

XR401

TCONT401AN21MA

2 Heat (Gas, Oil* or Elec) / 1 Cool / Heat Pump

(Factory set for 2H/1C gas applications)

Electronic Non-Programmable 3 - 9 Wire Hookup (2 for outdoor sensor)

ALL phases of this installation must comply with NATIONAL, STATE AND LOCAL CODES

Note: Read the entire instruction manual before starting the installation.

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Introduction

TCONT401AN21MA is a digital non-programmable 2Heat/1 Cool/Heat Pump/Heat-Cool wall mounted low voltage (24VAC) Comfort Control with backlit LCD and keypad. It maintains room temperature by controlling the operation of heating, cooling and heat pump systems. The Comfort Control is easily configured for heat pump or cooling only and gas or electric heat applications via the user friendly Installer Setup menu. The Comfort Control features include separate heating and cooling setpoints, selectable auto or manual changeover, adjustable energy saving mode, adjustable filter reminder, outdoor temperature sensing, LitePort technology for extended system diagnostics and fault notification. Setup selections and diagnostics are stored indefinitely in the Comfort Controls nonvolatile memory eliminating the need for battery backup.

Safety Considerations

Read the following manufacturer instructions carefully. Follow all local codes during installation. All wiring must conform to local and national electrical codes. Improper wiring or installation may damage comfort control. Recognize safety information. This is the safety alert symbol Nhen you see this symbol on the equipment and in the instruction manual, be alert to the potential for personal

Understand the signal words DANGER, WARNING and CAUTION. These words are used with the safety-alert symbol. DANGER identifies the most serious hazards which will result in severe personal injury or death. WARNING signifies a hazard which **could** result in personal injury or death. CAUTION is used to identify unsafe practices which could result in minor personal injury or product and property damage.

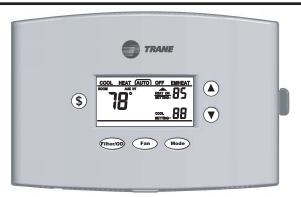


FIG Application

Heat Pump or A/C	
1 Stage Heat Pump**, 1 Stage Aux Heat.	Fig. 5
1 Stage Heat Pump**, 0 Stage Aux Heat.	Fig. 5
1 Stage Cool, 2 Stage Heat (Gas, Electric or Oil*).	Fig. 3
1 Stage Cool, 1 Stage Heat (Gas, Electric or Oil*).	Fig. 4
1 Stage Cool, 0 Stage Heat.	Fig. 4
0 Stage Cool, 2 Stage Heat (Gas, Electric or Oil*).	Fig. 3
0 Stage Cool, 1 Stage Heat (Gas, Electric or Oil*).	Fig. 4

- * Requires external relay for oil furnace applications.
- ** External TAYPLUS103A required for dual fuel applications.

BAYSEN01ATEMPA required for outdoor temperature sensing and display

SYSTEM MODE: Heat, Cool, Auto, Emergency Heat and Off FAN MODE: Auto or On

Product Specifications

- Power Source: 20-30VAC, Class II, 50/60Hz.
- Cooling setpoint temperature range: 65F 90F, 18.0C - 33.0C, 1F and 0.5C resolution.
- Heating setpoint temperature range: 40F-85F, 5.0C 30.0C, 1F and 0.5C resolution.
- Default set points: 68F, 20.0C Heat, 78F, 25.5C Cool
- Storage Range: -40F to 140F, 5% 90% RH noncondensing.
- Operating Temperature range: 32F 110F, 5 90% RH non-condensing.
- Outdoor Temperature Display Range: -40F 140F.
- Minimum Cycle Off Time Delay: Cooling 5 minutes, Heating - 1 minute.
- Use minimum 18 gauge NEC approved control wiring.

A CAUTION

To prevent shortening its service life, the control should not be installed until construction is completed.

Installation Comfort Control - Location

The Comfort Control should be mounted approximately 60" (1.5m) off the floor on an interior partition wall. Never install the Comfort Control on an outside wall.

