# tekmar® Installation & Operation Manual tN4 Gateway 482





Accessories

Replaces: 12/11

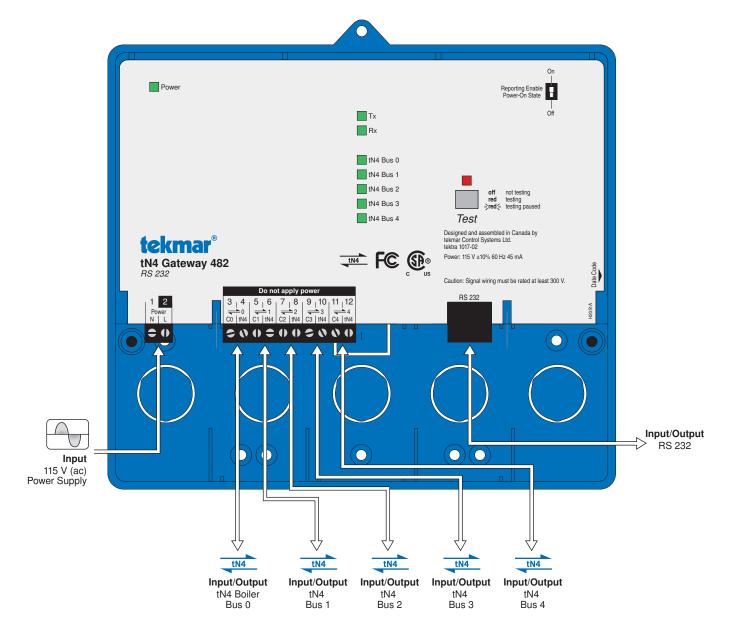
# Introduction

The tekmarNet®4 Gateway 482 provides RS 232 serial communication between tekmarNet® Thermostats and third party automation systems. The third party automation system is able to monitor and adjust the thermostat's heating, cooling, and ventilation fan settings. Through the use of third party device drivers written for this product, tekmarNet® systems are fully integrated into home automation systems.

# **Features**

- tekmarNet®4 and tekmarNet®2 Compatible
- · CSA C US approved for US and Canada

• Drivers available for leading home automation systems



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# Wiring

## **Wiring Symbols**



**Do not apply power** to these terminals. Serious control damage will result.



Earth ground

### **Definitions**

The following defined terms and symbols are used throughout this manual to bring attention to the presence of hazards of various risk levels, or to important information concerning the life of the product.



Caution: Refer to accompanying documents



- Caution: Refer to accompanying documents

INSTALLATION CATEGORY II

Local level appliances

# **⚠** Caution **⚠**

Improper installation and operation of this control could result in damage to the equipment and possibly even personal injury or death. It is your responsibility to ensure that this control is safely installed according to all applicable codes and standards. This electronic control is not intended for use as a primary limit control. Other controls that are intended and certified as safety limits

must be placed into the control circuit. Do not attempt to service the control. Refer to qualified personnel for servicing. Apart from any field replaceable fuse(s) there are no user serviceable parts. Attempting to do so voids warranty and could result in damage to the equipment and possibly even personal injury or death.

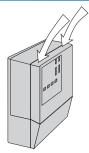
# **Choosing a Location**

The location of the tN4 Gateway is important. To ensure proper wiring during rough in, select an appropriate location for the control early in the construction process. Consider the following:

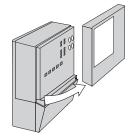
- Do not expose the tN4 Gateway to temperatures beyond 32 to 122°F (0 to 50°C).
- · Keep dry. Avoid potential leakage onto the control.
- Relative humidity ≤ 92% to 104°F (40°C), down to 50% above 104°F (40°C).
- · Provide adequate ventilation.
- Keep away from equipment, appliances or other sources of electrical interference.
- · Mount the enclosure to a solid backing.
- · Provide easy access for wiring and viewing.

