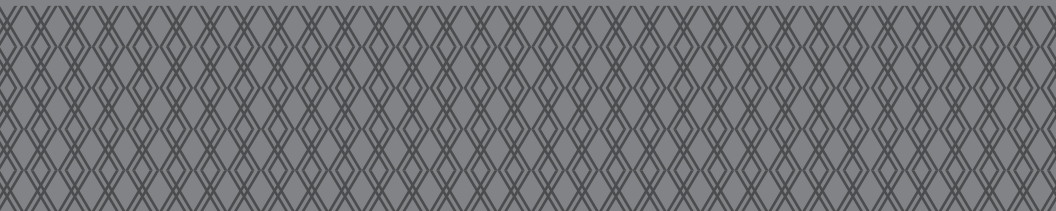




FIFTEEN DECADES OF  
DESIGN & INSPIRATION

WARRANTY ■ CARE AND USE



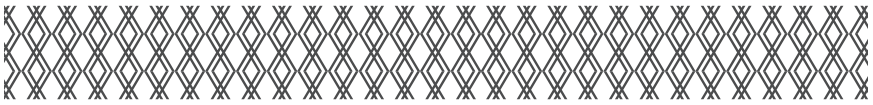


Thank you for selecting DXV for your recent purchase. We are proud to be apart of your home and committed to providing you exceptional service for the life of your product. Please feel free to contact us at any time should you have questions regarding your new products.

At DXV our notions of luxury, sophistication and elegance are shaped by the most timeless yet distinctive design movements of the last 150 years. Inspired by these eras, we offer the DXV luxury brand, an extraordinary collection of fine fixtures and faucet designs inspired by the classic art and architecture movements of the past 150 years featuring artisanal craftsmanship in combination with cutting-edge twenty-first century engineering.

DXV is born of the rich heritage of American Standard. This legacy is reflected in every piece being crafted with more than 140 years of commitment to the highest levels of quality and performance and a guarantee of America's finest manufacturer of bathroom and kitchen solutions.

**DXV. TIMELESS DESIGNS, REIMAGINED.**



## 3D PRINTED FAUCETS

### Limited Warranty

AS America, Inc. dba American Standard Brands provides the following warranty for its 3D printed DXV faucets for a period of two-years from the date of initial purchase. This warranty only applies to original non-commercial owners and excludes all industrial, commercial and business usage. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first property owner on whose behalf the product was purchased for installation.

### Finishes

American Standard Brands will provide, free of charge, at its sole option, replacement part(s) or product (or if no longer available, a comparable product) to replace those which have proven defective in materials or workmanship.

Proof of purchase (**your original sales receipt**) from the original non-commercial owner must be made available to American Standard Brands for all warranty claims. For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions. It does not apply in the event of product damage due to the use of other than genuine American Standard Brands replacement parts, installation error, abuse, misuse, or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser's household). The warranty excludes damage due to aggressive air or water conditions, or harsh or abrasive cleaners and/or materials. This warranty does not cover labor charges incurred and/or damages sustained in installation, repair or replacement, nor incidental or consequential damages, all of which are expressly disclaimed. This warranty does not cover deterioration through normal wear and tear and the expense of normal maintenance.

Because American Standard Brands cannot control the quality of products sold by unauthorized sellers, this warranty applies only to DXV by American Standard products which were purchased from American Standard Brands or an American Standard Brands authorized seller, unless otherwise prohibited by law. American Standard Brands reserves the right to reject warranty claims from purchasers for products purchased from unauthorized sellers, including unauthorized Internet sites.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State. **This warranty does not cover any liability for consequential or incidental damages, all of which are hereby expressly disclaimed.** Some States do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you. **Any implied warranties, including those of merchantability or fitness for an intended purpose, are limited in duration to the duration of this warranty.** Some States do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.



## **Mechanics**

**MECHANICAL WARRANTY:** A TWO-YEAR WARRANTY from initial purchase is provided to the original non-commercial owner on parts to be free from failure related to defects in materials and workmanship but not installation.

## **Conditions to Warranties**

American Standard Brands places the following conditions on its finish and mechanical warranties to the first non-commercial owner only. If parts are not available, American Standard Brands will offer a replacement of comparable value, color and configuration.

American Standard Brands finish and mechanical warranties are limited to products correctly installed and used in a non-commercial environment. A commercial environment includes apartments and other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations.

American Standard Brands warranties will not assume liability for damage due to abuse, mishandling, incorrect installation, improper maintenance, or deterioration due to normal use.

American Standard Brands will not be liable for labor or other costs relating to the sale, installation, or replacement of their products.

In the event of a defect in any American Standard Brands product covered by this warranty, the product must be returned to the dealer where originally purchased along with proof of purchase.

American Standard Brands' obligation under the warranty shall be limited to the repair or exchange of any product which has been determined by DXV by American Standard to be defective after appropriate examination.

American Standard Brands warranty replacement parts will be available for two years after product discontinuation date.

## **Obtaining Warranty Service**

If you believe that you have a warranty claim, contact American Standard Brands, either through an authorized AS America, Inc. dealer or re-seller, by writing to the addresses below, or visiting the website below:

In the United States

### **DXV**

One Centennial Avenue

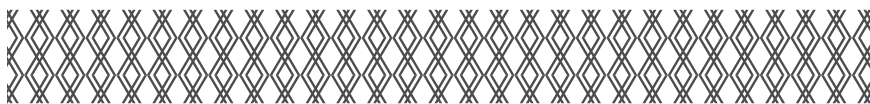
Piscataway, NJ 08855

Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number:

(800) 227-2734

[www.d xv.com](http://www.d xv.com)



In Canada

**DXV**

5900 Avebury Road  
Mississauga, Ontario  
Canada L5R 3M3  
Toll Free: (800) 387-0369  
www.dxv.ca

In Mexico

**DXV**

Via Morelos #330  
Col. Santa Clara  
Ecatepec 55540 Edo. Mexico  
Toll Free: 01-800-839-1200  
www.dxv.mx

Please be sure to provide all pertinent information regarding your claim, including your sales receipt, a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 227-2734 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico).

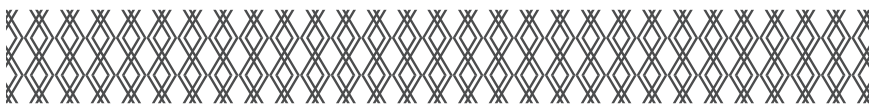
## **Faucet — Care and Use**

When cleaning your faucet, rinse with clear water and wipe dry with a soft clean cloth. In the event of stubborn blemishes on the finish, we recommend use of Windex® window cleaner with a soft cloth but do not recommend that it be used daily.

It is important to note that it is normal to expect signs of usage over time. Do not clean your product with soaps, acid, polish, abrasives, harsh cleaners, or a cloth with a coarse surface.

