



LIMITED WARRANTY GUIDE



Rheem Dependability* and Generous Warranties

Rheem sets the standard of dependability* to meet or exceed the high expectations for performance and durability of today's homeowner. The Rheem reputation for durability and dependability* is supported by our strong warranties.

This Guide is intended as a summary of the terms of the Rheem Air Conditioning Division Limited Warranty for various products, but in the event of any conflict or inconsistency in terms, the Limited Warranty Certificate which accompanies the product governs, rather than this Summary Guide.

** The nation's leading consumer products magazine recently reported that tens of thousands of homeowners have found that Rheem central air conditioners are the most dependable based on low incidence of repairs.*

relax
It's Rheem®



General Limited Warranty FAQs

Are Shipping Costs covered in the Limited Parts Warranty?

The Limited Parts Warranty does **NOT** cover ANY shipping costs.

Are Labor Costs covered in the Limited Parts Warranty?

The Limited Parts Warranty does **NOT** cover ANY labor costs or expenses for service, nor for removing or reinstalling parts.

Does Rheem approve any online resellers of HVAC equipment?

Rheem does not endorse, approve or certify any online sales of its products through auction websites, online retailers, liquidators or any other method of online sales direct to consumers without an in-person sales visit, inspection, and installation by a qualified, trained HVAC professional. Rheem published warranties do **NOT** cover any HVAC equipment sold in this manner.

Is the Limited Parts Warranty transferable to subsequent homeowners?

The conditional portion of the Limited Parts Warranty is **NOT** transferable. Subsequent homeowners do have the remaining balance of the original *base* Limited Parts Warranty.

Why are homeowners required to register equipment for certain conditional warranties within 60 days from installation or closing of the purchase of their residence?

Registration of equipment provides Rheem with clear effective dates for the warranty, and provides homeowners with clear information as to the timing of their protection. The 60 day registration period begins at; the *replacement date* as indicated on the dealer invoice, or the *purchase closing date* of a new home.

Can equipment be registered after 60 days from installation or closing date of residence purchase?

Consumers are encouraged to register their equipment even if it is after the 60 day registration period. If registration occurs after the 60 day registration period, then the base Limited Parts Warranty terms and conditions may apply.



How do customers register equipment?

Customers can register equipment online at www.RegisterMyUnit.com, or by mailing their registration to the address listed on the warranty card. If registering online, a confirmation email will be sent to the homeowner's email address that was provided during registration.

What information does the homeowner need to register equipment?

- Model number of each unit (indoor & outdoor models)
- Serial number of each unit (indoor & outdoor models)
- Date of Installation
- Homeowner's Name & Address (where equipment is installed)
- Contractor's Name, Address & Phone Number
- Confirmation of Homeowner's email address

Who should the homeowner contact if they have any questions or are having problems with the online registration system or process?

Homeowners should contact the installing contractor, who will work through their local Rheem distributor to solve any problems concerning online registration or to answer any general questions.

In reference to conditions that require the outdoor model to be installed as part of a properly matched system as specified by the Air Conditioning, Heating & Refrigeration Institute (AHRI), does this apply to both condensing units and heat pumps?

Yes, this condition applies to both condensing units and heat pumps; however, there is a difference. Covered condensing units must be part of a properly matched system as specified by AHRI. Covered heat pumps must be part of a properly matched system as specified by Rheem.

What is the definition of a "residential application"?

A residential application is defined as any owner-occupied, single-family dwelling, which includes homes, duplexes and condominiums.

***For more information visit
www.Rheem.com***



Prestige Series™

LIMITED WARRANTY GUIDE							
MODEL	LIMITED 10-YEAR PARTS WARRANTY ¹	10-YEAR CONDITIONAL PARTS WARRANTY ⁵	LIMITED 5-YEAR PARTS WARRANTY ⁶	10-YEAR CONDITIONAL UNIT REPLACEMENT WARRANTY ²	5-YEAR CONDITIONAL UNIT REPLACEMENT WARRANTY ²	LIFETIME CONDITIONAL UNIT REPLACEMENT WARRANTY ³	LIMITED LIFETIME HEAT EXCHANGER WARRANTY ⁴
AIR HANDLERS							
RBHM	✓	—	—	—	—	—	—
RBHN	✓	—	—	—	—	—	—
RHKL	—	✓	✓	—	—	—	—
RHPL	✓	—	—	—	—	—	—
RHPN	✓	—	—	—	—	—	—
COILS							
RCHL	—	✓	✓	—	—	—	—
RCFA	—	✓	✓	—	—	—	—
RCFL	—	✓	✓	—	—	—	—
RCFM	—	✓	✓	—	—	—	—
RCFN	—	✓	✓	—	—	—	—
RCOD	—	✓	✓	—	—	—	—
CONDENSING UNITS							
RANL-JEZ	✓	—	—	—	✓	—	—
RAPL-JEZ	✓	—	—	—	✓	—	—
RAPM-JEZ	✓	—	—	—	✓	—	—
RARL-JEC	✓	—	—	✓	—	—	—
RARL-JEZ	✓	—	—	✓	—	—	—
RASL-JEC	✓	—	—	✓	—	—	—
RASL-JEZ	✓	—	—	✓	—	—	—
HEAT PUMPS							
RPNL-JEZ	✓	—	—	—	✓	—	—
RPQL-JEZ	✓	—	—	—	✓	—	—
RPRL-JEC	✓	—	—	✓	—	—	—
RPRL-JEZ	✓	—	—	✓	—	—	—
GAS FURNACES							
RGFD	✓	—	—	—	—	✓	✓
RGGD	✓	—	—	—	—	✓	✓
RGJD	✓	—	—	—	—	✓	✓
RGLR	✓	—	—	—	—	—	✓
RGPR	✓	—	—	—	—	—	✓

¹ Limited Parts Warranty of Ten (10) Years applies to the Manufacturer's heating and cooling models noted above that are installed in residential applications. A Warranty Period of Five (5) Years after the Effective Date will apply to compressors in all three-phase products, and all single-phase products installed in commercial applications.

