

4. START-UP

- 1. Before starting, check that there are no water leaks and that the electrical components are dry.
- 2. DO NOT connect power if the humidifier is damaged or even partially wet!

When installation is completed, flush the supply pipe for 10 minutes by piping water directly into the drain without sending it into the humidifier. This will eliminate any scale or residue that may cause foam when boiling.

4.1 Start-Up Checklist

Before starting the humidifier, the following should be checked:

- Water is connected, the line has been flushed, and external valves are open.
- Min 1-1/2" ID drain is installed, but not connected to 90° elbow (supplied), run to an open drain, and has a trap under the unit.
- Electricity is connected in accordance with instructions, local codes and data labels in the unit.
- The 25 or 30A power fuses are installed and intact.
- All AWG10 control wiring is done and tested.
- The airflow switch is wired to open on air flow loss.
- The Hi-limit humidistat is wired to open on humidity rise above set point.
- · Remove two screws securing control board. Unit wires should be checked to make sure they and all connectors are tight.
- The steam hose(s) are run correctly with no sags or kinks and sloped properly according to the manual.
- Condensate hose(s) are run correctly with no sags or kinks and sloped properly according to the manual.

4.2 The Elite Steam Humidifier Controller

The Elite Steam Humidifier Controller features a comprehensive information display that shows the operation of the system at a glance:

1.	Display is % of nominal capacity
2.	Maintenance
3.	Display is amperage (default)
4.	Steam is being produced
5.	Cylinder filling
6.	Foaming
7.	Water presence inside the cylinder
8.	Cylinder draining
9.	LED's indicate: power (yellow), operation (green) and alarms (red)
10.	Drain button for manual draining of cylinder and confirming parameter values
11.	ON/OFF button
12.	Reset button to reset alarms and access parameters
13.	Level of output: 33%, 66%, 100%
14.	Fan relay is activated (when fan icon on the control module is stationary, not flashing)

The Elite Steam Humidifier is now ready to operate.

4.3 Starting the Elite Steam Humidifier

- Insure that the external power is turned on.
- Push the top part of the ON/OFF button so that the "I" part is in (See #11 at right). The yellow power LED will be lit. The Elite Steam Humidifier is now ready to operate.
- When there is a call for humidity, the Elite Steam Humidifier will close its power relays and send power to the electrodes in the plastic steam generator. The green Operation LED will light, indicating that operation has begun.

4.4 Starting With A New Steam System or Replacement Steam Cylinder

When starting with a new cylinder, you should activate the cylinder cleaning function as follows:

- 1. Switch the Elite Steam Humidifier off.
- 2. Press and hold both buttons, "reset" and "drain", and switch the Elite Steam Humidifier back on. When the wrench blinks then release the two buttons.
- 3. Press and hold "reset" until the display shows 04.
 - **WARNING**: DO NOT confirm any value higher than 04. If 05 or higher is displayed, press "reset" until the display goes back to the normal operating mode and restart from step 1.
- 4. Press "drain" (minimum 1 second): the cleaning starts and the display shows PC.





During the cleaning, the electrodes are powered and water in the cylinder rises until it touches the high-level sensor or the phase current equals 20A, whichever occurs first. After either of the events is detected, the boiler is fully discharged with the electrodes un-powered (the drain pump and the drain tempering valve are activated for 3 minutes). General Filters, Inc. recommends performing two cleanings when starting a new boiler. After the cleaning ends, the humidifier begins its regular function. When starting the unit with a new or empty cylinder, it may take a significant amount of time (hours) for the unit to build up enough mineral concentration to reach rated capacity. This time can be shortened by the addition of a teaspoon of salt or ¼ of an antacid tablet through the steam outlet on top of the cylinder.

5. Operating the Elite Steam Humidifier

5.1 **Displaying Information**

By pressing the "**reset**" button for 2 seconds, the display will loop from amperage to production in % of the maximum production to the hour counter and back to amperage:

Figure 5.a



- 1. Amperage: it is the value of the current that flows through the water, causing it to boil (default display).
- 2. Production %: it is the current production expressed as a percentage of the humidifier's capacity.
- 3. Hour counter: expressed in tens; for instance, when the display shows 13 the real hour value will be between 130 and 139 hours.

5.2. Select Signal Type

The Elite Steam Humidifier is pre-set for the included GFX3 humidistat (signal type 0). If the included humidistat is used, this section may be omitted. If another humidistat is used, review this section to see if changes are needed.