- Mount approximately 5 feet (1.5 m) off the finished floor.
- Mount near the zone managers, reset modules, tN4 thermostats, tN4 setpoint controls, and mixing expansion modules. The total wire length of each tN4 bus cannot exceed 5000 feet.
- Each tN4 bus consists of a pair of wires (tN4 and C).
- The tN4 Gateway can accept up to 5 tN4 buses.
- Use a Category 5 cable up to or less than 150 feet (45 m) in length to connect the tN4 Gateway to the home automation equipment.

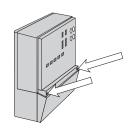
## Mounting



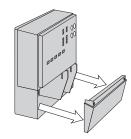
Press down at the fingertip grips on top of the front cover and pull out and down.



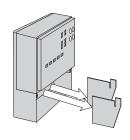
Lift the front cover up and away from the control.



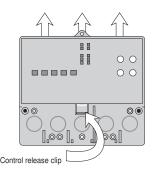
Loosen the screws at the front of the wiring cover.



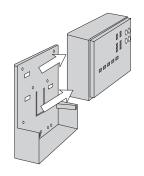
The wiring cover pulls straight out from the wiring chamber.



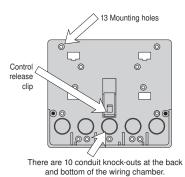
Remove the safety dividers from the wiring chamber by pulling them straight out of their grooves.



Press the control release clip on the base inside the wiring chamber and slide the control upwards.

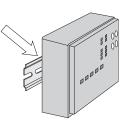


The control lifts up and away from the base.

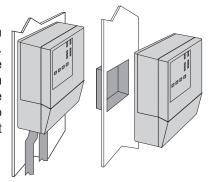


The base is ready for mounting.

The control can be mounted on a standard DIN rail. First remove the control from its base and then, using the hooks and spring clip on the back of the control, mount it onto the DIN rail. This will be a popular option for those who prefer to mount the control inside a larger electrical panel.



The wiring can enter the bottom or the back of the enclosure. Knock-outs provided in the base allow the wiring to be run in conduit up to the enclosure. The base also has holes that line up with the mounting holes of most common electrical boxes.



### **Included Parts**

- One tN4 Gateway 482
- · One RJ45 to DB9 Adapter
- One Data Brochure D482

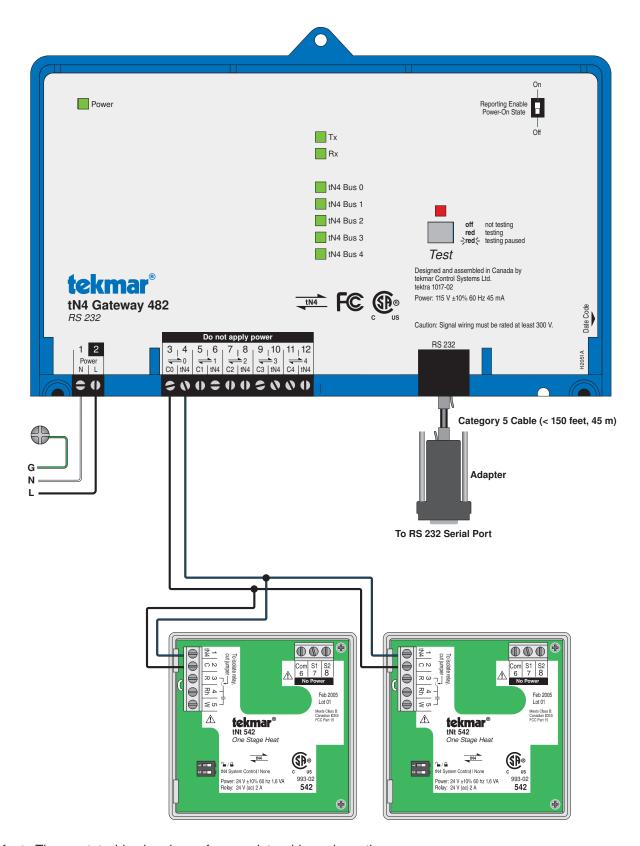
- · One Job Record J482
- · One Plastic Bag for Brochures
- · One Screwdriver

# **Electrical Drawings**

The electrical drawing examples on the following pages show the 482 in common applications. These drawings have a brief explanation of what is being operated in each system. Choose the components in your system and use the drawings as a guide to aid in wiring your system. These are only concept drawings, not engineered drawings. They are not intended to describe a complete system nor any particular system. It is up to the system designer to determine the necessary components for and configuration

of the particular system being designed including additional equipment, isolation relays (for loads greater than the controls specified output ratings) and any safety devices, which in the judgment of the designer are appropriate in order to properly size, configure and design that system and to ensure compliance with building and safety code requirements.

