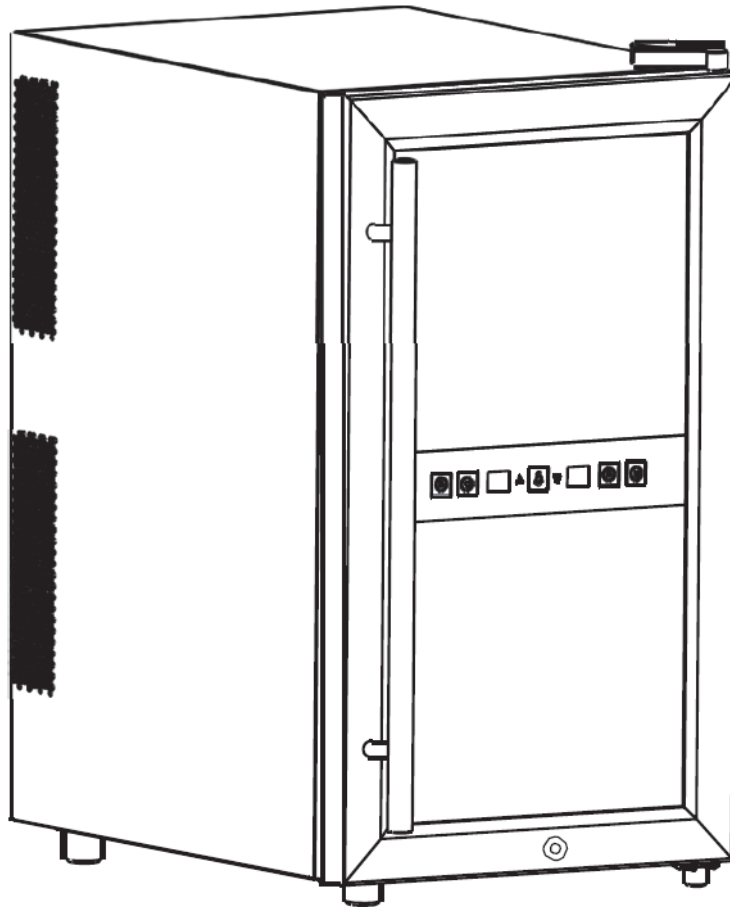




# Thermoelectric Wine Cooler



# TWR187ESS/TWR247ESS /TWR327ESS

## Owner's Manual

For more information on other great EdgeStar products on the web, go to <http://www.edgestar.com>  
To use the EdgeStar self-diagnostic tool, go to <https://support.edgestar.com>

# Important Safety Information

Improper handling can cause serious damage to the Koldfront wine cooler and/or injury to the user. This wine cooler is designed for domestic indoor use only. **Do not use the unit for industrial or commercial use.** Any other use may invalidate the warranty. Please review the ratings label located on the rear panel of the unit for electrical and other technical data related to this unit. The unit must be used in a properly grounded wall outlet.

**Please read and follow the safety information listed below to reduce the risk of fire, electric shock, or injury.**



## Electrical Safety

- Do not exceed the power outlet ratings.
- It is recommended that the wine cooler be connected on its own circuit.
- The unit must be installed in accordance with state and local electrical codes.
- A standard electrical supply (115 V, 60Hz), that is properly grounded in accordance with the National Electrical Code and local codes and ordinances is required.
- Use outlets that cannot be turned off by a switch or pull chain.
- Always turn the unit off and unplug it from the outlet when cleaning.
- Unplug the unit if it is not going to be used for an extended period of time.
- Do not operate the unit with a power plug missing the ground plug, a damaged cord or a loose socket.
- Be sure the wine cooler is properly grounded.
- Never plug or unplug the unit with wet hands.
- Do not bypass, cut, or remove the grounding plug.
- Do not use extension cords or unprotected power strips with this unit. You may need to contact your electrician if it is necessary to use a longer cord or if you do not have a grounded outlet. Do not modify the power cord's length or share the outlet with other appliances.
- Do not start or stop the unit by switching the circuit's power on and off.
- If the power cord is damaged, it must be replaced by the manufacturer or a qualified technician.
- Never repair the unit while it is plugged in.
- Immediately unplug the unit if it makes strange sounds, emits smells or smoke comes out of it, and contact customer service.
- Do not remove any part of the casing unless instructed to do so by an authorized technician.
- You should never attempt to repair the unit yourself.
- Contact customer service for service options if the unit needs service.



