

Laars Heating Systems Limited Warranty for: NeoTherm Commercial Condensing Gas Boiler

This limited warranty is effective as of the date of installation or 6 months after the date of manufacture, whichever is first.
Date of manufacture can be determined by the serial number.

FIRST YEAR – LIMITED WARRANTY: Laars warrants that all parts of the NeoTherm commercial gas products (including circulating pump when furnished by Laars) to be free from manufacturing defects in material and workmanship for one year. If any parts are found to be defective in manufacture, Laars will provide replacement of such parts.

SECOND THROUGH FIFTH YEAR – NON-PRORATED LIMITED WARRANTY FOR PRIMARY HEAT EXCHANGER: Laars warrants the primary heat exchanger to be free from manufacturing defects in material and workmanship five years.

SIX THROUGH TENTH YEAR – PRORATED LIMITED WARRANTY FOR PRIMARY HEAT EXCHANGER: The primary heat exchanger is covered by Laars Prorated Limited Warranty for defects in material and workmanship from the six through the tenth year, at a cost to the consumer equal to percentage of the retail price, at the time the warranty claim is made, as indicated below:

Years:	6	7	8	9	10
Percentage Paid by Customer:	50%	60%	70%	80%	90%

FIRST THROUGH TWENTY FIVE YEAR NON-PRORATED LIMITED WARRANTY FOR HEAT EXCHANGER:
Laars warrants the heat exchanger from "Thermal Shock" for twenty five years.

EXCLUSIONS:

The liability of Laars shall not exceed the repair or replacement of defective parts and does not include any cost for labor to remove and reinstall the alleged defective part, transportation to or from the factory, any other materials required to make the repair.

This warranty does not cover failures or malfunctions resulting from:

1. Failure to properly install, operate or maintain the boiler in accordance with our published Installation, Operation and Maintenance Manual or Users Information Manual provided with the product;
2. The workmanship of any installer
3. Abuse, alteration, accident, fire, flood, negligence or act of God;
4. Sediment or lime buildup, freezing, or other conditions that cause inadequate water flow;
5. High velocity water flow in excess of published heat exchanger designed flow rates;
6. Use of non-factory authorized parts or accessories in conjunction with the boiler;
7. Components that are part of the heating system, but not supplied by Laars as part of the boiler;
8. Contamination of combustion air including dust, dirt, environmental particles and construction particles;
9. The repair or replacement of parts or components with out proper approval;

PURCHASER'S RESPONSIBILITIES

The following are the responsibility of the purchaser:

1. Laars Heating Systems strongly recommends the boiler be maintained in accordance with the owners' manual and the installation operation manual to avoid premature failures and to keep the unit operating at peak performance.
2. All system components must be kept in good working order.
3. Any condensation lines must be kept free and clear to assure proper drainage.

LIMITATIONS OF LIABILITY:

This is the only warranty given by Laars Heating Systems. No one is authorized to make any other warranties on Laars behalf. **THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. LAARS EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT OR PUNITIVE DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.** This warranty gives you specific legal rights, and you may also have other rights, which may vary, from state to state and by province.

WARRANTY CLAIMS:

For prompt parts warranty claims, contact your installer with the following information: Model number, serial number (located on the rating plate) and date of installation. The installer will notify the wholesaler from whom the boiler was purchased for instructions regarding claim. All alleged defective part (s) must be returned through trade channels and replacement part (s) will, if warranty conditions are met, be provided by Laars through the wholesaler.

This Warranty is extended to the first retail purchaser of the boiler or water heater and only to a boiler or water heater that has not been moved from its original installation site.

If there are any questions about coverage of this warranty, please contact Laars Heating Systems at the address shown below.

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