For proper temperature sensing, avoid mounting the Comfort Control where it will be exposed to heat radiated from lamps, sun light, fireplaces or any other radiant heat sources.

Avoid locations close to windows, behind doors or alcoves with poor air circulation, adjoining outside walls, or doors that lead to the outside.

Select a location that prevents the Comfort Control from being directly exposed to air currents from supply registers.

Mount the Comfort Control on a section of interior wall that does not contain hot and cold water pipes or ductwork.

Outdoor Sensor - BAYSEN01ATEMPA - LocationCareful consideration of the following recommendations will help the outdoor sensor provide continuous accurate readings:

- 1. Mount the outdoor sensor on the north facing side of the building in an area where it is exposed to freely circulating airflow and out of direct sunlight.
- Do not allow hot air airflow from the attic or drafts from inside exterior walls to bias the sensors operation. Always seal the hole where control wiring passes to the outside of the structure. Use non-hardening caulk, putty, or insulation.
- 3. Avoid locations such as near dryer vents or placing the sensor close to, or directly above the outdoor unit where it would be exposed to hot discharge air from the condenser fan.
- Maximum length of field wiring cable to sensor is 200 feet.
- 5. Minimum wire gauge is 18AWG.

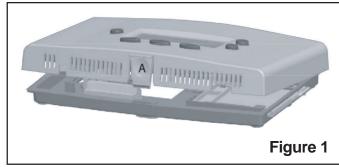
Mounting and Wiring

- 1.Turn OFF all power to heating and cooling equipment.
- 2. If an existing thermostat is being replaced:
 - a. Remove existing thermostat from wall.
 - b. Disconnect wires from existing thermostat, one at a time. Be careful not to allow wires to fall back into the wall.
 - c. As each wire is disconnected, record wire color and terminal marking.
 - d. Discard or recycle old thermostat.

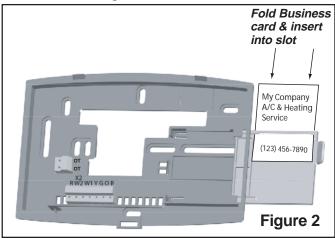
Mercury is a hazardous waste and MUST be managed properly. If the Comfort Control is replacing a thermostat that contains mercury in a sealed tube, do not place your old thermostat in the trash. Contact your local waste management authority for instructions regarding recycling and the proper disposal of an old thermostat.

3. Separate the control from the mounting base to expose mounting holes by pressing the release button A on the bottom of the control with the thumb of one hand while gripping the subbase by the mounting holes with the

other hand. Lift out and up. See Figure 1.



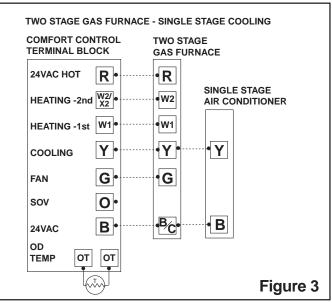
4. Slide the mounting base drawer out to expose all the mounting holes. Route control wires through the large hole in mounting base.

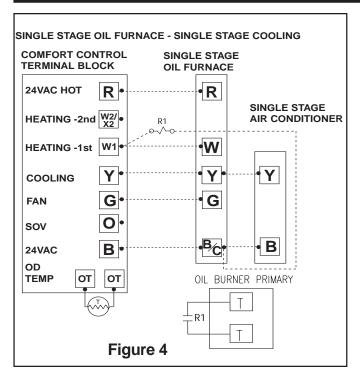


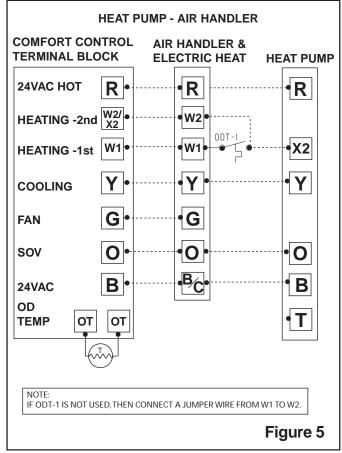
Level mounting base against wall (for aesthetic value only) and mark wall through 2 mounting holes. See Figure 2.

