

Ultra Low NOx Atmospheric Vent Water Heaters with Direct Spark Ignition



SERVICE MANUAL

Troubleshooting Guide and Instructions for Service

(To be performed ONLY by qualified service providers)

Models Covered by This Manual:

UCG(80,100)H399*(N,X)
(*) Denotes Warranty Years

Effective: November, 2015 ECO 7964



Ultra Low NOx Atmospheric Vent Water Heaters with Direct Spark Ignition

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Introduction

The Bradford White Ultra Low NOx Atmospheric Vent Water Heater is designed to deliver a remarkable amount of hot water at up to 82% thermal efficiency in a quiet running unit with a top exhaust vent connection that allows for installation in existing locations. While this unit is vented atmospherically there is no damper required to maintain heat loss during off cycle. Several technologically advanced design features are incorporated that will require additional knowledge on the part of the qualified service provider. The information in this manual will instruct service and maintenance professionals on the function, proper diagnosis and repair of The Bradford White Ultra Low NOx Atmospheric Vent Water Heater.

The Bradford White Ultra Low NOx Atmospheric Vent Water Heater uses an ultra low NOx premix power burner located at the top of the water heater to direct a turbulent flame down into the water backed combustion chamber. This turbulence causes a thorough mixing of gas and air for optimum combustion. The combustion gases then travel through a two pass flue system keeping the gases moving at a high velocity. The combination of high turbulence and velocity results in an optimum transfer of heat from the flue gases into the water.

Burner operation is controlled using an electronic ignition module. The module monitors the status of the electronic thermostat, blocked vent limit switch, flame sensor to control output voltage to blower motor, spark rod and gas valve. The module contains programming which determines the sequence of operation and timings for purge periods, trial for ignition, flame sensing and lockout. The module will also provide diagnostic information to help in determining the cause of system lockouts.

The contents in this manual are detailed informational tools to assist in the proper diagnosis of the Ultra Low NOx Atmospheric Vent Water Heater operational faults. Please read this service manual completely and record as much information regarding the Ultra Low NOx Atmospheric Vent Water Heater operation and installation specifics related to any concerns.

SAVE THIS MANUAL FOR FUTURE REFERENCE

REV 11/15 238-51306-00B



How to Use This Manual

It is intended for this manual to be used by qualified service personnel for the primary purpose of troubleshooting analysis and repair of the Bradford White UCG100H399. Understanding the sequence of operation section of this manual will contribute greatly to troubleshooting this product.

An "Installation Check List" is shown towards the end of this manual. Compare the installation against the installation check list to confirm all requirements are met.

A "Service Report" is shown towards the end of this manual. Completing this form will assist in the troubleshooting efforts. Should you need to call for technical support, please provide the information shown on this form to the support technician to help ensure accurate troubleshooting.

Troubleshooting begins with "System Observation" to determine failure mode as indicated by the error code on the system display. Troubleshooting continues with "Failure Modes and Probable Cause" directing the service provider to a series of test procedures to determine root cause of failure. Component replacement procedures directly follow the test procedures for a given component.

In some difficult to diagnose conditions, it may be necessary to isolate the heater from the vent system to determine root cause.

Contact Technical support immediately if diagnosis is not determined using the methods described in this service manual.

Tools Required for Service

Manometer: Two types available, a liquid "U" tube type or a digital (magna-helic) type. This device is used to measure gas and/or air pressures and vacuum.

Multi-Meter: A digital type is strongly recommended. This device is used to measure electrical values. The meter you select must have the capability to measure volts AC, volts DC, Amps, microamps and ohms.

Thermometer: Used to measure water temperature. An accurate thermometer is recommended.

Water Pressure Gage: Used to measure water supply pressure. Also used to determine tank pressure by adapting to the drain valve of the heater.

Jumper Leads: A length of wire (12" min.) with alligator clip at both ends.

Various Hand Tools: Pipe wrench, channel locks, open end wrench set, 12" crescent wrench, Allen wrench set, torx bit set, screw drivers (common & phillips), long reach (12") magnetic tip phillips head screw driver #2 tip, ½" nut driver, pliers (common & needle nose), socket set including a 1-1/16 deep well socket, wire cutters, wire strippers, wire crimpers, torpedo level, small shop vac, step ladder, and flashlight.



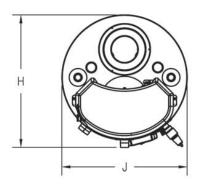
Features

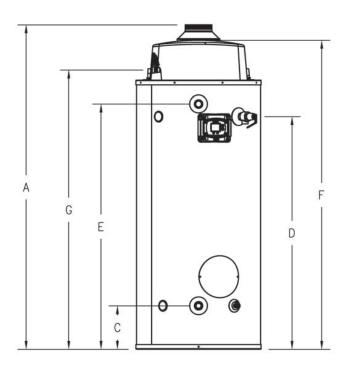
Features of Honeywell Integrated Control System

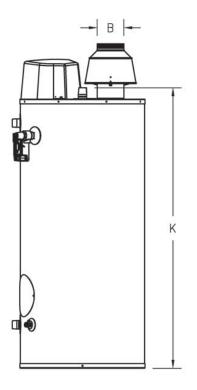
- Attractive digital water heater display on control panel for setting and displaying the temperature setpoint. Pressing temperature UP and DOWN buttons changes the temperature setpoint. Temperature format may be displayed in °F or °C.
- Single control board with plug in wiring controls temperature, ignition, and blower operation.
- Reduced number of parts for servicing and wiring.
- Plug in wiring reduces chance of miswiring.
- Burner ignition with direct spark ignition A high voltage spark jumps from the spark rod to the burner surface to ignite the gas. Eliminates burned out hot surface igniter replacements.
- Water heater display will show diagnostic codes in the event the water heater needs servicing. Aids in diagnosing and servicing the water heater.
- Water heater display can show previous error code history to further aid in servicing the water heater.