**Effective Date: July 1, 2020**

Windex® is a registered trademark of S.C. Johnson and Son, Inc.



## FAUCETS

### Limited Warranty

AS America, Inc. dba American Standard Brands provides the following warranty only to the original non-commercial owner of our products.

#### Finishes

American Standard Brands warrants this product to be free from defects in materials or workmanship for as long as the original non-commercial owner owns the product.

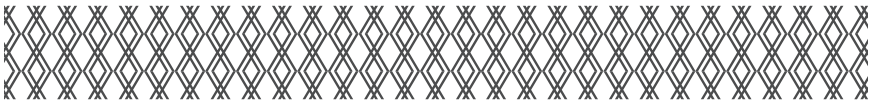
American Standard Brands will provide, free of charge, at its sole option, replacement part(s) or product (or if no longer available, a comparable product) to replace those which have proven defective in materials or workmanship.

Proof of purchase (**your original sales receipt**) from the original non-commercial owner must be made available to American Standard Brands for all warranty claims. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first property owner on whose behalf the product was purchased for installation. For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions. It does not apply in the event of product damage due to the use of other than genuine American Standard Brands replacement parts, installation error, abuse, misuse, or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser's household). This warranty does not cover deterioration through normal wear and tear and the expense of normal maintenance.

Because American Standard Brands cannot control the quality of products sold by unauthorized sellers, this warranty applies only to DXV by American Standard products which were purchased from American Standard Brands or an American Standard Brands authorized seller, unless otherwise prohibited by law. American Standard Brands reserves the right to reject warranty claims from purchasers for products purchased from unauthorized sellers, including unauthorized Internet sites. The warranty excludes damage due to aggressive air or water conditions, or harsh or abrasive cleaners and/or materials.

This warranty does not cover labor charges incurred and/or damages sustained in installation, repair or replacement, nor incidental or consequential damages, all of which are expressly disclaimed. This warranty is applicable only to American Standard Brands faucets sold after July 1, 2020 and installed in the United States and/or Canada.

**This warranty does not cover any liability for consequential or incidental damages, all of which are hereby expressly disclaimed.** Some States do not allow the exclusion or limitation of incidental or consequential damages, so this limitation



or exclusion may not apply to you. **Any implied warranties, including those of merchantability or fitness for an intended purpose, are limited in duration to the duration of this warranty.** Some States do not allow limitation on how long an implied warranty lasts, so this limitation may not apply to you.

For all commercial owner installations, the warranty period is two years from date of purchase (or one year from date of purchase for electronic components). A "commercial owner installation" includes use of the product in apartments and other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations. Except for warranty duration, all other warranty terms apply to commercial owner installations.

## **Mechanics**

**MECHANICAL WARRANTY:** A TWO-YEAR WARRANTY from initial purchase is provided to the first non-commercial owner on parts to be free from failure related to defects in materials and workmanship but not installation.

## **Conditions to Warranties**

American Standard Brands places the following conditions on its finish and mechanical warranties to the first non-commercial owner only. If parts are not available, American Standard Brands will offer a replacement of comparable value, color and configuration.

American Standard Brands finish and mechanical warranties are limited to products correctly installed and used in a non-commercial environment. A commercial environment includes apartments and other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations.

American Standard Brands warranties will not assume liability for damage due to abuse, mishandling, incorrect installation, improper maintenance, or deterioration due to normal use.

American Standard Brands will not be liable for labor or other costs relating to the sale, installation, or replacement of their products.

In the event of a defect in any American Standard Brands product covered by this warranty, the product must be returned to the dealer where originally purchased along with proof of purchase.

American Standard Brands' obligation under the warranty shall be limited to the repair or exchange of any product which has been determined by American Standard Brands to be defective after appropriate examination.

American Standard Brands warranty replacement parts will be available for two years after product discontinuation date.





## Obtaining Warranty Service

If you believe that you have a warranty claim, contact American Standard Brands, either through an authorized AS America, Inc. dealer or re-seller, by writing to the addresses below, or visiting the website below:

In the United States

### **DXV**

One Centennial Avenue  
Piscataway, NJ 08855  
Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number:  
(800) 227-2734  
[www.dvx.com](http://www.dvx.com)

In Canada

### **DXV**

5900 Avebury Road  
Mississauga, Ontario  
Canada L5R 3M3  
Toll Free: (800) 387-0369  
[www.dvx.ca](http://www.dvx.ca)

In Mexico

### **DXV**

Via Morelos #330  
Col. Santa Clara  
Ecatepec 55540 Edo. Mexico  
Toll Free: 01-800-839-1200  
[www.dvx.mx](http://www.dvx.mx)

Please be sure to provide all pertinent information regarding your claim, including your sales receipt, a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 227-2734 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico).

## Faucets — Care and Use

When cleaning your faucet, rinse with clear water and wipe dry with a soft clean cloth. In the event of stubborn blemishes on the finish, we recommend use of Windex® window cleaner with a soft cloth but do not recommend that it be used daily.

It is important to note that it is normal to expect signs of usage over time. Do not clean your product with soaps, acid, polish, abrasives, harsh cleaners, or a cloth with a coarse surface.

### **Effective Date: July 1, 2020**

Windex® is a registered trademark of S.C. Johnson and Son, Inc.



## **DXV TOILETS**

### **Limited Warranty**

AS America, Inc. dba American Standard Brands provides the following warranty for its DXV toilets. This toilet comes with a limited warranty on chinaware for as long as the original non-commercial owner owns the product, a five-year warranty on all mechanical parts of the toilet from initial purchase, and a one-year warranty on the toilet seat from initial purchase. If inspection of this American Standard Brands plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, American Standard Brands will repair or, at its option, exchange the product for the same or a similar model.

This warranty applies only to the original owner and the original installation of the products. In the event of a warranty claim, proof of purchase will be required – **save your sales receipt**. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first property owner on whose behalf the product was purchased for installation.

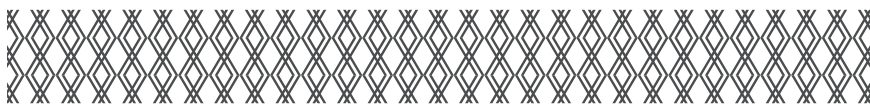
For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

The warranty term for non-commercial owners does not apply to commercial owner installations. The warranty for commercial installations is one year on chinaware and mechanical parts from initial purchase, and one year on the toilet seat from initial purchase. A “commercial owner installation” includes use of the product in apartments and other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations. Except for warranty duration, all other warranty terms apply to commercial owner installations.

