

SERVICE MANUAL SUPPLEMENT – QUICK SERVICE GUIDE FOR U-SERIES AND URG-SERIES PRODUCTS

ULTRA LOW NOX ATMOSPHERIC VENT - ICON

Error Code	Definition	Service Action	Possible Parts Needed
No LED	No pilot light / heater not in operation	Follow lighting instructions on the water heater	1) None
One flash & three second pause	Knob in pilot position or thermostat satisfied (no faults)	None	1) None
LED strobe (two quick flashes) & three second pause	Thermostat calling for heat (no faults)	None	1) None
LED on continuously	Control knob turned to the off position	Wait for LED to go off before relighting	1) None
Two flashes & three second pause	Weak pilot signal detected	Verify pilot is lit Check thermopile voltage output Check wire connections at gas valve	1) Pilot assembly 2) Gas valve
Three flashes & three second pause	Control has not seen temp rise in proper amount of time	Check temp probe ohms Check gas pressure Verify water is not flowing	1) Gas valve
Four flashes & three second pause	High tank temperature	Check temp probe ohms Check gas valve	1) Thermowell 2) Gas valve
Five flashes & three second pause	Thermostat sensor fault	Check temp probe ohms Check gas valve cover	1) Thermowell 2) Gas valve
Six flashes & three second pause	Chamber door temp sensor out of specification	Check door sensor ohms Clean screenlok Clean burner	1) Chamber door sensor
Seven flashes & three second pause	Gas valve fault	Reset gas valve; if problem persists replace gas valve	1) Gas valve
Eight flashes & three second pause	Pilot remains lit while the control knob is in off position	Check gas pressure Replace gas valve	1) Gas valve
Ten flashes & three second pause	Insufficient combustion air detected	Check gas pressure Clean screenlok Check venting Clean burner	1) Chamber door sensor

NOTE: Check all wire connections
Check gas inlet and manifold gas pressure
Check for grounding connections

SUPPLEMENT TO INSTRUCTION MANUAL
P/N 238-51012-00 & 238-44219-00
(Replaces pg. 2 in instruction manual.)

CONGRATULATIONS!

You have just purchased one of the finest water heaters on the market today!

This installation, operation and instruction manual will explain in detail the installation and maintenance of your new Flammable Vapor Ignition Resistant Gas Water Heater. We strongly recommend that you contact a plumbing professional for the installation of this water heater.

We require that you carefully read this manual, as well as the enclosed warranty, and refer to it when questions arise. If you have any specific questions concerning your warranty, please consult the plumbing professional from whom your water heater was purchased. For your records we recommend that you write the model, serial number and installation date of your water heater in the maintenance section in the back of this manual.

This manual should be kept with the water heater.

Special Flammable Vapor Ignition Resistant System:

This water heater is equipped with a Flammable Vapor Ignition Resistant System. In the event of improper usage or storage of gasoline or other flammable materials in the location where the water heater is installed, the technology will resist ignition of the flammable vapors outside the confines of the water heater.

The Flammable Vapor Ignition Resistant System features:

- Advanced Flame Arrestor Design.
- Intelligent Diagnostic Control to prevent burner/pilot operation with restricted airflow.
- Spark Igniter
- Sight Window to observe operation of pilot and burner.

FOR YOUR SAFETY: Activation of the Flammable Vapor Ignition Resistant System occurs when flammable vapors are drawn into the water heater and are combusted. If flammable vapors are detected:

- Do not try to light any appliance.
- Do not touch any electrical switch; Do not use any phone in your building.
- Leave the premises and immediately call the fire department from a neighbor's phone. Follow the fire department's instructions.

Once the flammable vapor has been evacuated, contact your plumbing professional or the manufacturer for further instructions. Replacement of a Flammable Vapor Ignition Resistant System equipped water heater due to a flammable vapor shutdown is not covered under the terms of the limited warranty.

MINIMUM CLEARANCES

(Replaces pg. 9 in instruction manual.)

⚠ WARNING

Failure to adhere to these installation and operating instructions may create a hazard to life and property and will nullify the warranty.

⚠ CAUTION

Do not solder plumbing joints directly above the flue. Solder may fall down the flue and cause damage to combustion components.

This installation shall allow access to the front of the water heater and adequate clearance shall be provided for servicing and operating this water heater. The water heater may be installed on either a combustible or non-combustible floor. If the water heater is to be installed directly on carpeting, it shall be installed on top of a metal or wood panel (or equivalent) extending beyond the full width and depth of the appliance by at least three (3) inches (7.6 cm) in any direction or, if the appliance is to be installed in an alcove or closet, the entire floor shall be covered by the panel. **If the rating plate or the label on the front of the water heater specifies minimum clearances less than those listed in the below table, the water heater may be installed in accordance with the minimum clearances listed on the rating plate or the label on the front of the water heater.**

If it is necessary to install this water heater in an alcove, use the clearances listed in Figure 1.

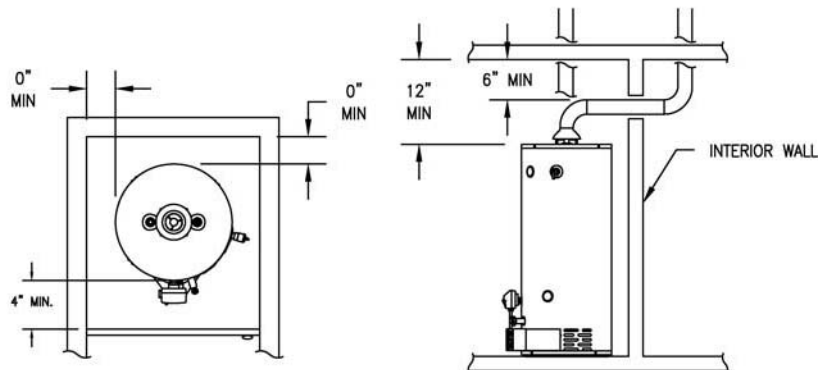


Figure 1

Lighting and Shutdown Instructions (Replaces pg. 19 in instruction manual.)

FOR YOUR SAFETY READ BEFORE OPERATING

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

A. This appliance has a pilot which is lit by an electric spark gas ignition system. Do not open the inner door and attempt to light the pilot by hand.

B. **BEFORE LIGHTING** smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS.

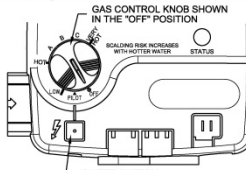
- * Do not try to light any appliance.
- * Do not touch any electric switch; do not use any phone in your building.
- * Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- * If you cannot reach your gas supplier, call the fire department.

C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician. Force or attempted repair may result in a fire or explosion.

D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

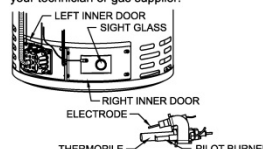
OPERATING INSTRUCTIONS

1. STOP! Read the safety information at the left on this label.
2. Set the gas control knob to the "OFF" position.



3. Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, STOP! Follow "B" in the safety information at the left on this label. If you don't smell gas, go to the next step.
4. Remove outer door.
5. Locate igniter button.
6. Look into sight glass window on right inner door to view pilot.
7. Turn the gas control knob clockwise to "PILOT" position.
8. Depress and hold in gas control knob. Immediately press igniter button until you hear a "click" sound, then release. Continue to hold down the gas control knob for about one (1) minute after the pilot is lit. Release the gas control knob it should pop back out. Check to see if the pilot is still lit through the sight glass.

- If the pilot goes out, repeat steps 2 through 8.
- If gas control knob does not pop out when released, stop and immediately call your service technician or gas supplier.
- If the pilot will not stay lit after several tries, turn the gas control knob to "OFF" and call your technician or gas supplier.



9. Replace outer door.
10. Turn gas control knob to desired setting.

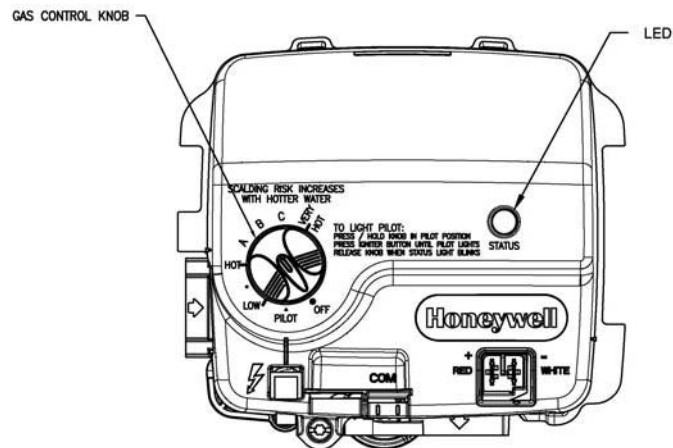
TO TURN OFF GAS TO APPLIANCE

1. Turn the gas control knob counterclockwise to the "OFF" position.

Read and follow water heater **WARNINGS** and **INSTRUCTIONS**. If installation and operation instructions are missing, contact the retailer or manufacturer.

THERMOSTAT ADJUSTMENT

(Replaces pg. 21 in instruction manual.)



NOTE: Taupe / Silver faceplate is approximately 160°F maximum set point, Dark (Battleship) Grey faceplate is approximately 180°F maximum set point.

Figure 2

⚠ DANGER

Hotter water increases the risk of scald injury. Scalding may occur within five (5) seconds at a temperature setting of 140°F (60 °C). To protect against hot water injury, install an ASSE approved mixing valve in the water system. This valve will reduce point of discharge temperature by mixing cold and hot water in branch water lines. A licensed plumbing professional or local plumbing authority should be consulted.

Note: This water heater is equipped with an energy cut out device to prevent overheating. Should overheating occur or the gas supply fail to shut off, turn off the manual gas control valve to the appliance and call a qualified service technician.

Note: Whenever the water heater is filled with cold water, condensate will form on the cool tank surface and drops of water will fall on the hot burner and combustion chamber surfaces producing a “sizzling” noise. Condensation is normal and does not indicate a leak. It will disappear when the tank becomes heated.

BURNER FLAME CHECK

(Replaces pg. 22 in instruction manual.)

These models are equipped with self adjusting air mixture and do not have an adjustable air shutter. At periodic intervals, a visual check of the main burner and pilot flames should be made to determine if they are burning properly. The main burner flame should light smoothly from the pilot. The burner flame should be soft and undefined. After five minutes of burner operation the burner face should be glowing orange and emitting an orange flame.

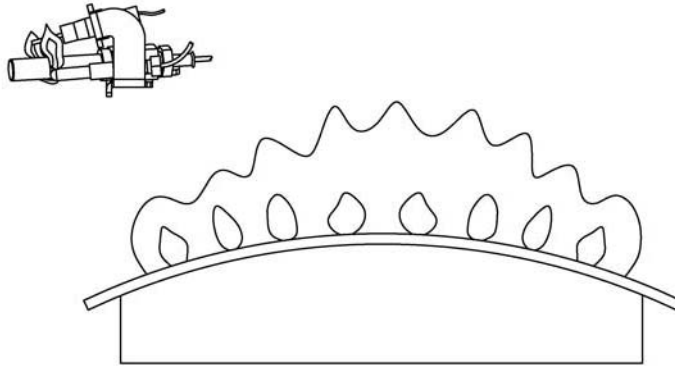


Figure 3

INSTALLATION FOR POTABLE WATER

(Replaces pg. 28 in instruction manual.)

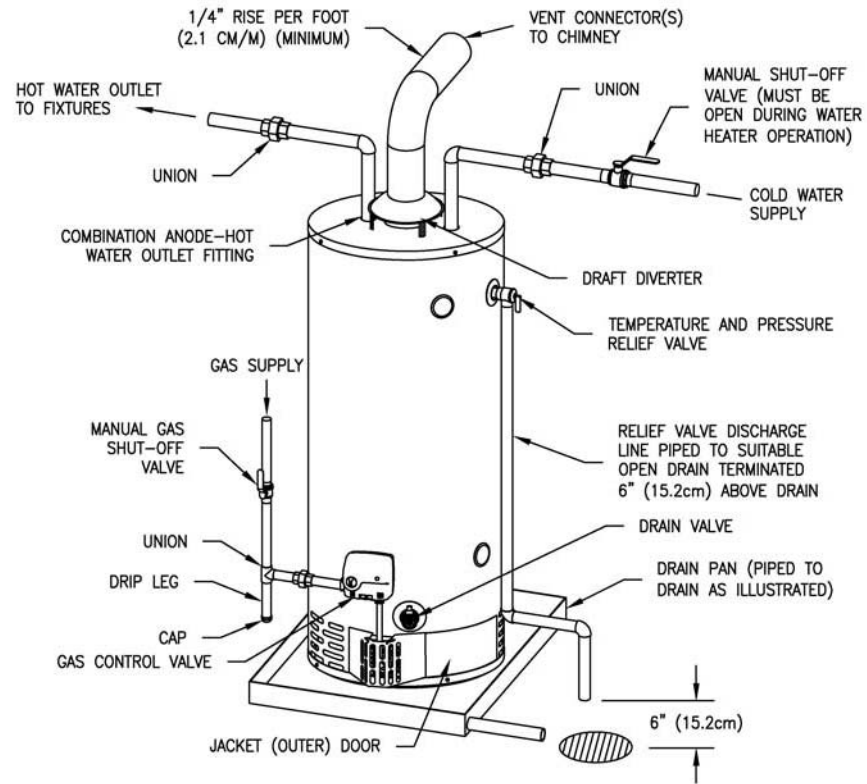


Figure 4

PARTS LIST DRAWING
(Replaces pg. 29 in instruction manual.)

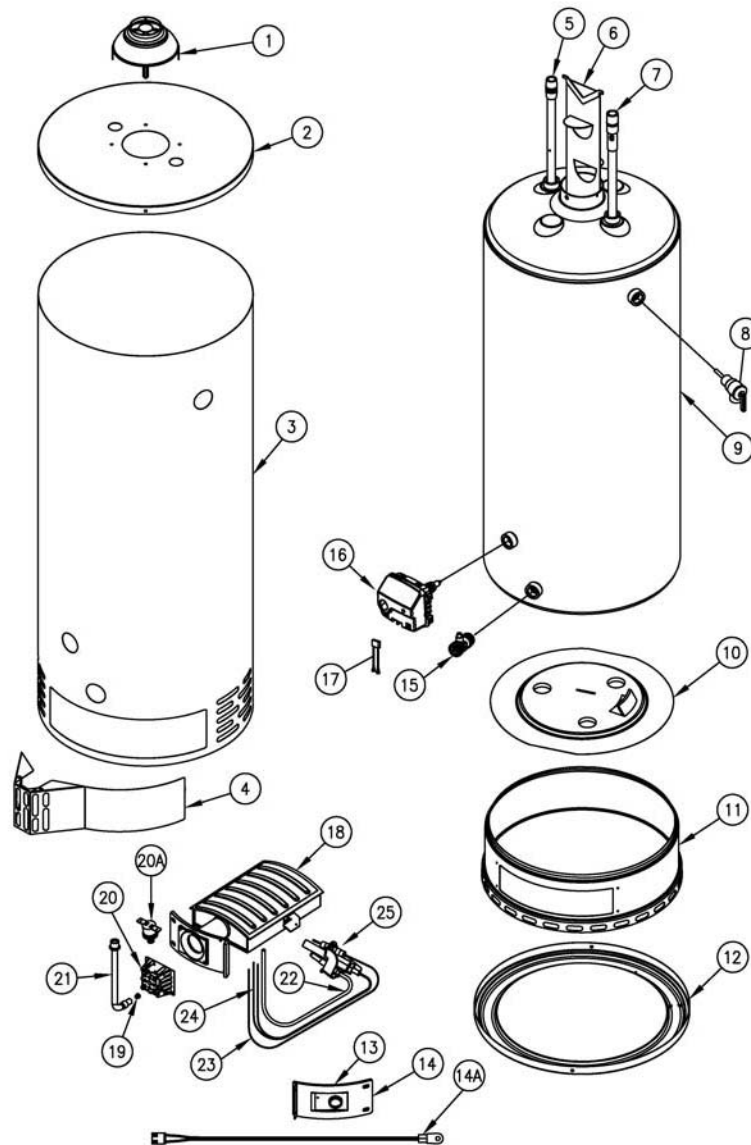


Figure 5

PARTS LIST
(Replaces pg. 30 in instruction manual.)

