

**DESIGNER COLLECTION
Freestanding and Sculpted Finish[®] Tubs**



**INSTALLATION AND
OPERATION MANUAL
Effective June 1, 2013**

**Installer: this booklet must be given to the product owner.
Please note important information below:**

Distributor Name # _____

Model # _____

Manufacturer's Date _____

Registration / Serial # _____



OWNER'S MANUAL AND INSTALLATION GUIDE

Thank you for choosing an MTI bath. You have purchased the best-built acrylic bath in America. We know it will give you many years of pleasure. The instructions in this booklet will provide you with the information you need to install and operate this unit. This information is also available on mtibaths.com. Our customer service department is available to answer any additional questions you may have pertaining to the installation and operation of your bath. Call 800-783-8827 to speak to our Service Department. For faster service, please have your warranty registration number (serial number) ready when calling. The registration number can be found on the CSA/UL label adhered to the air blower (if tub is equipped with an air bath system), or on the inside of the access panel.

MTI BATHS INC.	
MTDS-32	02/14
MODEL NUMBER	MFG. DATE
DANGER-RISK OF ELECTRIC SHOCK - Connect only to a circuit that is protected by a ground-fault circuit interrupter (GFCI)	
VOLTS: 115	12345
AMPS: 17.5	
CYCLE: 60	
 ELECTRICAL & PLUMBING ELECTRIQUE & PLOMBERIE	SERIAL NUMBER
HYDROMASSAGE	DANGER-RISK OF ELECTRICAL SHOCK - CONNECT ONLY TO A CIRCUIT THAT IS PROTECTED BY A GROUND FAULT CIRCUIT INTERRUPTER (GFCI)
Master Contract Number 203160	USE COPPER CONDUCTORS ONLY

IMPORTANT: Locate and note your serial number on the cover of this manual for any future service needs.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: WHEN USING ELECTRICAL PRODUCTS, BASIC PRECAUTIONS SHOULD BE FOLLOWED, INCLUDING THE FOLLOWING

This manual contains information and instructions for proper operation and maintenance of your MTI bathtub. Failure to follow these instructions could result in personal injury, electrical shock or fire.

INSTRUCTIONS PERTAINING TO RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS.

READ AND FOLLOW ALL INSTRUCTIONS

-  Do not permit children to use this unit unless they are closely supervised by an adult at all times. Supervision is also required when bath is used by an elderly or handicapped individual.
-  Use this unit only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer. Never drop or insert any object into any opening.

-  Do not operate this unit without guard over the suction fitting.
-  The water in a hydrotherapy bath should never exceed 40° C (104° F). Water temperatures between 38° C (100° F) and 40° C (104° F) are considered safe for a healthy adult. Use time should be limited to approximately 10 minutes, followed by a shower to cool down. Longer exposures may result in hyperthermia, which can be fatal. The symptoms of this condition are nausea, dizziness and fainting. Lower water temperatures are recommended for extended use (exceeding 10 - 15 minutes) and for young children.
-  Since excessive water temperatures have a high potential for causing fetal damage during the early months of pregnancy, pregnant or possibly pregnant women should limit hydrotherapy bath water temperatures to 38° C (100° F).
-  The use of drugs or alcoholic beverages before or during hydrotherapy bath use may lead to unconsciousness with the possibility of drowning. Never use the hydrotherapy bath while under the influence of alcohol, anticoagulants, stimulants, antihistamines, vasoconstrictors, vasodilators, hypnotics, narcotics or tranquilizers.
-  Persons with a medical history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a hydrotherapy bath.
-  Persons using medication should consult a physician before using a hydrotherapy bath since medication may induce drowsiness while other medication may affect heart rate, blood pressure and circulation.
-  **DANGER:** To reduce the risk of injury, enter and exit the bath slowly.
-  **WARNING:** Never operate electrically connected devices in or within 5' of the bath. Never drop or insert any object into any opening within the hydrotherapy bath.
-  **DANGER:** Risk of electric shock. Connect only to circuits protected by a Ground Fault Circuit Interrupter (GFCI). Such a device should be installed by a licensed electrician and should be tested on a regular basis (at least monthly). To test the GFCI push the TEST button. The GFCI should interrupt the power. Push the RESET button and the power should be restored. If the GFCI fails to operate in this manner there is the possibility of an electric shock. **DO NOT USE.** Disconnect the unit and have the problem corrected by a qualified service technician. To avoid the possibility of personal injury and discoloration of the acrylic surface, the inlet water temperature should not exceed 60° C (140° F).
-  **DANGER:** Disconnect power before servicing.
-  A pressure wire connector is provided on the exterior of the pump or control within this unit to permit connection of a bonding conductor between this unit and all other exposed metal in the vicinity, as needed to comply with local requirements.

INSTALLER/OWNER BEARS ALL RESPONSIBILITY TO COMPLY WITH ALL STATE AND LOCAL CODES WHEN INSTALLING THIS PRODUCT.

IMPORTANT! WHEN REQUIRED BY LOCAL CODES, INSTALL A RPZ (REDUCED PRESSURE ZONE) BACKFLOW PREVENTION DEVICE TO EACH FAUCET SUPPLY LINE.

-  **CAUTION:** Do not use harsh abrasives or solvents for cleaning this unit.

SAVE THESE INSTRUCTIONS

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ATTENTION INSTALLER!

Access must be provided to air blower and/or electrical components. The access panel(s) must have a minimum size of 16" x 14" for installation and future servicing of the equipment.

MTI Baths, Inc. will not authorize any service unless **clear** access is available. Access from a crawlspace or incomplete access to all equipment may result in warranty claims being denied.

INSTALLATION AND OPERATION GUIDELINES

Read all instructions before installing tub. Installer / product owner is responsible for complying with all state and local codes. Warranty coverage will be void if unit is not tested and installed per the enclosed instructions. MTI strongly recommends using licensed professionals to install this product. **Warning: Certain cleaning products will permanently damage the acrylic surface. Read product label carefully before using any cleaning product. Never use anything abrasive, aerosol sprays or any product that is described as “scrubbing bubbles”.**

Never leave a full or filling bath unattended.

BEFORE INSTALLING:

Inspect tub thoroughly.

- A. Damage from shipping or delivery must be reported to carrier immediately. **Do not install damaged tub. MTI is not responsible for damage occurring in transit.**
- B. Factory defect must be reported to factory before tub is installed. Defects or damage claimed after installation will be excluded from warranty.
- C. **Important** - Measure tub on site carefully. Specifications are subject to change without notice. MTI is NOT responsible for any preparatory labor or materials.

ATTENTION INSTALLER!

THIS TUB MUST BE TESTED FOR OPERATION AND LEAKS PRIOR TO ENCLOSURE OF SURROUNDING AREAS. FAILURE TO DO SO WILL VOID WARRANTY. THIS TUB WAS WATER TESTED AT THE FACTORY AND FOUND TO BE FULLY OPERATIONAL AND LEAK-FREE PRIOR TO SHIPPING. FREIGHT, HANDLING AND JOB SITE EXPOSURE MAY HAVE DETERIORATED THE TUB'S CONDITION. IT IS THE RESPONSIBILITY OF THE INSTALLER TO THOROUGHLY TEST THE UNIT PRIOR TO INSTALLATION. TUBS ARE INTENDED FOR INDOOR USE ONLY. TUBS ARE WARRANTED FOR INDOOR INSTALLATION IN A CLIMATE CONTROLLED ENVIRONMENT ONLY.

