

**IMPORTANT: READ THE FOLLOWING INSTRUCTIONS CAREFULLY
INSTRUCTIONS FOR PROPER USE:**

PROPER USE: If the GREEN Protected Indicator Light burns out, that indicates that the surge protector has served its purpose and that it must immediately be replaced. If the Consumer continues to use the surge protector AFTER the indicator light burns out, then that constitutes misuse by the Consumer and this Limited Warranty is void.

- 1) If the circuit breaker "trips" due to a power overload, do the following:
 - a) Unplug the multi-outlet strip from the power source.
 - b) Turn the power switch of each piece of connected equipment to the "off" position.
 - c) Unplug and remove all equipment, appliances and apparatus connected to this product.
 - d) Wait a few minutes and then reset the circuit breaker by pushing in the button or by re-setting the switch on the multi-outlet strip "off" and then "on".
 - e) Plug the multi-outlet strip back into the power source.
 - f) Plug each piece of equipment back into the multiple outlet strip taking care not to exceed maximum wattage and amperage load.
- 2) Before each use, make sure that the power cord is uncoiled and knot-free when in use to avoid potential overheating of the cord and unit.
- 3) Always use the finger grip on the plug to remove from wall receptacle. Never pull the plug out by pulling on the cord.
- 4) If this unit is a Surge Protector, regularly examine the Indicator Light. If the Surge Indicator Light is no longer illuminated, the surge circuit is no longer functioning and the surge protector must be replaced.

WARNINGS

Failure to comply with the following may result in damage or injury.

All warranties contained herein are null and void if surge protector is used in violation of any of the following conditions:

1. **FOR INDOOR USE ONLY.**
2. **Do not use in receptacles that are not properly grounded.**
3. **Do not "daisy-chain" surge protectors in serial fashion.**
4. **Do not plug surge protector into an extension cord.**
5. **Do not plug extension cords into surge protector.**
6. **Do not use surge protector in conjunction with a UPS (uninterruptible power supply).**
7. **Do not use surge protector with three-to-two-prong adapters.**
8. **Do not plug heaters or heat producing devices such as coffee makers, toasters, clothes irons, etc. into the surge protector.**
9. **Do not use with generators.**
10. **Do not use with sump pumps.**
11. **Do not use with water-related device(s).**
12. **Do not use with life support device(s).**
13. **Do not use with medical device(s).**
14. **Do not use with cars or motorcycles.**
15. **Do not use with golf-cart battery charger.**
16. **Do not exceed ratings of 125 volt AC, 15 Amps, 1875 Watts**
17. **Do not use in damp or wet areas.**
18. **Do not use outdoors at any time.**
19. **Do not use with aquariums.**
20. **Not recommended for use with GFCI outlets as the electronics in the surge protector may trip the Ground Fault Protector.**
21. **Do not attempt to repair or perform internal examination – there are no user serviceable parts inside the unit.**

LIMITED LIFETIME WARRANTY

This Limited Lifetime Warranty (the "Limited Warranty"), subject to all of the provisions and conditions set forth below, gives you specific legal rights, and you may also have other rights that vary from state to state. This Limited Warranty applies only to Prime Wire & Cable, Inc. Company, a California corporation ("Prime") surge protectors.

SURGE PROTECTOR LIMITED WARRANTY

Prime warrants to the original purchaser of any Prime Surge Protector for the life of the product, that the Surge Protector shall be free of defects in design, assembly, material, or workmanship. Prime will correct defects in its surge protectors by repair or replacement, at its option, if, within fifteen (15) days of the discovery of the defect in materials and workmanship, the surge protector is returned pre-paid, with proof of purchase by the Consumer to: Attention: Claims Department, Prime Wire & Cable, Inc. Company, 16200 Carmentita Ave., Cerritos, California 90703, and if, after analysis and review by Prime's QC Department, the surge protector is deemed covered under the Limited Warranty, as outlined above.

Prime assumes no liability for any incidental or consequential damages, including loss of or damage to data and/or software, lost sales or profits or damages resulting from delays or failure to perform under this Limited Warranty.

