

Viega® Metal Systems Industrial Warranty

The Viega logo consists of the word "viega" in a lowercase, sans-serif font, colored white, set against a black rectangular background. Below this black rectangle is a solid yellow horizontal bar.

Viega Limited Warranty for Industrial Applications

Industrial applications are defined as non residential and non commercial applications not normally accessible to the general public, including manufacturing, mining, process or fabrication environments.

Subject to the terms and conditions of this Limited Warranty, Viega LLC (Viega) warrants to end users, installers and distribution houses that its Viega metal press products (Viega product) when properly installed in industrial applications shall be free from failure caused by manufacturing defects for a period of two (2) years from date of installation.

Under this Limited Warranty, you only have a right to a remedy if the failure or leak resulted from a manufacturing defect in the Viega product and the failure or leak occurs during the warranty period. You do not have a remedy under this warranty and the warranty remedy does not apply if the failure or any resulting damage is caused by (1) components other than those sold by Viega; (2) not designing, installing, inspecting, testing, or maintaining the Viega product in accordance with Viega's installation and product instructions in effect at the time of installation and other specifications and approvals applicable to the installation; (3) improper handling and protection of the Viega product prior to, during and after installation, inadequate freeze protection, or exposure to environmental or operating conditions not recommended for the application; or (4) acts of nature, such as, but not limited to earthquakes, fire, or weather damage. Final approval as to use compatibility to a specific process or fluid application is the responsibility of the engineer of record or responsible design/facilities personnel and this Limited Warranty only applies to manufacturing defects in the Viega Product.

In the event of a leak or other failure in the Viega product covered by this warranty, it is the responsibility of the end user to take appropriate measures to diminish any damage, to include making timely repairs. Only if the warranty applies will Viega be responsible for the remedy under this warranty. The part or parts which you claim failed should be kept and Viega contacted by writing to

the address below or telephoning 1-800-976-9819 within thirty (30) calendar days after the leak or other failure and identifying yourself as having a warranty claim. You should be prepared to ship, at your expense, the product which you claim failed due to a manufacturing defect, document the date of installation, and the amount of the repair or replacement if performed by you. Within a reasonable time after receiving the product, Viega will investigate the reasons for the failure, which includes the right to inspect the product at a Viega location and reasonable access to the site of damage. Viega will notify you in writing as to the results of its review.

In the event that Viega determines that the failure or leak was the result of a manufacturing defect in the Viega Product covered by this warranty and to which this warranty applies, the EXCLUSIVE AND ONLY REMEDY under this warranty shall be the reimbursement for reasonable charges for repair or replacement of the Viega Product itself. VIEGA SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR OTHER DAMAGE (FOR EXAMPLE, ECONOMIC LOSS, WATER OR PROPERTY OR MOLD REMEDIATION) UNDER ANY LEGAL THEORY AND WHETHER ASSERTED BY DIRECT ACTION, FOR CONTRIBUTION OR INDEMNITY OR OTHERWISE.

THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR ANY STATUTE OF LIMITATIONS RELATING TO SUCH WARRANTIES. Other than this Limited Warranty, Viega does not authorize any person or firm to create for it any other obligation or liability in connection with its products.

This Limited Warranty gives you specific legal rights and you also may have other rights which may vary from state to state. This warranty shall be interpreted and applied under the law of the state in which the product is installed and is intended as a Commercial Warranty.

This document subject to updates. For the most current Viega technical literature please visit www.viega.us
Click Services -> Click Electronic Literature Downloads -> Select Product Line -> Select Desired Document

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Industrial Warranty 1115