² A Conditional Unit Replacement Warranty of Ten (10) or Five (5) Years after the Effective Date applies to the models noted above, for the Manufacturer to provide a replacement model to the original purchaser if the compressor fails AND if the following additional conditions are satisfied:

- a) unit is installed with a new air handler from the Manufacturer OR an indoor coil and gas furnace from the Manufacturer, AND is properly matched as specified by AHRI published ratings
- b) unit is installed in a residential application, is still owned by the original purchaser, in the original installation location; AND
- c) warranty is registered with the Manufacturer within 60 days of original installation or closing of the purchase of your residence. Product registration is available online at www.registermyunit.com. Please refer to the Limited Warranty Exclusions on the product warranty card for additional information.

³ A Conditional Lifetime Unit Replacement Warranty applies to the models noted above, for the Manufacturer to provide an exact replacement model to the original purchaser if the heat exchanger fails AND if the following conditions are satisfied:

- a) unit is installed in a residential application, is still owned by the original purchaser; in the original installation location; AND
- b) warranty is registered with the Manufacturer within 60 days of original installation or closing of the purchase of your residence. Product registration is available online at www.registermyunit.com. Please refer to the Limited Warranty Exclusions on the product warranty card for additional information.

⁴ A Limited Lifetime Heat Exchanger Warranty applies to the models noted above that are installed in residential applications. The Manufacturer warrants the primary heat exchanger and the secondary heat exchanger (condensing coil) to the original owner for his or her lifetime, provided the furnace is installed and used in the original owner's principal residence, subject to proof of purchase and such installation. For any subsequent owner (or the original owner where the above lifetime limited warranty conditions are not met or cease being met), or if the furnace is installed for non-residential use, the Manufacturer's warranty on the primary heat exchanger and the secondary heat exchanger (condensing coil) is for an Applicable Warranty Period of Twenty (20) Years after the Effective Date.

⁵ A Ten (10) Year Conditional Parts Warranty applies to the noted models only, and if the following conditions are satisfied:

- a) unit is installed & properly matched with an outdoor unit from the Manufacturer, as specified by the Manufacturer and AHRI published ratings; AND
- b) unit is installed in a residential application; is still owned by the original purchaser; in the original installation location; AND
- c) warranty is registered with the Manufacturer within 60 days of original installation or closing of the purchase of your residence. Product registration is available online at www.registermyunit.com. Please refer to the Limited Warranty Coverage and Exclusions on the reverse side of this warranty card for additional information.

⁶ Limited Parts Warranty of Five (5) Years applies to the Manufacturer's heating and cooling models noted above that are installed in residential applications.

Classic® Series & Value Series



LIMITED WARRANTY GUIDE							
MODEL	10-YEAR CONDITIONAL PARTS WARRANTY ²	LIMITED 5-YEAR PARTS WARRANTY ¹	10-YEAR COMPRESSOR WARRANTY ⁷	10-YEAR CONDITIONAL COMPRESSOR WARRANTY ⁶	10-YEAR CONDITIONAL UNIT REPLACEMENT WARRANTY ³	20-YEAR HEAT EXCHANGER WARRANTY ⁴	LIMITED LIFETIME HEAT EXCHANGER WARRANTY ⁵
AIR HANDLERS							
RBHP	✓	✓	—	—	—	—	—
RHKA	✓	✓	—	—	—	—	—
RHKL	✓	✓	—	—	—	—	—
RHLA	✓	✓	—	—	—	—	—
RHLL	✓	✓	—	—	—	—	—
RHSA	✓	✓	—	—	—	—	—
RHSL	✓	✓	—	—	—	—	—
COILS							
RCHL	✓	✓	—	—	—	—	—
RCFA	✓	✓	—	—	—	—	—
RCFL	✓	✓	—	—	—	—	—
RCFM	✓	✓	—	—	—	—	—
RCFN	✓	✓	—	—	—	—	—
RCOD	✓	✓	—	—	—	—	—
CONDENSING UNITS							
RAKB 3-phase	—	✓	—	—	—	—	—
RAND 3-phase	—	✓	—	—	—	—	—
RANL-*AZ	✓	✓	✓	—	—	—	—
RAPL-*AZ	✓	✓	✓	—	—	—	—
RAPM-*AZ	✓	✓	✓	—	—	—	—
13AJL	✓	✓	—	✓	—	—	—
14AJL	✓	✓	—	✓	—	—	—
13AJM	✓	✓	—	✓	—	—	—
14AJM	✓	✓	—	✓	—	—	—
13AJA	—	✓	—	—	—	—	—
HEAT PUMPS							
RPNE 3-phase	—	✓	—	—	—	—	—
RPNL-*AZ	✓	✓	✓	—	—	—	—
RPOL-*AZ	✓	✓	✓	—	—	—	—
13PJL	✓	✓	—	✓	—	—	—
14PJL	✓	✓	—	✓	—	—	—
14PJM	✓	✓	—	✓	—	—	—
13PJA	—	✓	—	—	—	—	—
GAS FURNACES							
RGLN	✓	✓	—	—	—	✓	—
RGLQ	✓	✓	—	—	—	✓	—
RGPN	✓	✓	—	—	—	✓	—
RGPO	✓	✓	—	—	—	✓	—
RGRA	✓	✓	—	—	—	—	✓
RGRB	✓	✓	—	—	—	—	✓
RGRC	✓	✓	—	—	—	—	✓
RGRK	✓	✓	—	—	—	—	✓
RGRL	✓	✓	—	—	—	—	✓
RGRM	✓	✓	—	—	✓	—	✓
RGTA	✓	✓	—	—	—	—	✓
RGTC	✓	✓	—	—	—	—	✓
RGTK	✓	✓	—	—	—	—	✓
80LS	✓	✓	—	—	—	✓	—
80PS	✓	✓	—	—	—	✓	—
90RS	✓	✓	—	—	—	✓	—
90RT	✓	✓	—	—	—	✓	—
90TS	✓	✓	—	—	—	✓	—
OIL FURNACES							
ROBF	—	✓	—	—	—	—	✓
ROPF	—	✓	—	—	—	—	✓

¹ A Limited Parts Warranty of Five (5) Years after the Effective Date applies to the heating and cooling models noted above that are installed in residential applications. A Warranty Period of Five (5) Years after the Effective Date will apply to compressors in all three-phase products and all single phase products installed in commercial applications.

