

Measuring Tape

REPLACEMENT POLICY

Applicable replacement circumstances

Missing rivets

- Tape shows no obvious signs of abuse or misuse but is missing one or more rivets from tape hook

Defective retraction

- Tape shows no obvious signs of abuse or misuse but blade will not retract into the case fully

Broken spring

- Tape shows no obvious signs of abuse or misuse but blade will not retract into the case or has come out of case altogether

Defective part

- Tape shows no obvious signs of abuse or misuse but one or more parts is broken or missing

Circumstances not covered by warranty

Torn, cut, ripped or twisted blade

Bent hook

- Shows obvious signs of being dropped or damaged by neglect

Rusty blade

- Indicates that the tape and blade have exposed to high levels of moisture for extended periods

Foreign material on blade or case

- Examples: paint, roofing tar, tile cement, caulk, etc.

Worn beyond the tape's expected life

- Missing numbers and bare metal on blade show that the tape is worn out

Abused or mistreated

- Broken case, kinked blade, shattered parts are obvious signs that the tape has been mistreated