PART NAME AND DESCRIPTION	
1. Draft Diverter	14a. Resistance Temperature Detector
2. Jacket Head Pan	15. Drain Valve
3. Jacket	16. Gas Valve
4. Outer Door	17. Wire Harness
5. Magnesium Anode–Hot Water Outlet	18. Radiant Burner
6. Flue Baffle Assembly	19. Orifice
7. Dip Tube–Cold Water Inlet	20. Manifold Mount
8. Temperature and Pressure Relief Valve	20a. High Temperature Limit Switch
9. Glass Lined Tank	21. Gas Feedline to Burner
10. Secondary-Air Restrictor Plate	22. Gas Feedline to Pilot
11. Combustion Chamber Assembly	23. Spark Igniter
12. Jacket Base Pan	24. Thermopile
13. Inner Door Gasket	25. Pilot Assembly
14. Inner Door Assembly	

**THE FOLLOWING INSTRUCTIONS ARE FOR INSTALLATION OF:
GAS WATER HEATERS SUITABLE FOR WATER (POTABLE)
HEATING AND SPACE HEATING
(Replaces pg. 31 in instruction manual.)**

All piping components connected to this water heater for space heating applications must be suitable for use with potable water. In Massachusetts, space heating piping length **must not** exceed 50 feet.

1. Toxic chemicals, such as those used for boiler treatment, **must not** be introduced into potable water used for space heating.
2. This water heater **must not** be connected to an existing heating system or component(s) previously used with a non-potable water heating appliance.
3. When the system requires water for space heating at temperatures higher than required for other uses, a means such as an ASSE approved mixing valve shall be installed to temper the water for those uses in order to reduce scald hazard potential.

Please refer to figure 6 and figure 7 for suggested piping arrangements.

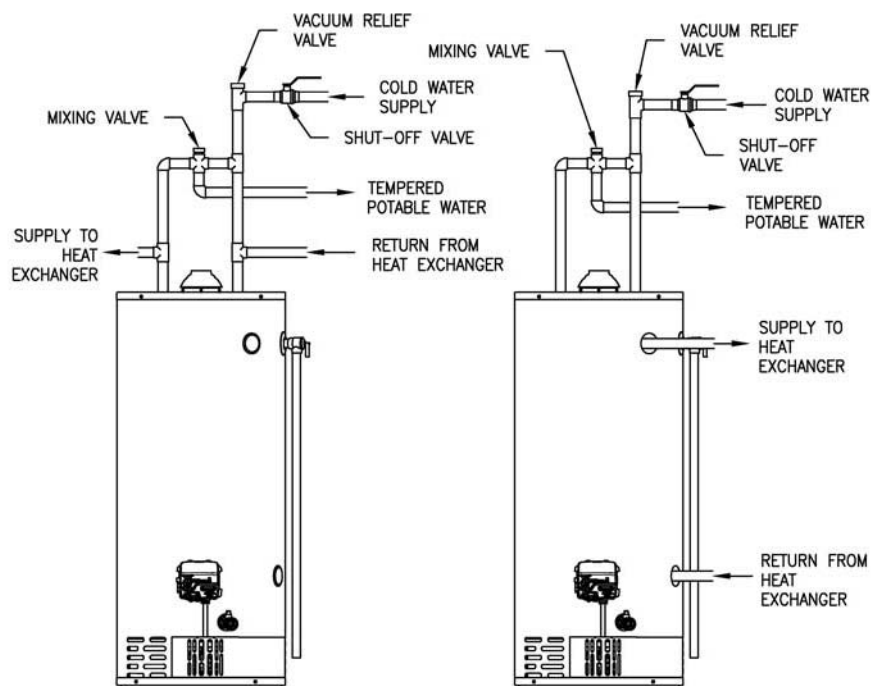


Figure 6

Figure 7

TROUBLESHOOTING

(In addition to instruction manual.)

LED Status	Control Status	Probable Cause
None (LED not on or flashing)	Millivolt power is not present. Light Pilot	Gas valve is not powered. Light pilot.
One flash and three second pause.	If set point knob is in "PILOT" position then pilot flame is detected. Turn set point knob to desired setting. If set point knob is at the desired setting the thermostat is satisfied (no faults).	Gas valve is powered and waiting for the set point knob to be turned to a water temperature setting. If the set point knob is already at the desired setting, temperature demand is satisfied (no call for heat).
LED strobe (two quick flashes) and three second pause.	Thermostat calling for heat (no faults).	Tank temperature below setpoint of thermostat.
LED on continuously.	Set point knob has been recently turned to the "OFF" position. Wait until LED goes out before attempting to relight.	Set point knob was turned to "OFF" position.
Two flashes and three second pause.	Weak pilot flame detected. System will reset when pilot flame is sufficient.	<ol style="list-style-type: none"> 1. Unstable pilot. 2. Pilot tube block or restricted.
Three flashes and three second pause.	Insufficient water heating. System will reset.	<ol style="list-style-type: none"> 1. Thermowell sensor and chamber temperature sensor out of calibration. 2. Possible short.
Four flashes and three second pause.	Excessive tank temperature. System must be reset.	<ol style="list-style-type: none"> 1. Thermowell sensor out of calibration. 2. Faulty gas valve.

Troubleshooting continued-
(In addition to instruction manual.)

LED Status	Control Status	Probable Cause
Five flashes and three second pause.	Thermostat well fault.	<ol style="list-style-type: none"> 1. Damage to the thermowell wire. 2. Thermowell sensor resistance out of range. 3. Replace thermowell. 4. Verify control is not wet or physically damaged. 5. Turn set point knob to "OFF" position. Turn set point knob to "PILOT" position and light pilot. 6. Replace gas valve if five flash error persists.
Six flashes and three second pause.	Chamber temperature sensor out of specification. Possible short.	<ol style="list-style-type: none"> 1. Chamber temperature sensor out of calibration. 2. Possible short.
Seven flashes and three second pause.	Gas valve electronic fault detected.	<ol style="list-style-type: none"> 1. Verify control is not wet or physically damaged. 2. Turn set point knob to "OFF" position. Turn set point knob to "PILOT" position and light pilot. 3. Replace gas valve if seven flash error persists.
Eight flashes and three second pause.	False pilot flame present.	Pilot valve stuck in open position.
Ten flashes and three second pause.	Insufficient combustion air detected. Reset system.	Insufficient combustion air.

Notes

GAS-FIRED WATER HEATER

A Spanish language version of these instructions is available by contacting the company listed on the rating plate. La versión española de estas instrucciones se puede obtener al escribirle a la fábrica cuyo nombre aparece en la placa de especificaciones.

INSTALLATION & OPERATION INSTRUCTION MANUAL For Flammable Vapor Ignition Resistant System Equipped Water Heater

WARNING: If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

FOR YOUR SAFETY

- Do not store or use gasoline or other flammable, combustible, or corrosive vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS
 - Do not try to light any appliance.
 - Do not touch any electrical switch; do not use any phone in your building.
 - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
 - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

For your family's comfort, safety and convenience, we recommend this water heater be installed and serviced by a plumbing professional.



As required by the state of California Proposition 65.



CONGRATULATIONS!

You have just purchased one of the finest water heaters on the market today!

This installation, operation and instruction manual will explain in detail the installation and maintenance of your new Flammable Vapor Ignition Resistant Gas Water Heater. We strongly recommend that you contact a plumbing professional for the installation of this water heater.

We require that you carefully read this manual, as well as the enclosed warranty, and refer to it when questions arise. If you have any specific questions concerning your warranty, please consult the plumbing professional from whom your water heater was purchased. For your records we recommend that you write the model, serial number and installation date of your water heater in the maintenance section in the back of this manual.

This manual should be kept with the water heater.

Special Flammable Vapor Ignition Resistant System:

This water heater is equipped with a Flammable Vapor Ignition Resistant System. In the event of improper usage or storage of gasoline or other flammable materials in the location where the water heater is installed, the technology will resist ignition of the flammable vapors outside the confines of the water heater.

The Flammable Vapor Ignition Resistant System features:

- Advanced Flame Arrestor Design.
- Re-settable Thermal Switch to prevent burner/pilot operation with restricted airflow.
- Piezo Igniter
- Sight Window to observe operation of pilot and burner.

FOR YOUR SAFETY: Activation of the Flammable Vapor Ignition Resistant System occurs when flammable vapors are drawn into the water heater and are combusted. If flammable vapors are detected:

- Do not try to light any appliance.
- Do not touch any electrical switch; Do not use any phone in your building.
- Leave the premises and immediately call the fire department from a neighbor's phone. Follow the fire department's instructions.

Once the flammable vapor has been evacuated, contact your plumbing professional or the manufacturer for further instructions. Replacement of a Flammable Vapor Ignition Resistant System equipped water heater due to a flammable vapor shutdown is not covered under the terms of the limited warranty.



TABLE OF CONTENTS

	page
GENERAL INFORMATION.....	4
INSTALLATION	6
Locating The Water Heater	6
Minimum Clearances.....	9
Venting	10
Combustion Air Supply.....	11
Water Connections.....	13
Gas Connections.....	16
GENERAL OPERATION.....	17
Lighting and Shutdown Instructions	18
Thermostat Adjustment	20
Burner Flame Check.....	22
MAINTENANCE	23
TROUBLESHOOTING	25
INSTALLATION DRAWING FOR POTABLE WATER	29
PARTS LIST DRAWING	30
PARTS LIST	31
INSTALLATION INSTRUCTIONS FOR POTABLE WATER AND SPACE HEATING	32

GENERAL INFORMATION

This gas-fired water heater is design certified by CSA International under the applicable American National Standard, Z21.10.1 or CSA 4.1-(as indicated on the rating plate), available from CSA International, 8501 East Pleasant Valley Road, Cleveland, OH U.S.A. 44131-5575.

This water heater must be installed in accordance with local codes. In the absence of local codes, it must be installed in compliance with the National Fuel Gas Code (ANSI Z223.1-Latest Edition), or in Canada CAN/CGA B149.1 Natural Gas Installation Code (Latest Edition) or CAN/CGA B149.2 Propane Installation Code (Latest Edition). The warranty for this water heater is in effect only when the water heater is installed, adjusted, and operated in accordance with these Installation and Operating Instructions. The manufacturer will not be liable for any damage resulting from alteration and/or failure to comply with these instructions.

This water heater is not design certified for installation in a mobile home. Such an installation may create a hazardous condition and will nullify the warranty.

This water heater has been designed and certified for the purpose of heating potable water. The installation and use of this water heater for any purpose other than the heating of potable water may cause damage to the water heater, create a hazardous condition, and nullify the warranty.

CAUTION

Incorrect operation of this appliance may create a hazard to life and property and will nullify the warranty.

WARNING

Prior to connecting the gas supply line to a gas fired water heater, ensure that the gas supply line does not have moisture/water or dirt/scale inside the gas line. Commonly this check is done at the lowest point in the gas distribution system prior to gas burning appliances.

Do not use this appliance if any external part to the tank has been submerged in water. You should contact a qualified service technician to inspect the appliance and to replace any part of the control system including the combination gas control which has been submerged in water. See the Gas Connections section of this manual before servicing or replacing a water heater that has had any external part to the tank submerged in water.

DANGER

Do not store or use gasoline or other flammable, combustible, or corrosive vapors and liquids in the vicinity of this or any other appliance.

IMPORTANT

Before proceeding, please inspect the water heater and components for possible damage. **DO NOT** install any damaged components. If damage is evident then please contact the supplier where the water heater was purchased, or the manufacturer listed on the rating plate for replacement parts.

This water heater has been manufactured for operation at altitudes from sea level to 2000 feet (610 m) (unless otherwise specified on the water heater rating plate). For use of this appliance at an elevation greater than 2000 feet (610 m), contact the dealer or manufacturer listed on the rating plate for information on any necessary modification. Uncorrected operation of this appliance may create a hazard to life and property.

Make sure that you check the rating plate and combination gas control on the water heater to be certain that the type of gas being supplied corresponds with the marking on the rating plate and combination gas control.

A sacrificial anode is used to extend tank life. Removal of any anode, except for inspection and/or replacement, will nullify the warranty. In areas where water is unusually active, an odor may occur at the hot water faucet due to a reaction between the sacrificial anode and impurities in the water. If this should happen, an alternative anode(s) may be purchased from the supplier that installed this water heater. This will minimize the odor while protecting the tank. Additionally, the water heater should be flushed with appropriate dissolvers to eliminate any bacteria.

INSTALLATION

LOCATING THE WATER HEATER

WARNING

Water heaters are heat producing appliances. To avoid damage or injury there shall be no materials stored against the water heater or vent-air intake system and proper care shall be taken to avoid unnecessary contact (especially by children) with the water heater and vent-air intake components. UNDER NO CIRCUMSTANCES SHALL FLAMMABLE MATERIALS, SUCH AS GASOLINE OR PAINT THINNER BE USED OR STORED IN THE VICINITY OF THIS WATER HEATER, VENT-AIR INTAKE SYSTEM OR IN ANY LOCATION FROM WHICH FUMES COULD REACH THE WATER HEATER OR VENT-AIR INTAKE SYSTEM.

This water heater MUST NOT be installed in any location where gasoline or flammable vapors are likely to be present, unless the installation is such to eliminate the probable ignition of gasoline or flammable vapors.

Water heaters in residential garages must be installed and located, or protected, to avoid physical damage. For other installations refer to local codes. In the absence of local codes, the water heater must be installed in compliance with the National Fuel Gas Code, (ANSI Z223.1-Latest Edition), or in Canada CAN/CGA B149.1 Natural Gas Installation Code (Latest Edition) or CAN/CGA B149.2 Propane Installation Code (Latest Edition).

The location of this water heater is of the utmost importance. Before installing this water heater, read the installation section of these instructions. After reading these Installation and Operating Instructions, select a location for the water heater where the floor is level and is easily accessible to gas and water supply lines. **DO NOT locate the water heater where water lines could be subjected to freezing temperatures. Make sure the cold water pipes are not located directly above the gas control so that condensate during humid weather does not drip on the controls.**

This water heater MUST be installed indoors out of the wind and weather.

To comply with NSF requirements this water heater is to be:

- a) Sealed to the floor with sealant, in a smooth and easily cleanable way, or
- b) Installed with an optional leg kit that includes legs and/or extensions that provide a minimum clearance of 6" beneath the water heater.

Installation (Locating The Water Heater) continued-

Note: For California installation, this water heater must be braced, anchored, or strapped to avoid falling or moving during an earthquake. See instructions for correct installation procedures. Instructions may be obtained from DSA Headquarters Office, 1102 Q Street, Suite 5100, Sacramento, CA 95811.

Water heater corrosion and component failure can be caused by the heating and breakdown of airborne chemical vapors. Examples of some typical compounds that are potentially corrosive are: spray can propellants, cleaning solvents, refrigerator and air conditioning refrigerants, swimming pool chemicals, calcium and sodium chloride, waxes and process chemicals. These materials are corrosive at very low concentration levels with little or no odor to reveal their presence. **NOTE: DAMAGE TO THE WATER HEATER CAUSED BY EXPOSURE TO CORROSIVE VAPORS IS NOT COVERED BY THE WARRANTY. DO NOT OPERATE THE WATER HEATER IF EXPOSURE HAS OR WILL OCCUR. DO NOT STORE ANY POTENTIALLY CORROSIVE COMPOUNDS IN THE VICINITY OF THE WATER HEATER.**

⚠ WARNING

Liquefied petroleum gases/propane gases are heavier than air and will remain at floor level if there is a leak. Basements, crawl spaces, closets and areas below ground level will serve as pockets for accumulation of leaking gas. Before lighting, smell all around the appliance area for gas. Be sure to smell next to the floor.