TEST PROCEDURES

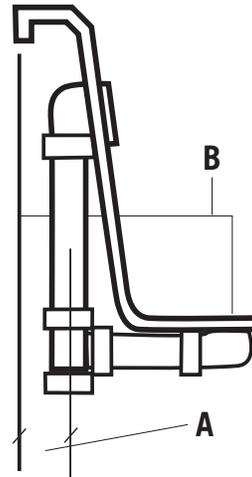
1. Place the tub on a flat surface such as the driveway.
2. Seal the drain with tape.
3. Fill tub to overflow and allow tub to stand for five minutes **without the blower running. NOTE:** The overflow is a plumbing device designed to prevent water from reaching a certain level in your tub. **DO NOT**, under any circumstances, tape off or block the overflow in any way. Any controls located above the normal water line are designed to be water-resistant, not water-proof. The controls will not leak under normal usage, however, they are not warranted against leaks when improperly used or subjected to conditions for which they were not designed.
4. Plug in the blower and any other components into a 110v GFCI outlet. Start the equipment and check for leaks by examining the area underneath and surrounding the tub.
5. Check that all optional equipment is functioning properly and that the features on the tub match exactly what was ordered.
6. **If any leaks or operating problems are discovered, do not complete installation until problems are resolved. MTI will not be responsible for leaks claimed after the tub is installed, nor any costs involved with removing or reinstalling the tub or the costs of any surrounding materials or labor.**

See troubleshooting section of this manual, call for assistance at 800-783-8827 or email customerservice@mtibaths.com.

Always protect tub from construction damage by using a protective cover. Damage, including chips and scratches, incurred at the jobsite is excluded from warranty, but may be repaired by qualified technician at the owner's expense. Do not stand in the tub or store materials in the tub during construction. Do not store tub in temperatures below 32 degrees Fahrenheit. Proper waste and overflow installation is the responsibility of the installer. MTI does not warrant leaks associated with improper waste and overflow installation.

ROUGH-IN MEASUREMENTS FOR FREESTANDING TUBS

MODEL #	MEASUREMENT A	MEASUREMENT B
66	3"	9.625"
67	2.75"	8"
68	3"	9.625"
74	4"	9.5"
75	3"	7.5"
82	3.625" / 5.125" *	9.625" / 11.125" *
86	2.375"	9.25"
88	4.125"	9.625"
100	3.625"	9.625"
112	3.125"	8.25"
118	4.25"	9.75"
120	4"	10"
134	**	**
136	3.5"	10.25"
143	4.5"	10"
145	3.75"	9.75"
146	4.75"	9.75"
147	**	**
178	4.5"	9.25"
180	17.25" **	12.75" **
182	5.5"	11.5"
184	5.5"	12"
191	6.75"	12"
201	5.25"	10.5"
202	5.25"	10.5"
204	1.75"	9.25"
208	3.5" **	9.75" **
210	3.75"	9.25"



** The overflow assembly for models 134, 146, 147 & 180 is pre-installed at the factory. Tub does not have an access panel. Must have access below the tub for installation and servicing.

* Due to the concave shape of the model 82, the edge of the tub at the overflow is inset from the corners. Use these measurements when estimating distance from the wall to center of tub or drain.

Note: All specifications are subject to change without notice. MTI recommends measuring your specific tub on site.

ELECTRICAL INSTALLATION INSTRUCTIONS

Warning - When installing or using electrical products, basic precautions should always be followed, including:

1. Please see Electrical Specifications at bottom of this page. Many options may be combined on a 20 amp circuit, as long as total amps of combined options are considered. If your tub has more than two power cords, the power cords will be gathered together with a hang tag indicating how many items must be plugged in for proper operation. This circuit must be connected to a supply that is protected by a ground fault circuit interrupter (GFCI). Such a GFCI should be provided by the installer and tested on a routine basis. To test the GFCI, push the test button. The GFCI should interrupt power. Push the reset button. Power should be restored. If the GFCI fails to operate in this manner, there is a ground current flowing, indicating the possibility of electric shock. Do not use this unit. Disconnect the unit and have the problem corrected by a qualified service representative before using.
2. Every MTI air blower is supplied with a 29" grounded plug to be plugged into a grounded receptacle. Do not remove this plug. If a wall mount switch is desired to control use of the unit, the switch should control the receptacle. Under no circumstance should you alter the provided supply cord.

***NOTE: Air blowers do not require a bonding conductor.**

IMPORTANT SAFETY INSTRUCTIONS PERTAINING TO A RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS.

WARNING—When using electrical products, basic precautions should always be followed, including these: **(Please read and follow all directions. Save these instructions.)**

1. **DANGER:** To reduce the risk of injury, do not allow children or infirmed persons to use this product unless they are supervised at all times.
2. This MTI hydrotherapy unit is designed for use only as described in this manual. Do not use attachments not recommended by the manufacturer.
3. Do not drop or insert any object into any opening.
4. Anyone under doctor's care, pregnant, or whose health is poor should check with a physician before using any whirlpool bath system.
5. Recommended length of hydrotherapy bath is 10 minutes. However, if you become dizzy or nauseous or develop a headache, get out at once and cool down. Get medical attention if symptoms persist. Also check with your physician before using this system again.
6. Do not use immediately after eating or while under the influence of drugs or alcohol.
7. Before servicing unit, shut off all electrical outlets as more than one outlet may be energized.

Electrical Specifications

Air Blower	110 VAC	8.8 AMP
Chromatherapy LED Lighting (Set of Two)	110 VAC	1 AMP
Radiance®	110 VAC	5 AMP

FREESTANDING BATH GENERAL GUIDELINES

IMPORTANT: Do not attempt to remove the foam from the bottom of the tub. Doing so may cause damage and will void the warranty. Do not remove the wires attached to the sensors located on each side of the drain. The sensor wire must be connected to the remote blower for proper operation.

Rough in Dimensions – For critical dimensions, we suggest taking the measurements of the actual tub on site. All printed specifications are +/- 1/2 inch and subject to change without notice. See page 2.

Access panel – A removable access panel is located on the drain side (rear) of the bath. It provides access for installation of the waste and overflow. It is held in place by covered stainless steel screws. If your tub is equipped with System Aria, LED Lights or Radiance, it will provide access during installation to make electrical connections.

Pedestal Base – The optional pedestal base available on some models does not raise the height of the tub, as the tub actually sits down into the base. The base does, however, extend beyond the top rim of the tub by approximately 1". Use care when selecting your freestanding faucet, ensuring that the reach of the spout is adequate so that no modification to the pedestal base will be necessary. If wall-mounted fixtures are being used, again be careful to ensure the spout will extend out far enough to clear the tub flange and the falling water will not hit too high up on the side wall of the tub and splash. It may be necessary to omit or trim the baseboard or molding to allow the tub to sit close to the wall. Please note: The pedestal base is not symmetrical; if it does not fit, rotate the base 180°.

Fixtures- No fixtures can be mounted on the tub deck of most MTI freestanding tubs. Floor or wall-mounted fixtures are required. (Except models 120, 143, 182, 184, 191)

Wall-Mounted – The position of the tub and the reach of the spout are critical. Ensure the spout will extend out far enough to clear the tub flange and the falling water will not hit too high up on the side wall of the tub and splash.