DEFECTS IN MATERIALS OR WORKMANSHIP

It is our experience that a product that fails prematurely due to a manufacturing defect in materials or workmanship, will generally do so very early in the products life cycle, often the first or second time the product is used. When returned for inspection, these products are generally found to still be in like new condition and show very little signs of use. It is uncommon for a product that was manufactured with a defect, to survive under normal use for any extended period of time. Products that are returned for warranty inspection after months or years of continuous reliable service are rarely found to be defective. The most common demand for replacement (other than abuse) is the result of normal wear and tear issues, which are not considered to be a defect in materials or workmanship.

CONNECTED EQUIPMENT LIMITED WARRANTY

Prime's Connected Equipment Warranty covers equipment that is damaged by transient voltage (a "surge or momentary spike") while properly connected through a Prime Surge Protector to a properly wired AC power line with a protective ground.

This is a Limited Warranty subject to the limitations and exclusions set forth herein.

A "surge" is hereafter defined as a transient or momentary (less than 1 millisecond) voltage spike on the AC power, data network, coaxial, or telephone line, which voltage surge (and/or spike) Surge Protectors of the particular type covered by this Limited Warranty are generally designed to protect against in accordance with industry standards.

This warranty is null and void unless all wires leading into the equipment pass through an appropriate Prime Surge Protector as described herein below. The warranty will not cover claims for damage resulting from telephone-line, data network-line, or coaxial-line transients unless the equipment is properly connected to the data ports on the Prime surge protector in accordance with the installation instructions provided with the unit. If you are using an AC Surge Protector that does not have phone, data network, or coaxial protection, the warranty is null and void if a power disturbance damages your equipment through the phone, data network, or coaxial lines. You are only covered if the disturbance entered through the AC lines.

Subject to the conditions and limitations hereafter set forth in this Limited Warranty, Prime warrants to the original consumer that it will, at its sole option and discretion, repair or replace any equipment properly connected through a Prime surge protector to a properly grounded AC power line, data network line, coaxial line, or telephone line, that is damaged by a surge if (a) the surge protector did not function properly and protect the equipment because it had defects in assembly, materials, or workmanship, causing it to operate outside design specifications; (b) the surge protector shows clear signs of damage; and (c) the damage resulted from the surge. This Limited Warranty is limited to losses that are not covered 1) by a warranty from the manufacturer of the connected equipment; 2) by reimbursement from the local power company, service provider (i.e. telephone, Internet or television); or 3) by the consumer's Homeowner's Insurance or Renter's Insurance policy.

Consumer agrees to first seek compensation from his/her insurance company, power company or TV, phone or Internet service provider under any such warranty or policy, and not seek duplicate compensation from Prime. Consumer agrees to provide reimbursement information from either the local power company or service provider or applicable insurance information to Prime, at its request; and after a claims settlement, if appropriate, Prime reserves the right to be subrogated under any existing warranty from the manufacturer of the connected equipment or, claims against the local power company or service provider, or under any existing insurance policies the claimant may have. This Limited Warranty does not cover (a) damages caused by acts of God, including flood, erosion, lightning, or earthquake; (b) damages caused by a sustained high voltage situation, sustained low voltage situation, under voltage, or a low voltage disturbance, including brownouts, sags, or power outages; (c) damages caused by war, vandalism, theft, normal use wear-and-tear, depletion, obsolescence, abnormal care or uses, or abuse; (d) damage due to non-authorized program or system equipment modification or alteration; or (e) damage to equipment that was not directly connected to the surge protector at the time of the Power Disturbance.

This Limited Warranty is limited to surge protectors that indicate on the packaging an accompanying Connected Equipment Limited Warranty. If a person or facility not authorized by Prime does any repair or modification of the surge protector, there shall be no remedies under this Limited Warranty and this Limited Warranty shall be deemed null and void. This Limited Warranty does not cover any Prime surge protector or any properly connected home electronics/equipment which has been improperly installed, overloaded, abused, or altered in any manner or is not used under normal operating conditions or in accordance with any labels or instructions, and does not cover any damage to properly connected electronic equipment resulting from a cause other than a "power disturbance." These products are intended to limit the maximum amplitude of transient voltage surge on power lines to specified values. They are intended to be installed on the load side of the main over-current protection. They have been tested to verify that transient voltage surges are limited to the maximum amplitude in accordance with established industry standards.

