.8
Refrigerant	R454B
Indoor CFM (Hi/Lo) (0.1 ESP)	500/480
Heat Pump	
Rated Heat Pump BTU	11,200
Heating BTU Range @47F	4,500-13,000
HSPF2	8.1
Heat Pump COP2 @47F*	3.5
Heating BTU @17F (Nominal/Max)	9100
Heat Pump COP2 @17F (Nominal/Max)*	2.2
Heat Pump Watts	915
Heat Pump Amps	4.3
Case Dimensions	
Width (In.)	23-5/8
Depth (In.)	24-1/8
Height (In.)	31-7/8
Net Weight (Lbs.)	145
Approx. Ship. Weight (Lbs.)	155
Closest Size For Front Install (Min.)	29-5/8"W x 27-3/4"D
Closest Size for Side Install Using Full Door (Min.)**	29-5/8"W x 29-3/4"D

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If this unit is a replacement unit, its specifications and performance may differ from those of the unit it is replacing. For that reason, we again strongly recommend that a professional engineer determine proper application.

Power Connection Requirements (Resistance Heat)

230-208 Volt			
Power Connection Kit	RAK315D	RAK320D	RAK330D
Heater BTU	8,360/6,838	11,770/9,629	17,060/13,952
Total Watts	2,568/2,122	3,568/2,940	5,118/4,207
Heater Watts	2,450/2,004	3,450/2,822	5,000/4,089
Total Heating Amps	10.7/9.6	15/13.6	21.7/19.7
MCA	15	20	30
Recommend Protective Device (MOPC)	15 Amp Time Delay Fuse Or Breaker	20 Amp Time Delay Fuse Or Breaker	30 Amp Time Delay Fuse Or Breaker

*230V Performance Data Listed

** See installation instructions for side installation details

GE AVVS Series-265V* Heat Pump with Backup Electric Heat & Corrosion Protected AVVS12ECXWA

Voltage	265
Features	
Rated Cooling BTU	12,500
Cooling BTU Range (95F Outdoor)	5,200-16,200
Max Cooling BTU (115F)	11,200
Max Cooling BTU (75F)	20,000
EER2	12.0
SEER2	17.0
Cooling Watts	1,040
Cooling Amps	4.2
Sensible Heat Ratio (SHR)- Nominal Cool, High Fan	77%
Dehumidification (Pints Per Hour)- Nominal Cooling, High Fan	2.8
Refrigerant	R454B
Indoor CFM (Hi/Lo) (0.1 ESP)	500/480
Heat Pump	
Rated Heat Pump BTU	11,000
Heating BTU Range @47F	4,500-13,000
HSPF2	8.1
Heat Pump COP2 @47F	3.5
Heating BTU @17F (Nominal/Max)	9100
Heat Pump COP2 @17F (Nominal/Max)*	2.2
Heat Pump Watts	905
Heat Pump Amps	3.7
Case Dimensions	
Width (In.)	23-5/8
Depth (In.)	24-1/8
Height (In.)	31-7/8
Net Weight (Lbs.)	145
Approx. Ship. Weight (Lbs.)	155
Closest Size For Front Install (Min.)	29-5/8"W x 27-3/4"D
Closest Size For Side Install Using Full Door (Min.)**	29-5/8"W x 29-3/4"D

Power Connection Requirements (Resistance Heat)

265 Volt			
Power Connection Kit	RAK515D	RAK520D	RAK530D
Heater BTU	8,360	11,770	17,060
Total Watts	2,568	3,568	5,118
Heater Watts	2,450	3,450	5,000
Total Heating Amps	9.2	13	18.9
MCA	15	20	30
Recommend Protective Device (MOPC)	15 Amp Time Delay Fuse Or Breaker	20 Amp Time Delay Fuse Or Breaker	30 Amp Time Delay Fuse Or Breaker

Projected specifications – subject to change

Specifications UltimateV10-All Sizes

GE AVES Series- 230-208V* Cooling with Electric Heat & Corrosion Protected

	AVES09DCXXA	AVES12DCXXA	AVES18DCXXA
Voltage	230-208	230-208	230-208
Features			
Rated Cooling BTU	8800/8900	12,400/12,500	17,200/17,300
EER2	12.1/12.0	11.8/11.7	10.9/10.9
SEER2	14.3/14.0	12.8/12.8	12.1/12.0
HSPF2	NA	NA	NA
Cooling Power (W)	735/750	1060/1075	1575/1585
Cooling Power (A)	3.7/3.5	5.6/5.2	8.1/7.4
Sensible Heat Ratio (SHR)	76%	72%	74%**
Dehumidification (Pints Per Hour)	1.8	3	4.2**
Refrigerant	R454B	R454B	R454B
Indoor CFM (Hi/Lo) (0.1 ESP)	420/390	480/440	580/540
Case Dimensions			
Width (In.)	23-5/8	23-5/8	23-5/8
Depth (In.)	24-1/8	24-1/8	24-1/8
Height (In.)	31-7/8	31-7/8	31-7/8
Net Weight (Lbs.)	119	127	141
Approx. Ship. Weight (Lbs.)	132	140	154
Clearance For Front Install (Min.)	3" On All Sides	3" On All Sides	3" On All Sides
Clearances For Side Install (Min.)	5" To Front, 3" On Sides	5" To Front, 3" On Sides	5" To Front, 3" On Sides

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** 18K Dehum Rate and SHR data acquired using medium fan speed. All other models show low fan speed data.