Floor-Mounted – Some freestanding fixtures must be anchored to the tub drain for stabilization. The drain and overflow on MTI Designer Collection freestanding tubs (except Primm) is concealed under the access cover so anchoring to the overflow pipe (or tub structure) is not possible. Many kits (with minor modification) can be mounted to the wall (rather than the drain pipe) for stabilization.

Drain and Overflow – Due to limited space between the inner and outer tub shells, use care when selecting your drain kit. MTI offers toe tap, lift & turn and cable driven style waste and overflow kits for our freestanding tubs. We recommend using the cable driven drain kit. This style incorporates a flexible section between the overflow and the "T," allowing for easier installation. If access is available from below during the final installation, it is easier to make precise adjustments in the final location of the tub. The cutout in the bottom of the outer shell for the drain "T" can be enlarged if necessary. Careful! If made too large, the drain pipe might be visible between the side of the tub and the floor when viewed from certain angles. When the optional pedestal is used (available on some freestanding models), it is easier to make this additional clearance since it will be hidden by the base.

FREESTANDING BATH INSTALLATION INSTRUCTIONS

See next page for installation instructions for Sculpted Finish tubs and additional air bath instructions.
See page 9 for Clawfoot tub instructions.

1. Determine final location of tub. The tub will sit on top of the finished floor, however, the drain will sit approximately 1/2" - 1 1/2" **below** the finished floor. Tubs installed on a slab foundation may require extra effort to gain clearance for the drain.
2. Ensure location is structurally sound, flat and level. See individual specification sheets for tub weights and water capacity.
3. Remove access panel on rear of tub. **Save the screws and screw cap covers** for reinstalling later.
4. Roll tub onto front face being careful not to damage the acrylic finish. Use packing blanket or other suitable material to protect the finish of the tub. NOTE: If you ordered the Madelyn 3 (model # 136) with a pedestal base, use extreme care when moving tub. Always lift straight up, never drag the tub along the floor. The pedestal base is very fragile.
5. Install waste and overflow. Use clear silicone to seal. Do not use plumbers putty as it may discolor the acrylic or drain finish over time. Plumbers putty can dry and crack, leaving open the opportunity for leaking.

COMPLETING INSTALLATION WITH ACCESS FROM BELOW (RECOMMENDED METHOD)

6. Apply a 3/8" bead of construction adhesive or clear silicone to the bottom of the tub to adhere it to the floor and carefully lower the tub so the drain drops through the floor. The size of the cutout in the floor must allow for the entire drain to clear.
7. Use care not to allow silicone to get on the outside wall of the tub or surrounding floor area. Wipe any excess immediately with a soft, damp cloth.
8. From below, connect the drain to the P-trap.
9. Re-install the access panel using the screws and screw caps saved from step 3.
10. Water test to ensure bath is leak free. Allow 24 hours before use.

COMPLETING INSTALLATION WITHOUT ACCESS FROM BELOW

6. Use two 2x4s to elevate the tub above the floor and align the drain with the P-trap. **DO NOT LET THE TUB REST ON THE DRAIN PLUMBING.**
7. Apply a 3/8" bead of clear silicone to the underside of the tub to adhere it to the floor. Use care not to allow silicone to get on the outside wall of the tub or surrounding floor area. Wipe any excess immediately with a soft, damp cloth.
8. Carefully remove the 2x4 supports and lower the tub so the drain drops into the P-trap adapter. Secure the adapter and re-install the access cover using the screws and screw covers saved from step 3.
9. Water test to ensure bath is leak free. Allow 24 hours before use.

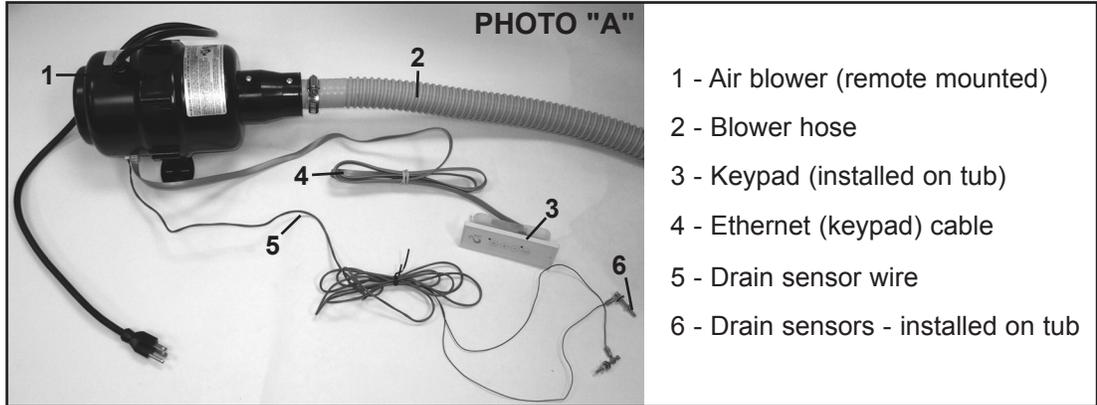
SCULPTED FINISH INSTALLATION INSTRUCTIONS

1. Secure tub to the floor using a 3/8" bead of clear silicone around the outer perimeter of the bath. Use care not to allow silicone to get on the outside wall of the tub or surrounding floor area. Wipe any excess immediately with a soft, damp cloth.
2. If desired, additional construction adhesive may be used under the foam base to adhere the tub to the floor.
3. Install the drain, using clear silicone to seal. Do not use plumbers putty as it may discolor the acrylic or drain finish over time. Plumbers putty can dry and crack, leaving open the opportunity for leaking.
4. Water test to ensure bath is leak free. Allow 24 hours before use.

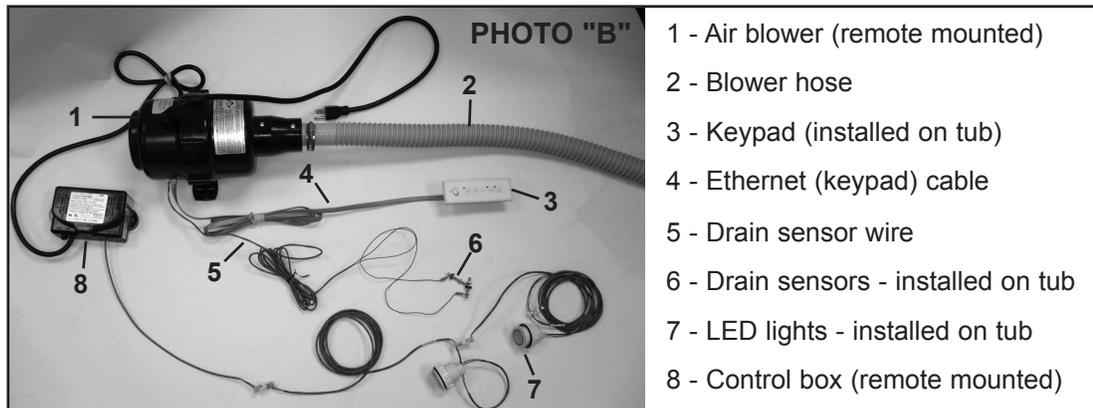
NOTE: Please read care & cleaning instructions on page 14.

AIR BATH INSTALLATION INSTRUCTIONS

1. Select the location for the air blower within 8' of the tub. MTI does not recommend that the the blower be mounted more than 8' from the tub. The blower must be in a climate-controlled environment.
2. The air hose, keypad cable and drain sensor wires exit the bottom of the bath near the drain, and must be connected to the blower. See photo "A" below.