- 5. Drill two mounting holes in wall where marked.
- 6. Secure mounting base to wall with 2 screws (use anchors provided if needed). Additional mounting holes are available for more secure mounting if needed.

 Make sure all wires (including the 2 outdoor sensor wires) extend through hole in mounting base.
- 7. Adjust length and routing of each wire to reach proper terminal on the connector block on mounting base. Strip only 1/4-in. of insulation from each wire to prevent adjacent wires from shorting together when connected.







- 8. Match and connect control wires to proper terminals on the connector block. (See figures 3, 4 & 5).
- 9. Push any excess wire back into the wall and <u>seal the hole</u> to prevent air leaks.

Note: Air leaks in the wall behind the control can cause improper operation.

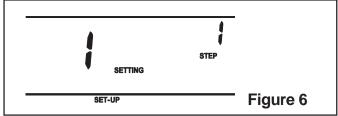
- 10. Check the operation of the business card drawer. Verify that it slides in and out without binding.
- 11. Reinstall the control on its mounting base by aligning the control at the top of the mounting base. Swing the control downward and gently press the bottom of control into position until latch button A engages. See Figure 1.
- 12. Turn ON power to the heating and cooling equipment.

SETUP

Enter INSTALLER Setup:

(See Table 3, step 1 - 33 for option details)

- 1.) Set System Mode to OFF
- 2.) Set Fan to AUTO
- 3.) Press and hold Mode and Up Arrow at the same time.
- 4.) SET-UP will appear on display. See Figure 6.



When applying this Comfort Control in <u>DUAL FUEL APPLICATIONS</u> using a two-stage gas or oil furnace, select Single Stage Heat (a setting of 1) for Heater Stages in Step 8 of Installer Setup and wire according to the external dual fuel kit instructions. See Table 3.

Enter USER Setup:

(See Table 3, step 40-50 for option details)

Press and hold Mode and Fan at the same time.

Note: Allow a minimum of 5 seconds after saving selections (Step 99 - SA) for the control to write selections to memory. If power is lost or removed prior to the 5 second elapsed time, the selections may be lost and must be reentered. If the SERVICE icon is flashing on the control LCD, press any key and check / re-enter setup choices.

Keypad Navigation:

Use the Mode and Fan buttons to navigate forward and backward through the configuration and Manual Test Mode steps.

Press Mode to advance forward to the next step. Press Fan to return to the previous step.

Use the Up and Down arrow buttons to select or change setup options.

Lock - Unlock Keypad:

Press and hold Up Arrow and Down Arrow at the same time. ("Keypad Locked" will display on LCD screen)

Defeat Equipment Time Delay:

(Current Cycle only) Press Mode and Down Arrow at the same time.

Checkout

There are two methods of verifying that the Comfort Control operates the system as intended.

Method 1: Normal Mode

This can be accomplished by pressing the appropriate keypad button(s) to cycle the system through each of the available modes and increasing or decreasing the setpoint to activate and deactivate the cycle.

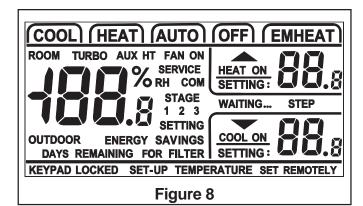
The minimum on and off cycle time delays, selected during the setup, will be enforced. Press the appropriate keypad button for the filter timer, outdoor temperature display and energy savings features to verify they are set to the end user's desired preference.

Method 2: Manual Test Mode

The Comfort Control's load outputs can be verified using the manual test mode. See Table 1 for navigating through the manual test mode steps.

To Enter The Manual Test Mode:

- 1.) Set System Mode to OFF
- 2.) Set Fan to AUTO
- 3.) Press and hold Mode and Down Arrow at the same time.