Because American Standard Brands cannot control the quality of products sold by unauthorized sellers, this warranty applies only to American Standard Brands products which were purchased from American Standard Brands or an American Standard Brands authorized seller, unless otherwise prohibited by law. American Standard Brands reserves the right to reject warranty claims from purchasers for products purchased from unauthorized sellers, including unauthorized Internet sites.

This warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation. This warranty does not cover deterioration through normal wear and tear and the expense of normal maintenance.

This warranty is void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard Brands’ instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard Brands.



WARNING: This warranty DOES NOT COVER any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. American Standard Brands will not be responsible or liable for any damage caused by the use of in-tank cleaners.

American Standard Brands' option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. **American Standard Brands is not responsible for any other incidental or consequential damages attributed to a product defect.** Some States do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you. **Any implied warranties, including those of merchantability or fitness for an intended purpose, are limited in duration to the duration of this warranty.** Some States do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

## Obtaining Warranty Service

If you believe that you have a warranty claim, contact American Standard Brands, either through an authorized AS America, Inc. dealer or re-seller, by writing to the addresses below, or visiting the website below:

In the United States

### **DXV**

One Centennial Avenue  
Piscataway, NJ 08855  
Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number:  
(800) 227-2734  
[www.dvx.com](http://www.dvx.com)

In Canada

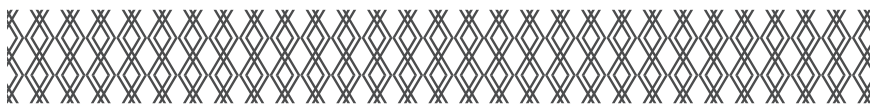
### **DXV**

5900 Avebury Road  
Mississauga, Ontario  
Canada L5R 3M3  
Toll Free: (800) 387-0369  
[www.dvx.ca](http://www.dvx.ca)

In Mexico

### **DXV**

Via Morelos #330  
Col. Santa Clara  
Ecatepec 55540 Edo. Mexico  
Toll Free: 01-800-839-1200  
[www.dvx.mx](http://www.dvx.mx)



Please be sure to provide all pertinent information regarding your claim, including your sales receipt, a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 227-2734 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico).

### **Toilets — Care and Use**

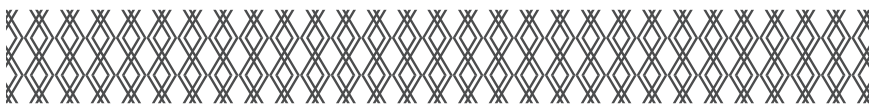
When cleaning your toilet, wash it with mild, soapy water, rinse thoroughly with clear water and dry with a soft cloth.

Avoid detergents, disinfectants, or cleaning products in aerosol cans. NEVER use abrasive scouring powders or abrasive pads on your toilet seat. Some bathroom chemicals and cosmetics may damage the seat's finish.

**WARNING:** Do not use in-tank cleaners. Products containing chlorine (calcium hypochlorite) can seriously damage fittings in the tank. This damage can cause leakage and property damage.

American Standard Brands shall not be responsible or liable for any tank fitting damage caused by the use of cleaners containing chlorine (calcium hypochlorite).

**Effective Date: July 1, 2020**



## Limited Warranty

AS America, Inc. dba American Standard Brands provides the following warranty for this DXV product. This toilet comes with a three-year warranty from initial purchase on all parts of the toilet. If inspection of this American Standard Brands plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, American Standard Brands will repair or, at its option, exchange the product for the same or a similar model.

This warranty applies only to the original owner and the original installation of the products. This warranty is non-transferable to subsequent purchasers or owners.

The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first property owner on whose behalf the product was purchased for installation.

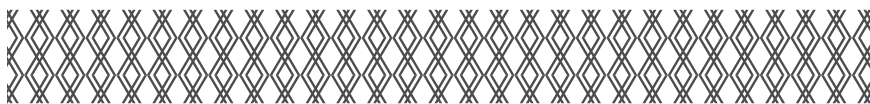
In the event of a warranty claim, proof of purchase will be required – **save your sales receipt.**

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

The warranty duration for non-commercial owners does not apply to commercial owner installations. The warranty for commercial owner installations is two years from initial purchase on the toilet. A “commercial owner installation” includes use of the product in apartments and other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations. Except for warranty duration, all other warranty terms apply to commercial owner installations.

Because American Standard Brands cannot control the quality of products sold by unauthorized sellers, this warranty applies only to DXV by American Standard products which were purchased from American Standard Brands or a American Standard Brands authorized seller, unless otherwise prohibited by law. American Standard Brands reserves the right to reject warranty claims from purchasers for products purchased from unauthorized sellers, including unauthorized Internet sites.

This warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation. This warranty does not cover deterioration through normal wear and tear and the expense of normal maintenance. This warranty is void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard Brands’ instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard Brands. The warranty is void if the product has failed as a result of worn-out consumable parts such as packing, fuses, batteries.



American Standard Brands' option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. **American Standard Brands is not responsible for any other incidental or consequential damages attributed to a product defect.** Some States do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you. **Any implied warranties, including those of merchantability or fitness for an intended purpose, are limited in duration to the duration of this warranty.** Some States do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

### **Obtaining Warranty Service**

If you believe that you have a warranty claim, contact American Standard Brands, either through an authorized AS America, Inc. dealer or re-seller, by writing to the addresses below, or visiting the website below:

In the United States

#### **DXV**

One Centennial Avenue  
Piscataway, NJ 08855  
Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number:

(800) 227-2734

[www.d xv.com](http://www.d xv.com)

In Canada

#### **DXV**

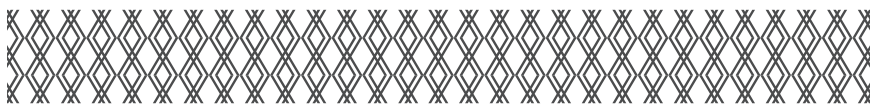
5900 Avebury Road  
Mississauga, Ontario  
Canada L5R 3M3  
Toll Free: (800) 387-0369  
[www.d xv.ca](http://www.d xv.ca)

In Mexico

#### **DXV**

Via Morelos #330  
Col. Santa Clara  
Ecatepec 55540 Edo. Mexico  
Toll Free: 01-800-839-1200  
[www.d xv.mx](http://www.d xv.mx)

Please be sure to provide all pertinent information regarding your claim, including your sales receipt, a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

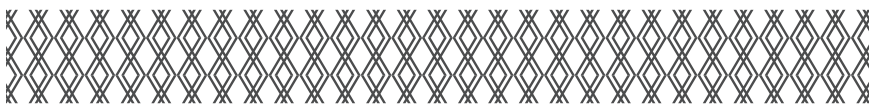


For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 227-2734 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico).

