

## STANDARD MAINTENANCE AND TROUBLESHOOTING

### REPLACING THE CARTRIDGE

1. Shut off the water supply to the faucet.
2. Turn on the faucet briefly to relieve any pressure inside the faucet.
3. Move the faucet handle to the "OFF" position.
4. Remove the plastic cover C from the handle A.
5. Remove the screw B using an allen key.
6. Pull the lever base A from the body .
7. Unscrew the cap D.
8. Unscrew the cartridge lock nut E.
9. Lift ceramic disk cartridge F from the body and replace it with new cartridge. Ensure the two lugs on bottom of the cartridge sit properly in the allocated holes at the base of the body.
10. Re-assemble faucet in reverse order.
11. Test for leakage.

### GENERAL MAINTENANCE

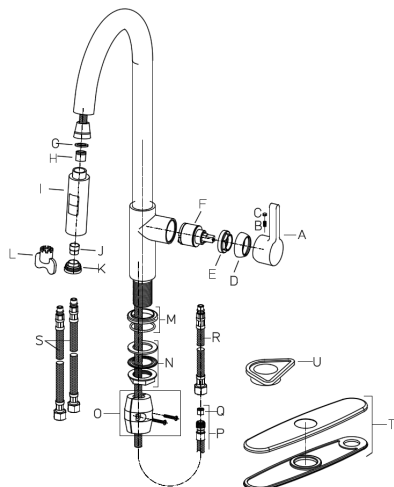
Clean aerator periodically for any buildup .

Do not use harsh detergents, solvents, chemical agents, metallic sponges, etc. that could harm the surface and damage the finish.

Clean only with a soft sponge and soapy water.

### SPARE / REPLACEMENT LIST

A+B+C	Handle assembly	F20026**	** Must specify finish "CH" chrome "SN" satin nickel (i.e. F20001CH or F20001SN)
D.	Cap	F20027**	
E.	Lock nut	F20028	
F.	Cartridge	F20029	
G.	Washer G1/2"	F20034	
H.	Check Valve 1.75gpm	F20035	
G+H+I+J+K.	Pull Down spray assembly	F20030**	
J+K+L.	Aerator + Aerator key	F20031	
M.	Escutcheon + sealing o-ring	F20032**	
N.	Mounting hardware kit	F20010	
O.	Weight	F20011	
P+Q.	Pull out hose	F20033	
Q.	Check valve	F20013	
R.	Pull out supply hose	F20014	
S.	Supply hoses	F20015	
T.	Base plate + Base gasket	F20016**	
U.	Plastic flange	F20017	



## LIMITED LIFETIME WARRANTY

Franke Kitchen Systems,LLC extends the following warranty to the original purchaser of its faucets effective January 1, 2003.

All faucets installed in a private residence will carry a limited lifetime warranty on all mechanical parts to be free of manufacturing defects in material and workmanship under normal usage. All chrome finishes carry a limited lifetime warranty; all other finishes are warranted for five (5) years from the original date of purchase.

**Marine and Outdoor Installation:** Franke faucets are NOT warranted for Marine and Outdoor installations.

This warranty applies only to the original owner, providing the product has been installed in accordance with our installation instructions, used as recommended and in a normal residential application. In the event of a warranty claim, the owner will be required to provide proof of purchase - save sales receipt. This warranty covers all components which make the product operational. Franke, at its option, may repair or replace the product or components necessary to restore the product to good working condition. Franke reserves the right to inspect the installation prior to the actual replacement of the product or component part. This warranty does not cover misuse or abuse, accidental damages, scuffs or scratches, improper installation, abnormal usage, negligence or damage caused by improper maintenance or cleaning. Normal wear of parts is excluded from the warranty. Damage caused by impurities or acts beyond our control are not covered. Any product or part which has been repaired or altered in any manner outside of Franke's factory, unless previously authorized in writing by Franke, will void warranty. **Any replacement excludes transportation and any labor re-installation costs.** This warranty does not allow recovery of incidental or consequential damages such as loss of use, delay, property damage or other consequential damage, and Franke accepts no liability for such damages.

The Franke warranty is limited to the above conditions and to the warranty period specified herein and is exclusive. Franke DISCLAIMS all other warranties, expressed or implied, including IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. This warranty gives you specific legal rights that may vary from state to state.