3. If your tub includes LED lights, the control box (8) will be placed next to the blower and plugs into the side of the blower. The wire for the lights will also run between the tub and the blower location. See photo "B" below.



4. Use care not to crush or kink any of the connections.
5. The blower hose may be extended under the floor using rigid 1" PVC pipe, or an extension kit may be requested from our service department by calling 800-783-8827 or emailing customerservice@mtibaths.com. The keypad cable is 12' long. If a longer length is needed, you can purchase a standard Ethernet cable from most home electronics or home improvement stores. If the drain sensor wire needs to be lengthened, splice in 18 gauge, low voltage wire. Save the two pin connector to allow reconnection to the blower! Do not attempt to remove the drain sensors from the bottom of the tub. The blower and air hose must be in a climate-controlled environment.

Additional instructions for tubs equipped with "Air Massage Elite" air bath package –

This package includes LED Lights and additional air jets. This system includes a control box that is located with the remote mounted blower. The control box is connected to the air blower and does not require an additional electrical outlet. In addition to the air hose, there are three electrical connections between the tub and the blower. The LED Lights are operated by the same keypad as the air bath.

Remote Blower Locations – There are several locations where the blower can be located. There must be a GFCI electrical outlet within 2 feet of the blower. The blower is approximately 12 inches long and 7 inches in diameter. Substantial ventilation is required to keep the blower from overheating and to supply the large volume of air being sent to the tub. 2 cubic feet of space, along with an opening of 1" x 4" for circulation is recommended. Never wrap insulation around the blower as this will cause the equipment to fail. The best location is directly below the tub between the floor joists. This location keeps the distance short and offers easy access from below. If the room below has a finished ceiling, there are many fixtures such as HVAC cold air returns that can be used to camouflage the access panel in the ceiling. To reduce noise, we suggest using a cold air return designed to house a furnace filter. Use an acoustic ceiling tile trimmed to fit in place of the filter. Other possible locations include an adjacent closet or vanity. Every home is different and there may be other desirable locations. Keep in mind that the blower must be accessible for any future servicing and kept in a climate controlled environment. MTI's blower box, built of hardwood and available in several finishes, is another option for hiding the blower.

Note: Pipe insulation may be used on the air hose to help retain the warmth from the blower. Do not use insulation within 8" of the blower. The blower needs sufficient air space surrounding it for circulation. The blower requires a separate 110VAC, 15 amp GFCI circuit.

OPTIONAL EQUIPMENT INSTALLATION & OPERATION GUIDELINES

RADIANCE®

Each Radiance system comes with an on/off touch pad, or designated icon on the keypad, and transformer box equipped with a 27" power cord. There are two heated zones for each Radiance system. To install, simply plug the transformer box into a 110 V, GFCI protected outlet. The transformer box draws 5 amps.

To turn the system on, press the button on the touchpad. The light on the touchpad will be on. Radiance is designed to be left on continually as the initial heating can take about an hour. The system uses less energy than a standard light bulb. To turn the system off, press the button again. The system will turn off in the event of a power surge or power failure. Must have access to transformer box for future servicing - test prior to installing.

Important Note: Radiance can be installed in a freestanding tub. The standard installation locates the transformer between the walls of the tub. Alternatively, if requested, the transformer can be mounted externally, for installation underneath the floor, next to the bath or no more than 5 feet away (recommended). In this application, the transformer needs a small amount of air circulation. In either case, any wires or power cords from the tub need to be routed underneath the floor to the appropriate electrical supply. In all installation situations for both tubs and seated shower bases, access to the transformer needs to be provided. In some cases, the tub may need to be lifted up to access the Radiance control box. MTI is not responsible for obtaining access for warranty service.



Rectangular touchpad
for rectangular tubs



Round touchpad
for round & oval tubs

INSTALLATION INSTRUCTIONS FOR CLAWFOOT TUBS

All MTI clawfoot tubs require an exposed drain kit. MTI recommends the use of our drain kit to ensure a perfect fit. This tub is designed to have the drain (back) side of the tub face the wall. Set tub in final location, and use a 6" level on top of the tub, to ensure tub is perfectly level from side to side, and front to back. Adjust the leveling feet if necessary. The tub will not drain properly if not perfectly level.

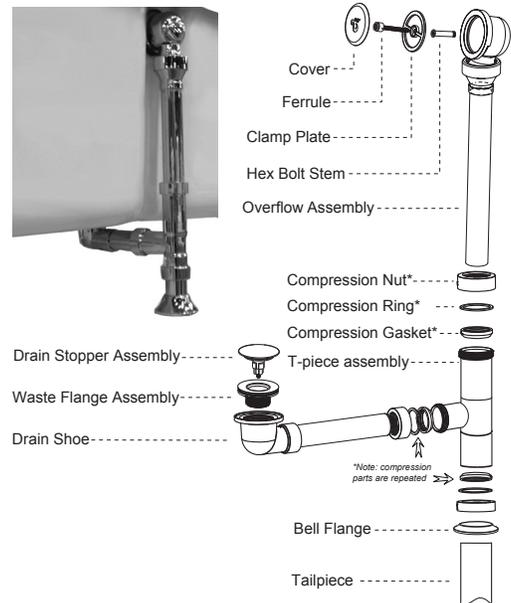
Install drain kit and water test for leaks. Proper drain installation is the responsibility of the installer. MTI does not warrant leaks from drain kits.

Note: Access from below tub is recommended for installation. If there is no access from below, the installation may be more difficult and clearance will be necessary to connect the T-piece assembly to the p-trap from above.

MTI recommends using clear 100% silicone sealant, DO NOT use plumber's putty.

1. Place the tub in the **exact** position of final installation. The bathtub cannot be repositioned once it is plumbed and installed. The tub is designed to sit on top of the finished floor.
2. Ensure location is structurally sound, flat and level.
3. Temporarily 'dry fit' the drain kit and trim the pipes to proper length if necessary. Note the distance from the outside edge of the pedestal to the center of the overflow pipe. This measurement will be used to determine the location of the hole in the floor for the connection to the p-trap.
4. Remove the drain kit from the tub and set tub in desired location. Check to ensure tub is level and adjust leveling feet if necessary.
5. Using the distance noted in step #3, drill 2 1/4" diameter hole in floor for overflow pipe. Note: this hole may need to be enlarged to facilitate tightening the slip joint.
6. Re-assemble drain kit on tub using clear silicone under drain strainer. Remove excess silicone immediately. Tighten waste flange assembly and ferrule until seated plus 1/4 turn.
7. Connect the 'P-trap' to the drain kit.

CLAWFOOT TUB DRAIN KIT - PARTS BREAKOUT



Tighten all slip joint connections, thread stopper assembly into waste flange and attach overflow cover.

Fill tub to overflow and allow water to stand for 30 minutes. Check carefully for any leaks. **NOTE:** The overflow is a plumbing device designed to prevent water from reaching a certain level in your tub. **DO NOT**, under any circumstances, tape off or block the overflow in any way.

MTI does not warrant leaks associated with improper drain installation and will not be responsible for any costs involved with removing or reinstalling the tub. Failure to properly check floor for level will result in improper draining of the bath. If you need assistance, please call our technical service department at 800-783-8827.

