

Warranty

Thompson Traders sinks are hand crafted, there may be variations in dimensions, details, and the finish. Any variations or inconsistencies are not flaws. They are the trade mark of hand hammered sinks and your assurance that they are not mass produced. The sinks will patina, making it a living finish, meaning that it will change with age and use. This is part of the beauty of your sink. Thompson Traders warrants our sinks for 5 year from any manufacturing defects. A defect is defined as: the sink not being able to hold water or the sink collapsing under the weight of it being filled with water Thompson Traders will not be held responsible for abuse of the sink or incorrect cleaning.

General Cleaning Instructions

Thompson Traders' metal sinks are high quality, low maintenance and therefore, easy to care for. With proper care, your vessel will last for generations.

Basic cleaning instructions for all finishes:

- Copper self sanitizes, see the section on Antibacterial Properties of Copper for details.
- Wash with soap, water, and a NON ABRASIVE cloth or sponge.
- NEVER USE anything abrasive, soft scrub, Clorox or Drano type products.

Polished Copper Finish:

- Follow the basic instructions above.
- If you wish for the finish to stay shiny, use a cream polish such as Wright's Copper Cream to clean the sink.
- Repeat when the patina reaches an undesired shade.
- Then seal the vessel with a wax, we suggest Flitz Faucet and Fixture Wax to slow the patina process.
- Re-wax when the water stops beading.

Black Copper Sinks:

- Follow basic cleaning instructions above.
- DO NOT use a copper polish, it will ruin the sinks finish; any acid based liquids or creams will also ruin finish
- This finish needs to be treated with extra care.
- Finish is not warranted.

Tornasol Copper Sinks:

- Follow basic cleaning instructions above.
- Do not use a copper polish, it will ruin the sinks finish.

All other Copper Finishes:

- Follow the basic cleaning instructions.
- It is recommended that you use Flitz Faucet and Fixture Wax to protect the finish.
- If patina reaches an undesired shade you may follow the instructions for the polished copper sink.

All Non-Copper Sinks:

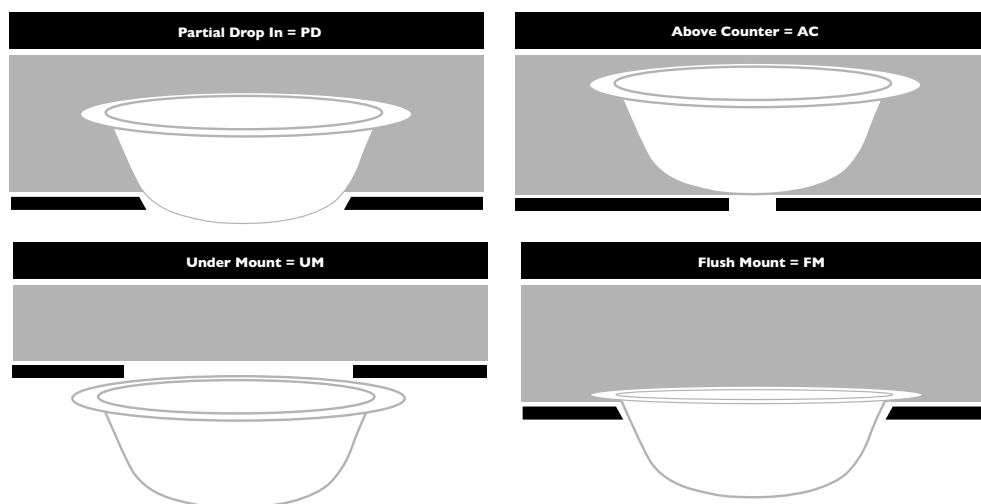
- Follow the basic cleaning instructions.
- DO NOT use a copper polish, it will ruin the sinks finish.
- It is highly recommended that you use Flitz Faucet and Fixture Wax to protect the finish.

Flower painted, and sterling silver accents, sinks:

- Follow basic cleaning instructions above.
- Clean inside following above instructions depending on the sinks finish.
- On the painted outside never use anything besides a soft wash cloth and soap and water.

Installation

Our vessels allow the customer flexibility in the way they choose to mount it. Most of our sinks can be mounted 4 different ways depending on the final look that you want to achieve. We recommend a partial drop-in of about 2 to 4", other mounting styles are: above counter, under mount or flush mount. Due to the nature of our hand made vessels we do not provide templates and we strongly recommend not to cut the counter top until you have your sink.