### **SpaLets — Care and Use**

WARNING: This warranty DOES NOT COVER any damages caused by the use of harsh cleaners. These products can seriously corrode the product components. This damage can cause leakage and property damage. American Standard Brands will not be responsible or liable for any damage caused by the use of in-tank cleaners.

**Effective Date: July 1, 2020**



## **DXV CHINAWARE, CONSOLES AND FURNITURE**

### **Limited Warranty**

If inspection of this DXV chinaware, console, or furniture product, within five years after its initial purchase, confirms that it is defective in materials or workmanship, AS America, Inc. dba American Standard Brands will repair or, at its option, exchange the product for a similar model. Wood furniture receives a two-year warranty from initial purchase and metal consoles receive a one-year warranty from initial purchase and use the same terms. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first property owner on whose behalf the product was purchased for installation. For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

Because American Standard Brands cannot control the quality of products sold by unauthorized sellers, this warranty applies only to American Standard Brands products which were purchased from American Standard Brands or an American Standard Brands authorized seller, unless otherwise prohibited by law. American Standard Brands reserves the right to reject warranty claims from purchasers for products purchased from unauthorized sellers, including unauthorized Internet sites.

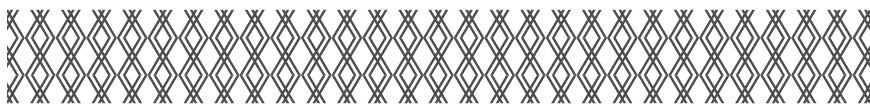
This warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to ensure local code compliance before installation. This warranty does not cover deterioration through normal wear and tear and the expense of normal maintenance.

This warranty shall be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damages; if it was not installed in accordance with American Standard Brands' instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard Brands.

American Standard Brands' option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation, nor shall **American Standard Brands be responsible for any other incidental or consequential damages attributable to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty.** Some States do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you. **Any implied warranties, including those of merchantability or fitness for an intended purpose, are limited in duration to the duration of this warranty.** Some States do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.





## Obtaining Warranty Service

If you believe that you have a warranty claim, contact American Standard Brands, either through an authorized AS America, Inc. dealer or re-seller, by writing to the addresses below, or visiting the website below:

In the United States

### **DXV**

One Centennial Avenue  
Piscataway, NJ 08855  
Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number:  
(800) 227-2734  
[www.d xv.com](http://www.d xv.com)

In Canada

### **DXV**

5900 Avebury Road  
Mississauga, Ontario  
Canada L5R 3M3  
Toll Free: (800) 387-0369  
[www.d xv.ca](http://www.d xv.ca)

In Mexico

### **DXV**

Via Morelos #330  
Col. Santa Clara  
Ecatepec 55540 Edo. Mexico  
Toll Free: 01-800-839-1200  
[www.d xv.mx](http://www.d xv.mx)

Please be sure to provide all pertinent information regarding your claim, including your sales receipt, a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

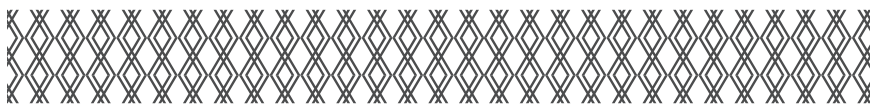
For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 227-2734 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico).

## Chinaware — Care and Use

When cleaning fixture surfaces, do not use harsh abrasives or caustic cleaners. A mild detergent, warm water, and a soft cloth will remove normal dirt and soap accumulations from surfaces. Rinse thoroughly after cleaning and polish with a soft dry cloth to restore original luster of material.

## Metal Consoles — Care and Use

Clean the product by using a soft, slightly damp cloth. Buff the product by using a soft dry cloth. Avoid using silicone cleaners and waxes.



Clean up excess water and spills immediately. Use a blotting rather than a wiping action. Water left over a long period of time will cause white spots in the finish.

NOTE: Please note that some chemicals may damage the finish. Take care to avoid the following: iodine, hair dye, after shave lotion, shaving cream, alcohol, perfume, Lestoil®, Lysol® Tub and Tile Cleaner, Lysol® Spray Disinfectant, Dow® Disinfectant, acetone, paint remover, Formula 409®, Tilex®, and Nair®.

## **Furniture — Care and Use**

American Standard Brands' furniture is built with tradition in mind. Variations in actual wood color and finishes which may result from natural characteristics of wood, such as grain patterns, mineral streaks and the like, are not considered defects. As wood continues to age you may notice these slight differences in color. Sound knots and slight surface cracks are true personality characteristics of a quality piece of wood furniture.

In order to maintain the finish you should clean with a soft, slightly damp cloth and then buff with a dry cloth. Wood furniture should never be dragged across the floor. The added stress from dragging the unit may cause the dragged edge to splinter or joints to loosen. Following these practices will help maintain the beauty and lustre of your furniture.

### **Effective Date: July 1, 2020**

Lestoil® is a registered trademark of The Clorox Company.

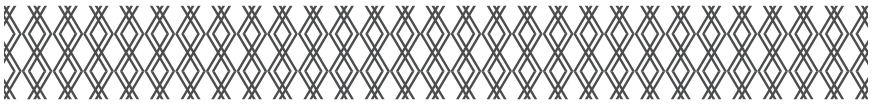
Lysol® is a registered trademark of Reckitt Benckiser LLC.

Dow® is a registered trademark of The Dow Chemical Company.

Formula 409® is a registered trademark of The Clorox Company.

Tilex® is a registered trademark of The Clorox Company.

Nair® is a registered trademark of Church & Dwight Co., Inc.



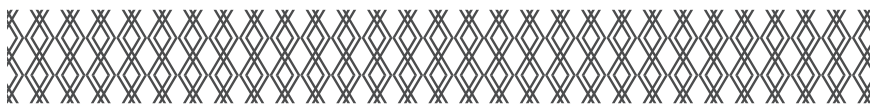
## **DXV** ACRYLIC

### **Limited Warranty**

AS America, Inc. dba American Standard Brands warrants to the original non-commercial owner that it will, at its option, repair or replace any of its DXV acrylic plumbing products found by it to be defective under normal use and maintenance within the following periods from date of initial purchase: Electronic Components—two (2) years; Pump Motors—two (2) years; Fittings and Plumbing—two (2) years; Shell—three (3) years. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first property owner on whose behalf the product was purchased for installation. For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This limited warranty DOES NOT COVER the following:

- Defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine American Standard Brands replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
- Because American Standard Brands cannot control the quality of products sold by unauthorized sellers, this warranty applies only to American Standard Brands products which were purchased from American Standard Brands or an American Standard Brands authorized seller, unless otherwise prohibited by law. American Standard Brands reserves the right to reject warranty claims from purchasers for products purchased from unauthorized sellers, including unauthorized Internet sites.
- Deterioration through normal wear and tear.
- Expense of normal maintenance—periodic replacement of washers, seals, etc. is a normal maintenance requirement.
- Postage or shipping costs for returning products for repairs or replacement under this warranty and labor or other costs incurred in connection with product removal or installation under this warranty.
- Use of the product in a commercial environment. A commercial environment includes apartments and other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations.
- ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED. Some States do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.
- ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR PURPOSE INTENDED, BEYOND THE DURATION OF THIS WARRANTY. Some States do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.



