



Moen® products. Helping to  
make your new house a home.

Care and cleaning  
Maintenance tips  
Handling plumbing emergencies  
Moen Consumer Service

 **MOEN**  
Buy it for looks. Buy it for life.®

## Care and cleaning: How to keep your Moen® products looking new.

### Caring for your Moen faucet.

Your Moen faucet should provide a beautiful touch of elegance to your home for many years to come with only minimal care. That's because Moen faucets are constructed of quality materials and are specially coated to protect the finish during normal use.



### Caring for the Spot Resist™ faucet finish.



To keep your kitchen faucet free of fingerprints and water spots, we developed the Spot Resist Stainless finish. Spot Resist does just what it says—so you'll have less to clean. And when it comes time for periodic cleaning, Moen recommends cleaning the Spot Resist finish with a mild soap, rinsing thoroughly with warm water and drying with a clean soft cloth. Never use cleaners containing abrasives (including abrasive sponges or steel wool), ammonia, bleach or sodium hypochlorite, organic solvents (e.g., alcohols) or other harsh chemicals (e.g., lime scale removers) to clean the Spot Resist finish, as they may damage the finish. Failure to comply with these cleaning instructions may void Moen's warranty.



As with other Moen finishes, do not use pads or sponges that are not specifically recommended for cleaning polished surfaces. Many pads or sponges with green, fibrous surfaces contain microscopic mineral particles, which can scratch nearly all polished surfaces, including the Spot Resist faucet finish.

## Care and cleaning of Moen® LifeShine® faucet finish.



If you have the LifeShine finish on your new faucet, you have Moen's guarantee that your finish will not tarnish, corrode or discolor. The LifeShine finishes include Polished Nickel, Polished Brass, Classic Stainless and Brushed Nickel.

### Caring for the LifeShine non-tarnish finish.

The LifeShine finish can be cleaned with most household cleaners (including mild abrasives) when used according to their manufacturers' instructions for use.

However, all cleaners should be rinsed off thoroughly with water immediately after cleaning your faucet. Avoid using any cleansers (e.g., lime scale removers) or pads/sponges that are unsafe for polished metallic surfaces.



**Caution:** Do not use pads or sponges that are not specifically recommended for cleaning polished surfaces.

Many pads or sponges with green, fibrous surfaces (such as heavy-duty scrub sponges) contain microscopic mineral particles, which can scratch nearly all polished surfaces, including the LifeShine faucet finish.

To remove water spots, 0000 grade steel wool may be used. Moen suggests the periodic application of a quality, non-abrasive wax, such as car wax or furniture wax, especially for matte or textured finishes (e.g., Stainless or Brushed Nickel). Failure to comply with these cleaning instructions may void Moen's warranty.

## Care and cleaning for other faucet finishes.

### Chrome or Brushed Chrome finishes

Most common household cleaners (including mild abrasives for Brushed Chrome) can be used, when used in accordance with the manufacturers' instructions for use. However, all cleaners should be rinsed off thoroughly with water immediately after cleaning your faucet. Avoid using any harsh cleansers (e.g., lime scale removers) or pads/sponges that are unsafe for polished metallic surfaces. Most green, fibrous pads/sponges contain microscopic mineral particles that can scratch a faucet's finish. Cleaner manufacturers may change their formulations at any time; therefore, Moen® does not recommend any specific cleaner. Moen suggests the periodic application of a quality, non-abrasive wax, such as car wax or furniture wax, especially for matte or textured finishes (e.g., Brushed Chrome). Failure to comply with these cleaning instructions may void Moen's warranty.



### Organic finishes: Oil Rubbed Bronze, Mediterranean Bronze, Antique Nickel, Glacier, Ivory, Wrought Iron, Matte Black, Spot Resist Stainless

Most common household cleaners can be used, when used in accordance with the manufacturers' instructions for use. However, all cleaners should be rinsed off thoroughly with water immediately after cleaning your faucet. Avoid using cleaners containing abrasives (including abrasive sponges or steel wool), organic solvents (e.g., alcohols) or other harsh cleansers (e.g., lime scale removers). Cleaner manufacturers may change their formulations at any time; therefore, Moen does not recommend any specific cleaner. Failure to comply with these cleaning instructions may void Moen's warranty.

### Clear knob-style handles

For faucets with clear knob-style handles, cleaners should be approved for acrylics and used in accordance with the manufacturers' instructions for use. Cleaners should be rinsed off thoroughly with water immediately after cleaning. Failure to comply with these cleaning instructions may void Moen's warranty.

### Caring for your Moen shower fixture.

You can maintain your Moen shower fixtures with the same cleaning tips recommended for Moen faucets. But if you have a showerhead that is spraying unevenly, it may be clogged with mineral deposits.



Unscrew the swivel ball nut using a wrench or channel-type pliers. Be sure to wrap the jaws of the tool with masking tape or use a cloth to prevent scratching the finish. Unscrew the collar nut from the showerhead; clean the outlet and inlet holes with a thin wire and flush the head with clean water.



### Caring for your Moen stainless steel sink.

Properly maintained, Moen stainless steel sinks will not chip, peel, rust or discolor—providing years of trouble-free service. The following chart and tips illustrate our recommendations for maintaining the original appearance of your new Moen stainless steel sink.

**Do not use** steel wool pads. This can cause rust or pitting of the sink surface.

**Do not leave** rubber mats and wet sponges, cloths or cleaning pads in the sink. Food particles and deposits can cause discoloration.

**Do not leave** liquid soap to dry on the sink surface. Many detergents contain chemicals that can dull the finish, or cause pitting or staining.

**Do not use** bleach. Even when diluted, bleach can cause corrosion when exposed to stainless steel for extended time periods. If bleach does come in contact with your sink, rinse thoroughly.

**NOTE:** Water quality can also affect the appearance of your sink. Where hard water or water with high iron content is present, a brown stain that looks like rust may appear. In areas with water that has high concentrations of minerals or oversoftened water, a white film may appear on the sink. If either condition exists, we recommend drying the sink with a soft towel after each use.

**Maintaining Moen stainless steel sinks.**

Situation	Recommended Cleaner	Method of Application
Routine Cleaning	Soap, ammonia, detergent and water	Rub with sponge or cloth. Rinse with clean water and dry. Satisfactory for all types of finishes.
Smears & Fingerprints	Window or glass cleaner	Rub with cloth. Satisfactory for all types of finishes.
Persistent Spots	Stainless steel cleaner	Apply with sponge or cloth. Rub back and forth in direction of grain lines. Rinse with clean water and dry. NOTE: Not for mirror finishes.
Hard Water Spots	Vinegar (full strength)	Swab and soak for 5–10 minutes. Rub, then rinse with a neutralizer—such as baking soda solution. Rinse with clean water and dry.
“Rusty” Discoloration & Atmospheric Stains	Any of the above	Swab with a cloth and soak for 5 minutes. If necessary, rub with a nylon pad. Rinse with clean water and dry.



## Moen Consumer Service

### 1-800-BUY-MOEN (1-800-289-6636)

Monday through Friday

8:00 am–7:00 pm EST

Saturday 9:00 am–3:00 pm EST

[moen.com](http://moen.com)

If you're thinking about upgrading any of your current plumbing fixtures, visit Moen's web site to see the latest styles and offerings. Our web site can provide you with the names of showrooms in your area that carry our products under the "Where to Buy" tab on each product page.

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