Power Connection Requirements (Resistance Heat)

230-208 Volt	8,800/12,500 BTUh		17,200/17,300 BTUh***		
Power Connection Kit	RAK315D	RAK320D	RAK330D	RAK320D	RAK330D
Heater BTU	8,360/6,838	11,770/9,629	17,060/13,952	11,770/9,629	17,060/13,952
Total Watts	2,568/2,122	3,568/2,940	5,118/4,207	3,568/2,940	5,118/4,207
Heater Watts	2,450/2,004	3,450/2,822	5,000/4,089	3,450/2,822	5,000/4,089
Total Heating Amps	10.7/9.6	15/13.6	21.7/19.7	15/13.6	21.7/19.7
MCA	15	20	30	20	30
Recommend Protective Device (MOPC)	15 Amp Time Delay Fuse Or Breaker	20 Amp Time Delay Fuse Or Breaker	30 Amp Time Delay Fuse Or Breaker	20 Amp Time Delay Fuse Or Breaker	30 Amp Time Delay Fuse Or Breaker

***There is no 15 amp breaker option available for the 18,000 BTUh models due to compliance with UL standard 60335-2-40

Projected specifications – subject to change

Accessories

The GE Zoneline® VTAC Series system requires a set of essential accessories for proper operation.



RAK160W2
Wireless Thermostat
Compatible with V10 models



RAK149F2
Non-Programmable Thermostat
Compatible with V10 models



RAK150VF2
2-Stage Cool/Heat Thermostat
Compatible with V11 and V12 models



RAK180W1
Wireless Energy Management Thermostat
Compatible with V10 models



RAK149P2
Programmable Thermostat
Compatible with V10 models



RAK190V
2-Way Energy Management Thermostat
Compatible with all models



RAA13V
Merv 13 Filter
(Optional, UltimateV12)
18" x 20" x 1" Filter Included With Unit Chassis



Power Connection



Insta-Platform™ (RAVDPLAT)



Wall Plenum
RAVWPT9, RAVWPT15
UltimateV10, V11



Wall Plenum
RAVWPT15B
Cutout: 24"W X 40"H
UltimateV12



Access Panel With Return Grille (RAVRG4)
Cutout: 28-1/8"W X 55-7/8"H



Grille (RAVAL3)
UltimateV10, V11



Grille (RAVAL4)
UltimateV12

Complete Accessory List (Must be ordered separately)

Kit Number	Description
RAK149F2	Non-programmable thermostat-for V10 models only
RAK149P2	Programmable thermostat-for V10 models only
RAK150VF2	Two fan speed thermostat for two stage compressor-for V11 and V12 models only
RAK160W2	Wireless thermostat-for V10 models only
RAK180W1	Wireless energy management thermostat-for V10 models only
RAK190V	Two way communicating, occupancy detection, energy management thermostat (all models)
RAVAL3	Exterior grille-for V10 and V11 models
RAVAL4	Exterior grille-for V12 models
RAVTRANS1CO	Transition plenum (select First Company VTACs to a V10 / V11 / V12 Series)
RAVTRANS2	Transition plenum (AZ75 / AZ85 to a V10 / V11 / V12 Series)
RAVTRANS3	Transition plenum (AZ90/91 to AZ95, 8" or less plenum depth)
RAVTRANS4	Transition plenum (AZ90/91 to AZ95, 8" or more plenum depth)
RAVRG2B	Return air grille for flush door
RAVRG4	Access panel with return air
RAVWPT9	Wall plenum-for V10 and V11 models
RAVWPT15	Wall plenum-for V10 and V11 models
RAVWPT15B	Wall plenum for walls 8"-deep to 15" thick-for V12 models only
RAK315D	230-208 volt direct connect power supply kit, 2.45/2 kW heat, 15 amp (Not for use w/2-ton unit)
RAK320D	230-208 volt direct connect power supply kit, 3.45/2.82 kW heat, 20 amp
RAK330D	230-208 volt direct connect power supply kit, 5/4.08 kW heat, 30 amp
RAK515D	265-volt universal direct connect power supply kit, 2.45 kW heat, 15 amp
RAK520D	265-volt universal direct connect power supply kit, 3.45 kW heat, 20 amp
RAK530D	265-volt universal direct connect power supply kit, 5 kW heat, 30 amp
RAVDPLAT	Insta-Platform™
SHCM10PK	SmartHQ™ connect module - (10 pack)
RAA13V	MERV 13 makeup air filter-for V12 models only

The Selmer Story

Building Something Great

GE Appliances has expanded its production of VTAC product in 2021, with a 5-million-dollar investment and adding positions to the plant in Selmer, TN.

