

Laars Heating Systems Limited Warranty for: Laars-Stor™ Residential Indirect-Fired Water Heater

What Does This Limited Warranty Cover? This limited warranty covers both the tank and component parts for leakage or other malfunction caused by defects in materials and/or workmanship. It applies only to the original consumer purchaser as long as the heater remains installed at its original place of installation. Return the warranty registration card or register on-line at www.Laars.com. You do not have to register if you retain a valid proof-of-purchase (or proof-of-installation) for the product.

What Does This Limited Warranty Not Cover? 1. This limited warranty does not cover leakage or other malfunction caused by: a) Defective installation, reinstallation at another location and specifically, any installation which is made: i. in violation of applicable state or local plumbing, housing or building codes, or ii. without a certified American Gas Association, ASME, or comparable combination temperature and pressure relief valve, or iii. contrary to the written instructions furnished with the unit. b) Adverse local conditions, and specifically, sediment or lime precipitate in the tank; or corrosive elements in the atmosphere; or water quality contrary to the written requirements furnished with the unit. c) Misuse, and specifically, operations and/or maintenance contrary to the written instructions furnished with the unit, removal of anode(s), disconnection, alteration or addition of non-approved components or apparatus, operation at settings other than those set forth on the rating plate, or accidental or other exterior damage. 2. This warranty also does not cover: a) Production of noise, taste, odors, discoloration or rusty water. b) Incidental property damage, loss of use, inconvenience or other incidental or consequential costs. c) Costs associated with the replacement and/or repair of the unit, including: i. any freight, shipping or delivery charges. ii. any removal, installation or re-installation charges. iii. any material, and/or permits required for installation, re-installation or repair. iv. charges to return the defective water heater and/or component part to the manufacturer.

What is the Period of Coverage? This limited warranty runs from date of installation (or without proof of installation, from three (3) months after the date of manufacture) for the period specified in the following: 1. LIMITED LIFETIME TANK/HEAT EXCHANGER WARRANTY*. A no charge* replacement unit will be provided in the event of a covered failure of the Tank/Heat Exchanger. 2) SIX YEARS LIMITED PARTS WARRANTY*. All other parts not referenced above are covered for SIX YEARS from date of original installation. *Note: A warranty product or part is provided exclusive of labor, freight and /or any installation costs. Copy of original sales receipt required. Any product used for other than a single family dwelling application will be warranted for only five (5) years on tank and one (1) year on parts regardless of any other warranty period specified. All replacement heaters and parts carry the balance of the original warranty, i.e. if an original lifetime tank warranted heater develops a leak due to defects in materials/workmanship after only four (4) years and is installed in an other than single family dwelling, the replacement unit is warranted for one (1) year in this example.

What is the Duration of the Implied Warranty? ANY IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY IMPOSED ON THE SALE OF THE WATER HEATER UNDER THE LAWS OF THE STATE OF SALE ARE LIMITED IN DURATION TO SIX YEARS FROM DATE OF ORIGINAL INSTALLATION.

How Does State Law Relate to the Warranty? Some states and provinces do not allow: 1. Limitations on how long an implied warranty lasts. 2. Limitations on incidental or consequential damages. So the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary by state or province. Restrictions are not applicable to implied warranties in California or Oregon.

What Will Laars Do to Correct Problems? 1. If a defect occurs within the tank warranty period, we will: Provide a replacement water heater of our manufacture, (or at our option repair any unit) which develops a leak in the steel tank within the tank warranty period. To obtain a replacement, you must forward the rating plate from the defective unit to us and a copy of the original sales receipt. If government regulations require the replacement water heater to have features not found in the defective water heater, you will be required to pay the difference in price represented by those government required features. 2. If a defect occurs within the parts warranty period, we will: Provide a replacement part (or at our option repair any part) which fails to function within the parts warranty period. To obtain a replacement, you must forward the defective part to us. If government regulations require the replacement part to have features not found in the defective part, you will be required to pay the difference in price represented by those government required features. We do reserve the right to verify any claims of defect by inspection.

What Will Laars Not Do? We will not: 1. Repair or replace any heater, or part, subject to conditions outlined in "What Does This Limited Warranty Not Cover?" 2. Reimburse any costs associated with repair and/or replacement. 3. Replace and/or repair any heater without a received and completed Warranty Registration Card including complete model/serial number. 4. Replace any water heater without prior receipt of actual rating plate from appliance and copy of original sales receipt.

How Do I Get Warranty Assistance? Upon discovering a defect or problem, you should: A. contact either the installer or dealer, or B. contact us: LAARS Heating Systems Company, 20 Industrial Way, Rochester, NH, 03867 or C. call us at 1.800.900.9276. Please have model number and serial number available.

What Should I Do to Keep the Warranty in Effect? To facilitate warranty assistance, you should: 1. Follow all instructions enclosed with the product. 2. Retain all bills of sale or receipts for proof of installation, etc. 3. Contact your installer, dealer or our Warranty Department as soon as any problem or defect is noticed. 4. Complete and mail warranty registration card. 5. When necessary, allow us, or our chosen representative, to inspect the unit. 6. For your reference, fill in the Model and Serial Number found on the unit's Rating Plate:

Model Number _____ Serial Number _____
Date of Installation _____ Name of Installer _____