### Further information

For any further information about our products, about the installation of them or about the guarantee, please contact our customer service department:

**Franke Kitchen Systems**  
800 Aviation Parkway  
Smyrna, TN 37167, USA  
Phone: 800-626-5771  
Email: [ks-customerservice.us@franke.com](mailto:ks-customerservice.us@franke.com)

PAINI CODERIGO

## INSTALLATION MANUAL

### RIGO

**FF20300 Chrome**  
**FF20380 Satin Nickel**



MAKE IT WONDERFUL



REV.02/2016

## TECHNICAL DATA

Flow Rate	1.6 GPM at 45 PSI
Recommended Water Pressure	30-75 PSI
Max. Water Pressure	100 PSI
Recommended Hot Water Temp.	100° F
Hole Size For Faucet	1 3/8"



Certifies this faucet complies with ASME A112.18.1 / CSA B125.1 & NSF 61, NSF 372 and AB1953

### NOTE:

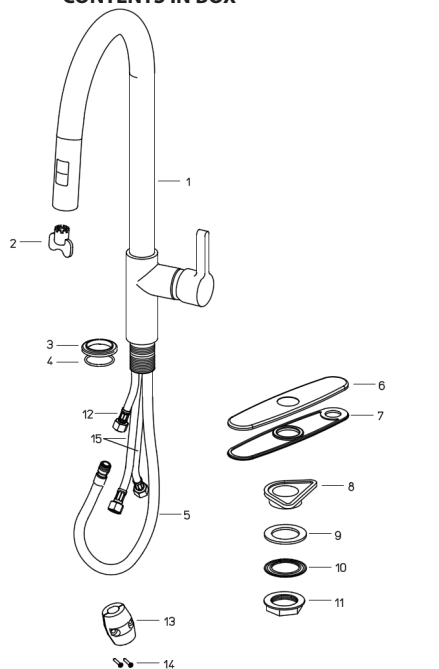
Contact us immediatly if you see inconsistencies.

Phone: (1-800-626-5771)

website: [www.frankeksd.com](http://www.frankeksd.com)

email: [ks-customerservice.us@franke.com](mailto:ks-customerservice.us@franke.com)

### CONTENTS IN BOX



- |                     |                         |
|---------------------|-------------------------|
| 1 Faucet assembly   | 9 Rubber washer         |
| 2 Aerator key       | 10 Fixing plate         |
| 3 Escutcheon        | 11 Fixing nut           |
| 4 Sealing o-ring    | 12 Pull out supply hose |
| 5 Pull out hose     | 13 Weight               |
| 6 Base plate        | 14 Screws               |
| 7 Base plate gasket | 15 Supply hoses         |
| 8 Plastic flange    |                         |

## INSTALLATION INSTRUCTIONS

1. Remove all contents from the package and check for completeness.
2. Turn off water supply.
3. Cut a mounting hole 1 3/8" diameter (35mm) in the desired position in counter top or sink (if one isn't available).

4. Place the escutcheon (3) and the sealing o-ring (4) over the base of the faucet.  
If your application has 3 holes to cover, install the base plate (6) and base plate gasket (7) over the holes and install the faucet.  
If your application is a single hole, the base plate (6) and base plate gasket (7) are optional.

**ATTENTION:** The base plate gasket should be sitting between the countertop and faucet base plate.

**DO NOT** use putty or other sealant at this location.

### NOTES:

**Solid surface installation:** The countertop mounting surface needs to be flat and free of debris otherwise the faucet may not sit properly. For tile installations, avoid installing faucet near or on top of grout lines. This may cause a weak joint between the faucet and the counter and could cause leaks.

5. Install the mounting hardware to the base of faucet body in the following order - plastic flange (8), rubber washer (9), fixing plate (10) as shown.

6. Tighten with the fixing nut (11) on the base of faucet body.

7. Connect the pull out hose (5) to the pull out supply hose (12).

**ATTENTION:** Be sure to hold pull out supply hose (12) steady when connecting pull out hose (5), otherwise pull out supply hose (12) can be loosened and possibly cause leaks.

8. Place the weight (13) on the pull out hose (5) with the screws (14) approximately 2" (50mm) above the bend in the bottom of the pull out hose.

9. Connect the flexible supply hoses (15) to the water supply in the house.

10. Remove the aerator using the aerator key (2), turn on water, flush the faucet for any debris and check for leaks.  
Reinstall the aerator and ensure everything is functioning properly.

