



Service Bulletin

SR-055

DATE: July 8, 2013

TO: All Service and Parts Managers

SUBJECT: Potential Incorrect Fan Wiring on ASUF and ASPT Air Handlers

We have recently discovered that a small group of ASUF and ASPT air handlers with serial numbers from 1303129141 to 1306724076 were found to have been miss-wired in the factory. If this occurs the electric heat can remain energized with no call from the thermostat. The heater limits will prevent the electric heaters from remaining on.

The following models listed below should be quarantined and inspected to determine if the wiring to the relay is correct. Please follow the instructions below to inspect and if necessary correct the wiring issue. As it will be necessary to keep track of the units inspected/reworked Goodman will be sending a follow up letter with a list of serial numbers shipped to each distributor/branch with instructions on how to record these inspections/reworks.

ASUF29B14	ASPT24B14
ASUF39C14	ASPT30C14
ASUF49C14	ASPT36C14
ASUF59D14	ASPT42D14
	ASPF48D14
	ASPT60D14

1. Remove the upper access panel and visually check to see if the relay B1370752 relay or 0130M00129 relay is used; see the pictures on the right.
2. If relay B1370752 relay is used, then wiring is correct. Repackage unit. If the 0130M00129 is used continue to step 3.
3. Using the following pictures for reference the Red wire should be on the second terminal from the right and the purple wire should be on the third terminal from the right as seen in the picture on the right.



B1370752

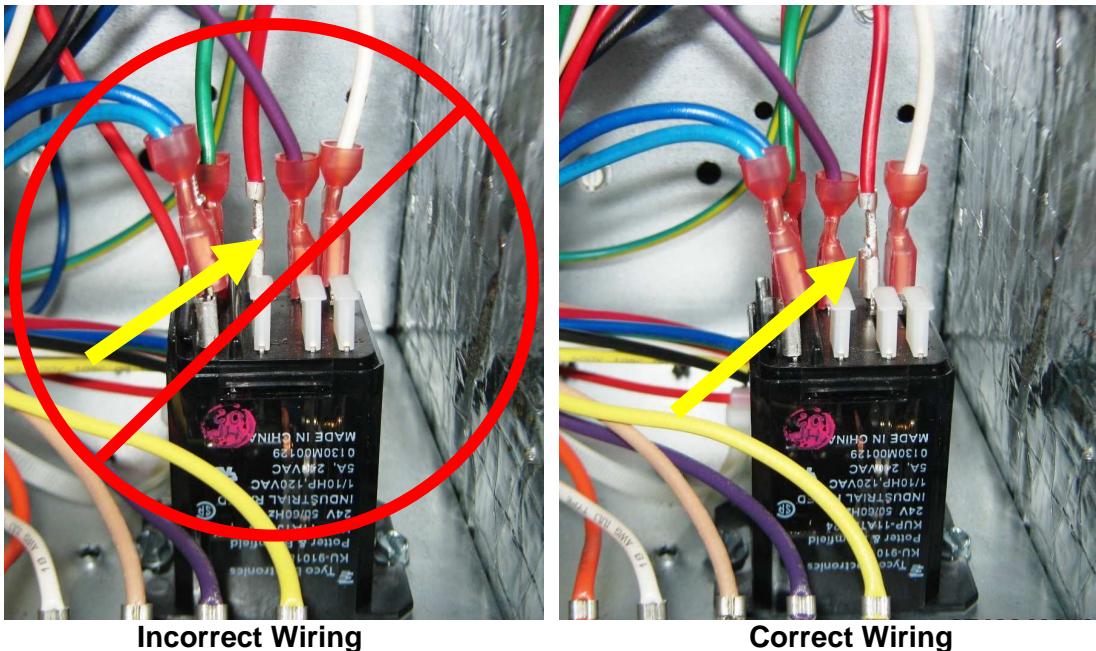


0130M00129

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4. If found incorrect remove the purple and red wire and swap them. Red wire should be on terminal 4 (second from the right) and purple should be on terminal 7 (third from the right).
5. Repackage Unit

All units shipped from Goodman after July 3, 2013 have been inspected and can be identified by the green sticker on the traveler label.

For products in customers inventory Goodman will pay \$20 to inspect and correct the wiring as necessary. Please notify your dealers to inspect and correct as described above if necessary any units in their possession at the time of installation.

If the unit is already installed and you have to go back and inspect & repair Goodman will pay \$80 to complete the repair described above. For all units installed after July 14, 2013, it is expected these units should be inspected and repaired as required prior to installation so labor will not be paid for installed units with an install date of July 15, 2013 or later.

Labor as described above will be paid upon return of the completed spreadsheet as described above and after submission of the warranty claim as described below. It is not necessary to file Service Bench claims for units inspected/reworked in distributor inventory, just return the spreadsheet provided with the completed information.

Claims for installed units **must** be filed on Service Bench as Service Bulletin, Authorization Code number 8711. The homeowner information including phone number must be included for all claims being submitted for installed units. **The claim for labor should be filed submitting the “Dealers Service Bench ID #”.** Please consult the Warranty Department if you need assistance with this process. The claim will be paid upon review by the Warranty Department. **Warranty Claims will be approved for equipment that is still covered under the terms of Standard Warranty.**

Claims must be filed by December 31, 2013.

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