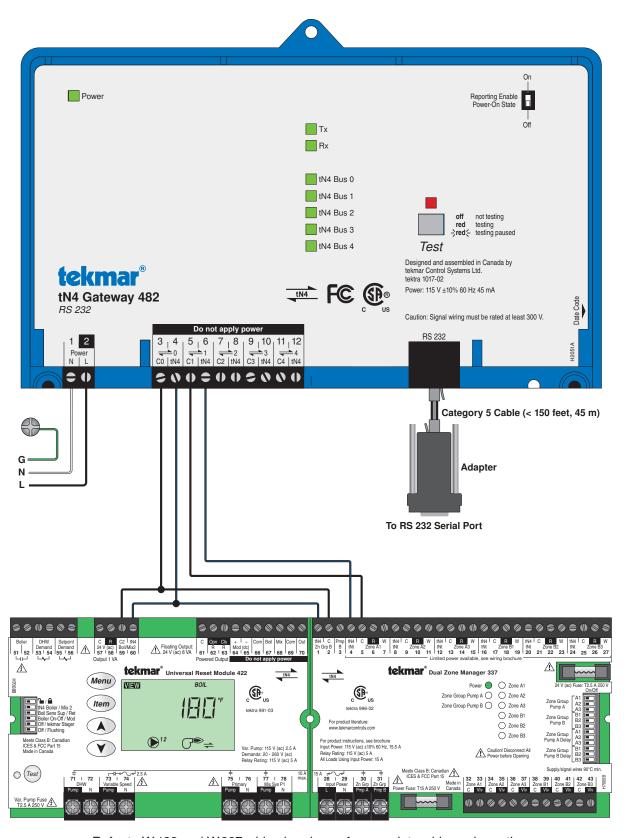
Description: tN4 network of tekmarNet® thermostats are connected to a tN4 Gateway 482.



Refer to Thermostat wiring brochures for complete wiring schematic.

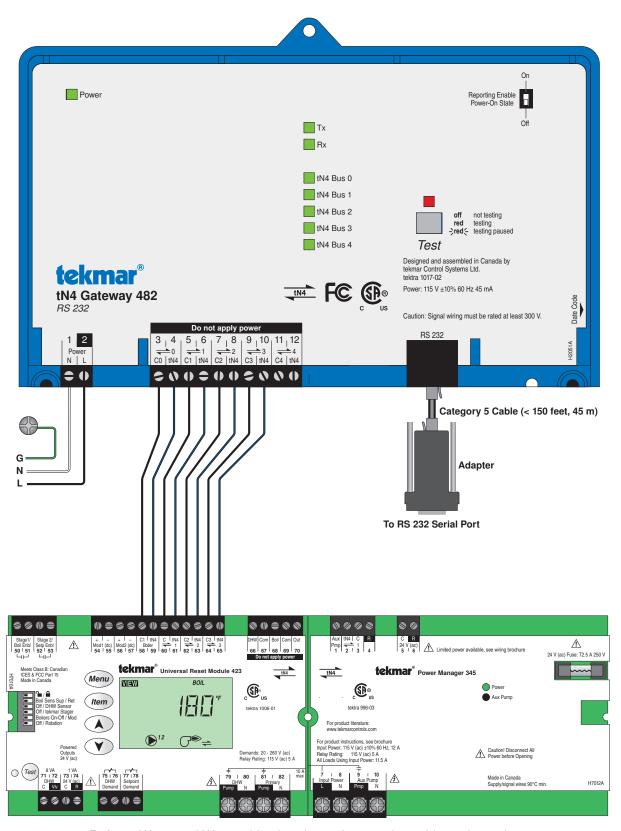
Note: There is a limit of 24 devices per tN4 bus. Additional thermostats can be wired to the next available bus up to a maximum of 96 devices per system.