OPERATING INSTRUCTIONS - KEYPAD & TUB CONTROL FUNCTIONS FOR AIR BATHS

Keypads and functions will vary depending on specific model and/or options purchased. Use the photos on the following pages to locate your keypad and simply follow the step by step instructions.



#1 STANDARD AIR SYSTEM

FUNCTIONS

-  **ON/OFF: 1st Press:** The blower starts. LED light on. **2nd Press:** The blower stops. LED light off.
-  **BLOWER SPEED INCREASE**
Press & hold to increase the blower speed. Release pressure at the desired speed.
Note: The blower initially starts at half speed.
-  **BLOWER SPEED DECREASE**
Press & hold to decrease the blower speed. Release pressure at the desired speed.
-  **PULSATION MODES**
1st Press: Wave - Speed will vary gradually from maximum to minimum. LED light on.
2nd Press: Pulse - Speed will go directly to minimum and then straight back to maximum. LED light will flash.
3rd Press: Returns to maximum speed. LED light off. Press button #3 to decrease blower speed.

AUTOMATICALLY STOPS AFTER 20 MINUTES

NOTE: Blower will automatically turn on approx. 7 minutes after tub is completely drained. See p. 13 for more information.



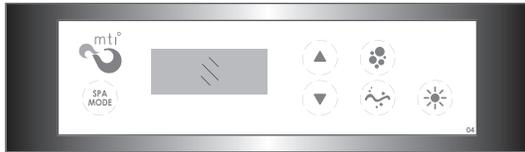
#1 STANDARD AIR SYSTEM WITH RADIANCE

FUNCTIONS

-  **ON/OFF FOR RADIANCE SYSTEM: 1st Press:** Turns on both heated zones. Light on keypad will be on. **2nd Press:** Turns off Radiance system. Light will be off.
-  **ON/OFF: 1st Press:** The blower starts. LED light on. **2nd Press:** The blower stops. LED light off.
-  **BLOWER SPEED INCREASE**
Press & hold to increase the blower speed. Release pressure at the desired speed.
Note: The blower initially starts at half speed.
-  **BLOWER SPEED DECREASE**
Press & hold to decrease the blower speed. Release pressure at the desired speed.
-  **PULSATION MODES**
1st Press: Wave - Speed will vary gradually from maximum to minimum. LED light on.
2nd Press: Pulse - Speed will go directly to minimum and then straight back to maximum. LED light will flash.
3rd Press: Returns to maximum speed. LED light off. Press button #3 to decrease blower speed.

AUTOMATICALLY STOPS AFTER 20 MINUTES

NOTE: Blower will automatically turn on approx. 7 minutes after tub is completely drained. See p. 13 for more information.



#4 AIR SYSTEM WITH LED LIGHT

FUNCTIONS



ON/OFF FOR AIR SYSTEM

1st Press: The blower turns on at 30% power. Use the up and down arrows to increase or decrease the speed. Please note: 20% is the minimum. If the lights for the up & down arrows go off, they can be reactivated by *gently* pressing the on/off button

2nd Press: The blower turns off.



PULSATION MODE

1st Press: Standard wave. Speed will vary gradually from minimum to maximum.

2nd Press: Standard pulse. Speed will go quickly from minimum to maximum, then repeats.

3rd Press: Blower returns to maximum speed.

4th Press: Returns to pulsation mode.



ON/OFF FOR LED LIGHTS

1st Press: Turns lights on to basic color mode, starting with white. Use the up and down arrows to cycle light through the basic colors.

2nd Press: Slow rainbow cycle - Use up and down arrows to increase or decrease the speed of the cycle.

3rd Press: Slow aqua-blue-green cycle. Use the up and down arrows to increase or decrease the speed of the cycle.

Press and hold light button at any time to turn light off.



SPA MODES

1st Press: Turns the Spa Mode on. There are three different pre-set Spa Modes. Energetic, Relaxing and Deep Tissue. Use the up and down arrows to choose from the different selections. Each Spa Mode will operate the tub functions **automatically** for 20 minutes. Simply sit back and enjoy!

2nd Press or press and hold for one second: Spa Mode off.

AUTOMATICALLY STOPS AFTER 20 MINUTES.

NOTE: *The air blower will turn on by itself approximately 7 minutes after tub is completely drained. See p. 13 for more information.*



4 AIR SYSTEM WITH LED LIGHT AND RADIANCE

FUNCTIONS

 **ON/OFF FOR RADIANCE SYSTEM:** **1st Press:** Turns on both heated zones. Light on keypad will be on.
2nd Press: Turns off Radiance system. Light will be off.

 **ON/OFF FOR AIR SYSTEM**
1st Press: The blower turns on at 30% power. Use the up and down arrows to increase or decrease the speed. Please note: 20% is the minimum. If the lights for the up & down arrows go off, they can be reactivated by *gently* pressing the on/off button
2nd Press: The blower turns off.

 **PULSATION MODE**
1st Press: Standard wave. Speed will vary gradually from minimum to maximum.
2nd Press: Standard pulse. Speed will go quickly, alternating from minimum to maximum.
3rd Press: Blower returns to maximum speed.
4th Press: Returns to pulsation mode.

 **ON/OFF FOR LED LIGHTS**
1st Press: Turns lights on to basic color mode, starting with white. Use the up and down arrows to move light through the basic colors.
2nd Press: Slow rainbow cycle - Use up and down arrows to increase or decrease the speed of the cycle.
3rd Press: Slow aqua-blue-green cycle. Use the up and down arrows to increase or decrease the speed of the cycle.
Press and hold light button at any time to turn light off.

AUTOMATICALLY STOPS AFTER 20 MINUTES

NOTE: *The air blower will turn on by itself approximately 7 minutes after tub is completely drained. See below for more information.*

AUTOMATIC PURGE / DRYING CYCLE FOR AIR SYSTEMS

Each MTI air system is equipped with sensors on the floor of the bath near the drain. Every time water is introduced to the bath and drained, either by showering, bathing or cleaning or the air bath is activated, the sensors will activate the purge/drying cycle. The cycle will start approximately 7 minutes after the bath is drained and run for 1-2 minutes. The purge cycle will activate even when the air bath has not been turned on. To cancel the purge, simply press the on/off button for the air system. This will delay the purge for 7 minutes. Pressing the on/off button to delay the purge a second time will cancel the purge until the next use.

24 hour purge cycle option - If desired, the purge cycle may be set to activate once every 24 hours at the time the cycle is first activated (for example, if you activate the purge cycle at 10:00 am, the bath will purge each day at 10:00 am).

Activate by pressing the "+" button or "up" arrow on the keypad for 5 seconds. To deactivate, simply press the button again for 5 seconds and the normal purge cycle will resume.

Manual stop: if the blower button is pressed during the 1 minute drying cycle, the cycle will stop and will restart 24 hours later at the programmed time.

In the event of a power failure, the program will be automatically deactivated.

In case there is water in the tub when the 24 hour purge is supposed to start, the purge will not come on and disturb the bather. 7 minutes after water has drained, the normal purge will begin. After the purge cycle, the system reverts back to 24 hour purge.

INDEPENDENT CHROMATHERAPY SYSTEM

FUNCTIONS



ON/OFF BUTTON:

1st Press: White light. LED light on
(White is only available when the system is initially turned on).

2nd Press: Light off. LED light off.

Press the on/off button - Light must be on for any mode to function.



