

## Limited Warranty

# Viega PureFlow<sup>®</sup> Residential Fire Sprinkler System

Subject to the conditions and limitations in this Limited Warranty, VIEGA LLC (Viega) warrants to owners of real property in the United States (including its territories) and Canada that the components in its PureFlow Residential Fire Sprinkler System (as described below) when properly installed in residential fire sprinkler applications by installers trained through industry recognized or approved programs, under normal conditions of use, shall be free from failure caused by manufacturing defects for a period of twenty-five (25) years from date of installation.

Viega PureFlow Fire Sprinkler components (products) covered by this twenty-five (25) year warranty are:

Viega PureFlow cross-linked polyethylene (PEX) tubing and Viega PureFlow Press fittings listed for use in NFPA 13D residential fire sprinkler applications by Underwriters Laboratory (UL) or an equivalent third party certification agency

Hangers and clips sold by Viega for required use with the above tubing and fittings to comply with the UL listing for Viega Residential Fire Sprinkler system

Power tools and jaws used with PureFlow Press fittings are warranted by the manufacturer and Viega extends no separate warranty on those tools or jaws. Viega warrants that PureFlow Press hand tools sold by Viega, under normal conditions of use, shall be free from failure caused by manufacturing defects for a period of two (2) years from date of sale.

Viega does not extend any warranty on its components used in systems with tubing, fittings, manifolds, or press sleeves not sold by Viega or installed in residential fire sprinkler applications by installers trained through industry recognized or approved programs.

Under this limited warranty, right to reimbursement is available only if the failure or leak resulted from a manufacturing defect in the products covered by this warranty and the failure or leak occurred during the warranty period. Remedy or right of reimbursement under this warranty and the warranty does not apply if the failure or resulting damage is caused by (1) components in the fire sprinkler system other than those manufactured or sold by Viega (for example, sprinkler heads); (2) not designing, installing, inspecting or testing the system in accordance with applicable code requirements, Viega's installation instructions at the time of the installation, and accepted industry installation practices (for example, NFPA 13D); (3) improper handling and protection of the product prior to and during installation, exposure to ultraviolet light, inadequate freeze protection, exposure to water pressures or temperatures in excess of the limitations on the tubing or application of unauthorized or harmful solvents or chemicals; (4) chemical corrosive or aggressive water conditions; or (5) acts of nature such as earthquakes, fire, flood or lightning.

In the event of a leak or other failure in the system, it is the responsibility of the property owner to obtain and pay for repairs. Only if the warranty

applies will Viega be responsible for reimbursement under this warranty. The part or parts which you claim failed should be kept and Viega contacted at the address below or by telephoning 800-976-9819 within thirty (30) days after the leak or other failure and identifying yourself as having a warranty claim. You should be prepared to ship, at your expense, the product which you claim failed due to a manufacturing defect, document the date of installation, and the amount of any claimed bills for which you claim reimbursement. Within a reasonable time after receiving the product, Viega will investigate the reasons for the failure, which includes the right to inspect the product at Viega and reasonable access to the site of damage in order to determine whether the warranty applies. Viega will notify you in writing of the results of this review.

In the event that Viega determines that the failure or leak and any resulting damages were the result of a manufacturing defect in the products covered by 10-year or 25-year limited warranties and occurred during the first ten (10) years covered by this warranty, Viega will reimburse the property owner for reasonable repair or replacement charges to include drywall, flooring and painting costs as well as damages to personal property resulting from the failure or leak. The remaining 15 year limited warranty for products covered by the 25-year limited warranty will cover material cost for pipe and fittings only, sold by Viega, not inclusive of any labor or installation cost. Any change in property ownership after the first ten years will nullify any remaining warranty coverage.

THE ABOVE LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF FOUND APPLICABLE, ANY IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THE TIME LIMITS SET OUT IN THIS WRITTEN WARRANTY. Other than this limited warranty, Viega does not authorize any person or firm to create for it any other obligation or liability in connection with its products. This written warranty applies for the first 10 years of the applicable warranty regardless of any change of ownership in the property.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on the duration of implied warranties in certain types of transactions, so the above exclusion or limitations may not apply to you. This limited warranty gives you specific legal rights and you also may have other rights which vary from state to state. This warranty shall be interpreted and applied under the law of the state in which the product is installed.



This document is subject to updates. For the most current Viega technical literature please visit [www.viega.us](http://www.viega.us).



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