## General Safety

- To prevent back and other types of injuries, use at least two people to move and install the wine cooler.
- This appliance is not intended for use by persons, including children, with reduced physical, sensory, or mental capabilities, unless they have been given supervision or instruction concerning the use of the appliance by the person(s) responsible for their safety.
- The temperature range for this cooler is optimized for wine and beverage storage. Perishable food items may require a different storage environment.
- Do not place hot or warm items into the cooler before they cool down to room temperature.
- This unit is designed to be installed indoors, and protected from rain, sleet, snow and/or moisture.
- This unit is not intended to be used by children.
- Children should be supervised to ensure that they do not play with this product.
- Never allow children to crawl inside the wine refrigerator. If disposing of the unit, remove the door.
- Do not use this cooler near flammable gas or combustibles, such as gasoline, benzene, thinner, etc.
- Do not place the unit near heat sources such as ovens, grills, or direct sunlight.
- Only use in an upright position on a flat, level surface and provide proper ventilation.
- Do not pinch or kink the power supply line.
- Do not leave any cleaning solutions in the unit.
- Do not use solvent-based cleaning agents or abrasive solutions to clean the unit as they may damage the interior and exterior.
- Do not place any other appliances or allow anyone to sit on top of the unit.
- Do not operate the unit upside down, on its side, or at an angle off level.
- Do not move the unit without emptying the contents and securing the door in a closed position.



**Note:** This owner's manual is provided for reference use only. Specifications may change without prior notice. Refer to the product label on the back of your wine refrigerator for the latest technical information.

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## ***First Time Operating Instructions***

Before use, make sure all packaging labels and materials are all removed from the unit. Be sure to keep track of all included parts and pieces before discarding packaging materials. It is advised that you keep the original box and packaging materials in case you are ever to move or ship the appliance in the future.

Let the unit stand for at least 24 hours before you use it. This allows the cooling components time to settle from transit. The instruction manual should be read before use.



# Introduction

Thank you for purchasing this Koldfront by EdgeStar thermoelectric wine cooler. We hope that this purchase will be the beginning of a lasting and rewarding relationship between you and EdgeStar. We will provide the customer support and exemplary products necessary to nurture that relationship.

This manual contains important information regarding the proper installation, use and maintenance of your wine cooler. Following this manual will ensure that your product will work at its peak performance and efficiency.

Please save the original product packaging in case you need to safely transport your wine cooler.

## For Your Records:

Please write down the model number and serial number below for future reference. Both numbers are located on the ratings label on the back of your unit and are needed to obtain warranty service. You may also want to staple your receipt to this manual as it is the proof of your purchase, and is also needed for service under your warranty.

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

For a more efficient experience, please do the following before contacting customer service:

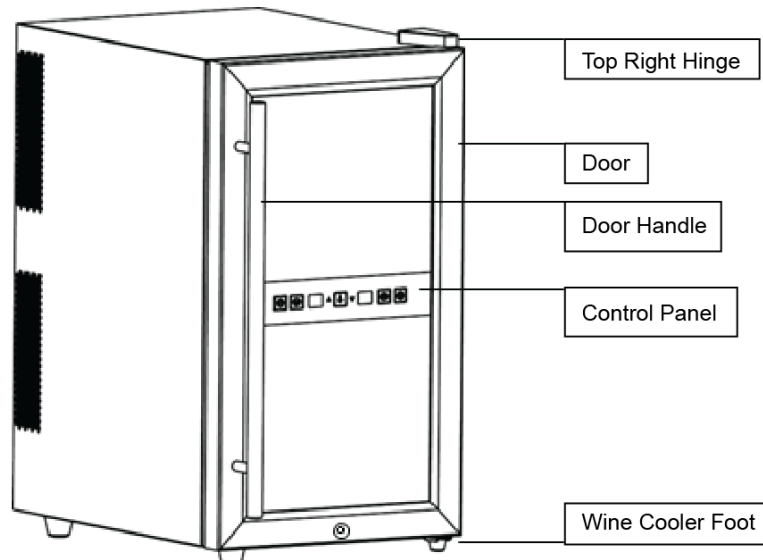
- If you received a damaged product, immediately contact the retailer or dealer that sold you the product.
- Read and follow this instruction manual carefully to help you install, use and maintain your wine cooler.
- Read the troubleshooting section of this manual as it will help you diagnose and solve common issues.
- Visit us on the web at <http://www.edgestar.com> to register your product, download product guides, and access additional troubleshooting resources and up-to-date information. You can also find an interactive self-diagnostic tool at <https://support.edgestar.com>
- If you need warranty service, our friendly customer service representatives are available via email at **service@edgestar.com**.