- 1. Switch Elite Steam Humidifier off.
- 2. Press and hold both buttons "reset" and "drain" and switch the Elite Steam Humidifier back on. When the wrench blinks, release the two buttons.
- 3. Press "Reset" until the display shows 02. WARNING: DO NOT confirm any value higher than 04. If 05 or higher is displayed, press "Reset" until the display goes back to the normal operating mode and restart from step 1.
- 4. Press "drain" (minimum 1 second) to confirm: the display shows "P1" then the current signal type and "set".
- 5. Press "Reset" to change signal type between 0 and 1:
 - 0 = On-Off humidistat such as the GeneralAire "M" or "GFX" series humidistat.
 - 1 = external 0...10 Vdc modulating signal such as the GeneralAire® ADCD series humidistat.
- 6. Press "drain" (minimum 1 second) when done to confirm the new value of P1 and exit to the normal operating mode.
- 7. Switch Elite Steam Humidifier off: you can now proceed with connecting the control wiring.

5.3. Changing the Maximum Production

The Maximum Production feature can be adjusted between 20% to 100% of the nominal production in steps of 5% in order to suit the environmental characteristics. DS25 Maximum production is factory set at 70%.

- 1. Switch Elite Steam Humidifier off.
- 2. Press both and hold both buttons "Reset" and "Drain" and switch Elite Steam Humidifier back on. When the wrench 🔍 blinks; release the two buttons.
- 3. Press "reset" until the display shows 01. WARNING: DO NOT confirm any value higher than 04. If 05 or higher is displayed, press "reset" until the display goes back to the normal operating mode and restart from step 1.
- 4. Press "drain" (minimum 1 second) the display shows "P0" then the current Maximum Production Percent and "set".
- 5. Press "reset" to change the Maximum Production in steps of 5% between 20% and 100%.
- 6. Press and hold "drain" (minimum 1 second) when done to confirm the new Maximum Production and exit to the normal operating mode.

5.4 Activating Manual Drain

Press and hold the "drain" button on the front of the unit until the cylinder is drained. Note: Water will continue to flow from the tempering valve after the cylinder is empty.



5.5 Resetting the Hour Counter With Each New Replacement Cylinder

The hour counter should be reset every time the cylinder is changed in order to reset and restart the internal maintenance timer:

- 1. Switch the Elite Steam Humidifier off.
- Press and hold both buttons "Reset" and "Drain" and switch the Elite Steam Humidifier back on. When the wrench release buttons.
- 3. Press and hold "reset" until the display shows 03. (WARNING: DO NOT confirm any value higher than 04. If 05 or higher is displayed, press "reset" until the display goes back to the normal operating mode and restart from step 1.
- 4. Press "drain" (minimum 1 second) to confirm: the hour counter will be reset at once and the Elite Steam Humidifier will go back to the normal operating mode.

5.6 Using the GFX3 Humidistat

Press () to select OFF, AUTO (if outdoor sensor is connected) or MANUAL mode.

OFF mode:

The humidifier is turned off.

MANUAL mode:

The GFX3 will work to maintain the single humidity selected. You can set your desired humidity level by pressing \blacktriangle or \blacktriangledown . The humidifier will turn ON or OFF according to your manual setting. (The humidifier will operate when the measured relative humidity falls more than 2% below the set point.) Humidity will have to be lowered when weather is colder or if condensation is suspected.

Table 5.a				
Suggested	Outdoor			
Setting	Temperatures			
15%	-20°F / -29°C			
20%	-10°F / -23°C			
25%	0°F / -18°C			
30%	+10°F / -12°C			
35%	+20°F / -7°C			
40%	+30°F / -1°C			

AUTO mode:

The GFX3 will automatically raise the humidity as the outdoor temperature increases. This provides the highest possible humidity. The GFX3 will automatically lower the humidity as temperatures drop. This minimizes the risk of condensation on cold surfaces like windows. You can adjust the Auto Humidity Index Set Point from 0 (low) to 10 (high) by pressing \blacktriangle or \blacktriangledown . The Humidity Index is based on the outdoor temperature and indoor humidity. The humidifier will switch ON/OFF according to the calculated auto humidity index set point. Lower Index settings are for older homes with less insulation and vapor barriers. Higher Index settings are for newer homes with complete vapor barriers, triple pane windows and high R value insulation. If condensation occurs reduce Index setting by 2 points until condensation stops.

NOTE If the outdoor temperature sensor fails, 🔅 flashes and the unit will default to MANUAL mode.