Specifications







Mode	l Description	on	Dimensions (INCHES)													
Model No.	Input Rate BTU/h	Storage Capacity U.S. Gallons	A Floor to Top of Vent	B Vent Dia.	C Floor to Cold Water Conn.	D Floor to T&P	E Floor to Hot Water Conn.	F Floor to Top of Water Heater	G Floor to Gas Conn.	H Depth	J Jacket Dia.	K Floor to Top Conn.	Water Conn. Dia.	Gas Conn. Dia.	Relief Valve Open	Shipping Weight (lbs)
UCG100H399	399,000	100	77 1/4	8	10	52 ½	55 ½	69 ¾	63 1/4	30	28 1/4	63 1/4	1 ½	3/4	1	657
UCG80H399	399,000	80	68 ¾	8	10	44	47	61 1/4	55 ¾	30	28 1/4	55 ¾	1 ½	3/4	1	

Model Description					Dimensions (MM)											
Model No.	Input Rate KW	Storage Capacity Liters	A Floor to Top of Vent	B Vent Dia.	C Floor to Cold Water Conn.	D Floor to T&P	E Floor to Hot Water Conn.	F Floor to Top of Water Heater	G Floor to Gas Conn.	H Depth	J Jacket Dia.	K Floor to Top Conn.	Water Conn. Dia.	Gas Conn. Dia.	Relief Valve Open	Shipping Weight (kg)
UCG100H399	117.2	371	1962	203	254	1334	1410	1772	1607	762	718	1607	38	19	25	297
UCG80H399	117.2	297	1746	203	254	1118	1194	1556	1416	762	718	1416	38	19	25	



Specifications

Minimum 1" Nat (Schedule 40 black iron pipe recommended) Approved gas Type Natural. Unit must match gas type supplied 14.0" W.C. maximum static, 4.5" W.C. minimum running (recommend 7.0" W.C. min running) Atmospherically Vented, Type B Venting system or approved chimney. Follow the current National Fuel Gas Code requirements or in Canada, the Natural Gas and Propane Installation Code. Minimum Clearance for Servicing Maximum Water Supply Pressure 150 PSI 11,900 Ohms @ 70°F, ECO opens @ 207°F Max. Redundant sensor for ECO. Sensor inside well for easy replacement of sensor. Digital display, 24 volts. temperature Range: 70-180 degree F. Used to set tank temperature (deg. F or deg. C), show operating status, display error codes, error code history, limit maximum setpoint temperature.	Power Supply	Dedicated 120 VAC, 60 Hz, 15A GFI					
Approved gas Type Gas Pressure (Nat.) Venting System Natural. Unit must match gas type supplied 14.0" W.C. maximum static, 4.5" W.C. minimum running (recommend 7.0" W.C. min running) Atmospherically Vented, Type B Venting system or approved chimney. Follow the current National Fuel Gas Code requirements or in Canada, the Natural Gas and Propane Installation Code. Minimum Clearance for Servicing Maximum Water Supply Pressure 150 PSI 11,900 Ohms @ 70°F, ECO opens @ 207°F Max. Redundant sensor for ECO. Sensor inside well for easy replacement of sensor. Digital display, 24 volts. temperature Range: 70-180 degree F. Used to set tank temperature (deg. F or deg. C), show operating status, display error codes, error	Gas Supply						
Gas Pressure (Nat.)14.0" W.C. maximum static, 4.5" W.C. minimum running (recommend 7.0" W.C. min running)Venting SystemAtmospherically Vented, Type B Venting system or approved chimney. Follow the current National Fuel Gas Code requirements or in Canada, the Natural Gas and Propane Installation Code.Minimum Clearance for Servicing18" from top, 24" from front, 4" sides and rear.Maximum Water Supply Pressure150 PSIThermostat Sensor11,900 Ohms @ 70°F, ECO opens @ 207°F Max. Redundant sensor for ECO. Sensor inside well for easy replacement of sensor.Control DisplayDigital display, 24 volts. temperature Range: 70-180 degree F. Used to set tank temperature (deg. F or deg. C), show operating status, display error codes, error	Gas Supply						
Venting System Venting System Atmospherically Vented, Type B Venting system or approved chimney. Follow the current National Fuel Gas Code requirements or in Canada, the Natural Gas and Propane Installation Code. Minimum Clearance for Servicing Maximum Water Supply Pressure 150 PSI 11,900 Ohms @ 70°F, ECO opens @ 207°F Max. Redundant sensor for ECO. Sensor inside well for easy replacement of sensor. Digital display, 24 volts. temperature Range: 70-180 degree F. Used to set tank temperature (deg. F or deg. C), show operating status, display error codes, error	Approved gas Type	Natural. Unit must match gas type supplied					
Venting System Atmospherically Vented, Type B Venting system or approved chimney. Follow the current National Fuel Gas Code requirements or in Canada, the Natural Gas and Propane Installation Code. Minimum Clearance for Servicing Maximum Water Supply Pressure 150 PSI 11,900 Ohms @ 70°F, ECO opens @ 207°F Max. Redundant sensor for ECO. Sensor inside well for easy replacement of sensor. Digital display, 24 volts. temperature Range: 70-180 degree F. Used to set tank temperature (deg. F or deg. C), show operating status, display error codes, error	Gas Pressure (Nat)						
Venting System approved chimney. Follow the current National Fuel Gas Code requirements or in Canada, the Natural Gas and Propane Installation Code. Minimum Clearance for Servicing Maximum Water Supply Pressure 150 PSI 11,900 Ohms @ 70°F, ECO opens @ 207°F Max. Redundant sensor for ECO. Sensor inside well for easy replacement of sensor. Digital display, 24 volts. temperature Range: 70-180 degree F. Used to set tank temperature (deg. F or deg. C), show operating status, display error codes, error	Cas i lessure (Nat.)						
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Servicing Maximum Water Supply Pressure 150 PSI 11,900 Ohms @ 70°F, ECO opens @ 207°F Max. Redundant sensor for ECO. Sensor inside well for easy replacement of sensor. Digital display, 24 volts. temperature Range: 70-180 degree F. Used to set tank temperature (deg. F or deg. C), show operating status, display error codes, error		and Propane Installation Code.					
Maximum Water Supply Pressure 150 PSI 11,900 Ohms @ 70°F, ECO opens @ 207°F Max. Redundant sensor for ECO. Sensor inside well for easy replacement of sensor. Digital display, 24 volts. temperature Range: 70-180 degree F. Used to set tank temperature (deg. F or deg. C), show operating status, display error codes, error		18" from top, 24" from front, 4" sides and rear.					
Thermostat Sensor Thermostat Sensor Thermostat Sensor Thermostat Sensor Thermostat Sensor Redundant sensor for ECO. Sensor inside well for easy replacement of sensor. Digital display, 24 volts. temperature Range: 70-180 degree F. Used to set tank temperature (deg. F or deg. C), show operating status, display error codes, error	Ŭ.	To morn top, 21 morn morn, 1 drago and roan					
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Thermostat Sensor Redundant sensor for ECO. Sensor inside well for easy replacement of sensor. Digital display, 24 volts. temperature Range: 70-180 degree F. Used to set tank temperature (deg. F or deg. C), show operating status, display error codes, error	Pressure						
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Digital display, 24 volts. temperature Range: 70-180 degree F. Used to set tank temperature (deg. F or deg. C), show operating status, display error codes, error	Thermostat Sensor						
Control Display degree F. Used to set tank temperature (deg. F or deg. C), show operating status, display error codes, error							
C), show operating status, display error codes, error							
	Control Display						
code history, ilmit maximum setpoint temperature.	. ,						
Operates from 24 volt from transformer. Controls tank							
Control Board temperature, ignition functions, combustion blower. See	Control Board						
ignition timings in sequence of operation for Integrated Control.		, , , , , , , , , , , , , , , , , , , ,					
Transformer 120 VAC primary, 24 VAC secondary, 40 VA.	Transformer						
Spark Rod Igniter 0.22" nominal gap to the burner surface.							
Minimum 1 micro amp. Typical range 5 to 30 micro	Opark Nou ignite						
Flame Sensor Output amps.	Flame Sensor Output	. ,. •					
Negative regulation 24 VAC 1/3" PSI may 4.5" W.C.							
Gas Valve minimum running inlet.	Gas Valve						
Vent Safety Switch Normally closed, opens @ 240°F, manual reset.	Vent Safety Switch	Ü					
Blower 120 VAC, 60 Hz, 1.5-3.5 amps, 8000 RPM	,						
Combustion Levels CO ₂ : 8-11%, CO: less than 0.04% (400 PPM) air free		·					