Description: A Universal Reset Module 422 and Duel Zone Manager 337 are connected to a tN4 Gateway 482.



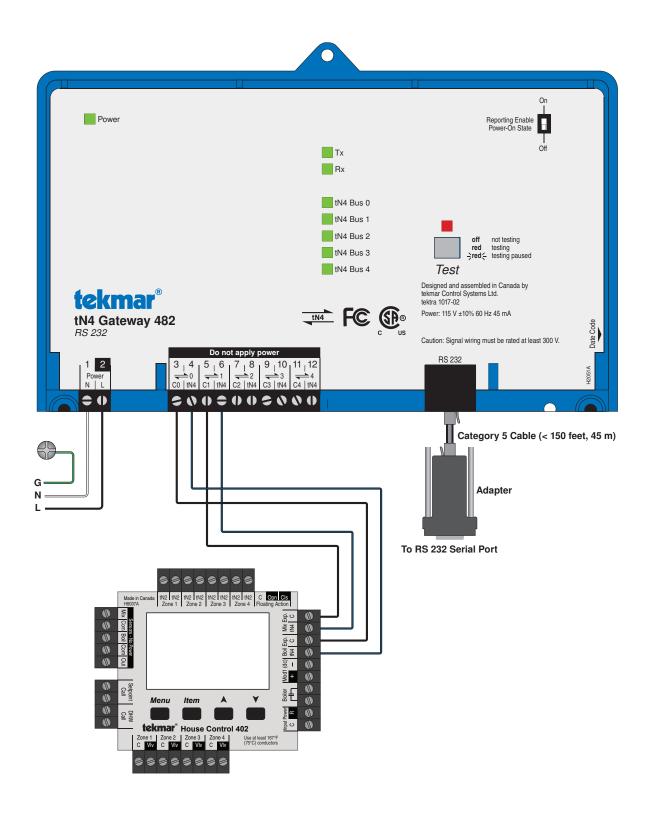
Refer to W422 and W337 wiring brochures for complete wiring schematic.

Description: A Universal Reset Module 423 and Power Manager 345 are connected to a tN4 Gateway 482.



Refer to W423 and W345 wiring brochures for complete wiring schematics.

Description: A tN2 House Control 402 is connected to a tN4 Gateway 482.



Refer to the D402 data brochure for a complete wiring schematic.

This section explains how to wire individual devices to the tN4 Gateway. For step-by-step wiring, refer to the terminal number on the right of the page.

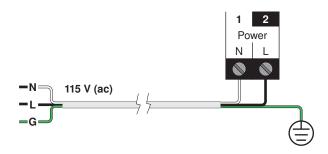
- Before wiring ensure all power is turned off and take all necessary precautions.
- Install the supplied wiring compartment barriers by sliding them into the grooves provided to isolate the low and high voltage wiring.
- Refer to the current and voltage ratings at the back of this brochure before connecting devices to this control.

- · All wires must be rated at least 300 V.
- High voltage wires should be 14 AWG conductors.
- · Low voltage wires should be 18 AWG conductors.
- Strip all wiring to a length of 3/8 in. or 10 mm for all terminals.
- Only qualified personnel should attempt installation of the tN4 Gateway.

# ⚠ Power Requirements

Terminals 1-2

- Provide a 15 A circuit for the power.
- An approved circuit breaker or power disconnect that de-energizes the high voltage wiring should be located near the tN4 Gateway, and marked as the 115 V (ac) power disconnect for this device.
- 115 V (ac) high voltage power supply circuits must be protected by 15 A maximum overcurrent protection.
- · Connect 115 V (ac) hot (L) to terminal 2.
- Connect 115 V (ac) neutral (N) to terminal 1.
- Connect the ground wire to one of the ground screws provided in the wiring chamber.



tN4 Bus Inputs

Terminals 3 - 12

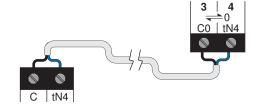
The tN4 Gateway includes five tN4 buses:

- tN4 Bus 0 (terminals 3 and 4)
- tN4 Bus 1 (terminals 5 and 6)
- tN4 Bus 2 (terminals 7 and 8)
- tN4 Bus 3 (terminals 9 and 10)
- tN4 Bus 4 (terminals 11 and 12)

Each tN4 bus consists of a tN4 terminal as well as a C terminal.