IF YOU SMELL GAS:

- Do not try to light any appliance.
- Do not touch any electric switch; do not use any telephone in your building.
- Immediately call your gas supplier from a neighbor's telephone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

DO NOT OPERATE APPLIANCE UNTIL LEAKAGE IS CORRECTED!

⚠ WARNING

DO NOT ATTEMPT TO LIGHT ANY GAS APPLIANCE IF YOU ARE NOT CERTAIN OF THE FOLLOWING:

- Liquefied petroleum gases/propane gas and natural gas have an odorant added by the gas supplier that aids in detection of the gas.
- Most people recognize this odor as a “sulfur” or “rotten egg” smell.
- Other conditions, such as “odorant fade” can cause the odorant to diminish in intensity, or “fade”, and not be as readily detectable.
- If you have a diminished sense of smell or are in any way unsure of the presence of gas, immediately contact your gas supplier from a neighbor’s telephone.
- Gas detectors are available. Contact your gas supplier or plumbing professional for more information.

Proper venting practices must be considered when selecting a location for this water heater. For exact venting specifications, please consult the Venting section of these Installation and Operating Instructions.

This water heater must be located in an area where leakage of the tank, water line connections, or the combination temperature and pressure relief valve will not result in damage to the area adjacent to the water heater or to lower floors of the structure. When such locations cannot be avoided, a suitable drain pan must be installed under the water heater. The drain pan must have a minimum length and width of at least 4 inches (10.2 cm) greater than the diameter of the water heater and must not restrict proper combustion air flow to the water heater. The drain pan, as described above, can be purchased from your plumbing professional. The drain pan must be piped to an adequate drain. The piping must be at least $\frac{3}{4}$ inch (1.9 cm) in diameter and pitched for proper drainage.

It is recommended that a minimum clearance of 4 inches (10.2 cm) be provided on the side of the water heater for servicing and maintenance of the combination temperature and pressure relief valve.

MINIMUM CLEARANCES

! WARNING

Failure to adhere to these installation and operating instructions may create a hazard to life and property and will nullify the warranty.

This installation shall allow access to the front of the water heater and adequate clearance shall be provided for servicing and operating this water heater. The water heater may be installed on either a combustible or non-combustible floor. If the water heater is to be installed directly on carpeting, it shall be installed on top of a metal or wood panel (or equivalent) extending beyond the full width and depth of the appliance by at least 3 inches (7.6 cm) in any direction or, if the appliance is to be installed in an alcove or closet, the entire floor shall be covered by the panel. **If the rating plate or the label on the front of the heater specifies minimum clearances less than those listed in the below table, the water heater may be installed in accordance with the minimum clearances listed on the rating plate or the label on the front of the heater.**

If it is necessary to install this water heater in an alcove, use the clearances listed in Figure 1.

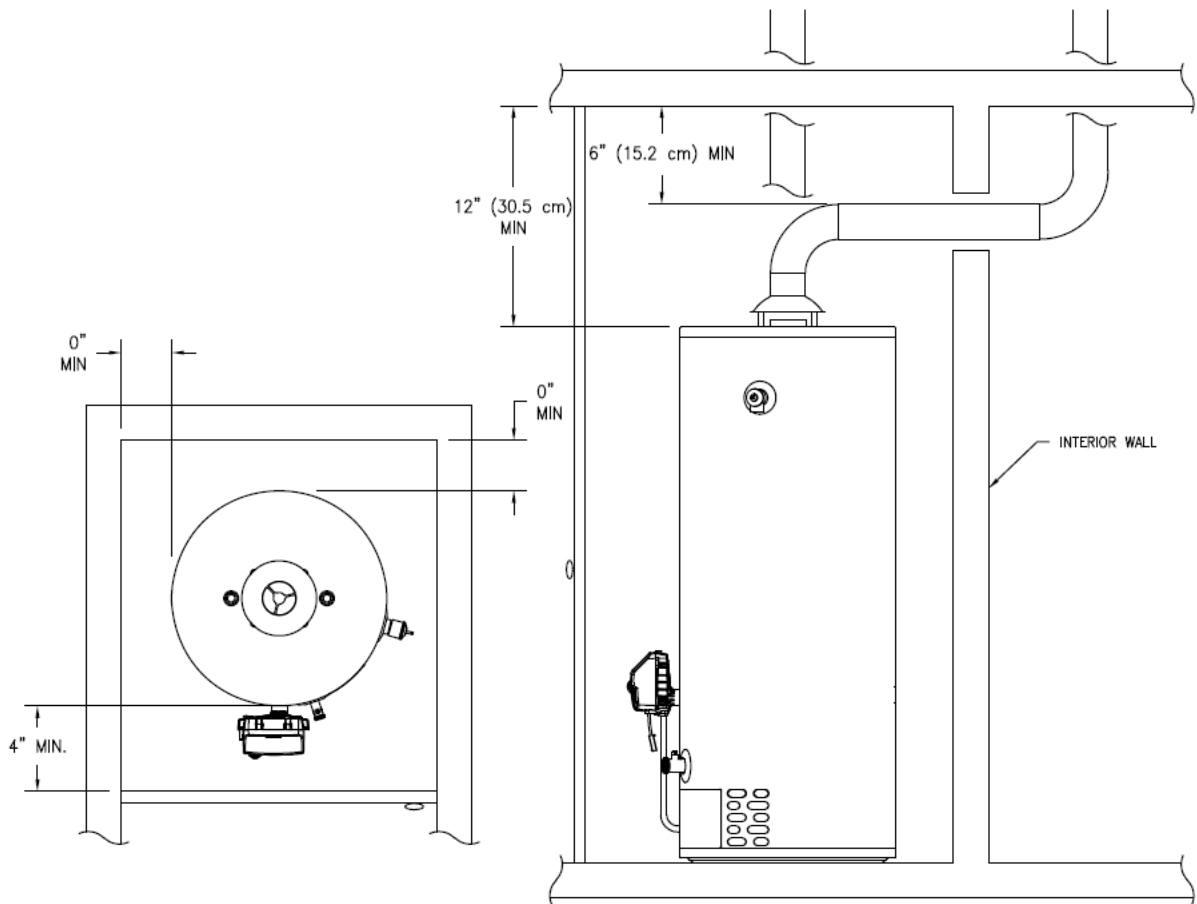


Figure 1

VENTING

WARNING

The venting system must be installed properly following all local codes or in the absence of local codes, the latest edition of the National Fuel Gas Code (ANSI Z223.1- latest edition), or in Canada, The Natural Gas and Propane Installation Code (B149.1-00 latest edition). Failure to properly install the venting system could result in property damage, personal injury, or death.

WARNING

Carefully inspect the venting system of a replacement water heater installation before connecting to the venting system. All joints in the vent connector must be securely fastened with screws and fit tightly together. Inspect the venting system for signs of deterioration (rust and perforation) and replace any sections that are not in good condition. The chimney must be lined and in good condition. Check to make sure the venting system is properly sized for the water heater. If the venting system was previously sized for another gas appliance that has been removed, the venting system may now be too large. Refer to the latest edition of the National Fuel Gas Code (ANSI Z223.1-latest edition), or in Canada, the Natural Gas and Propane Installation Code (B149.1-00 latest edition) for the correct sizing of venting systems and common venting with another gas appliance.

Do not vent this water heater into the venting system of another gas appliance designed to vent under positive pressure.

The water heater should be installed as close as practical to the venting system to minimize the vent connector length required. Refer to local codes for the distance limitations on vent connector lengths.

At the completion of the water heater installation, the burner and venting system must be checked for proper operation with all other commonly vented appliances in operation. Check for spillage of flue products around the outside relief opening of the draft hood after several minutes of operation. The flame from a match should be drawn into the draft hood. Do not use the water heater or connected equipment if spillage is detected until the problem is corrected. Refer to the latest edition of the National Fuel Gas Code, or in Canada, the Natural Gas and Propane Installation Code for complete details on the "Procedure to Be Followed to Place Equipment in Operation".

This water heater has been shipped with a draft diverter for which it was designed with reference to the horizontal and vertical planes. If removed, the draft diverter must be replaced in the same position and secured to the jacket top by which it was installed.

Venting continued-

This water heater must be connected to a lined masonry chimney or venting system approved by local codes or ordinances. The vent connector used to attach the draft diverter outlet to the chimney or approved vent must be of the same diameter as the draft diverter outlet or larger. For proper venting in certain installations, a larger vent connector may be needed. Consult venting tables in ANSI standard (Z223.1-or latest edition), National Fuel Gas Code and CAN/CGA (B149.1 or B149.2-latest editions) Natural Gas and Propane Installation Code, or local code officials for proper application for your area.

Combustion Air Supply

⚠ WARNING

Liquefied petroleum gases/propane gas are heavier than air and will remain at floor level if there is a leak. Basements, crawl spaces, closets and areas below ground level will serve as pockets for accumulation of leaking gas. Before lighting, smell all around the appliance area for gas. Be sure to smell next to the floor.

IF YOU SMELL GAS:

- Do not try to light any appliance.
- Do not touch any electric switch; do not use any telephone in your building.
- Immediately call your gas supplier from a neighbor's telephone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

DO NOT OPERATE APPLIANCE UNTIL LEAKAGE IS CORRECTED!

IMPORTANT

The flow of combustion and ventilating air must not be obstructed.

- Do not block or in any way restrict jacket air inlet slots located at the bottom front of the water heater.

Provide adequate air for combustion and ventilation. An insufficient supply of air will cause recirculation of combustion products resulting in air contamination that may be hazardous to life. Such a condition often will result in a yellow, luminous burner flame, causing carboning or sooting of the combustion chamber, burners and flue tubes with possible damage to the water heater.

When an exhaust fan is installed in the same room with a heater, sufficient openings for air must be provided in the walls. Undersized openings will cause air to be drawn into the room through the chimney, causing recirculation of combustion products.

Combustion Air Supply continued-

Confined Spaces

Confined spaces are spaces defined as having less than 50 feet³ (1.41 m³) of space per 1,000 BTU (.29kw) per hour of input.

Unconfined Spaces

In unconfined spaces in buildings, infiltration may be adequate to provide air for combustion, ventilation and dilution of flue gases. However, in buildings of tight construction (for example, weather stripping, heavily insulated, caulked, vapor barrier, etc.), additional air may need to be provided using the methods described above under CONFINED SPACES: All Air From Outdoors or SPECIALLY ENGINEERED INSTALLATIONS.

All Air From Inside the Building: The confined space shall be provided with two permanent openings communicating directly with an additional room(s) of sufficient volume so that the combined volume of all spaces meets the criteria for an unconfined space. The total input of all gas utilization equipment installed in the combined space shall be considered in making this determination. Each opening shall have a minimum free area of 1 inch² (6.45 cm²) per 1000 BTU (.29 kw) per hour of the total input rating of all gas utilization equipment in the confined space, but not less than 100 square inches (645 cm²). One opening shall be within 12 inches (31 cm) of the top and one within 12 inches (31 cm) of the bottom of the enclosure.

All Air From Outdoors: The confined space shall be provided with two permanent openings, one commencing within 12 inches (31 cm) of the top and one commencing within 12 inches (31 cm) from the bottom of the enclosure. The openings shall communicate directly, or by ducts, with the outdoors or spaces (crawl or attic) that freely communicate with the outdoors.

1. When directly communicating with the outdoors, each opening shall have a minimum free area of 1 inch² (6.45 cm²) per 4000 BTU (1.2 kw) per hour of total input rating of all equipment in the enclosure.
2. When communicating with the outdoors through vertical ducts, each opening shall have a minimum free area of 1 inch² (6.45 cm²) per 4000 BTU (1.2 kw) per hour of total input rating of all equipment in the enclosure.
3. When communicating with the outdoors through horizontal ducts, each opening shall have a minimum free area of 1 inch² (6.45 cm²) per 2000 BTU (.6 kw) per hour of total input rating of all equipment in the enclosure.
4. When ducts are used, they shall be of the same cross-sectional area as the free area of the openings to which they connect. The minimum dimension of rectangular air ducts shall be not less than 3 inches (7.5 cm).

Specially Engineered Installations

The requirements noted under CONFINED SPACES above shall not necessarily govern when special engineering, approved by the authority having jurisdiction, provides an adequate supply of air for combustion, ventilation, and dilution of flue gases.

WATER CONNECTIONS

Note: *BEFORE PROCEEDING WITH THE INSTALLATION, CLOSE THE MAIN WATER SUPPLY VALVE.*

After shutting off the main water supply, open a faucet to relieve the water line pressure to prevent any water from leaking out of the pipes while making the water connections to the water heater. After the pressure has been relieved, close the faucet. The cold-water inlet and hot-water outlet are identified on the top of the water heater. The fittings at the cold-water inlet and hot-water outlet are dielectric waterway fittings with $\frac{3}{4}$ inch NPT male thread. Make the proper plumbing connections between the water heater and the plumbing system to the house. Install a shut-off valve in the cold-water supply line.

CAUTION

If sweat fittings are to be use, **DO NOT** apply heat to the nipples on top of the water heater. Sweat the tubing to the adapter before fitting the adapter to the water connections. It is imperative that heat is not applied to the nipples containing a plastic liner.

WARNING

FAILURE TO INSTALL AND MAINTAIN A NEW, LISTED $\frac{3}{4}$ INCH X $\frac{3}{4}$ INCH TEMPERATURE AND PRESSURE RELIEF VALVE WILL RELEASE THE MANUFACTURER FROM ANY CLAIM, WHICH MIGHT RESULT FROM EXCESSIVE TEMPERATURE AND PRESSURES.

If this water heater is installed in a closed water supply system, such as the one having a back-flow preventer in the cold-water supply, provisions shall be made to control thermal expansion. **DO NOT** operate this water heater in a closed system without provisions for controlling thermal expansion. Your water supplier or local plumbing inspector should be contacted on how to control this situation

After installation of the water lines, open the main water supply valve and fill the water heater. While the water heater is filling, open several hot water faucets to allow air to escape from the water system. When a steady stream of water flows through the faucets, close them and check all water connections for possible leaks. **NEVER OPERATE THE WATER HEATER WITHOUT FIRST BEING CERTAIN IT IS FILLED WITH WATER.**

WARNING

For protection against excessive temperatures and pressure, install temperature and pressure protective equipment required by local codes, but not less than a combination temperature and pressure relief valve certified by a nationally recognized testing laboratory that maintains periodic inspection of production of listed equipment or materials as meeting the requirements of the Standard for *Relief Valves and Automatic Gas Shutoff Devices for Hot Water Supply Systems, ANSI Z21.22* or the Standard *CAN1-4.4. Temperature and Pressure* and the Standard *CAN1-4.4, Temperature, Pressure, Temperature and Pressure Relief Valves and Vacuum Relief Valves*. The combination temperature and pressure relief valve shall be marked with a maximum set pressure not to exceed the maximum working pressure of the water heater. The combination temperature and pressure relief valve shall also have an hourly rated temperature steam BTU discharge capacity not less than the hourly rating of the water heater.

Install the combination temperature and pressure relief valve into the opening provided and marked for this purpose on the water heater.

Note: Some models may already be equipped or supplied with a combination temperature and pressure relief valve. Verify that the combination temperature and pressure relief valve complies with local codes. If the combination temperature and pressure relief valve does not comply with local codes, replace it with one that does. Follow the installation instructions above on this page.

Install a discharge line so that water discharged from the combination temperature and pressure relief valve will exit within 6 inches (15.2 cm) above, or any distance below the structural floor and cannot contact any live electrical part. The discharge line is to be installed to allow for complete drainage of both the combination temperature and pressure relief valve and the discharge line. The discharge opening must not be subjected to blockage or freezing. **DO NOT** thread, plug or cap the discharge line. It is recommended that a minimum clearance of 4 inches (10.2 cm) be provided on the side of the water heater for servicing and maintenance of the combination temperature and pressure relief valve.

