

## K65 Fittings Twenty-Five Year Limited Warranty

Conex Universal Ltd. warrants that its K65 fittings will be free of material defects resulting from errors in manufacture, for twenty-five (25) years from the date of first purchase by an end user. This warranty will be void if not professionally installed, used and maintained in accordance with the installation and maintenance instructions detailed in the K65 technical brochure.

**THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THIS DESCRIPTION, EXCEPT FOR ANY REQUIREMENTS THAT ARE LEGALLY MANDATED IN THE JURISDICTION OF THE FIRST END USER'S PREMISES. THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF MATERIALLY DEFECTIVE FITTINGS AT THE SOLE DISCRETION OF CONEX UNIVERSAL LTD.**

At the request of Conex Universal Ltd. the claimed defective fitting(s) must be returned to the address below.\* Conex Universal Ltd. reserves the right to inspect and test claimed defective fittings before deciding whether to repair or replace a fitting claimed to be defective.

**This Warranty is subject to the following additional conditions:**

- A. Any claimed defect(s) must be reported to Conex Universal Ltd. within one month of the first occurrence of any such claimed defect, clearly setting out the nature of the claim and the circumstances surrounding it.
- B. Conex Universal Ltd. shall have no liability in respect of any fitting claimed to be defective if any of the following circumstances apply:
  - defective installation;
  - normal wear and tear;
  - wilful misconduct;
  - negligence or omissions of any party other than Conex Universal Ltd.;
  - abnormal working or environmental conditions;
  - failure to follow the installation and maintenance instructions detailed in the K65 technical brochure, and any other instructions of Conex Universal Ltd. communicated through the Conex Bänninger website or its successor, [www.conexbanninger.com](http://www.conexbanninger.com) (the Website) or otherwise;
  - misuse (which includes any use of the fittings for a purpose or in a situation / environment or for an application other than that for which it was designed according to the specifications of the fittings as described on the Website or in other materials provided to the buyer from Conex Universal Ltd.); or
  - alteration or repair of any fitting without the prior written approval of Conex Universal Ltd..
- C. At the request of Conex Universal Ltd., the person claiming under this warranty must deliver to Conex Universal Ltd. written evidence of the date of first purchase by an end user of the products claimed to be defective.

**\*The address for returns is:**

**Customer Service IBP Group LLC.**, 24 Cathedral Place, Suite 400, St Augustine, Florida 32084.