

# Installation, Operation, and Maintenance

## Split System Air Conditioners Odyssey™

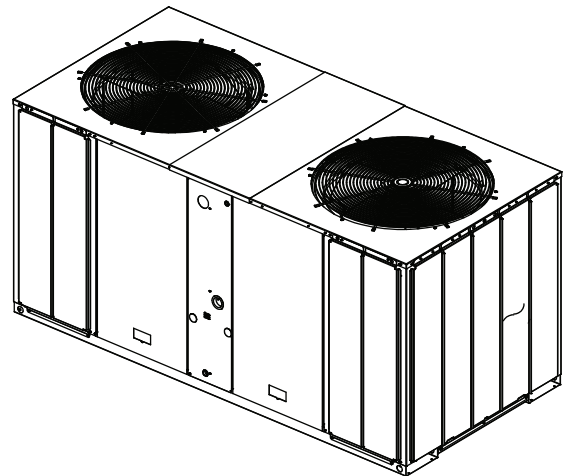
Cooling Condenser — 6 to 25 Tons

(60 Hz)

TTA0724\*A/D  
TTA0904\*A/D  
TTA1204\*A/C/D  
TTA1504\*D  
TTA1804\*C/D  
TTA2404\*C/D  
TTA3004\*C

(50 Hz)

TTA0604DA/D  
TTA0764DA/D  
TTA1014DA/C/D  
TTA1264DD  
TTA1564DC/D  
TTA2014DC/D  
TTA2514DC



### ▲ SAFETY WARNING

Only qualified personnel should install and service the equipment. The installation, starting up, and servicing of heating, ventilating, and air-conditioning equipment can be hazardous and requires specific knowledge and training. Improperly installed, adjusted or altered equipment by an unqualified person could result in death or serious injury. When working on the equipment, observe all precautions in the literature and on the tags, stickers, and labels that are attached to the equipment.

July 2018

SS-SVX10M-EN

 Ingersoll Rand.

# Introduction

Read this manual thoroughly before operating or servicing this unit.

## Warnings, Cautions, and Notices

Safety advisories appear throughout this manual as required. Your personal safety and the proper operation of this machine depend upon the strict observance of these precautions.

The three types of advisories are defined as follows:



Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.



Indicates a potentially hazardous situation which, if not avoided, could result in minor or moderate injury. It could also be used to alert against unsafe practices.

**NOTICE**

Indicates a situation that could result in equipment or property-damage only accidents.

## Important Environmental Concerns

Scientific research has shown that certain man-made chemicals can affect the earth's naturally occurring stratospheric ozone layer when released to the atmosphere. In particular, several of the identified chemicals that may affect the ozone layer are refrigerants that contain Chlorine, Fluorine and Carbon (CFCs) and those containing Hydrogen, Chlorine, Fluorine and Carbon (HCFCs). Not all refrigerants containing these compounds have the same potential impact to the environment. Trane advocates the responsible handling of all refrigerants-including industry replacements for CFCs and HCFCs such as saturated or unsaturated HFCs and HCFCs.

## Important Responsible Refrigerant Practices

Trane believes that responsible refrigerant practices are important to the environment, our customers, and the air conditioning industry. All technicians who handle refrigerants must be certified according to local rules. For the USA, the Federal Clean Air Act (Section 608) sets forth the requirements for handling, reclaiming, recovering and recycling of certain refrigerants and the equipment that is used in these service procedures. In addition, some states or municipalities may have additional requirements that must also be adhered to for responsible management of refrigerants. Know the applicable laws and follow them.

### **⚠ WARNING**

#### **Proper Field Wiring and Grounding Required!**

Failure to follow code could result in death or serious injury.

All field wiring **MUST** be performed by qualified personnel. Improperly installed and grounded field wiring poses **FIRE** and **ELECTROCUTION** hazards. To avoid these hazards, you **MUST** follow requirements for field wiring installation and grounding as described in **NEC** and your local/state/national electrical codes.

### **⚠ WARNING**

#### **Personal Protective Equipment (PPE) Required!**

Failure to wear proper PPE for the job being undertaken could result in death or serious injury. Technicians, in order to protect themselves from potential electrical, mechanical, and chemical hazards, **MUST** follow precautions in this manual and on the tags, stickers, and labels, as well as the instructions below:

- Before installing/servicing this unit, technicians **MUST** put on all PPE required for the work being undertaken (Examples; cut resistant gloves/sleeves, butyl gloves, safety glasses, hard hat/bump cap, fall protection, electrical PPE and arc flash clothing). **ALWAYS** refer to appropriate Material Safety Data Sheets (MSDS)/Safety Data Sheets (SDS) and OSHA guidelines for proper PPE.
- When working with or around hazardous chemicals, **ALWAYS** refer to the appropriate MSDS/SDS and OSHA/GHS (Global Harmonized System of Classification and Labelling of Chemicals) guidelines for information on allowable personal exposure levels, proper respiratory protection and handling instructions.
- If there is a risk of energized electrical contact, arc, or flash, technicians **MUST** put on all PPE in accordance with OSHA, NFPA 70E, or other country-specific requirements for arc flash protection, **PRIOR** to servicing the unit. **NEVER PERFORM ANY SWITCHING, DISCONNECTING, OR VOLTAGE TESTING WITHOUT PROPER ELECTRICAL PPE AND ARC FLASH CLOTHING. ENSURE ELECTRICAL METERS AND EQUIPMENT ARE PROPERLY RATED FOR INTENDED VOLTAGE.**

**⚠ WARNING****Follow EHS Policies!**

Failure to follow instructions below could result in death or serious injury.

- All Ingersoll Rand personnel must follow Ingersoll Rand Environmental, Health and Safety (EHS) policies when performing work such as hot work, electrical, fall protection, lockout/tagout, refrigerant handling, etc. All policies can be found on the [BOS site](#). Where local regulations are more stringent than these policies, those regulations supersede these policies.
- Non-Ingersoll Rand personnel should always follow local regulations.

**⚠ WARNING****Refrigerant under High Pressure!**

Failure to follow instructions below could result in an explosion which could result in death or serious injury or equipment damage.

System contains refrigerant under high pressure. Recover refrigerant to relieve pressure before opening the system. See unit nameplate for refrigerant type. Do not use non-approved refrigerants, refrigerant substitutes, or refrigerant additives.

**⚠ WARNING****Explosion Hazard!**

Failure to follow instructions below could result in an explosion which could result in death or serious injury, and equipment damage.

**NEVER** bypass system safeties in order to pump down the unit component's refrigerant into the microchannel heat exchanger (MCHE) coil. Do **NOT** depress the compressor contactor since it effectively bypasses the high-pressure control.

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**Revision History**

- Configure to Order model number structure has been released and is now reflected in the model structure. All referenced model numbers have been updated to reflect this.
- Wiring matrix has been updated.
- Please note the Installation checklist has been moved to the Pre-Installation section.
- Minor running edits included.

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# Model Number Description

## Cooling Condenser

### Digit 1–3 – Unit Function

**TTA** = Split System Cooling

### Digit 4–6 – Tonnage

**060** = 5 Tons (50Hz)  
**072** = 6 Tons (60Hz)  
**076** = 6.25 Tons (50Hz)  
**090** = 7.5 Tons (60Hz)  
**101** = 8.33 Tons (50Hz)  
**120** = 10 Tons (60Hz)  
**126** = 10.4 Tons (50Hz)  
**150** = 12.5 Tons (60Hz)  
**156** = 13.0 Tons (50Hz)  
**180** = 15 Tons (60Hz)  
**201** = 16.7 Tons (50Hz)  
**240** = 20 Tons (60Hz)  
**251** = 20.9 Tons (50Hz)  
**300** = 25 Tons (60Hz)

### Digit 7 – Refrigerant

**4** = R-410A

### Digit 8 – Voltage

**3** = 208-230VAC - 3 PH (60Hz)  
**4** = 460VAC - 3 PH (60Hz)  
**W** = 575VAC - 3 PH (60Hz)  
**D** = 380–415VAC - 3 PH (50Hz)  
**K** = 380VAC - 3 PH (60Hz)

### Digit 9 – Refrigeration Circuit/Stage

**A** = 1 Compressor/1 Line/1 Stage (Single)  
**C** = 2 Compressors/1 Line/2 Stage (Manifold)  
**D** = 2 Compressors/2 Line/2 Stage (Duals)

### Digit 10 – Major Design Sequence

**A** = Rev A

### Digit 11 – Minor Design Sequence

**B** = Rev B

### Digit 12–13 – Service Digits

**00** = 00

### Digit 14 – Efficiency Generation

**A** = Generation A

### Digit 15 – Controls

**E** = Electromechanical  
**R** = ReliaTel™

### Digit 16 – None

**0** = None

### Digit 17 – Coil Protection

**0** = Standard Coil  
**1** = Standard Coil w/ Hail Guard  
**4** = Complete Coat Condenser Coil (MCHE)  
**5** = Complete Coat Condenser Coil with Hail Guard (MCHE)

### Digit 18–20 – None

**0** = None

### Digit 21 – Communications Options

**0** = No Option  
**2** = LonTalk® Communications Interface (LCI)

### Digit 22–40 – None

**0** = None

# General Information

This manual describes proper installation, operation, and maintenance procedures for air-cooled systems. By carefully reviewing the information within this manual and following the instructions, the risk of improper operation and/or component damage will be minimized. It is important that periodic maintenance be performed to help assure trouble free operation. Should equipment failure occur, contact a qualified service organization with qualified, experienced HVAC technicians to properly diagnose and repair this equipment.

**Important:** *All phases of this installation must comply with the NATIONAL, STATE & LOCAL CODES. In addition to local codes, the installation must conform with National Electric Code -ANSI/NFPA NO. 70 LATEST REVISION.*

Any individual installing, maintaining, or servicing this equipment must be properly trained, licensed and qualified.

**Important:** *Do not remove the VFD without first contacting technical support! For performance-related questions and diagnostic support in North America call 1-877-872-6363. Any return requires a claim number FIRST. Removal of the VFD prior to this step will void the unit's warranties.*

Installation procedures should be performed in the sequence that they appear in this manual. Do not destroy or remove the manual from the unit. The

manual should remain weather-protected with the unit until all installation procedures are complete.

**Note:** *It is not the intention of this manual to cover all possible variations in systems that may occur or to provide comprehensive information concerning every possible contingency that may be encountered during an installation. If additional information is required or if specific problems arise that are not fully discussed in this manual, contact your local sales office.*

Use the "Installation Checklist," p. 9 provided in this manual to verify that all necessary installation procedures have been completed. Do not use the checklist as a substitute for reading the information contained in the manual. Read the entire manual before beginning installation procedures.

## Unit Description

These condensers come with single, dual and manifolded compressor options. Single compressor outdoor units feature a single refrigeration circuitry, requiring only one set of refrigerant lines. Dual compressor/dual circuit models give true stand-by protection; if one compressor fails, the second will automatically start-up. During light load conditions, only one compressor will operate to save energy. The dual manifolded scroll compressors come with two stages of capacity modulation and a single refrigeration circuit.

# Pre-Installation

## Unit Inspection

Inspect material carefully for any shipping damage. If damaged, it must be reported to, and claims made against the transportation company. Compare the information that appears on the unit nameplate with ordering and submittal data to ensure the proper unit was shipped. Available power supply must be compatible with electrical characteristics specified on component nameplates. Replace damaged parts with authorized parts only.

## Inspection Checklist

To protect against loss due to damage incurred in transit, complete the following checklist upon receipt of the unit.

- Inspect individual pieces of the shipment before accepting the unit. Check for obvious damage to the unit or packing material.
- Inspect the unit for concealed damage before it is stored and as soon as possible after delivery. Concealed damage must be reported within 15 days. If concealed damage is discovered, stop unpacking the shipment. Do not remove damaged material from the receiving location. Take photos of the damage if possible. The owner must provide reasonable evidence that the damage did not occur after delivery.
- Notify the carrier's terminal of damage immediately by phone and by mail. Request an immediate joint inspection of the damage by the carrier and the consignee.
- Notify the sales representative and arrange for repair. Do not repair the unit until the damage is inspected by the carrier's representative.

## Testing for Leaks

All units are shipped with a holding charge of nitrogen in each circuit and should be leak tested before installation.

1. Remove the access panel.
2. Locate the liquid line or suction line access valve for each circuit.
3. Install gauges to determine if the circuits are still pressurized. If not, the charge has escaped and should be repaired as required to obtain a leak-free circuit.

## Lifting Recommendations

### ⚠ WARNING

#### Improper Unit Lift!

Failure to properly lift unit in a LEVEL position could result in unit dropping and possibly crushing operator/technician which could result in death or serious injury, and equipment or property-only damage.

Test lift unit approximately 24 inches (61 cm) to verify proper center of gravity lift point. To avoid dropping of unit, reposition lifting point if unit is not level.

### NOTICE

#### Equipment Damage!

Use spreader bars to prevent straps from damaging the unit. Install the bars between lifting straps, both underneath the unit and above the unit to prevent the straps from crushing the unit cabinet or damaging the finish.

Before preparing the unit for lifting, estimate the approximate center of gravity for lifting safety. Because of placement of internal components, the unit weight may be unevenly distributed. See "Weights," p. 20 for approximate unit weights.

The crated unit can be moved using a forklift of suitable capacity. For lifting the unit, attach lifting straps or slings securely to the lifting holes at each corner (see unit drawings in "Weights," p. 20). Use spreader bars to protect the unit casing from damage. Test lift the unit to determine proper balance and stability.

## Clearances

Provide enough space around the unit to allow unrestricted access to all service points. Refer to the "Dimensional Data," p. 11 for unit dimensions and minimum required service and free air clearances. Observe the following points to ensure proper unit operation.

1. Do not install the unit under a low overhang. Condenser discharge must not be restricted—refer to notes in "Dimensional Data drawings," p. 11.  
*Important: Do not obstruct condenser discharge air. This can result in warm air recirculation through the coil.*
2. Do not locate the unit in a position where runoff water can fall into the fan discharge openings.
3. Condenser intake air is supplied from three or four sides of the unit. Adhere to the minimum required clearances given in unit dimensional drawings (see "Dimensional Data," p. 11).



## Unit Mounting

### ⚠ WARNING

#### Risk of Roof Collapsing!

Failure to ensure proper structural roof support could cause the roof to collapse, which could result in death or serious injury and property damage.

Confirm with a structural engineer that the roof structure is strong enough to support the combined weight of the roof curb, the unit, and any accessories.

## Structural Preparation

### NOTICE

#### Roof Damage!

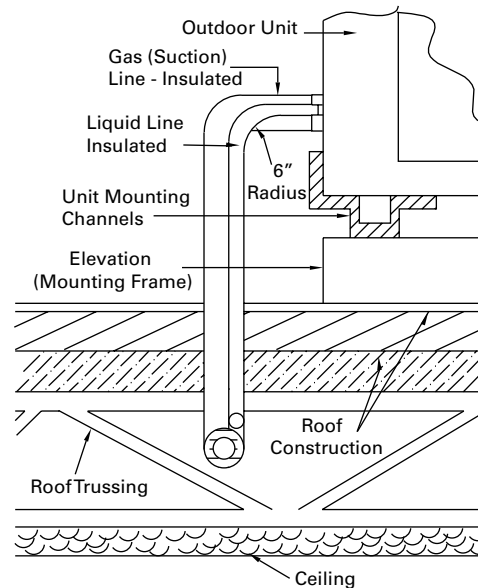
System contains oil and refrigerant under high pressure. Roofs should be protected from exposure to oils and refrigerant in the system. If rooftop is not protected, damage to the roof may occur.

