

Symmons Faucets Warranty Information

LIMITED LIFETIME WARRANTY

All warranty claims MUST be pre-approved by Symmons.

All parts and finishes of the Symmons products are warranted to the original consumer purchaser to be free from manufacturing defects in material and workmanship for 5 years Non-Residential or Commercial Applications. Symmons warrants to the original consumer purchaser/end-user that any Symmons product will be free of defects in material and workmanship during normal domestic use for the life of your home.

Symmons recommends using a professional plumber for all installation and repair. During the warranty period, Symmons at its sole option, will provide replacement part(s) or product (or, if no longer available, a comparable product) to replace those which have proven defective in materials or workmanship under normal installation, use and service, FREE OF CHARGE for the time period of 5 years from the date of purchase. (BATTERIES NOT INCLUDED)

This warranty is extensive in that it covers replacement of all defective parts and even finish, but these are the only two things that are covered. Damage due to installation error, product abuse, product misuse, or use of cleaners containing abrasives, alcohols, or other organic solvents, whether performed by a contractor, Service Company or yourself are excluded from this warranty. Symmons will not be responsible for labor charges and/or damage incurred in installation or repair or replacement, nor for any indirect, incidental or consequential damages, losses, injury or costs of any nature relating to the bathing products. Except provided by law, this warranty is in lieu of and excluded all other warranties, conditions and guarantees, whether expressed or otherwise, including without restriction those of merchantability or of fitness for use.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation of exclusion may not apply to you. This warranty gives you specific legal rights, and you also may have other rights which vary from state to state. This warranty is not transferable. This warranty does not cover damage or defects relating to misuse, abuse, negligence, normal wear and tear, accident, acts of God, repairs or alterations not authorized in writing by Symmons, or improper installation, storage or handling.

The above-mentioned warranty information includes each product that falls under the following:
Symmons Bathing Products Warranty- Non-Residential or Commercial Applications; Symmons

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Non-Electronic Lifetime Faucet and Finish Limited Warranty Non-Residential or Commercial Applications; Symmons Electronic Faucet Limited Warranty - Non-Residential, Commercial and Residential Applications; Symmons Bathing Products Warranty- Residential Application Symmons Non-Electronic Lifetime Faucet and Finish Limited Warranty Residential Application

If you have any questions regarding technical support, installation or concerns regarding our warranty plan, or to obtain warranty service, please contact Symmons Customer Service between the hours of 7:30 AM and 6:00 PM Eastern Standard Time at 800-796-6667 or via email at: gethelp@symmons.com. You can also click [this link](#) to register your product.