- Responsibility for compliance with local code requirements. (Since local code requirements vary greatly, distributors, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

## **Obtaining Warranty Service**

If you believe that you have a warranty claim, contact American Standard Brands, either through an authorized AS America, Inc. dealer or re-seller, by writing to the addresses below, or visiting the website below:

In the United States

### **DXV**

One Centennial Avenue  
Piscataway, NJ 08855  
Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number:  
(800) 227-2734  
[www.dvx.com](http://www.dvx.com)

In Canada

### **DXV**

5900 Avebury Road  
Mississauga, Ontario  
Canada L5R 3M3  
Toll Free: (800) 387-0369  
[www.dvx.ca](http://www.dvx.ca)

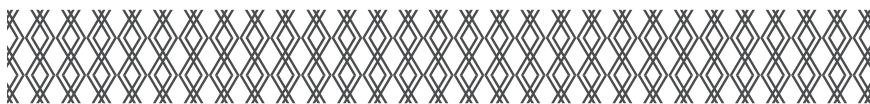
In Mexico

### **DXV**

Via Morelos #330  
Col. Santa Clara  
Ecatepec 55540 Edo. Mexico  
Toll Free: 01-800-839-1200  
[www.dvx.mx](http://www.dvx.mx)

Please be sure to provide all pertinent information regarding your claim, including your sales receipt, a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 227-2734 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico).



## Acrylic — Care and Use

Your new American Standard Brands acrylic bathtub is tough, durable and easy to care for. The high gloss surface will retain its lasting luster with proper care and maintenance.

- Always fill the tub with temperate water. Excessively hot water (greater than 130° F) may cause surface damage.
- Remove bath mat after use and hang to dry. Allowing bath mat to dry in the tub may cause surface damage.
- Clean after use with a mild liquid household detergent cleaner. Do not turn on jets when such cleaners are present.
- Do not use: Lestoil® Cleaner; Lysol® Disinfectant (spray or concentrate); or Lysol® Basin, Tub and Tile Cleaner; Windex® Cleaner; Mr. Clean® Cleaner; Dow® Disinfectant Bathroom Cleaner; or other cleaning products in aerosol cans.
- HARSH CHEMICALS, SHARP AND ABRASIVE OBJECTS SHOULD NEVER BE USED ON ACRYLIC SURFACES.
- Do not use wire brushes, knives or sharp objects to remove stains or other surface blemishes.
- Use of abrasive cleaners or powders will dull the surface. If the glossy surface loses its sheen, dulled areas can be partially restored by rubbing with a white automotive body polishing compound and waxing with a liquid wax.
- Do not wax surfaces where you walk or stand.
- Do not allow nail polish remover, acetone, dry-cleaning fluid, paint remover, or other solvents to come into contact with the surface.
- Clean the surrounding surface immediately after using caustic drain cleaners.
- Burning cigarettes will irreparably damage the surface of the tub.

### **Effective Date: July 1, 2020**

Lestoil® is a registered trademark of The Clorox Company.

Lysol® is a registered trademark of Reckitt Benckiser LLC.

Windex® is a registered trademark of S.C. Johnson and Son, Inc.

Mr. Clean® is a registered trademark of The Procter and Gamble Company.

Dow® is a registered trademark of The Dow Chemical Company.



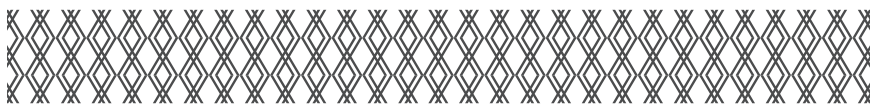
## **DXV STAINLESS STEEL PRODUCTS**

### **Limited Warranty**

AS America, Inc. dba American Standard Brands warrants to the original non-commercial owner of a DXV stainless steel sink that it will, at its option, repair or replace such product if it is found to be defective under normal non-commercial use, provided that it has been installed and maintained in accordance with American Standard Brands' instructions. For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first property owner on whose behalf the product was purchased for installation. In the event of a warranty claim, proof of purchase will be required - **save your sales receipt.**

This warranty DOES NOT COVER the following:

- Defects or damages arising from shipping, installation, alterations, accidents, abuse, misuse, environmental factors, lack of proper maintenance and use of other than genuine American Standard Brands replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
- Because American Standard Brands cannot control the quality of products sold by unauthorized sellers, this limited warranty applies only to American Standard Brands products which were purchased from American Standard Brands or an American Standard Brands authorized seller, unless otherwise prohibited by law. American Standard Brands reserves the right to reject warranty claims from purchasers for products purchased from unauthorized sellers, including unauthorized Internet sites.
- Deterioration through normal wear and tear and the expense of normal maintenance.
- Commercial owner installation. "Commercial owner installation" includes use of the product in apartments or other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations.
- Options and accessories. American Standard Brands' warranty on these items is one year for parts only. This one year warranty covers accessories manufactured by American Standard Brands against defects of material or workmanship. Warranty coverage begins on the date the accessory was originally purchased by the non-commercial owner.
- Postage or shipping costs for returning products for repairs or replacement under this warranty and labor or other costs incurred in connection with product removal or installation under this warranty.
- ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING LABOR, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED. Some States do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.



- ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR AN INTENDED PURPOSE, BEYOND THE DURATION OF THIS WARRANTY. Some States do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.
- IN NO EVENT WILL AMERICAN STANDARD BRANDS BE LIABLE FOR THE COST OF REPAIR OR REPLACEMENT OF ANY INSTALLATION MATERIALS INCLUDING BUT NOT LIMITED TO TILES, MARBLE ETC.
- Responsibility for compliance with local code requirements. (Since local code requirements vary greatly, distributors, retailers, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

## Obtaining Warranty Service

If you believe that you have a warranty claim, contact American Standard Brands, either through an authorized AS America, Inc. dealer or re-seller, by writing to the addresses below, or visiting the website below:

In the United States

### **DXV**

One Centennial Avenue  
Piscataway, NJ 08855  
Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number:

(800) 227-2734

[www.dvx.com](http://www.dvx.com)

In Canada

### **DXV**

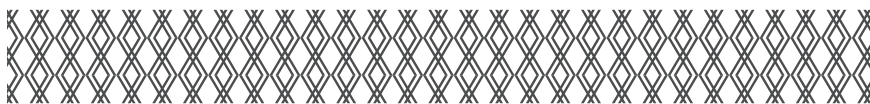
5900 Avebury Road  
Mississauga, Ontario  
Canada L5R 3M3  
Toll Free: (800) 387-0369  
[www.dvx.ca](http://www.dvx.ca)

In Mexico

### **DXV**

Via Morelos #330  
Col. Santa Clara  
Ecatepec 55540 Edo. Mexico  
Toll Free: 01-800-839-1200  
[www.dvx.mx](http://www.dvx.mx)

Please be sure to provide all pertinent information regarding your claim, including your sales receipt, a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.