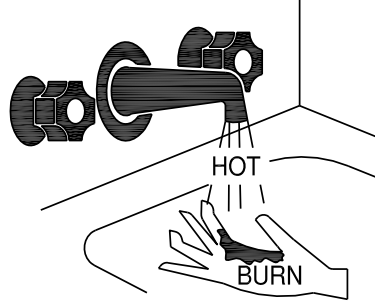
Do not place a valve between the combination temperature and pressure relief valve and the tank.

⚠ WARNING

Hydrogen gas can be produced in an operating water heater that has not had water drawn from the tank for a long period of time (generally two weeks or more). Hydrogen gas is extremely flammable. To prevent the possibility of injury under these conditions, we recommend the hot water faucet to be open for several minutes at the kitchen sink before you use any electrical appliance, which is connected to the hot water system. If hydrogen is present, there will be an unusual sound such as air escaping through the pipes as hot water begins to flow. Do not smoke or have open flame near the faucet at the time it is open.

This water heater can deliver scalding temperature water at any faucet in the system. Be careful whenever using hot water to avoid scalding injury. Certain appliances such as dishwashers and automatic clothes washers may require increased temperature water. By setting the thermostat on this water heater to obtain the increased temperature water required by these appliances, the potential for scald injury increases. To protect against injury, you should install an ASSE approved mixing valve in the water system. This valve will reduce point of discharge temperature by mixing cold and hot water in branch supply lines. Such valves are available from the manufacturer of this water heater or a local plumbing supplier. Please consult with a plumbing professional.

⚠ DANGER



Water temperature over 125°F (52°C) can cause severe burns instantly or death from scalds.

Children, disabled and elderly are at highest risk of being scalded.

Review this instruction manual before setting temperature at water heater.

Feel water before bathing or showering.

Temperature limiting valves are available.

APPROXIMATE TIME/TEMPERATURE RELATIONSHIPS IN SCALDS

120°F (49°C)	More than 5 minutes
125°F (52°C)	1½ to 2 minutes
130°F (54°C)	About 30 seconds
135°F (57°C)	About 10 seconds
140°F (60°C)	Less than 5 seconds
145°F (63°C)	Less than 3 seconds
150°F (66°C)	About 1½ seconds
155°F (68°C)	About 1 second

Gas Connections

The gas supply lines must meet all requirements of the National Fuel Gas Code (ANSI Z223.1-Latest Edition), or in Canada CAN/CGA B149.1 Natural Gas Installation Code (Latest Edition) or CAN/CGA B149.2 Propane Installation Code (Latest Edition).

The minimum permissible gas supply pressure for the purpose of input adjustment is 1 inch (0.25 kPa) water column above the operating manifold pressure. See the rating plate and gas valve for the manifold pressure and gas type. The maximum permissible gas supply pressure is 14 inches (3.5 kPa) water column for natural gas and liquefied petroleum gases/propane gas.

1. Connect this water heater only to the type of gas (Natural or Propane gas) as shown on the rating plate. Use clean black iron pipe or equivalent material approved by local codes and ordinances. (Dirt and scale from the pipe can enter the gas valve and cause it to malfunction). The inlet gas line must have a minimum length of 3 inches (7.6 cm) drip leg (*sediment trap*) installed as close to the water heater's gas valve as possible. A ground joint union must be installed as close to the water heater as possible in the gas supply line feeding the water heater to permit servicing of the water heater. Compounds used on the threaded joints of the gas piping must be resistant to the action of liquefied petroleum gases/propane gas. **DO NOT** apply pipe dope to the gas valve inlet and make certain that no pipe dope has become lodged in the inlet screen of the gas valve. Extreme care must be taken to ensure no pipe dope enters the gas valve. Avoid excessive torque when tightening the gas supply line to the gas valve. Excessive torque may result in cracking of the gas valve housing and could create a gas leak. When tightening gas supply line to L.P. control, it is recommended to hold the inlet body of the control securely with an adequate wrench. The suggested maximum torque is 31.5 ft. lbs. (4.4 kg-m).

WARNING

The manufacturer of this water heater will not be liable for any damage or injury caused as a result of a cracked gas inlet as a result of excessive torque.

2. This water heater and its gas connection must be leak tested before placing the water heater in operation. Check for gas leaks with a soap and water solution and a brush or a commercial leak detector fluid. **NEVER USE A MATCH OR OPEN FLAME FOR TESTING!**
3. While checking for leaks care must be taken to prevent solution from contacting the electrical connections at the control. If electrical connections at the control become wet, they must be thoroughly dried before attempting to operate the water heater.

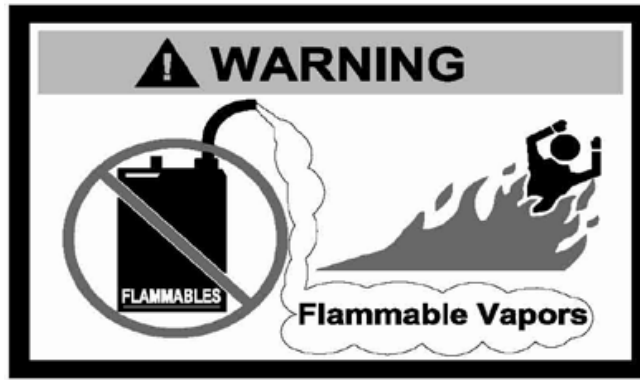
CAUTION

The water heater and individual shutoff valve must be disconnected from the gas supply piping system during any pressure testing of the system at test pressures in excess of ½ psi (3.5 kPa). The water heater must be isolated from the gas supply piping system by closing its manual shutoff valve during any pressure testing of the gas supply system at test pressures equal to or less than ½ psi (3.5 kPa). The supply line must be capped when not connected to the water heater.

WARNING

The gas inlet pressure to the gas control must never exceed 14 inches of water column (½ psi) (3.5 kPa). The gas supply system and any pressure regulating device in the gas line must be specified, inspected and adjusted to assure a gas supply pressure of ½ psi (3.5 kPa) or less. Failure to do so may result in severe injury or death.

GENERAL OPERATION



Water heaters are heat producing appliances. To avoid damage or injury there shall be no materials stored against the water heater or vent-air intake system, and proper care shall be taken to avoid unnecessary contact (especially by children) with the water heater and vent-air intake system. **UNDER NO CIRCUMSTANCES SHALL FLAMMABLE MATERIALS, SUCH AS GASOLINE OR PAINT THINNER BE USED OR STORED IN THE VICINITY OF THIS WATER HEATER, VENT-AIR INTAKE SYSTEM OR IN ANY LOCATION FROM WHICH FUMES COULD REACH THE WATER HEATER OR VENT-AIR INTAKE SYSTEM.**

TO FILL THE WATER HEATER

1. Close the water heater drain valve by turning the knob clockwise .
2. Open the cold-water supply shut-off valve.
3. Open several hot water faucets to allow air to escape from the system.
4. When a steady stream of water flows from the faucets, the water heater is filled. Close the faucets and check for water leaks at the water heater drain valve, combination temperature and pressure relief valve and the hot and cold-water connections.

TO DRAIN THE WATER HEATER

Should it become necessary to completely drain the water heater, make sure you follow the steps below:

1. For the White Rogers control, rotate the thermostat dial clockwise  to the lowest possible position, OR for the Honeywell controls, rotate the thermostat dial counter-clockwise  to the lowest possible position.
2. For the White Rogers control, partially depress and rotate the gas control knob clockwise  to the "OFF" position.
3. Shut off the gas supply to the water heater.
4. Close the cold-water supply shut-off valve.
5. Open the drain valve on the water heater by turning the knob counter-clockwise . The drain valve has threads on the end that will allow the connection of a standard hose coupling.
6. Open a hot water faucet to allow air to enter the system.

To refill the water heater, refer to "To Fill the Water Heater."

WARNING

Wait at least 2 minutes after this control is pressurized with gas before attempting to light pilot and/or push igniter button. Failure to do so may result in severe injury.

Lighting and Shutdown Instructions-White Rodgers and Robertshaw gas control.

FOR YOUR SAFETY READ BEFORE LIGHTING

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- A. This appliance has a pilot which is lit by a piezo-electric spark gas ignition system. Do not open the inner door and attempt to light the pilot by hand.
- B. **BEFORE LIGHTING** smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.
WHAT TO DO IF YOU SMELL GAS.
 - * Do not try to light any appliance.
 - * Do not touch any electric switch; do not use any phone in your building.
 - * Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
 - * If you cannot reach your gas supplier, call the fire department.
- C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician. Force or attempted repair may result in a fire or explosion.
- D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

LIGHTING INSTRUCTIONS

1. **STOP!** Read the safety information above on this label.
2. Set the thermostat to lowest setting.
3. Rotate and if applicable partially depress gas control knob clockwise  to "OFF" position.



EXHIBIT A

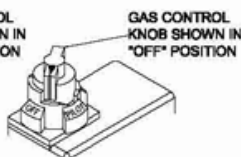
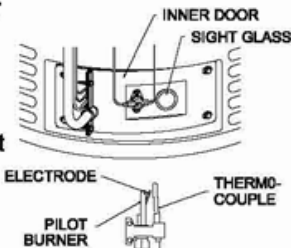


EXHIBIT B

NOTE: On exhibit B, knob cannot be turned from "PILOT" to "OFF" unless knob is depressed slightly. Do not force.

4. Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, **STOP!** Follow "B" in the safety information above on this label. If you don't smell gas, go to the next step.
5. Remove outer door.
6. Locate piezo igniter button.
7. Look into sight glass window on inner door to view pilot.



8. Turn the gas control knob counterclockwise  to "PILOT" position.

9a. **FOR EXHIBIT A GAS CONTROLS-** Depress and hold down red pilot set button. Immediately depress piezo igniter button until you hear a "click" sound, then release. Continue to hold down the pilot set button for about one (1) minute after the pilot is lit. Release the pilot set button and it should pop back up. Pilot should remain lit. If it goes out, repeat steps 3 through 9.

9b. **FOR EXHIBIT B GAS CONTROLS-** Depress and hold down gas control knob. Immediately depress piezo igniter button until you hear a "click" sound, then release. Continue to hold down the knob for about one (1) minute after the pilot is lit. Release the knob and it should pop back up. Pilot should remain lit. If it goes out, repeat steps 3 through 9.

FOR EXHIBIT A & B GAS CONTROLS-

- If button or knob does not pop up when released, stop and immediately call your service technician or gas supplier.
- If the pilot will not stay lit after several tries, turn the gas control knob to "OFF" and call your technician or gas supplier.

10. Replace outer door.
11. Turn gas control knob counterclockwise  to "ON" position.
12. Set thermostat to desired setting.

TO TURN OFF GAS TO APPLIANCE

1. Set the thermostat dial to lowest possible setting.
2. Rotate and if applicable partially depress gas control knob clockwise  to "OFF" position.

Lighting and Shutdown Instructions-Honeywell gas control.

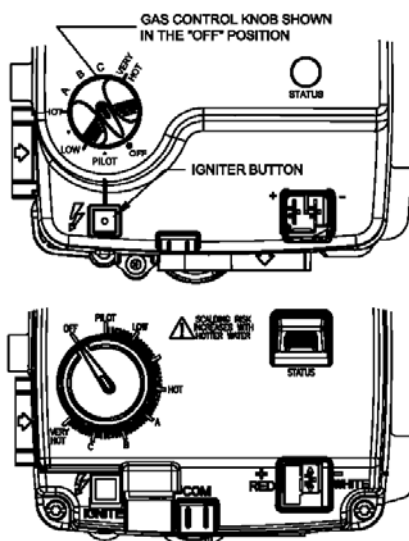
FOR YOUR SAFETY READ BEFORE LIGHTING

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- A. This appliance has a pilot which is lit by a piezo-electric spark gas ignition system. Do not open the inner door and attempt to light the pilot by hand.
- B. **BEFORE LIGHTING** smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.
WHAT TO DO IF YOU SMELL GAS.
 - * Do not try to light any appliance.
 - * Do not touch any electric switch; do not use any phone in your building.
 - * Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
 - * If you cannot reach your gas supplier, call the fire department.
- C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician. Force or attempted repair may result in a fire or explosion.
- D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

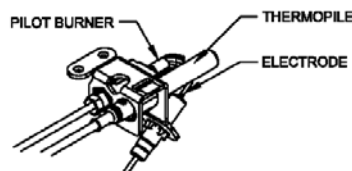
LIGHTING INSTRUCTIONS

1. **STOP!** Read the safety information above on this label.
2. Set the gas control knob to the "OFF" position.



3. Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, **STOP!** Follow "B" in the safety information above this label. If you don't smell gas, go to the next step.

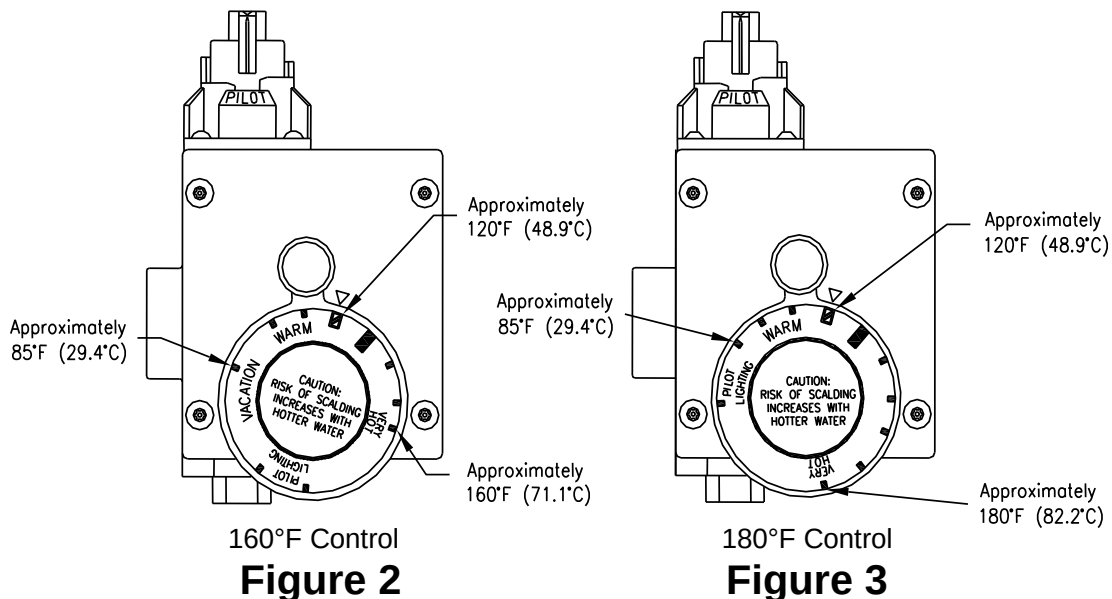
4. Remove outer door. Remove inner door or slide it open.
5. Locate igniter button.
6. Turn the gas control knob clockwise to "PILOT" position.
7. Depress and hold in gas control knob. Immediately press igniter button until you hear a "click" sound, then release. Continue to hold down the gas control knob until the status light blinks. Release the gas control knob. It should pop back out. Check to see if the pilot is still lit. If the pilot goes out, repeat steps 2 through 7.
 - If gas control knob does not pop out when released, stop and immediately call your service technician or gas supplier.
 - If the pilot will not stay lit after several tries, turn the gas control knob to "OFF" and call your technician or gas supplier.
8. Replace inner door or slide it closed. Replace outer door.
9. Turn gas control knob to desired setting.