Specifications

Vent Tables

(Intake Only)

Model Number	Max Intake Vent Length (feet) 3"	Max Intake Vent Length (feet) 4"
UCG100H399	25	50
UCG80H399	25	50

<u>WARNING!</u> The UCG(80,100)H399 model is not approved for 2 inch diameter vent pipe. Venting with 2 inch pipe may result in damage to the water heater or cause an unsafe condition. **DO NOT** use 2 inch Vent Air Intake Pipe!

Determining required intake vent length

- 1. Determine the total length of straight vent pipe (in feet) required for the intake.
- 2. Add 5 feet of venting for every 90° elbow.
- 3. Add 2 ½ feet of venting for every 45° elbow.
- 4. Total vent length cannot exceed "Max Intake Vent Length" on the venting table shown above.

Example of Total Intake Vent Length for UCG100H399 installation:

A 3" venting system has a total of two 90-degree elbows and a total straight pipe length of 10 feet.

Equivalent vent length for elbows: 2×5 feet = 10 feet.

Total equivalent vent distance = 10 feet + 10 feet = 20 feet total equivalent vent length. This is below the maximum allowed distance of 25 feet for this model using 3" vent.



Sequence of Operation

- 1. Thermostat calls for heat.
- 2. Combustion blower starts.
- 3. Blower pre-purge period of 30 seconds.
- 4. Trial for Ignition. (5 seconds, 3 trials).
 - a. Flame establishing period (3 seconds), gas valve opens, sparks from spark rod to burner surface to ignite the gas.
 - b. Burner on, flame proving period (2 seconds). Requires a minimum of 1.0 microamp through flame sense rod to prove flame.
 - c. If the blocked vent safety switch contacts (normally closed) opens, then the ignition sequence will not start and an error code 67 (Vent safety switch failed to close/open) will be shown on the display.
- 5. Steady State Operation: Burner continues to operate until:
 - a. Thermostat circuit opens, gas valve closes, blower continues to operate for 30 second post-purge period.
 - b. If the normally closed blocked vent safety switch opens, the gas valve closes, the blower continues to operate indefinitely and error code 67 will be displayed after a couple minutes (up to 5 minutes) with "Service Needed."
- 6. Thermostat satisfied.
- 7. Gas valve closes, burner extinguished.
- 8. Blower post purge for 30 seconds.



Sequence of Operation

Lockout Conditions

The system will go into lock out mode for the following reasons:

1. ERROR CODE 110

a. Control board will go into "Soft Lockout" if the main burner cannot be lit or fails to prove flame after 3 ignition trials. The water heater display indicates a lockout condition by showing an error code number 110 with "Service Needed" in the control display window. Refer to error codes in the diagnostic section of this Service Manual. In a "Soft Lockout" condition, the control will wait for 15 minutes and then make 3 more attempts to light the main burners. Soft lockout reset is accomplished by depressing the lower right button under "Reset" for 3 seconds.