MODE BUTTON FUNCTIONS:

1st Press: Aqua-Blue-Green Cycle. - First cycle 1.5 seconds between color changes; then slows to 6 seconds between color changes.

2nd Press: Rainbow Cycle - Colors change from Aqua-Blue-Magenta-Red-Orange-Yellow-Green. First cycle 1.5 seconds between color changes; then slows to 6 seconds between color changes.

3rd Press: Pressing the Mode button a third time will stop the system on the color displayed. To change the color, use the up & down buttons to go through each color change in small increments. (Alternatively, you could turn the light off and start over.)



UP ARROW FUNCTIONS:

To Change the Light Color - Pressing the up arrow will allow the lights to change through the basic colors: Aqua, Blue, Magenta, Red, Orange, Yellow and Green.

When in the Rainbow Cycle - Press & hold to increase the cycle speed. Release pressure at the desired speed.

When in the Aqua-Blue-Green Cycle - Press & hold to increase the cycle speed. Release pressure at the desired speed.

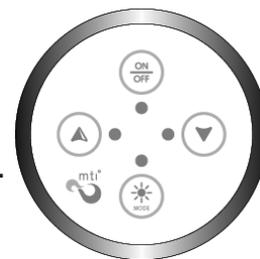


DOWN ARROW FUNCTIONS:

To Change the Light Color - Pressing the up arrow will allow the lights to change through the basic colors: Aqua, Blue, Magenta, Red, Orange, Yellow and Green.

When in the Rainbow Cycle - Press & hold to decrease the cycle speed. Release pressure at the desired speed.

When in the Aqua-Blue-Green Cycle - Press & hold to decrease the cycle speed. Release pressure at the desired speed.



CLEANING INSTRUCTIONS FOR THE ACRYLIC SHELL

The cross-linked cast acrylic surface of all MTI air baths and soaking baths is among the glossiest, highest quality surfaces available. Its hard, non-porous surface prevents dirt from accumulating and resists stains better than other materials. With normal use, cast acrylic will retain its beauty with only a minimal amount of care. To maintain the high gloss, elegant look of the cast acrylic surface, follow these simple steps:

Use common household, **non-abrasive** cleaners for most cleaning jobs (for example: a mild dishwashing detergent such as Ivory Liquid). Follow manufacturer's directions and precautions. **Do not use unless the product label specifically states that it is safe for acrylic.** Rinse well and dry with a soft, clean cloth. Be sure to check the product label. Some products, although not containing abrasives, WILL damage the acrylic over time.

Never use any type of "scrubbing bubbles" or aerosol spray cleaners on your acrylic product unless it specifically states that it is safe for use on acrylic!

MTI Sculpted Finish baths are a unique, hand-crafted, custom product. The care & cleaning must be strictly followed. Never use anything other than mild dish soap diluted in warm water to clean the exterior of the bath. Harsh chemicals, and/or scouring pads, will deteriorate the finish. Never use abrasive cleansers. If any product feels gritty when rubbed between your fingers, do not use on the acrylic surface or controls as permanent damage will occur.

Do not allow your cast acrylic surface to come into contact with nail polish, nail polish remover, Wintergreen oil, dry cleaning solution, lacquer thinners, gasoline, pine oil, etc.

Remove dust and dry dirt with a soft, damp cloth.

Avoid using razor blades or other sharp objects that might scratch the surface. Small scratches can be removed by applying a thin coat of automotive polishing liquid and buffing lightly with a clean cloth. For deeper scratches, sand the surface lightly with a 400 grit "wet or dry" paper and buff with a fine grit buffing compound.

MTI strongly recommends a professional acrylic repair person for deep scratches or chips.

occurring to the unit during installation is the responsibility of the installer and after installation is the responsibility of the user.

TROUBLESHOOTING

Q: The blower will not turn on. What should I check first?

A: Check the electrical connections. Test the outlet for power by plugging in a small lamp or hair dryer. Check to make sure the breaker is not tripped. Replace GFCI outlet or breaker if necessary. On systems with multiple control boxes or equipment, ensure that all connections are intact.

Q: There is a rust colored, greasy ring in my bath tub. What causes this?

A: The condition results from sediment in the water heater of the home. Drain and flush the heater according to the manufacturer's instructions, and then clean the interior of the tub with a mild, grease-cutting dish soap.

Q: The air jets on my tub are not blowing air bubbles. What could be the problem?

A: The keypad or other connections may have been unplugged during installation. Check that the keypad is connected to the blower, and the blower is plugged into a working receptacle. Check that the grey air hose from the air blower to the manifold is properly connected. If necessary, reconnect and tighten clamps.

Q. My MTI air bath appears to just turn on even if we are not in the tub.

A. Each MTI Designer Collection air bath is equipped with a pair of sensors near the drain of the bath. They appear as two small chrome buttons. Every time water is introduced into the bath, even if the air system was not used, the air system will automatically activate approximately 7 minutes after the water has drained out of the tub in order to purge the system of any small droplets of water. The system will turn off in approximately 1 ½ minutes. The light on your keypad blinks during the countdown to the purge cycle.

Q. I understand the purge cycle, however my tub is now purging in the middle of the night. How can I stop this from happening?

A. Small, barely detectable power fluctuations may have disrupted the purge cycle. Turn the breaker off (or unplug the blower), wait for ten seconds, then plug back in. The blower should now follow the normal purge cycle.

Q: The air bubbles seem cool. How do I check that the blower is warming the air?

A: To verify, turn the air system on high for 4-5 minutes (you do not need to have water in the tub). Carefully feel the grey air hose where it exits the blower. It should be warm to the touch. If it is cold, please contact MTI for service. Please note that some skin sensitive people might experience the so-called "cold air effect", which is caused by the actual sensation of air bubbles running along the skin, giving the bather a "shivering" sensation. Note: Even if the air entering the tub was hot enough to burn the skin, this shivering effect would still persist. The heated blower is not designed to heat your bath water, just to preheat the incoming air.

If your tub is installed against an outside wall(s), it is recommended to adequately insulate the wall(s) to minimize heat loss. Do not insulate the blower itself; the blower needs sufficient air space surrounding it for proper circulation and operation.

Q. Is it safe to use bath salts or bath oils in my air bath?

A. Water soluble products such as bath salts are fine to use, however, MTI does not recommend the use of heavy bath oils. If bath oil is used, refer to the cleaning section of your manual for proper after care and cleaning instructions. Products containing strong natural or chemical dyes may discolor the jets and/or controls on your tub. Check the label to ensure the products are safe for acrylic or plastics, and always use according to the product recommendations.

Q. How can I get scratches out of my acrylic tub?

A. Most scratches can be buffed out using an automotive polish. Any polish suitable for use on "clear coated" automobile paint is fine. Deeper scratches and chips may require the services of a professional acrylic repair technician.

Q. My bath's hydrotherapy system has been working great for years, and now has stopped working. What should I check first?

A. The problem is most likely the breaker or the GFCI outlet under the tub. Check your breaker box first, and then use a hairdryer to test the outlet under your bath where the equipment is plugged in. This should identify the problem. If both these items check out fine, please have your registration number available and contact our technical service department.

Q. How do I find the serial or registration number on my bath?

A. The registration number can be found on a silver sticker attached to the outside wall of your bath. It is typically placed 3-4 inches over the pump and /or air blower.