² A Conditional Parts Warranty of Ten (10) Years after the Effective Date applies to the models noted above, if the following additional conditions are satisfied:
 a) coils and Air Handlers must be installed and properly matched with an outdoor unit from the Manufacturer, as specified by the Manufacturer and AHRI published ratings; AND
 b) unit is installed in a residential application, is still owned by the original purchaser, in the original installation; AND
 c) warranty is registered with the Manufacturer within 60 days of original installation or closing of the purchase of your residence. Product registration is available online at www.registermyunit.com. Please refer to the Limited Warranty Exclusions on the product warranty card for additional information.

³ A Conditional Unit Replacement Warranty of Ten (10) Years after the Effective Date applies to the models noted above, for the Manufacturer to provide a replacement model to the original purchaser if the heat exchanger fails during the first ten (10) years AND if the following additional conditions are satisfied:
 a) unit is installed in a residential application, is still owned by the original purchaser, in the original installation; AND
 b) warranty is registered with the Manufacturer within 60 days of original installation or closing of the purchase of your residence. Product registration is available online at www.registermyunit.com. Please refer to the Limited Warranty Exclusions on the product warranty card for additional information.

⁴ A Warranty Period of Twenty (20) Years after the Effective Date will apply on the heat exchangers for the models noted above that are installed in residential applications.

⁵ A Limited Lifetime Heat Exchanger Warranty applies to the models noted above that are installed in residential applications. The Manufacturer warrants the primary heat exchanger and the secondary heat exchanger (condensing coil) to the original owner for his or her lifetime, provided the furnace is installed and used in the original owner's principal residence, subject to proof of purchase and such installation. For any subsequent owner (or the original owner where the above lifetime limited warranty conditions are not met or cease being met), or if the furnace is installed for non-residential use, the Manufacturer's warranty on the primary heat exchanger and the secondary heat exchanger (condensing coil) is for an Applicable Warranty Period of Twenty (20) Years after the Effective Date.

⁶ A Conditional Compressor Warranty will apply Ten (10) Years after the Effective Date on the compressors in the noted models above if the following conditions are satisfied:
 a) unit is installed in a residential application; is still owned by the original purchaser; in the original installation location; AND
 b) warranty is registered with the Manufacturer within 60 days of original installation or closing of the purchase of your residence. Product registration is available online at www.RegisterMyUnit.com. Please refer to the Limited Warranty Coverage and Exclusions on the reverse side of this warranty card for additional information.

⁷ A Warranty Period Ten (10) Years after the Effective Date will apply on the compressors in the models noted above installed in residential applications.



Residential Package Equipment & **COMMERCIAL SERIES**TM

LIMITED WARRANTY GUIDE									
MODEL	10-YEAR CONDITIONAL PARTS WARRANTY ¹	LIMITED 10-YEAR PARTS WARRANTY ² (Residential Applications)	LIMITED 5-YEAR PARTS WARRANTY ³ (Residential Applications)	LIMITED 1-YEAR PARTS WARRANTY ⁴ (Commercial Applications)	LIMITED 10-YEAR COMPRESSOR WARRANTY ⁵ (Residential Applications)	LIMITED 5-YEAR COMPRESSOR WARRANTY ⁶ (Commercial Applications)	LIMITED 10-YEAR FACTORY HEAT EXCHANGER WARRANTY ⁷	LIMITED 20-YEAR STAINLESS STEEL HEAT EXCHANGER WARRANTY ⁸ (Commercial Applications)	LIMITED LIFETIME STAINLESS STEEL HEAT EXCHANGER WARRANTY ⁹ (Residential Applications)
PACKAGE GAS ELECTRIC									
RKMA	—	—	—	—	—	—	—	—	—
RKMB	—	—	—	—	—	—	—	—	—
RKNL-Res. App.	✓	—	—	—	—	—	—	—	—
RKNL-Com. App.	—	—	—	—	—	—	—	—	—
RKPL-Res. App.	✓	—	—	—	—	—	—	—	—
RKPL-Com. App.	—	—	—	—	—	—	—	—	—
RRNL-Res. App.	✓	—	—	—	—	—	—	—	—
RRNL-Com. App.	—	—	—	—	—	—	—	—	—
RRPL-Res. App.	✓	—	—	—	—	—	—	—	—
RRPL-Com. App.	—	—	—	—	—	—	—	—	—
RRRL-Res. App.	—	—	—	—	—	—	—	—	—
RRRL-Com. App.	—	—	—	—	—	—	—	—	—
PACKAGE HEAT PUMPS									
RJMB	—	—	—	—	—	—	—	—	—
RJNL-Res. App.	✓	—	—	—	—	—	—	—	—
RJNL-Com. App.	—	—	—	—	—	—	—	—	—
RJPL-Res. App.	✓	—	—	—	—	—	—	—	—
RJPL-Com. App.	—	—	—	—	—	—	—	—	—
RONL-Res. App.	✓	—	—	—	—	—	—	—	—
RONL-Com. App.	—	—	—	—	—	—	—	—	—
ROPL-Res. App.	✓	—	—	—	—	—	—	—	—
ROPL-Com. App.	—	—	—	—	—	—	—	—	—
RQNM-Res. App.	✓	—	—	—	—	—	—	—	—
RQNM-Com. App.	—	—	—	—	—	—	—	—	—
RQPM-Res. App.	✓	—	—	—	—	—	—	—	—
RQPM-Com. App.	—	—	—	—	—	—	—	—	—
RQPW-Res. App.	✓	—	—	—	—	—	—	—	—
RQPW-Com. App.	—	—	—	—	—	—	—	—	—
PACKAGE AIR CONDITIONERS									
RLMB	—	—	—	—	—	—	—	—	—
RLNL-Res. App.	✓	—	—	—	—	—	—	—	—
RLNL-Com. App.	—	—	—	—	—	—	—	—	—
RLPL-Res. App.	✓	—	—	—	—	—	—	—	—
RLPL-Com. App.	—	—	—	—	—	—	—	—	—
RSNL-Res. App.	✓	—	—	—	—	—	—	—	—
RSNL-Com. App.	—	—	—	—	—	—	—	—	—
RSPL-Res. App.	✓	—	—	—	—	—	—	—	—
RSPL-Com. App.	—	—	—	—	—	—	—	—	—
RSNM-Res. App.	✓	—	—	—	—	—	—	—	—
RSNM-Com. App.	—	—	—	—	—	—	—	—	—
RSPM-Res. App.	✓	—	—	—	—	—	—	—	—
RSPM-Com. App.	—	—	—	—	—	—	—	—	—
COMMERCIAL SPLIT AIR CONDITIONERS									
RAWL	—	—	—	—	—	—	—	—	—
COMMERCIAL SPLIT HEAT PUMPS									
RPWL	—	—	—	—	—	—	—	—	—
COMMERCIAL SPLIT AIR HANDLERS									
RHGM	—	—	—	—	—	—	—	—	—
COMMERCIAL COILS									
RCCL	—	—	—	—	—	—	—	—	—
RCCU	—	—	—	—	—	—	—	—	—