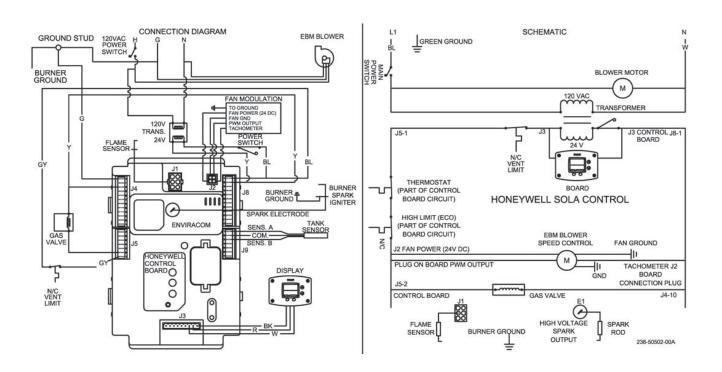
2. ERROR CODE 80

a. If the top of the tank should exceed 207°F, then the high limit control will shut off the burner and the water heater will go into a "Hard Lockout." Error code 80 will be shown in the water heater display. The control can only be reset in the "Service Mode," which is detailed in the "Troubleshooting" section of this Service Manual.

3. ERROR CODE 67

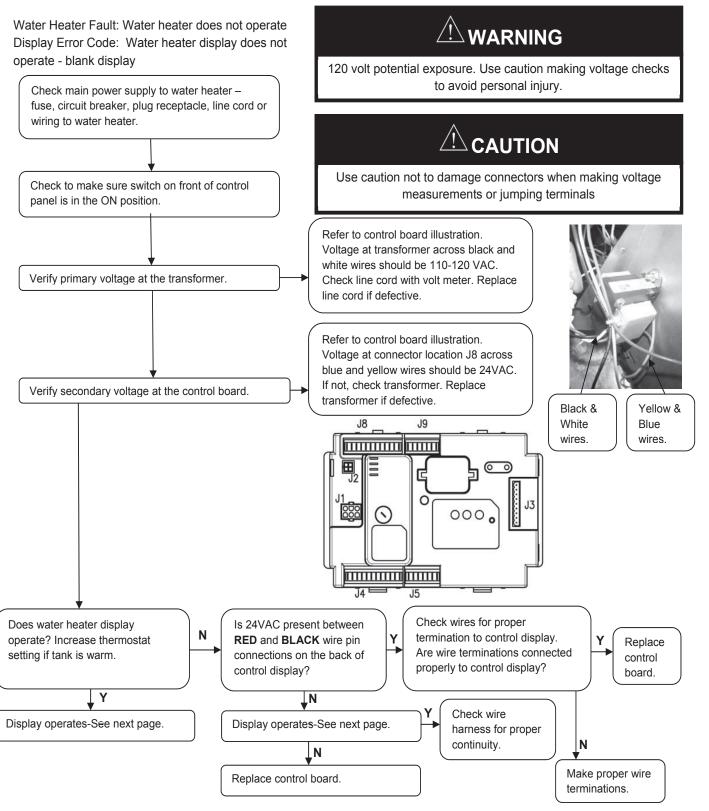
a. If the vent safety switch located on the draft hood should open, the gas valve will close, the blower will post-purge and error code 67 will appear on the display. The lockout condition will reset once the problem is corrected and the switch reset. Refer to "Vent Safety Switch Testing and Replacement" in this Service Manual.

CONNECTION/WIRING DIAGRAM





System Observation for Models with Direct Spark Ignition



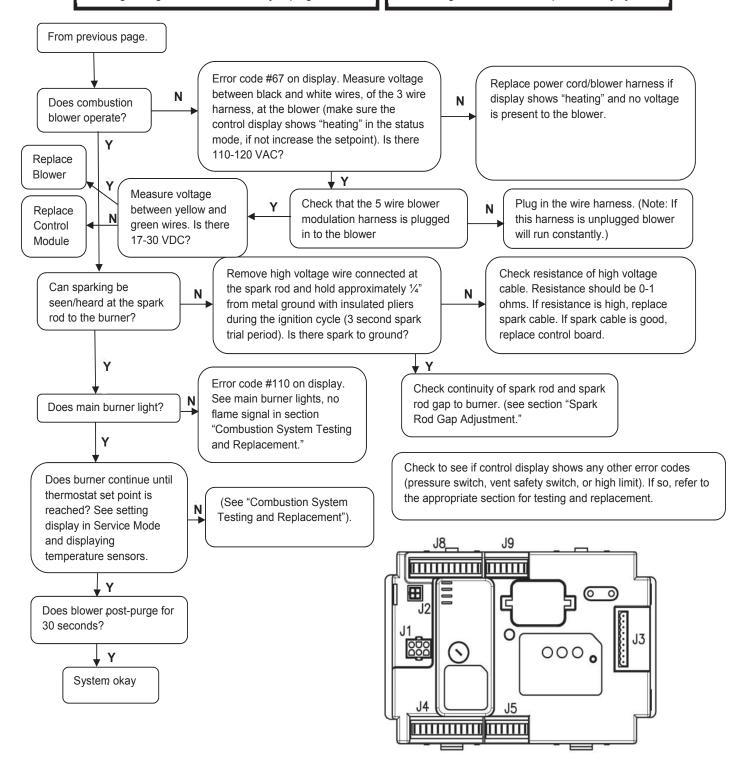


ACAUTION

Use caution not to damage connectors when making voltage measurements or jumping terminals

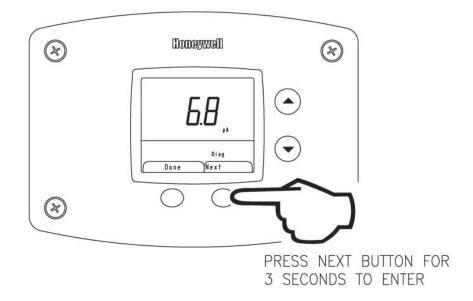
WARNING

120 volt potential exposure. Use caution making voltage checks to avoid personal injury.





Step 1: Press and hold the lower right button under "Next" in the lower right display for at least 3 seconds.