# Parts Identification

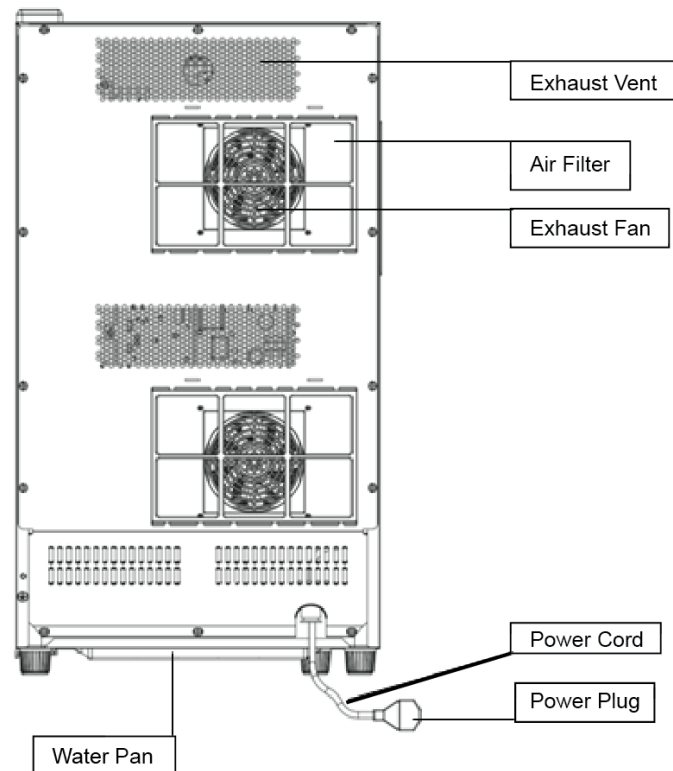


**Tip:** Gather the model and serial numbers from the product label and write them down before loading the wine cooler.

## Front View



## Back View



# Installing the Wine Cooler

The wine cooler should be installed in accordance with local electrical code requirements. The wine cooler should also be placed in a location that is strong enough to support its total weight, keeping in mind that it will weigh substantially more when fully loaded than when empty.

Before you plug the wine cooler into a power supply, be sure to let it stand upright for at least 24 hours to allow the temperature to acclimate.

## ***Unpacking the Wine Cooler***

Carefully remove the packaging materials. Remove any shipping tape and glue from your wine cooler before using. Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your wine cooler.



**Important:** Do not remove any safety, warning, or product information labels from your wine cooler.

## ***Type of Installation***

This wine cooler has been designed for free-standing installation only. There must be adequate ventilation space around the top, back, and sides of the unit.

### **Free-standing Installation:**

A free-standing installation will allow you to install the wine cooler in almost any place you desire. You must follow the stated instructions for electrical requirements, installation clearance, and leveling the wine cooler.



**Warning:** DO NOT install the wine cooler built-in or behind a closed cabinet door.



### **Important Notes:**

- Choose a location that has ambient temperatures of 78° F. Operation outside this temperature may result in lowered efficiency or cause other adverse effects.
- This unit **MUST** be installed in an area protected from the elements, e.g., wind, rain, water spray or drips.
- The wine cooler should not be located next to ovens, grills, or other high heat sources.



## ***Installation Clearance Requirements***

- To ensure proper ventilation, allow at least 10" of clearance at the back, 5" at the top, and 5" at the sides.
- The wine cooler should be installed on a firm and level surface that will be able to support the entire weight of a fully loaded unit. It is important for the wine cooler to be level in order to work properly. If needed, you can adjust the height of the wine refrigerator by rotating the feet. See the "Leveling the Wine Cooler" section on page 5.
- A standard electrical supply (115 V only, 60 Hz), properly grounded in accordance with National Electrical Code and local codes and ordinances is required.

## ***Electrical Requirements***



### **ELECTRIC SHOCK HAZARD!**

- Plug into a grounded 3-prong outlet.
- Never remove the grounding prong from the plug.
- Never use an adapter to bypass the grounding prong.
- DO NOT use an extension cord.
- Failure to follow these instructions can result in fire, electrical shock, or death.