**Important:** Refer to local building codes for proper installation. All installation must comply with local building codes.

## Rooftop Mounting

If the unit will be roof mounted, determine for certain that the structure is strong enough to support the unit and any required accessories, see "Weights," p. 20. The unit should be elevated on a level, field fabricated four-inch steel or wood 4" x 4" mounting frame. Complete the frame and secure it into position before lifting the unit to the roof. The mounting frame must support a minimum of three of the unit's four sides and should span roof supports to distribute the load on the roof.

Figure 1. Roof mounted unit



## Ground Level Mounting

For ground level installation, the unit base should be adequately supported and hold the unit near level. The installation must meet the guidelines set forth in local codes. The support should extend two inches beyond the unit base channels at all points. The unit and support must be isolated from any adjacent structure to prevent possible noise or vibration problems. Any ground level location must comply with required clearances given in the unit dimensional drawings (see "Dimensional Data," p. 11).

## Installation Checklist

Complete this checklist once the unit is installed to verify that all recommended procedures have been accomplished before starting the system. Do not operate the system until all items covered by this checklist are complete.

- Inspect unit location for proper required service clearances.
- Inspect unit location for proper free air clearances.
- Inspect unit location for secure, level mounting position.
- Remove coil protection boards on microchannel units.

## Refrigerant Piping

- Properly sized/constructed liquid and suction lines connected to stubs at both the indoor and outdoor units?
- Insulated the entire suction line?
- Insulated portions of liquid line exposed to extremes in temperature?

## Pre-Installation

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- Performed initial leak test?
- Evacuated each refrigerant circuit to 500 microns?
- Charged each circuit with proper amount of R-410A?

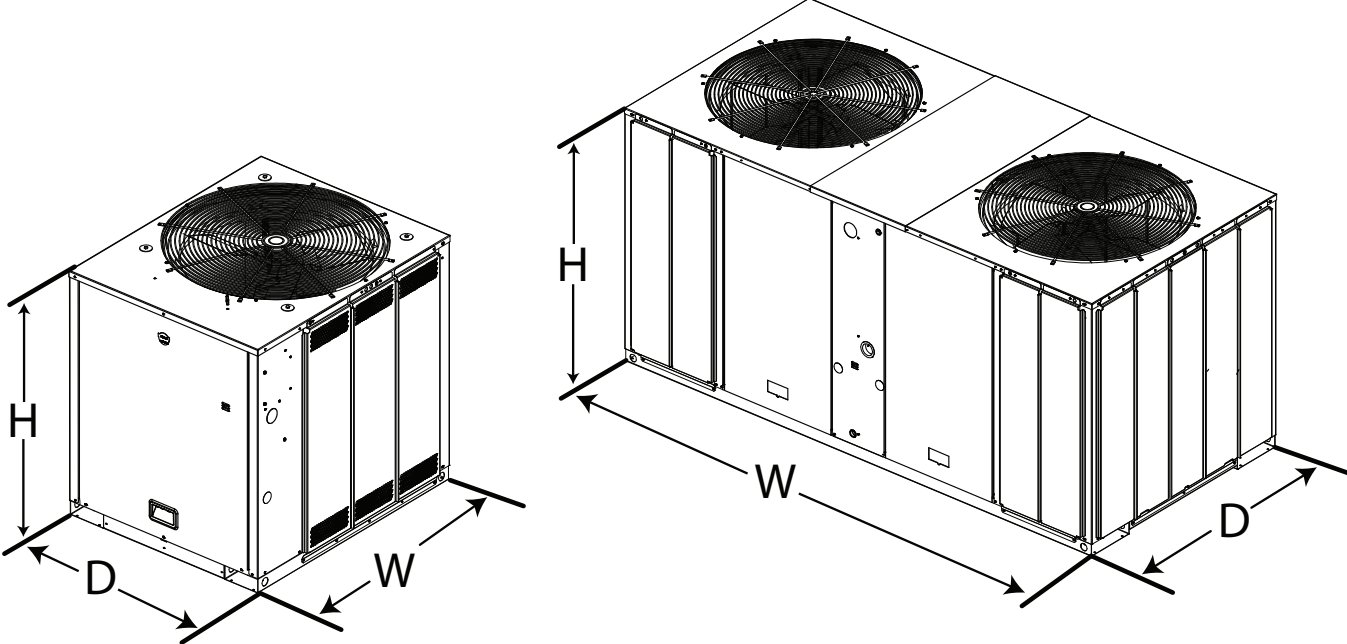
### Electrical Wiring

- Provided unit power wiring (with disconnect) to

- proper terminals in the unit control section?
- Installed system indoor thermostat?
- Installed system low voltage interconnecting wiring to proper terminals of outdoor unit, indoor unit and system thermostat?

# Dimensional Data

Figure 2. Height, width and depth measurements



	H - in. (mm)	W - in. (mm)	D - in. (mm)
TTA060, 072, 076, 090	46.1 (1171)	45 (1143)	38 (965.2)
TTA101, 120	46.1 (1171)	55 (1397)	42 (1067)
TTA126, 150	52.1 (1323)	55 (1397)	42 (1067)
TTA156, 180, 201, 240	52.1 (1323)	96 (2438)	48 (1219)
TTA251, 300	58.1 (1476)	96 (2438)	48 (1219)

*Note: Full dimensional data available on next pages.*

# Dimensional Data

**Figure 3. 5, 6, 6.25 and 7.5 ton condensing unit, single compressor, microchannel**

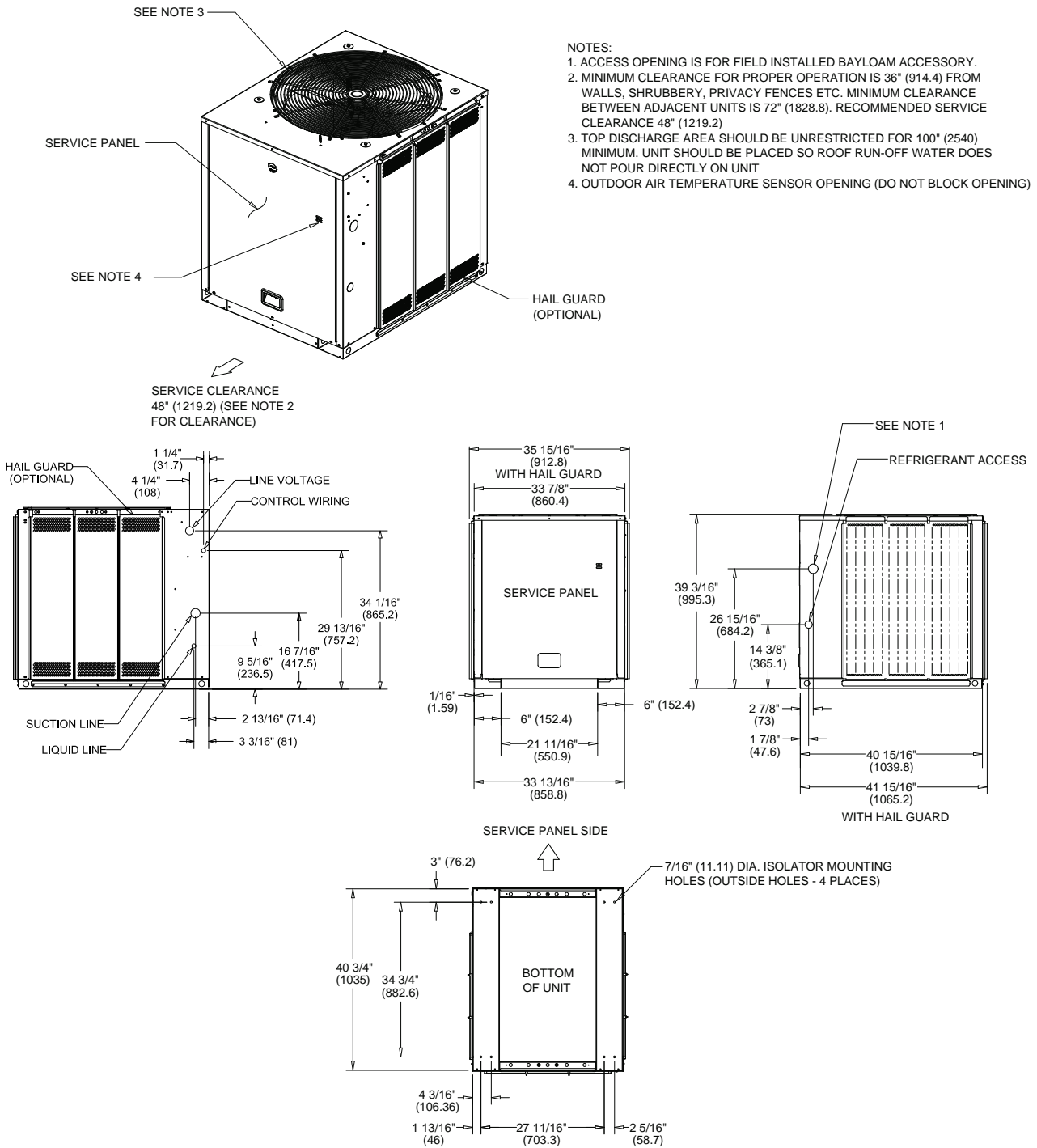
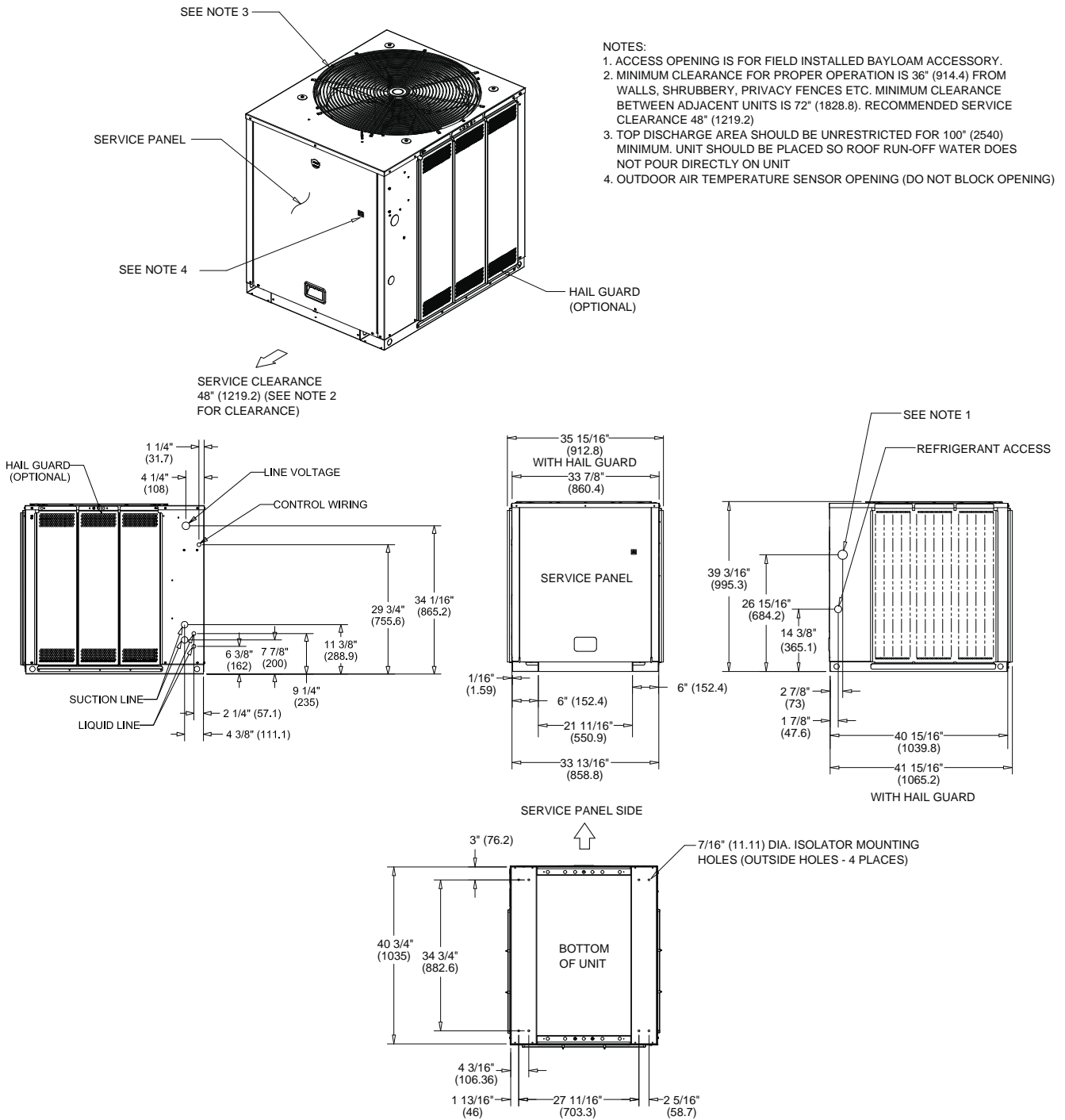
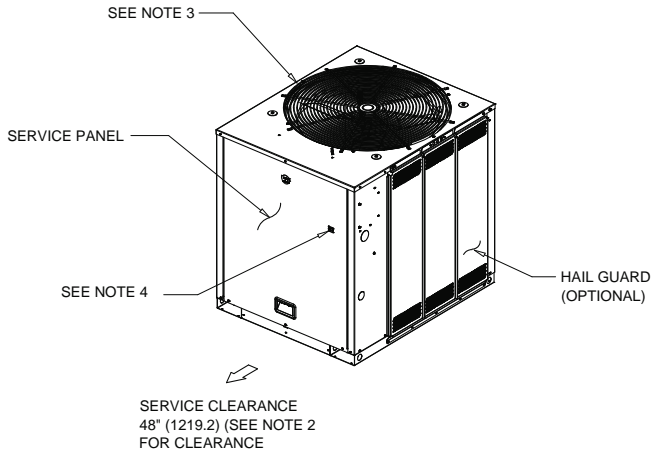


Figure 4. 5, 6, 6.25 and 7.5 ton condensing unit, dual compressor, microchannel



# Dimensional Data

**Figure 5. 8.33 and 10 ton condensing unit, single and manifolded compressor, microchannel**



- NOTES:
1. ACCESS OPENING IS FOR FIELD INSTALLED BAYLOAM ACCESSORY.
  2. MINIMUM CLEARANCE FOR PROPER OPERATION IS 36" (914.4) FROM WALLS, SHRUBBERY, PRIVACY FENCES ETC. MINIMUM CLEARANCE BETWEEN ADJACENT UNITS IS 72" (1828.8). RECOMMENDED SERVICE CLEARANCE 48" (1219.2)
  3. TOP DISCHARGE AREA SHOULD BE UNRESTRICTED FOR 100" (2540) MINIMUM. UNIT SHOULD BE PLACED SO ROOF RUN-OFF WATER DOES NOT POUR DIRECTLY ON UNIT
  4. OUTDOOR AIR TEMPERATURE SENSOR OPENING (DO NOT BLOCK OPENING)

