

HOW TO ORDER REPAIR PARTS

The Company reserves the right of introducing any modifications deemed convenient in order to improve the products, or due to any manufacture or commercial requirements, without previous notice, provided those modifications are in accordance with the local gas code.

This manual will help you obtain efficient, dependable service from your Ashley heater, and enables you to obtain repair parts correctly. Parts may be ordered through your service person, dealer or directly from the factory. Parts can be shipped directly to you or to your service person/dealer.

All parts in the Parts List have part numbers. When ordering parts, first obtain the model number from the name plate on your appliance. Then determine the part number (not the index number) and description of the component of which you wish to order. Be sure to give all of the following information:

Appliance Model Number _____ Part Number: _____

Appliance Serial Number: _____ Part Description: _____

Type of Gas (Propane or Natural) _____

Limited Warranty

United States Stove Company warrants to the original purchaser its heaters against premature failure of any component due to workmanship, quality, or materials as follows:

| | | |
|---|--|----------------------------------|
| Time Period | Controls/ Valves | One Year from time of purchase |
| | Thermocouple/Thermopile | One Year from time of purchase |
| | All Electrical Components | One Year from time of purchase |
| | Combustion Chamber and Burner | Five Years from time of purchase |
| CLAIM PROCEDURE | Any defects should be reported to United States Stove Company or its dealer and/or distributor giving descriptions and pertinent data, including proof of purchase which will be returned upon request. | |
| | Replace the defective part free of charge. | |
| | Replace the defective heater free of charge. | |
| | Where the defect is of a cosmetic (non-functional) nature, United States Stove Company will bear reasonable expense to refurbish the heater, including such items as welding, painting, and incidental labor. Reasonable is defined by terms of this warranty as \$30.00/hour | |
| NOT COVERED | Specifically not covered under the terms of this limited warranty or any other warranty are problems relating to smoking or sooting- which is entirely related to the installation of the heater itself. Also, not covered are: | |
| | Removal and re-installation cost. | |
| | Service calls to diagnose trouble (unless authorized in writing by the manufacturer, distributor, or dealer) | |
| | Damage or defect caused by improper installation, accidents, misuse, abuse or alteration. | |
| | Transportation or shipping costs. | |
| LIMITATIONS and EXCLUSIONS | United States Stove Company shall not be liable for incidental, consequential, special or contingent damages anyone might suffer as a result of their breach of this written warranty or any implied warranty. | |
| | Should the heater be replaced by United States Stove Company "free of charge" all further warranty obligations are thereby met. | |
| | Parts and/or service replacements made under the terms of this warranty are warranted only for the remaining period of the original heater warranty. | |
| | Without specific written exclusionary waivers, no one has authority to add to or vary this limited warranty, or to create for United States Stove Company any further obligation of liability in connection with this heater or any other applicable accessory. Any further warranty implication applicable to this heater or any applicable accessory is limited in duration to the same time period as the original statement in the above schedule. | |
| YOUR DUTIES | This heater, including all applicable accessories, must be installed and operated in accordance with local authorities having jurisdiction and the instructions furnished with the Owners Manual. | |
| | You should keep as permanent record your proof of purchase (or canceled check or invoice). | |
| PROBLEM/ RESOLUTION | As purchaser, you must first contact the dealer and/or distributor from whom you purchased your heater. | |
| | If within a reasonable period of time you do not receive satisfactory service from the distributor and/or dealer, write United States Stove Company, Customer Service Department, including complete details of the problem and/or problems you are experiencing, details of | |

This Warranty gives you specific rights and you may also have other rights which vary state to state.

The warrantor of record is: United States Stove Company 227 Industrial Park Rd. South Pittsburg, TN 37380 Ph. (800) 750-2723