The Manual test mode will time out and return to normal operation after 1 minute from the last key press.

NOTE: The manual test mode allows the installer to energize the G fan relay, Table 1, Step 70, and then advance to Step 72 to energize the Y compressor output with the fan still operating. It is recommended that this method be used to prevent damage to the compressor.

Table 1 Manual Test Mode						
Menu Item (Press Mode or Fan)	Default	Setting (Choices) (Press Up or Down arrow)	Step (Press Mode or Fan)			
G - Fan Relay	Off	On / Off " 5 "	70			
Y - Compressor Contactor (G - must be ON)	Off	On / Off "J"	72			
O - Switch Over Valve	Off	On / Off "HE"	74			
W1 - Heating relay	Off	On / Off ""	75			
W2 - Heating relay	Off	On / Off "12"	76			
LCD "5["	==	All Icons On (See Fig. 8) All Icons Off	78			
Factory Use Only	step 80 a	I hold MODE to advance to nd press "\$" Energy sey to exit.	79 - 82			

Note: Press "\$" Energy Savings key to exit manual test mode at any time - Step 70 78.

	Table 2							
T deg F	RESISTANCE (OHMS X 1000) 10K THERMISTOR	T deg F	RESISTANCE (OHMS X 1000) 10K THERMISTOR	T deg F	RESISTANCE (OHMS X 1000) 10K THERMISTOR			
-15	138.9	35	30.0	80	9.3			
-10	117.7	40	26.1	85	8.3			
-5	99.9	45	22.7	90	7.3			
0	85.1	50	19.9	95	6.5			
5	72.7	55	17.4	100	5.8			
10	62.3	60	15.3	105	5.2			
15	53.5	65	13.5	110	4.7			
20	46.1	70	11.9	115	4.2			
25	39.8	75	10.5	120	3.8			
30	34.5							