Polarity is important.

Connect each tN4 bus on the system to a tN4 bus input on the 482. The tN4 bus order on the 482 is not critical; however, it is recommended to connect them to the 482 in the same order in order to avoid confusion during troubleshooting.



#### **RS 232 Serial Port**

Use a Category 5 cable with an RJ45 connector and plug it into the 482 RS 232 serial port. Connect the opposing end RJ45 connector into the RJ45 to DB9 adapter.

## Cleaning

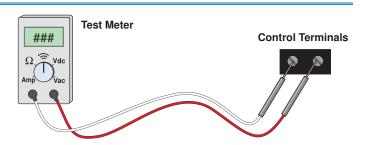
The 482 exterior can be cleaned using a damp cloth. Moisten the cloth with water and wring out prior to wiping the device. Do not use solvents or cleaning solutions.

## **Troubleshooting the Wiring**

### ♠ General

The following tests are to be performed using standard testing practices and procedures and should only be carried out by properly trained and experienced persons.

A good quality electrical test meter, capable of reading from at least 0-300 V (ac), 0-30 V (dc), 0-2,000,000 Ohms, and testing for continuity is essential to properly test the wiring and sensors.



## **Testing the Control**

### **Testing the Power**

- 1. Remove the front and wiring covers from the control.
- Use an electrical test meter to measure (ac) voltage between the Power N and L terminals (1 and 2). The reading should be 115 V (ac) + / – 10%. The Power LED should be on.
- 3. If power is not present the Power LED will be off. Check the circuit(s) that supply power to the Power N and L terminals (1 and 2).

### **Testing the tN4 Buses**

- 1. Remove the front and wiring covers from the control.
- There are a total of five tN4 buses (tN4 and C). The corresponding tN4 LED will be on if there is communication on the tN4 bus.
- 3. If there is no communication on a tN4 bus that is supposed to have communication, there may an open or short circuit. An open or short circuit will be indicated as a bus error on any tN4 thermostats, tN4 setpoint controls, and tN4 system controls.
- 4. To test for short circuits:
- · Disconnect the tN4 bus wires on both ends.
- Install wire nuts on each wire on one end to ensure the wire ends are not touching.
- Measure for continuity using an electrical meter.
- If continuity is present, there is a short circuit fault along the wires. It is recommended to replace the tN4 bus wires.
- 5. To test for open circuits:
- Disconnect the tN4 bus wires on one end and connect them together.
- Disconnect the tN4 bus wires on the other end.
- · Use an electrical meter to measure for continuity.
- If there is no continuity, there is an open circuit fault along the wires. It is recommended to replace the tN4 bus wires.

### **Testing the RS 232 Serial Port**

A terminal shell called Termite can be used to test the RS 232 serial port hexadecimal data.

Step 1: Download the Termite (complete setup) terminal program for Windows.

http://www.compuphase.com/software\_termite.htm

Step 2: Settings

Baud rate = 9600, Data bits = 8, Stop bits = 1, Parity = none, Flow control = none, Forward = none

Hex View = check marked

Step 3: Enter commands

Hexadecimal values can be entered in the command line at the bottom. The hexadecimal numbers must be entered in the format 0x00 followed by a space.

The 482 includes a built-in test routine that transmits a message via the RS232 port. The result of this is that the Tx indicator will flash as the message is sent.

Start the test routine by pressing the Test button for 1 second. The Test LED turns red.



Test

The RS232 message includes the following:

1. FirmwareRevision

0xca 0x07 0x06 0x02 0x87 0x01 0x00 0x00 **0x6c** 0x00 0x03 0x35

This means that the 482 firmware version is 6c hexadecimal or 108 in decimal.