MTI LIFETIME LIMITED RESIDENTIAL WARRANTY

MTI WHIRLPOOL, AIR TUB AND SOAKING TUB RESIDENTIAL WARRANTY

This warranty is effective for all MTI acrylic whirlpools, air tubs, soaking tubs, and spas manufactured after January 1, 2006, and is in lieu of all other warranties. MTI Baths (MTI) provides a limited warranty on its products for use in the continental United States of America* to original purchasers for personal or single family use. Warranty coverage begins on date of purchase (regardless of installation date). Tubs are warranted only when installed in an indoor climate-controlled environment according to the instructions contained in our manual. Previously used display or floor models do not carry any warranty coverage.

Whirlpool, Soaking, & Air Tub Warranty: MTI warrants our Designer Collection whirlpool and soaking tub products for life. The non pro-rated warranty covers the tub shell and most standard factory-installed components, including pump, motor and standard plumbing against defects in material or workmanship. All other components, even those included in MTI packages are subject to the MTI Two-Year parts warranty described below. Components covered for parts only include, but are not limited to, on/off controls, transformer boxes, neck jet pillows, low water sensors, solenoid valves & LED lights. MTI warrants all Designer Collection air tubs with Air Massage thermo-air massage system for life. The warranty covers the tub shell and blower. All controls and mechanisms are subject to the MTI Two-Year Parts only warranty described below. **The bath must be water tested for operation and leaks prior to final enclosure of the unit. Failure to do so will void warranty.** If a problem is discovered after the final enclosure, MTI will not be responsible for the cost of removing or reinstalling the tub, or for costs associated with any adjacent materials. Proper drain installation is the responsibility of the installer. MTI's warranty does not cover drain leakage.

Two-Year (Parts Only) Warranty: MTI warrants all other components not specified above for **two** years for **parts only** against defects in material or workmanship. Components covered for parts only include, but are not limited to, on/off controls, transformer boxes, neck jet pillows, low water sensors, solenoid valves & LED lights. Replacement parts shall assume the remaining warranty period of the parts replaced. Replacement parts are subject to availability, and may differ from those originally supplied. MTI cannot guarantee that parts currently in use will be available in the future. Changes in materials, parts or specifications are not valid reasons for product refusal or replacement under warranty claims. Grab bars and additional/ special order trims are specifically excluded from this warranty. Valves and accessories installed and sold by MTI carry their own warranty from their original manufacturer. MTI does not warrant valves and accessories. Check with MTI for details.

Radiance® Warranty: MTI warrants Radiance for two-years, parts only, against manufacturing defects. If the control box or keypad fails within the two year period, MTI will send replacement parts out at no charge. In the unlikely event that the electrical heating grid fails within the two-year period, MTI Baths' only obligation is to refund the purchase price of the Radiance system to the original product owner. Proof of purchase required.

Stereo H₂O® Warranty: MTI warrants the transducer(s) for one-year against manufacturing defects to the original product owner. Labor or any costs associated with gaining access for repair are specifically excluded from warranty. Proof of purchase required.

Return of Warranty Card: The warranty registration card must be filled out by the purchaser and mailed to MTI Baths within one hundred twenty days from purchase in order for this warranty to take effect. Warranty registration can also be done online at mtibaths.com/support/online-warranty.

Warranty Limitations:

The warranty is void if unit is not water tested for operation and leaks and inspected prior to final enclosure. The MTI warranty does not cover defects, damage, or failure caused by common carrier, installer, user, or other person.

Chips, cracks, and scratches are damages, and are NOT covered under warranty, however, they may be repaired by a qualified technician at the owner's/user's expense. Damages or defects that should be detected before installation are not covered.

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MTI Baths is NOT liable for incidental or consequential damage, loss of time, inconvenience, incidental expenses or material charges or any other costs related to the application of this warranty.

MTI does not cover the following: careless handling; modification of any type for any reason; improper installation (See Installation Instructions); connections supplied by the installer; improper voltage supply/electrical modifications; misuse; incorrect or improper maintenance; incorrect or inadequate water use; use of improper cleaners; or extraordinary acts such as earthquakes, hurricanes, lightning, floods, hail, etc.

Extent of Warranty: This warranty extends only to the original consumer/purchaser of the MTI Baths product when purchased and originally installed within the boundaries of the continental USA*. The warranty terminates after transfer of ownership or if tub is installed or relocated outside the boundaries of the continental USA* by the original consumer/purchaser prior to the expiration of the warranty period. Display floor models and overstock sale units are excluded from this warranty. See commercial warranty for products used in commercial, rental or multi-family applications.

Warranty Performance: In the event of any malfunction or defect covered under the terms of this warranty, a Factory Authorized Service Agent of MTI Baths will repair the MTI product. To obtain service, contact the MTI Service Department for an agent in your area and issuance of a service order number. **No work/payment will be made without an authorized service order number.** There will be no charge for parts, labor or freight costs for parts necessary to repair the tub under warranty. Written notice of any malfunction or defect must be given within ten days of the time the malfunctions were discovered, and **must be accompanied by the tub serial number, model number and manufacturer's date to verify purchase date.** Notice must be given to: MTI Baths, 670 N. Price Rd., Sugar Hill, GA 30518, Attn: Service Dept. MTI reserves the right to inspect the malfunction or defect on site and determine appropriate course of action.

Acts Invalidating Warranty: Inspecting the unit prior to installation is the responsibility of the installer(s) or person(s) acting on behalf of the user. He/she is responsible for ensuring that the unit is free of defect or damage. The shipping container advises the installer of this responsibility. MTI is not responsible for failure or damage that should have been discovered, repaired, and avoided by proper inspection and testing prior to installation. Damage that occurred in transit is the responsibility of the carrier. The consignee must open and inspect the unit for damage when it is delivered. If the unit is damaged, this must be reported immediately to both the seller and the carrier in writing and an inspection must be requested. In the event that the carrier fails to respond, report such response to both the seller and the carrier. Any freight claims must be filed within ten business days. It is the responsibility of the installer, contractor, or user to install/bed the unit properly allowing for access for service. Access must be provided to **each** pump and/or electrical component on the tub. The access panel(s) must have a minimum size of 16"x14" for installation and future servicing of the equipment. MTI Baths, Inc. will not authorize any service unless **clear** access is available. Access from a crawlspace or incomplete access to all equipment may result in warranty claims being denied. **Unit must be water tested for operation and leaks prior to final enclosure. Damage, including chips or scratches, occurring to the unit during installation is the responsibility of the installer and after installation is the responsibility of the user.**

Disclaimers: MTI Baths is not responsible for incidental or consequential damages/losses from any cause such as water damage to carpeting, floors, or ceilings. Optional equipment not manufactured by MTI or installed by MTI is not covered. Damages or defects that should be detected before installation are not covered. This limited warranty does not include labor, transportation, or other costs incurred in the removal and/or reinstallation of the original unit or replacement unit. Costs related to obtaining access for repair are not covered. The foregoing warranty is EXCLUSIVE and in lieu of all other warranties, including any other warranty of quality, express or implied, and including any warranty of merchantability, or any warranty of fitness for any particular purpose.

Customer Service: To verify coverage or request service, please contact the MTI service department at 800-783-8827. Please have serial or registration number available.

* **Exceptions for Alaskan and Canadian Customers:** MTI Baths extends the complete Residential Limited Lifetime Warranty to any applicable product installed within a 75-mile radius of an Authorized MTI Distributor. Any installation site outside the 75-mile radius will be covered for two years, parts only.