TO TURN OFF GAS TO APPLIANCE

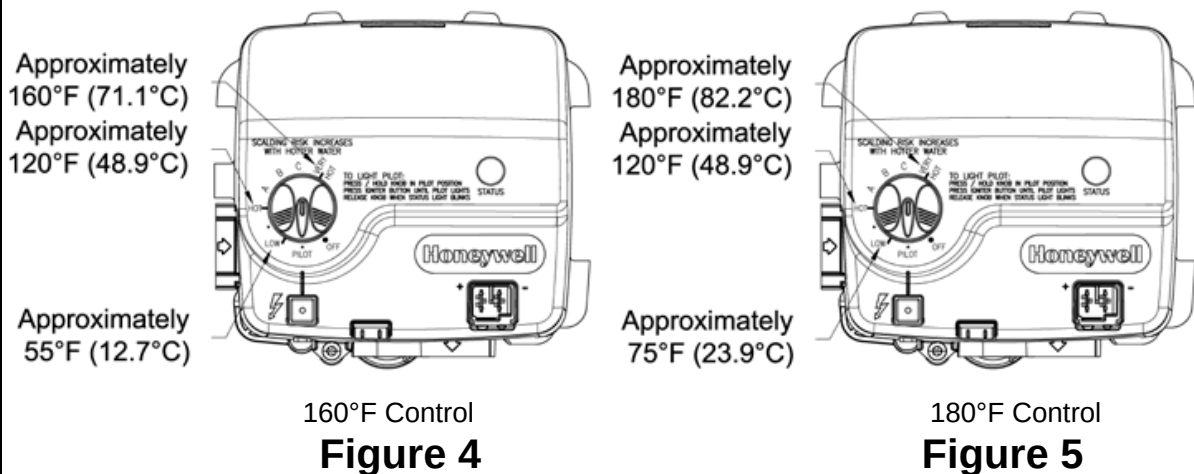
1. Turn the gas control knob counterclockwise to the "OFF" position.

THERMOSTAT ADJUSTMENT - White Rodgers gas control.



The thermostat dial is set to its lowest temperature setting when shipped from the factory. **Remember that lower temperature settings are more energy efficient.** Adjust the temperature by turning the thermostat dial. It is suggested that the starting point setting not be greater than the “▲” or “◻” mark on the thermostat dial (approximately 120°F [48.9°C]) as indicated above. Rotate the thermostat dial **clockwise** to decrease the temperature setting. Rotate the thermostat dial **counter-clockwise** to increase the temperature setting. Adjust the dial until the minimum acceptable temperature is achieved (See figure 2 above for approximate temperature settings).

THERMOSTAT ADJUSTMENT – Honeywell V1 gas control.



The thermostat dial is set to its lowest temperature setting when shipped from the factory. **Remember that lower temperature settings are more energy efficient.** Adjust the temperature by turning the thermostat dial. It is suggested that the starting point setting not be greater than the “HOT” mark on the thermostat dial (approximately 120°F [48.9°C]) as indicated above. Rotate the thermostat dial **counter-clockwise** to decrease the temperature setting. Rotate the thermostat dial **clockwise** to increase the temperature setting. Adjust the dial until the minimum acceptable temperature is achieved (See figure 4 above for approximate temperature settings).

THERMOSTAT ADJUSTMENT - Honeywell V2 gas control.

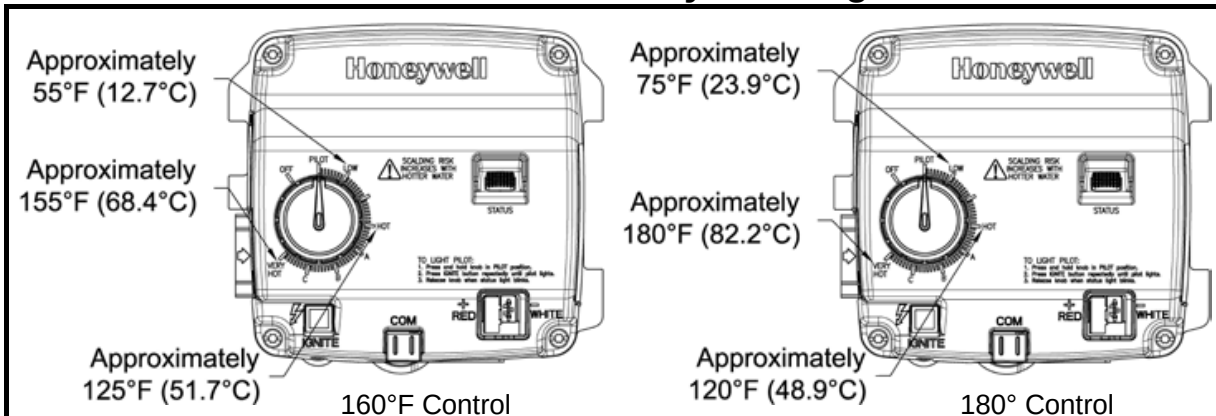


Figure 6

Figure 7

The thermostat dial is set to its lowest temperature setting when shipped from the factory.

Remember that lower temperature settings are more energy efficient. Adjust the temperature by turning the thermostat dial. It is suggested that the starting point setting not be greater than the “HOT” mark on the thermostat dial (approximately 120°F [48.9°C]) as indicated above. Rotate the thermostat dial **counter-clockwise** to decrease the temperature setting. Rotate the thermostat dial **clockwise** to increase the temperature setting. Adjust the dial until the minimum acceptable temperature is achieved (See figure 4 above for approximate temperature settings).

⚠ WARNING

Hotter water increases the risk of scald injury. Scalding may occur within 5 seconds at a temperature setting of 140°F (60 °C). To protect against hot water injury, install an ASSE approved mixing valve in the water system. This valve will reduce point of discharge temperature by mixing cold and hot water in branch water lines. A licensed plumbing professional or local plumbing authority should be consulted.

Note: This water heater is equipped with an energy cut out device to prevent overheating. Should overheating occur or the gas supply fail to shut off, turn off the manual gas control valve to the appliance and call a qualified service technician.

Note: Whenever the water heater is filled with cold water, condensate will form on the cool tank surface and drops of water will fall on the hot burner and combustion chamber surfaces producing a “sizzling” noise. Condensation is normal and does not indicate a leak. It will disappear when the tank becomes heated.

BURNER FLAME CHECKS

Steel Burner: These models are equipped with self adjusting air mixture and do not have an adjustable air shutter (See Figure 6). At periodic intervals, a visual check of the main burner and pilot flames should be made to determine if they are burning properly. The main burner flame should light smoothly from the pilot.

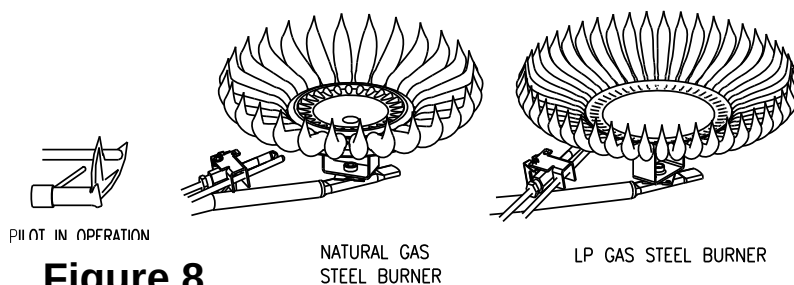


Figure 8

⚠ WARNING

Do not run out of propane gas. Damage to the water heater may occur.

MAITENANCE



⚠ WARNING

Water heaters are heat producing appliances. To avoid damage or injury there shall be no materials stored against the water heater or vent-air intake system, and proper care shall be taken to avoid unnecessary contact (especially by children) with the water heater and vent-air intake system. **UNDER NO CIRCUMSTANCES SHALL FLAMMABLE MATERIALS, SUCH AS GASOLINE OR PAINT THINNER BE USED OR STORED IN THE VICINITY OF THIS WATER HEATER, VENT-AIR INTAKE SYSTEM OR IN ANY LOCATION FROM WHICH FUMES COULD REACH THE WATER HEATER OR VENT-AIR INTAKE SYSTEM.**

IMPORTANT

The water heater should be inspected at a minimum annually by a qualified service technician for damaged components and/or joints not sealed. DO NOT operate this water heater if any part is found damaged or if any joint is found not sealed.

The following maintenance should be performed by a qualified service technician at the minimum periodic intervals suggested below. In some installations, the maintenance interval may be more frequent depending on the amount of use and the operating conditions of the water heater. Regular inspection and maintenance of the water heater and vent-air intake system will help to insure safe and reliable operation.

1. Annually check the operation of the thermostat.
2. The flow of combustion and ventilation air **MUST NOT** be restricted. Make sure slots in jacket are open and unobstructed. Clear jacket slot openings of any dirt, dust, or other restrictions. **WARNING!** The ventilation air system may be **HOT**.
3. At all times keep the water heater area clear and free from combustible materials, gasoline and other flammable vapors and liquids.
4. Bi-annually conduct a visual check of the main and pilot burner flames to determine that they are burning properly. See Burner Flame Check section of this installation and operation manual. If sooting or other burner anomalies are evident, shut down the water heater by turning off the gas per the instructions listed in this manual or as listed on the water heater.

Maintenance continued-

5. Annually remove the inner door and main burner assembly to clean orifices and related parts of any dirt or other foreign material. Inspect the burner ports for obstructions or debris and clean with a wire brush as needed. Wire brush and/or vacuum clean the combustion chamber as needed to remove scale deposits and debris. NOTE: It is imperative for proper operation of the water heater that the inner door be replaced in the original location, making certain the resettable thermal switch is properly connected to the gas control wire leads provided.

⚠ WARNING

- **Do not operate water heater with jumpered, altered, loosely tightened or absent controls and/or components.**
- **Do not operate water heater with replacement controls and/or components, which are not exact duplicates or original equipment.**
- **Thoroughly inspect and replace, (as needed) burner inner door gasket and/or sight window gasket any time burner inner door is removed or disturbed.**
- **Replace water heater if involved in flammable vapors incident.**

⚠ WARNING

When lifting lever of the combination temperature and pressure relief valve, hot water will be released under pressure. Be careful that any released water does not result in bodily injury or property damage.

6. At least once a year, check the combination temperature and pressure relief valve to ensure that the valve has not become encrusted with lime. Lift the lever at the top of the valve several times until the valve seats properly without leaking and operates freely.

⚠ WARNING

Do not run out of propane gas. Damage to the water heater may occur.

⚠ WARNING

THIS WATER MAY BE HOT.

7. Monthly drain off a gallon of water to remove silt and sediment.
8. If the combination temperature and pressure relief valve on the appliance discharges periodically, this may be due to thermal expansion in a closed water supply system. Contact the water supplier or local plumbing inspector on how to correct this situation. Do not plug the combination temperature and pressure relief valve outlet.

Maintenance continued-

9. A combination sacrificial anode rod/hot water outlet nipple has been installed to extend tank life. The anode rod should be inspected periodically (every 2 years) and replaced when necessary to prolong tank life. Water conditions in your area will influence the time interval for inspection and replacement of the anode rod. Contact the plumbing professional who installed the water heater, or the manufacturer listed on the rating plate for anode replacement information. The use of a water softener may increase the speed of anode consumption. More frequent inspection of the anode is needed when using softened (or phosphate treated) water.
10. The vent system must be inspected at least once a year to ensure against leakage of exhaust products.

TROUBLESHOOTING CHART – HONEYWELL V1.

LED Status	Control Status	Probable Cause
None (LED not on or flashing)	Millivolt power is not present. Light pilot.	1. Gas valve is functioning normally. 2. Gas valve is not powered. Light pilot.
One flash and three second pause.	If set point knob is in "PILOT" position, then pilot flame is detected. (no faults) .	Gas valve is powered and waiting for the set point knob to be turned to a water temperature setting. If the set point knob is at desired setting the thermostat is satisfied.
LED strobe (two quick flashes) and three second pause.	Thermostat calling for heat (no faults) .	Water heater operating normally
LED on continuously.	Set point knob has been recently turned to the "OFF" position.	Set point knob was recently turned to "OFF" position. Wait until LED goes out before attempting to relight.
Two flashes and three second pause.	Weak pilot flame detected. System will reset when pilot flame is sufficient.	1. Gas valve is functioning normally. 2. Gas valve is not powered. Light pilot.
Three flashes and three second pause	Insufficient water heating. System will reset.	1. Temperature sensor out of calibration. 2. Possible short.
Four flashes and three second pause	Excessive tank temperature. System must be reset.	1. Temperature sensor out of calibration 2. Faulty gas valve.

TROUBLESHOOTING CHART – HONEYWELL V1 continued.

LED Status	Control Status	Probable Cause
Five flashes and three second pause.	Temperature sensor fault.	<ol style="list-style-type: none"> 1. Damage to the temperature wire. 2. Temperature sensor resistance out of range. 3. Replace temperature sensor. 4. If temperature sensor replacement does not correct the problem; verify control is not wet or physically damaged. 5. Turn set point knob to "OFF" position. Turn set point knob to "PILOT" position and light pilot. 6. Replace gas valve if five flash error persists.
Six flashes and three second pause.	Water leak detected by accessory module (some models).	Excessive amount of water in drain pan/water dam.
Seven flashes and three second pause.	Gas valve electronic fault detected.	<ol style="list-style-type: none"> 1. Verify control is not wet or physically damaged. 2. Turn set point knob to "OFF" position. Turn set point knob to "PILOT" position and light pilot. 3. Replace gas valve if seven flash error persists.
Eight flashes and three second pause.	False pilot flame present.	<ol style="list-style-type: none"> 1. Pilot valve stuck in open position. 2. Turn set point knob to "OFF" position. Turn set point knob to "PILOT" position and light pilot. 3. Replace gas valve if eight flash error persists.

TROUBLESHOOTING CHART – HONEYWELL V2.

LED Status	Control Status	Probable Cause
None (LED not on or flashing)	Millivolt power is not present. Light pilot.	Gas valve is functioning normally. Gas valve is not powered. Light pilot.
One flash every four seconds (LED green)	Not an error. Indicates pilot is lit and main burner is off.	You can now turn the knob to a desired setpoint temperature
One flash every second (LED green)	Not an error. Indicates main valve is open and main burner is lit.	None. Control will automatically shut main burner off when water temperature reaches the setpoint temperature.
Two flashes (LED yellow)	Low thermopile voltage; main valve not turned ON.	Check thermopile and its connections. Check pilot flame.
Four flashes (LED red)	Temperature cut-out limit reached.	Check the valves and the water temperature sensor. Reduce the water temperature setpoint. Thoroughly check out main valve operation and water temperature control before walking away.
Five flashes (LED red)	Water temperature sensor failure.	Check the valves and the water temperature sensor. Reduce the water temperature setpoint. Thoroughly check out main valve operation and water temperature control before walking away.
Six flashes (LED red)	Tank leakage detected by accessory module.	Control recovers after receiving message from accessory module.
Solid ON (LED red)	Not an error-indicates that the control is in OFF mode.	None; wait until LED turns off if you want to restart system.

Troubleshooting continued-

⚠ CAUTION

FOR YOUR SAFETY, **DO NOT** ATTEMPT REPAIR OF COMBINATION GAS CONTROL, BURNERS OR GAS PIPING. REFER REPAIRS TO A QUALIFIED SERVICE TECHNICIAN.

Contact your supplier or plumbing professional for replacement parts or contact the company at the address given on the rating plate of the water heater.

Provide the part name, model and serial numbers of the water heater when ordering parts.

READ THE WARRANTY FOR A FULL EXPLANATION OF THE LENGTH OF TIME THAT PARTS AND THE WATER HEATER ARE WARRANTED.