To toggle between indoor / outdoor temperature and indoor humidity: Press **A** .

To change the temperature unit: Press °C / °F.

To set the temperature / humidity offset in MANUAL or AUTO mode:

- 1. Simultaneously press \blacktriangle and \blacktriangledown when viewing the temperature or humidity reading.
- 2. Use \blacktriangle or \triangledown to change the setting (-3 to 3).
- 3. Press \blacktriangle and \triangledown simultaneously or wait 5 seconds to confirm, then move onto the next setting.

WARNING: DO NOT allow excess humidification.

Excess humidity can cause condensation and enable mold and mildew growth.

GFX3 HUMIDISTAT





5.7 Alarms

In the event of an alarm, the red alarm LED will flash, the alarm relay will close, and the alarm code will flash in the display. Multiple alarms will flash in sequence, alternating with the main display. Pressing the "**reset/sel**" button for 2 seconds will reset the alarms, although still active alarms will continue to display.

Dis play	Description	Action	Red Led	Alarm Relay	Notes
	Remote on-off open	Unit disabled	Off	Off	
EE	Internal memory error	Unit disabled	On	On	
E0	Control board configuration not valid	Unit disabled	On	On	Turn off, check control board, reprogram
E1	High current alarm	Unit disabled	On	On	Turn off, check connections, check cylinder (no limescale bridges between electrodes, no electrodes short-circuited)
E2	Low production, low supply water conductivity or excessive foam/limescale in the cylinder	Unit disabled Press " reset/sel " key for 1 second to reset	On	On	Check supply water conductivity (too low?), replace the cylinder.
E3	Cylinder almost exhausted	Press "reset/sel" key for 1 second to reset	Off	Off	Change cylinder (not urgent)
E4	Fill alarm, unable or slow fill (current does not increase within timeout)	Press " reset/sel " key for 1 second to reset, otherwise the warning will be reset automatically every 10 minutes until the supply water is available again	On	On	Check water supply and fill valve; check drain pump for leakage
E5	Drain alarm, unable to drain (current does not decrease within timeout)	Press " reset/sel " key for 1 second to reset	On	On	Check drain pump and drain connection
E6	Cylinder exhausted (critical performance detected)	The warning is automatically reset if the Elite Steam Humidifier can produce the demand, otherwise turn off and then on	Off	Off	Change cylinder (urgent)
E7	Foam detected	Press " reset/sel " key for 1 second to reset	Off	Off	If foam continues, perform additional cleaning cycles (read chap. "Starting With A New Steam System or Replacement Steam Cylinder")
E8	Cylinder lifetime expired	Unit disabled: reset the hour counter (read chap. "Resetting the Hour Counter")	On	On	Change the cylinder if necessary
E9	High controller temperature (above 176°F / 80°C)	The warning is automatically reset if the temperature decreases below 176 °F / 80 °C	Off	Off	Check the ambient temperature, replace the controller



