

MAINTENANCE

This maintenance schedule is only a guideline, determined by average conditions. Actual conditions will dictate the frequency of cleaning and/or replacement of lamps. Do not touch the glass portion of the lamp with bare hands because oils from the hands can cause “hot spots” which reduce lamp life. Handle either by the socket end or use a soft cloth. If you accidentally touch a lamp, clean it using a soft cloth dampened with rubbing alcohol.

CLEANING THE LAMP - Recommended interval: 12 months

1. Disconnect power to the ballast. Unplug mid cord connector before removing lamp.
2. If duct mounted, remove lamp holder then holding the lamp socket pull away from lamp mount. (If mounted using the magnetic Z bracket, there is no need to remove the lamp from the bracket.)
3. Using a soft cloth moistened with rubbing alcohol, wipe down the lamp. If there is a large build-up of dust particles, you may wish to use a can of air first. Always handle lamp by the end socket.
4. If duct mounted, carefully slide lamp into duct through lamp mount reinstalling lamp holder.
5. Reconnect mid cord connector and restore power to the unit.

REPLACING THE LAMP - Recommended interval: 24 months

Replacement lamps are available through your HVAC contractor.

You must disconnect power to the ballast to reset its auto protect circuit.

Follow above procedure except #4 where you replace the lamp instead of cleaning it. (*Note: standard off-the-shelf lamps are not compatible with this unit. Use of improper lamps will void warranty.*)

TROUBLESHOOTING

- Power LED should light when power is supplied to the unit. The lamp LED indicates lamp function.

If the lamp LED does not light:

1. You must disconnect power to the ballast to reset its auto protect circuit.
2. Be sure lamp connector is fastened securely.
3. Check to be sure there is power to the unit.
3. If the LED still does not light, replace lamp.
4. If still not operating, replace ballast.

Note: Standard off-the-shelf lamps are not compatible with this unit. Use of improper lamps will void warranty.

WARRANTY

All electronic components carry a three year warranty to the original homeowner. The manufacturer reserves the right to send replacement parts or to replace the unit at its discretion. This warranty does not cover any labor or damage resulting from improper installation or abuse. Use of any lamp other than a genuine PremierOne lamp designed for this device will void the warranty.

The original lamps are warranted for a period of two years. This warranty does not cover lamps broken during shipping, installation or as a result of improper handling.

All returns are routed through your contractor/wholesaler and must be approved and accompanied by an RGA#.

The limited warranties described above are in lieu of any other warranty, whether expressed or implied, written or oral (including any warranty of merchantability or fitness for a particular purpose.) This warranty gives you specific legal rights and you may also have other rights which vary from state to state.