



Pfister™ Lifetime Mechanical & Pfinish Warranty Covers Pfinish & Pfunction for as Long as You Own Your Home

Pfister™ provides the following Warranties for its products. Proof of Purchase may be required in order to obtain any of the benefits set forth below. (Commercial applications limit the duration of the warranties provided below).

Limited Warranties: Pfister™ warrants that for as long as the original purchaser owns the home in which the Pfister™ product (the “Product”) is originally installed, the Product will be free of all defects in material and workmanship that would impair the intended and proper use of the Product. If the Product is installed in a commercial application, the above mechanical warranty shall be limited for a period of ten (10) years from the date of purchase of the Product.

Pfister™ warrants against deterioration of the Product’s finish for as long as the original purchaser owns the home in which the Product is originally installed. If the Product is installed in a commercial application, the above finish warranty for Products that do not contain the Pforever finish shall be limited to a period of five (5) years from the date of purchase.

Exclusive Remedy: In the event of any defect in the Product that breaches the foregoing warranties, Pfister™, at its option, will repair or replace the defective part of the Product. Repair or replacement of the Product is the exclusive remedy. For any remedy under this warranty, Pfister™ is to be notified describing the problem. In order to notify Pfister™ and receive assistance or service under this warranty, the original purchaser may: (1) call 1-800-Pfaucet (1-800-732-8238) for a consumer service representative who can assist you, or (2) write consumer service department c/o Pfister™ Inc., 19701 DaVinci, Lake Forest, CA 92610, and include a description of the problem, model number, your name, address, phone number and approximate date of purchase, or (3) email Pfister™’s customer service department by going to www.pfisterfaucets.com, or (4) notify the location or distributor from which the Product was purchased. In any case, you may be required to return the Product to Pfister™ for inspection and proof of purchase may be required.

Limitations and Exclusions: Pfister™ WILL NOT BE LIABLE FOR ANY OTHER DAMAGES OR LOSSES, INCLUDING, BUT NOT LIMITED TO, INCIDENTAL AND/OR CONSEQUENTIAL DAMAGES, REGARDLESS OF THE LEGAL THEORY ASSERTED, INCLUDING ANY CLAIM OR BREACH OF WARRANTY HEREUNDER OR ANY OTHER CAUSE, AND WHETHER ARISING IN CONTRACT OR IN TORT (including negligence and strict liability).

Pfister™ has the right to discontinue or modify any product at any time. Some states do not allow limitations or exclusions of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

The above warranties do not cover damage resulting from improper maintenance, repair, cleaning or installation, misuse, abuse, alterations, accidents or acts of God.