Before you move your wine cooler into its final location, it is important to make sure you have the proper electrical connection:

A standard electrical supply (115 V, 60Hz), properly grounded in accordance with the National Electrical Code and local codes and ordinances, is required.

The fuse (or circuit breaker) size should be 15 Amps.



**Tip:** Use a surge protector to protect your wine cooler from electrical surges.

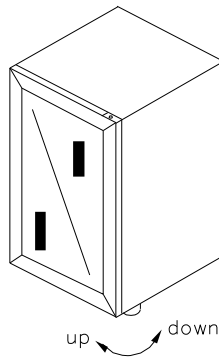
## ***Recommended Grounding Method***

For your personal safety, this appliance must be grounded. It is equipped with a power supply cord that has a 3-prong grounding plug. To minimize possible shock hazard, the cord must be plugged into a mating 3-pronged wall socket, and grounded in accordance with the National Electrical Code and local codes and ordinances. If a mating wall socket is not available, it is the personal responsibility of the customer to have a properly grounded, 3-prong wall receptacle installed by a qualified electrician.

## ***Leveling the Wine Cooler***

It is important for the wine cooler to be leveled in order to work properly. It can be raised or lowered by rotating the plastic sheaths around each of the feet on the bottom of the machine. If you find that the surface is not level, rotate the feet until the wine cooler becomes level. You may need to make several adjustments to level it. We recommend using a carpenter's level to check the machine.

1. Place a carpenter's level on top of the product to see if the wine cooler is level from front-to-back and side-to-side.
2. Adjust the height of the feet as follows:  
Turn the leveling feet to the right to lower that side of the refrigerator.  
Turn the leveling feet to the left to raise that side of the refrigerator.



**Note:** You must adjust the feet to level the wine cooler.

## ***Installing the Door Handle***

To install the door handle:

1. Open the door and carefully pull the door gasket around the area where the handle is to be installed.
2. Insert each Phillips head screw through the gasket side of the door until the screws pass through the door.
3. Align the handle with the screws and tighten the screws using a Phillips head screwdriver until the handle is flush against the door frame.
4. Carefully press the door gasket into its original position.



**Caution:** Do not over-tighten the screws as this may cause damage to the handle or to the stainless steel door.

## ***Installing and Removing the Shelves***

To install a shelf:

1. Open the door completely.
2. Align the inside, thinner edge of the shelf with the corresponding shelf track in the interior of the wine cooler.
3. Slide the shelf onto the shelf track and slowly push back until it stops.

To remove a shelf:

1. Open the door completely.
2. Pull the shelf towards you until it is completely removed from the interior of the wine cooler.

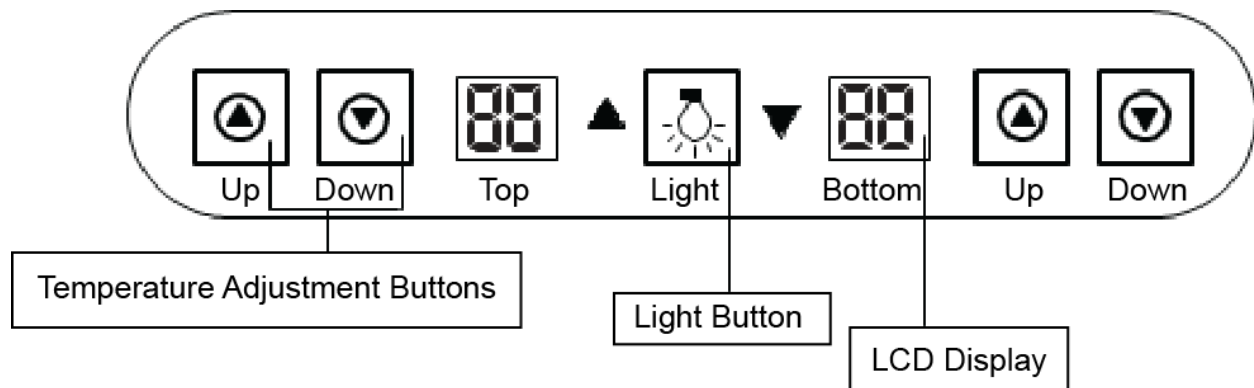
## **Operation**

### ***Installation Checklist Before Operation***

1. Have all packaging materials and tape been removed from the interior and exterior of the wine cooler?
2. Have the installation instructions been followed, including connecting the machine to electricity? And has proper grounding been installed for the wine cooler?
3. Has the machine been leveled?
4. Is the wine cooler in a site where the ambient temperature is around 78° F all year round?
5. Is there a clearance of at least 10" at the rear, 5" at the top, and 5" at the sides for proper air circulation?

