

WARRANTY INFORMATION

Limited Warranty

Brasstech, Inc. ("Brasstech") warrants to the original consumer residential purchaser ("Original Purchaser") that if a Brasstech product ("Product") is confirmed upon inspection to be defective in materials or workmanship during the warranty periods described below, Brasstech will, at its option, either repair or replace the Product with a similar current model of the Product. If repair or replacement is not commercially practical or cannot be made in a timely manner, then Brasstech will provide a refund for the Product.

Warranty Periods and Coverage

Product Finishes

- PVD, Powder Coat Epoxy, including Oil Rubbed Bronze (10B) and Polished Chrome (26) finishes on Products other than Drains are warranted as long as the Original Purchaser owns their home.
- Satin Gold (24S) is warranted for one (1) year from date of purchase by the Original Purchaser.
- Uncoated or "living" finishes, which have no warranty*. These include 03N, 03W, 08W, 25 and 25S.
- All other finishes, including the rustic finishes, are warranted for ten (10) years from date of purchase by the Original Purchaser.

Drain Finishes

- Powder Coat Epoxy, Polished Chrome (26), Satin Chrome (26D), Oil Rubbed Bronze (10B), Forever Brass PVD (01), Satin Brass PVD (04), Satin Bronze PVD (10) and Stainless Steel PVD (20) finishes on kitchen, bath or lavatory drains of all types ("Drains") are warranted for one (1) year from date of purchase by the Original Purchaser.
- All other Drain finishes have no warranty.

Functionality

- All Product parts except valves are warranted for 10 years from date of purchase by the Original Purchaser.
- Ceramic disc valves for the lavatory faucet, tub/shower and roman tub are warranted for as long as the Original Purchaser owns the home.
- All other valves (balance pressure, thermostatic, etc.) are warranted for one (1) year from date of purchase by the Original Purchaser.

Exclusions from Coverage

This Warranty does not cover labor charges or associated costs for, or damages occurring during the removal, transportation, return or installation of Products or replacement Products. This Warranty does not cover damage or defects due to normal wear and tear, misuse, abuse, hard water, improper storage, improper handling, improper maintenance**, improper installation*** or uses other than normal household usage****.

This warranty is non-transferable.

Limitations on Remedies

In no event will Brasstech be liable for incidental or consequential damages (such as labor charges), whether based on breach of express or implied warranty, breach of contract, negligence, strict liability or any other legal theory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so, the above limitation or exclusion may not apply to you. Any implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, are limited to the duration of this written warranty. Some states do not allow limitations on how long an implied warranty may last, so the above limitation may not apply to you.

Warranty Service

To obtain service under this Warranty, please contact your Product dealer. If you are unable to locate your dealer, please call 949-417-5207 or access the Brasstech, Inc. website at www.brasstech.com. Proof of purchase, such as the original receipt, is required for the dealer to issue credit to the consumer. The dealer must be an authorized dealer and the product must be purchased in the original manufacturer's packaging (display items excluded).

State Remedies

This Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

* **Uncoated and Living Finishes** Uncoated finishes such as Polished Brass Uncoated (03N) and living finishes such as Weathered Brass (03W), Weathered Copper (08W), Polished Silver (25) and Satin Silver (25S) do not naturally weather and change color over time. Living and uncoated finishes are not warranted.

**** Maintenance** Proper maintenance is required to preserve all finishes. Do not use any abrasive cleaners, alcohol, ammonia, detergents, or brass or silver polish on the Products. For complete care requirements and recommendations, please visit our website at www.brasstech.com.

***** Proper Installation** Products must be installed in accordance with the manufacturer's installation instructions supplied with the Products. For example, pipes must be flushed before faucet installations, because solder and other debris may damage ceramic discs. You may also call 949-417-5207 for copies of the installation instructions. Many of our installation instructions are also available on our website, www.brasstech.com.

****** Commercial Purchasers** Brasstech extends the above limited warranty to purchasers of Products for industrial, commercial and business use upon the same terms and conditions and exclusions applicable to residential purchasers, except that the finish and functionality warranty periods are reduced to a period of one (1) year from the date of purchase. ***Additionally, with respect to commercial purchasers, all implied warranties, including the implied warranties of merchantability and fitness for a particular purpose are excluded and disclaimed.***