✓ UXT4130ADS

30" (76.2 CM) AND 36" (91.4 CM) RANGE HOOD

Installation Instructions and Use & Care Guide

For questions about features, operation/performance, parts, accessories or service, call: **1-800-253-1301**
or visit our website at **www.whirlpool.com**

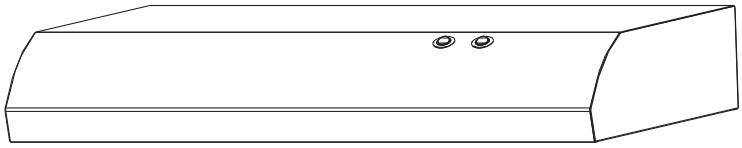
In Canada, call **1-800-807-6777** or visit our website at **www.whirlpool.ca**

HOTTE D'ASPIRATION DE 30" (76,2 CM) ET 36" (91,4 CM)

Instructions d'installation et Guide d'utilisation et d'entretien

Au Canada, pour assistance, installation ou service, composer
le **1-800-807-6777** ou visiter notre site Web à
www.whirlpool.ca

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Models/Modèles:
UXT4130AD/UXT4136AD

IMPORTANT: READ AND SAVE THESE INSTRUCTIONS.
FOR RESIDENTIAL USE ONLY.
IMPORTANT : LIRE ET CONSERVER CES INSTRUCTIONS.
POUR UTILISATION RÉSIDENTIELLE UNIQUEMENT.

RANGE HOOD SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

⚠ DANGER — **You can be killed or seriously injured if you don't immediately follow instructions.**

⚠ WARNING — **You can be killed or seriously injured if you don't follow instructions.**

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

- Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.
- Before servicing or cleaning the unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
- Installation work and electrical wiring must be done by qualified person(s) in accordance with all applicable codes and standards, including fire-rated construction.
- Do not operate any fan with a damaged cord or plug. Discard fan or return to an authorized service facility for examination and/or repair.
- Sufficient air is needed for proper combustion and exhausting of gases through the flue (chimney) of fuel burning equipment to prevent backdrafting. Follow the heating equipment manufacturer's guideline and safety standards such as those published by the National Fire Protection Association (NFPA), the American Society for Heating, Refrigeration and Air Conditioning Engineers (ASHRAE), and the local code authorities.
- When cutting or drilling into wall or ceiling; do not damage electrical wiring and other utilities.
- Ducted fans must always be vented outdoors.

  CAUTION: For general ventilating use only. Do not use to exhaust hazardous or explosive materials and vapors.

  CAUTION: To reduce risk of fire and to properly exhaust air, be sure to duct air outside - do not vent exhaust air into spaces within walls or ceilings, attics or into crawl spaces, or garages.

WARNING: TO REDUCE THE RISK OF FIRE, USE ONLY METAL DUCTWORK.

WARNING: TO REDUCE THE RISK OF A RANGE TOP GREASE FIRE:

- Never leave surface units unattended at high settings. Boilovers cause smoking and greasy spillovers that may ignite. Heat oils slowly on low or medium settings.
- Always turn hood ON when cooking at high heat or when flambeing food (i.e. Crepes Suzette, Cherries Jubilee, Peppercorn Beef Flambé).
- Clean ventilating fans frequently. Grease should not be allowed to accumulate on fan or filter.
- Use proper pan size. Always use cookware appropriate for the size of the surface element.

WARNING: TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A RANGE TOP GREASE FIRE, OBSERVE THE FOLLOWING:[a]

- SMOTHER FLAMES with a close fitting lid, cookie sheet, or metal tray, then turn off the burner. BE CAREFUL TO PREVENT BURNS. If the flames do not go out immediately, EVACUATE AND CALL THE FIRE DEPARTMENT.
- NEVER PICK UP A FLAMING PAN - you may be burned.
- DO NOT USE WATER, including wet dishcloths or towels - a violent steam explosion will result.
- Use an extinguisher ONLY if:
  - You know you have a class ABC extinguisher, and you already know how to operate it.
  - The fire is small and contained in the area where it started.
  - The fire department is being called.
  - You can fight the fire with your back to an exit.

[a]Based on "Kitchen Fire Safety Tips" published by NFPA.

- **WARNING:** To reduce the risk of fire or electrical shock, do not use this fan with any solid-state speed control device.

READ AND SAVE THESE INSTRUCTIONS

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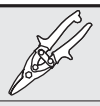
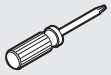
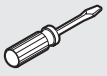
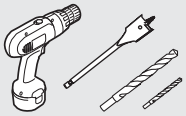
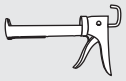
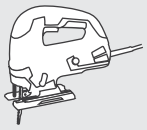
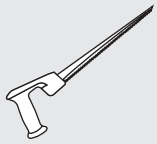
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INSTALLATION REQUIREMENTS

Tools and Parts

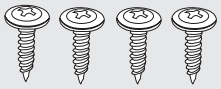
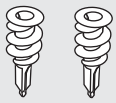
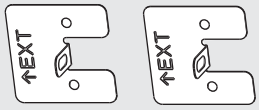
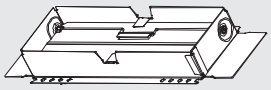
Gather the required tools and parts before starting installation. Read and follow the instructions provided with any tools listed here.

Tools needed

Metal snips 	Wire stripper 
#2 Phillips screwdriver 	Flat-blade screwdriver 
Pencil 	Drill with ⅛" (3 mm), ½" (13 mm) and 1¼" (3 cm) bits 
Caulking gun and weatherproof caulking compound  	
Jigsaw or keyhole saw  	

Parts supplied

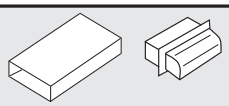
Remove parts from package. Check that all parts are included.