For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 227-2734 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico).

## **Stainless Steel — Care and Use**

To keep the original quality of your American Standard Brands stainless steel sink, we recommend regular cleaning. Use a mild liquid dish detergent and water to clean the product after use. Rinse carefully and dry.

Please have the following in mind:

- Do not let water or other liquids dry on the product. Liquids that are left to dry leave a grey build-up stain on the steel.
- Stainless steel can stand hard treatment, but sharp objects can easily scratch the surface. These scratches are more visible when the product is new. After a period of use these marks will be smoothed out without the product losing its luster.
- Never use scouring powder or steel wool to clean the surface. Apart from the risk of scratches, there is also a risk that rust stains will attack the steel.
- Avoid Chlorine-based solutions from coming into contact with the stainless steel.
- Silver polish leaves spots that cannot be removed.
- Acidic foods (e.g. juices, salt, mustard, mayonnaise, etc.) must be cleaned up immediately

**Effective Date: July 1, 2020**





## **DXV SOLID SURFACE PRODUCTS**

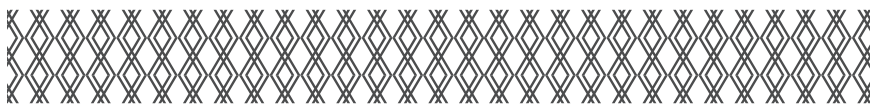
### **Limited Warranty**

AS America, Inc. dba American Standard Brands warrants to the original non-commercial owner that it will, at its option, repair or replace any of its DXV solid surface plumbing products found to be defective under normal use and maintenance within five (5) years from the date of initial purchase. The decision whether to repair or replace is determined by American Standard Brands in its sole discretion. Proof of purchase (**your original sales receipt**) must be provided with all warranty claims

This warranty is provided for the exclusive benefit of the original non-commercial owner. This warranty is non-transferable, with the sole exception of when a plumber, contractor, or other service provider purchases concrete plumbing products, in which case the warranty extends to the first property owner on whose behalf the products were purchased or installed. For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

The warranty DOES NOT COVER the following:

- Defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine American Standard Brands replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
- Because American Standard Brands cannot control the quality of products sold by unauthorized sellers, this warranty applies only to DXV by American Standard products which were purchased from American Standard Brands or an American Standard Brands authorized seller, unless otherwise prohibited by law. American Standard Brands reserves the right to reject warranty claims from purchasers for products purchased from unauthorized sellers, including unauthorized Internet sites.
- Deterioration through normal wear and tear
- Expense of normal maintenance—periodic replacement of washers, seals, etc. is a normal maintenance requirement.
- Postage or shipping costs for returning products for repairs or replacement under the warranty and labor or other costs incurred in connection with product removal or installation under the warranty.
- Use of the product in a commercial environment. A commercial environment includes apartments and other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations.
- ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED. Some States do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.



- ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR PURPOSE INTENDED, BEYOND THE DURATION OF THIS WARRANTY. Some States do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.
- Responsibility for compliance with local code requirements. (Since local code requirements vary greatly, distributors, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

## Obtaining Warranty Service

If you believe that you have a warranty claim, contact American Standard Brands, either through an authorized AS America, Inc. dealer or re-seller, by writing to the addresses below, or visiting the website below:

In the United States

### **DXV**

One Centennial Avenue  
Piscataway, NJ 08855  
Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number:

(800) 227-2734

[www.dvx.com](http://www.dvx.com)

In Canada

### **DXV**

5900 Avebury Road  
Mississauga, Ontario  
Canada L5R 3M3  
Toll Free: (800) 387-0369  
[www.dvx.ca](http://www.dvx.ca)

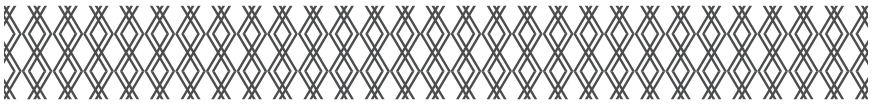
In Mexico

### **DXV**

Via Morelos #330  
Col. Santa Clara  
Ecatepec 55540 Edo. Mexico  
Toll Free: 01-800-839-1200  
[www.dvx.mx](http://www.dvx.mx)

Please be sure to provide all pertinent information regarding your claim, including your sales receipt, a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 227-2734 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico).



## Solid Surface — Care and Use

### DAILY CLEANING INSTRUCTIONS

Use soapy water, or liquid detergents to remove most basic residues and stains. To prevent hard water marks or dull surfaces, always rinse and dry the surface thoroughly after cleaning. Do not use strong acid or alkaline drain cleaners.

### STUBBORN STAINS AND MINOR SCRATCHES

To remove stubborn stains and minor scratches, different cleaning techniques are required, depending on the finish types.

**MATTE WHITE FINISH** is low or no-sheen finish offered on one side of the countertops. Apply abrasive cleaner to your hand pad or a damp sponge, and then scrub in a small circular motion.

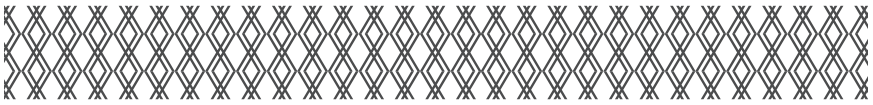
**GLOSSY WHITE FINISH** is higher and reflective sheen found on countertops, top/basins and vessels. To remove stubborn stains, spray a non-abrasive cleaner over the stain and wait for a couple of minutes. Then scrub in a small and overlapping circular motion with a wet sponge. Do not use abrasive cleansers, pads or steel wool. To enhance the visual color clarity and hide minor scuffs, apply Countertop cleanser available at any hardware stores. Wipe away excess cleanser with a soft cloth or paper towel. To remove scratches, polish the surface sequentially with 800/1500/2000 grit sandpaper and water, using small and overlapping circular motions. Dry the water off with a clean and dry soft cloth. Then polish the area using a microfiber auto or soft cloth. Then complete the procedure by applying a commercially available car wax. Should there be a variation with the surface finish, proceed with waxing over the entire surface. For a final touch, you may apply Countertop cleanser available at any hardware store or supermarket.