This Limited Warranty excludes and there is disclaimed liability for any incidental, direct, indirect, special, or consequential or multiple damages, arising out of the sale or use of any Prime Surge Protector, including, without limitation, labor for removal or reinstallation of the Prime Surge Protector or any connected home electronics/equipment, data loss or alteration, loss of use, lost sales or profits and any such damages for delay or failure to perform this Limited Warranty obligation.

This is the sole warranty of Prime in respect to connected equipment or other damages; there are no other warranties, express or implied, except as required by law. Implied warranties required by law include the implied warranty of condition of quality, merchantability and fitness for a particular purpose, and such implied warranties, if any, are limited in duration to the term of this warranty.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply. This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damage, so the above limitations may not apply to you.

Prime reserves the right to review the damaged Prime Surge Protector, the damaged equipment, and the site where the damage occurred. All costs of shipping the Prime Surge Protector and the damaged equipment to Prime for inspection shall be borne solely by the purchaser. Prime reserves the right to negotiate the cost of repairs. If Prime determines, in its sole discretion, that it is impractical to ship the damaged equipment to Prime, Prime may designate, in its sole discretion, an equipment repair facility to inspect and estimate the cost to repair such equipment. The cost, if any, of shipping the equipment to and from such repair facility and of such estimate shall be borne solely by the purchaser. Damaged equipment must remain available for inspection until the claim is finalized. Whenever claims are settled, Prime reserves the right to be subrogated under any existing insurance policies the claimant may have.

All above warranties contained herein are null and void if: the Prime Surge Protector in use during the Power Disturbance is not provided to Prime for inspection upon Prime's request at the sole expense of the purchaser; Prime determines that the Prime Surge Protector has been opened, improperly installed, altered in any way or tampered with; Prime determines that the damage did not result from the Power Disturbance or that no Power Disturbance in fact took place; the repair or replacement of the damaged equipment is covered under a manufacturer's warranty, seller's extended warranty or Prime determines that the connected equipment was not used under normal operating conditions or in accordance with any manufacturer's instructions for the connected devices.

PRIME SURGE PROTECTOR CATEGORY REPAIR OR REPLACEMENT MAXIMUM

PRIME SURGE PROTECTOR RATING	MAXIMUM COVERAGE
Product Ratings: Less than 1000 Joules	Up to \$100,000.00 repair or replacement coverage of all properly connected equipment due to failure of the surge protector.
Product Ratings: Between 1000 & 2000 Joules	Up to \$200,000.00 repair or replacement coverage of all properly connected equipment due to failure of the surge protector.
Product Ratings: Between 2001 & 3000 Joules	Up to \$300,000.00 repair or replacement coverage of all properly connected equipment due to failure of the surge protector.
Product Ratings: Greater than 3000 Joules	Up to \$400,000.00 repair or replacement coverage of all properly connected equipment due to failure of the surge protector.

HOW TO FILE A CLAIM

If the damage to Consumer's equipment is determined to be covered by this Limited Warranty, Prime will reimburse the Consumer's reasonable cost of repairing such damage or replacing such equipment based upon the following conditions and according to the following schedule:

- To receive payment for replacement or repair to damaged, properly connected electronic equipment due to a "Power Disturbance," the Consumer, **within 15 calendar days of suffering the loss**, shall contact Prime, toll free, at (888) 445-9955 and request a Connected Equipment Warranty Claim Form (CEW-1).

- Consumer must complete and file a written and executed copy of the CEW-1 Claim form with Prime completely describing the damaged equipment for which the Consumer is making the claim including an explanation of how the damage was sustained to such equipment, together with original proof of purchase (with the **original** sales receipt showing the date of purchase, amount paid, and place of purchase) of the surge protector and the equipment for which the claim is made.