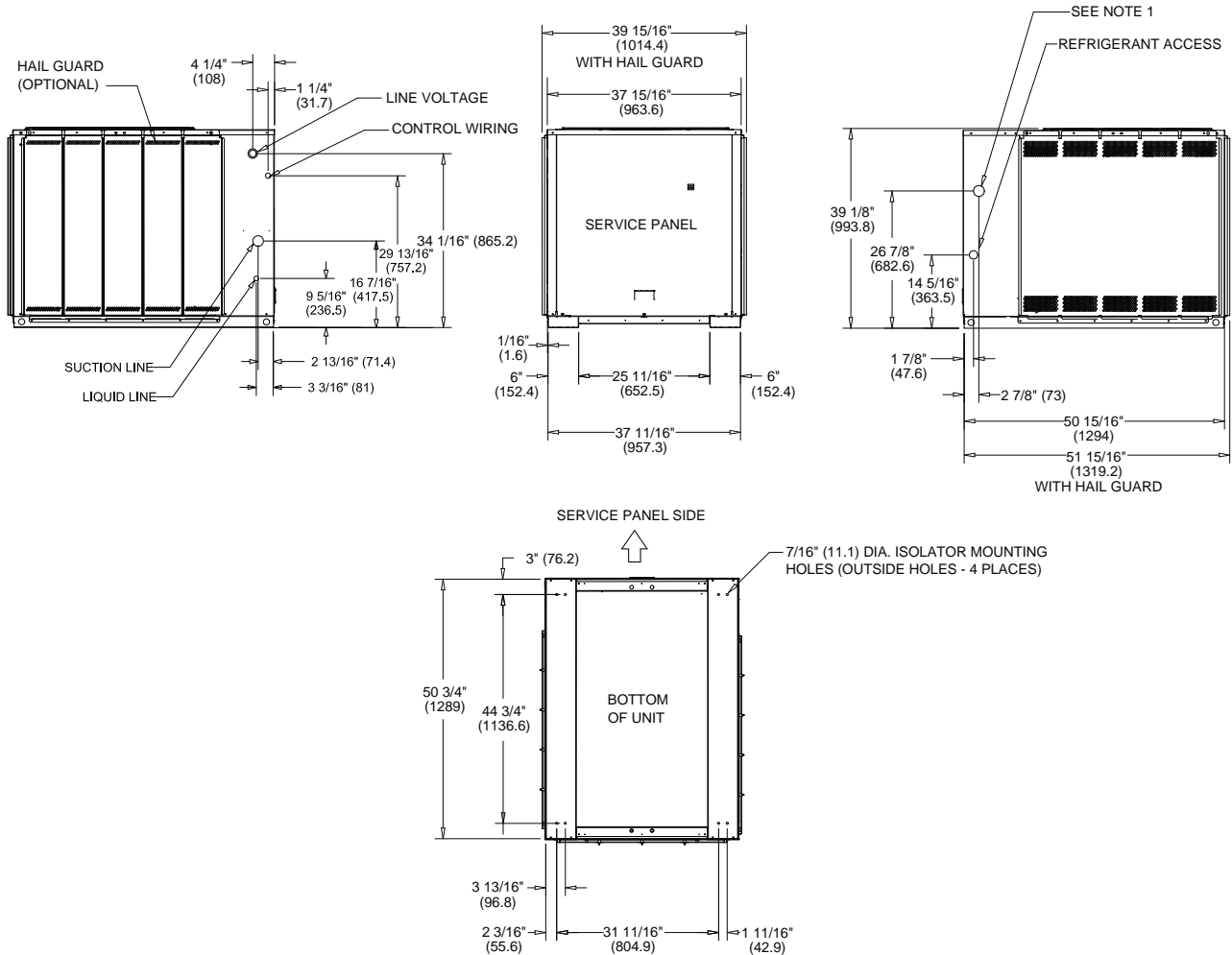
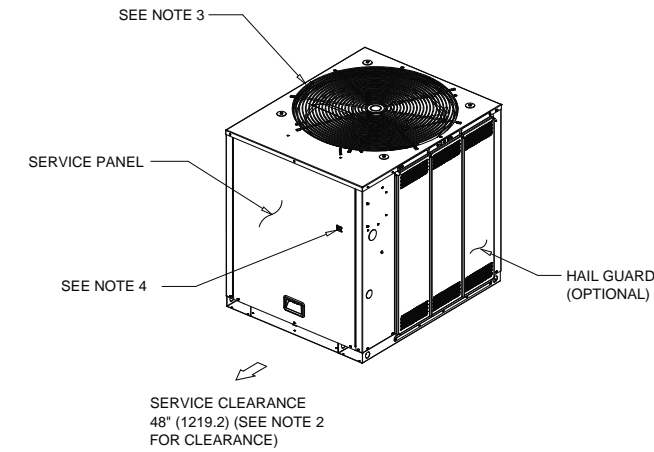
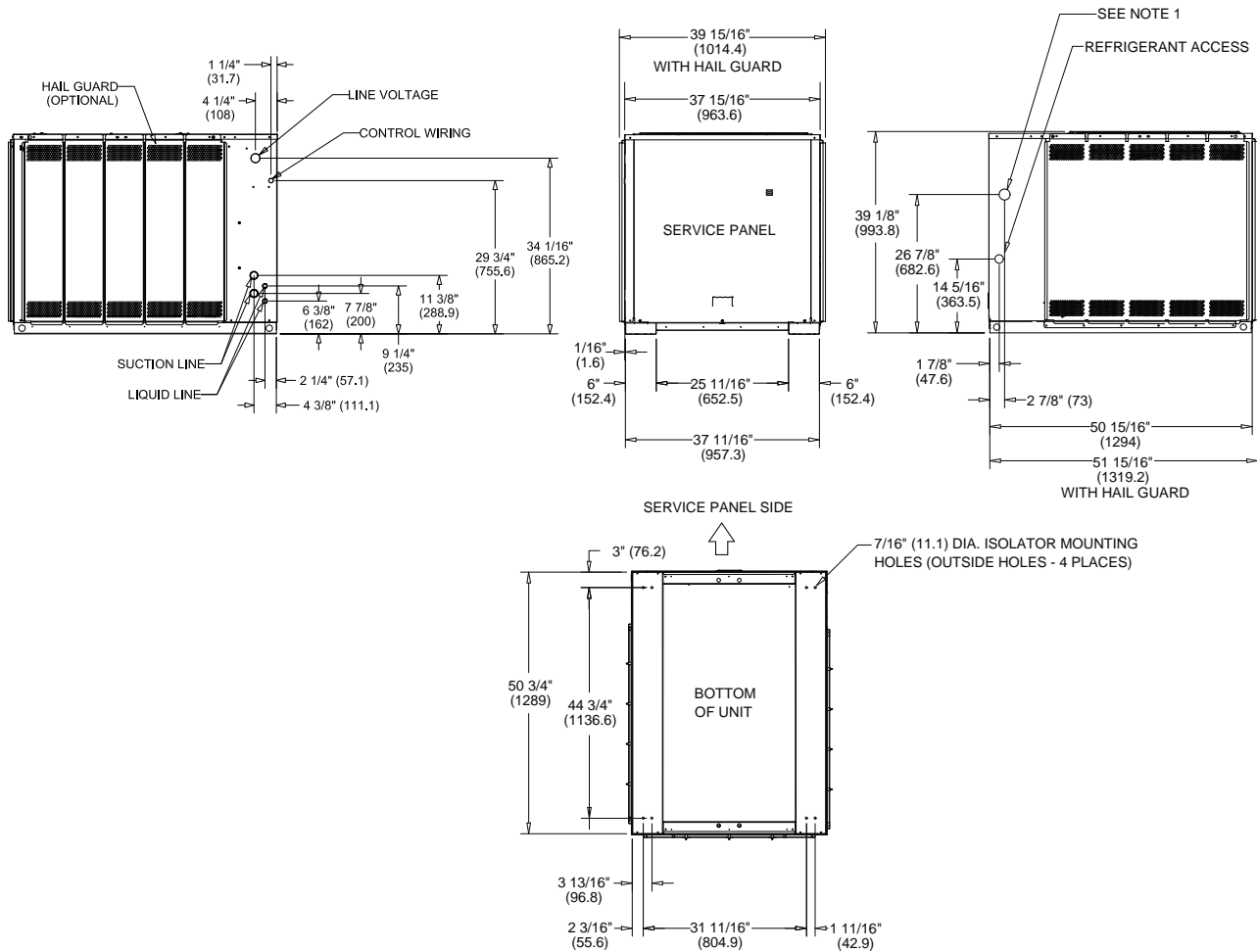


Figure 6. 8.33 and 10 ton condensing unit, dual compressor, microchannel



- NOTES:
1. ACCESS OPENING IS FOR FIELD INSTALLED BAYLOAM ACCESSORY.
  2. MINIMUM CLEARANCE FOR PROPER OPERATION IS 36" (914.4) FROM WALLS, SHRUBBERY, PRIVACY FENCES ETC. MINIMUM CLEARANCE BETWEEN ADJACENT UNITS IS 72" (1828.8). RECOMMENDED SERVICE CLEARANCE 48" (1219.2)
  3. TOP DISCHARGE AREA SHOULD BE UNRESTRICTED FOR 100" (2540) MINIMUM. UNIT SHOULD BE PLACED SO ROOF RUN-OFF WATER DOES NOT POUR DIRECTLY ON UNIT
  4. OUTDOOR AIR TEMPERATURE SENSOR OPENING (DO NOT BLOCK OPENING).



# Dimensional Data

**Figure 7. 10.4 and 12.5 ton condensing unit, dual compressor, microchannel**

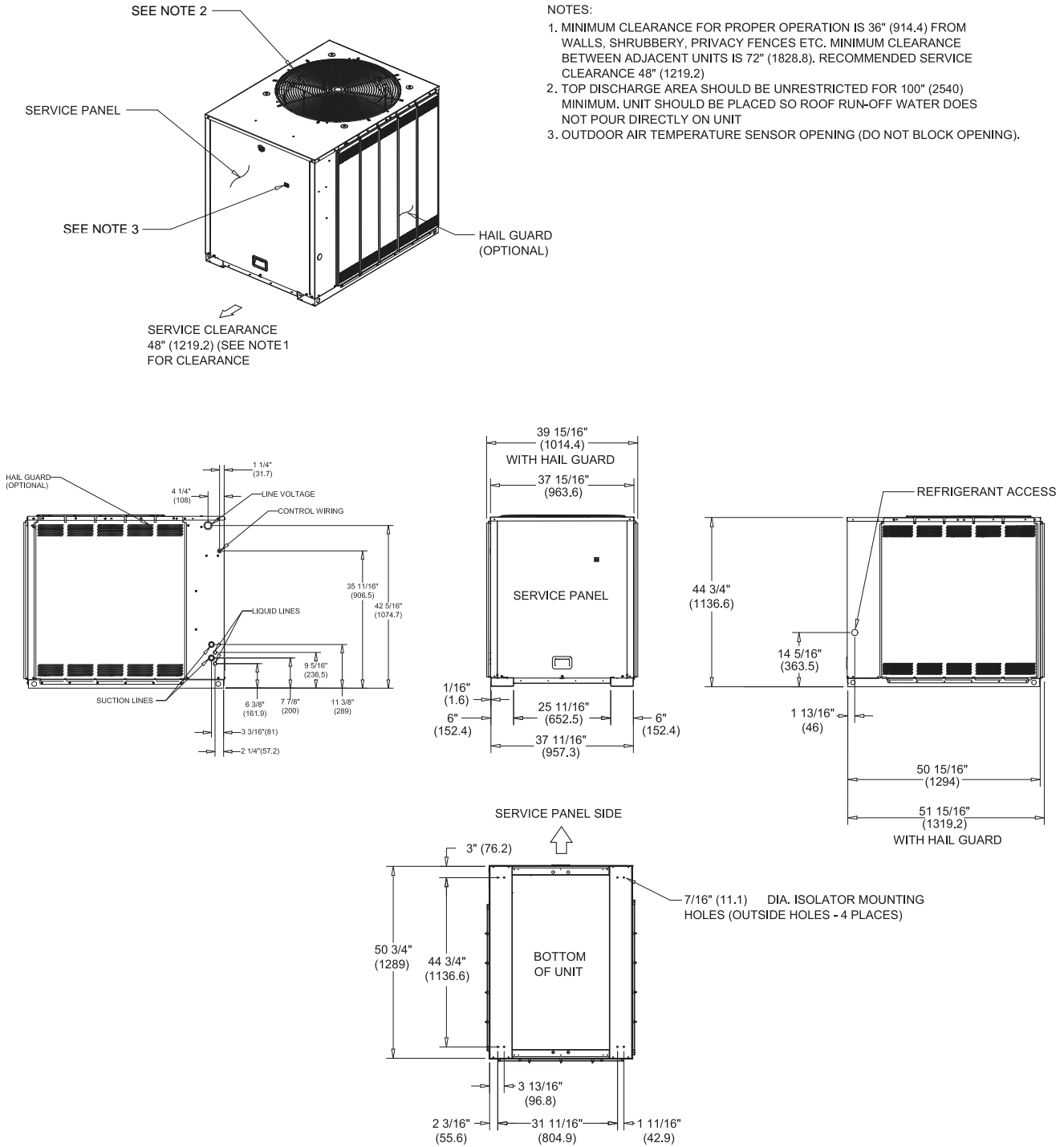
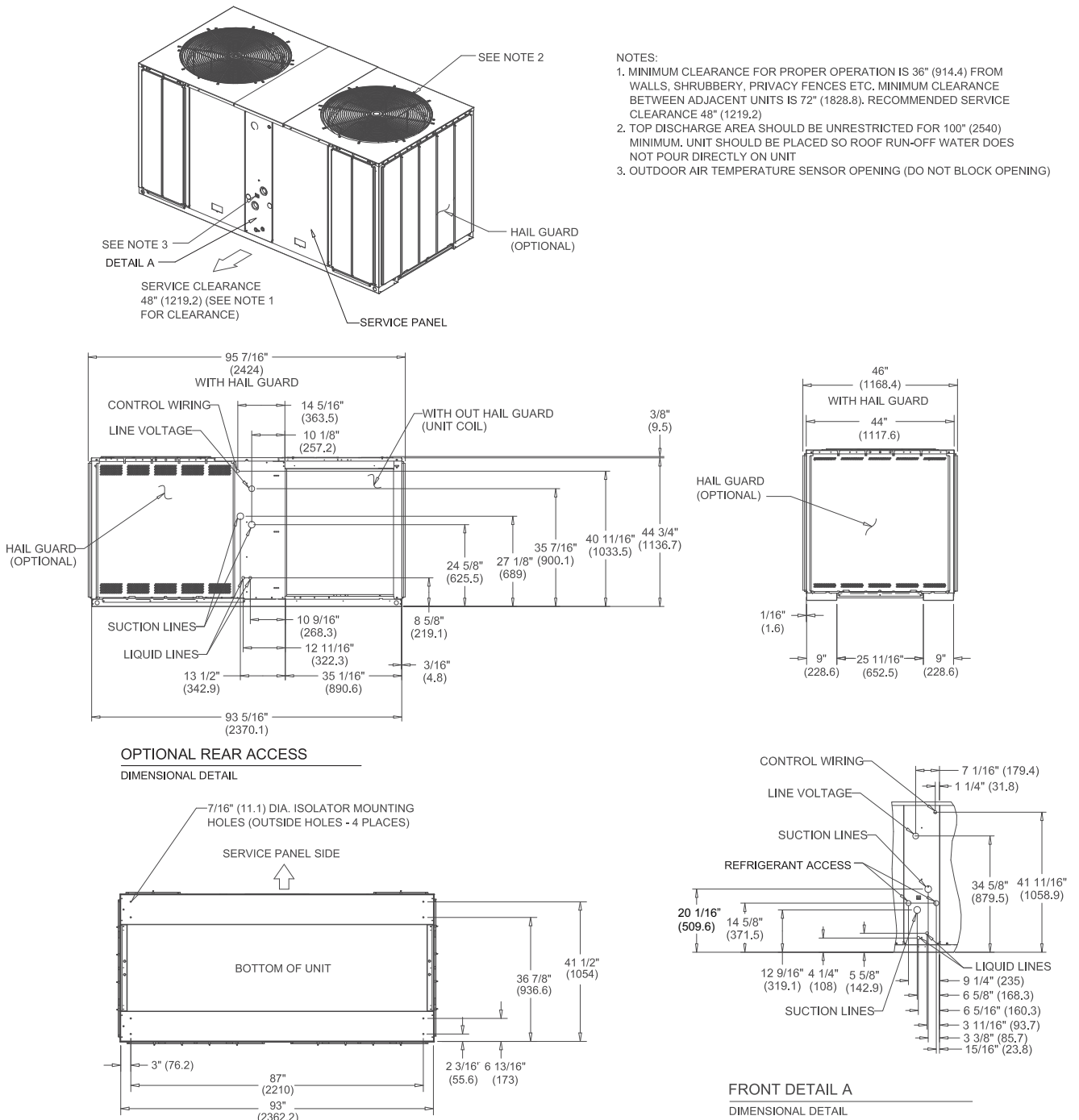