¹ A Conditional Parts Warranty of Ten (10) Years after the Effective Date applies to the models noted above, if the following additional conditions are satisfied:
 a) unit is installed in a residential application, is still owned by the original purchaser, in the original installation; AND
 b) warranty is registered with the Manufacturer within 60 days of original installation or closing of the purchase of your residence.
 Product registration is available online at www.registtermynunit.com.
 Please refer to the Limited Warranty Coverage & Exclusions on the product warranty card for additional information.

The Conditional Ten (10) Year Parts Warranty for the models noted above, installed in residential applications, will default to Five (5) Years if any of the conditions are not satisfied.

² A Limited Parts Warranty of Ten (10) Years after the Effective Date applies to the single-phase models noted above that are installed in residential applications.

³ A Limited Parts Warranty of Five (5) Years after the Effective Date applies to the single-phase models noted above that are installed in residential applications.

⁴ A Limited Parts Warranty of One (1) Year after the Effective Date applies to the single & three-phase models noted above that are installed in commercial applications.

⁵ A Limited Warranty Period Ten (10) Years after the Effective Date will apply on the compressors in the single phase models noted above that are installed in residential applications. Single and three phase models installed in commercial applications will have a default compressor warranty of Five (5) Years.

⁶ A Limited Warranty Period Five (5) Years after the Effective Date will apply on the compressors in the models noted above that are installed in commercial applications.

⁷ A Limited Warranty Period of Ten (10) Years after the Effective Date will apply to the factory standard heat exchanger for the models noted above, when installed in residential or commercial applications.

⁸ A Limited Warranty Period of Twenty (20) Years after the Effective Date will apply to the stainless steel heat exchanger for the models noted above when installed in commercial applications.

⁹ A Conditional Limited Lifetime Warranty will apply to the stainless steel heat exchanger in models noted above, if the following additional conditions are satisfied:

a) unit is installed in a residential application, is still owned by the original purchaser, in the original installation; AND
 b) warranty is registered with the Manufacturer within 60 days of original installation or closing of the purchase of your residence. Product registration is available online at www.registtermynunit.com.
 Please refer to the Limited Warranty Coverage & Exclusions on the product warranty card for additional information.

The Conditional Limited Lifetime Warranty for the models noted above, installed in residential applications, will default to Twenty (20) Years if any of the conditions are NOT satisfied.

Res. App. = Residential Application
 Com. App. = Commercial Application



PROTECTION PLUS[®] EXTENDED SERVICE PROTECTION



Protection You Can Count On

While your Rheem equipment is incredibly dependable and covered by an outstanding warranty, you can extend your warranty coverage with Protection Plus[®] extended service protection. Then you can relax and enjoy the comfort of your Rheem home comfort system – without worrying about the cost of parts or labor for unexpected repairs. And when Protection Plus is purchased in conjunction with your contractor's maintenance program, you can enjoy the peace of mind that your equipment will be both maintained and repaired – as needed and without additional expense. Ask your contractor about the variety of Protection Plus plans now available. For more information, call 1-877-276-4294 or visit www.protectionplusonline.com.

KWIK COMFORT[®] FINANCING



Financing To Fit Your Budget

Ask your Rheem contractor about *Kwik Comfort[®] Financing*, the easy and convenient way to finance everything associated with your Rheem equipment – your original equipment, all subsequent service, Protection Plus[®] extended service protection, and even the comfort options you might choose to add later.



Rheem Heating, Cooling & Water Heating
P.O. Box 17010 • Fort Smith, AR 72917
www.Rheem.com

Rheem manufactures residential & commercial heating, cooling & water heating products.

"In keeping with its policy of continuous progress & product improvement, Rheem reserves the right to make changes without notice."

Printed in the U.S.A. 06/09 DC Form No. M11-1390

relax
It's Rheem®

Limited Warranty — Parts

SCOPE of WARRANTY and EQUIPMENT COVERED: The products covered by this Limited Warranty or specified on the reverse side ("Covered Equipment"). RHEEM SALES COMPANY, INC. (Manufacturer of Rheem, Ruud and WeatherKing products) warrants the Covered Equipment to be free from defects in materials and workmanship, and will repair or replace, at its option, ANY PART of Covered Equipment installed in residential* (not commercial) applications which fails in normal use and service within the Applicable Warranty Periods specified on the reverse side in accordance with the terms, including, but not limited to, the specific exclusions set forth below, of this Limited Warranty and subject to the Manufacturer's right to inspect and validate the warranty claim as set forth below. If an exact replacement is not available, an equivalent unit or credit will be provided. The replacement will be warranted for only the unexpired portion of the original Applicable Warranty Period. If government regulations, industry certification or similar standards require the replacement unit to have features not found in the defective unit, you will be charged for the difference for those required features. If you pay the difference, you will also receive a completely new Limited Warranty for the new replacement unit. The Manufacturer does not authorize or warranty any online/internet sale of equipment through auction websites or any other method of online sales direct to the consumer, nor the sale of equipment by liquidators.

EFFECTIVE DATE and APPLICABLE WARRANTY PERIODS: The Effective Date of warranty coverage is the date of manufacture plus six (6) months. The Applicable Warranty Periods for the Manufacturer's various models and parts are specified on the reverse side.