The goal is to provide vital solutions to the current environment and overall air quality. Adding break through Inverter Technology and Makeup Air improves efficiency and energy usage. SmartHQ™ WiFi connection and quick diagnostic capabilities heighten the owner and guest experience.

Designed, engineered and assembled in the U.S., ZONELINE® VTACs are manufactured with a one purpose in mind—**building something great!**



Our Story



"Every VTAC that leaves Selmer is built with precision and pride."



"Building and assembling the Vertical Zoneline is my contribution to improving air quality and the environment."

Providing Support

To see all the Zoneline Product & Training videos, please visit geappliancesairandwater.com

Install & Maintain My Zoneline

[What to Look for in Heating & Cooling Units](#)

[Common Air Conditioner Terminology](#)

[Vertical Air Conditioner Installation Guide](#)

[Service & Support](#)

[Download Zoneline Literature](#)

[What BTU Size Do I Need?](#)

[PTAC Installation Guide](#)

[Accessories for your Vertical Air Conditioner](#)

[Parts & Accessories](#)

[Contact Zoneline Technical Support](#)

[Do I Need Heat Pump or Electric Resistance?](#)

[PTAC Installation Guide](#)

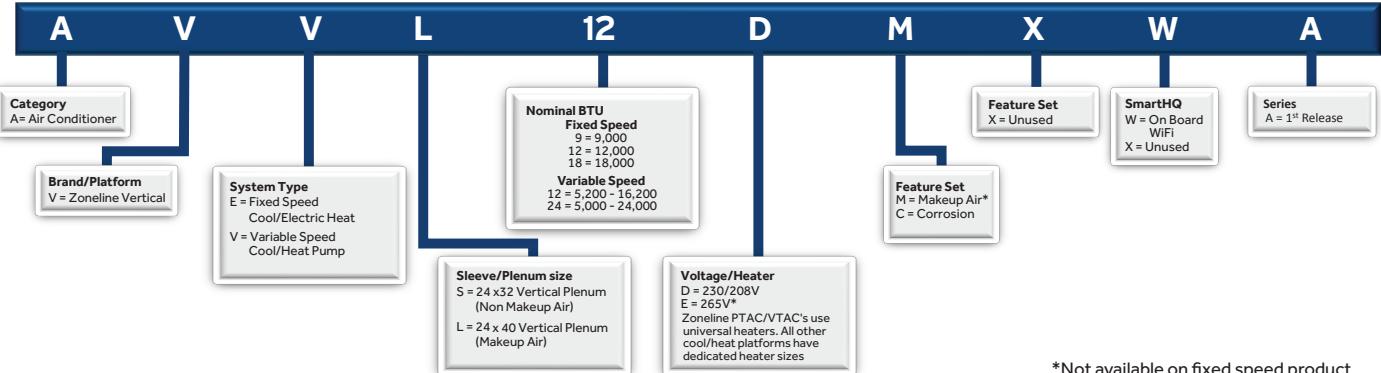
[Selecting the Right Accessories for your PTAC](#)

[How to Clean and Maintain your Zoneline](#)

Contact us at: Hospitality.direct@geappliances.com



Nomenclature



Warranty

For The Period Of

One Year
From the date of the original purchase

GE Appliances Will Replace

Any part of the air conditioner which fails due to a defect in materials or workmanship. During this limited one-year warranty, GE will provide, free of charge, all labor and related service costs to replace the defective part.

Five Years
From the date of the original purchase

Sealed Refrigerating System—if any part of the Sealed Refrigerating System (the Compressor, Condenser, Evaporator, Reversing Valve, Expansion Device, and all connecting tubing) should fail due to a defect in materials or workmanship. During this limited five-year warranty, GE will provide, free of charge, all labor and related service costs to replace the defective part.

Second Through Fifth Year
From the date of the original purchase

Fan Motors, Switches, Heater, Heater Protectors, Solenoids, Expansion Device Motors, Circuit Boards, Auxiliary Controls, Thermistors, Freeze Sentinel, Frost Controls, ICR Pump, Capacitors, Varistors, Indoor Blower Bearing, Makeup Air Fan, and Makeup Air Damper Door System, if any of these parts should fail due to a defect in materials or workmanship. During this additional four-year limited warranty, GE will provide the replacement part free of charge. The customer will be responsible for any labor and related service costs.





GE APPLIANCES
a Haier company

AIR&WATER
SOLUTIONS

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GE Appliances has a policy of continuous improvement of its products and reserves
the right to change materials and specifications without notice.

Appliance Park Louisville, KY 40225

geappliances.com

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