Figure 8. 13, 15, 16.7 and 20 ton condensing unit, dual compressor, microchannel



# Dimensional Data

**Figure 9. 13, 15, 16.7 and 20 condensing unit, manifolded compressor, microchannel**

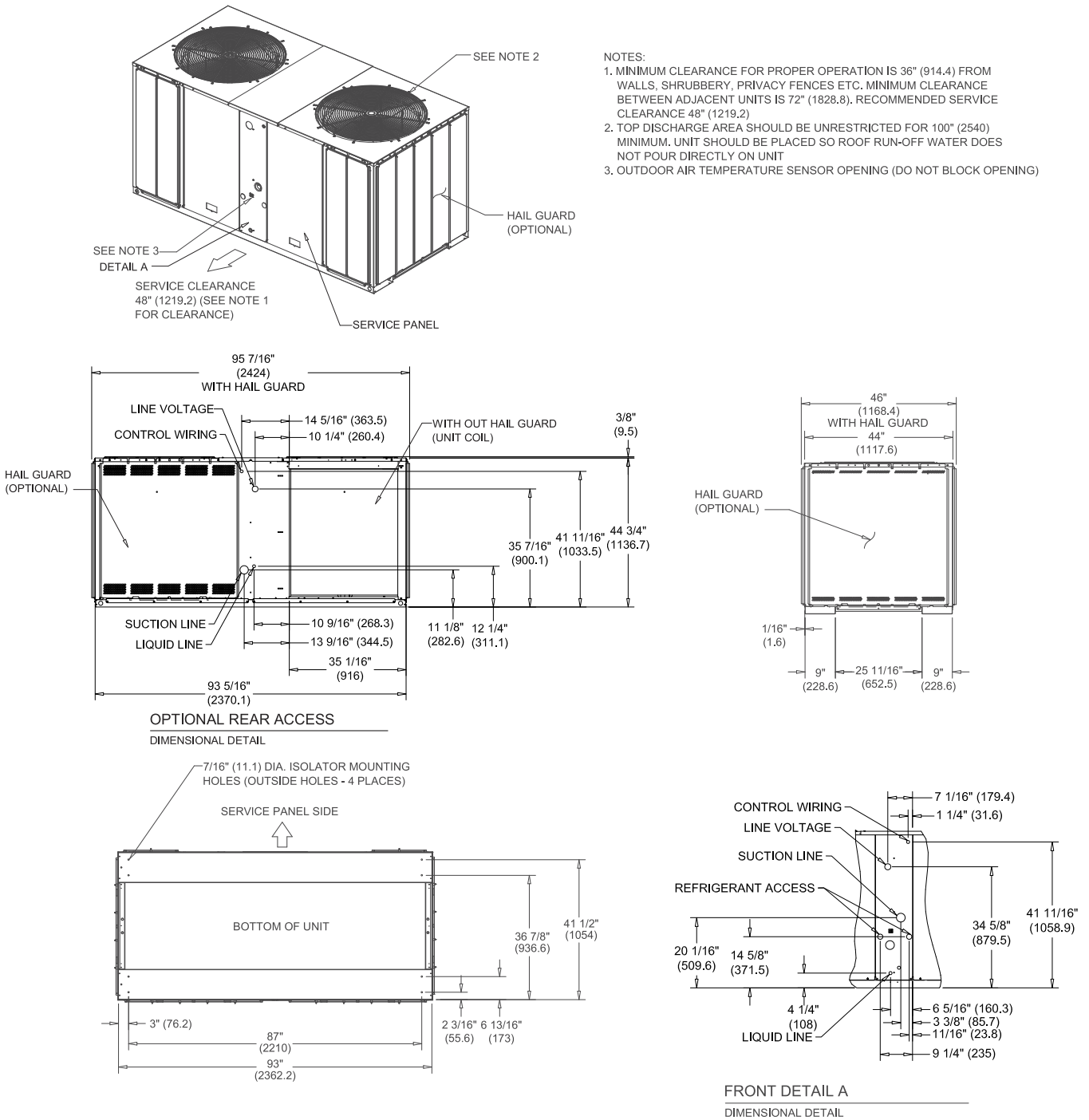
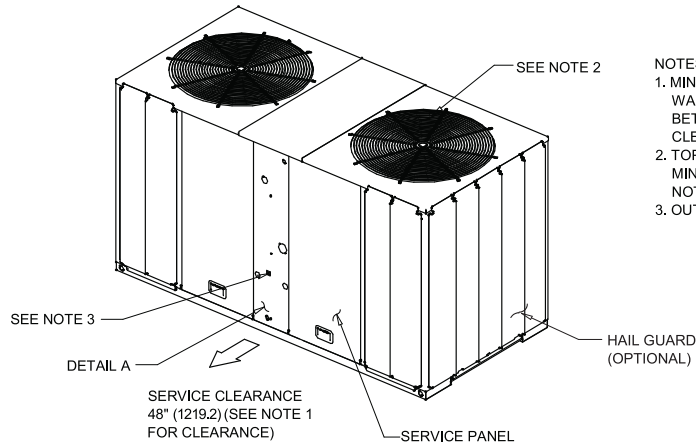
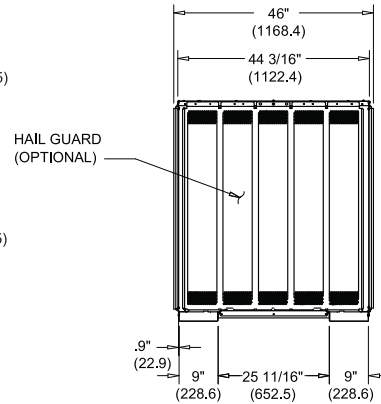
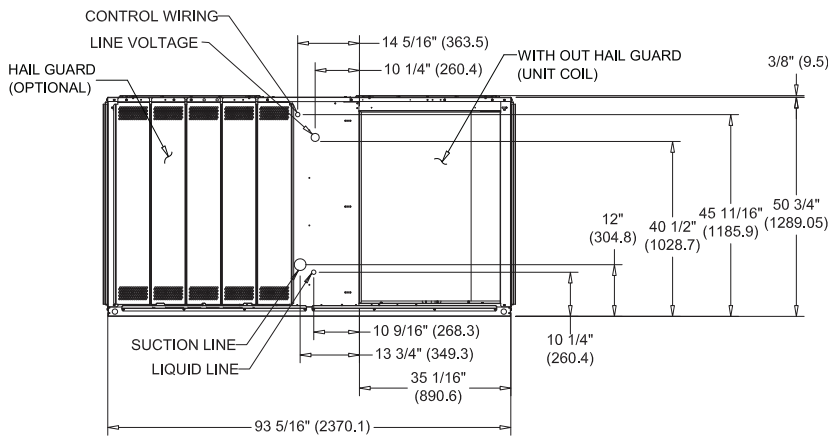


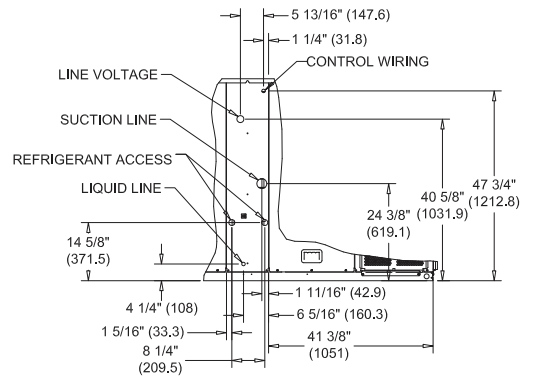
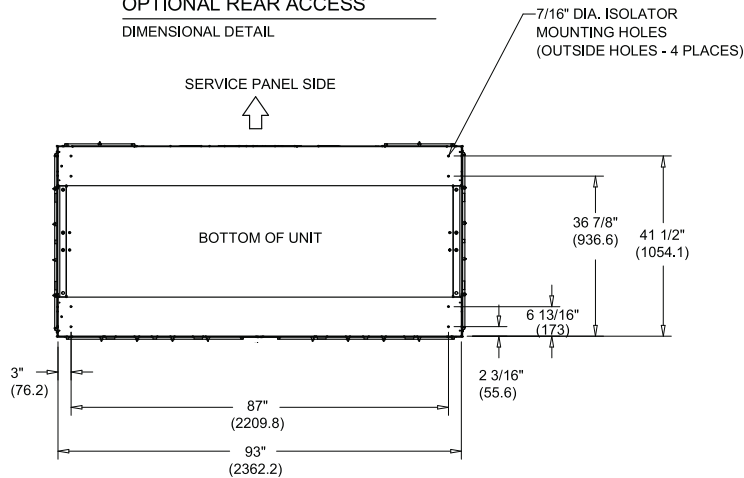
Figure 10. 20.9 and 25 ton condensing unit, manifolded compressor, microchannel



- NOTES:
1. MINIMUM CLEARANCE FOR PROPER OPERATION IS 36" (914.4) FROM WALLS, SHRUBBERY, PRIVACY FENCES ETC. MINIMUM CLEARANCE BETWEEN ADJACENT UNITS IS 72" (1828.8). RECOMMENDED SERVICE CLEARANCE 48" (1219.2)
  2. TOP DISCHARGE AREA SHOULD BE UNRESTRICTED FOR 100" (2540) MINIMUM. UNIT SHOULD BE PLACED SO ROOF RUN-OFF WATER DOES NOT POUR DIRECTLY ON UNIT
  3. OUTDOOR AIR TEMPERATURE SENSOR OPENING (DO NOT BLOCK OPENING)



OPTIONAL REAR ACCESS  
DIMENSIONAL DETAIL



FRONT DETAIL A  
DIMENSIONAL DETAIL

# Weights

## Cooling Condenser

**Table 1. TTA unit and corner weights – lbs (60 Hz)**

Tons	Model No.	Shipping Max (lbs)	Net Max (lbs)	Corner Weights			
				1	2	3	4
6	TTA0724*A	324	240	68	72	35	65
	TTA0724*D	344	275	86	82	54	53
7.5	TTA0904*A	342	294	80	96	51	67
	TTA0904*D	380	311	95	91	63	62
10	TTA1204*A	415	339	113	89	60	77
	TTA1204*D	436	379	111	130	72	66
	TTA1204*C	473	416	109	168	87	52
12.5	TTA1504*D	504	447	117	155	76	99
15	TTA1804*D	806	691	135	255	101	200
	TTA1804*C	806	691	135	255	101	200
20	TTA2404*D	872	706	155	240	122	190
	TTA2404*C	879	761	239	217	149	156
25	TTA3004*C	1013	853	286	239	216	111

**Table 2. TTA unit and corner weights – kg (50 Hz)**

Tons	Model No.	Shipping Max (kg)	Net Max (kg)	Corner Weights			
				1	2	3	4
5	TTA0604DA	146	109	30	33	16	30
	TTA0604DD	154	122	37	37	24	24
6.25	TTA0764DA	155	133	36	44	23	30
	TTA0764DD	170	139	41	41	29	28
8.33	TTA1014DA	188	153	51	40	27	35
	TTA1014DD	196	170	48	59	33	30
	TTA1014DC	214	188	49	76	39	24
10.4	TTA1264DD	227	201	52	70	34	45
13	TTA1564DD	363	312	70	110	51	82
	TTA1564DC	365	313	61	116	46	91
16.7	TTA2014DD	394	318	70	108	55	86
	TTA2014DC	398	345	108	98	68	71
20.9	TTA2514DC	457	384	129	107	98	50

Figure 11. TTA072, 090, 120, 150, TTA060, 076, 101

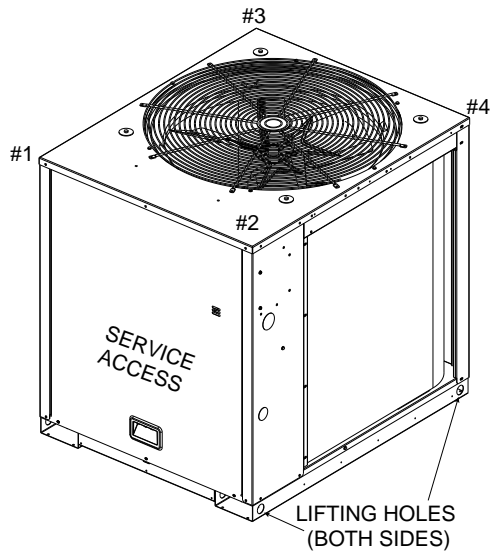
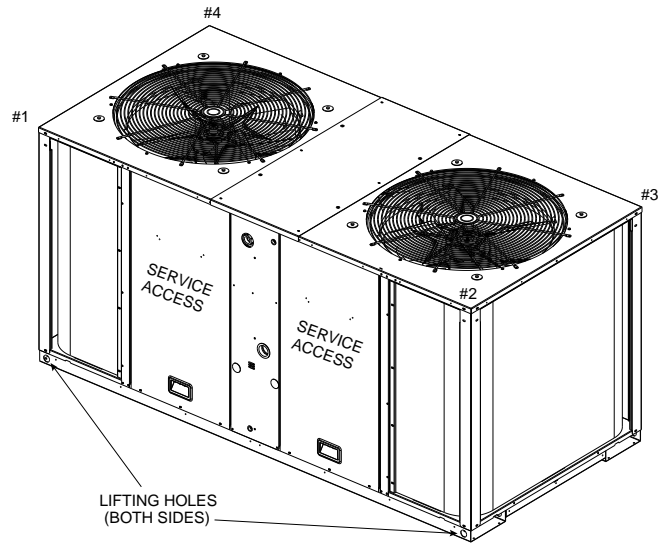


