



[Home](#) > [Customer Care](#) > [Warranty Information](#)

Outdoor Lighting Warranty

Last Updated June 23, 2022

Limited Warranty on Kichler® Outdoor Lighting Fixtures

Kichler Lighting LLC (“Kichler Lighting”) warrants the following catalogued outdoor lighting products and component parts to the original consumer purchaser or commercial purchaser, as applicable, to be free from defects in material and workmanship for the applicable period specified below.

Outdoor Lighting Fixtures

One (1) year from the date of purchase.

LED Light Engine and Electrical Components

Five (5) years from the date of purchase when the lighting fixture containing the LED light engine and electrical components is installed in a single family residence by the original consumer purchaser. For commercial purchasers, the warranty period is three (3) years from the date of purchase.

Exterior Finishes

- LifeBrite® Outdoor Lantern Exterior Finish: As long as the original consumer purchaser or commercial purchaser owns the lantern. This warranty does not cover damage caused by chemicals and harsh cleaners.
- Climates® Outdoor Lantern Finish: Six (6) years from the date of purchase. This warranty does not cover damage caused by chemicals and harsh cleaners.

Special Order (non-catalogued) Indoor Lighting Fixtures

One (1) year from the date of purchase.

What We Will Do

Kichler Lighting, at its sole discretion, will repair or replace, free of charge, during the applicable warranty period, any product or component part (as described above) that proves defective in material and/or workmanship under normal

WARRANTY INFORMATION

INDOOR LIGHTING WARRANTY

ÉLAN LIGHTING WARRANTY

UNDER CABINET WARRANTY

TAPE LIGHTING WARRANTY

CEILING AND WALL FAN WARRANTY

OUTDOOR LIGHTING WARRANTY

LANDSCAPE LIGHTING WARRANTY

RLM WARRANTY

We use cookies on this site to enhance your user experience

By continuing to browse this site, you agree to this use. [Learn More](#)

GOT IT

Lighting may elect to refund the purchase price in exchange for the return of the product. Replacement parts are subject to availability and may differ from those originally supplied. **These are your exclusive remedies.**

What Is Not Covered

The following carry no warranty other than the manufacturer's warranty:

- Non-LED light bulbs supplied by, but not manufactured by, Kichler Lighting
- Non-Kichler branded LED light bulbs supplied by, but not manufactured by, Kichler Lighting

This warranty does not cover polished brass finishes on the products described above. This warranty does not cover damage resulting from reasonable wear and tear, voltage outside of the North American Standard Voltage Range 108 to 132 VAC (60 HZ), acts of God, misuse (including use of the product for an unintended application), abuse, improper packaging of product returned to Kichler Lighting, neglect and improper or incorrect installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions. Kichler Lighting recommends using a professional electrician for all installation and repair of its products.

Because certain acid-loving plants (arborvitae, pine trees, etc.) should not be exposed to light of any kind for more than 18 hours a day. If a plant should die or burn because of being exposed to continuous light, the cost to replace the damaged plant is not covered by this warranty.

What You Must Do to Obtain Warranty Service or Replacement Parts

A warranty claim may be made by returning the product to the distributor or retailer from whom you purchased the product with proof of purchase (original sales receipt) and a written claim briefly describing the defect.

If the distributor or retailer is not available, or if you have questions about this warranty, please contact us by mail or online as follows (please include your model number and date of purchase):

Kichler Lighting LLC
30455 Solon Road
Solon, OH 44139-3415
<http://www.kichler.com/customer-service/contact-us/.aspx>

Limitation on Duration of Implied Warranties

Note: Some states/provinces (including Quebec) do not allow limitations on how long an implied warranty lasts, so the below limitation may not apply to you. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

Limitation of Special, Incidental or Consequential Damages

Note: Some states/provinces (including Quebec) do not allow the exclusion or limitation of special, incidental or consequential damages, so the below limitations and exclusions may not apply to you. **Notice to residents of the State**

We use cookies on this site to enhance your user experience

By continuing to browse this site, you agree to this use. [Learn More](#)

intended to apply to the fullest extent permitted by the laws of the State of New Jersey. KICHLER LIGHTING SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE.

Additional Rights

This warranty gives you specific legal rights. You may also have other rights which vary by state or province.

This warranty is not transferable.

[Download Warranty in English, French & Spanish](#)

Sign up for our Kichler Lighting newsletter.

First Name

Email

I am a...

[Contact Us](#)

[Write A Review](#)

[Warranty](#)

FOLLOW US



[News & Events](#)

[Product Registration](#)

[Returns](#)

[Careers Portal](#)

[FAQs](#)

[Dealer Portal](#)

©2023 Kichler Lighting LLC. All Rights Reserved

[Site Map](#) | [Supply Chain Transparency](#) | [Safety Information](#) | [Privacy Policy](#) | [Terms of Use](#) | [Accessibility](#)

We use cookies on this site to enhance your user experience

By continuing to browse this site, you agree to this use. [Learn More](#)