Complete the following information and retain for future reference:

Manufactured under one or more of the following U.S. Patents: 5,277,171; 5,341,770; 5,372,185; 5,485,879; 5,574,822; 5,596,952; 5,660,165; 5,682,666; 5,761,379; 5,943,984; 5,954,492; 5,988,117; 6,056,542; 6,142,216; 6,442,178; 6,684,821; 6,935,280; 7,063,132; 7,063,133; 7,007,748; 7,270,087; 7,334,419; 7,337,517; 7,409,925; 7,458,341; 7,559,293; 7,621,238; 7,634,976; 7,650,859; 7,665,210; 7,665,211; 7,699,026; 7,866,168; 7,900,589; 7,971,560; 7,992,526 8,082,888; 8,146,772; Other U.S. and Foreign patent applications pending. Current Canadian Patents: 2,092,105; 2,107,012; 2,108,186; 2,112,515; 2,143,031; 2,239,007; 2,262,174; 2,314,845; 2,409,271; 2,476,685; 2,504,824; 2,548,958

Model No: _____

Serial No: _____

Service Phone

Days: _____ Nights: _____

Address: _____

Supplier: _____

Supplier Phone No: _____

INSTALLATION FOR POTABLE WATER

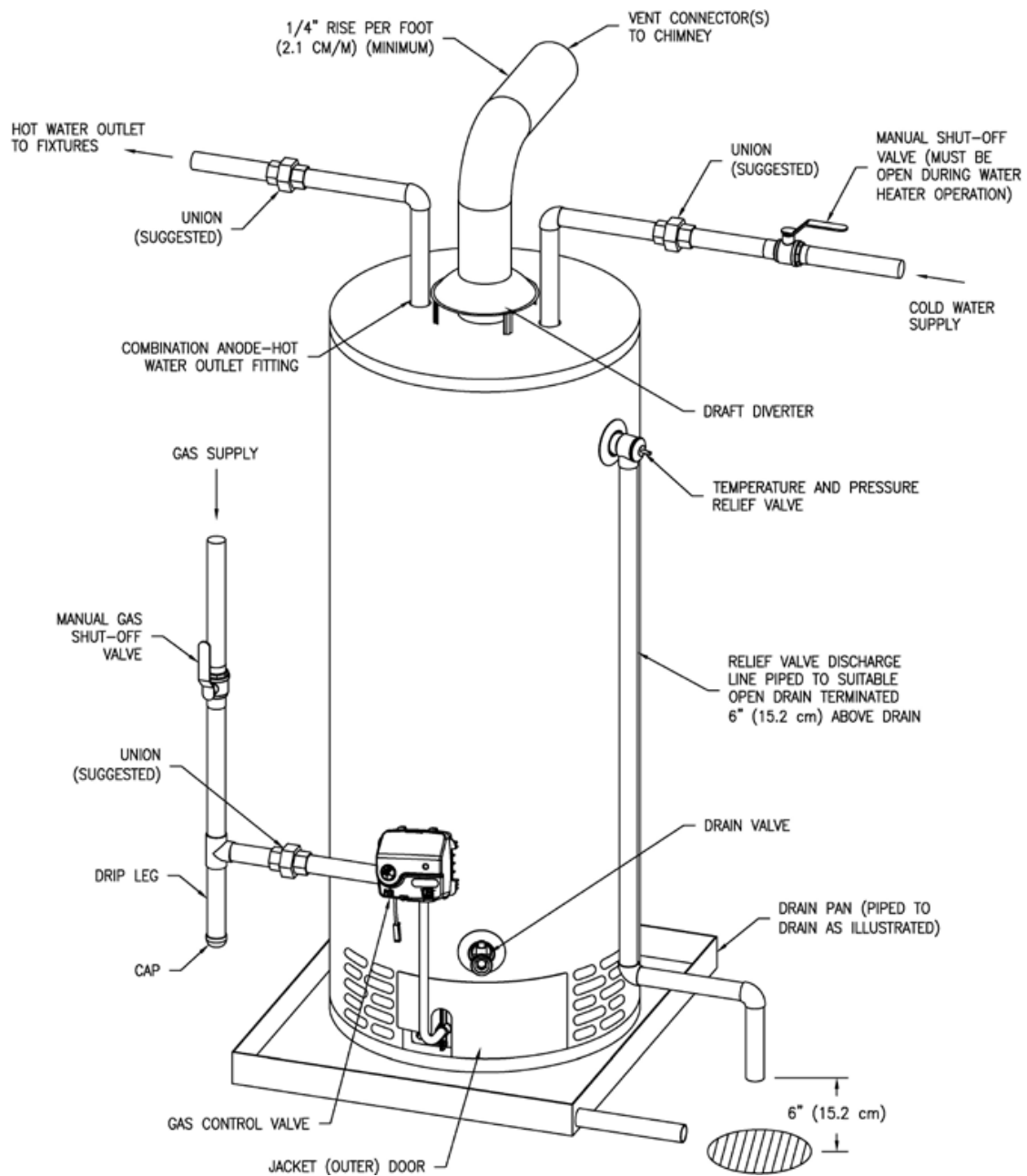
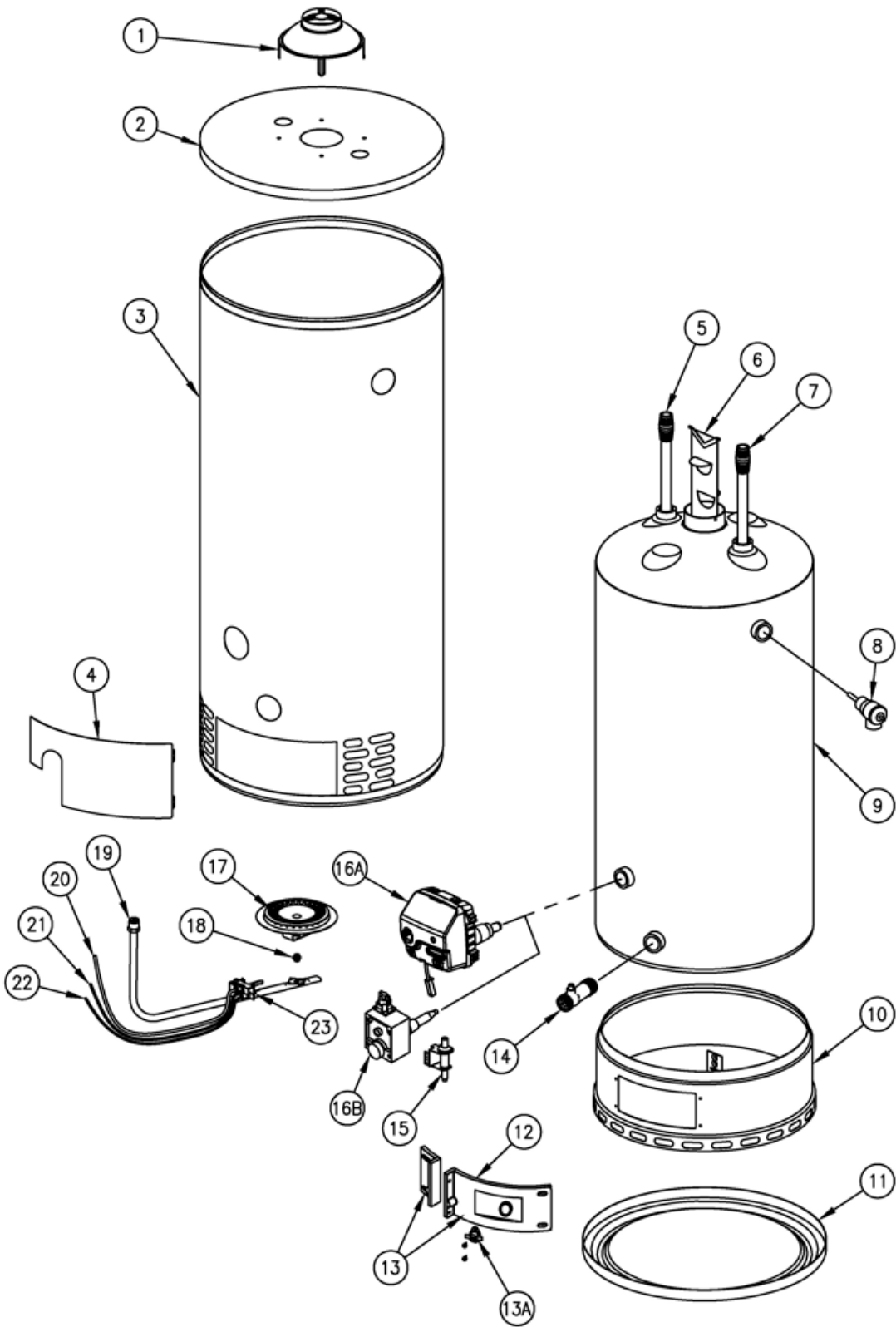


Figure 7

PARTS LIST DRAWING



PARTS LIST

PART NAME AND DESCRIPTION	
1. Draft Diverter	14. Drain Valve
2. Jacket Head Pan	15. Piezo Igniter – Use with White Rogers or Robertshaw Gas Control
3. Jacket	16A. Gas Control Valve – Honeywell
4. Outer Door	16B. Gas Control Valve – White Rogers or Robertshaw
5. Magnesium Anode–Hot Water Outlet	17. Steel Burner
6. Flue Baffle Assembly	18. Orifice
7. Dip Tube–Cold Water Inlet	19. Gas Feedline to Burner
8. Temperature and Pressure Relief Valve	20. Gas Feedline to Pilot
9. Glass Lined Tank	21. Thermocouple/Thermopile Lead
10. Combustion Chamber Assembly	22. Piezo Igniter Lead
11. Jacket Base Pan	23. Pilot Assembly
12. Inner Door Gasket	
13. Inner Door Assembly	
13A. High temperature limit switch	

**THE FOLLOWING INSTRUCTIONS ARE FOR INSTALLATION OF:
GAS WATER HEATERS
SUITABLE FOR WATER (POTABLE) HEATING AND SPACE
HEATING**

1. All piping components connected to this water heater for space heating applications must be suitable for use with potable water. In Massachusetts, space heating piping length **must not** exceed 50 feet.
2. Toxic chemicals, such as those used for boiler treatment, **must not** be introduced into potable water used for space heating.
3. This water heater **must not** be connected to an existing heating system or component(s) previously used with a non-potable water heating appliance.
4. When the system requires water for space heating at temperatures higher than required for other uses, a means such as an ASSE approved mixing valve shall be installed to temper the water for those uses in order to reduce scald hazard potential.

Please refer to figure 8 and figure 9 for suggested piping arrangements.

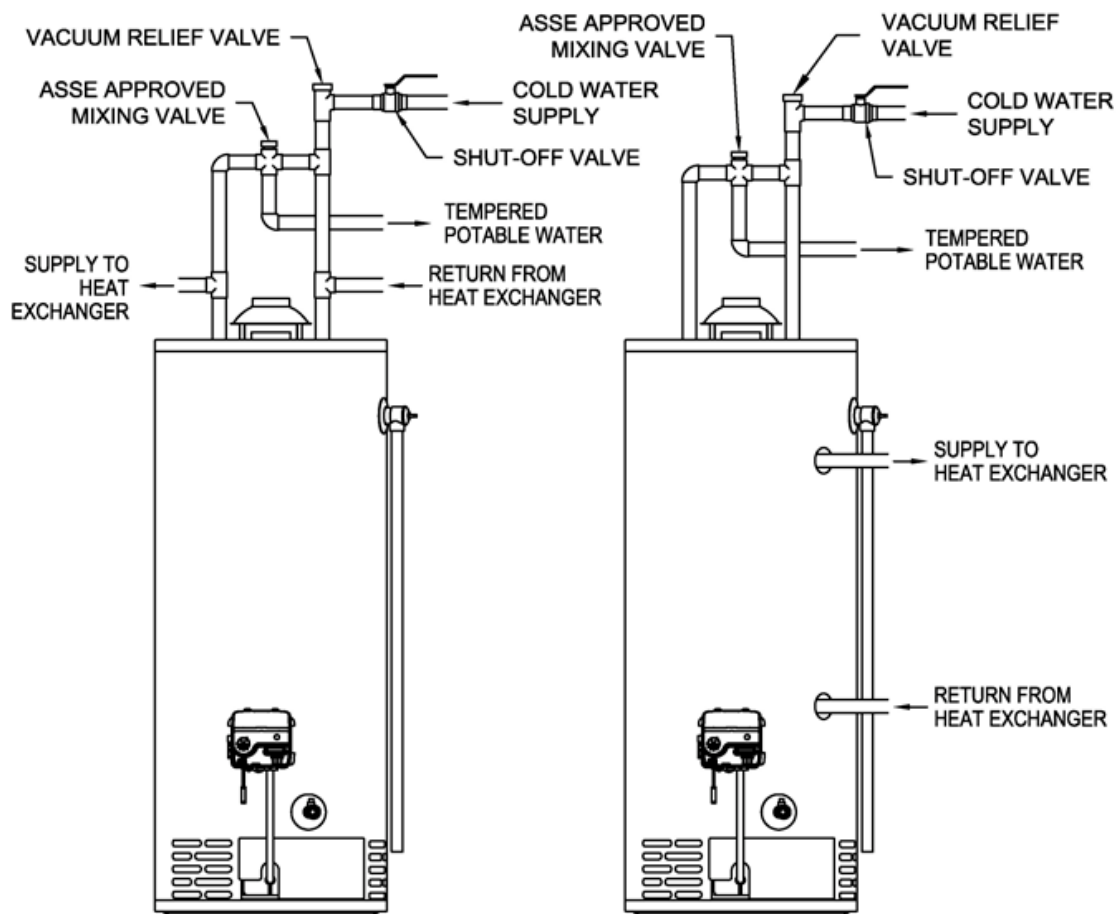


Figure 8

Figure 9



REPLACEMENT PARTS LIST

Ultra Low NOx Residential & Light Duty Commercial Gas Atmospheric Vent Models

“URG” & “ULG” Models



Includes Hydrojet®
Total Performance System

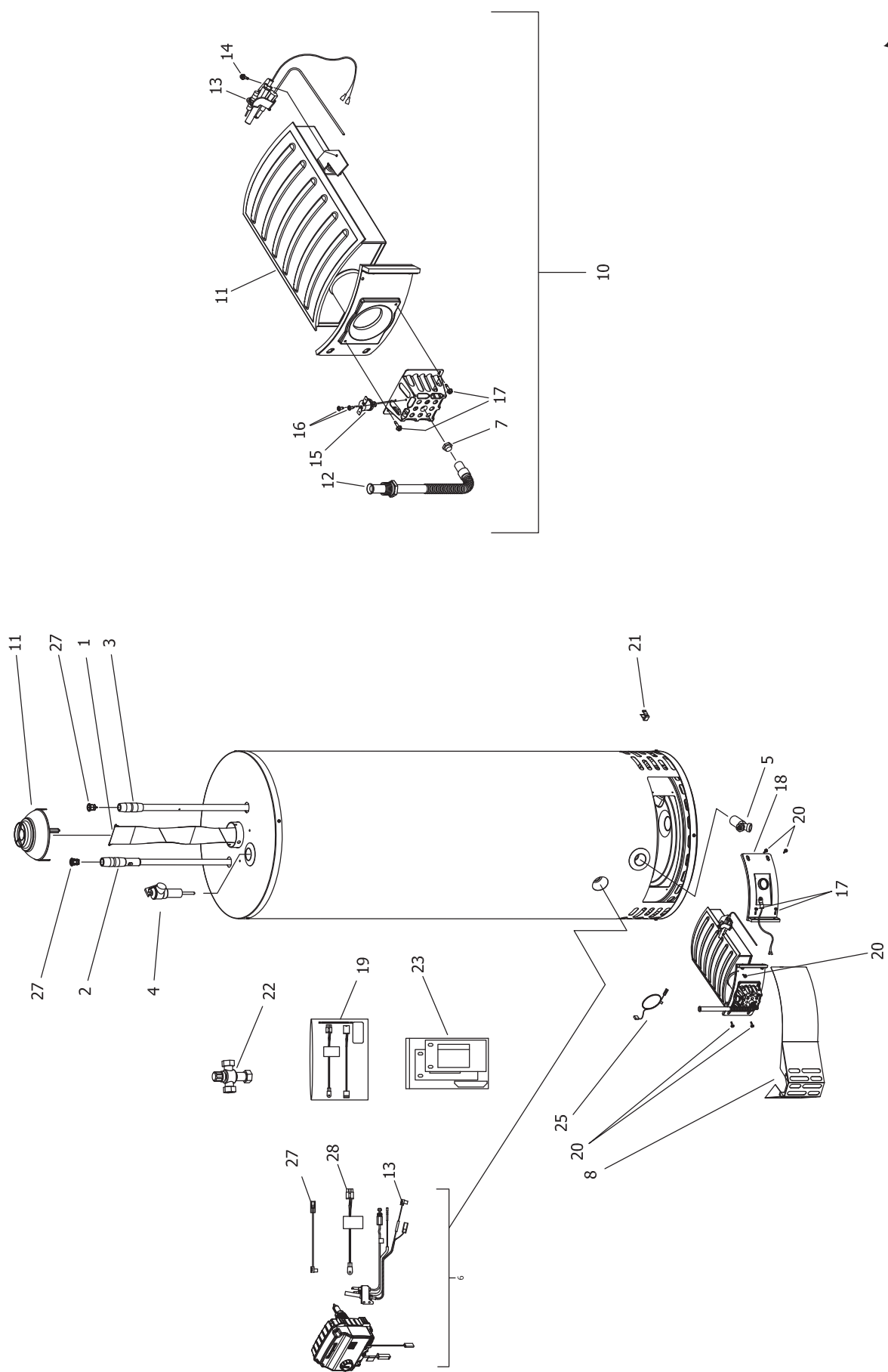
**Effective: June, 2018
ECO 8195**

NOTE: BOTH MODEL AND SERIAL
NUMBERS ARE REQUIRED FOR
ORDERING REPLACEMENT PARTS

Dimensions and specifications
subject to change without notice.