Control Setup

						_				
Table 3		INSTALLER	SETUP (ISU)					USER SETUP (USU)		
1. Set System MO 2. Set FAN to AUT 3. Press and hold	О.		at the same tin	ne.		1. Press and hold on the normal d		nd FAN at the same time reen.		
Menu Item	Factory Setting	(Press U	(Choices) P or DOWN row)	Step (Press Mode or Fan)		Menu Item	Default	Setting (Choices) (Press UP or DOWN arrow)	Step (Press Mode or Fan)	
			dvance to step 9							
Error Count	0	None		1		Temperature Display	0	0 = Fahrenheit 1 = Celsius	40	
Software Version		None		2		Auto or Manual Changeover	1	0 = Manual 1 = Auto	41	
Configuration Signature - LoByte		None		3	-	Setpoint Deadband	3	2 - 10 Degrees Fahrenheit 1.5 - 5.0 Degrees Celsius	42	
Configuration Signature - HiByte		None		4		Waiting Icon	1	0 = Disable 1 = Enable	43	
System Type	1	1 = AC 2 = HP		5						
Compressor Stages	1	0 = None 1 = Single Sta	ge	6		Cooling Droop	1	0 = Off 1 = 1 Degree 2 = 2 Degrees	44	
Indoor Heater Type	1	1 = Gas, Oil 2 = Electric		7		Energy Savings - Cooling Setpoint Offset	5	0 - 25 Degrees Fahrenheit 0 - 15 Degrees Celsius	45	
Indoor Heater Stages	2	0 = None 1 = Single Sta 2 = Two Stage		8		Energy Savings - Heating Setpoint Offset	5	0 - 45 Degrees Fahrenheit 0 - 25 Degrees Celsius	46	
Outdoor Sensor	0	0 = None 1 = Has Senso	or	9						
Cooling Cycle Fan ON Delay	0	0 - 30 Seconds	s	15		Indoor Filter Timer Method	0	0 = Calendar Days 1 = Fan Run Time Days	47	
Cooling Cycle Fan OFF Delay	0	0 - 90 Second	s	16		Indoor Filter Reminder - Days	30	1 - 180 Days 0 = Disable	48	
Compressor Heating Fan ON Delay	0	0 - 30 Second	s	17						
Compressor Heating Fan OFF Delay	0	0 - 90 Second	s	18		Calibrate Indoor Temperature	0	Calibrated Room Temperature + / - 5 Degrees (1/2 degree increments)	49	
Compressor Cooling Cycles Per Hour	3	2 - 6 Cycles po	er Hour	19	Calibrate Outdoor Temperature (Enabled in step 9) Calibrated Outdoor Temperature + / - 5 Degrees (1/2 degree increments)			50		
Compressor Cooling Cycle Minimum On Time - Minutes	3		15 Minutes - 7 Minutes - 5 Minutes	20	Exit User Setup (Press Mode) SA CA = Cancel 99 SA = Save (Exit) US = Default User Settings					
Compressor Heat Stage 1 Cycles Per Hour	3	2 - 6 Cycles po	er Hour	23	Note: Pressing the Energy Savings Key (\$) anytime during setup will advance to step 99. Step 99 - Make setting selection and then press MODE to exit.					
Compressor Heat Stage 1 Minimum ON Time - Minutes	3		15 Minutes - 7 Minutes - 5 Minutes	24	sele SAv	CAncel = Cancel Selections for current session and return to previous session elections. Abec = Save selections Ser = Default user settings				
Heater Stage 1 Cycles Per Hour	3	2 - 6 Cycles po	er Hour	27		Steps 15 & 17: Do not select a Comfort Control on-delay if the Comfort-R airflow profile is selected for a variable speed indoor unit.				
Heater Stage 1 Minimum ON Time - Minutes	3	Gas Heat: 3 - 15 Minutes	Electric Heat: 1 - 15 Minutes	28	Steps 16 & 18: Do not select a Comfort Control blower off-delay unless the indoor unit blower off-delay has been disabled.					
Heater Stage 2 Cycles Per Hour	5	2 - 6 Cycles pe	er Hour	29	Steps 27 - 30 not available when Step 8 is set to "0".					
Heater Stage 2 Minimum ON Time - Minutes	3	Gas Heat: 3 - 15 Minutes	Electric Heat: 1 - 15 Minutes	30		o 50 not available w		Step 8 is set to "1". 9 is set to "0".		
Control Response Rate	0	0 = Normal 1 = Fast	I	33	Steps 17 - 18 & 23 - 24 not available when Step 5 is set to "1". Step 6 cannot be changed when Step 5 is set to "2".					
Press Mode to advance to User Setup choices step 40 - 49				Steps 15 - 16, 19 - 20 & 41 - 42, 44 are not available when Step 6 is set to "0".						
Exit Installer Setup SA SA = Save 99 (Press Mode) CA = Cancel (Exit)				1 '		•	hen Step 8 is set to "0" & Step			
,		CL = Clears hi Service I CS = Clear Se	Data Only tups		Changing Step 5 to "2" will change the default settings for Step 6, 7 and 8.					
		FA = Factory o	lefault settings					s with a heat pump affection since this control is 2		