2. ProtocolVersion

0xca 0x07 0x06 0x02 0x8f 0x01 0x00 0x00 **0x01** 0x00 0xa0 0x35

The means that the 482 protocol version is 01.

The 482 then exits the test routine and resumes normal operation.

# **Sequence of Operation**

#### **Before You Start**

Before connecting the tN4 Gateway to a tekmarNet® system, it is recommended that the system be fully completed, with no tekmarNet® thermostats being added or removed at a later date. Also, each tekmarNet® thermostat is automatically assigned a tekmarNet® address when connected to the

system. When using a Gateway, each device requires a manual address. This address should be written down together with the room location for future reference using the Job Record J 482 and will be required in order to name the room on the home automation equipment.

## **Controllable Equipment**

The tN4 Gateway 482 can communicate and control the following tekmar products:

- tekmarNet®2 Thermostat 527, 528, 529, 530
- tekmarNet®4 Thermostat 537, 538, 540, 541, 542, 543\*, 544, 545, 546
- tekmarNet® Thermostat 552
- \*543 software versions J1126A to J1126I are not fully compatible with the 482.

Please contact your tekmar sales representative for assistance with affected 543 products.

## **Other Equipment**

The tN4 Gateway 482 is compatible with the following products but does not directly communicate with them:

- tN4 Timer 033
- Setpoint Control 161, 162
- · Boiler Control 274, 275
- tN2 Wiring Center 313, 314
- tN4 Wiring Center 315, 316
- · Zone Expansion Module 324, 325, 326
- Zone Manager 334, 335, 336, 337
- Power Manager 345, 346
- tN2 House Control 400, 401, 402, 403, 406

- Boiler Reset Module 420
- Mixing Reset Module 421
- Universal Reset Module 422\*\*, 423\*\*\*
- · Mixing Expansion Module 440, 441, 444
- tN4 User Switch 479, 480, 481
  - \*\*422 software versions J1124A to J1124J are not fully compatible with the 482.
- \*\*\*423 software versions J1147A to J1147G are not fully compatible with the 482.

Products not listed may not be compatible with this version of the 482 software. Contact your tekmar sales representative for information.

# **Incompatible Equipment**

The tN4 Gateway 482 is not compatible with the tN4 Gateway 483. Two tN4 Gateway products cannot be installed on the same heating system.

# Reporting Enable Power On State DIP Switch

The 482 supports an option to automatically report thermostat information once every minute. The Reporting Enable Power On State DIP switch selects if Reporting Enable is normally on or normally off when powered on. Most home automation systems require the reporting enable to be set to on. Older home automation equipment may require this to be set to off.

### **LED Status Indicators**

LEDs	On	Off
Power	Power is on.	Power is off.
■ Tx	Flashes when RS232 message is sent.	No RS232 message.
■ Rx	Flashes when RS232 message is received.	No RS232 message.
■ tN4 Bus 0	tN4 communication on bus 0 is present.	No tN4 communication on bus 0.
■ tN4 Bus 1	tN4 communication on bus 1 is present.	No tN4 communication on bus 1.
■ tN4 Bus 2	tN4 communication on bus 2 is present.	No tN4 communication on bus 2.
■ tN4 Bus 3	tN4 communication on bus 3 is present.	No tN4 communication on bus 3.
■ tN4 Bus 4	tN4 communication on bus 4 is present.	No tN4 communication on bus 4.

### tekmarNet® Home Automation Protocol

Several leading home automation control companies have worked together with tekmar and have created software drivers for the tN4 Gateway 482 and tekmarNet® compatible products. These software drivers are available from the home automation control company.

Refer to the 482 product page on tekmar's website http://tekmarcontrols.com/accessories/482.html

for details and a complete listing. The software drivers allow easy integration of tekmarNet® products to the home automation system.

If you have a home automation system that is not listed on the tekmar website, you may create your own software drivers. This will require advanced programming skills.

