



## LIMITED LIFETIME INDIRECT WATER HEATER WARRANTY

### WHAT DOES THIS LIMITED WARRANTY COVER?

This limited lifetime warranty covers the stainless steel tank, stainless steel heat exchanger coil and component parts for leakage or other malfunction caused by defects in materials and/or workmanship. It extends to the first owner as long as the water heater remains installed at its original place of installation.

### WHAT DOES THIS LIMITED WARRANTY NOT COVER?

#### 1. This limited warranty does not cover leakage or other malfunction caused by:

- a. Excessive use and specifically, non-residential use.
- b. Defective Installation, and specifically, any installation which is made:
  - I) in violation of applicable state or local plumbing, housing or building codes, or
  - II) without a certified American Gas Association, ASME, or comparable combination temperature and pressure relief valve, or
  - III) contrary to the written instructions furnished with this unit.
- c. Adverse local conditions, and specifically, sediment or lime precipitate in the tank or corrosive elements in the atmosphere.
- d. Misuse, and specifically, operation and maintenance contrary to the written instructions furnished with the unit, , disconnection, alteration or addition of non-approved components or apparatus, operation with fuels or at settings other than those set forth on the rating plate, or accidental or other exterior damage.

#### 2. This warranty also does not cover:

- a. Production of noise, taste, odors, discoloration or rusty water.
- b. Damage to surrounding area or property caused by leakage or malfunction.
- c. Costs associated with the replacement and/or repair of the unit, including:
  - I) any freight, shipping or delivery charges
  - II) any removal, installation or re-installation charges
  - III) any material, and/or permits required for installation, re-installation or repair
  - IV) charges to return the defective water heater and/or component part to the manufacturer.

### WHAT IS THE PERIOD OF COVERAGE?

This limited warranty is effective 60 days from the date of manufacture as determined by the serial number. Model number and serial number are found on the rating plate affixed to the Water Heater. Stainless steel tanks and stainless steel heat exchanger coils are warranted against leakage and thermal shock for the lifetime of the installation. All parts are warranted for one (1) year.

\*Any water heater used for other than a single family housing unit will be covered for five years on tank and one year on parts regardless of any other warranty period specified. All replacement tanks and parts carry the balance of the original warranty, i.e. if an original five (5) year warranted water heater develops a leak due to defects in materials/workmanship after three (3) years, the replacement unit is warranted for the balance remaining on the original five (5) year warranty, or two (2) year in this example.

### WHAT IS THE DURATION OF THE IMPLIED WARRANTY?

**Any implied warranty, including the warranty of merchantability imposed on the sale of the water heater under the laws of the state of sale are limited in duration to one year from date of original installation.**

### HOW DOES STATE LAW RELATE TO THE WARRANTY?

*Some states do not allow:*

1. Limitations on how long an implied warranty lasts.
2. Limitations on incidental or consequential damages.

The above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## LIMITED LIFETIME INDIRECT WATER HEATER WARRANTY (CONTINUED)

### WHAT WILL WE DO TO CORRECT PROBLEM?

*If a defect occurs within the warranty period, we will:*

1. Provide a comparable replacement water heater of our manufacture, (or at our option repair) any unit which develops a leak in the stainless steel tank or heat exchanger coil within the warranty period. To obtain a replacement, you must have the rating plate from the defective unit..
2. Provide a replacement part (or at our option repair) any part which fails to function within the part warranty period. To obtain the replacement, you must turn in the defective part. We do reserve the right to verify any claims of defect by inspection.

**NOTE:** If government regulations require the replacement water heater to have features not found on the original water heater, you will be required to pay the difference in price represented by the required features.

### WHAT WILL WE NOT DO?

*We will not:*

1. Repair or replace any water heater, or part, subject to conditions outlined in "What Does This Limited Warranty Not Cover?"
2. Reimburse any costs associated with repair and/or replacement.
3. Replace and/or repair any water heater without complete model/serial number.
4. Replace any water heater without prior receipt of actual rating plate from the appliance.

### WHAT SHOULD YOU DO TO KEEP THE WARRANTY IN EFFECT?

*To facilitate warranty service, you should:*

1. Follow all instructions enclosed with the product.
2. Retain all bills of sale or receipts for proof of installation, etc.
3. Contact your installer or dealer as soon as any problem or defect is noticed.
4. When necessary, allow our chosen representative, to inspect the unit.
5. For your reference, fill in the Model and Serial Number found on the unit's Rating Plate:

**Model Number** \_\_\_\_\_

**Serial Number** \_\_\_\_\_

**Date of Installation** \_\_\_\_\_

### SAFETY WARNING

Water heaters are heat producing appliances and to avoid damage or injury in the event of possible overheating of the outer jacket:

1. No materials should be stored against the jacket.
2. Care should be taken to avoid unnecessary contact (especially by children) with the jacket.

**UNDER NO CIRCUMSTANCES SHOULD FLAMMABLE MATERIALS, SUCH AS GASOLINE OR PAINT THINNERS, BE USED OR STORED IN THE VICINITY OF THE HEATER OR IN ANY LOCATION FROM WHICH FUMES COULD REACH THE HEATER.**

For your comfort, enjoyment and safety, please read the enclosed operation instructions carefully.



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