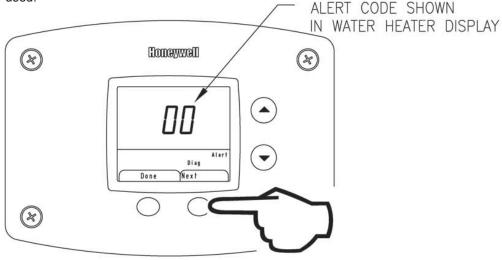


WARNING

The following procedure is for service and installation personnel only. Resetting lockout conditions without correcting the malfunction can result in a hazardous condition.

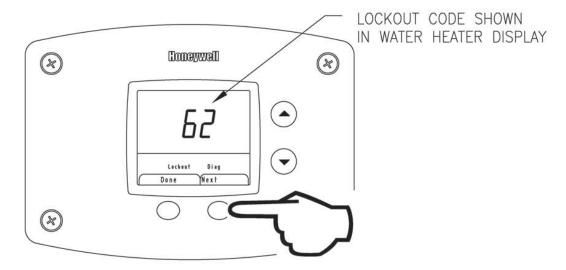
Step 2: The display will show the flame sense current in microamps when the burner is operating.

Step 3: Press the lower right "Next" button and the display will show flash and show the number of any Alert codes. These are not currently used.

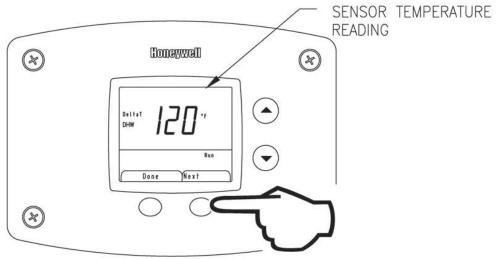




Step 4: Press lower right "Next" button and the display will flash and show the number of any Lockout codes.



Step 5: Press lower right "Next" button and the display will show the temperature sensor reading.



Step 6: End of screens in Diagnostic Mode. Press "Done" button on lower left to exit Diagnostic Mode back to DHW setpoint in the User Mode.

NOTICE

The screens will stay in the Diagnostic Mode for 12.5 minutes after the last button press for viewing unless "Done" button is pressed to exit Diagnostic Mode.



DIAGNOSTIC ERROR CODES AND TROUBLESHOOTING PROCEDURES FOR EF100T399 MODELS WITH HONEYWELL LOW FIRE START CONTROL SYSTEM

Error Code	Definition of Code	Cause of Problem and Actions Taken to Correct
No code – blank display		 Check power supply to the water heater. Make sure water heater is plugged in and the breaker is on. Check if there is 120 volts power supply to the LINE connections on the control board. If 120 volts is present, check for 24 volts output to SECONDARY terminals on the Control Board. Check for loose wires, defective transformer. Check wire harness connections from display to the control board.
3-48, 58-60	Internal Faults	 Verify wiring to the control board with wiring diagram. Check power supply to make sure voltage and frequency is correct. Check for 24 volts from the transformer to the control board. Reset module by interrupting power or pressing the reset button on the module.
49	Voltage too low or high	 Measure the incoming line voltage. Voltage should be 115-125 volts. If the voltage is not within this range or there is drastic fluctuation, then have the incoming power supply checked. If the line voltage is satisfactory, check the output from the transformer to make sure it is 22-26 volts. Replace transformer or wiring if defective.
53	AC Inputs phase reversed	 Check the module and display connections. Check the module power supply and make sure that frequency, voltage and VA capacity of the transformer meet specifications. Check to make sure the wiring connections on the control module from terminals J4-10 and J8-2 are connected together.
62	Fan speed not proved	 Check the blower modulation wire harness connection from the blower to the control module at J2 connection. Make sure the pin terminals make solid contact. Measure the resistance of each wire in the wire harness from the terminal ends. Replace wire harness if defective. Check if there is 17-30 volts DC between the yellow and green wires on the blower 5 wire harness. Check if there is 17-30 VDC between the yellow and green wires on the blower 5 wire harness.
67	ILK Off (Interlock Off)	 Check wiring to the normally closed blocked vent safety. Use a voltmeter to find out if the blocked vent safety switch has opened. If so, determine the cause (blocked vent terminal, recirculation). If limit switch is closed, check wiring for shorts. Measure continuity. If limit switch and wiring check O.K., replace control module.

Troubleshooting



Service Procedure I:

80	High Limit (Overheat Condition)	 Check the wiring from the sensor to the control module. Measure the resistance of each outside wire to the center wire. If either outside wire has a much different resistance reading, replace the sensor. Make sure the sensor is securely held inside the well with the clip. If the problem persists and the sensor and wiring check O.K., then replace the control module.
93	DHW/TEMP Sensor Fault	 Check the sensor wire harness from the sensor to the control module. Make sure there are no loose connections to the control plug. Check the resistance reading from each of the outside wires to the center (common) wire. If the ohm readings are not fairly close, replace the sensor. Replace the control module if the problem persists and the sensor and wire connections are not defective.
105	Flame detected out of sequence	 Check to see if flame is present inside the combustion chamber before or after the ignition cycle. If so, check to make sure the gas valve is wired correctly. Check for voltage at the gas valve connection. Replace the gas valve if defective. If no flame is visible outside of the ignition sequence/run cycle, then make sure the flame sensor is wired to the correct terminal. Make sure the ignition cable is not crossing the flame sensor wire or ignition ground wires. If problem persists and all other checks have been verified, replace the control module.
110	Ignition Failure Occurred	 Burner failed to light or stay lit after 3 retries. Hold condition – will reattempt ignition after 15 minute waiting period. Check gas valve wiring and gas valve operation during the ignition cycle. If burner lights but quickly goes out, check the flame sensor wire or the flame sensor. If the flame sensor rod is badly corroded with deposits, clean with sandpaper or replace. Check the inlet gas supply to make sure the pressure is sufficient and does not drop after the gas valve opens. Make sure the combustion blower is operating during the ignition and run cycle. Check the venting system to make sure the inlet and exhaust terminals and venting system is not blocked.
122	Light-off Rate Proving Failed	 If blower speed is not verified from the PWM (Pulse Width Modulation) signal within 5 minutes, the previously described error code "62" changes from a hold condition to this lockout code condition. Check the harness and pin terminals for a good connection to the control module. Replace the control module if the wire harness is good.
137	ILK Open (Interlock Open)	 Check if blocked vent safety switch is open. If switch checks O.K., replace control module



Thermostat Circuit Testing and Replacement

IMPORTANT NOTE: This procedure assumes a cool tank.