The tekmarNet® Home Automation protocol is available on the tekmar website at:

http://tekmarcontrols.com/tha.html

Available Message Set:

NullMethod **FanPercent** NetworkError **TakingAddress** ReportingEnable DeviceInventory OutdoorTemperature SetbackEnable **DeviceAttributes** SetbackState ModeSetting SetbackEvents **ActiveDemand** FirmwareRevision CurrentTemperature ProtocolVersion DeviceType HeatSetpoint CoolSetpoint **DeviceVersion** DateTime SlabSetpoint

### **Thermostat Addressing**

The 482 uses the following format to address each thermostat: **Port:Bus:Thermostat Device** 

Each thermostat is able to display the Bus and Thermostat Device on the LCD display. This is documented as the 'tekmarNet Address' in the thermostat data brochure.

#### **Port Number**

The leading digit is the Port number. This determined by the wiring connection that the thermostat is wired to on the 482.

482 tN4 Bus 0 (terminals 3 & 4) = 0

482 tN4 Bus 1 (terminals 5 & 6) = 1

482 tN4 Bus 2 (terminals 7 & 8) = 2

482 tN4 Bus 3 (terminals 9 & 10) = 3

482 tN4 Bus 4 (terminals 11 & 12) = 4

#### **Bus Number**

The second digit is the thermostat bus number. The bus number is pre-determined by the wiring of the thermostat to a boiler or mixing reset control water temperature bus.

In the event that no reset control is installed, the bus number is 0.

Control	Bus	Bus #	Control	Bus	Bus #
274	Boiler	1	420	Boiler	1
275	Boiler	1	421	Mix	1
400	Boiler	1	422	Mix1	1
401	Boiler	1	422	Boiler	2
402	Mix	1	422	Mix2	2
402	Boiler	2	423	Bus1	1
403	Mix	1	423	Bus2	2
403	Boiler	2	423	Bus3	3
			423	Boiler	4

The 406 tN4 bus numbering is dependent on the WaterTemp and the Zone settings when configuring the control.

WaterTemp	Zones	Tank	Mix	Boiler
		Bus	Bus	Bus
Т	_	1		_
T + M	_	1	2	_
T + B	_	1	_	2
T + MB	Mix	1	*	3
T + MB	Boil	1	2	**

<sup>\*</sup> and \*\* thermostats on this bus are unable to communicate to external systems.

#### Thermostat Device Number

The third and fourth digits indicate the thermostat device number. The thermostat device number is a two digit number that ranges from 01 to 24 and can be determined from the thermostat address. To determine the thermostat address, please consult the data brochure for the appropriate thermostat.

#### Example 1

A thermostat with bus and thermostat device number of b:01 is wired to a model 400 controller boiler bus and in turn is wired to the 482 on port 0. This address is 0101.

#### Example 2

A thermostat with bus and thermostat device number of b:24 is wired to a model 423 controller boiler bus and in turn is wired to the 482 on port 0. This address is 0424.

#### Example 3

A group of thermostats are wired together to create a standalone network. A thermostat with thermostat device number 15 is wired to the 482 on port 0. This address is 0015.

#### **Technical Data**

tN4 Gateway 482; RS 232		
Literature	C482, D482, J482	
Control	Microprocessor PID control; This is not a safety (limit) control	
Packaged weight	3.6 lb. (1600 g)	
Dimensions	6-5/8" H x 7-9/16" W x 2-13/16" D (170 x 193 x 72 mm)	
Enclosure	Enclosure A, blue PVC plastic, NEMA type 1	
Approvals	CSA C US, meets ICES & FCC regulations for EMI / RFI	
Ambient conditions	Indoor use only, 32 to 122°F (0 to 50°C), RH ≤ 92% to 104°F (40°C), down to 50% above 104°F (40°C), 9842 feet (3000 m) maximum altitude	
Power Supply	115 V ± 10%, 60 Hz, 45 mA	

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The installer must ensure that this control and its wiring are isolated and / or shielded from strong sources of electromagnetic noise. Conversely, this Class B digital apparatus complies with Part 15 of the FCC Rules and meets all requirements of the Canadian Interference-Causing Equipment Regulations. However, if this control does cause harmful interference to radio or television reception, which is determined by turning the control off and on, the user is encouraged to try to correct the interference by re-orientating or relocating the receiving antenna, relocating the receiver with respect to this control, and / or connecting the control to a different circuit from that to which the receiver is connected.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

## **Limited Warranty and Product Return Procedure**

Limited Warranty The liability of tekmar under this warranty is limited. The Purchaser, by taking receipt of any tekmar product ("Product"), acknowledges the terms of the Limited Warranty in effect at the time of such Product sale and acknowledges that it has read and understands same.