* **Exceptions for Hawaiian Customers:** MTI Baths extends the complete Residential Limited Lifetime Warranty to Hawaiian customers on the islands of Maui, Kauai and Oahu only. All other locations will be covered for two years, parts only.

MTI COMMERCIAL WARRANTY

This warranty is effective for all MTI acrylic whirlpools, air tubs, soaking tubs, and spas manufactured after February 1, 2006, and is in lieu of all other warranties. Warranty coverage begins on date of purchase (regardless of installation date). MTI Baths, Inc. provides a limited warranty to the original purchaser for commercial, rental or multi-family applications. Tubs are warranted only when installed in a climate-controlled environment according to the instructions contained in our manual. Previously used display or floor models do not carry any warranty coverage.

Whirlpool, Soaking, & Air Tub Warranty: MTI warrants our Designer Collection whirlpool and soaking tub products for two years. The non pro-rated warranty covers the tub shell and most standard factory-installed components, including pump, motor and standard plumbing against defects in material or workmanship. All other components, even those included in MTI packages are subject to the MTI one-year parts warranty described below. Components covered for parts only include, but are not limited to, on/off controls, transformer boxes, neck jet pillows, low water sensors, solenoid valves & LED lights. MTI warrants all Designer Collection air tubs with Air Massage thermo-air massage system for two years. The warranty covers the tub shell and blower. All controls and mechanisms are subject to the MTI one year parts only warranty described below. **The bath must be water tested for operation and leaks prior to final enclosure of the unit. Failure to do so will void warranty.** If a problem is discovered after the final enclosure, MTI will not be responsible for the cost of removing or reinstalling the tub, or for costs associated with any adjacent materials. Proper drain installation is the responsibility of the installer. MTI's warranty does not cover drain leakage.

One-Year (Parts Only) Warranty: MTI warrants options, accessories and all other components not specifically listed above for **one year for parts only** against defects of material or workmanship. Components covered for parts only include, but are not limited to: on/off controls, transformer boxes, neck jet pillows, low water sensors, solenoid valves & LED lights. Replacement parts shall assume the remaining warranty period of the parts replaced. Replacement parts are subject to availability, and may differ from those originally supplied. MTI cannot guarantee that parts currently in use will be available in the future. Changes in materials, parts or specifications are not valid reasons for product refusal or replacement under warranty claims. Grab bars and additional/ special order trims are specifically excluded from this warranty. Valves, accessories and fixtures installed and sold by MTI carry their own warranty from their original manufacturer. MTI does not warrant valves, bath fixtures (tub filler) and accessories. Check with MTI for details.

Radiance® Warranty: MTI warrants Radiance for two years, parts only, against manufacturing defects. If the control box or keypad fails within the two year period, MTI will send replacement parts out at no charge. In the unlikely event that the electrical heating grid fails within the two year period, MTI Baths' only obligation is to refund the purchase price of the Radiance system to the original product owner. Proof of purchase required.

Stereo H₂O® Warranty: MTI warrants the transducer(s) for one year against manufacturing defects to the original product owner. Labor or any costs associated with gaining access for repair are specifically excluded from warranty. Proof of purchase required.

Return of Warranty Card: The warranty registration card must be completed by the purchaser within one hundred twenty days from purchase and mailed to MTI Baths in order for this warranty to take effect. Warranty registration can also be done online at mtibaths.com.

Warranty Limitations:

Your warranty is void if unit is not water tested for operation and leaks and inspected prior to final enclosure. Our warranty does not cover defects, damage, or failure caused by common carrier, installer, user, or other person.

Chips, cracks, and scratches are damages and are NOT covered under warranty, however, they may be repaired by a qualified technician at the owner's/user's expense. Damages or defects that should be detected before installation are not covered.

MTI Baths is NOT liable for incidental or consequential damage, loss of time, inconvenience, incidental expenses or material charges or any other costs related to the application of this warranty.

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We do not cover the following: careless handling; modification of any type for any reason; improper installation (see Installation Instructions); connections supplied by the installer; improper voltage, supply/electrical modifications; misuse; incorrect or improper maintenance; incorrect or inadequate water use; use of improper cleaners; or extraordinary acts such as earthquakes, hurricanes, lightning, floods, hail, etc.

Extent of Warranty: This warranty extends only to the original consumer/purchaser of the MTI Baths product when purchased and originally installed within the boundaries of the continental USA (unless otherwise noted). The warranty terminates after transfer of ownership or if tub is installed or relocated outside the boundaries of the continental USA by the original consumer/purchaser prior to the expiration of the warranty period.

Warranty Performance: In the event of any malfunction or defect covered under the terms of this warranty, a Factory Authorized Service Agent of MTI Baths will repair the MTI product. To obtain service, contact the MTI Service Department for an agent in your area and issuance of a service order number. **No work/payment will be made without an authorized service order number.** There will be no charge for parts, labor or freight costs for parts necessary to repair the tub under warranty. Written notice of any malfunction or defect must be given within ten days of the time the malfunctions were discovered, and **must be accompanied by the tub serial number, model number and manufacturer's date to verify purchase date.** Notice must be given to: MTI Baths, 670 N. Price Rd., Sugar Hill, GA 30518, Attn: Service Dept. MTI reserves the right to inspect the malfunction or defect on site and determine appropriate course of action.

Acts Invalidating Warranty: Inspecting the unit prior to installation is the responsibility of the installer(s) or person(s) acting on behalf of the user. He/she is responsible for ensuring that the unit is free of defect or damage. Our shipping container advises the installer of this responsibility. MTI is not responsible for failure or damage that should have been discovered, repaired, and avoided by proper inspection and testing prior to installation. Damage that occurred in transit is the responsibility of the carrier. The consignee must open and inspect the unit for damage when it is delivered. If the unit is damaged, this must be reported immediately to both the seller and the carrier in writing and an inspection must be requested. In the event that the carrier fails to respond, report such response to both the seller and the carrier. Any freight claims must be filed within ten business days. It is the responsibility of the installer, contractor, or user to install/bed the unit properly allowing for access for service. Access must be provided to **each** pump, air blower and/or electrical component on your tub. The access panel(s) must have a minimum size of 16"x14" for installation and future servicing of the equipment. MTI Baths, Inc. will not authorize any service unless **clear** access is available. Access from a crawlspace or incomplete access to all equipment may result in warranty claims being denied. **Unit must be water tested for operation and leaks prior to final enclosure. Damage, including chips or scratches, occurring to the unit during installation is the responsibility of the installer and after installation is the responsibility of the user.**

Disclaimers: MTI Baths is not responsible for incidental or consequential damages/losses from any cause such as water damage to carpeting, floors, or ceilings. Optional equipment not manufactured by MTI or installed by MTI is not covered. Damages or defects that should be detected before installation are not covered. This limited warranty does not include labor, transportation, or other costs incurred in the removal and/or reinstallation of the original unit or replacement unit. Costs related to obtaining access for repair are not covered. The foregoing warranty is EXCLUSIVE and in lieu of all other warranties, including any other warranty of quality, express or implied, and including any warranty of merchantability, or any warranty of fitness for any particular purpose.

Customer Service: To verify coverage or request service, please contact the MTI service department at 800-783-8827 or email customerservice@mtibaths.com. Please have serial or registration number available.



Manufactured by MTI Baths, Inc.

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Part # DCTUBFS