Condition: Water heater not operating. Display shows error code "93" (sensor reading faulty)

Unplug or disconnect electrical power to the water heater.

Check continuity of wire harness to sensor. Resistance of harness should be close to 0 ohms. Replace wire harness if high resistance is measured (over .5 ohms). Check wires for intermittent connections, shorts, frayed insulation. Replace if necessary.

If wire harness is O.K., check sensor resistance detailed in "Appendix – A: sensor resistance at various temperatures" at the end of the thermostat testing and replacement section. Replace sensor if needed.

Turn power ON to water heater. Run water heater through heating cycle and verify proper operation. Sensor temperature can be viewed when burner shuts off (see section on viewing the display in "Service Mode").

Condition: Water heater not operating. Display shows error code "80" high water temperature (over 200 °F).

WARNING

Do not reset the display from the hard lockout state without correcting the cause of the overheating condition.

Turn power OFF. Draw water to cool tank below 120 °F

Check sensor. Sensor is held in place with a clip fastened to the well (see photo). Check sensor wire for potential damage or breaks in the wire insulation. Is the sensor fully inserted into the well?

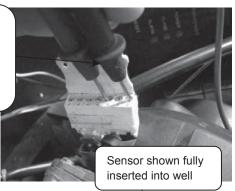
WARNING

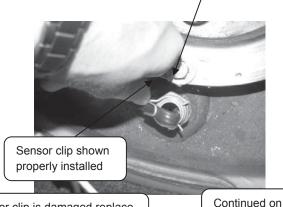
120 volt potential exposure. Use caution making voltage checks to avoid personal injury.

CAUTION

Use caution not to damage connectors when making voltage measurements or jumping terminals

Checking continuity of sensor (disconnected from control board.





If sensor clip is damaged replace clip. Replace sensor if damaged.

next page.

Check sensor resistance (see Sensor Resistance Testing, following section).



Service Procedure I:

Thermostat Circuit Testing and Replacement

Condition: Water heater not operating. Display shows error code "80" high water temperature (over 200 °F) (continued from previous page).

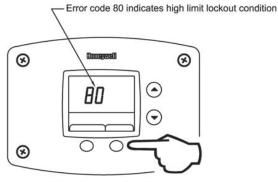
WARNING

Do not operate water heater without verifying that the overheating condition has been corrected.

Once cause of overheating condition has been diagnosed and corrected, the control may be reset.

- Reconnect and switch on power to the water heater.
- Press button under "Reset" and hold for 3 seconds.
- Set thermostat to the desired setting.
- Water heater will start.
- Monitor temperatures for one complete heating cycle making sure the maximum tank temperature remains below 200 °F.

This water heater is equipped with a manual reset type gas shutoff device designed to shut off the gas to the burners if excessive water temperature occurs. To reset the control, press the lower right button under "RESET" in the display for 3 seconds.



Step 1: Press for 3 seconds to reset control.



Service Procedure I: Thermostat Circuit Testing and Replacement

APPENDIX-A

Sensor Resistance at Various Temperatures

Be careful when making voltage measurements or jumping terminals not to damage or deform connectors or connector pins.

Draw water from the T&P valve. Compare temperature with temperature ohms chart below.

Example: If the temperature is 84°F, then the resistance through the sensor would be 8449 (see shaded area). Note: Sensor resistance increases as the temperature falls.

In Degrees F											
°F	0	1	2	3	4	5	6	7	8	9	
40	26109	25400	24712	24045	23399	22771	22163	21573	21000	20445	
50	19906	19383	18876	18383	17905	17440	16990	16553	16128	15715	
60	15314	14925	14548	14180	13823	13477	13140	12812	12494	12185	
70	11884	11592	11308	11032	10763	10502	10248	10000	9760	9526	
80	9299	9078	8862	8653	8449	8250	8057	7869	7685	7507	
90	7333	7165	7000	6839	6683	6531	6383	6238	6098	5961	
100	5827	5697	5570	5446	5326	5208	5094	4982	4873	4767	
110	4663	4562	4464	4368	4274	4183	4094	4006	3922	3839	
120	3758	3679	3602	3527	3453	3382	3312	3244	3177	3112	
130	3048	2986	2925	2866	2808	2752	2697	2643	2590	2538	
140	2488	2439	2391	2344	2298	2253	2209	2166	2124	2083	
150	2043	2004	1966	1928	1891	1856	1820	1786	1753	1720	
160	1688	1656	1625	1595	1566	1537	1509	1481	1454	1427	
170	1402	1376	1351	1327	1303	1280	1257	1235	1213	1191	
180	1170	1150	1129	1110	1090	1071	1053	1035	1017	999	
190	982	965	949	933	917	901	886	871	857	842	
200	828	814	801	788	775	762	749	737	725	713	

	In Degrees C											
°C	0	1	2	3	4	5	6	7	8	9		
0	32648	31026	29495	28049	26682	25389	24166	23010	21915	20879		
10	19898	18968	18088	17253	16461	15710	14998	14322	13680	13071		
20	12492	11942	11419	10922	10450	10000	9572	9165	8778	8409		
30	8057	7722	7403	7099	6808	8532	6268	6016	5775	5546		
40	5327	5117	4917	4726	4543	4368	4201	4042	3889	3742		
50	3602	3468	3340	3217	3099	2986	2878	2774	2675	2579		
60	2488	2400	2316	2235	2157	2083	2011	1942	1876	1813		
70	1752	1693	1637	1582	1530	1480	1432	1385	1340	1297		
80	1256	1216	1177	1140	1105	1070	1037	1005	974	944		
90	916	888	861	835	810	786	763	741	719	698		