EXCLUSIONS – In addition to the specific exclusions set forth in the other sections of this Limited Warranty document, THIS Limited Warranty WILL NOT APPLY TO:

- a) damages, malfunctions, or failures resulting from failure to properly install, operate or maintain Covered Equipment in accordance with the Manufacturer's instructions;
- b) damages, malfunctions, or failures caused by misuse, accident, contaminated or corrosive atmosphere, vandalism, freight damage, fire, flood, freeze, lightning, acts of war, acts of God and the like;
- c) damages, malfunctions, or failures caused by improper conversion from natural gas to LP gas or LP gas to natural gas fuel source;
- d) parts installed with Covered Equipment or used in connection with normal maintenance, such as cleaning or replacing air filters, refrigerant, thermostats, tubing, or concrete pads;
- e) Covered Equipment which is not installed in the United States or Canada;
- f) Covered Equipment which is not installed by a qualified, trained HVAC professional in accordance with applicable codes, ordinances and good trade practices; or
- g) damages, malfunctions, or failures caused by the use of any attachment, accessory or component not authorized by the Manufacturer;
- h) Covered Equipment moved from the original installation location;
- i) Covered Equipment when operated with system components (indoor unit, outdoor unit, coil and refrigerant control devices) or accessories which do not match or meet the specifications recommended by the Manufacturer;
- j) any Covered Equipment manufactured by the Manufacturer that has been sold to the consumer via the internet or auction website, and has not been installed by a trained, qualified HVAC professional.
- k) Covered condensing units that are not part of a properly matched system as specified by the Air Conditioning, Heating & Refrigeration Institute (AHRI).
- l) Covered heat pumps that are not part of a properly matched system as specified by the Manufacturer and the Air Conditioning, Heating & Refrigeration Institute (AHRI).

SHIPPING COSTS: This Limited Warranty does **NOT** cover shipping costs. You are responsible for the cost of shipping warranty replacement parts from our factory to the Manufacturer's distributor and from the distributor to the location of your Covered Equipment. You also are responsible for the cost of shipping failed parts to the distributor and for incidental costs incurred locally, including handling charges. (If in Alaska, Hawaii or Canada, you also must pay the shipping costs of returning the failed part to the port of entry into the continental United States.)

LABOR COSTS: This Limited Warranty does **NOT** cover any labor costs or expenses for service, **NOR** for removing or reinstalling parts. You are responsible for all labor costs or expenses, unless a labor service agreement exists between you and your contractor.

HOW TO OBTAIN WARRANTY CLAIMS ASSISTANCE: You must promptly report any failure covered by this Limited Warranty to the installing contractor or distributor. Normally, the installing contractor from whom the Covered Equipment was purchased will be able to take the necessary corrective action by obtaining through the Manufacturer's heating or air conditioning distributor any replacement parts. If the contractor is not available, simply contact any other local contractor handling the Manufacturer's heating or air conditioning products. The name and location of a local contractor can usually be found in your telephone directory or by contacting the Manufacturer's heating or air conditioning distributor. If necessary, the following Manufacturer's office can advise you of the nearest Manufacturer's distributor.

P.O. Box 17010
5600 Old Greenwood Road
Fort Smith, Arkansas 72917-7010
479-646-4311

(FOR CALIFORNIA ONLY)
14300 Alondra Boulevard
LaMirada, California 90638
866-251-4090

HOWEVER, ANY PART REPLACEMENTS ARE MADE SUBJECT TO VALIDATION BY THE MANUFACTURER OF IN-WARRANTY COVERAGE. Any part to be replaced must be made available in exchange for the replacement.

EXCLUSIVE WARRANTY – LIMITATION OF LIABILITY: This Limited Warranty is the **ONLY** warranty given by the Manufacturer. No one is authorized to make any warranties on behalf of the Manufacturer. **ANY IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE WARRANTY PERIODS SPECIFIED IN THIS LIMITED WARRANTY. THE MANUFACTURER'S SOLE LIABILITY WITH RESPECT TO DEFECTIVE PARTS OR FAILURE SHALL BE AS SET FORTH IN THIS LIMITED WARRANTY, AND ANY CLAIMS FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARE EXPRESSLY EXCLUDED.** Some states do not allow limitations on how long an implied warranty lasts, or for the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

The Manufacturer suggests that you immediately complete the information on the reverse side of this Limited Warranty and retain this Limited Warranty Certificate in the event warranty service is needed and that you keep proper documentation.

KEEP THIS WARRANTY FOR YOUR RECORDS – REGISTER YOUR PRODUCT ONLINE AT www.RegisterMyUnit.com

APPLICABLE WARRANTY PERIODS:

FIVE (5) YEAR LIMITED PARTS WARRANTY applies to the following Manufacturer's single-phase heating & cooling models and component parts installed in residential* (not commercial) applications, except for certain models whose applicable warranty periods are listed below under "EXCEPTIONS":

Air Handlers: RBHP, RHKA, RHKL, RHLA, RHLL, RHSA, RHSL

Coils: RCHL, RCFA, RCFL, RCFM, RCFN, RCQD

Condensing Units: (-)AKB 3-Phase, (-)AND 3-Phase, (-)ANL-*AZ, (-)APL-*AZ, (-)APM-*AZ, 13AJL, 14AJL, 13AJM, 14AJM, 13AJA

Heat Pumps: (-)PNE 3-Phase, (-)PNL-*AZ, (-)PQL-*AZ, 13PJL, 14PJL, 14PJM, 13PJA

Gas Furnaces: (-)GLN, (-)GLQ, (-)GPN, (-)GPQ, (-)GRA, (-)GRB, (-)GRC, (-)GRK, (-)GRL, (-)GRM
(-)GTA, (-)GTC, (-)GTK, 80LS, 80PS, 90RS, 90RT, 90TS

Oil Furnaces: (-)OBF, (-)OPF

EXCEPTIONS:

TEN (10) YEAR CONDITIONAL UNIT REPLACEMENT WARRANTY FOR MODELS: (-)GRM. In addition to the Limited Parts Warranty, a Ten (10) Year Conditional Unit Replacement Warranty applies to the noted models only, for the Manufacturer to provide a replacement model (if an exact replacement is not available, an equivalent unit or credit will be provided) to the original purchaser if the heat exchanger fails during the first ten (10) years, AND if the following conditions are satisfied:

- unit is installed in a residential* application; is still owned by the original purchaser; in the original installation location; AND
- warranty is registered with the Manufacturer within 60 days of original installation or closing of your residence. Product registration is available online at www.RegisterMyUnit.com. Please refer to the Limited Warranty Coverage and Exclusions on the reverse side of this warranty card for additional information.