## Adjusting the Temperature

### Front Panel Controls




This wine cooler features a touch-sensitive control panel. You may adjust the temperature of the wine cooler using the front panel controls. The temperature displayed will be in Fahrenheit. The wine cooler has a temperature range from 54° F to 66° F for the top zone, and a temperature range from 46° F to 66° F for the lower zone. Whether your wine cooler can reach the actual set temperature depends on the ambient environmental conditions.

### Adjusting the top zone temperature:

Press the ▲ and ▼ buttons on the left side of the control panel to increase and lower the temperature, respectively. The set temperature will flash for a few seconds, and then the display will revert to the ambient inner temperature of the wine cooler.

### Adjusting the lower zone temperature:

Press the ▲ and ▼ buttons on the right side of the control panel to increase and decrease the temperature, respectively. The set temperature will flash for a few seconds, and then the display will revert to the ambient inner temperature of the wine cooler.

Press the  button to turn the inner LED lights on and off.



#### Notes:

- Wait at least 24 hours before storing your wines to allow the temperature to acclimate.
- Radio devices may interfere with the touch sensitive controls and cause the temperature settings to change. Move radio devices away from the wine cooler.

## **Normal Sounds**

Your new wine cooler may make sounds that are not familiar to you. Most of the new sounds are normal. Hard surfaces like the floor and walls can make the sounds seem louder than they actually are. The following describes the kinds of sounds that might be new to you and what may be making them.

- Humming noises may come from the inner and outer fans that are continuously running.
- A low-pitched fan noise from the inner and outer fans is normal.

## **Defrosting**

This wine cooler does NOT have an automatic defrost feature. Therefore, in a colder environment and settings, frost may build up frequently. Additionally, the more humid the ambient conditions, the more frost may build up. Keep the door closed as much as possible and avoid opening the door unnecessarily to minimize frost build-up.

If frost is preventing the door from closing properly, you may need to power the unit off until the frost melts. Use a soft absorbent towel to dry the unit.

The unit has a built-in water pan that collects the condensate. The water pan is not removable.



**Warning:** Never attempt to remove frost with a sharp object.

## **Preparing the Wine Cooler for Storage**

If the wine cooler will not be used for a long time, or is to be moved to another place, it will be necessary to defrost the unit and dry the interior.

1. Disconnect the cooler from the power supply by removing the power plug from the wall socket.
2. Leave the doors open to allow for air circulation and to prevent mold, mildew, and unpleasant smells.



**Caution:** Store the unit out of the reach of children. If you have children, you may want to take additional precautions such as removing the doors to prevent a child from being trapped inside the cooler.



**Important:**

- Do not touch the power plug when your hands are wet.
- Never unplug the unit by pulling on the plug.

# **Cleaning and Maintenance**

Periodic cleaning and proper maintenance will ensure efficiency, top performance, and long life.

## ***Cleaning the Air Filter***

Your wine cooler has two exhaust fans that are protected from lint, dust, and dirt by air filters. To clean the air filters, follow the steps below:

1. Power off the unit and remove the air filter located on the back of the unit.
2. Use a vacuum cleaner or tap the filter lightly to remove loose dust and dirt, then rinse thoroughly under lukewarm running water (below 104° F). You may use a mild soap and water solution if needed. Allow the air filter to air dry in a cool and shaded place. Dry thoroughly before reinstalling.

Clean the air filter periodically. If the unit is used in a dusty environment you may need to clean it on a weekly basis.

## ***Exterior Cleaning***

The door and cabinet may be cleaned with a mild detergent and lukewarm water solution such as 2 tablespoons of baking soda to 1 quart of water.

Do not use solvent based or abrasive cleaners. Use a soft sponge and rinse with clean water. Wipe with a soft clean towel to prevent water spotting. Because the door panel is stainless steel, it can discolor when exposed to chlorine gas and moisture. Clean stainless steel with a cloth dampened with a mild detergent and warm water solution. Never use an abrasive or caustic cleaning agent.

## ***Interior Cleaning***

The wine cooler's interior should be cleaned occasionally.