### PREVENT DAMAGES

DXV solid surface is durable, tough, and easy to care for. The high gloss and matte surface will retain its lasting luster with proper care and maintenance.

- Harsh chemicals, sharps, and abrasive objects should never be used on solid surfaces. Accidental spills or splatters from harsh materials should be wiped off immediately and then rinsed with water. Harsh materials include drain or toilet bowl cleaners, rust, or varnish removers, paint solvents, lacquer thinner and products containing acetone like nail polish removers.
- Do not use wire brushes, knives or sharp objects to remove stains or other surface blemishes.
- While solid surface resists heat, it is still important to minimize direct heat exposure to protect the product. Do not place hot appliances such as hot curling irons directly on the surface.
- Do not allow nail polish remover, acetone, dry-cleaning fluid, paint remover, or other solvents to come into contact with the surface.
- Clean the surrounding surface immediately after using caustic drain cleaners.

**Effective Date: July 1, 2020**



## **DXV CONCRETE PRODUCTS**

### **Limited Warranty**

AS America, Inc. dba American Standard Brands warrants to the original non-commercial owner that it will, at its option, repair or replace DXV concrete plumbing products found to have manufacturing or structural defects within one (1) year from the date of first purchase. The decision whether to repair or replace is determined by American Standard Brands in its sole discretion. Proof of purchase (**your original sales receipt**) must be provided with all warranty claims.

This warranty is provided for the exclusive benefit of the original non-commercial owner. This warranty is non-transferable, with the sole exception of when a plumber, contractor, or other service provider purchases concrete plumbing products, in which case the warranty extends to the first property owner on whose behalf the products were purchased or installed. For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This warranty is solely for integrity, function and structure of the concrete plumbing products. Staining and wetting are part of care and maintenance not the “function” of the concrete. As with many solid surfaces, there may be a level of care and maintenance required. The care and maintenance is the end user responsibility.

The warranty DOES NOT COVER the following:

- Defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine American Standard Brands replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
- Because American Standard Brands cannot control the quality of products sold by unauthorized sellers, this warranty applies only to American Standard Brands products which were purchased from American Standard Brands or an American Standard Brands authorized seller, unless otherwise prohibited by law. American Standard Brands reserves the right to reject warranty claims from purchasers for products purchased from unauthorized sellers, including unauthorized Internet sites.
- Deterioration through normal wear and tear
- Commercial owner installation. “Commercial owner installation” includes use of the product in apartments or other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations.
- Expense of normal maintenance—periodic replacement of washers, seals, etc. is a normal maintenance requirement.
- Postage or shipping costs for returning products for repairs or replacement under the warranty and labor or other costs incurred in connection with product removal or installation under the warranty.



- ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED. Some States do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.
- ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR PURPOSE INTENDED, BEYOND THE DURATION OF THIS WARRANTY. Some States do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.
- Responsibility for compliance with local code requirements. (Since local code requirements vary greatly, distributors, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

### **Obtaining Warranty Service**

If you believe that you have a warranty claim, contact American Standard Brands, either through an authorized AS America, Inc. dealer or re-seller, by writing to the addresses below, or visiting the website below:

In the United States

#### **DXV**

One Centennial Avenue  
Piscataway, NJ 08855  
Attn: Director of Consumer Affairs

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(800) 227-2734  
[www.d xv.com](http://www.d xv.com)

In Canada

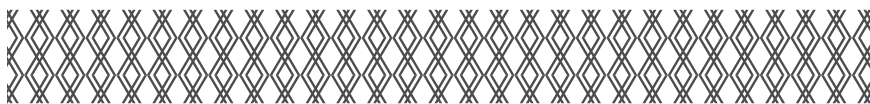
#### **DXV**

5900 Avebury Road  
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In Mexico

#### **DXV**

Via Morelos #330  
Col. Santa Clara  
Ecatepec 55540 Edo. Mexico  
Toll Free: 01-800-839-1200  
[www.d xv.mx](http://www.d xv.mx)



Please be sure to provide all pertinent information regarding your claim, including your sales receipt, a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 227-2734 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico).

## **Concrete — Care and Use**

This concrete lavatory is sealed to protect the surface finish with a very stain resistant sealer. Although it resists acidic liquids, spills should be cleaned up promptly. Harsh cleaners with bleach and ammonia will not hurt the surface with infrequent use, but they may degrade the sealer overtime. This may result in resealing the surface quicker than would have been required.

- Avoid placing hot items on the surface that are above the temperature of boiling water. Although concrete is very heat resistant, you may damage your sealer.
- Do not leave tape on the surface of your concrete lavatory. The resins in the tape can bond to the sealer and damage the sealer when removed.
- Avoid abrasive cleaners as they will slowly remove the sealer.
- Dragging objects across the surface that are sharp or abrasive may scratch the sealer.

**Effective Date: July 1, 2020**



## **NATURAL STONE**

### **Limited Warranty**

If inspection of this DXV chinaware product, within five years after its initial purchase, confirms that it is defective in materials or workmanship, DXV will repair or, at its option, exchange the product for a similar model. Wood furniture and Marble surfaces receive a limited two-year warranty and metal consoles receive a limited one-year warranty and use the same terms.

This limited warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to insure local code compliance before installation.

This warranty shall be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damages; if it was not installed in accordance with DXV's instructions; or if it has been modified in a manner inconsistent with the product as shipped by DXV. DXV's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation, nor shall DXV be responsible for any other incidental or consequential damages attributable to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this warranty does not affect such statutory rights.

### **Obtaining Warranty Service**

If you believe that you have a warranty claim, contact American Standard Brands, either through an authorized AS America, Inc. dealer or re-seller, by writing to the addresses below, or visiting the website below:

In the United States

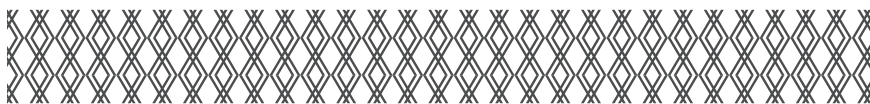
#### **DXV**

One Centennial Avenue

Piscataway, NJ 08855

Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number:  
(800) 227-2734  
[www.dvx.com](http://www.dvx.com)



In Canada

**DXV**

5900 Avebury Road  
Mississauga, Ontario  
Canada L5R 3M3  
Toll Free: (800) 387-0369  
[www.dxv.ca](http://www.dxv.ca)

In Mexico

**DXV**

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[www.dxv.mx](http://www.dxv.mx)

Please be sure to provide all pertinent information regarding your claim, including your sales receipt, a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 227-2734 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico).

## **Natural Stone — Care and Use**

Natural stones, as the name implies, are products of nature and any variations in texture, color, veining, and patterns are part of what makes the stone beautiful and should not be considered as flaws. In addition, all natural stones are subject to some wearing or scratching over time and adds to the beautiful patina can time only generate.