TEN (10) YEAR CONDITIONAL LIMITED PARTS WARRANTY FOR MODELS: (-)ANL-*AZ, (-)APL-*AZ, (-)APM-*AZ, 13AJL, 14AJL, 13AJM, 14AJM, (-)PNL-*AZ, (-)PQL-*AZ, 13PJL, 14PJL, 14PJM, (-)GLN, (-)GLQ, (-)GPN, (-)GPQ, (-)GRA, (-)GRB, (-)GRC, (-)GRK, (-)GRL, (-)GRM, (-)GTA, (-)GTC, (-)GTK, 80LS, 80PS, 90RS, 90RT & 90TS. A Ten (10) Year Conditional Limited Parts Warranty applies to the noted models only, if the following conditions are satisfied:

- unit is installed in a residential* application; is still owned by the original purchaser; in the original installation location; AND
- warranty is registered with the Manufacturer within 60 days of original installation or closing of the purchase of your residence. Product registration is available online at www.RegisterMyUnit.com. Please refer to the Limited Warranty Coverage and Exclusions on the reverse side of this warranty card for additional information.

TEN (10) YEAR CONDITIONAL PARTS WARRANTY FOR MODELS: RBHP, RCHL, RCFA, RCFL, RCFM, RCFN, RCQD, RHKA, RHKL, RHLA, RHLL, RHSA, RHSL. A Ten (10) Year Conditional Parts Warranty applies to the noted models only, if the following conditions are satisfied:

- unit is installed and properly matched with an outdoor unit from the Manufacturer, as specified by the Manufacturer and AHRI published ratings; AND
- unit is installed in a residential* application; is still owned by the original purchaser; in the original installation location; AND
- warranty is registered with the Manufacturer within 60 days of original installation or closing of the purchase of your residence. Product registration is available online at www.RegisterMyUnit.com. Please refer to the Limited Warranty Coverage and Exclusions on the reverse side of this warranty card for additional information.

HEAT EXCHANGER:

LIMITED LIFETIME HEAT EXCHANGER WARRANTY FOR MODELS: (-)GLQ, (-)GPQ, (-)GRA, (-)GRB, (-)GRC, (-)GRK, (-)GRL, (-)GRM, (-)GTA, (-)GTC, (-)GTK, (-)OBF, (-)OPF. The Manufacturer warrants the primary heat exchanger and the secondary heat exchanger (condensing coil) to the original purchaser for his or her lifetime, provided the furnace is installed and used in the original purchaser's principal residence, subject to proof of purchase and such installation. For any subsequent owner (or the original purchaser where the above lifetime limited war-

ranty conditions are not met or cease being met), or if the furnace is not installed in a residential* application, the Manufacturer's warranty on the primary heat exchanger and the secondary heat exchanger (condensing coil) is covered for an Applicable Warranty Period of Twenty (20) Years after the Effective Date.

TWENTY (20) YEAR LIMITED HEAT EXCHANGER WARRANTY FOR MODELS: (-)GLN, (-)GPN, 80LS, 80PS, 90RS, 90RT & 90TS. The Applicable Warranty Period is Twenty (20) Years after the Effective Date for the models noted, that are installed in residential* applications.

COMPRESSOR:

TEN (10) YEARS: The Applicable Warranty Period is TEN (10) YEARS after the Effective Date only for Model: (-)ANL-*AZ, (-)APL-*AZ, (-)APM-*AZ, (-)PNL-*AZ, (-)PQL-*AZ.

TEN (10) YEAR CONDITIONAL COMPRESSOR WARRANTY FOR MODELS: 13AJL, 14AJL, 13AJM, 14AJM, 13PJL, 14PJL and 14PJM. A Conditional Compressor Warranty will apply for Ten (10) Years after the Effective Date on the compressors in the noted models only, if the following conditions are satisfied:

- unit is installed in a residential* application; is still owned by the original purchaser; in the original installation location; AND
- warranty is registered with the Manufacturer within 60 days of original installation or closing of the purchase of your residence. Product registration is available online at www.RegisterMyUnit.com. Please refer to the Limited Warranty Coverage and Exclusions on the reverse side of this warranty card for additional information.

The Applicable Warranty Period is Five (5) Years after the Effective Date for compressors in all three-phase models, and all single-phase models installed in commercial applications.

OTHER PRODUCTS:

The Applicable Warranty Period is One (1) Year after the Effective Date for any other products, including commercial equipment** and single-phase equipment installed in commercial applications.

COMPLETE THE FOLLOWING INFORMATION.

KEEP THIS WARRANTY FOR YOUR RECORDS – DO NOT MAIL!

Owner Name: _____

Owner Address: _____

City/State (Province) Postal Code: _____

Date of Original Installation: _____

Installing Contractor Company Name: _____

Installing Contractor Telephone: _____

Installing Contractor Address: _____

City/State (Province) Postal Code: _____

Model Number: _____

Serial Number: _____

***Residential Application is defined as any owner-occupied, single-family dwelling, which includes homes, duplexes and condominiums**

****Commercial Equipment is defined as three-phase equipment, except three-phase equipment below 5 tons that is installed in a residential application**

KEEP THIS WARRANTY FOR YOUR RECORDS – REGISTER YOUR PRODUCT ONLINE AT www.RegisterMyUnit.com

Limited Warranty — Parts

SCOPE of WARRANTY and EQUIPMENT COVERED: The products covered by this Limited Warranty or specified on the reverse side ("Covered Equipment"). RHEEM SALES COMPANY, INC. (Manufacturer of Rheem, Ruud and WeatherKing products) warrants the Covered Equipment to be free from defects in materials and workmanship, and will repair or replace, at its option, ANY PART of Covered Equipment installed in residential* (not commercial) applications which fails in normal use and service within the Applicable Warranty Periods specified on the reverse side in accordance with the terms, including, but not limited to, the specific exclusions set forth below, of this Limited Warranty and subject to the Manufacturer's right to inspect and validate the warranty claim as set forth below. If an exact replacement is not available, an equivalent unit or credit will be provided. The replacement will be warranted for only the unexpired portion of the original Applicable Warranty Period. If government regulations, industry certification or similar standards require the replacement unit to have features not found in the defective unit, you will be charged for the difference for those required features. If you pay the difference, you will also receive a completely new Limited Warranty for the new replacement unit. The Manufacturer does not authorize or warranty any online/internet sale of equipment through auction websites or any other method of online sales direct to the consumer, nor the sale of equipment by liquidators.

