

# **CROWN LIFETIME WARRANTY**

## **CONSUMER WARRANTY INFORMATION LIMITED WARRANTY**

### **MEGA-STOR "MS"**

#### **STAINLESS STEEL INDIRECT WATER HEATER**

By this warranty statement Crown Boiler Co. of Philadelphia, Pennsylvania issues a limited warranty subject to the terms and conditions stated below. This limited warranty applies to the stainless steel indirect-fired water heater series labeled MEGA-STOR. This warranty is issued only to the first purchaser at retail and only when the indirect-fired water heater is installed at the original installation site.

#### **LIMITED WARRANTY ON MEGA-STOR TANK ASSEMBLY (Residential Use Only):**

Crown Boiler Co. further warrants that the stainless steel tank, stainless steel coil and stainless steel clean out cover shall be free of leaks during normal use and service for as long as the original purchaser owns the home in which the MEGA-STOR tank has been installed. Residential use is defined as a single or two-family residence.

#### **LIMITED WARRANTY ON MEGA-STOR TANK ASSEMBLY (Commercial Use Only):**

Crown Boiler Co. further warrants that the stainless steel tank, stainless steel coil and stainless steel clean out cover shall be free of leaks during normal use and service for a period of 5 years from date of installation when installed in commercial buildings, multiple family dwellings (other than single or two-family), or institutional applications.

#### **LIMITED ONE YEAR WARRANTY ON ALL MEGA-STOR COMPONENT PARTS MANUFACTURED BY OTHERS:**

Crown Boiler Co. warrants that its indirect-fired water heater labeled MEGA-STOR to be free from defects in material and workmanship, under normal usage, for a period of one year from the date of original installation. In the event that any part of such a water heater is found to be defective in material or workmanship during this one year period, than Crown Boiler Co. will repair or replace, at its option, the defective component parts (consist of the Honeywell Aquastat and the silicon gasket).

#### **THIS WARRANTY DOES NOT COVER:**

1. Any component parts that are part of the indirect-fired water heater system but not furnished by Crown Boiler Co. as part of the residential indirect-fired water heater.
2. This warranty does not cover expenses for removal or reinstallation. The homeowner will be responsible for the cost of removing and reinstalling the alleged defective part or its replacement and all labor and material connected therewith, and transportation to and from Crown Boiler Co.
3. This warranty cannot be considered as a guarantee of workmanship of an installer connected with the installation of the Crown indirect-fired water heater, or as imposing on Crown Boiler Co. liability of any nature for unsatisfactory performance as a result of faulty workmanship in the installation, which liability is expressly disclaimed.
4. Any indirect-fired water heater operated at water temperatures over 150°F and water pressure over 150 P.S.I.
5. Any failure or malfunction resulting from improper or negligent operation, accident, abuse (including freezing).
6. Any failure or malfunction resulting from failure to keep the tank full of potable water, free to circulate at all times and with the tank free of damaging sediment.
7. Any indirect-fired water heater that is used for non-potable applications such as pool or process heating.
8. Any indirect-fired water heater that is installed in a residence containing any type of water softener system that is not installed and maintained in accordance with the manufacturer's specifications.
9. Any indirect-fired water heater that has potable water with the following characteristics: chloride levels in excess of 80 PPM, measurable amounts of any compound containing chlorine, or PH less than 6.0 or greater than 8.0.

This warranty is subject to the condition that the residential indirect-fired water heater must have been installed by a heating contractor whose principal occupation is the sale and installation of plumbing, heating and/or air conditioning equipment.

**IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY SHALL BE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY. CROWN BOILER CO. EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.**

In order to obtain warranty service under this warranty, the consumer must notify the installer, who in turn, will notify Crown Boiler Co. If this action does not result in warranty service, the homeowner or installer should write to Crown Boiler Co., at 3633 "I" Street, Philadelphia, Pa. 19134, giving full details in support of the claim. The notification must include the customer's name and address, serial number of the indirect-fired water heater and proof of the date of purchase. In order to obtain coverage under this warranty the consumer is required to fill out and return the attached warranty registration within thirty (30) days of purchase. This is our exclusive written warranty. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

**CROWN BOILER CO.**

Customer Services Dept. 3633 I St., Philadelphia, PA 19134

AP 04.01.02 10M