1. Disconnect power to the unit.
2. Open the doors and remove the contents and shelves.
3. Wait until the unit defrosts.
4. With a clean cloth, wipe down the interior of the unit.
5. Reinsert the shelves and wines.
6. Reconnect power to the unit.

## ***Water Pan and Condensation***

Occasionally, the water pan may collect water in high humidity environments. If the pan appears to be getting full, do the following:

1. Disconnect power to the unit.
2. Use a soft absorbent towel to wipe away the water pan's water.
3. Reconnect power to the unit.

# Troubleshooting

## Before Calling for Help

If the unit appears to be malfunctioning, read through the “Operation” section of this manual first. If the problem persists, check the Troubleshooting Guide below and on the following page. The problem could be something that can easily be solved or explained.

| Symptoms   | Possible Causes  | Solutions  |
|--|--|--|
| The wine cooler turns on and off frequently, or does not maintain the temperature. | The room temperature is higher than the recommended ambient temperature (78° F or cooler). | Run the cooler at the appropriate ambient temperature.                                       |
|  | The door is being opened often.  | Minimize the number of times the door is opened.   |
|  | The door is not completely closed.   | Make sure the door is completely closed.   |
|  | The door gasket is not sealing properly.   | Make sure the door gasket is properly sealing.   |
|  | The cooler does not have the suggested ventilation.  | Read and follow the “Installation Clearance Requirements” section.                           |
| The wine cooler does not turn on.  | There is a power failure.  | Ensure the cooler is plugged in and the power outlet has power.                              |
|  | The cooler is not plugged in.  | Plug the unit in to a power outlet that has sufficient amperage.                             |
|  | A house fuse has blown or the circuit breaker is tripped.                                  | Replace the broken fuse in your fuse box or reset the breaker.                               |
| The wine cooler will not reach the desired temperature.                            | The cooler is placed too close to a heat source.   | Keep the cooler away from direct sun light or other heat sources.                            |
|  | The cooler does not have sufficient ventilation.   | Read and follow the “Installation Clearance Requirements” section.                           |
|  | The door is opened too frequently or for a long period of time.                            | Close the door tightly and do not open the door too frequently or for a long period of time. |

## Troubleshooting Continued

| Symptoms                                    | Possible Causes   | Solutions   |
|---|---|---|
| The wine cooler is making strange noises.   | Certain Sounds are normal.                                      | See the “Normal Sounds” section.  |
|   | The unit is not level or is touching another appliance.         | Check to make sure that the cooler is level, and that it is not in contact with another appliance or furniture.   |
| The body of the wine cooler is electrified. | The unit is not grounded properly.                              | Contact your local electrician to test your electrical grounding system.  |
| Frost is forming in the wine cooler.        | The environment is humid or the ambient temperature is too low. | Manual defrosting is required. Unplug the unit to allow the frost to melt. If frost builds up frequently, you can move the unit to a location with a warmer temperature, minimize the number of times you open the door, or check the door gasket for a good seal. Read the “Defrosting” section. |
|   | The door gasket is not installed properly.                      |   |
|   | The door is being opened too frequently.                        |   |
| The door will not shut properly.            | Your cooler is not level.                                       | Make sure the cooler is on a level surface.   |
|   | The door gasket is dirty.                                       | Clean the door gasket.  |
|   | The door gasket is not installed correctly.                     | Make sure the door gasket is properly installed.  |
|   | The shelves are incorrectly installed.                          | Correctly install the shelves.  |



# Specifications



Note: Technical data and performance information are provided for reference only.

| Description of product                  | Thermoelectric Wine Cooler  | Thermoelectric Wine Cooler  | Thermoelectric Wine Cooler  |
|---|---|---|---|
| Model                                   | <b>TWR187ESS</b>  | <b>TWR247ESS</b>  | <b>TWR327ESS</b>  |
| Voltage/Frequency                       | AC 115 V / 60Hz   | AC 115 V / 60Hz   | AC115 V / 60Hz  |
| Amperage                                | 1.4 Amps  | 1.4 Amps  | 1.9 Amps  |
| Input Power                             | 100 Watts   | 100 Watts   | 140 Watts   |
| Color                                   | Black Cabinet;<br>Stainless Steel Door  | Black Cabinet; Stainless<br>Steel Door  | Black Cabinet; Stainless<br>Steel Door  |
| Storage Capacity                        | 18 Bottles*   | 24 Bottles*   | 32 Bottles*   |
| Maximum Operating Temperature           | 78° F   | 78° F   | 78° F   |
| Dimensions<br>(Height x Width x Depth ) | With door handle<br>25 3/8" X 14" X 22 1/4"<br>Without door handle<br>25 3/8" X 14" X 20 1/2" | With door handle<br>33 1/2" X 14" X 22 1/4"<br>Without door handle<br>33 1/2" X 14" X 20 1/8" | With door handle<br>33 1/2" X 15 3/4" X<br>22 1/2"<br>Without door handle<br>33 1/2" X 15 3/4" X<br>20 3/8" |
| Weight                                  | 35.3 lbs.   | 48.0 lbs.   | 56.9 lbs.   |