Frequently Asked Questions

Why a Thompson Traders' Sink?

All of our sinks are carefully hand-crafted, giving each one an original beauty making it a true work of art. Thompson Traders uses 16 and 17 gauge, high-quality metals. Our prices are generally 20% below the competition. We create unique designs that complement any style.

Why Choose a Copper Bath or Kitchen Sink?

Using copper sinks in your kitchen or bathroom will create a cleaner and safer living environment. Copper's natural anti-microbial property quickly kills bacteria and viruses, including E. Coli. The look of copper provides an extraordinary match for natural surfaces, such as wood and stone. Copper is a highly durable metal which does not tarnish or rust and requires very little maintenance.

How Are Thompson Traders Sinks Made?

All of our products are hand-made by skilled artisans in our factory. They begin with a piece of metal, heat it in a wood fired-forge, and hammer it until the desired shape is reached. It can take days to finish one item. The detail on the exterior of the sinks delicately hand inlaid or painted.

Can I Get Two Identical Sinks?

Each sink is hand-crafted no two are identical, however they are similar enough to put side by side. The slight variation in every sink is the customer's guarantee that their vessel is handmade and unique. The dimensions can vary 1/2" in either direction.

Can I Get a Template for My Sink?

Due to the slight variations in our hand crafted sinks we highly recommend that you wait to cut your countertop until you receive your sink.

Does Thompson Traders Manufacture Custom Products and How Does one Place a Custom Order?

Thompson Traders, Inc. does custom counter tops with no minimum order required. To order a custom made counter top, or any other Thompson Traders product contact a sales agent for details.

Do Your Sinks Patina or Tarnish?

An extraordinary quality of copper is that it has a living finish which does not tarnish. The patina it develops with time and use will give it a deeper and richer color. If the customer prefers polished copper please see maintenance below to direct them in how to care for their sink.

What Materials Are Used In Your Vessels?

Seven types of metals are used in our vessels: copper, pewter, nickel, brass, bronze, and sterling silver accents.

How Do I Care For My Sink?

Please see cleaning instructions on page 32.

What Mounting Style Can I Use For My Vessel?

There are four different mounting methods that we recommend: Vessel mount, partial mount, drop-in, and undermount. Many of our sinks can be mounted using all four methods, providing flexibility for you to achieve the look you want. For mounting recommendations contact Thompson Traders or a distributor. For undermounting use mounting clips. A 2-4" depth is recommended for partial drop-ins. A spacer ring is recommended when mounting all metal sinks.

What Type of Drain Do I Need?

Thompson Traders bathroom sinks are made for standard 1 1/2" lavatory, no overflow drains. Our kitchen sinks have a 3 1/2" drain size. Spacer rings are a necessity for our thin metal sinks. We carry drains in finishes to match our sinks. Please contact us for drain colors and availability.

How Long Until I Receive My Order?

Thompson Traders has one of the shortest lead times in the kitchen and bath industry. In-stock orders are processed and shipped within 36 hours of receiving valid information and form of payment. Some of our new designs have lead times that may be longer. Please contact our sales agents for more exact shipping times. We will contact you immediately if the item you requested is back-ordered.

Can I Purchase My Vessel Directly From Thompson Traders?

We manufacture and distribute wholesale within the kitchen and bath industry. Please contact us and we will be happy to direct you to a store near you.

Antibacterial Properties of Copper



Copper creates a more sanitary environment. Thompson Traders' copper products have antibacterial properties, not only are they beautiful but they will also make your bathrooms and kitchens safer environments for you and your family.

Recent studies have shown that copper kills bacteria and viruses faster than stainless steel. The research states that different types of bacteria; including staphylococcus aureus, E. coli, influenza and avian flu, survived for 72 hours on stainless steel. In comparison, this bacteria survives only 90 minutes on copper. Due to the cleanliness of copper, there is now a movement to replace all stainless steel in hospitals with copper to make them more sterile.

Thompson Traders' offers many different types of products to help make your home a cleaner environment to live in. We offer counter tops, tiles, mirrors, and sinks all made of antibacterial copper. Your purchase will not only enhance the beauty and uniqueness of your bathroom and kitchen but it will also make it a safe, more hygienic environment.