Troubleshooting

Table 4 Troubleshooting							
Symptom	Possible Cause	Action					
Display will not come on.	Blown fuse or tripped circuit breaker. Furnace power switch OFF. Furnace blower compartment door or panel loose or not properly installed.	Replace fuse or reset breaker. Turn switch to ON. Replace door panel in proper position to engage safety interlock or door switch.					
Indoor temperature display is incorrect.	Temperature display needs calibration.	Calibrate Sensor - User Setup Step 49.					
Outdoor temperature display is incorrect.	Temperature display needs calibration.	Calibrate Sensor - User Setup Step 50. Disconnect outdoor sensor from controls terminal block and check the sensor and field wiring reisitance value - Table 2.					
Outdoor temperature display shows "" and Service indicator on solid.	Outdoor temperature sensor open or shorted Outdoor sensor field wiring open or shorted	Replace outdoor sensor. Check / repair outdoor sensor field wiring.					
Cannot set Heating setpoint above 80 degrees	Deadband between Heating and Cooling set to high	Decrease Deadband setting - User Setup Step 42.					
Service indicator Flashing on and off.	Control EEPROM write error.	Press any key and Check / Re-enter Setup Choices.					
Service indicator solid on and "" in temperature display.	Indoor temperature sensor open or shorted	Replace Control					
Temperature setting will not change. (Example: Cannot set heating higher or cooling lower).	Upper and/or lower temperature limits were reached. "Keypad locked" is displayed on LCD.	Check the temperature setpoints: Heating limits are 40 - 85F. Cooling limits are 65 - 90F. Unlock keypad - press Up+Down arrow together until icon disappears.					
Room temperature overshoots when Energy Savings Key (\$) is used or the Heat/Cool settings is changed more than 2 degrees.	Oversized heating or cooling equipment. Control can not respond fast enough to prevent overshooting.	Set Control Response rate to "Fast" - Step 33.					
Heating will not come on.	System Mode not set to Heat. Minimum off time delay being enforced. Loose connection to control or system. Heating system requires service or control requires replacement.	Set Mode to heat and raise the setpoint above room temperature. If heating does not come on within 5 minutes, Check Heating. Check - Repair connections. Repair system / Replace control.					
Cooling will not come on.	System Mode not set to Cool. Minimum off time delay being enforced Loose connection to control or system. Cooling system requires service or control requires replacement.	Set Mode to cool and lower the setpoint below room temperature. If cooling does not come on within 15 minutes, contact servicer. Repair connections. Repair system / Replace control.					
Cool ON or Heat ON is displayed, but no warm or cool air is coming from the registers.	The heating equipment turns on the fan when the furnace has warmed up to a setpoint. Heating or cooling equipment is not operating.	Wait one minute after Heat ON is displayed and then check the registers. Check Heating and Cooling system.					
Control does not respond to keypad presses.	"Keypad locked" is displayed on LCD. Keypad failure.	Unlock keypad - press Up+Down arrow together until "Keypad locked" appears. Replace Control.					
Fan does not operate properly in heat or cool mode.	Incorrect wiring. Heating or cooling equipment inoperative.	Correct wiring. Repair system.					
Fan runs all the time.	Fan mode set to ON. Shorted control wiring.	Set fan mode to AUTO. Check / Repair wiring.					
Cooling cycle too fast or too slow. (Narrow or wide temperature swing).	The location of the control and/or the size of the cooling system may be influencing the cycle rate.	Verify cycle rate adjustment Step 19.					
Heating cycle too fast or too slow. (Narrow or wide temperature swing).	The location of the control and/or the size of the heating system may be influencing the cycle rate.	Verify cycle rate adjustment Step 27.					

Features

Cycle Rate

The selected number of system cycles per hour. If the cycle rate were set to 3, each cycle would be 20 minutes long. The total ON and/or OFF times depends on actual indoor space load. A shorter cycle rate (more cycles per hour) may be desired for Heating in order to maintain a tighter control on indoor setpoint. A longer cycle rate may be desirable for Cooling so the system has the opportunity to remove moisture from the air and improve indoor comfort.

Auto Changeover

When the system mode is set to AUTO, the control automatically switches between heating and cooling modes to maintain the desired comfort level.

Setpoint Deadband

The number of degrees separating Heating and Cooling setpoints. The amount of separation between mode setpoints is user defined between 2 and 10 degrees. When the control is set to AUTO, and the cooling setpoint is changed to a cooler setting, the heating setpoint also changes to maintain the selected degrees separation. The same action occurs when the heating setpoint is changed to a warmer temperature.

Backlit Display & Keys

The liquid crystal display and the keypad will illuminate whenever a keypad button is pressed to improve control visibility. The back light stays on for 10 seconds after the last key press.

