

PEX Ball Valves Limited Warranty

Subject to the terms and conditions of this Limited Warranty ("Warranty"), Jones Stephens warrants that its PEX Ball Valves shall be free from defects in material and workmanship under normal conditions of use when installed by a professional in proper applications for a period of FIVE (5) years.

Scope

The scope of this Warranty includes Jones Stephens PEX Ball Valves for a period of FIVE (5) years from the date of purchase.

How to Obtain Warranty Service

In order to file a claim under the terms of this Warranty, claimant must send written notification to Jones Stephens that a product may be defective along with proof of purchase within 30 days of the suspected failure or defect and within the applicable warranty period via mail or as outlined at the link shown below:

U.S. Mail	Link to Claim Procedure
Jones Stephens Corp. Attn: Warranty Department 3249 Moody Parkway Moody, AL 35004 Phone: 800-355-6637	www.jonesstephens.com

All products alleged to be defective must be sent to Jones Stephens for inspection and testing for determination of the cause of the alleged failure or defect.

Exclusive Remedies

If Jones Stephens determines that a product identified above has failed or is defective within the scope of this Warranty, Jones Stephens will, at its option, repair, replace or refund the purchase price of products which are proved to be other than as warranted.

(Continued on next page.)

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Conditions & Exclusions

In order for the Warranty to be in effect, the applicable Jones Stephens products must be:

- Installed in accordance with the installation instructions provided by Jones Stephens;
- Not exposed to temperatures and/or pressures that exceed the limitations found on specifications for the Jones Stephens product;
- Connected to appropriate water and power supplies;
- Installed by a licensed professional in accordance with applicable building, mechanical, plumbing, electrical or other applicable code requirements; and
- Show no evidence of tampering, mishandling, neglect, accidental damage, modification or repair without the approval of Jones Stephens or damage done to the product by anyone other than authorized personnel.
- Installed in an end-use environment intended for the Product;
- In its originally installed location; and

In addition to the conditions above, this Warranty does not apply when product failure or resulting damages are caused by:

- Exposure to temperatures and/or pressures that exceed the limitations for the Product;
- Faulty installation;
- Misuse, tampering, mishandling, neglect or accidental damage;
- Components not manufactured or sold by Jones Stephens;
- Exposure to ultraviolet light;
- Abnormal operating conditions;
- Any other cause beyond the control of Jones Stephens; and
- Water pressures and flow conditions outside the working conditions of this product

Disclaimer & Limitation of Liability

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