

LIMITED WARRANTY / PRODUCTS WARRANTY

PEL Series Softeners

Lancaster Water Treatment warrants to the original purchaser ("purchaser") that the following products will be free of defects of material and workmanship when sold for the time period listed for each product as follows:

PEL Softeners:

Control Valve - 1 year from date of purchase; Residential Fiberglass Mineral Tanks: 5 years from serial number provided that the water conditioner is installed and operated on water pressure and water temperatures not to exceed the maximum limitations of 120 P.S.I. and 100° F and provided further, that such mineral tank or storage tank is not subject to misuse, alterations, neglect, freezing or accident. The filter medias used in these products do not remove or kill bacteria. Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. Salt Storage Tank - 3 years from serial number.

If a product fails to function within the stated time period, Lancaster Water Treatment will remedy the defect. The purchaser shall immediately notify Lancaster Water Treatment of any defect. If the purchaser does not notify Lancaster Water Treatment of such defects within the applicable Warranty Period, Lancaster Water Treatment shall have no further liability or obligation to purchaser therefore.

After notifying Lancaster Water Treatment of a defect and receiving permission and an Authorization Number to return the product, the purchaser may return the product to Lancaster Water Treatment (freight pre-paid by purchaser) for repair and/or replacement.

If Lancaster Water Treatment determines that the warranty has not been breached, the product shall be repaired or replaced, at Lancaster Water Treatment sole option, free of charge. In the event Lancaster Pump determines that it is unable to correct a defective component part or product, Lancaster Water Treatment may, at its sole option, provide purchaser with a full refund or merchandise credit in the amount of the purchaser's price of purchase.

The foregoing limited warranty does not cover failure to function caused by damage to the product while in purchaser's possession, improper installation, unreasonable use or abuse of the product, failure to provide or use of improper maintenance failure to follow written installation and use instructions, neglect, accident, or maintenance of products which have been altered or repaired by any person receiving such product during the warranty period. Lancaster Water Treatment will also not be responsible for any damage or losses, direct or indirect, arising from any cause whatsoever, nor for damage to or modification, abrasives, corrosion, and/or electrolysis improper voltage supply, lightning or careless handling; nor for labor, transportation or other damages incurred in the replacement or repair of defective parts. In these cases repair will be subject to reconditioning charges in effect at the time.

Labor, etc. costs: Manufacture **IN NO** event shall be responsible or liable for the cost of field labor or other charges incurred by any customer in removing and/ or reaffixing any product, product, part, or component thereof.

THE REMEDIES PROVIDED IN THE ABOVE EXPRESS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO THE PURCHASER. NO OTHER EXPRESS WARRANTIES ARE MADE. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE, ARE LIMITED IN DURATION AS SET FORTH ABOVE. IN NO EVENT SHALL LANCASTER PUMP BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to purchaser. This warranty gives purchaser specific legal rights and purchaser may also have other rights which vary from state to state. The purchaser must maintain proof of purchase of the product to prove date of purchase in the unlikely event of a warranty claim.

Contact Lancaster Water Treatment at the following: Lancaster Water Treatment, A Division of C-B Tool Co., www.lancasterwatertreatment.com

1340 Manheim Pike, Lancaster, PA 17601-3196. Phone: 717-397-3521 Fax: 717-392-0266
05-16

TERMS & CONDITIONS OF SALE:

TERMS: 2% 30 Days, Net 31 Days net from date of invoice an approved credit. No cash discount applies to NET billed merchandise, but 30 day payment terms granted.

ALL SALES: All Sales are F.O.B. Lancaster, PA. All prices, discounts, specifications or quotations are subject to change without notice, and do not include any taxes. All goods will be billed at prices in effect at time of shipment.

TAXES: Any Federal or State Excise or Sales Tax for which we may be liable on any sale will be charged to and paid by the Buyer. Buyer is responsible for furnishing tax exempt or resale certificate.

MINIMUM BILLING CHARGE: of \$10.00 will be made on small purchases to cover packing, shipping, order processing, billing and other handling expenses.

ORDERS: are subject to acceptance by use and our conditions of sale. Specially made items will be charged for in accordance with the additional costs and are not subject to cancellation or return after order was accepted.

WARRANTY: All returns must be accompanied by RETURN AUTHORIZATION NO. which must be obtained from LANCASTER WATER TREATMENT prior to shipment. Returns are subject to a 15% handling and restocking charge. All transportation charges must be borne by the customer. No item with a net value of less than \$10.00 will be authorized for return and all items accepted for return must have been invoiced within the past year. Any new Lancaster equipment that may prove defective within the period of our "Limited Warranty Policy" from date of shipment will be repaired or replaced no charge F.O.B. factory, Lancaster, PA., providing such merchandise shows defects in workmanship or materials, such decision to be rendered by our engineering department. We shall likewise reserve the right to substitute new or improved equipment or parts on any order or replacement. Under no conditions will LANCASTER WATER TREATMENT, A DIVISION OF C-B TOOL CO. be liable for any charges for damages, losses, delays, failure of water supplies or labor charges arising from any cause whatsoever.

ROUTING: Instructions will be followed if specified on order, otherwise we shall route best way.

CLAIMS: for shortage or breakage, a claim must be filled with the delivering carrier and noted on the freight bill before you accept the merchandise. Contracts and agreements are contingent on delays beyond our control (accidents, strikes, fires, etc.)

QUOTES: Prices quoted on items not shown on price list (special items-not standard) are void after 30 days.

LANCASTER WATER TREATMENT A DIVISION OF C-B TOOL CO.

www.lancasterwatertreatment.com

1340 MANHEIM PIKE, LANCASTER, PA 17601 • PHONE 717-397-3521 • FAX 717-392-0266