Service Procedure I: Thermostat Circuit Testing and Replacement

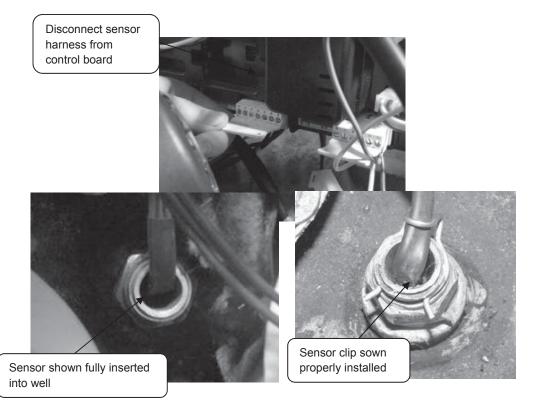
Thermostat Sensor (Thermister) Replacement Procedure

- Step 1. Position main power switch to "OFF"
- Step 2. Disconnect (unplug) water heater from 120 volt power source.
- Step 3. Un-latch and remove top surround cover from top of heater.

WARNING

120 volt potential exposure. Isolate the appliance and reconfirm power is disconnected using a multi-meter.

- Step 4. Disconnect temperature sensor from control (see photos below).
- Step 5. Unclip sensor from well and pull sensor to remove, do not remove well (see picture).
- Step 6. Install new sensor assembly into well and reinstall senor clip.
- Step 7. Reconnect the sensor connector to the control board and route the wire harness through the same path that it was removed.
- Step 8. Restore 120 volt power supply and water supply to water heater, check and repair any leaks found. Confirm proper operation following the lighting instructions on the lighting instruction located in the installation and operating instruction manual.
- Step 9. Replace surround cover on top of heater.

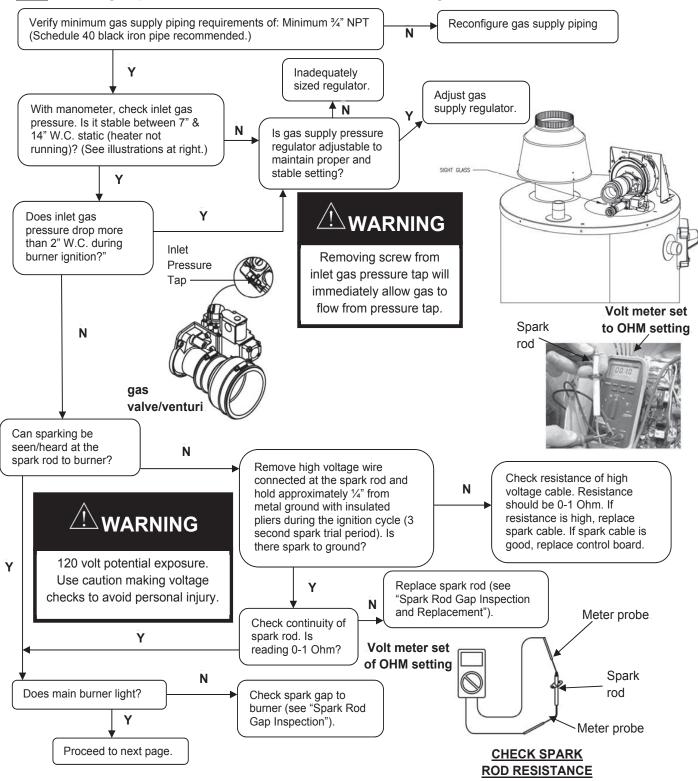




Service Procedure II: Combustion System Testing and Replacement

Observe burner operation through the sight glass located on the combustion insert mounting flange. Normal burner operation should ignite smoothly, without evidence of coughing or huffing upon ignition. The burner flame should be a blue flame near the burner surface in a uniform flame pattern. Occasional yellow or white streaks are normal.

Note: On this high input model that uses metal fiber mesh burner a red glow from the burner surface is normal.

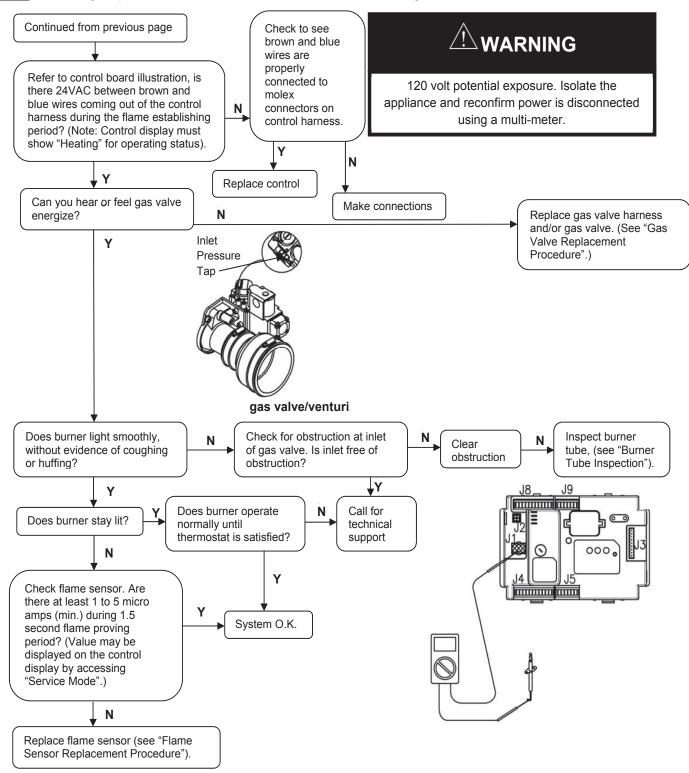




Service Procedure II: Combustion System Testing and Replacement

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Service Procedure II:

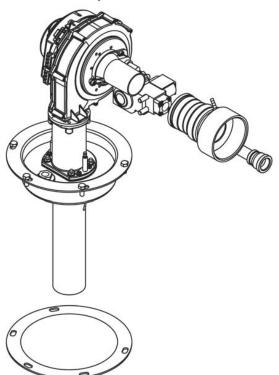
Combustion System Testing and Replacement

WARNING

Heater components may be <u>HOT</u> when performing the following steps in this procedure. Take necessary precaution to prevent personal injury.