Figure 12. TTA180, 240, 300, TTA156, 201, 251



# Installation

## Refrigerant Piping Guidelines

Figure 13. Allowable elevation difference: TTA *above* indoor unit

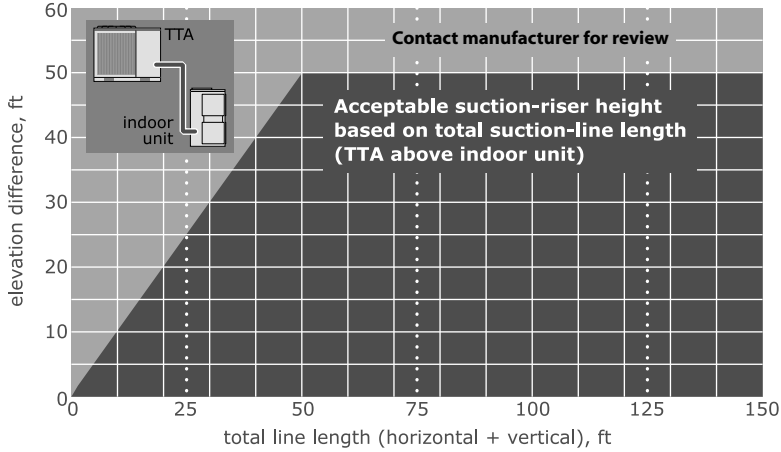
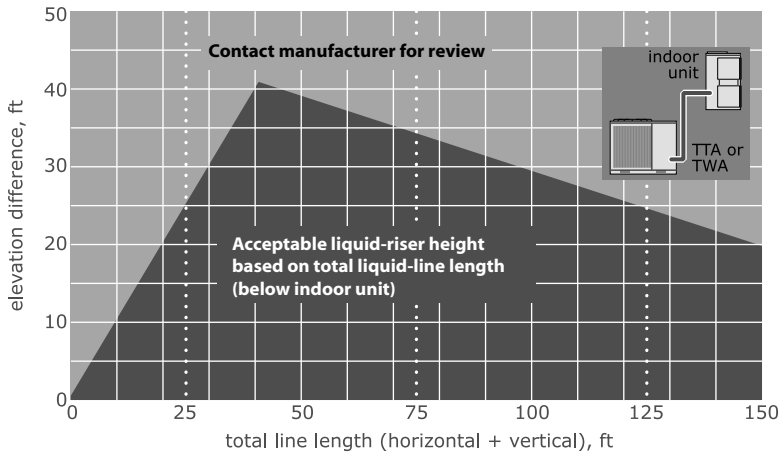


Figure 14. Allowable elevation difference: TTA or TWA *below* indoor unit



**Note:** Route refrigerant piping for minimum linear length, minimum number of bends and fittings.

## Refrigerant Piping Procedures (Outdoor Units)

### ⚠ WARNING

#### R-410A Refrigerant under Higher Pressure than R-22!

Failure to use proper equipment or components as described below, could result in equipment failing and possibly exploding, which could result in death, serious injury, or equipment damage. The units described in this manual use R-410A refrigerant which operates at higher pressures than R-22. Use ONLY R-410A rated service equipment or components with these units. For specific handling concerns with R-410A, please contact your local Trane representative.

### ⚠ WARNING

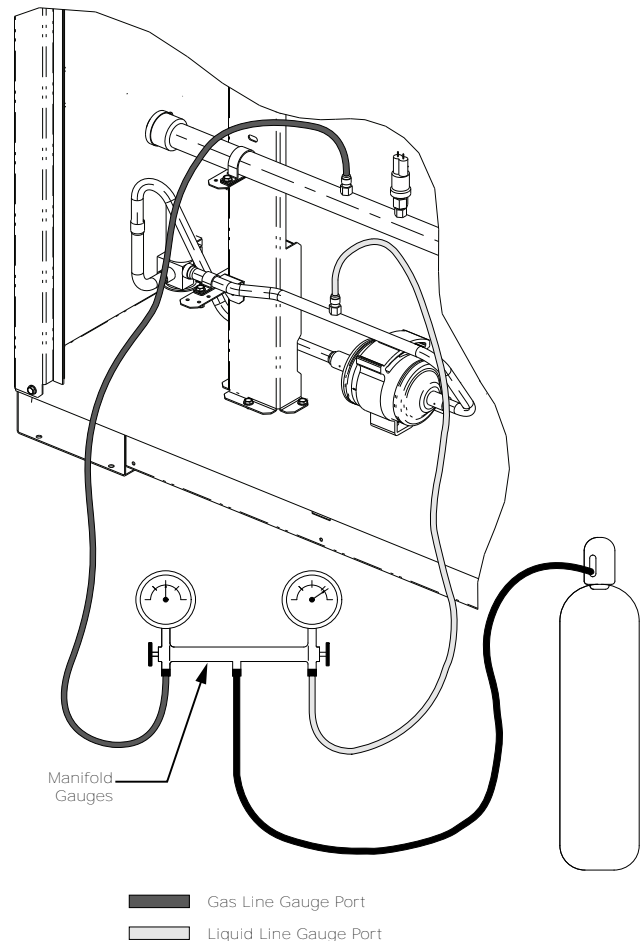
#### Explosion Hazard!

Failure to follow instructions below could result in an explosion which could result in death or serious injury, and equipment damage. NEVER bypass system safeties in order to pump down the unit component's refrigerant into the microchannel heat exchanger (MCHE) coil. Do NOT depress the compressor contactor since it effectively bypasses the high-pressure control.

Each unit ships with a holding charge of dry nitrogen. The nitrogen should be removed and the entire system evacuated (at the proper time) to avoid possible contamination.

1. Remove the compressor service access panel.
2. Locate the liquid and suction line access valves. Check that the piping connection stubs (Figure 15, p. 23) line up properly with the holes in the unit cabinet.

Figure 15. Outdoor units - refrigerant piping (with dry nitrogen)



3. Install gauges to determine if the circuits are still pressurized. If not, the charge has escaped and should be repaired as required to obtain a leak-free circuit. If the circuits are still pressurized, use the gauges to slowly release the nitrogen charge to the atmosphere and remove both seal caps from the outdoor unit connection stubs.

### NOTICE

#### System Component Damage!

Do not remove the seal caps from refrigerant connections until prepared to braze refrigerant lines to the connections. Excessive exposure to atmosphere (> 5 min.) may allow moisture or dirt to contaminate the system, damaging valve seals and causing ice formation in system components.

### **⚠ WARNING**

#### **Explosion Hazard and Deadly Gases!**

Failure to follow all proper safe refrigerant handling practices could result in death or serious injury.

Never solder, braze or weld on refrigerant lines or any unit components that are above atmospheric pressure or where refrigerant may be present. Always remove refrigerant by following the guidelines established by the EPA Federal Clean Air Act or other state or local codes as appropriate. After refrigerant removal, use dry nitrogen to bring system back to atmospheric pressure before opening system for repairs. Mixtures of refrigerants and air under pressure may become combustible in the presence of an ignition source leading to an explosion. Excessive heat from soldering, brazing or welding with refrigerant vapors present can form highly toxic gases and extremely corrosive acids.

4. Cut, fit and braze tubing, starting at the outdoor unit and work toward the indoor unit. See [“Charging Levels,”](#) p. 26.

**Note:** Use long radius ells for all 90° bends.

All brazing should be done using a 2 to 3 psig dry nitrogen purge flowing through the pipe being brazed, see [Figure 15,](#) p. 23.

### **NOTICE**

#### **System Component Damage!**

Install a regulating valve between the nitrogen source and the gauge manifold. Unregulated pressure can damage system components.

### **NOTICE**

#### **System Component Damage!**

Wet-wrap all valves and protect painted surfaces from excessive heat. Heat can damage system components and the unit finish.

5. Shut off nitrogen supply. Shut off the manifold valve for the line that is connected to the suction line access valve. Disconnect the line from the access valve.

## **Refrigerant Piping Procedures (Indoor Unit)**

Once liquid and suction lines are complete to the refrigerant connections on the indoor unit, remove the gauge port core(s) on the indoor unit connection stubs to release the dry nitrogen charge.

### **NOTICE**

#### **Unit Damage!**

Do not apply heat to remove seal caps until the gauge port cores have been removed. If seal caps are intact, application of heat may generate excessive pressure in the unit and result in damage to the coil or expansion valve.

1. Remove both seal caps from the indoor unit connection stubs.

### **NOTICE**

#### **Unit Damage!**

Do not remove the seal caps from refrigerant connections until prepared to braze refrigerant lines to the connections. Due to the high hygroscopic properties of the R-410A oil, excessive exposure to atmosphere will allow moisture to contaminate the system, damaging the compressor.

2. Turn on nitrogen supply. Nitrogen enters through the liquid line gauge port.
3. Braze the liquid line connections.
4. Open the gauge port on the suction line and then braze the suction line to the connection stub. Nitrogen will bleed out the open gauge port on the suction line.
5. Shut off nitrogen supply.

## **Leak Check**

### **⚠ WARNING**

#### **Explosion Hazard!**

Failure to follow these instructions could result in death or serious injury or equipment or property-only damage.

Use only dry nitrogen with a pressure regulator for pressurizing unit. Do not use acetylene, oxygen or compressed air or mixtures containing them for pressure testing. Do not use mixtures of a hydrogen containing refrigerant and air above atmospheric pressure for pressure testing as they may become flammable and could result in an explosion. Refrigerant, when used as a trace gas should only be mixed with dry nitrogen for pressurizing units.

### **⚠ WARNING**

#### **Explosion Hazard!**

Failure to follow safe leak test procedures below could result in death or serious injury or equipment or property-only-damage.

Never use an open flame to detect gas leaks. Use a leak test solution for leak testing.



After the brazing operation of refrigerant lines to both the outdoor and indoor unit is completed, the field brazed connections must be checked for leaks. Pressurize the system through the access valve with dry nitrogen to 200 psi. Use soap bubbles or other leak-checking methods to ensure that all field joints are leak free. If not, release pressure, repair and repeat leak test.

### System Evacuation

1. After completion of leak check, evacuate the system.
2. Attach appropriate hoses from manifold gauge to gas and liquid line pressure taps.  
*Note: Unnecessary switching of hoses can be avoided and complete evacuation of all lines leading to sealed system can be accomplished with manifold center hose and connecting branch hose to a cylinder of R-410A and vacuum pump.*
3. Attach center hose of manifold gauges to vacuum pump.

**NOTICE**

**Operating Under Vacuum!**  
Failure to follow these instructions will result in compressor failure.  
Do not operate or apply power to the compressor while under a vacuum.

4. Evacuate the system to hold a 500 micron vacuum.
5. Close off valve to vacuum pump and observe the micron gauge. If gauge pressure rises above 500 microns in one minute, then evacuation is incomplete or the system has a leak.
6. If vacuum gauge does not rise above 500 microns in 10 minutes, the evacuation should be complete.

**NOTICE**

**Equipment Damage!**  
Charge with access port on the liquid line only.

7. With vacuum pump and micron gauge blanked off, open valve on R-410A cylinder and allow refrigerant pressure to build up to about 80 psig.
8. Close valve on the R-410A supply cylinder. Close valves on manifold gauge set and remove refrigerant charging hoses from liquid and gas gauge ports.
9. Leak test the entire system. Using proper procedures and caution, as described in the previous section, repair any leaks found and repeat the leak test.

## Insulating and Isolating Refrigerant Lines

Insulate the entire suction line with refrigerant piping insulation. Also insulate any portion of the liquid line exposed to temperature extremes. Insulate and isolate liquid and suction lines from each other. Isolate refrigerant lines from the structure and any duct work.

**Important:**

1. To prevent possible noise or vibration problems, be certain to isolate refrigerant lines from the building.
2. All suction and hot gas bypass piping (if installed) should be insulated from the termination in the air handler to the condensing unit cabinet entry. Failure to do so can cause condensate drip off and performance degradation.
3. Prior to starting a unit, it is advisable to have the approved oils available in the event oil needs to be added to the system.

**NOTICE**

**Equipment Damage!**  
This is POE oil, which readily absorbs moisture. Always use new oil and never leave containers open to atmosphere while not in use.

**Table 3. TTA approved oils**

Unit Model Number	Approved Oils
TTA0604DA, TTA0604DD, TTA0724*A, TTA0724*D, TTA0764DD, TTA0904*D, TTA0764DA, TTA0904*A, TTA1014DC, TTA1014DD, TTA1204*C, TTA1204*D, TTA1264DD, TTA1504*D, TTA1564DD, TTA1804*D, TTA1564DC, TTA1804*C, TTA2014DD, TTA2404*D	Trane Oil Part Number OIL00094 (1 quart container)
TTA1014DA, TTA1204*A, TTA2014DC, TTA2404*C, TTA2514DC, TTA3004*C	Trane Oil Part Number OIL00079 (1 quart container) or OIL00080 (1 gallon container)

For units equipped with compressors containing sight glasses, the oil level must be visible through the sight glass when the compressor is running under stabilized conditions and a few minutes after the compressor has stopped.

## Refrigerant Charging Procedure

If charging by weight, refer to for starting charge. If refrigerant adjustments are needed because of length of line, refer to the Charging Charts and Superheat values in the unit's Service Facts.

## Installation

Charge by weight through the gauge port on the liquid line.

### Notes:

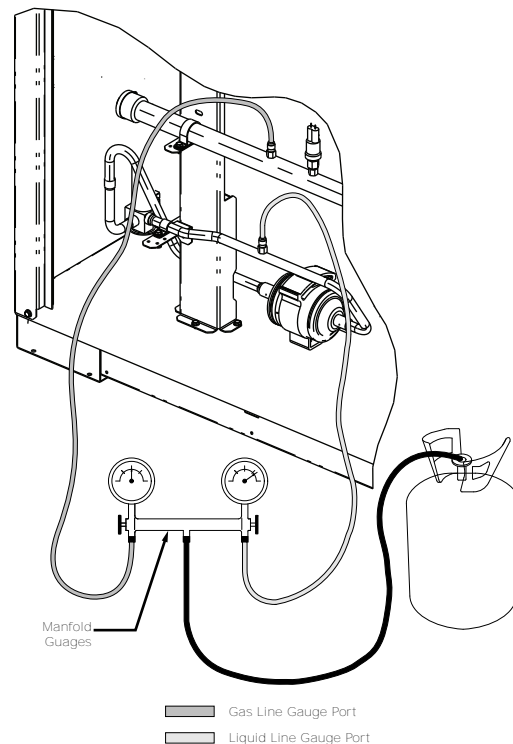
- R-410A should only be charged in the liquid state.
- When possible, always charge the refrigerant into the liquid line of the unit.
- If the entire charge can't be charged into the liquid line, the balance of the unit charge can be metered through a charging manifold set as liquid — preferably through a schrader valve into the suction line to the compressor — only while the compressor is running.
- Check and adjust superheat using the superheat table in the unit's Service Facts, then re-check charging charts to determine if charge corrections are necessary.

### NOTICE

#### Equipment Damage!

Never charge liquid refrigerant into the suction line of the unit with the compressor off.