As required by the state of California Proposition 65.



Item	Description	Model URG130T*N	Model URG140T*N	Model URG150T*N
1	Flue Baffle	243-51480-00	243-51479-00	243-51479-00
2	Hot Water Outlet Anode (Magnesium) ▲ #	224-47776-19	224-47776-19	224-47776-19
	Hot Water Outlet Anode (Aluminum) ▲ #	224-32999-28	224-32999-28	224-32999-28
	Hot Water Outlet Anode (A420 Aluminum) ▲ #	224-49560-10	224-49560-10	224-49560-10
3	Cold Water Inlet Dip Tube (PEX) ▲	229-51230-19	229-51230-21	229-39625-22
4	T&P Relief Valve	230-40594-02	230-40594-02	230-40594-02
5	Drain Valve (Brass)	265-42351-02	265-42351-02	265-42351-02
6	Gas valve (Natural)	415-52915-01	415-52915-01	415-52915-01
7	Main Burner Orifice 0 Ft. to 2,000 Ft.	234-18194-43	234-18194-41	234-18194-41
	Main Burner High Altitude Orifice 0 Ft. to 7,000 Ft. (-475 model suffixes) **	234-18194-46	234-18194-44	234-18194-44
8	Outer Door	239-46209-00	239-46209-00	239-46209-00
9	Draft Diverter	243-45787-00	243-45787-00	243-45787-00
10	Burner Assembly (normal alt.)***	265-46693-01-43	265-46693-03-41	265-46693-05-41
	Burner Assembly (0-7000 ft.)***	265-46693-01-46	265-46693-03-44	265-46693-05-44
11	Burner **	228-48383-14	228-48383-16	228-48383-18
12	Flexible Gas Feedline	233-46930-01	233-46930-01	233-46930-01
13	Pilot assembly kit without door gasket**	265-48999-05	265-48999-05	265-48999-05
	Pilot Assembly kit with door gasket	265-47449-00	265-47449-00	265-47449-00
14	Screw #8-18 X 1/2 HWH (1 req'd)	239-32761-00	239-32761-00	239-32761-00
15	Thermal Switch Kit (5 PCS)	239-48643-03	239-48643-03	239-48643-03
16	Screw #6-20 X 3/8 PHCR (2 req'd)	239-43967-00	239-43967-00	239-43967-00
17	Screw #8-15 X 3/4 INHXWS Slot (2 req'd)	239-44195-00	239-44195-00	239-44195-00
18	Inner Door Right Side Assembly	239-49784-01	239-49784-02	239-49784-03
19	RTD Sensor Kit	265-50016-00	265-50016-00	265-50016-00
20	Screw #10-12 X 3/4 HWH (7 req'd)	239-44113-00	239-44113-00	239-44113-00
21	Spring Clip (Feedline)	239-47475-00	239-47475-00	239-47475-00
22	ASSE Approved Mixing Valve (Optional)	239-51778-00	239-51778-00	239-51778-00
23	Kit-Inner Door Gasket	239-47062-00	239-47062-00	239-47062-00
24	Kit-Heat Trap Insert (Inlet & Outlet)	265-51572-00	265-51572-00	265-51572-00
25	Intermediate Gas Valve Harness	239-47892-01	239-47892-01	239-47892-01
26	Insulation Kit	239-51674-00	239-51674-00	239-51674-00
27	Gas Control to Thermopile Harness	239-50019-01	239-50019-01	239-50019-01
28	RTD Sensor	239-49785-00	239-49785-00	239-49785-00

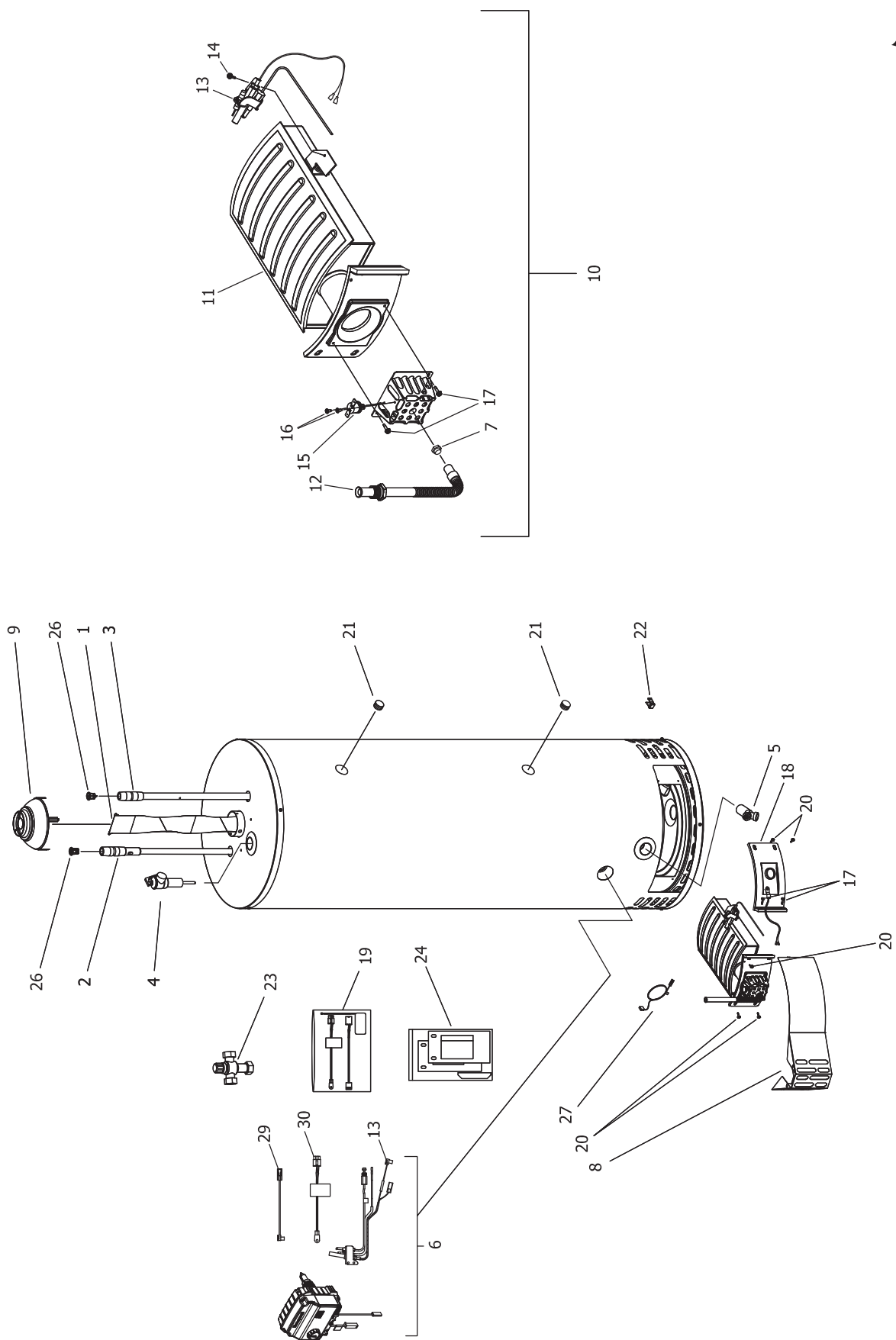
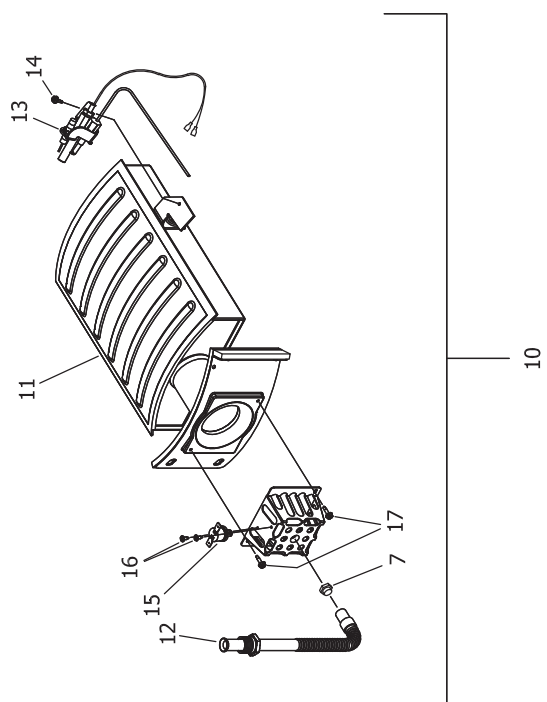
*Applies to all warranties

**Inner door gasket kit recommended

***Ordering a complete burner assembly may increase delivery time. Please order the specific component required for the quickest delivery.

▲ Order with item 27

Anode may need to be cut to length



Item	Description	Model URG230T*N	Model URG240S*N	Model URG240T*N	Model ULG250H55*N
1	Flue Baffle	243-44639-00	243-52980-00	243-52582-00	---
	Flue Core	---	---	---	239-50666-00
2	Hot Water Outlet Anode (Magnesium) ▲ #	224-47776-16	224-47776-16	224-47776-17	224-47776-23
	Hot Water Outlet Anode (Aluminum) ▲ #	224-32999-42	224-32999-42	224-32999-42	224-32999-42
	Hot Water Outlet Anode (A420 Aluminum) ▲ #	224-49560-08	224-49560-08	224-49560-08	224-49560-08
3	Cold Water Inlet Dip Tube (PEX) ▲	229-51230-19	229-45092-14	229-45092-06	229-51230-29
4	T&P Relief Valve	230-40594-03	230-40594-03	230-40594-03	230-40594-03
5	Drain Valve (Brass)	265-42351-02	265-42351-02	265-42351-02	265-42351-02
6	Gas valve (Natural)	415-52915-01	415-52915-01	415-52915-01	415-52916-01
7	Main Burner Orifice 0 Ft. to 2,000 Ft.	234-18194-42	234-18194-36	234-18194-36	234-18194-30
	Main Burner High Altitude Orifice 0 Ft. to 7,000 Ft. (-475 model suffixes) **	234-18194-44	234-18194-41	234-18194-41	234-18194-32
8	Outer Door	239-46209-00	239-46209-00	239-46209-00	239-46209-00
9	Draft Diverter	243-45787-00	243-45787-00	243-45787-00	239-33081-02-20-15
10	Burner Assembly (normal alt.)***	265-46693-01-42	265-46693-05-36	265-46693-03-36	265-46693-08-30
	Burner Assembly (0-7000 ft.)***	265-46693-01-44	265-46693-05-41	265-46693-03-41	265-46693-08-32
11	Burner **	228-48383-14	228-48383-18	228-48383-16	228-48383-19
12	Flexible Gas Feedline	233-46930-01	233-46930-01	233-46930-01	233-46930-01
13	Pilot assembly kit without door gasket**	265-48999-05	265-48999-05	265-48999-05	265-48999-05
	Pilot Assembly kit with door gasket	239-47449-00	239-47449-00	239-47449-00	239-47449-00
14	Screw #8-18 X 1/2 HWH (1 req'd)	239-32761-00	239-32761-00	239-32761-00	239-32761-00
15	Thermal Switch Kit (5 PCS)	265-48643-03	265-48643-03	265-48643-03	265-48643-03
16	Screw #6-20 X 3/8 PHCR (2 req'd)	239-43967-00	239-43967-00	239-43967-00	239-43967-00
17	Screw #8-15 X 3/4 INHXWS Slot (2 req'd)	239-44195-00	239-44195-00	239-44195-00	239-44195-00
18	Inner Door Right Side Assembly	239-49784-01	239-49784-03	239-49784-02	239-49784-03
19	RTD Sensor Kit	265-50016-00	265-50016-00	265-50016-00	265-50016-00
20	Screw #10-12 X 3/4 HWH (7 req'd)	239-44113-00	239-44113-00	239-44113-00	239-44113-00
21	Pipe Plug	---	---	---	239-11638-00
22	Spring Clip (Feedline)	239-47475-00	239-47475-00	239-47475-00	239-47475-00
23	ASSE Approved Mixing Valve (Optional)	239-51778-00	239-51778-00	239-51778-00	239-51778-00
24	Kit-Inner Door Gasket	239-47062-00	239-47062-00	239-47062-00	239-47062-00
25	Pilot Orifice **	234-47098-00	234-47098-00	234-47098-00	234-47098-00
26	Kit-Heat Trap Insert (Inlet & Outlet)	265-51572-00	265-51572-00	265-51572-00	265-51572-00
27	Intermediate Gas Valve Harness	239-47892-01	239-47892-01	239-47892-01	239-47892-01
28	Insulation Kit	---	---	239-48949-00	---
29	Gas Control to Thermopile Harness	239-50019-01	239-50019-01	239-50019-01	239-50019-01
30	RTD Sensor	239-49785-00	239-49785-00	239-49785-00	239-49785-00

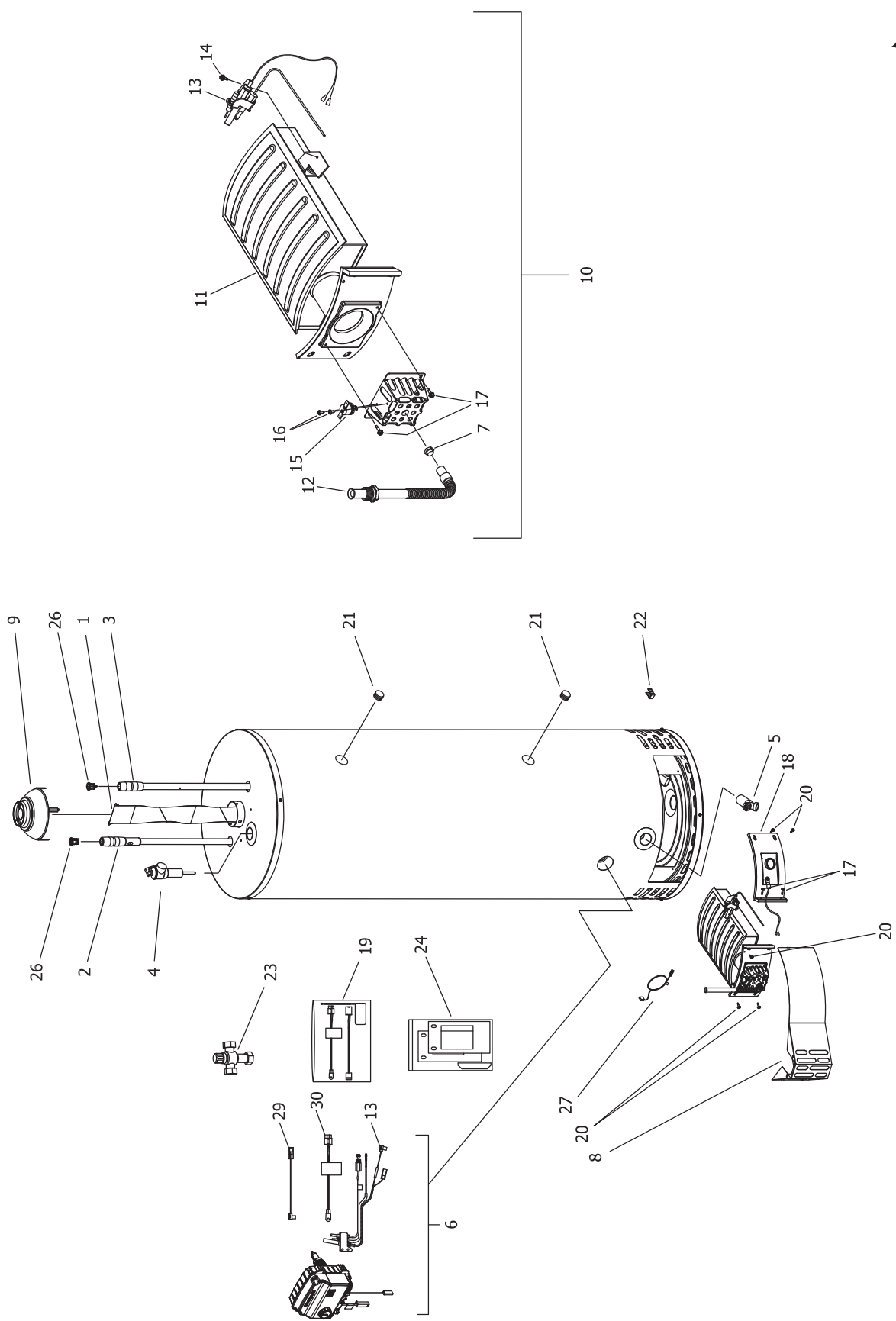
*Applies to all warranties

**Inner door gasket kit recommended

***Ordering a complete burner assembly may increase delivery time. Please order the specific component required for the quickest delivery.