#8-18 x 1" (4.2 x 25 mm) flat-head screws 	#8-18 x ⅝" (4.2 x 16 mm) truss-head screws 
Drywall anchors 	Mounting brackets 
Short Phillips head screws 	
3¼" x 10" (8.3 x 25.4 cm) rectangular damper 	

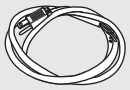
Parts needed

UL Listed/CSA Approved wire connectors 	UL Listed/CSA Approved ½" (13 mm) strain relief 	120V, 75W maximum, type E26 incandescent lamp 

For 3¼" x 10" (8.3 x 25.4 cm) rectangular vented installations

3¼" x 10" (8.3 x 25.4 cm) rectangular metal vent system with wall or roof cap 	Duct tape 

Optional accessories

Charcoal filter kit Part Number W10355450* 	Power cord kit Part Number W10355452* 	Stainless steel cleaner and polish Part Number 31462A* 

*For information on ordering, see the "Assistance or Service" section.

Location Requirements

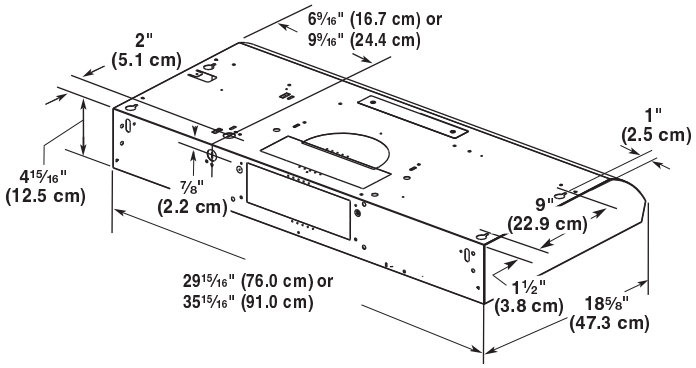
IMPORTANT: Observe all governing codes and ordinances.

- It is the installer's responsibility to comply with installation clearances specified on the model/serial rating plate. The model/serial rating plate is located inside the range hood on the left wall.
- Range hood location should be away from strong draft areas, such as windows, doors and strong heating vents.
- Cabinet opening dimensions that are shown must be used. Given dimensions provide minimum clearance. Consult the cooktop/range manufacturer installation instructions before making any cutouts.
- This range hood is recommended for use with cooktops with a maximum total rating of 40,000 Btus or less.
- Grounded electrical outlet is required. See "Electrical Requirements" section.
- All openings in ceiling and wall where range hood will be installed must be sealed.
- These range hoods are factory set for vented installations. Models that are capable of being installed as non-vented (recirculating) require charcoal filters. See the "Assistance or Service" section for information on ordering charcoal filters.

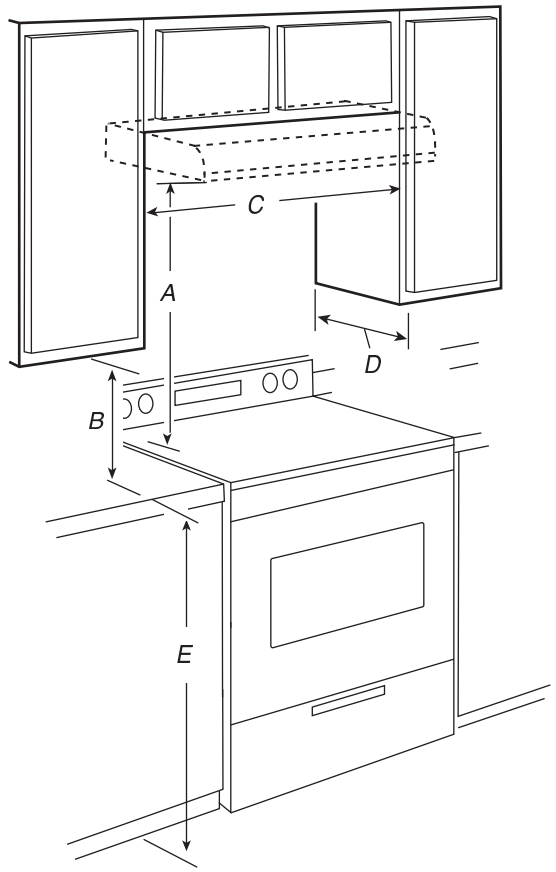
For Mobile Home Installations

The installation of this range hood must conform to the Manufactured Home Construction Safety Standards, Title 24 CFR, Part 328 (formerly the Federal Standard for Mobile Home Construction and Safety, title 24, HUD, Part 280) or when such standard is not applicable, the standard for Manufactured Home Installation 1982 (Manufactured Home Sites, Communities and Setups) ANSI A225.1/NFPA 501A, or latest edition, or with local codes.

Product Dimensions



Installation Clearances



A. 24" (61.0 cm) minimum distance from electric cooking surface.
24" (61.0 cm) minimum distance from gas cooking surface.
30" (76.2 cm) suggested maximum above the cooking surface.

B. 18" (45.7 cm) minimum clearance - upper cabinet to countertop.

C. 30" (76.2 cm) minimum cabinet opening width for 30" (76.2 cm) models and 36" (91.4 cm) minimum cabinet width for 36" (91.4 cm) models.

D. 12" (30.5 cm) cabinet depth.

E. 36" (91.4 cm) base cabinet height.

Venting System

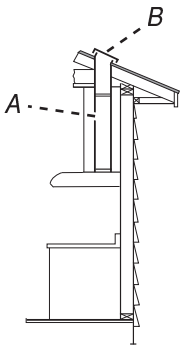
Venting Methods

NOTES:

- Flexible vent is not recommended. Flexible vent creates both back pressure and air turbulence that greatly reduce performance.
- The vent system is optional for this model.

Vent system can terminate either through the roof or wall. Use 3¼" x 10" (8.3 x 25.4 cm) rectangular with a maximum vent length of 35 ft (10.7 m).

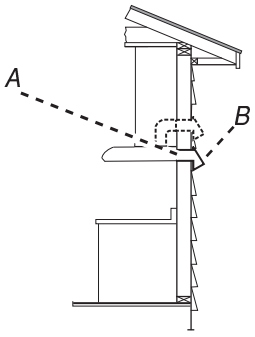
Top Venting



A. 3¼" x 10" (8.3 x 25.4 cm) rectangular vent through the roof (purchased separately).

B. Roof cap with damper (purchased separately)

Wall Venting



A. 3¼" x 10" (8.3 x 25.4 cm) rectangular vent through the wall or out the top (purchased separately).

B. Wall cap with damper (purchased separately)

Cold Weather Installations

An additional back draft damper should be installed to minimize backward cold air flow and a thermal break should be installed to minimize conduction of outside temperatures as part of the vent system. The damper should be on the cold air side of the thermal break.

The break should be as close as possible to where the vent system enters the heated portion of the house.

Makeup Air

Local building codes may require the use of makeup air systems when using ventilation systems greater than specified CFM of air movement. The specified CFM varies from locale to locale. Consult your HVAC professional for specific requirements in your area.

Venting Requirements

- Vent system must terminate to the outdoors, except for non-vented (recirculating) installations.
- Do not terminate the vent system in an attic or other enclosed area.
- Do not use a 4" (10.2 cm) laundry-type wall cap.
- Use 3¼" x 10" (8.3 x 25.4 cm) rectangular metal vent, depending on your installation requirement. Rigid metal vent is recommended. Plastic or metal foil vent is not recommended.
- The length of vent system and number of elbows should be kept to a minimum to provide efficient performance.

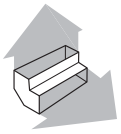
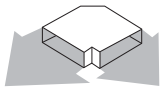
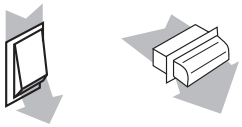
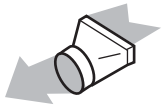
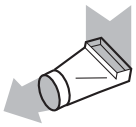
For the most efficient and quiet operation:

- Use no more than three 90° elbows.
- Make sure there is a minimum of 24" (61 cm) of straight vent between the elbows if more than 1 elbow is used.
- Do not install 2 elbows together.
- Use clamps or duct tape to seal all joints in the vent system.
- The vent system must have a damper. If roof or wall cap has a damper, do not use damper supplied with the range hood.
- Use caulking to seal exterior wall or roof opening around the cap.

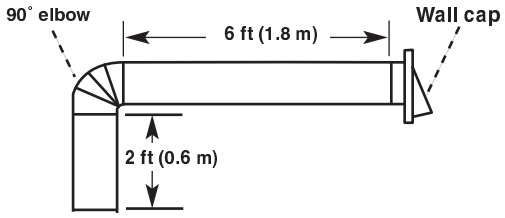
Calculating Vent System Length

To calculate the length of the system you need, add the equivalent feet (meters) for each vent piece used in the system.

Vent System

Vent Piece		
90° elbow	5.0 ft (1.5 m)	
3¼" x 10" (8.3 cm x 25.4 cm) flat elbow	12.0 ft (3.7 m)	
7" (17.8 cm) wall cap	0.0 ft (0.0 m)	
3¼" x 10" (8.3 cm x 25.4 cm) to 7" (17.8 cm)	4.5 ft (1.4 m)	
3¼" x 10" (8.3 cm x 25.4 cm) to 7" (17.8 cm) 90° elbow	5.0 ft (1.5 m)	

Example vent system



1 - 90° elbow	= 5.0 ft (1.5 m)
1 - wall cap	= 0.0 ft (0.0 m)
8 ft (2.4 m) straight	= 8.0 ft (2.4 m)
System length	= 13.0 ft (3.9 m)

Maximum Recommended Length

3¼" x 10" (8.3 x 25.4 cm) Rectangular Vent	= 35 ft (10.7 m)

Electrical Requirements

Observe all governing codes and ordinances.

Ensure that the electrical installation is adequate and in conformance with National Electrical Code, ANSI/NFPA 70 (latest edition), or CSA Standards C22.1-94, Canadian Electrical Code, Part 1 and C22.2 No. 0-M91 (latest edition) and all local codes and ordinances.

If codes permit and a separate ground wire is used, it is recommended that a qualified electrician determine that the ground path is adequate.

A copy of the above code standards can be obtained from:

National Fire Protection Association
1 Batterymarch Park
Quincy, MA 02169-7471

CSA International
8501 East Pleasant Valley Road
Cleveland, OH 44131-5575

- A 120 volt, 60 Hz., AC only, 15-amp, fused electrical circuit is required.
- If the house has aluminum wiring, follow the procedure below:
  1. Connect a section of solid copper wire to the pigtail leads.
  2. Connect the aluminum wiring to the added section of copper wire using special connectors and/or tools designed and UL listed for joining copper to aluminum.

  Follow the electrical connector manufacturer's recommended procedure. Aluminum/copper connection must conform with local codes and industry accepted wiring practices.
- Wire sizes and connections must conform with the rating of the appliance as specified on the model/serial rating plate. The model/serial plate is located behind the filter on the rear wall of the range hood.
- Wire sizes must conform to the requirements of the National Electrical Code, ANSI/NFPA 70 (latest edition), or CSA Standards C22. 1-94, Canadian Electrical Code, Part 1 and C22.2 No. 0-M91 (latest edition) and all local codes and ordinances.

INSTALLATION INSTRUCTIONS

NOTES:

- Depending on your model, determine which venting method to use: roof, wall or non-vented (recirculating).
- It is recommended that the vent system be installed before the range hood is installed. Go to “Venting System” in the “Installation Requirements” section if you need assistance.
- Before making cutouts, make sure there is proper clearance within the ceiling or wall for the vent system.

1. Disconnect power

⚠WARNING



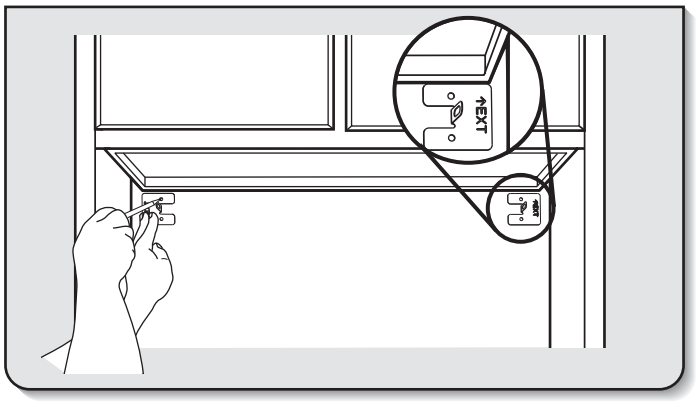
Electrical Shock Hazard

Disconnect power before servicing.

Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

2. Mark Hole Locations

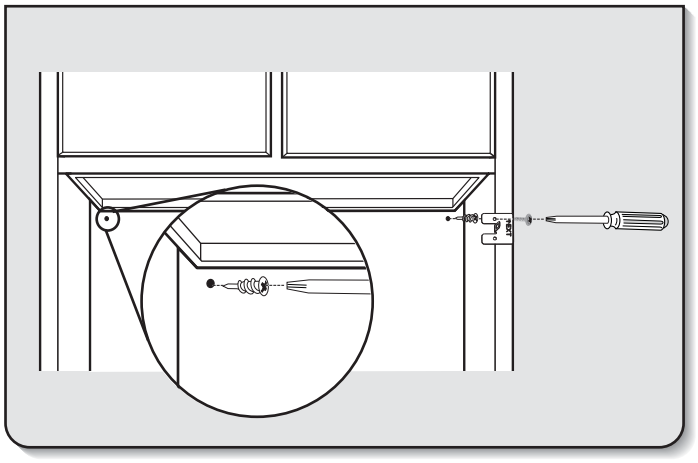


Align the exterior edge of the mounting brackets with the exterior edges of the upper cabinet.

IMPORTANT: The brackets should touch the upper cabinet.

With a pencil, mark the upper holes on the brackets.

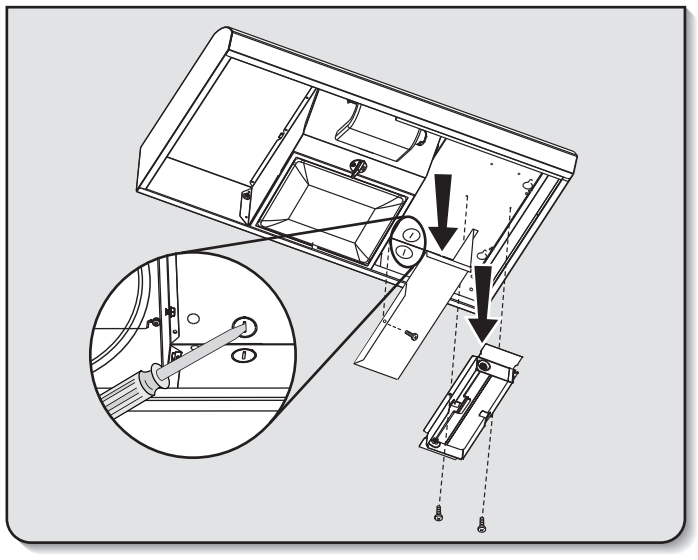
3. Install Brackets



- Using a #2 Phillips screwdriver, install the drywall anchors.
- Using #8-18 x 1" (4.2 x 25 mm) flat-head #2 Phillips screws, install the mounting brackets using the upper holes.

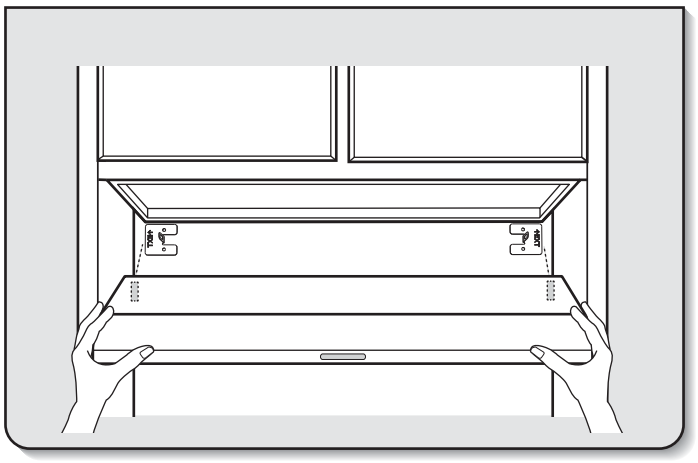
NOTE: For installations to a surface other than drywall, it is recommended that a qualified contractor determine the anchoring method.

4. Prepare Range Hood

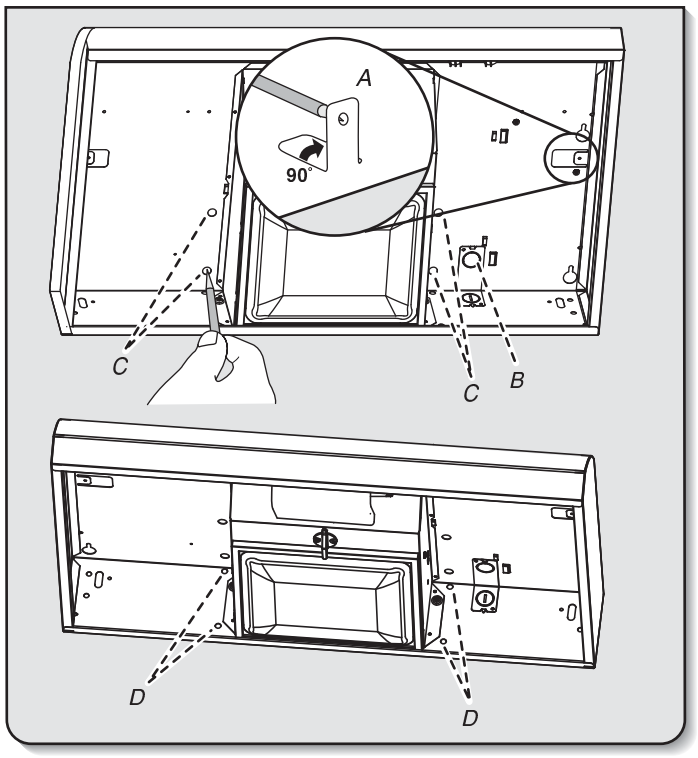


- Set the range hood on its back on a covered surface.
- Using a #2 Phillips screwdriver, remove the rectangular damper attached with 3.5 x 9.5 mm screws.
- Using a #2 Phillips screwdriver, remove the electrical box cover.
- Using a flat-blade screwdriver, remove the appropriate power supply knockout.

5. Mark Hole Locations



Lift the range hood into place and insert the mounting bracket tabs through the slots in the back of the range hood.



Hold the range hood firmly in place with one hand and bend each mounting tab (A) upward approximately 90°.

Mark the hole at the power supply knockout (B).

For a non-vented (recirculating) installation: Go to Step 7.

For a top vented installation: Mark the 4 vent hole locations (C) on the top of the range hood.

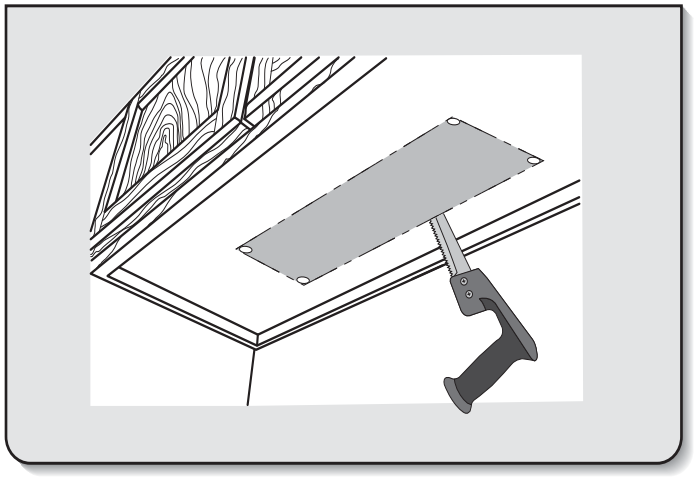
For a rear vented installation: Mark the 4 vent hole locations (D) on the rear of the range hood.

OPTIONAL: Mark the hole in each mounting tab.

Remove the range hood and set it aside.

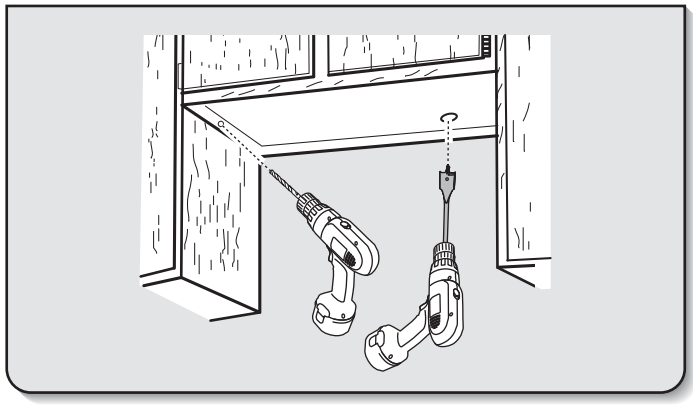
6. Mark and Cut Vent Opening

3¼" x 10" (8.3 x 25.4 cm) Rectangular Vent System



- Using a ½" (13 mm) drill bit, drill a hole in each of the dots marked previously on either the wall or upper cabinet. Using the outside edges of the holes, mark the vent opening.
- Using a jigsaw or keyhole saw, cut the vent opening.

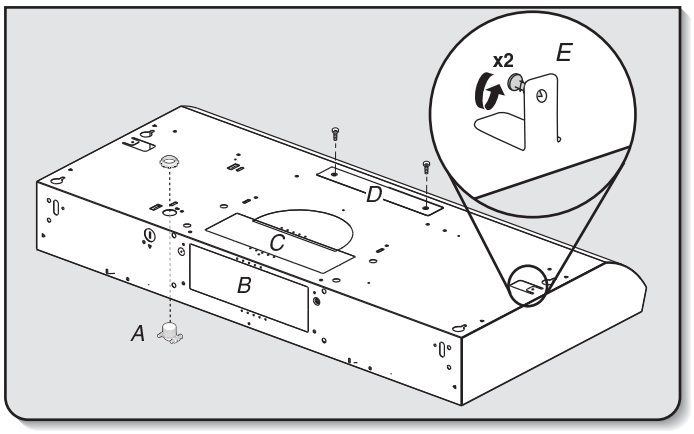
7. Drill Electrical Opening



Using a 1¼" (3 cm) drill bit, drill the hole in the dot marked previously at the electrical strain relief.

OPTIONAL: Using a ⅛" (3 mm) drill bit, drill pilot holes for the dots marked previously at each mounting tab at an approximate 45° angle in an upward direction.

8. Prepare Range Hood Vents and Mounting Tabs



- **Install Strain Relief**

  Install a UL Listed/CSA Approved ½" (13 mm) strain relief (A).

- **Mounting Tabs**

  Start a #8-18 x ⅝" (4.2 x 16 mm) truss-head screw into the mounting tab (E) on each side of the range hood as shown in the inset. Insert the screws approximately 2 turns into the mounting tab holes.

- **Non-vent (Recirculating) Installations**

  Using a #2 Phillips screwdriver remove the 2 screws and remove the top, front rectangular vent cover (D). Go to Step 12.

- **3¼" x 10" (8.3 x 25.4 cm) Rectangular Vent Installations**

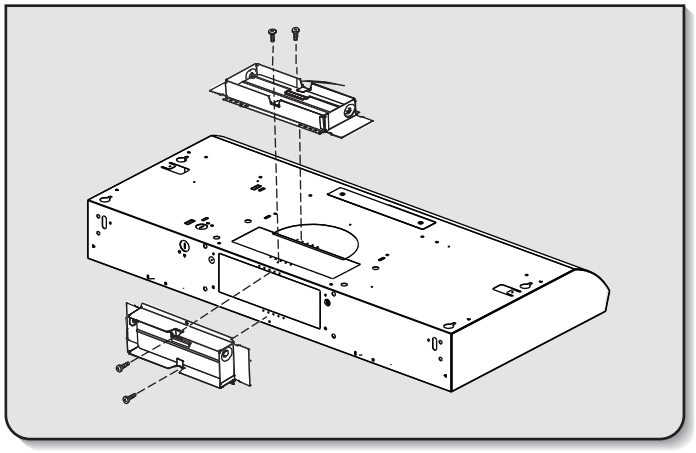
  For top vent installations, remove the top, rectangular vent knockout (C).

  OR

  For wall vent installations, remove the rear rectangular vent knockout (B).

9. Attach Vent Damper or Transition

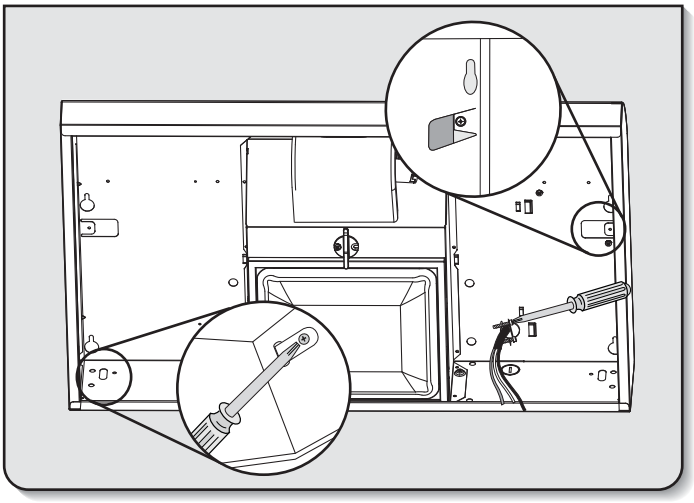
3¼" x 10" (8.3 x 25.4 cm) Rectangular Vent Damper



Using (2) short Phillips head screws, install the 3¼" x 10" (8.3 x 25.4 cm) rectangular damper over the top or rear vent knockout removed in Step 8.

NOTE: If the wall cap used has a damper and it interferes with the rectangular damper, remove the rectangular damper flap.

10. Mount Range Hood



- Lift the range hood into place, positioning the rear slots over the mounting brackets.
- Using a Phillips screwdriver, push on the screws that are started into the top mounting tabs and bend the tabs against the cabinet side walls. Attach the screws to the cabinet side walls.

  IMPORTANT: Do not overtighten the screws.

- For direct wire installations, run the home power supply cable according to the National Electric Code or CSA standards and local codes and ordinances. There must be enough wiring from the fused disconnect (or circuit breaker) box to make the connection in the range hood electrical terminal box.
- Tighten the strain relief screws.

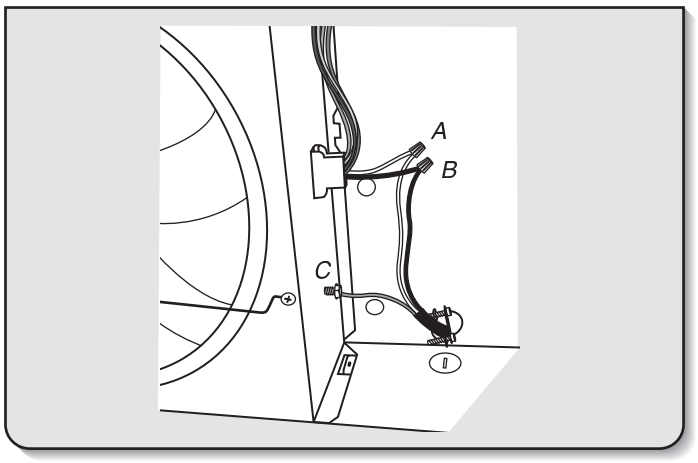
  NOTE: Do not reconnect power until the installation is complete.

  OPTIONAL: If you prefer, bend the rear tabs against the rear of the range hood and attach to the wall using #8-18 x ⅝" (4.2 x 16 mm) truss-head screws.

11. Connect Vent System

- Connect the ventwork to the range hood.
- Seal joints with duct tape to make secure and airtight.
- Check that the back draft dampers work properly.

12. Make Electrical Connection



Option 1 - Direct Wire Installations

- Use a UL Listed/CSA Approved wire connector and connect the 2 white wires (A) together.
- Use a UL Listed/CSA Approved wire connector and connect the 2 black wires (B) together.

⚠WARNING



Fire Hazard

Electrically ground the blower.

Use copper wire.

Connect ground wire to green ground screw in terminal box.

Failure to do so can result in death, fire, or electrical shock.

- Connect the green (or bare) ground wire (C) from the power supply to the green ground screw in the electrical box and tighten the screw securely.

Reinstall the electrical box cover.

Reconnect power.

Option 2 - Power Cord Kit Installations

For optional power cord kit installations, follow the instructions supplied with the power cord kit. See the “Assistance or Service” section for information on ordering.

NOTE: Use only with range hood cord connection kits that have been investigated and found acceptable for use with this model range hood.

13. Complete the Installation

- Install a 120V, 75W maximum, incandescent light bulb with E26 base. See “Replacing the Incandescent Light Bulb” in the “Range Hood Care” section.
- If removed previously, replace the filter. See “Metal or Charcoal Grease Filter” in the “Range Hood Care” section.
  - **For vented installations:** Install a metal filter.
  - **For non-vented (recirculating) installations:** Install a charcoal filter.
- Check the operation of the range hood fan and light. See the “Range Hood Use” section.

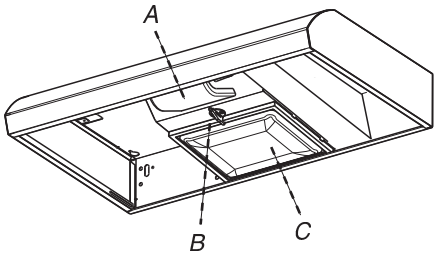
  If the range hood does not operate, check to see whether a circuit breaker has tripped or a household fuse has blown. Disconnect the power and check the wiring connections.

NOTE: To get the most efficient use from your new range hood, read the “Range Hood Use” section.

RANGE HOOD USE

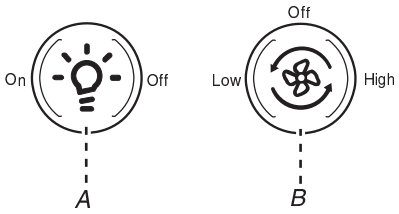
The range hood is designed to remove smoke, cooking vapors and odors from the cooktop area. For best results, start the hood before cooking and allow it to operate several minutes after the cooking is complete to clear all smoke and odors from the kitchen.

The hood controls are located on the front panel of the range hood.



A. Incandescent light housing and cover
B. Grease filter retainer
C. Grease filter

Range Hood Controls



A. Fan speed switch
B. On/Off light switch

Operating the light

Press the light switch to the left to turn the light On.

Press the light switch to the right to turn the light Off.

Operating the fan

The fan has 2 speeds.

Press the fan switch to the left for Low speed.

Press the fan switch to the right for High speed.

Return the fan switch to the center to turn the fan Off.

RANGE HOOD CARE

Cleaning

IMPORTANT: Clean the hood and grease filters frequently according to the following instructions. Replace the grease filter before operating hood.

Exterior Surfaces:

IMPORTANT: Do not use soap-filled scouring pads, abrasive cleaners, cooktop polishing creme, steel wool, gritty washcloths or paper towels.

To avoid damage to the stainless steel, do not use cleaners that contain chlorine.

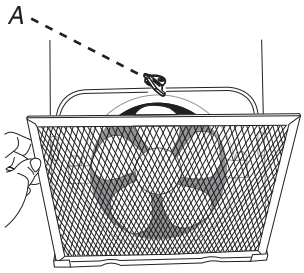
Cleaning Method:

- Liquid detergent or all-purpose cleaner:
  Rinse with clean water and dry with a soft, lint-free cloth.
- Glass cleaner to remove fingerprints.
- For stainless steel models, use Stainless Steel Cleaner and Polish, Part Number 31462A (not included): See the "Assistance or Service" section to order.
- For stainless steel models, rub in the direction of the grain to avoid scratching or damaging the surface.

Metal or Charcoal Grease Filter

To Clean the Filter:

1. Remove the screw from the grease filter retainer.
2. Turn the grease filter retainer to release the filter.



A. Filter retainer

3. **For vented installations:** Wash the metal filter as needed in a dishwasher or hot detergent solution.
   For non-vented (recirculating) installations: Replace the metal filter with a charcoal filter. The charcoal filter is not washable. It should last up to 6 months with normal use. For information on ordering, see the "Assistance or Service" section. Dispose of old charcoal filter.

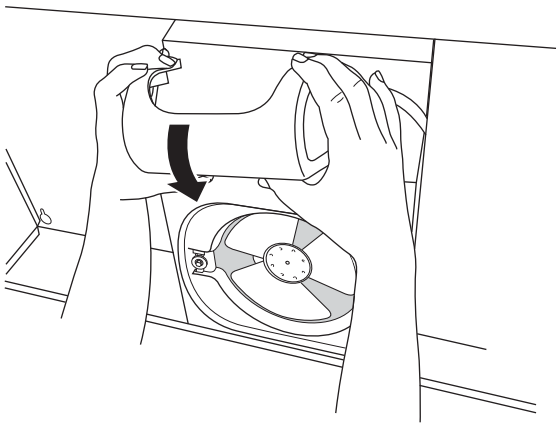
To Replace the Filter:

1. To reinstall the filter, place the back edge of the filter into the channel at the rear of the hood. Push the filter into place and turn the filter retainer to secure the filter to the range hood.
2. Replace the screw in the grease filter retainer.

Replacing the Incandescent Light Bulb

Turn off the range hood and allow the light bulb to cool.

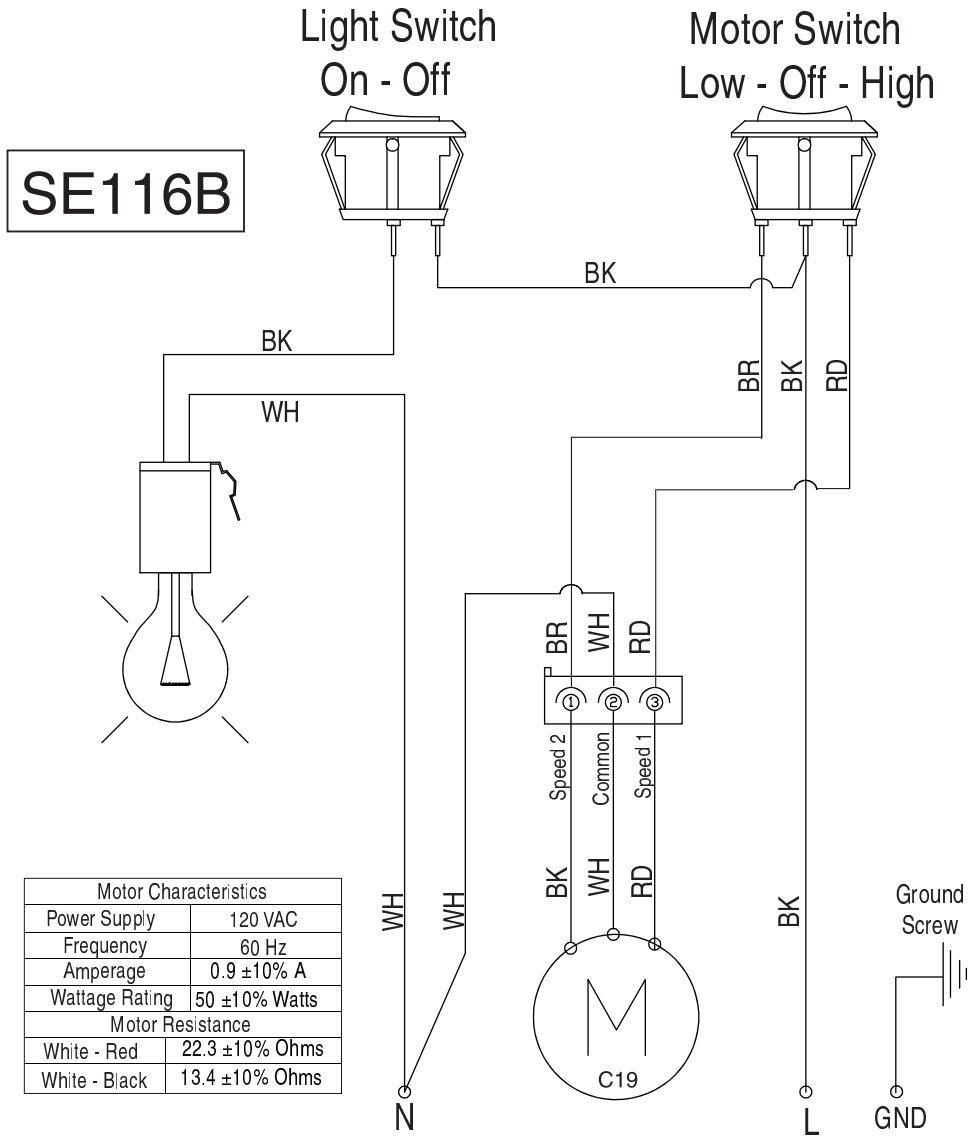
1. Disconnect power.
2. Squeeze the plastic lens cover and remove it from the hood.