EFFECTIVE DATE and APPLICABLE WARRANTY PERIODS: The Effective Date of warranty coverage is the date of manufacture plus six (6) months. The Applicable Warranty Periods for the Manufacturer's various models and parts are specified on the reverse side.

EXCLUSIONS – In addition to the specific exclusions set forth in the other sections of this Limited Warranty document, THIS Limited Warranty WILL NOT APPLY TO:

- a) damages, malfunctions, or failures resulting from failure to properly install, operate or maintain Covered Equipment in accordance with the Manufacturer's instructions;
- b) damages, malfunctions, or failures caused by misuse, accident, contaminated or corrosive atmosphere, vandalism, freight damage, fire, flood, freeze, lightning, acts of war, acts of God and the like;
- c) damages, malfunctions, or failures caused by improper conversion from natural gas to LP gas or LP gas to natural gas fuel source;
- d) parts installed with Covered Equipment or used in connection with normal maintenance, such as cleaning or replacing air filters, refrigerant, thermostats, tubing, or concrete pads;
- e) Covered Equipment which is not installed in the United States or Canada;
- f) Covered Equipment which is not installed by a qualified, trained HVAC professional in accordance with applicable codes, ordinances and good trade practices; or
- g) damages, malfunctions, or failures caused by the use of any attachment, accessory or component not authorized by the Manufacturer;
- h) Covered Equipment moved from the original installation location;
- i) Covered Equipment when operated with system components (indoor unit, outdoor unit, coil and refrigerant control devices) or accessories which do not match or meet the specifications recommended by the Manufacturer;
- j) any Covered Equipment manufactured by the Manufacturer that has been sold to the consumer via the internet or auction website, and has not been installed by a trained, qualified HVAC professional.
- k) Covered condensing units that are not part of a properly matched system as specified by the Air Conditioning, Heating & Refrigeration Institute (AHRI).
- l) Covered heat pumps that are not part of a properly matched system as specified by the Manufacturer and the Air Conditioning, Heating & Refrigeration Institute (AHRI).

SHIPPING COSTS: This Limited Warranty does **NOT** cover shipping costs. You are responsible for the cost of shipping warranty replacement parts from our factory to the Manufacturer's distributor and from the distributor to the location of your Covered Equipment. You also are responsible for the cost of shipping failed parts to the distributor and for incidental costs incurred locally, including handling charges. (If in Alaska, Hawaii or Canada, you also must pay the shipping costs of returning the failed part to the port of entry into the continental United States.)

LABOR COSTS: This Limited Warranty does **NOT** cover any labor costs or expenses for service, **NOR** for removing or reinstalling parts. You are responsible for all labor costs or expenses, unless a labor service agreement exists between you and your contractor.

HOW TO OBTAIN WARRANTY CLAIMS ASSISTANCE: You must promptly report any failure covered by this Limited Warranty to the installing contractor or distributor. Normally, the installing contractor from whom the Covered Equipment was purchased will be able to take the necessary corrective action by obtaining through the Manufacturer's heating or air conditioning distributor any replacement parts. If the contractor is not available, simply contact any other local contractor handling the Manufacturer's heating or air conditioning products. The name and location of a local contractor can usually be found in your telephone directory or by contacting the Manufacturer's heating or air conditioning distributor. If necessary, the following Manufacturer's office can advise you of the nearest Manufacturer's distributor.

P.O. Box 17010
5600 Old Greenwood Road
Fort Smith, Arkansas 72917-7010
479-646-4311

(FOR CALIFORNIA ONLY)
14300 Alondra Boulevard
LaMirada, California 90638
866-251-4090

HOWEVER, ANY PART REPLACEMENTS ARE MADE SUBJECT TO VALIDATION BY THE MANUFACTURER OF IN-WARRANTY COVERAGE. Any part to be replaced must be made available in exchange for the replacement.

EXCLUSIVE WARRANTY – LIMITATION OF LIABILITY: This Limited Warranty is the **ONLY** warranty given by the Manufacturer. No one is authorized to make any warranties on behalf of the Manufacturer. **ANY IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE WARRANTY PERIODS SPECIFIED IN THIS LIMITED WARRANTY. THE MANUFACTURER'S SOLE LIABILITY WITH RESPECT TO DEFECTIVE PARTS OR FAILURE SHALL BE AS SET FORTH IN THIS LIMITED WARRANTY, AND ANY CLAIMS FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARE EXPRESSLY EXCLUDED.** Some states do not allow limitations on how long an implied warranty lasts, or for the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

The Manufacturer suggests that you immediately complete the information on the reverse side of this Limited Warranty and retain this Limited Warranty Certificate in the event warranty service is needed and that you keep proper documentation.