6. TROUBLE SHOOTING

Table 6.a		
Problem	Causes	Solutions
The humidifier does not turn on	 No electrical power ON/OFF switch of the humidifier in position 0 (open) Control connectors improperly connected Blown fuses Transformer failure 	 Check the safety devices upstream from the humidifier and the presence of power Close the switch on the panel: position I Check that connectors are properly inserted in terminal block Check the condition of fuses Check that the proper voltage is connected and turned on
The humidifier does not start operation	 Remote ON/OFF contact open The humidistat has not been connected correctly Humidistat failure Control signal not compatible with the type set Value measured by the sensor/s higher than the corresponding set point Fan relay not activated, or furnace blower not activated or connected to C/NO on steam humidifier 	 Close ON/OFF contacts Check the external connection Replace the humidistat Check furnace fan / blower operation
The humidifier fills with water without producing steam	 High steam back pressure Fill valve strainer clogged Mineral in the fill cup Drain pump valve leaking 	 Check that the steam hose is not kinked or sagging, trapping condensate Clean the fill valve strainer Clean the fill cup Check for voltage at the drain pump valve and/or drain pump replacement
Excess humidity or moisture in the duct	 The distributor is not installed correctly (too near the top of the duct or the condensate return is blocked) Air flow rate is too low Humidifier active when the fan in the duct is off 	 Check that the steam distributor is installed correctly Increase air flow in duct or decrease PO maximum steam production setting Check the connection of the device (flow switch or differential pressure switch) controlling the humidifier to the ventilation in the duct
Water leaks on to the floor below	 The humidifier drain is blocked The supply water or overflow circuit has leaks The condensate drain pipe does not bring the water back to the drain pan The steam hose is not properly fastened to the cylinder The bushing and / or O-ring at the base of the cylinder are missing or not properly seated 	 Clean the drain assembly and pan Check the entire water circuit Check the correct position of the condensate drain hose in the drain pan Check the fastening of the hose clamps on the steam outlet Lift out the cylinder and check to see the bushing and / or O-ring are properly seated (See illustration page 21)
Water in the cylinder turns black	 Minerals in the cylinder have over-concentrated and are deteriorating the electrodes 	 Check for sags & kinks that could trap condensate in the steam hoses that could cause a back pressure on the cylinder Check the duct static pressure Check the fill valve and inlet strainer Check the drain pump operation Correct installation problems and replace cylinder
Heavy arcing occurs within hours of start-up	1. The feed water contains large amounts of iron, copper or other conductive contaminants	 Contact the factory for an optional drain timer to force additional drains to control the minerals Discontinue use if you are using a water softener. Check the electrodes in the cylinder to be sure they were not damaged in shipping
Humidifier continuously fills and drains without producing steam	 Mineral has bridged between the electrodes. There is back pressure from the steam hoses or duct The flow regulator in the fill valve is broken or out of place Water conductivity is very high Water is foaming excessively 	 Use instruction in Section 4.4 to power clean or replace the cylinder Check the steam hoses for kinks or gullies that might be trapping condensate Replace the fill valve Consider using a mix of demineralized water with raw water Check cylinder - replace if exhausted. If feed water contains silica or nitrates, install a 1-micron water filter



7. MAINTENANCE

7.0 Periodic Checks

- After one hour of operation: Check that there are no significant water leaks.
- Every fifteen days: Check operation for water leaks and the general condition of the cylinder. Check that during operation there is no arcing between the electrodes.
- Every three months: Check operation for water leaks and, if necessary, replace the cylinder. Check that there are no blackened parts of the cylinder. If there are blackened parts of the cylinder, check the condition of the electrodes and, if necessary, replace the cylinder.
- Annually: Replace the cylinder.

CAUTION: ALWAYS disconnect the main power <u>before</u> doing maintenance!

CAUTION: ALWAYS disconnect the main power before touching the cylinder in the event of leaks, as current may flow through the water.

7.1 Cylinder Maintenance

The life of the cylinder depends on a number of factors, including the amount and type of mineral in the water, the correct use and sizing of the humidifier, and the output, as well as careful and regular maintenance. Another factor affecting cylinder life is maximum production, the higher the production rate the shorter the cylinder life. For this reason, the DS25 & DS25LC are pre-set from the factory at 70%. Further reductions in maximum production will extend cylinder life. (See Figure 7.a)



IMPORTANT WARNINGS

The humidifier and its cylinder contain live electrical components and hot surfaces; therefore, all service and/or maintenance operations must be performed by expert and qualified personnel, who are aware of the necessary precautions. Before performing any operations on the cylinder, check that the humidifier is disconnected from the power supply. Remove the cylinder from the humidifier only after having drained it completely using the manual "drain" button or procedure. Check that the model and the power supply voltage of the new cylinder correspond to the data on the rating label.

7.1.1 Replacing the Cylinder

IMPORTANT WARNING: the cylinder may be hot. Allow it to cool before touching it or use protective gloves. DO NOT attempt to clean the cylinder. Damage may result that will affect operation and void the warranty.

To Replace the Cylinder:

- 1. Completely drain the cylinder by pressing and holding the "drain" button until the cylinder is empty.
- 2. Turn the humidifier off and disconnect the main power.
- 3. Remove the cover:
 - a. Remove the steam hose from the cylinder.
 - b. Flip up the cylinder holding bracket and lift the cylinder out of the unit.
 - c. Disconnect the steam hose adapter (See Figure 7.b.) from the cylinder and lift the cylinder out of the unit.
 - Bushing and O-ring may fall out with cylinder removal. If so, re-seat a NEW O-ring and existing bushing back in the base.
- 4. Disconnect the distributor from the cylinder and lift the cylinder out of the unit.
- 5. Set bushing to side. **DO NOT discard bushing**. **DO** discard red O-Ring and replace with new.
- 6. Disconnect the electrical connections from the top of the cylinder.
- 7. Ensure NEW O-ring and bushing are properly re-seated before inserting new cylinder. (See Figure 7.c.)
- Install the new cylinder in the humidifier by performing the previous operations in reverse.