- The Connected Equipment Warranty Claim form shall be sent by the Consumer to: **ATTN: Claims Department, Prime Wire & Cable, Inc., 16200 Carmentita Ave., Cerritos, California 90703.**

- The CEW-1 form can be faxed to (909) 859-2926 to begin the claim process. However, an original copy signed by the Consumer must be mailed to Prime's Claims Department at the address provided above along with the surge protector involved in the claim and **within 15 days of faxing the claim form to Prime.**

- Prior to any obligation of Prime to repair or replace the damaged equipment, Consumer shall also do the following:

1. Consumer shall first (a) file a written claim with the power company or applicable service provider company, i.e. telephone, Internet or television (CATV, satellite or other), that caused the "power disturbance," which claim the service provider company must deny to the Consumer in writing, or must show in writing the amount that said provider will cover for the claim (b) file a written claim with the Consumer's applicable insurance company(s) for damages, which claim the insurance carrier must deny to the Consumer, in writing, or must show in writing the amount that said insurance carrier will cover for the claim;
2. Return the unit to the address indicated above **within 15 days of faxing the claim form to Prime**, prepaid, in the original box, sleeve, or carton, as well as copies of the written claims to the power company or service provider (as defined above) and the insurance carrier, the written notices of rejected claim from the power company, service provider, and insurance carrier(s), and all amounts or monies recovered or to be paid to the Consumer by the power company, service provider and/or insurance carrier(s), if any;
3. Have such equipment quoted for repair by an authorized service center of such equipment's manufacturer;
4. Request a statement from the repair facility documenting the nature of the damage, and a note from the Consumer explaining how the damage was sustained to such equipment;
5. Send the above, pre-paid, to the Prime address stated above for analysis, review, and authorization for repair as applicable.

IMPORTANT NOTES

- The claim form is not valid until it is signed and mailed, emailed or faxed to Prime and Prime has also received the surge protector as well as all of the original receipts and other documentation as outlined here in the Connected Equipment Warranty and the claim submittal instructions.

- If the claimant cannot provide the unit involved in the claim **within 15 days of faxing the claim form to Prime** then Prime will not process the claim and it will be rejected.

- If the claimant cannot provide receipts showing proof of purchase for the surge protector and the damaged equipment then Prime will not process the claim and it will be rejected.

- **Claimant must provide ORIGINAL receipts and keep a copy of all receipts and other submitted forms and letters for the claimant's files.**

- **In order to keep the claimant's file open, the claimant must provide written notification to Prime within 30 days of the receipt of the claim form** that he/she has contacted his/her insurance company, power company or TV, phone or Internet service provider in order to file a claim with said entities or Prime reserves the right to close the claim.

If Prime determines that the Limited Warranty covers the damaged, connected equipment, and that the equipment was damaged as a direct result of the surge protector which is covered under the Limited Warranty, Prime will either;

1. Authorize repair of the connected equipment, at a cost not to exceed the maximum amount as indicated on the packaging of the surge protector in question and consistent with the limitations set forth in this limited warranty;
2. Provide the consumer with an equivalent equipment replacement; or
3. Reimburse the consumer for the then present fair market value of the damaged connected equipment. The then present fair market value of the equipment will be determined according to the current value specified in the most recent edition of the Orion Blue Book by Orion Research Corporation, Roger Rohrs - Publisher.

JAMS/Endispute shall resolve any dispute arising out of, or relating to this Warranty, in Orange County, California, or its successor ("JAMS/Endispute") through mediation. If mediation is unsuccessful, the dispute shall be resolved by BINDING arbitration in accordance with JAMS/Endispute's then current rules. The parties shall be bound by the results of BINDING arbitration. The prevailing party in any BINDING arbitration shall be entitled to recover costs and fees, including actual attorneys' fees. The arbitrator shall determine the identity of the prevailing party whether or not the arbitration proceeds to decision. Each party hereto agrees to pay one-half (1/2) of all fees and costs charged to commence and conduct the mediation and/or BINDING arbitration.

This Limited Warranty extends through the lifetime of the surge protector, which means until the surge protector has exceeded its capacity to protect against surges and spikes. The GREEN "Protected Indicator Light" will no longer be lit when this capacity is exceeded. The capacity of the surge protector may be exceeded after a Power Disturbance. Therefore, it is incumbent on the consumer to regularly and frequently examine the surge protector to assure the GREEN Protected Indicator Light is illuminated indicating surge protection is still functioning properly.