

1. Warranty Coverage

Any failure due to defects in materials or workmanship occurring during the applicable warranty period, subject to the exclusions and limitations set forth in the following paragraphs. Warranty coverage applies only to STIHL products that are purchased from and repaired by authorized STIHL dealers in the United States and U.S. territories.

2. Warranty Period

The following respective warranty time periods apply to STIHL products:

- A. For all chain saws excluding battery powered cordless models (and the guide bar and saw chain loop assembled as an integral part of the machine):
 - 1. One year from date of purchase when used for personal non-income producing, family or household purposes.
 - 2. Three months from date of purchase when used for professional, organizational, commercial or income producing purposes except rental use.
 - 3. Two months for rental use from date the product is placed into rental service.
- B. For all battery powered cordless tools, rechargeable Lithium-Ion batteries and battery chargers, trimmers, brush cutters, clearing saws, blowers, sprayers, vacuum/shredders, hedge trimmers, edgers, tree pruners, power sweepers, multi-tool machines, accessory gearbox attachments, KM and MM attachments, vacuum cleaners, boring drill and auger models (and their respective attachments purchased as an integral part of the machine at the same time the machine is purchased):
 - 1. Two years from date of purchase when used for personal non-income producing, family or household purposes.
 - 2. Two years from date of purchase when used for professional, organizational, commercial or income producing purposes except rental use for products purchased after October 1, 2009 (one year from date of purchase for products purchased prior to October 1, 2009).
 - 3. Two months for rental use from date the product is placed into rental service.
- C. For all STIHL cut-off machines and cut-off machine wheels and attachments:
 - 1. Three months from the date of purchase when used for all purposes except rental use.
 - 2. Two months for rental use from date the product is placed into rental service.
- D. *Double warranty coverage with the purchase of a 6-pack of STIHL HP Ultra engine oil or 6-32 oz. containers of STIHL MotoMix® premixed fuel:* For all gasoline powered chain saws and gasoline powered power tools listed in paragraphs 2A and 2B (and their respective attachments purchased as an integral part of the machine at the same time the machine is purchased) when used for personal non-income producing, family or household purposes sold after January 1, 2012; the warranty time periods described in paragraphs 2.A.1 and 2.B.1 will be doubled if the original consumer purchases a 6-pack of STIHL HP Ultra 2-cycle engine oil (any size containers) or 6-32 oz. containers of STIHL MotoMix® premixed fuel at the time the machine is purchased. The consumer's invoice must reflect the STIHL HP Ultra oil or STIHL MotoMix® fuel purchase and machine purchase along with the machine's serial number. The product registration must have the oil or fuel purchase selected on the registration form. The consumer should retain a copy of the invoice for the length of the warranty time period as proof of purchase. STIHL Incorporated reserves the right to request a copy of the invoice to verify warranty coverage in the event a warranty repair is made to the machine. Double warranty coverage does not apply for non-gasoline powered products or products used for professional, organizational, commercial, rental or income producing purposes.
- E. *Lifetime drive shaft warranty:* All STIHL FS trimmer, brush cutter, clearing saw; FC edger, HT 56, HT 70, HT 100, HT 130 and HT 250 tree pruner, KM multi-cut and MM multi-tool machines, KM attachments, KW powered sweeper, HL and FH hedge trimmer models come with drive shafts which are warranted for the life of the product while owned by the original purchaser when used for all uses except rental use.
- F. *Lifetime clutch warranty:* All STIHL FS trimmer, brushcutter, clearing saw, FC edger, HT tree pruner, KM and MM multi-tool machines, KW powered sweeper, HS, HL and FH hedge trimmer, BT 45, BT 120 and BT 121 boring gear models purchased after January 1, 2000 come with centrifugal clutch shoes which are warranted for the life of the product while owned by the original consumer when used for all uses except rental use.
- G. *Lifetime hand tool warranty:* All STIHL model PA axes, PH hedge shears, PL loppers, PP pruners and PS pruning saws are warranted for the life of the product while owned by the original consumer.
- H. Replacement cutting attachments, cutting tools, and cutting heads (except for those purchased as an integral part of the machine as described in paragraphs 2A and 2B), auger bits and drill bits, repair parts, forestry apparel and all other STIHL accessories and products not described in paragraphs 2A through 2H:
 - 1. Three months from the date of purchase when used for all purposes except rental use.
 - 2. Two months for rental use from date the product is placed into rental service.