Figure 16. Outdoor units - refrigerant piping



## Charging Levels

Table 4. Estimated charge levels at AHRI rated line lengths (25 feet) - 50 & 60 Hz

Matched Set	Refrigerant Charge		Per Circuit	
	Circuit 1	Circuit 2	Liquid Line Diameter	Vapor Line Diameter
TTA0604DA w/ TWE0764DA	10.0	N/A	0.5 (1/2")	1.125 (1 1/8")
TTA0604DD w/ TWE0724DB	7.0	7.0	0.5 (1/2")	0.875 (7/8")
TTA0724*A w/ TWE0904*A	10.0	N/A	0.5 (1/2")	1.125 (1 1/8")
TTA0724*D w/ TWE0724*B	7.0	7.0	0.5 (1/2")	0.875 (7/8")
TTA0764DA w/ TWE0764DA	9.7	N/A	0.5 (1/2")	1.375 (1 3/8")
TTA0764DA w/ TWE1014DA	9.5	N/A	0.5 (1/2")	1.375 (1 3/8")
TTA0764DD w/ TWE0764DB	7.3	7.3	0.5 (1/2")	1.125 (1 1/8")
TTA0904*A w/ TWE0904*A	9.7	N/A	0.5 (1/2")	1.375 (1 3/8")
TTA0904*A w/ TWE1204*A	9.5	N/A	0.5 (1/2")	1.375 (1 3/8")
TTA0904*D w/ TWE0904*B	7.3	7.3	0.5 (1/2")	1.125 (1 1/8")
TTA1014DA w/ TWE1014DA	13.6	N/A	0.5 (1/2")	1.375 (1 3/8")
TTA1014DD w/ TWE1014DB	7.6	7.6	0.5 (1/2")	1.125 (1 1/8")
TTA1014DC w/ TWE1014DA	13.1	N/A	0.5 (1/2")	1.375 (1 3/8")
TTA1204*A w/ TWE1204*A	13.6	N/A	0.5 (1/2")	1.375 (1 3/8")
TTA1204*D w/ TWE1204*B	8.2	8.4	0.5 (1/2")	1.125 (1 1/8")
TTA1204*C w/ TWE1204*A	13.1	N/A	0.5 (1/2")	1.375 (1 3/8")

**Table 4. Estimated charge levels at AHRI rated line lengths (25 feet) - 50 & 60 Hz (continued)**

Matched Set	Refrigerant Charge		Per Circuit	
	Circuit 1	Circuit 2	Liquid Line Diameter	Vapor Line Diameter
TTA1264DD w/ TWE1264DB	9.7	9.7	0.5 (1/2")	1.125 (1 1/8")
TTA1504*D w/ TWE1504*B	9.8	9.8	0.5 (1/2")	1.125 (1 1/8")
TTA1564DD w/ TWE1564DB	11.5	11.5	0.5 (1/2")	1.375 (1 3/8")
TTA1564DD w/ TWE2014DB	9.2	9.4	0.5 (1/2")	1.375 (1 3/8")
TTA1564DC w/ TWE1564DB	21.4	N/A	0.625 (5/8")	1.625 (1 5/8")
TTA1804*D w/ TWE1804*B	11.5	11.5	0.5 (1/2")	1.375 (1 3/8")
TTA1804*D w/ TWE2404*B	9.2	9.3	0.5 (1/2")	1.375 (1 3/8")
TTA1804*C w/ TWE1804*B	22.5	N/A	0.625 (5/8")	1.625 (1 5/8")
TTA2014DD w/ TWE2014DB	11.6	12.3	0.5 (1/2")	1.375 (1 3/8")
TTA2014DC w/ TWE2014DB	23.8	N/A	0.625 (5/8")	1.625 (1 5/8")
TTA2404*D w/ TWE2404*B	11.2	11.2	0.5 (1/2")	1.375 (1 3/8")
TTA2404*C w/ TWE2404*B	23.8	N/A	0.625 (5/8")	1.625 (1 5/8")
TTA2514DC w/ TWE2514DB	29.8	N/A	0.625 (5/8")	2.125 (2 1/8")
TTA3004*C w/ TWE3004*B	29.8	N/A	0.625 (5/8")	2.125 (2 1/8")

**Notes:**

1. For line lengths other than 25', please refer to the Application Guide (SS-APG008\*-EN) for charge levels, oil addition and line sizes.
2. TTA0604DA and TTA0724\*A need a reducer for vapor line. (1.375 to 1.125 inch) (1 3/8" to 1 1/8").
3. TTA2514DC and TTA3004\*C are provided with a transition tube to be installed outside of the unit for front or rear access, (1.625 to 2.125 inch) (1 5/8" to 2 1/8"). See Refrigerant Charging Procedure for transition tube location and electrical connections.

## Liquid Charging

This procedure is accomplished with the unit operating. Electrical connections must be complete. Do not proceed until the system is ready to operate.

**Note:** The compressor access panel must be installed when the unit is running and being charged. Manifold hoses must be routed through refrigerant gauge access hole(s). See "Dimensional Data," p. 11 for specific locations.

**⚠ WARNING**

**Live Electrical Components!**

Failure to follow all electrical safety precautions when exposed to live electrical components could result in death or serious injury.

When it is necessary to work with live electrical components, have a qualified licensed electrician or other individual who has been properly trained in handling live electrical components perform these tasks.

1. Turn on power to the unit. Allow the system to run for 15 minutes to stabilize operating conditions.
2. Measure airflow across the indoor coil. Compare the measurements with the fan performance data in the Data/Submittal or Service Facts. Once proper

airflow is established, compare discharge pressure and liquid temperature to the charging charts. Add or remove refrigerant (liquid only) as required to obtain correct discharge pressure and liquid temperature.

3. Check suction line superheat and condenser sub-cooling to ensure the unit is operating properly.
4. Disconnect all power to the unit.

**Important:** If the unit is charged and left without power until a later date, the crankcase heater should be energized for a minimum of 8 hours prior to powering the compressor(s).

### ⚠ WARNING

#### Hazardous Voltage w/Capacitors!

Failure to disconnect power and discharge capacitors before servicing could result in death or serious injury.

Disconnect all electric power, including remote disconnects and discharge all motor start/run capacitors before servicing. Follow proper lockout/tagout procedures to ensure the power cannot be inadvertently energized. For variable frequency drives or other energy storing components provided by Trane or others, refer to the appropriate manufacturer's literature for allowable waiting periods for discharge of capacitors. Verify with a CAT III or IV voltmeter rated per NFPA 70E that all capacitors have discharged.

*For additional information regarding the safe discharge of capacitors, see PROD-SVB06\*-EN.*

5. Remove the charging system from the unit.
6. Replace all panels.

## Electrical Wiring

### ⚠ WARNING

#### Proper Field Wiring and Grounding Required!

Failure to follow code could result in death or serious injury.

All field wiring **MUST** be performed by qualified personnel. Improperly installed and grounded field wiring poses FIRE and ELECTROCUTION hazards. To avoid these hazards, you **MUST** follow requirements for field wiring installation and grounding as described in NEC and your local/state/national electrical codes.

Field wiring consists of providing power supply to the unit, installing the system indoor thermostat and providing low voltage system interconnecting wiring. Access to electrical connection locations is shown in "Dimensional Data," p. 11. Determine proper wire sizes and unit protective fusing requirements by referring to the unit nameplate and/or the unit Service Facts. Field wiring diagrams for accessories are shipped with the accessory.

## Unit Power Supply

The installer must provide line voltage circuit(s) to the unit main power terminals as shown by the unit wiring diagrams (available through e-Library or by contacting a local sales office) or field wiring. Power supply must include a disconnect switch in a location convenient to the unit. Ground the unit according to local codes and provide flexible conduit if codes require and/or if vibration transmission may cause noise problems.

*Important: All wiring must comply with applicable local and national (NEC) codes. Type and location of disconnect switches must comply with all applicable codes.*

### ⚠ WARNING

#### Proper Field Wiring and Grounding Required!

Failure to follow code could result in death or serious injury.

All field wiring **MUST** be performed by qualified personnel. Improperly installed and grounded field wiring poses FIRE and ELECTROCUTION hazards. To avoid these hazards, you **MUST** follow requirements for field wiring installation and grounding as described in NEC and your local/state/national electrical codes.

### NOTICE

#### Use Copper Conductors Only!

Failure to use copper conductors could result in equipment damage as the equipment was not designed or qualified to accept other types of conductors.

## Low Voltage Wiring

Mount the indoor thermostat, zone sensor, or Night Setback Panel (NSB) in accordance with the corresponding thermostat installation instructions. Install color-coded, weather-proof, multi-wire cable according to the field wiring schematics (see "Field Wiring," p. 30).

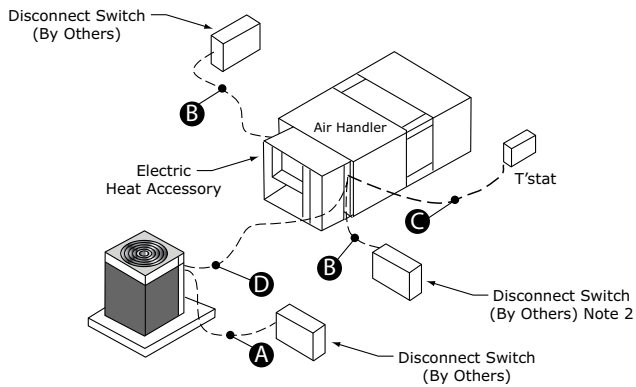
## Electromechanical Controls

Wiring shown with dashed lines is to be furnished and installed by the customer. All customer supplied wiring must be copper only and must conform to NEC and local electrical codes. Codes may require line of sight between disconnect switch and unit.

*Note: When electric heater accessory is used, single point power entry or dual point power entry is field optional. Single point power entry option is through electric heater only.*

*Important: For the EDC switch to be functional and thereby facilitate reliable unit operation, make the EDC connections from the indoor to the outdoor control boxes.*

**Figure 17. Electromechanical jobsite connections**



- A. 3 power wires, line voltage for 3 phase, (2 power wires for single phase)
- B. 3 power wires, line voltage for 3 phase, (2 power wires for single phase)
- C. Cooling only thermostat: 3 to 7 wires depending on stages of electric heat
- D. 3 to 7 wires depending on type of outdoor unit(s)

## ReliaTel Controls

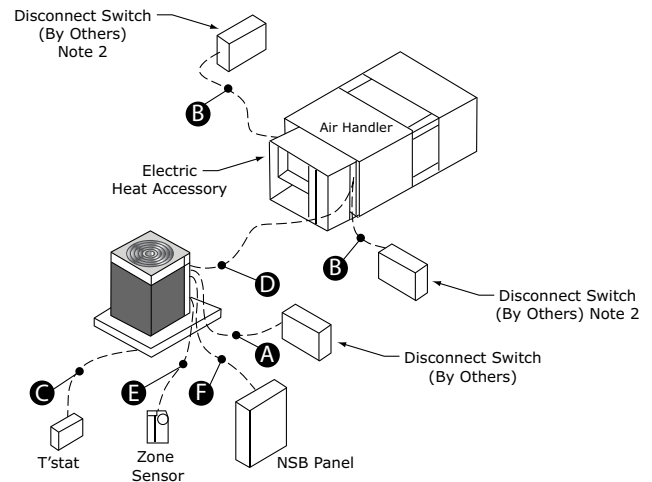
Wiring shown with dashed lines is to be furnished and installed by the customer. All customer supplied wiring must be copper only and must conform to NEC and local electrical codes. Codes may require line of sight between disconnect switch and unit.

### Notes:

1. When electric heater accessory is used, single point power entry or dual point power entry is field optional. Single point power entry option is through electric heater only.
2. \*\*\*Choose only one of the following; Thermostat, Zone Sensor, or NSB Panel.

**Important:** For the EDC switch to be functional and thereby facilitate reliable unit operation, make the EDC connections from the indoor to the outdoor control boxes.

**Figure 18. ReliaTel jobsite connections**



- A. 3 power wires, line voltage for 3 phase, (2 power wires for single phase)
- B. 3 power wires, line voltage for 3 phase, (2 power wires for single phase)
- C. Cooling only thermostat: 3 to 7 wires depending on stages of electric heat
- D. 3 to 7 wires depending on type of outdoor unit(s)
- E. Zone Sensor: 4 to 10 wires depending on zone sensor model<sup>(a)</sup>
- F. Night Setback Panel: 7 wires

<sup>(a)</sup> For SZVAV air handlers: 4 additional wires are required (2 of which require twisted pair or shielded wire) in order to make connections between ReliaTel boards in the condenser and air handler.