Cooling Droop

Cooling Droop is an automatic function that cycles the compressor on to improve indoor comfort by removing moisture from the air. The Droop cycle is activated when temperature is at or below the cooling temperature setpoint. When this function is active, the control will control temperature at 1 or 2 degrees below cooling setpoint. The Droop cycle is deactivated when the temperature rises above the cooling setpoint.

Energy Savings

The Energy Savings mode provides energy savings by offsetting the indoor setpoint to a cooler temperature setting for heating and a warmer temperature setting for cooling.

The Energy Savings mode is activated by pressing the Energy Savings key "\$" on the control's keypad. Pressing the Energy Savings key "\$" again deactivates the Energy Savings mode. Pressing and holding the Energy Savings key "\$" provides quick access to the setpoint offset for both heating and cooling.

Filter Reminder

"FILTER" will automatically flash to remind the homeowner that it is time to change the filter once the preset time has expired. Pressing the "Filter/OD" keypad button resets the internal clock timer. Once the timer has been reset, the number of days remaining until the next filter change can easily be determined by simply pressing the "Filter/OD" keypad button once more. Pressing and holding the "Filter/OD" keypad button provides quick access to the filter timer value.

Keypad Lock

Locking the control's keypad can help prevent unwanted tampering or changing the thermostat settings by pressing the controls UP and DOWN arrow keypad buttons at the same time and holding for 2 seconds. "Keypad Locked" will be displayed on the LCD. Repeating this combination unlocks the keypad and the "Keypad Locked" will disappear.

Business Card Drawer

The drawer attached to the mounting base of the control is designed to provide a convenient location for the home owner to locate their local servicer. A standard business card can be folded and inserted into the slot on the drawer to remind the User whom to call when service is required.

LitePort

LitePort is a patented feature that allows the servicer access to extended real-time and history data events stored in the Comfort Controls memory.

Manual Test Mode

The built in Manual Test Mode allows the servicer to quickly and easily test the control's individual control outputs and makes diagnostic procedures a snap. Set the Mode to OFF, set the Fan to AUTO, and press the MODE and DOWN arrow keypad buttons at the same time and hold for 2 seconds. See Table 1, steps 70-78 for details.

Default Factory Settings

The thermostat is shipped with a set of factory default settings. The factory default settings can be restored at any time using the control configuration menu. (See Table 3, step 99).

Service Indicator

The "SERVICE" indicator automatically flashes when an internal fault or error has been detected by the Comfort Control.

Minimum Off Time Delay Override

Minimum Off time delays can be overridden for the current cycle by pressing the Mode and Down arrow keys at the same time for approximately 2 seconds. It may be necessary to lower the indoor setpoint for cooling or increase the setpoint for heating to activate the system. Minimum off time delays will be enforced on the next cycle.

Wait Indicator

"Waiting" will illuminate when the indoor setpoint is moved in the direction of calling for additional system capacity. "Waiting" indicates system time delays are being enforced and that the control is adjusting to the new settings.

Calibrate Indoor Temperature

This option allows calibration of the room temperature sensor. The selected number is number of degrees, plus or minus, which will be added to actual temperature. The number can range between + 5 and - 5 degrees in 1/2 degree increments. Factory default is 0. This adjusted value will be used as actual temperature for both display and control action. For example, if 2 is selected, 72 degrees actual will read 74 degrees.

Calibrate Outdoor Temperature

This option allows calibration of the outdoor temperature sensor. The selected number is number of degrees, plus or minus, which will be added to actual temperature. The number can range between + 5 and - 5 degrees in 1/2 degree increments. Factory default is 0. This adjusted value will be used and displayed as actual temperature. For example, if 2 is selected, 72 degrees actual will read 74 degrees.

Outdoor Temperature Sensor

With the outdoor sensor installed and enabled, outdoor temperature can be displayed on the Comfort Controls display by simply pressing the Filter/OD button.

Control Response Rate

A set of higher gain Proportional-Integral control constants can be chosen to increase the responsiveness of the temperature control performance.

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