CAUTION: DO NOT tighten the 7/8" hose clamp so tight that it crushes the cylinder outlet. **WARNING:** Electrical connections to the cylinder must be tight or possible fire hazard may result.

Threaded nuts on power wires must be connected with 44 in-lbs \pm 10% (5 Nm \pm 10%).

7.1.2 Maintenance of The Other Plumbing Components

IMPORTANT WARNINGS:

External power must always be disconnected when performing any maintenance on the humidifier.

- When cleaning the plastic components do not use detergents or solvents.
- Scale can be removed using a solution by using vinegar or a weak solution of acetic acid and a soft brush, then rinse the plumbing components (drain pump, fill/tempering valve, water line fill connector) thoroughly with fresh water.

Cleaning the Fill Valve:

- Disconnect the cables and the hoses, remove the valve and check the condition of the inlet filter; clean if necessary using a cleaning solution and a soft brush.
- Cleaning the Drain Pump:
- Remove the valve body, clean if necessary using the same cleaning solution as for the steam cylinder and a soft brush.
- Cleaning the Drain Pan:
- Clean the pan of any mineral deposits and check that the water flows freely from the pan to the drain at the drain pump.

Cleaning the Supply, Fill, Overflow Pipes:

• Check that these are clear and clean or replace if necessary. (I) IMPORTANT WARNING: after having replaced or checked the plumbing, check that components have been reconnected correctly with the proper seals. Re-start the humidifier and perform a number of cleaning cycles (from 2 to 4, read chap. "Starting With A New Steam System or Replacement Steam Cylinder"). Check for water leaks.



Figure 7.b.





AKA: Gasket

Red O-Ring

Steam Hose

Adaptor

, White Bushing KEEP AND RE-SEAT

Figure 7.c.



7.2 Replacement Parts

NS = Not Shown on Diagram



Expanded View of Bushing & O-Ring Placement



ltem	USA GFI Part No.	CANADA CGF Part No.	Description	
1			Steam Generator Cylinders	
1	7523	GF-15-14	15-14 CYLINDER STD. CONDUCTIVITY 110/1 5.5 LBS/HR - DS15P, DS15	
1	7524	GF-35-14	35-14 CYLINDER STD. CONDUCTIVITY 230/1 12 LBS/HR - DS25, DS25LC	
1	7543	GF-35-15	35-15 CYLINDER LOW CONDUCTIVITY 230/1 12 LBS/HR - DS25, DS25LC	
			Other Replacement Parts	
2	7800	GF-25-1	25-1 CONTROL MODULE 5.4 kg/h 230V WITH DRAIN PUMP	
	7801	GF-15-5	15-5 CONTROL MODULE 2.5 kg/h 110V WITHN DRAIN PUMP	
3	7551	GF-35-18	35-18 ON/OFF SWITCH FOR CH SERIES	
4	7815	GF-25-12	25-12 STEAM CYLINDER HOSE ADAPTER	
7	7802	GF-15-6	15-6 FILL SOLENOID + DRAIN TEMPERING VALVES 110 V FOR DRAIN PUMP	
	7803	GF-25-3	25-3 FILL SOLENOID + DRAIN TEMPERING VALVES 230 V FOR DRAIN PUMP	
	7804	GF-15-7	15-7 KIT FOR DRAIN PUMP 110V	
8	7805	GF-25-7	25-7 KIT FOR DRAIN PUMP 230V	
9	7542	GF-35-21	35-21 90 DEGREE DRAIN ADAPTER FOR CH SERIES	
10	7806	GF-25-2	25-2 FILL TANK + PLUG FOR DRAIN PUMP	
11	7808	GF-35-25	25-5 DUCT TUBING KIT FOR DRAIN PUMP	
12	7553	GF-35-25	35-25 COVER HOLDING SCREWS FOR CH SERIES	
14	7809	GF-25-6	25-6 BOTTOM TANK FOR DRAIN PUMP	
16	7685	7685	BUSHING KIT FOR DS15 & DS25 ELITE STEAM HUMIDIFIERS (BUSHING & O-RING) (SEE EXPLODED VIEW TOP LEFT)	
NS	7810	GF-25-8	25-8 DRAIN TANK + PLUG FOR DRAIN PUMP	
NS	7811	GF-25-50	25-50 WIRING KIT FOR UNIT WITH DRAIN PUMP	
NS	7552	GF-35-16	35-16 INTERNAL FILTER AND GASKET KIT FOR CYLINDER	

NS = Not Showing