

## Warranty

Linkasink warrants our product to be free from manufacturing defect for the life of the product. Many of our products have a "living finish", and will continue to age and evolve as the base metal reacts with the environment. Due to the individually created nature of the product, no two sinks will be the same. Additionally, we cannot control the damage that is done to the finish or patina of the product through abuse, misuse, or neglect; however, we will help you restore it should a problem occur.

## Terms and Conditions

**Payment** Net 30 upon credit approval. If account is consistently paid late, prepay status will apply. No COD orders accepted.

**Pricing** Prices are subject to change without notice.

**Shipping** All orders are shipped FOB Phoenix, Arizona. We ship only "Prepaid and Bill" by our preferred shipping carrier.

**Returns** All returns must be approved by Linkasink prior to return shipping. An RGA (Returned Goods Authorization) must accompany returned products. Returns must be made within 30 days from date of invoice. Products returned for reasons other than defect are subject to a 25% restocking fee. Linkasink reserves the right to determine if an item qualifies as defective. Special order products, sinks that are customized by increasing the drain size, Swarovski crystal drains and sinks, and mosaic products are not returnable other than for defects.

**Shortages and Damaged Goods** Must be reported within 3 business days of receipt.

**Templates** All sinks are handcrafted by artisans, and sizes can vary as much as ½ (0.5) inch. Please use the actual sink for making any cuts in countertops.