The tekmar Limited Warranty to the Purchaser on the Products sold hereunder is a manufacturer's pass-through warranty which the Purchaser is authorized to pass through to its customers. Under the Limited Warranty, each tekmar Product is warranted against defects in workmanship and materials if the Product is installed and used in compliance with tekmar's instructions, ordinary wear and tear excepted. The pass-through warranty period is for a period of twenty-four (24) months from the production date if the Product is not installed during that period, or twelve (12) months from the documented date of installation if installed within twenty-four (24) months from the production date.

The liability of tekmar under the Limited Warranty shall be limited to, at tekmar's sole discretion: the cost of parts and labor provided by tekmar to repair defects in materials and/or workmanship of the defective product; or to the exchange of the defective product for a warranty replacement product; or to the granting of credit limited to the original cost of the defective product, and such repair, exchange or credit shall be the sole remedy available from tekmar, and, without limiting the foregoing in any way, tekmar is not responsible, in contract, tort or strict product liability, for any other losses, costs, expenses, inconveniences, or damages, whether direct, indirect, special, secondary, incidental or consequential, arising from ownership or use of the product, or from defects in workmanship or materials, including any liability for fundamental breach of contract.

The pass-through Limited Warranty applies only to those defective Products returned to tekmar during the warranty period. This Limited Warranty does not cover the cost of the parts or labor to remove or transport the defective Product, or to reinstall the repaired or replacement Product, all such costs and expenses being subject to Purchaser's agreement and warranty with its customers.

Any representations or warranties about the Products made by Purchaser to its customers which are different from or in excess of the tekmar Limited Warranty are the Purchaser's sole responsibility and obligation. Purchaser shall indemnify and hold tekmar harmless from and against any and all claims, liabilities and damages of any kind or nature which arise out of or are related to any such representations or warranties by Purchaser to its customers.

The pass-through Limited Warranty does not apply if the returned Product has been damaged by negligence by persons other than tekmar, accident, fire, Act of God, abuse or misuse; or has been damaged by modifications, alterations or attachments made subsequent to purchase which have not been authorized by tekmar; or if the Product was not installed in compliance with tekmar's instructions and/or the local codes and ordinances; or if due to defective installation of the Product; or if the Product was not used in compliance with tekmar's instructions.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES. EXPRESS OR IMPLIED, WHICH THE GOVERNING LAW ALLOWS PARTIES TO CONTRACTUALLY EXCLUDE, INCLUDING, WITH-OUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, DURABILITY OR DESCRIPTION OF THE PRODUCT, ITS NON-INFRINGEMENT OF ANY RELEVANT PATENTS OR TRADEMARKS, AND ITS COMPLI-ANCE WITH OR NON-VIOLATION OF ANY APPLICABLE ENVIRON-MENTAL. HEALTH OR SAFETY LEGISLATION: THE TERM OF ANY OTHER WARRANTY NOT HEREBY CONTRACTUALLY EXCLUDED IS LIMITED SUCH THAT IT SHALL NOT EXTEND BEYOND TWENTY-FOUR (24) MONTHS FROM THE PRODUCTION DATE, TO THE EXTENT THAT SUCH LIMITATION IS ALLOWED BY THE GOVERN-ING I AW.

Product Warranty Return Procedure All Products that are believed to have defects in workmanship or materials must be returned, together with a written description of the defect, to the tekmar Representative assigned to the territory in which such Product is located. If tekmar receives an inquiry from someone other than a tekmar Representative, including an inquiry from Purchaser (if not a tekmar Representative) or Purchaser's customers, regarding a potential warranty claim, tekmar's sole obligation shall be to provide the address and other contact information regarding the appropriate Representative.



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