3. Warrantor

STIHL Incorporated
536 Viking Drive
Virginia Beach, VA 23452
STIHL Customer Service phone number: (800) 467-8445
Internet website: www.stihlusa.com

4. Persons Covered By This Warranty

- A. The original purchaser (other than for purposes of resale) and:
- B. Persons to whom ownership of the product is transferred during the term of the applicable warranty period but only for the balance of the warranty period then remaining as described in paragraphs 2A, 2B or 2C. Double warranty coverage and lifetime warranty coverage as described in paragraphs 2D, 2E, 2F and 2G is to the original purchaser only. The persons identified in 4A and 4B are referred to as the "Consumer".

5. Emission Control Systems Warranty Coverage

STIHL products designed to meet Federal EPA and California emissions standards for small non-road utility engines have additional emission control system warranty coverage. An explanation of the emission control system warranty coverage can be found in the instruction manual supplied with the product.

6. Warranty Exclusions, Limitations and Rights

- A. The following are not covered by this warranty:
 - 1. Parts or components not supplied by the warrantor, or parts or components that have been modified.
 - 2. Repairs or replacements not performed by an authorized STIHL dealer located in the United States or U.S. territories.
 - 3. Any failure that results from accident, impact, abuse, misuse, neglect, mishandling, dulling of cutting edges, or failure to operate the product in accordance with the information provided in the instruction manual supplied with the product.
 - 4. Items or service required when performing normal and regular maintenance of the product, e.g. valve adjustments, spark plugs, filters, lubricants, starter cords, carburetor adjustments, engine tune-ups, sharpening, cleaning of combustion deposits, etc.
 - 5. Normal adjustments and recommended maintenance as described in the instruction manual supplied with the product.
 - 6. Repairs made necessary by normal wear, improper maintenance, improper lubrication, improper storage, dirt, abrasives, moisture, water, rain, snow, rust, corrosion, varnish, stale fuel, gasoline additives, fuel deposits, carbon deposits, oil deposits or other similar conditions.
 - 7. Repairs made necessary by gasoline containing more than 10% (E10) ethanol content (i.e. E15, E25, E30, E50, E85).
 - 8. Repairs made necessary due to improper oil mix ratios or the use of mix oils and other lubricants not specified in the product's instruction manual.
 - 9. Any failure resulting from the use of improper tools or improper repair procedures.
 - 10. Improper voltage for electric products and batteries that have been exposed to temperatures beyond those specified in the product's instruction manual, batteries that have not been properly charged or batteries that have reached their useful life.
- B. THE WARRANTOR WILL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE SET FORTH HEREIN. ANY WARRANTY IMPLIED BY STATE LAW (WHETHER OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR OTHERWISE) SHALL BE EFFECTIVE FOR ANY PRODUCT ONLY FOR THE DURATION OF THE APPLICABLE WARRANTY PERIOD LISTED ABOVE. SOME STATES DO NOT ALLOW EXCLUSIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES AND/OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSIONS AND LIMITATIONS MAY NOT APPLY TO YOU.
- C. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

7. Duties of the Dealer

Complete the product registration information and submit it to STIHL Incorporated electronically or at the address set forth in paragraph 3.

COMPLETION AND RETURN OF THE PRODUCT REGISTRATION INFORMATION, WITHIN 10 DAYS OF ORIGINAL PURCHASE, IS REQUESTED TO REGISTER THE CONSUMER'S PURCHASE.

8. Duties of the Consumer

- A. Use reasonable care in the maintenance, operation, and storage of the product as explained in the instruction manual.
- B. Should any failure covered by this warranty occur, the Consumer must deliver or ship the product to any authorized STIHL dealer in the United States or U.S. territories for repair and provide proof of purchase date. Freight costs and transportation charges if any, will be borne by the Consumer.

9. Duties of the Warrantor

- A. Any defective product or component covered by this warranty will be repaired or replaced at the option of the warrantor at no cost to the Consumer.
- B. Product failures covered by this warranty will be scheduled and repaired according to the normal workflow of the authorized STIHL dealer to whom the product is delivered for service depending upon the availability of replacement parts.
- C. If the Consumer does not receive satisfactory results from the authorized STIHL dealer, the Consumer may contact the STIHL Customer Service Department at the address set forth in paragraph 3.