▲ Order with item 26

Anode may need to be cut to length



Item	Description	Model URG250H*N	Model URG250L*N	Model URG250S*N	Model URG250T*N
1	Flue Baffle	---	243-45223-00	243-53148-00	243-44705-00
	Flue Core	239-51837-00	---	---	---
2	Hot Water Outlet Anode (Magnesium) ▲#	224-47776-23	224-47776-16	224-47776-12	224-47776-12
	Hot Water Outlet Anode (Aluminum) ▲#	224-32999-42	224-32999-42	224-32999-42	224-32999-42
	Hot Water Outlet Anode (A420 Aluminum) ▲ #	224-49560-08	224-49560-08	224-49560-08	224-49560-08
3	Cold Water Inlet Dip Tube (PEX) ▲	229-45092-08	229-51230-20	229-51230-14	229-39625-22
4	T&P Relief Valve	230-40594-03	230-40594-03	230-40594-03	230-40594-03
5	Drain Valve (Brass)	265-42351-02	265-42351-02	265-42351-02	265-42351-02
6	Gas Valve (Natural)	415-52915-01	415-52915-01	415-52915-01	415-52915-01
7	Main Burner Orifice 0 Ft. to 2,000 Ft.	234-18194-30	234-18194-36	234-18194-32	234-18194-36
	Main Burner High Altitude Orifice 0 Ft. to 7,000 Ft. (-475 model suffixes) **	234-18194-32	234-18194-41	234-18194-36	234-18194-41
8	Outer Door	239-46209-00	239-46209-00	239-46209-00	239-46209-00
9	Draft Diverter	239-33081-02-20-15	243-45787-00	239-33081-02-20-15	243-45787-00
10	Burner Assembly (normal alt.)***	243-46693-08-30	265-46693-07-36	265-46693-08-32	265-46693-05-36
	Burner Assembly (0-7000 ft.)***	265-46693-08-32	265-46693-07-41	265-46693-08-36	265-46693-05-41
11	Burner **	228-48383-19	228-48383-20	228-48383-19	228-48383-18
12	Flexible Gas Feedline	233-46930-01	233-46930-01	233-46930-01	233-46930-01
13	Pilot assembly kit without door gasket**	265-48999-05	265-48999-05	265-48999-05	265-48999-05
	Pilot Assembly kit with door gasket	239-47449-00	239-47449-00	239-47449-00	239-47449-00
14	Screw #8-18 X 1/2 HWH (1 req'd)	239-32761-00	239-32761-00	239-32761-00	239-32761-00
15	Thermal Switch Kit (5 PCS)	265-48643-03	265-48643-03	265-48643-03	265-48643-03
16	Screw #6-20 X 3/8 PHCR (2 req'd)	239-43967-00	239-43967-00	239-43967-00	239-43967-00
17	Screw #8-15 X 3/4 INHXWS Slot (2 req'd)	239-44195-00	239-44195-00	239-44195-00	239-44195-00
18	Inner Door Right Side Assembly	239-49784-03	239-49784-04	239-49784-03	239-49784-03
19	RTD Sensor Kit	265-50016-00	265-50016-00	265-50016-00	265-50016-00
20	Screw #10-12 X 3/4 HWH (7 req'd)	239-44113-00	239-44113-00	239-44113-00	239-44113-00
21	Pipe Plug	239-11638-00	---	---	---
22	Spring Clip (Feedline)	239-47475-00	239-47475-00	239-47475-00	239-47475-00
23	ASSE Approved Mixing Valve (Optional)	239-51778-00	239-51778-00	239-51778-00	239-51778-00
24	Kit-Inner Door Gasket	239-47062-00	239-47062-00	239-47062-00	239-47062-00
25	Pilot Orifice **	234-47098-00	234-47098-00	234-47098-00	234-47098-00
26	Kit-Heat Trap Insert (Inlet & Outlet)	265-51572-00	265-51572-00	265-51572-00	265-51572-00
27	Intermediate Gas Valve Harness	239-47892-01	239-47892-01	239-47892-01	239-47892-01
28	Insulation Kit	---	---	---	---
29	Gas Control to Thermopile Harness	239-50019-01	239-50019-01	239-50019-01	239-50019-01
30	RTD Sensor	239-49785-00	239-49785-00	239-49785-00	239-49785-00

*Applies to all warranties

**Inner door gasket kit recommended

***Ordering a complete burner assembly may increase delivery time. Please order the specific component required for the quickest delivery.

▲ Order with item 26

Anode may need to be cut to length



For U.S. and Canada field service,
contact your professional installer or
local Bradford White sales representative.

Sales/800-523-2931

Technical Support/800-334-3393
Email/techserv@bradfordwhite.com

Warranty/800-531-2111
Email/warranty@bradfordwhite.com

Service Parts/800-538-2020
Email/Parts@bradfordwhite.com

International:
international@bradfordwhite.com



Halton Hills, Ontario, Canada

Sales & Technical Support/866-690-0961
905-203-0600

Fax/905-636-0666

Email
Warranty/bwccwarranty@bradfordwhite.com
Technical Support/BWCCTech@bradfordwhite.com
Parts/orders@bradfordwhitecanada.com
Orders/ca.orders@bradfordwhite.com

www.bradfordwhite.com

BRADFORD WHITE CORPORATION

LIMITED RESIDENTIAL WATER HEATER WARRANTY

WHAT DOES THIS LIMITED WARRANTY COVER?

This limited warranty covers both the glass-lined tank and component parts for leakage or other malfunction caused by defects in materials and/or workmanship. It extends to the first buyer and to any subsequent owner(s) as long as the water heater remains installed at its original place of installation in the USA, CANADA or Puerto Rico. For other countries please see chart on reverse side.

WHAT DOES THIS LIMITED WARRANTY NOT COVER?

1. This limited warranty does not cover leakage or other malfunction caused by:
 - a) Excessive use and specifically, non residential use.
 - b) Defective Installation, and specifically, any installation which is made:
 - i. in violation of applicable state or local plumbing, housing or building codes, or
 - ii. without a certified American Gas Association, ASME, or comparable combination temperature and pressure relief valve, or
 - iii. contrary to the written instructions furnished with the unit.
 - c) Adverse local conditions, and specifically, sediment or lime precipitate in the tank or corrosive elements in the atmosphere.
 - d) Misuse, and specifically, operation, and maintenance contrary to the written instructions furnished with the unit, removal of magnesium anode, disconnection, alteration or addition of non-approved components or apparatus, operation with fuels or at settings other than those set forth on the rating plate or accidental or other exterior damage.
2. This warranty also does not cover:
 - a) Production of noise, taste, odors, discoloration or rusty water.
 - b) Incidental property damage, loss of use, inconvenience or other incidental or consequential costs.
 - c) Costs associated with the replacement and/or repair of the unit, including:
 - i. any freight, shipping or delivery charges
 - ii. any removal, installation or re-installation charges
 - iii. any material, and/or permits required for installation, re-installation or repair
 - iv. charges to return the defective water heater and/or component part to the manufacturer.

WHAT IS THE PERIOD OF COVERAGE?

This limited warranty runs from date of installation (or without proof of installation, from three (3) months after the date of manufacture) for the period specified on the following chart. To determine length of coverage, check model number listed on the rating plate of appliance against this chart.

WHAT IS THE DURATION OF THE IMPLIED WARRANTY?

•Restrictions are not applicable to implied warranties in California. See "Special State Provisions" on reverse side.

USA, CANADA AND PUERTO RICO		
MODEL NUMBER PREFIX	LIMITED TANK** WARRANTY	LIMITED PARTS** WARRANTY
Jl, MI, M3, MS, (U)DS, MIMH, MIMS, MII, M4, (U)DH1, M1XR, (M,U)2XR, (U)PDX2, M2, M1, AST, (M,U)1TW, (M,U)2TW, GX, CDW, CSW, U1, U2, U4, SSW, SDW, SDC, (U)PDX1, D4, (M,U)4TW, (M,U)4XRTW, HE4, (U)PDX4, WH, (U)RG, RE, RC	1, 2, 3, 5, 6, 8 or 10 YRS	1 or 6 YRS*
M-III, M2HE	6 or 10 YRS	6 or 10 YRS*
NOTE: The duration of the tank warranty will be found in the model number. i.e.; RG240T <u>1</u> N has a <u>1</u> Year tank warranty RG240T <u>2</u> N has a <u>2</u> Year tank warranty RG240T <u>6</u> N has a <u>6</u> Year tank warranty RG240T <u>10</u> N has a <u>10</u> Year tank warranty * All (1) year tank warranted units only have a one year parts warranty. All MIII, M2HE (6) year tank warranted units have a (6) year parts warranty. All MIII, M2HE, (10) year tank warranted units have a (10) year parts warranty. ** Any (1) to (8) year tank warranted water heater used for other than a single family housing unit will be covered for only one year on tank and parts regardless of any other warranty period specified. Any (10) year warranted water heater used for other than a single family housing unit will be covered for three years on tank and one year on parts regardless of any other warranty period specified. All replacement water heaters and parts carry the balance of the original warranty, i.e. if an original (10) year tank warranted water heater develops a leak due to defects in materials/workmanship after only (9) years, the replacement unit is warranted for only the balance remaining from the original (10) year warranty, or (1) year in this example.		

ANY IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY IMPOSED ON THE SALE OF THE WATER HEATER UNDER THE LAWS OF THE STATE OF SALE ARE LIMITED IN DURATION TO ONE YEAR FROM DATE OF ORIGINAL INSTALLATION.

HOW DOES STATE LAW RELATE TO THE WARRANTY?

- Some states do not allow:
1. Limitations on how long an implied warranty lasts.
 2. Limitations on incidental or consequential damages.
- So the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

LIMITED RESIDENTIAL WATER HEATER WARRANTY (CONTINUED)

WHAT WILL WE DO TO CORRECT PROBLEMS?

If a defect occurs within the warranty period, we will:

1. Provide a replacement water heater of our manufacture (or at our option repair) any unit which develops a leak in the steel tank within the tank warranty period. To obtain a replacement, you must forward the rating plate from the defective unit to us. If government regulations require the replacement water heater to have features not found in the defective water heater, you will be required to pay the difference in price represented by those government required features.
2. Provide a replacement part (or at our option repair) any part which fails to function within the parts warranty period. To obtain a replacement, you must forward the defective part to us. If government regulations require the replacement part to have features not found in the defective part, you will be required to pay the difference in price represented by those government required features.

We do reserve the right to verify any claims of defect by inspection.

WHAT WILL WE NOT DO?

We will not:

1. Repair or replace any water heater, or part, subject to conditions outlined in "What Does This Limited Warranty Not Cover?"
2. Reimburse any costs associated with repair and/or replacement.
3. Replace and/or repair any water heater without complete model/serial number.
4. Replace any water heater without prior receipt of actual rating plate from appliance.

HOW DO YOU GET WARRANTY ASSISTANCE?

Upon discovering a defect or problem, you should:

1. Contact either the installer or dealer, or
2. Contact us:
BRADFORD WHITE CORPORATION
WARRANTY SUPPORT GROUP
200 LAFAYETTE
MIDDLEVILLE, MI 49333
(800) 531-2111

WHAT SHOULD YOU DO TO KEEP THE WARRANTY IN EFFECT?

To facilitate warranty assistance, you should:

1. Follow all instructions enclosed with the product.
2. Retain all bills of sale or receipts for proof of installation, etc.
3. Contact your installer, dealer or our Warranty Department as soon as any problem or defect is noticed.
4. When necessary, allow us, or our chosen representative, to inspect the unit.
5. For your reference, fill in the Model and Serial Number found on the unit's Rating Plate:

Model Number _____

Serial Number _____

Date of Installation _____

SPECIAL STATE PROVISIONS

For water heaters installed in California or Oregon, paragraphs 2 (c), (i) and (iv) of the paragraph

"WHAT DOES THIS WARRANTY NOT COVER?" do not apply.

All other terms and conditions of this warranty apply as stated.

FOR INSTALLATIONS OUTSIDE THE USA, CANADA OR PUERTO RICO (All other terms and conditions of the Limited Warranties apply)

MODEL NUMBER PREFIX	LIMITED TANK** WARRANTY	LIMITED PARTS** WARRANTY
J1, M1, M3, MS, (U)DS, MIMH, MIMS, MII, MIII, BW, M4, (U)DH1, M1XR, (M,U)2XR, (U)PDX2, M2, M1, M2HE, AST, (M,U)1TW, (M,U)2TW, GX, CDW, CSW, U1, U2, U4, SSW, SDW, SDC, (U)PDX1, D4, PE, (M,U)4TW, (M,U)4XRTW, HE4, (U)PDX4, WH, (U)RG, RE, RC	1, 2, 3, 5, 6, 8 or 10 YRS	1 or 2 YRS*

NOTE: The duration of the tank warranty will be found in the model number.

i.e.; RG240T1N has a 1 Year tank warranty

RG240T2N has a 2 Year tank warranty

RG240T6N has a 6 Year tank warranty

RG240T10N has a 10 Year tank warranty

* All (1) year tank warranted units only have a one year parts warranty.

** **Any** water heater used for other than a single family housing unit will be covered for only one year on tank and parts regardless of any other warranty period specified. All replacement water heaters and parts carry the balance of the original warranty, i.e. if an original ten (10) year tank warranted water heater develops a leak due to defects in materials/workmanship after only nine (9) years, the replacement unit is warranted for only the balance remaining from the original ten (10) year warranty, or one (1) year in this example.

PLEASE RETAIN THIS WARRANTY IN A SAFE LOCATION FOR FUTURE REFERENCE.