Clean the marble with warm water and detergent; don't use soap, as it is fat based and can cause the stone to darken. You can use a cleaner specifically meant for marble or store-bought detergent. Rinse the stone with clean water and then thoroughly dry it with soft cloth.

**Effective Date: July 1, 2020**





## **DXV LIGHTING**

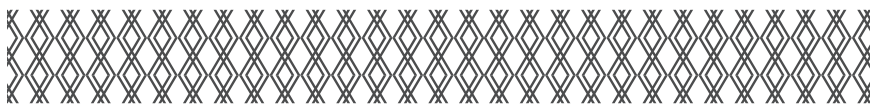
### **Limited Warranty**

AS America, Inc. dba American Standard Brands warrants that its DXV lighting products are free from imperfections in materials and workmanship with a one-year warranty from the date of initial purchase. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first property owner on whose behalf the product was purchased for installation. For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This warranty DOES NOT COVER the following:

- Defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine American Standard Brands replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
- Because American Standard Brands cannot control the quality of products sold by unauthorized sellers, this warranty applies only to American Standard Brands products which were purchased from American Standard Brands or an American Standard Brands authorized seller, unless otherwise prohibited by law. American Standard Brands reserves the right to reject warranty claims from purchasers for products purchased from unauthorized sellers, including unauthorized Internet sites.
- Deterioration through normal wear and tear.
- Expense of normal maintenance
- Postage or shipping costs for returning products for repairs or replacement under this warranty and labor or other costs incurred in connection with product removal or installation under this warranty.
- ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED. Some States do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.
- ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR PURPOSE INTENDED BEYOND THE DURATION OF THIS WARRANTY. Some States do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.
- Responsibility for compliance with local code requirements. (Since local code requirements vary greatly, distributors, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.



## Obtaining Warranty Service

If you believe that you have a warranty claim, contact American Standard Brands, either through an authorized AS America, Inc. dealer or re-seller, by writing to the addresses below, or visiting the website below:

In the United States

### **DXV**

One Centennial Avenue  
Piscataway, NJ 08855  
Attn: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number:  
(800) 227-2734  
[www.dvx.com](http://www.dvx.com)

In Canada

### **DXV**

5900 Avebury Road  
Mississauga, Ontario  
Canada L5R 3M3  
Toll Free: (800) 387-0369  
[www.dvx.ca](http://www.dvx.ca)

In Mexico

### **DXV**

Via Morelos #330  
Col. Santa Clara  
Ecatepec 55540 Edo. Mexico  
Toll Free: 01-800-839-1200  
[www.dvx.mx](http://www.dvx.mx)

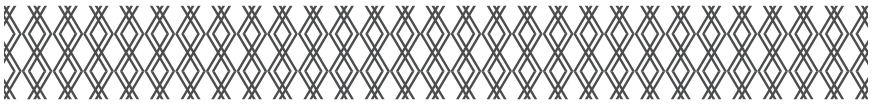
Please be sure to provide all pertinent information regarding your claim, including your sales receipt, a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 227-2734 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico).

## Lighting — Care and Use

Wipe with a soft cloth only. Always avoid using harsh chemicals and/or cleaners.

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## AMERICAST® TUBS

### Limited Warranty For Commercial Use

AS America, Inc. dba American Standard Brands warrants this product against defects in materials and workmanship under normal commercial use for a period of TEN (10) years from the date of initial purchase. The TEN (10) year warranty period does not apply to this product's textured bottom surface. American Standard Brands warrants the textured bottom surface against defects in materials and workmanship under normal commercial use for a period of ONE (1) year from the date of initial purchase.

Commercial use is defined as installations in apartments and other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations.

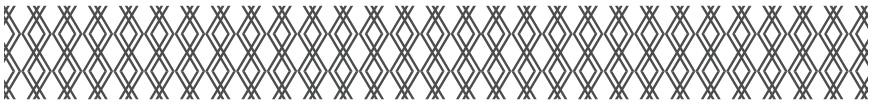
This warranty is provided for the exclusive benefit of the original commercial owner. This warranty is non transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first property owner on whose behalf the product was purchased for installation. For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions. This warranty applies only to tubs installed in the United States of America, Canada or Mexico.

If a defect arises and a valid claim is received, American Standard Brands will, at its option, either repair or replace the defective product free of charge. The decision whether

to repair or replace is determined by American Standard Brands. Proof of purchase (**your original sales receipt**) must be provided to American Standard Brands with all warranty claims.

### Exclusions and Limitations

1. This warranty does not apply to non-commercial owner installations.
2. This warranty only applies to products purchased after July 1, 2020.
3. Because American Standard cannot control the quality of products sold by unauthorized sellers, this warranty only applies to products which were purchased from American Standard Brands or an American Standard Brands authorized seller, unless otherwise prohibited by law. American Standard Brands reserves the right to reject warranty claims from purchasers for products purchased from unauthorized sellers, including unauthorized Internet sites.
4. This warranty does not apply to defects or damage caused by non-genuine American Standard Brands parts, installation error, product abuse, product misuse, improper maintenance, improper care or cleaning, improper repair or installation, and/or movement or transfer of the tub from its original installation location (whether performed by you, a plumber, a contractor or a service company). Because improper care and cleaning can cause significant damage to the tub, it is



strongly recommended that you follow the Care and Cleaning Instructions (as well as the other instructions) that accompanied the tub.

5. This warranty does not cover deterioration through normal wear and tear and the expense of normal maintenance.
6. American Standard Brands is not responsible for labor charges and/or damage incurred during installation, repair or replacement.
7. American Standard Brands does not warrant that this product and/or its installation comply with local code requirements. American Standard recommends that you consult with a plumbing contractor about local code requirements.

AMERICAN STANDARD BRANDS HEREBY EXCLUDES SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY APPLICABLE TO THIS PRODUCT. Some States do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR AN INTENDED PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Some States do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

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**Care and Use**

This bathtub should be cleaned with hot soapy water using a soft cloth or sponge. Liquid dishwashing detergents work quite well. In areas where the water is hard, a heavy duty liquid laundry detergent will work better.

Under normal conditions, this bathtub should be cleaned with a mild detergent of soap and water however, use powdered detergents for best results on stubborn stains on the StanSure® slip resistant surface.

- 1) Wet tub surface
- 2) Sprinkle powdered cleaner onto a soft, wet sponge or cloth
- 3) Apply thoroughly to the stain
- 4) Rinse with water

DO NOT use any type of scouring pad or abrasive cleansers; wire brushes or steel wool on the StanSure slip resistant surface and bathtub. The use of abrasive products may result in damage or the removal of the slip resistant surface.

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