Combustion System Removal Procedure

- Step 1. Position main power switch to "OFF".
- Step 2. Disconnect (unplug) water heater from 120 volt power source.
- Step 3. Turn off gas supply to water heater.
- Step 4. Un-latch and remove surround cover from top of heater.
- Step 5. From the gas valve, disconnect the gas connection, PVC intake venting, Silicone tubing and wire harness.
- Step 6. Disconnect wire harnesses flame sensor, gas valve, and blower. Disconnect high voltage cable from spark rod connection.
- Step 7. Remove the 5 bolts (1/2" socket) holding the burner mounting insert in place.
- Step 8. Carefully remove combustion assembly with gasket from water heater.
- Step 9. See next page for combustion system installation procedure.





120 volt potential exposure. Isolate the

appliance and reconfirm power is disconnected

using a multi-meter.



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Service Procedure II: Combustion System Testing and Replacement

Combustion System Replacement Procedure

Step 1. Fully inspect burner mounting insert gasket for the following:

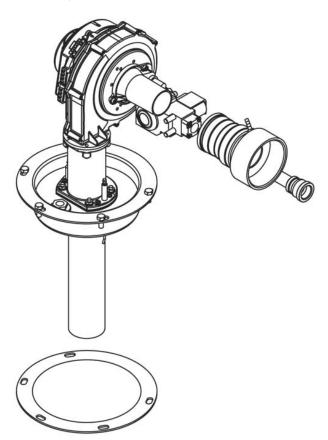
a) Tears d) Dirt or debris

b) Missing material e) Other imperfections that would inhibit proper seal

c) Cracks

If gasket is NOT affected by any of the above, gasket replacement is not required.

- Step 2. Install combustion assembly using new gasket or fully inspected gasket from step 1. Secure combustion assembly at the burner mounting insert using screws from step 7 on previous page. Tighten screws evenly.
- Step 3. Reconnect high voltage cable to spark rod, flame sensor, blower and gas valve.
- Step 4. Reconnect PVC intake venting, gas supply and silicone tubing to gas valve. Turn on gas supply to heater and check for gas leaks, repair any gas leaks found.
- Step 5. Restore 120 volt power supply to water heater and confirm proper operation following the lighting instructions on the lighting instruction label or the lighting instruction located in the installation and operating instruction manual.
- Step 6. Replace surround cover on top of water heater.





Service Procedure III: Burner Tube Inspection and Replacement

MARNING

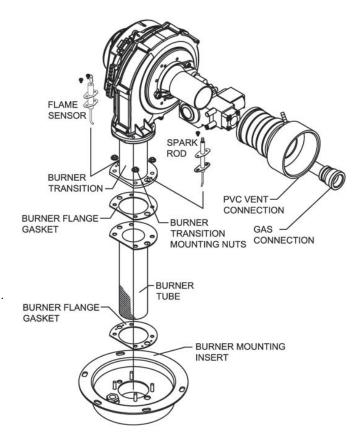
Heater components may be <u>HOT</u> when performing the following steps in this procedure. Take necessary precaution to prevent personal injury.

Burner Tube Removal Procedure

- Step 1. Position main power switch to "OFF".
- Step 2. Disconnect (unplug) water heater from 120 volt power source.
- Step 3. Turn off gas supply to water heater.
- Step 4. Un-latch & remove surround cover from top of heater.
- Step 5. From the gas valve, disconnect the gas connection, PVC intake venting, wire harness and silicone tubing.
- Step 6. Disconnect wire harness from blower assembly.
- Step 7. Remove the two screws holding each the spark rod and flame sensor in place (long reach magnetic Phillips screw driver). Carefully remove spark rod and flame sensor from combustion assembly.
- Step 8. Remove the 4 nuts (7/16" wrench) holding the burner transition in place. Lift the blower/gas valve transition assembly from burner mounting insert, remove gasket and set aside.
- Step 9. Remove burner tube from burner mounting insert. See next page for burner tube inspection procedure.

WARNING

120 volt potential exposure. Isolate the appliance and reconfirm power is disconnected using a multi-meter.





Service Procedure III: Burner Tube Inspection and Replacement

WARNING

Heater components may be <u>HOT</u> when performing the following steps in this procedure. Take necessary precaution to prevent personal injury.

Burner Tube Inspection

- Step 1. Inspect burner tube as follows (Acotech metal fiber mesh burner).
 - a) Outer fiber mesh should be uniform with no tears or deterioration.
 - Gently squeeze burner tube, Burner tube should feel firm without any soft areas around the sides or at the bottom.
 - c) Visually inspect inside burner tube, Burner tube should be intact with no areas of deterioration. Ports should be free of any debris.
- Step 2. If burner tube is affected by any of the above, replacement is required. Refer to burner tube replacement procedure below.

Burner Tube Replacement Procedure

Note: Provide the model and serial number for the correct replacement burner.

- Step 1. Fully inspect burner flange gaskets, igniter and flame sensor gaskets for the following:
 - a) Tears

- d) Dirt or debris
- b) Missing material
- e) Other imperfections that would inhibit proper seal

c) Cracks

If gaskets are NOT affected by any of the above, gasket replacement is not required.

- Step 2. Install burner tube with gaskets into burner mounting insert. Be sure gasket surfaces are free of debris.
- Step 3. Reconnect the blower/gas valve/transition assembly to burner mounting insert. Secure using nuts from step 8 on previous page.
- Step 4. Carefully reinstall flame sensor with gasket and spark rod with gasket and secure with screws from step 7 on previous page. Reconnect wire harnesses to sensor and igniter.
- Step 5. Reconnect wire harnesses to blower motor and to gas valve.
- