# **Brizo Warranty Information**

#### LIMITED WARRANTY ON BRIZO® FAUCETS

### PARTS AND FINISH

All parts (other than electronic parts and batteries) and finishes of this Brizo® faucet are warranted to the original consumer purchaser to be free from defects in material and workmanship for as long as the original consumer purchaser owns the home in which the faucet was first installed or, for commercial users, for five (5) years from the date of purchase.

## ELECTRONIC PARTS AND BATTERIES (IF APPLICABLE)

Electronic parts (other than batteries), if any, of this Brizo® faucet are warranted to the original consumer purchaser to be free from defects in material and workmanship for five (5) years from the date of purchase or, for commercial users, for one (1) year from the date of purchase. No warranty is provided on batteries.

#### WHAT WE WILL DO

Brizo Kitchen & Bath Company will repair or replace, free of charge, during the applicable warranty period, any part that proves defective in material and/or workmanship under normal installation, use and service. If repair or replacement is not practical, Brizo Kitchen & Bath Company may elect to refund the purchase price in exchange for the return of the product. These are your exclusive remedies.

# WHAT IS NOT COVERED

Any labor charges incurred by the purchaser to repair, replace, install or remove this product are not covered by this warranty. Brizo Kitchen & Bath Company shall not be liable for any damage to the product resulting from reasonable wear and tear, misuse, abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions. Brizo Kitchen & Bath Company recommends using a professional plumber for all installation and repair. We also recommend that you use only genuine Brizo® replacement parts.

### WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE OR REPLACEMENT PARTS

A warranty claim may be made and replacement parts may be obtained by calling 1-877-345-BRIZO (2749) or by writing to:

Brizo Kitchen & Bath Company

Brizo Product Service

55 E. 111th Street

Indianapolis, IN 46280

brizosupport@brizo.com

In Canada: Masco Canada Limited, Plumbing Group

Technical Service Centre

350 South Edgeware Road

St. Thomas, Ontario, Canada N5P 4L1

customerservice@mascocanada.com

**Brizo Warranty Information** 

In the United States and Mexico:

Proof of purchase (original sales receipt) from the original purchaser must be made available to Brizo Kitchen & Bath Company for all warranty claims unless the purchaser has registered the product with Brizo Kitchen & Bath Company. This warranty applies only to Brizo® faucets installed in the United States of America, Canada and Mexico.