Field Wiring

Figure 19. Night setback panel field wiring

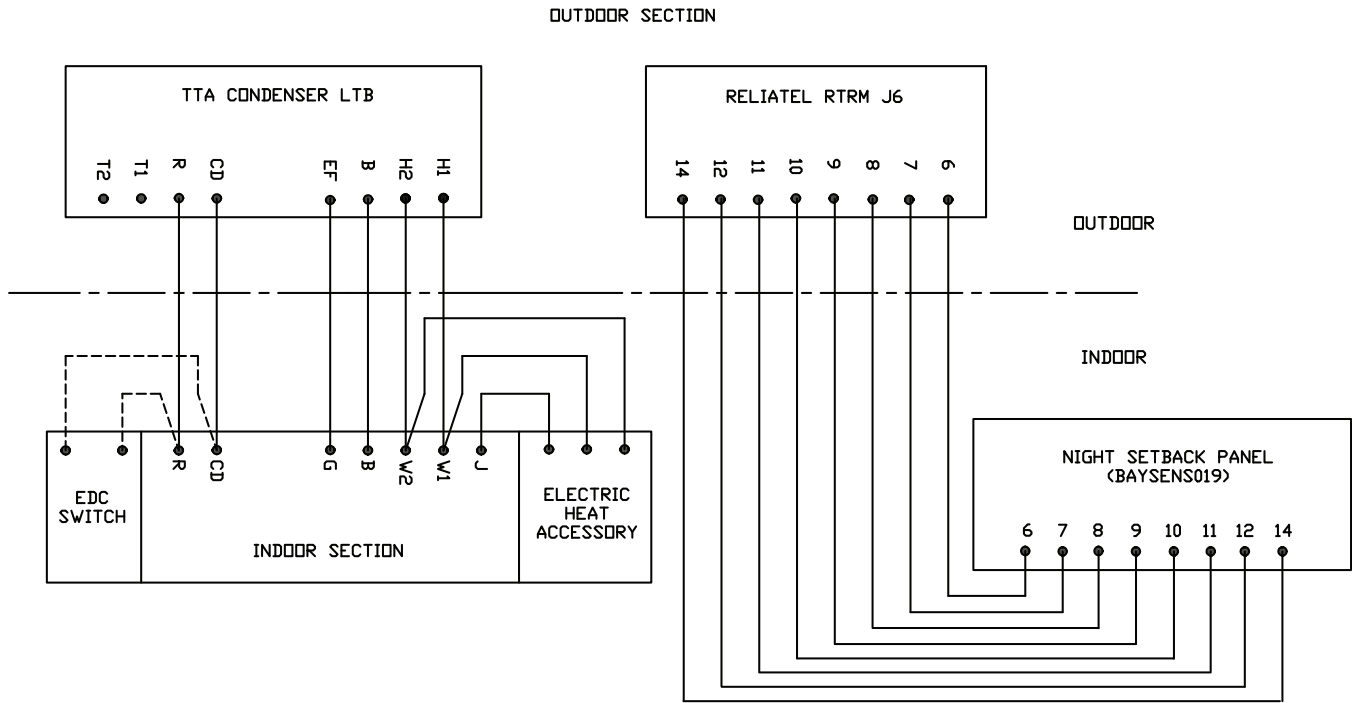


Figure 20. Zone sensor field wiring

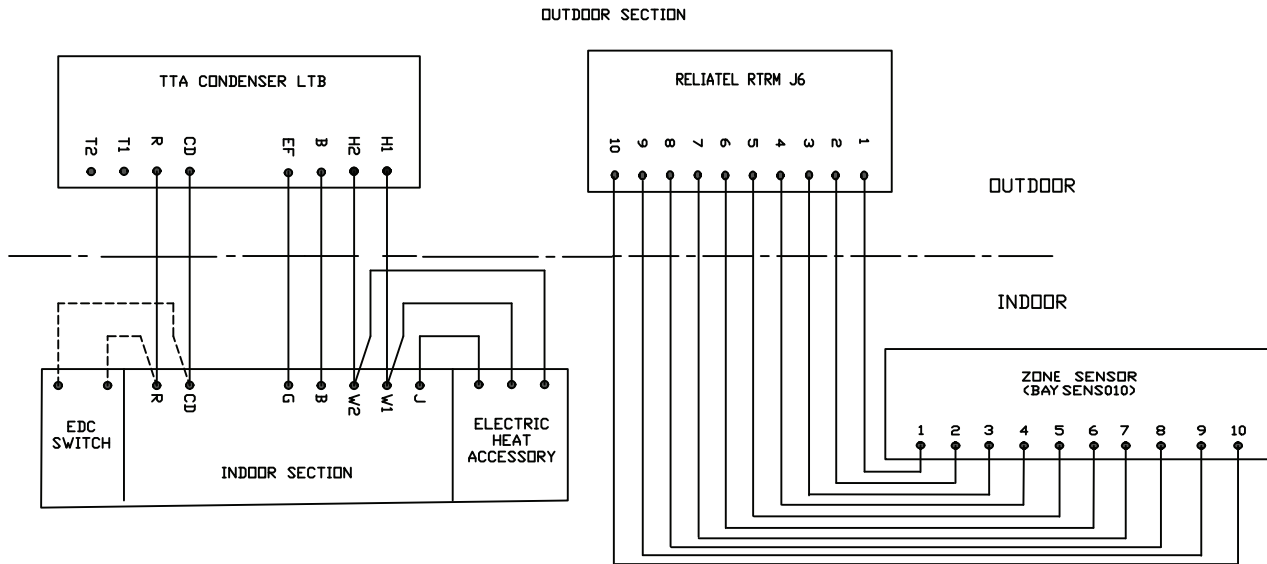


Figure 21. Thermostat field wiring

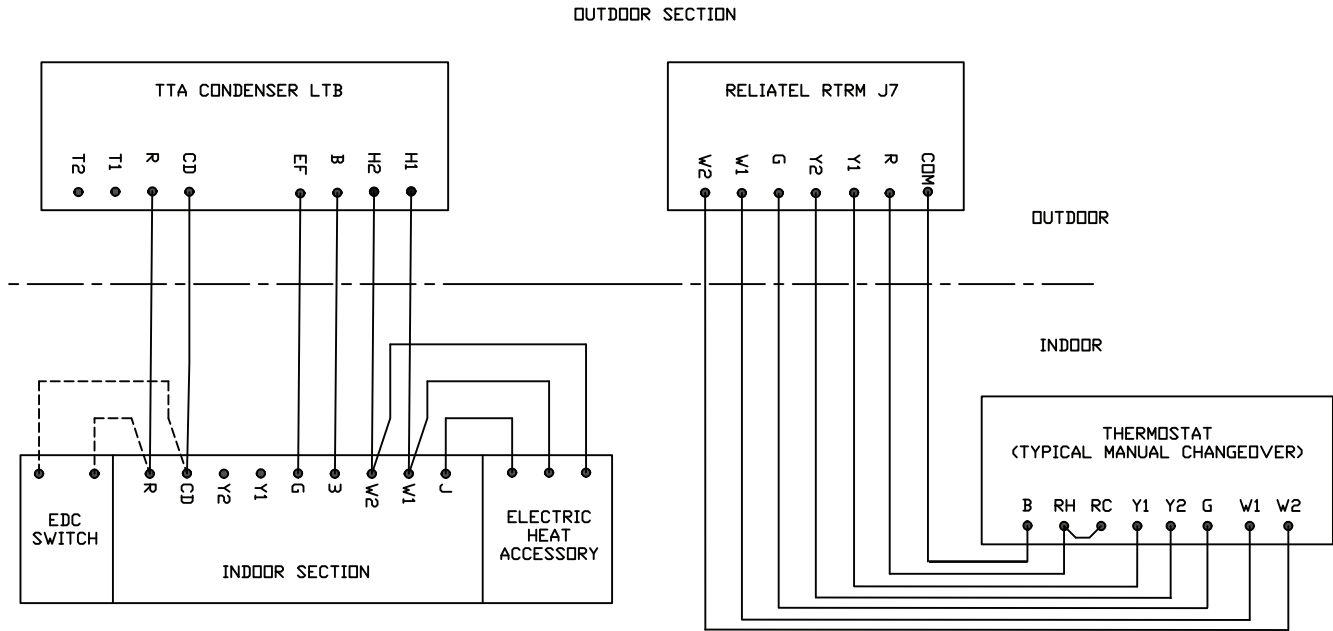
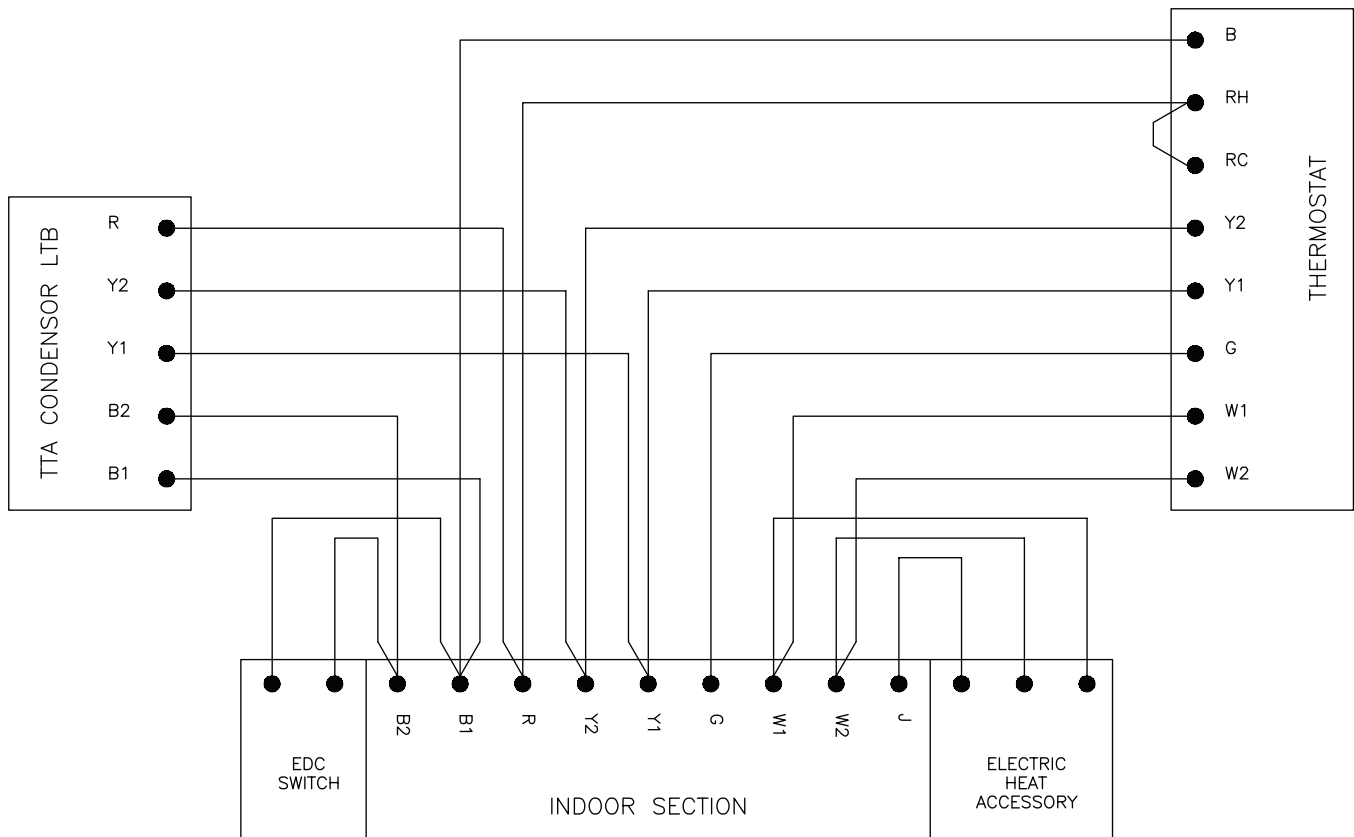
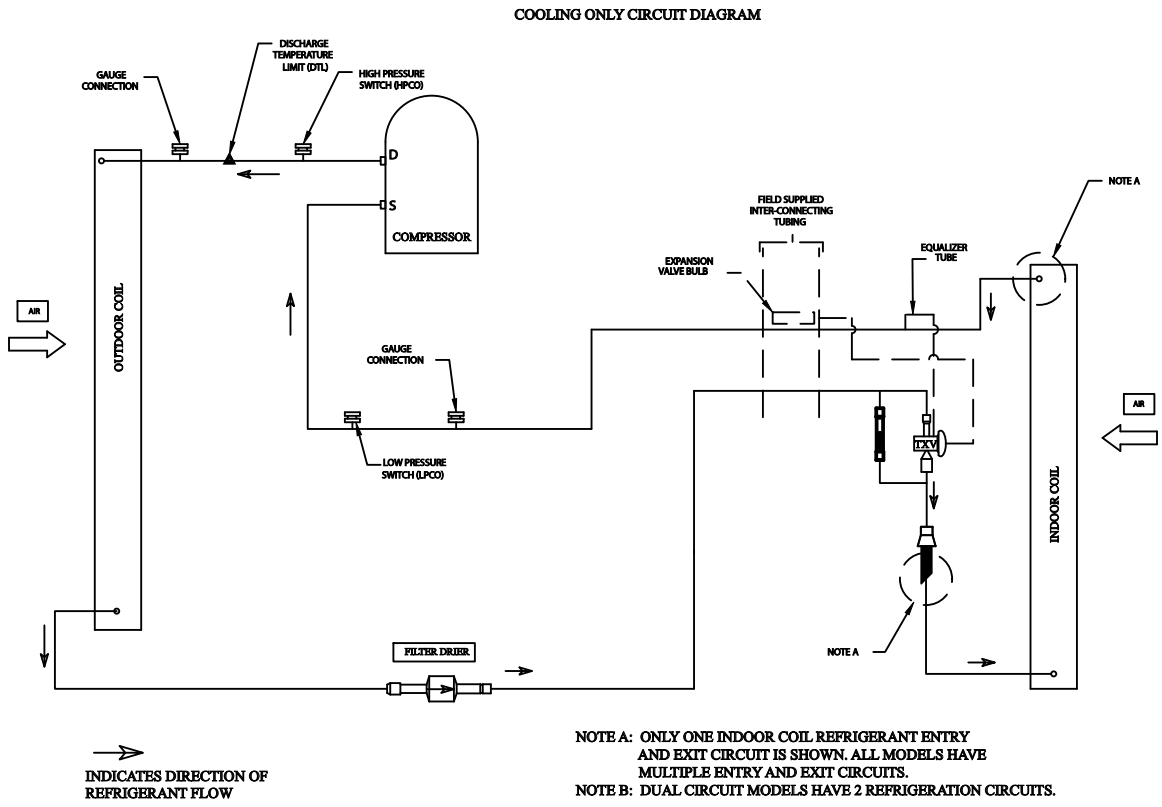


Figure 22. Thermostat wiring for electromechanical units



Refrigerant Circuit

Figure 23. Typical split system cooling refrigerant circuit – microchannel





# Pre-Start

## Control Circuit Features

*Note: Not all of these features may be required for your unit, check electrical schematic.*

### Discharge Temperature Limit (DTL)

The control's sensor is located on the discharge line. This device will shut off the compressor and the outdoor fan(s) if the discharge temperature exceeds the DTL setting. Once the discharge temperature has returned to normal, the compressor will cycle back on.

### Low Outdoor Ambient Cooling

The Evaporator Defrost Control is standard equipment on Air Handlers and will permit low ambient cooling down to 50°F. For cooling operation down to 0°F, use an Accessory Head Pressure Control on the outdoor unit.

### Evaporator Defrost Control (EDC)

This control is located in the Air Handler. The control's sensing tube is embedded vertically in the evaporator coil, near the center. This device will stop the compressor if the indoor coil temperature drops below its setting. The indoor air will still circulate across the coil bringing the temperature of the coil back up to the cut-in temperature of the evaporator defrost control.

### Low Pressure Cut-Out (LPCO)

This control's sensor is located in the suction (gas) line, near the compressor. This control will stop the

compressor and the outdoor fans if suction pressure drops below the Low Pressure Cut-Out setting. Once the suction pressure has returned to normal, the compressor and outdoor fans will cycle back on.

### High Pressure Cut-Out (HPCO)

This control's sensor is located in the discharge line. This device will shut off the compressor and the outdoor fan(s) if the discharge pressure exceeds the High Pressure Cut-Out's setting. Once the discharge pressure has returned to normal, the compressor will cycle back on.

## **⚠ WARNING**

### **Prevent Injury!**

**Due to agency safety requirements, no schrader core is to be installed beneath the HPCO. Removal of the HPCO without evacuating the system charge could cause injury and release of refrigerant.**

### Internal Overload Protector (IOL)

This device is embedded in the compressor. It will shut off the compressor if the discharge temperature of the compressor exceeds its design trip temperature.

*Note: The IOL will put the compressor back in operation once the compressor motor heat has dropped below the trip setting; however, a check of the refrigerant and electrical systems should be made to determine the cause and be corrected.*

# Startup

## Electromechanical Controls

The 24-volt, electromechanical controls feature a control transformer and contactor pressure lugs for power wiring. Once the unit is properly installed and pre-start procedures are complete, start the unit by turning the System Switch on the indoor thermostat to either **HEAT**, **COOL** or **AUTO**. The system should operate normally.

### **NOTICE**

#### **Equipment Damage!**

**Ensure the disconnect for the indoor air handler is closed before operating the system. Operating the outdoor unit without the indoor fan energized can cause unit trip-out on high pressure control and/or liquid flood back to the compressor.**

### General

Operation of the system cooling (and optional heating) cycles is controlled by the position of the system switch on the room thermostat. Once the system switch is placed in either the **HEAT** or **COOL** position, unit operation is automatic. The optional automatic changeover thermostat, when in the **AUTO** position, automatically changes to heat or cool with sufficient room temperature change.

### Evaporator Fan (Indoor Supply Air)

The evaporator fan is controlled by an **ON/AUTO** switch on the room thermostat. With the switch positioned at **AUTO** and the system operating in the

cooling mode, fan operation coincides with the cooling run cycles. If the system is equipped with heat and is operating in the heating mode while the fan switch is at **AUTO**, fan operation coincides with the heating run cycles. When the fan switch is positioned at **ON**, fan operation is continuous.

