

SYMPTOMS	CORRECTIVE ACTION	PARTIAL SERVICE PARTS
1. Poor flush.	A. Adjust the tank water level to match the waterline. B. Fully open the water supply shut-off valve. C. Clear obstructions from the trapway, jet, or bowl rim holes. D. Clear obstructions from the waste line. Note: For problems with trip lever, see troubleshooting chart in Installation and Care Guide.	1006734 Nut (Order 2) 78132 Nut 77778** Flange 1013961** Trip Handle 1013521** Trip Lever 1048379 Riser Kit 1068031 Fill Valve 85544 Insert 1001958 Seal 1007523 Valve 1013944 Flush Valve 84999 Anchor (2 ea.)
2. No flush.	A. Reconnect the flapper chain to the trip lever or flush valve. B. Adjust the flapper chain assembly to remove excess slack.	84999 Flapper 1012508 Clip
3. The fill valve turns on/off by itself without the toilet being flushed, or it runs allowing water to enter the tank.	A. Adjust the flapper chain for proper slack so the flapper closes. B. Clean or replace the flapper if it is worn, dirty, or misaligned with the opening. C. Clean the area around the opening to allow the flapper to seal. D. Adjust tank water level if it is too high. E. Replace the fill valve if the valve float sinks.	1068031 Fill Valve 85544 Insert 1001958 Seal 1007523 Valve 1013944 Flush Valve Waterline
4. Tank takes excessive time to fill.	A. Fully open the water supply shut-off valve. B. Clean the valve inlet, valve head, or supply line. Flush the lines.	85307 Washer 84676 Gasket 1071510 Regulator 1068389 Hose 1013337 Tube
5. There is excessive noise when the tank is filling.	A. Partially close the water supply shut-off valve if the water pressure to the toilet is too high. Check the toilet performance following any such adjustment. B. Remove dirt or obstructions from the valve head. Flush the lines.	1057941 Nut 50881 Washer 50832 Nut 1012508 Clip
IMPORTANT: Use only genuine Kohler parts as shown to avoid property damage.		**Finish/color code required.
If unable to correct the problem, contact Customer Service: 1-800-4-KOHLER (USA), 1-800-964-5590 (Canada), or www.kohler.com.		