Note: Specifications are subject to change. Check the rating label on the wine cooler for the most accurate information.



\*Note on Wine Storage Capacity: The wine cooler can store this number of standard 750 ml. wine bottles. Capacity may vary with other sized bottles.

# EdgeStar Limited Warranty

## One (1) Year Parts & Ninety (90) Days Labor

This product is warranted by EdgeStar to be free from defective workmanship and materials, subject to any conditions set forth as follows:

### WHAT IS COVERED:

**LABOR:** For a period of NINETY (90) DAYS from the date of original purchase, labor will be performed free of charge at an authorized EdgeStar repair facility. At its option, EdgeStar will repair the product with new or remanufactured parts, or exchange the defective product with a new, refurbished, or remanufactured product. If a product is replaced, it will carry the remaining warranty of the original product. After the ninety (90) day period, EdgeStar will no longer be responsible for labor charges incurred. All defective products and parts covered by this warranty will be repaired or replaced on a mail-in basis to an EdgeStar authorized repair facility.

**PARTS:** For a period of ONE (1) YEAR from the date of original purchase, EdgeStar will supply new, rebuilt, or refurbished parts free of charge. EdgeStar may request a defective part be returned in exchange for the replacement part. All replacement parts or products will be new, remanufactured, or refurbished. All products and parts replaced by EdgeStar under warranty service become the property of EdgeStar.

This warranty applies to the original purchaser only, and only covers defects in workmanship experienced during operation of the product under normal service, maintenance, and usage conditions. This warranty applies to the purchase and use of this product in residential settings within the contiguous United States of America.

### WHAT IS NOT COVERED:

The following limitations apply to the coverage of this warranty. This warranty does not cover:

- Labor charges for installation, setup or training to use the product.
- Shipping damage, and any damage caused by improper packaging for shipment to an authorized service center, and any damaged caused by improper voltage or any other misuse, including abnormal service, handling, or usage.
- Cosmetic damage such as scratches and dents.
- Normal wear and tear on parts or replacement of parts designed to be replaced, e.g. filters, cartridges, batteries.
- Service trips to deliver, pick-up, or repair, install the product, or to instruct in proper usage of the product.
- Damages or operating problems resulting from misuse, abuse, operation outside environmental specifications, uses contrary to instructions provided in the owner's manual, accidents, acts of God, vermin, fire, flood, improper installation, unauthorized service, maintenance negligence, unauthorized installation or modification, or rental or commercial use.
- Labor, service transportation, and shipping charges incurred 91 days or more after the date of original purchase.
- The use of EdgeStar products in commercial or rental settings.
- Optional accessories, attachments, and appearance items.
- Products that have been modified to perform outside of specifications without the prior written permission of EdgeStar.
- Products lost in shipment, or theft.
- Products sold AS IS or from an unauthorized reseller.
- Products that have had their serial numbers removed or defaced. Products with serial numbers that have been invalidated.
- Damage to personal property from use of product.
- Replacement of repair of household fuses, circuit breakers, wiring, or plumbing.

### OBTAINING WARRANTY SERVICE:

If you believe your product is defective, contact EdgeStar Customer Support for troubleshooting assistance and warranty service at [www.edgestar.com](http://www.edgestar.com) or 1-866-319-5473. Before contacting EdgeStar, have your serial number and proof of purchase available. Once an EdgeStar authorized representative has confirmed that your product is defective and eligible for warranty service, the product must be returned to an EdgeStar repair facility. The purchaser is solely responsible for prepaying all shipping related costs to and from the repair facility. EdgeStar is not responsible for damage resulting from shipper mishandling or improper packaging. Do not return a defective product to the place of purchase. Products received without a return authorization number will be refused.

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