### Cooling Mode

With the disconnect switch in the **ON** position, current is supplied to the compressor sump heater(s), phase monitor and control transformer. The sump heater(s) supplies heat to the compressor(s) during the “Off” cycle. The phase monitor looks at the incoming power to verify that there is no reversed phase, no phase imbalance, and no loss of phase. If the phase monitor detects any of these three conditions, it will shut off control voltage. The transformer steps down the line voltage to 24V for the low voltage control circuit. When the room thermostat system switch is positioned at **COOL** and the fan switch is at **AUTO**, the compressor contactor energizes on a call for cooling. When the contacts of the compressor contactor close, operation of the compressor and condenser fan begins. The evaporator fan contactor also energizes on a call for cooling and initiates evaporator fan operation.

On units with dual circuits, except the 10 and 20 ton, the second stage of cooling is initiated as a result of the 2-stage thermostat calling for additional cooling. For the 10 and 20 ton dual circuit units, both compressors operate in an unloaded condition in the first stage of cooling and fully loaded in the second stage.

# Service Test Modes for ReliaTel™ Controls

## Test Modes

Upon power initialization, the RTRM performs self-diagnostic checks to ensure that all internal controls are functional. It also checks the configuration parameters against the components connected to the system. The system LED located on the RTRM module is turned **“On”** within one second of power-up if internal operation is okay.

Use one of the following **“Test”** procedures to bypass some time delays and to start the unit at the control panel. Each step of unit operation can be activated individually by temporarily shorting across the **“Test”** terminals for 2 to 3 seconds. The system LED located on the RTRM module will blink when the test mode has been initiated. The unit can be left in any **“Test”** step for up to one hour before it will automatically terminate, or it can be terminated by opening the main power disconnect switch. Once the test mode has been terminated, the system LED will glow continuously and the unit will revert to the **“System”** control.

There are three methods in which the **“Service Test”** can be cycled at LTB-Test 1(T1) and LTB-Test 2 (T2).

### Step Test Mode

This method initiates the different components of the unit, one at a time, by temporarily shorting across the two test terminals for 2 to 3 seconds.

For the initial start-up of the unit, this method allows the technician to cycle a component **“On”** and have up to one hour to complete the check. Service Test Mode will be ignored if a short is present across Test 1 and Test 2 at start-up.

### Resistance Test Mode

This method can be used for start-up when a decade box for variable resistance outputs is available. This method initiates the different components of the unit, one at a time, when a specific resistance value is placed across the two test terminals. The unit will remain in the specific test mode for approximately one hour even though the resistance is left on the test terminals.

**Table 5. Service test guide for component operation**

TEST STEP	MODE	FAN	COMP 1	COMP 2	HEAT 1	HEAT 2	OHMS
1	Fan	On	Off	Off	Off	Off	2.2K
2	Cool 1	On	On <sup>(a)</sup>	Off <sup>(b)</sup>	Off	Off	4.7K
3 <sup>(c)</sup>	Cool 2	On	On <sup>(a)</sup>	On <sup>(a)</sup>	Off	Off	6.8K
4 <sup>(c)</sup>	Heat 1	On	Off	Off	On	Off	10K
5 <sup>(c)</sup>	Heat 2	On	Off	Off	On	On	15K

- <sup>(a)</sup> The condenser fans will operate any time a compressor is ON.
- <sup>(b)</sup> 10 and 20 ton dual units operate both compressors in Cool 1 and Cool 2.
- <sup>(c)</sup> Steps for optional accessories and non-applicable modes in unit will be skipped.

### Auto Test Mode

This method is not recommended for start-up due to the short timing between individual component steps. This method initiates the different components of the unit, one at a time, when a fixed jumper is installed across the test terminals.

The unit will start the first test step and change to the next step every 30 seconds. At the end of the test mode, control of the unit will automatically revert to the applied **“System”** control method. For unit test steps, test modes, and step resistance values to cycle the various components, refer to [Table 5, p. 35](#).

# Troubleshooting

## Troubleshooting ReliaTel™ Controls

### ⚠ WARNING

#### Live Electrical Components!

Failure to follow all electrical safety precautions when exposed to live electrical components could result in death or serious injury.

When it is necessary to work with live electrical components, have a qualified licensed electrician or other individual who has been properly trained in handling live electrical components perform these tasks.

The RTRM has the ability to provide the service personnel with some unit diagnostics and system status information.

Before turning the main power disconnect switch “Off,” follow the steps below to check the ReliaTel™ Refrigeration Module (RTRM). All diagnostics & system status information stored in the RTRM will be lost when the main power is turned “Off”.

To prevent injury or death from electrocution, it is the responsibility of the technician to recognize this hazard and use extreme care when performing service procedures with the electrical power energized.

**Note:** The J6 & J7 screw terminals must be tightened in order to accurately measure voltage in the required steps.

1. Verify that the system LED on the RTRM is burning continuously. If the LED is lit, go to Step 3.
  2. If the LED is not lit, verify that 24 VAC is present between J1-1 and J1-2. If 24 VAC is present, proceed to Step 3. If 24 VAC is not present, check the unit main power supply, check transformer (TNS1). Proceed to Step 3 if necessary.
  3. Utilizing “Method 1,” p. 36 or “Method 2,” p. 37 in the System Status Checkout Procedure section, check the following:
    - System status
    - Heating status
    - Cooling status
- Note:** If a System failure is indicated, proceed to Step 4. If no failures are indicated, proceed to Step 5.
4. If a System failure is indicated, recheck Step 1 and Step 2. If the LED is not lit in Step 1, and 24 VAC is present in Step 2, then the RTRM has failed. Replace the RTRM.
  5. If no failures are indicated, use one of the TEST mode procedures described in the “Service Test Modes chapter,” p. 35 to start the unit. This procedure will allow you to check all of the RTRM

outputs, and all of the external controls (relays, contactors, etc.) that the RTRM outputs energize, for each respective mode. Proceed to Step 6.

6. Step the system through all of the available modes, and verify operation of all outputs, controls, and modes. If a problem in operation is noted in any mode, you may leave the system in that mode for up to one hour while troubleshooting. Refer to the sequence of operations for each mode, to assist in verifying proper operation. Make the necessary repairs and proceed to Step 7 and Step 8.
7. If no abnormal operating conditions appear in the test mode, exit the test mode by turning the power “Off” at the main power disconnect switch.
8. Refer to the individual component test procedures if other microelectronic components are suspect.

## System Status Checkout Procedure

“System Status” is checked by using one of the following two methods:

### Method 1

If the Zone Sensor Module (ZSM) is equipped with a remote panel with LED status indication, you can check the unit within the space. If the ZSM does not have LED’s, use “Method 2,” p. 37. BAYSENS010B, BAYSENS011B, BAYSENS119A, BAYSENS020A, BAYSENS021A, BAYSENS023A, BAYSENS109 and BAYSENS110 all have the remote panel indication feature. The LED descriptions are listed below.

- **LED 1 (System)**
  - “On” during normal operation.
  - “Off” if a system failure occurs or the LED fails.
  - “Flashing” indicates test mode
- **LED 2 (Heat)**
  - “On” when the heat cycle is operating.
  - “Off” when the heat cycle terminates or the LED fails.
  - “Flashing” indicates a heating failure.
- **LED 3 (Cool)**
  - “On” when the cooling cycle is operating.
  - “Off” when the cooling cycle terminates or the LED fails.
  - “Flashing” indicates a cooling failure.

The following information describes the complete listing of failure indication causes.

### System Failure

Check the voltage between terminals 6 and 9 on J6, it should read approximately 32 VDC. If no voltage is present, a System failure has occurred. Refer to [Step 4](#) in the previous section for the recommended troubleshooting procedure.

### Cooling Failure

1. Cooling and heating set point (slide pot) on the zone sensor has failed. Refer to the “[Programmable & Digital Zone Sensor Test](#),” p. 38.
2. Zone temperature thermistor ZTEMP on ZTS failed. Refer to the “[Programmable & Digital Zone Sensor Test](#),” p. 38.
3. CC1 or CC2 24 VAC control circuit has opened, check CC1 & CC2 coils, and any of the controls below that apply to the unit (HPC1, HPC2, DTL1, DTL2).
4. LPC1 has opened during the 3 minute minimum “on time” during 4 consecutive compressor starts, check LPC1 or LPC2 by testing voltage between the J1-8 & J3-2 terminals on the RTRM and ground. If 24 VAC is present, the LPCs have not tripped. If no voltage is present, LPCs have tripped.

### Simultaneous Heat and Cool Failure

#### ⚠ WARNING

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- Emergency Stop is activated.

### Method 2

The second method for determining system status is done by checking voltage readings at the RTRM (J6). The system indication descriptions and the approximate voltages are listed below.

### System Failure

Measure the voltage between terminals J6-9 & J6-6.

- **Normal Operation** = approximately 32 VDC
- **System Failure** = less than 1 VDC, approximately 0.75 VDC
- **Test Mode** = voltage alternates between 32 VDC & 0.75 VDC

### Heat Failure

Measure the voltage between terminals J6-7 & J6-6.

- **Heat Operating** = approximately 32 VDC
- **Heat Off** = less than 1 VDC, approximately 0.75 VDC
- **Heating Failure** = voltage alternates between 32 VDC & 0.75 VDC

### Cool Failure

Measure the voltage between terminals J6-8 & J6-6.

- **Cool Operating** = approximately 32 VDC
- **Cool Off** = less than 1 VDC, approximately 0.75 VDC
- **Cooling Failure** = voltage alternates between 32 VDC & 0.75 VDC

To use LED’s for quick status information at the unit, purchase a BAYSENS010B ZSM and connect wires with alligator clamps to terminals 6 through 10. Connected each respective terminal wire (6 through 10) from the Zone Sensor to the unit J6 terminals 6 through 10.

**Note:** If the system is equipped with a programmable zone sensor, (BAYSENS119A, or BAYSENS023A), the LED indicators will not function while the BAYSENS010A is connected.

## Temperature Tests

**Note:** These procedures are not for programmable or digital models and are conducted with the Zone Sensor Module electrically removed from the system.

### Test 1 - Zone Temperature Thermistor (ZTEMP)

This component can be tested by measuring the resistance between terminals 1 and 2 on the Zone Temperature Sensor. See [Table 6, p. 37](#) for typical indoor temperatures, and corresponding resistive values.

**Table 6. Typical indoor temperatures and values**

Zone Temperature	Nominal Resistance
50°F or 10.0°C	19.9 Kohms
55°F or 12.8°C	17.47 Kohms
60°F or 15.6°C	15.3 Kohms
65°F or 18.3°C	13.49 Kohms
70°F or 21.1°C	11.9 Kohms
75°F or 23.9°C	10.50 Kohms
80°F or 26.7°C	9.3 Kohms
85°F or 29.4°C	8.25 Kohms
90°F or 32.2°C	7.3 Kohms

### Test 2 - Cooling Set Point (CSP) and Heating Set Point (HSP)

Cool SP = Terminals 2 and 3

## Troubleshooting

Range = 100 to 900 Ohms approximate

Heat SP = Terminals 2 and 5

Range = 100 to 900 Ohms approximate

### Test 3 - System Mode and Fan Selection

The combined resistance of the **MODE** selection switch and the **FAN** selection switch can be measured between terminals 2 and 4 on the Zone Sensor. The possible switch combinations are listed in [Table 7, p. 38](#) with their corresponding resistance values.

**Table 7. Test 3 - system mode and fan selection**

Resistance Valves(Ohms)	Zone Sensor Unit/Fan Mode	Local Unit Mode	Local Fan Mode
2.32K	Off/Auto	Off	Auto
4.87K	Cool/Auto	Cool	Auto
7.68K	Auto/Auto	Auto	Auto
10.77K	Off/On	Off	On
13.32K	Cool/On	Cool	On
16.13K	Auto/On	Auto	On
19.48K	Heat/Auto	Heat	Auto
27.93K	Heat/On	Heat	On
35.0K	Emergency Heat/Auto	Emergency Heat	Auto
43.45K	Emergency Heat/On	Emergency Heat	On
Out of Range (Short)	INVALID/Short	Invalid (CV), Auto (VAV)	Invalid
Out of Range (Open)	INVALID/Open	Invalid (CV), Off (VAV)	Invalid

### Test 4 - LED Indicator Test (SYS ON, HEAT, & COOL)

#### **⚠ WARNING**

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#### Method 1

Testing the LED using a meter with diode test function. Test both forward and reverse bias. Forward bias should measure a voltage drop of 1.5 to 2.5 volts, depending on your meter. Reverse bias will show an Over Load, or open circuit indication if LED is functional.

#### Method 2

Testing the LED with an analog Ohmmeter. Connect Ohmmeter across LED in one direction, then reverse the leads for the opposite direction. The LED should have at least 100 times more resistance in reverse direction, as compared with the forward direction. If

high resistance in both directions, LED is open. If low in both directions, LED is shorted.

#### Method 3

To test LED's with ZSM connected to unit, test voltages at LED terminals on ZSM. A measurement of 32 VDC, across an unlit LED, means the LED has failed.

**Important:** Measurements should be made from LED common (ZSM terminal 6 to respective LED terminal).

## Programmable & Digital Zone Sensor Test

### Testing Serial Communication Voltage

1. Verify 24 VAC is present between terminals J6-14 & J6-11.

**⚠ WARNING**

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When it is necessary to work with live electrical components, have a qualified licensed electrician or other individual who has been properly trained in handling live electrical components perform these tasks.

2. Disconnect wires from J6-11 and J6-12. Measure the voltage between J6-11 and J6-12, should be about 32 VDC.
3. Reconnect wires to terminals J6-11 and J6-12. Measure voltage again between J6-11 and J6-12, voltage should flash high and low every 0.5 seconds. The voltage on the low end will measure about 19 VDC, while the voltage on the high end will measure from approximately 24 to 38 VDC.
4. Verify all modes of operation, by running the unit through all of the steps in ["Service Test Modes for ReliaTel Controls,"](#) p. 35.
5. After verifying proper unit operation, exit the test mode. Turn the fan on continuously at the ZSM, by pressing the button with the fan symbol. If the fan comes on and runs continuously, the ZSM is good. If you are not able to turn the fan on, the ZSM is defective.

**RLCI Loss of Communications**

If the RLCI loses input from the building management system, the RTRM will control in the default mode after approximately 15 minutes. If the RTRM loses the Heating and Cooling setpoint input, the RTRM will control in the default mode instantaneously. The temperature sensing thermistor in the Zone Sensor Module is the only component required for the **"Default Mode"** to operate.

**Resetting Cooling and Heating Lockouts**

Cooling Failures and Heating Lockouts are reset in an identical manner. ["Method 1,"](#) p. 39 explains resetting the system from the space; ["Method 2,"](#) p. 39 explains resetting the system at the unit.

***Note:** Before resetting Cooling Failures and Heating Lockouts check the Failure Status Diagnostics by the methods previously explained. Diagnostics will be lost when the power to the unit is disconnected.*

**Method 1**

To reset the system from the space, turn the **MODE** selection switch at the zone sensor to the **OFF** position. After approximately 30 seconds, turn the **MODE** selection switch to the desired mode, i.e. **HEAT, COOL,** or **AUTO.**

**Method 2**

To reset the system at the unit, cycle the unit power by turning the disconnect switch **OFF** and then **ON**

Lockouts can be cleared through the building management system. Refer to the building management system instructions for more information.

**Zone Temperature Sensor (ZTS) Service Indicator**

The ZSM SERVICE LED is a generic indicator that will signal the closing of a Normally Open switch at any time, providing the Indoor Motor (IDM) is operating. This indicator is usually used to indicate an airside fan failure.

The RTRM will ignore the closing of this Normally Open switch for 2 (±1) minutes. This helps prevent nuisance SERVICE LED indications.