KEEP THIS WARRANTY FOR YOUR RECORDS – REGISTER YOUR PRODUCT ONLINE AT www.RegisterMyUnit.com

APPLICABLE WARRANTY PERIODS:

TEN (10) YEAR LIMITED PARTS WARRANTY applies to the following Manufacturer's single-phase heating & cooling models and component parts installed in residential* (not commercial) applications, except for certain models whose applicable warranty periods are listed below under "EXCEPTIONS":

Air Handlers: RBHM, RBHN, RHPL, RHPN

Condensing Units: (-)ANL-JEZ, (-)APL-JEZ, (-)APM-JEZ, (-)ARL-JEC, (-)ARL-JEZ, (-)ASL-JEC, (-)ASL-JEZ

Heat Pumps: (-)PNL-JEZ, (-)PQL-JEZ, (-)PRL-JEC, (-)PRL-JEZ

Gas Furnaces: (-)GFD, (-)GGD, (-)GJD, (-)GLR, (-)GPR

FIVE (5) YEAR LIMITED PARTS WARRANTY applies to the following Manufacturer's single-phase heating & cooling models and component parts installed in residential* (not commercial) applications, except for certain models whose applicable warranty periods are listed below under "EXCEPTIONS":

Air Handlers: RHKL

Coils: RCHL, RCFA, RCFL, RCFM, RCFN, RCQD

EXCEPTIONS:

CONDITIONAL LIFETIME UNIT REPLACEMENT WARRANTY FOR MODELS: RGFD, RGGD & RGJD. In addition to the Limited Parts Warranty, a Conditional Lifetime Unit Replacement Warranty applies to the noted models only, for the Manufacturer to provide a replacement model (if an exact replacement is not available, an equivalent unit or credit will be provided) to the original purchaser if the heat exchanger fails AND if the following conditions are satisfied:

- unit is installed in a residential* application; is still owned by the original purchaser; in the original installation location; AND
- warranty is registered with the Manufacturer within 60 days of original installation or closing of your residence. Product registration is available online at www.RegisterMyUnit.com. Please refer to the Limited Warranty Coverage and Exclusions on the reverse side of this warranty card for additional information.

TEN (10) YEAR CONDITIONAL UNIT REPLACEMENT WARRANTY FOR MODELS: (-)ARL-JEC, (-)ARL-JEZ, (-)ASL-JEC, (-)ASL-JEZ, (-)PRL-JEC & (-)PRL-JEZ. In addition to the Limited Parts Warranty, a Ten (10) Year Conditional Unit Replacement Warranty applies to the noted models only, for the Manufacturer to provide a replacement model (if an exact replacement is not available, an equivalent unit or credit will be provided) to the original purchaser if the compressor fails AND if the following conditions are satisfied:

- unit is installed with a new air handler from the Manufacturer OR an indoor coil and gas furnace from the Manufacturer, AND is properly matched as specified by AHRI published ratings; AND
- unit is installed in a residential* application; is still owned by the original purchaser; in the original installation location; AND
- warranty is registered with the Manufacturer within 60 days of original installation or closing of your residence. Product registration is available online at www.RegisterMyUnit.com. Please refer to the Limited Warranty Coverage and Exclusions on the reverse side of this warranty card for additional information.

FIVE (5) YEAR CONDITIONAL UNIT REPLACEMENT WARRANTY FOR MODELS: (-)ANL-JEZ, (-)APL-JEZ, (-)APM-JEZ, (-)PNL-JEZ & (-)PQL-JEZ. In addition to the Limited Parts Warranty, a Five (5) Year Conditional Unit Replacement Warranty applies to the noted models only, for the Manufacturer to provide a replacement model (if an exact replacement is not available, an equivalent unit or credit will be provided) to the original purchaser if the compressor fails AND if the following conditions are satisfied:

- unit is installed with a new air handler from the Manufacturer OR an indoor coil and gas furnace from the Manufacturer, AND is properly matched as specified by AHRI published ratings; AND
- unit is installed in a residential* application; is still owned by the original purchaser; in the original installation location; AND
- warranty is registered with the Manufacturer within 60 days of original installation or closing of your residence. Product registration is available online at www.RegisterMyUnit.com. Please refer to the Limited Warranty Coverage and Exclusions on the reverse side of this warranty card for additional information.

TEN (10) YEAR CONDITIONAL PARTS WARRANTY FOR MODELS: RCFA, RCFL, RCFM, RCFN, RCHL, RCQD, & RHKL. A Ten (10) Year Conditional Parts Warranty applies to the noted models only, if the following conditions are satisfied:

- unit is installed and properly matched with an outdoor unit from the Manufacturer, as specified by the Manufacturer and AHRI published ratings; AND
- unit is installed in a residential* application; is still owned by the original purchaser; in the original installation location; AND
- warranty is registered with the Manufacturer within 60 days of original installation or closing of the purchase of your residence. Product registration is available on line at www.RegisterMyUnit.com. Please refer to the Limited Warranty Coverage and Exclusions on the reverse side of this warranty card for additional information.

HEAT EXCHANGER:

LIMITED LIFETIME HEAT EXCHANGER WARRANTY FOR MODELS: (-)GFD, (-)GGD, (-)GJD, (-)GLR, & (-)GPR. The Manufacturer warrants the primary heat exchanger and the secondary heat exchanger (condensing coil) to the original purchaser for his or her lifetime, provided the furnace is installed and used in the original purchaser's principal residence, subject to proof of purchase and such installation. For any subsequent owner (or the original purchaser where the above lifetime limited warranty conditions are not met or cease being met), or if the furnace is not installed in a residential* application, the Manufacturer's warranty on the primary heat exchanger and the secondary heat exchanger (condensing coil) is covered for an Applicable Warranty Period of Twenty (20) Years after the Effective Date.

COMPRESSOR:

The Applicable Warranty Period is Five (5) Years after the Effective Date for compressors in all three-phase models, and all single-phase models installed in commercial applications.

OTHER PRODUCTS:

The Applicable Warranty Period is One (1) Year after the Effective Date for any other products, including commercial equipment** and single-phase equipment installed in commercial applications.

COMPLETE THE FOLLOWING INFORMATION. KEEP THIS WARRANTY FOR YOUR RECORDS – DO NOT MAIL!

Owner Name: _____

Owner Address: _____

City/State (Province) Postal Code: _____

Date of Original Installation: _____

Installing Contractor Company Name: _____

Installing Contractor Telephone: _____

Installing Contractor Address: _____

City/State (Province) Postal Code: _____

Model Number: _____

Serial Number: _____

*Residential Application is defined as any owner-occupied, single-family dwelling, which includes homes, duplexes and condominiums

**Commercial Equipment is defined as three-phase equipment, except three-phase equipment below 5 tons that is installed in a residential application

KEEP THIS WARRANTY FOR YOUR RECORDS – REGISTER YOUR PRODUCT ONLINE AT www.RegisterMyUnit.com