

LIMITED WARRANTY / PRODUCTS WARRANTY

Lancaster Pump warrants to the original purchaser ("purchaser") that the following products will be free of defects of material and workmanship when sold for the time period listed for each product as follows:

LANCASTER PUMP warrants new LANCASTER PUMP and LANCASTER WATER TREATMENT products to be free from defects of material and workmanship for a period of 1 year (12 months) of service, if the 1 year of service falls within 24 months from date of manufacture.

Softeners and Filters:

Control Valve - 5 years from date of serial number; Residential Fiberglass Mineral Tanks (6"-13") 10 years from serial number; Commercial Fiberglass Mineral Tanks (14"-up) 5 years from serial number provided that the water conditioner is installed and operated on water pressure and water temperatures not to exceed the maximum limitations of 120 P.S.I. and 100° F and provided further, that such mineral tank or storage tank is not subject to misuse, alterations, neglect, freezing or accident. The filter medias used in these products do not remove or kill bacteria. Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. Salt Storage Tank - 5 years from serial number.

Chemical Feed Pump - 1 year from date of serial number

Cartridge Type Filter [including One and Pioneer Systems] (cartridge excluded) - 1 year from date of installation

Reverse Osmosis Water System - 5 years (LRO-35, CRO-350 Only) from date of serial number

1 year (TFC-50) from date of serial number

Membrane and Cartridge Filters - up to the time of initial installation

Ultraviolet Water Purifier - 1 year from date of serial number

Disinfection Chamber - 7 years from date of serial number

Electrical Parts - 1 year from date of serial number

Ultraviolet Bulb - 6 months from date of serial number

Quartz Sleeve - to be free from defects up to the time of initial installation

If a product fails to function within the stated time period, Lancaster Pump will remedy the defect. The purchaser shall immediately notify Lancaster Pump of any defect. If the purchaser does not notify Lancaster Pump of such defects within the applicable Warranty Period, Lancaster Pump shall have no further liability or obligation to purchaser therefore.

After notifying Lancaster Pump of a defect and receiving permission and an Authorization Number to return the product, the purchaser may return the product to Lancaster Pump (freight pre-paid by purchaser) for repair and/or replacement. If Lancaster Pump determines that the warranty has not been breached, the product shall be repaired or replaced, at Lancaster Pump's sole option, free of charge. In the event Lancaster Pump determines that it is unable to correct a defective component part or product, Lancaster Pump may, at its sole option, provide purchaser with a full refund or merchandise credit in the amount of the purchaser's price of purchase.

The foregoing limited warranty does not cover failure to function caused by damage to the product while in purchaser's possession, improper installation, unreasonable use or abuse of the product, failure to provide or use of improper maintenance failure to follow written installation and use instructions, neglect, accident, or maintenance of products which have been altered or repaired by any person receiving such product during the warranty period. Lancaster Pump will also not be responsible for any damage or losses, direct or indirect, arising from any cause whatsoever, nor for damage to or modification, abrasives, corrosion, and/or electrolysis improper voltage supply, lightning or careless handling; nor for labor, transportation or other damages incurred in the replacement or repair of defective parts. In these cases repair will be subject to reconditioning charges in effect at the time.

THE REMEDIES PROVIDED IN THE ABOVE EXPRESS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO THE PURCHASER. NO OTHER EXPRESS WARRANTIES ARE MADE. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE, ARE LIMITED IN DURATION AS SET FORTH ABOVE. IN NO EVENT SHALL LANCASTER PUMP BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to purchaser. This warranty gives purchaser specific legal rights and purchaser may also have other rights which vary from state to state. The purchaser must maintain proof of purchase of the product to prove date of purchase in the unlikely event of a warranty claim.

Contact Lancaster Water Group at the following: Lancaster Water Group, A Division of C-B Tool Co.,

www.lancasterwatergroup.com 1340 Manheim Pike, Lancaster, PA 17601-3196.

Phone: 717-397-3521 Fax: 717-392-0266

TERMS & CONDITIONS OF SALE:

TERMS: 2% 30 Days, Net 31 Days net from date of invoice an approved credit. No cash discount applies to NET billed merchandise, but 30 day payment terms granted.

ALL SALES: All Sales are F.O.B. Lancaster, PA . All prices, discounts, specifications or quotations are subject to change without notice, and do not include any taxes. All goods will be billed at prices in effect at time of shipment.

TAXES: Any Federal or Sate Excise or Sales Tax for which we may be liable on any sale will be charged to and paid by the Buyer. Buyer is responsible for furnishing tax exempt or resale certificate.

MINIMUM BILLING CHARGE: of \$10.00 will be made on small purchases to cover packing, shipping, order processing, billing and other handling expenses.

ORDERS: are subject to acceptance by use and our conditions of sale. Specially made items will be charged for in accordance with the additional costs and are not subject to cancellation or return after order was accepted.

WARRANTY: All returns must be accompanied by RETURN AUTHORIZATION NO. which must be obtained from LANCASTER PUMP prior to shipment. Returns are subject to a 15% handling and restocking charge. All transportation charges must be borne by the customer. No item with a net value of less than \$10.00 will be authorized for return and all items accepted for return must have been invoiced within the past year. Any new Lancaster equipment that may prove defective within the period of our "Limited Warranty Policy" from date of shipment will be repaired or replaced no charge F.O.B. factory, Lancaster, PA., providing such merchandise shows defects in workmanship or materials, such decision to be rendered by our engineering department. We shall likewise reserve the right to substitute new or improved equipment or parts on any order or replacement. Under no conditions will LANCASTER PUMP, A DIVISION OF C-B TOOL CO. be liable for any charges for damages, losses, delays, failure of water supplies or labor charges arising from any cause whatsoever.

ROUTING: Instructions will be followed if specified on order, otherwise we shall route best way.

CLAIMS: for shortage or breakage, a claim must be filled with the delivering carrier and noted on the freight bill before you accept the merchandise. Contracts and agreements are contingent on delays beyond our control (accidents, strikes, fires, etc.)

QUOTES: Prices quoted on items not shown on price list (special items-not standard) are void after 30 days.