3. Screw a 120V, 75W maximum, incandescent light bulb with E26 base into the socket.
4. Replace the lens cover by squeezing the cover and inserting the tabs into the slots.
5. Reconnect power.

If the new light does not operate, make sure the light bulb is inserted correctly before calling service.

WIRING DIAGRAM



Motor Characteristics	
Power Supply	120 VAC
Frequency	60 Hz
Amperage	0.9 ±10% A
Wattage Rating	50 ±10% Watts
Motor Resistance	
White - Red	22.3 ±10% Ohms
White - Black	13.4 ±10% Ohms

ASSISTANCE OR SERVICE

If you need service

Please refer to the warranty page in this manual

If you need replacement parts

If you need to order replacement parts, we recommend that you use only factory specified parts. Factory specified parts will fit right and work right because they are made with the same precision used to build every new appliance.

To locate factory specified replacement parts in your area, call the following customer assistance telephone number or your nearest designated service center.

In the U.S.A.

Call the Whirlpool Customer eXperience Center toll free: **1-800-253-1301** or visit our website at **www.whirlpool.com.**

Our consultants provide assistance with:

- Scheduling of service. Whirlpool designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States.
- Features and specifications on our full line of appliances.
- Referrals to local dealers.
- Installation information.
- Use and maintenance procedures.
- Accessory and repair parts sales.
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.).

For further assistance

If you need further assistance, you can write to Whirlpool Corporation with any questions or concerns at:

Whirlpool Brand Home Appliances
Customer eXperience Center
553 Benson Road
Benton Harbor, MI 49022-2692

Please include a daytime phone number in your correspondence.

In Canada

Call the Whirlpool Canada LP Customer eXperience Centre toll free: **1-800-807-6777** or visit our webpage **www.whirlpool.ca**.

Our consultants provide assistance with:

- Scheduling of service. Whirlpool designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States
- Features and specifications on our full line of appliances.
- Referals to local Whirlpool dealers.
- Use and maintenance procedures.
- Accessory and repair parts sales.
- Referrals to local dealers, repair parts distributors, and service companies. Whirlpool Canada LP designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in Canada.

For further assistance

If you need further assistance, you can write to Whirlpool Canada LP with any questions or concerns at:

Whirlpool Brand Home appliances
Customer eXperience Centre
Whirlpool Canada LP
200 - 6750 Century Ave.
Mississauga, Ontario L5N 0B7

Please include a daytime phone number in your correspondence.

WHIRLPOOL®
MAJOR APPLIANCE
LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call the Customer eXperience Center:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting or Problem Solver section of the Use and Care Guide, scan the QR code on the right to access additional resources, or visit www.whirlpool.com/product_help.
2. All warranty service is provided exclusively by our authorized Whirlpool Service Providers. In the U.S. and Canada, direct all requests for warranty service to:

Whirlpool Customer eXperience Center

In the U.S.A., call 1-800-253-1301. In Canada, call 1-800-807-6777.

www.whirlpool.com/product_help

If outside the 50 United States or Canada, contact your authorized Whirlpool dealer to determine whether another warranty applies.

ONE YEAR LIMITED WARRANTY

WHAT IS COVERED

For one year from the date of purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation or Whirlpool Canada LP (hereafter "Whirlpool") will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a Whirlpool designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

WHAT IS NOT COVERED

1. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator or installation instructions.
2. In-home instruction on how to use your product.
3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e. house wiring, fuses or water inlet hoses).
4. Consumable parts (i.e. light bulbs, batteries, air or water filters, preservation solutions, etc.).
5. Conversion of products from natural gas or L.P. gas.
6. Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by Whirlpool.
7. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
8. Cosmetic damage including scratches, dents, chips, and other damage to the appliance finishes unless such damage results from defects in materials and workmanship and is reported to Whirlpool within 30 days.
9. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
10. Food or medicine loss due to product failure.
11. Pick-up or delivery. This product is intended for in-home repair.
12. Travel or transportation expenses for service in remote locations where an authorized Whirlpool servicer is not available.
13. Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product.
14. Service or parts for appliances with original model/serial numbers removed, altered or not easily determined.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Whirlpool makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Whirlpool or your retailer about buying an extended warranty.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. WHIRLPOOL SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.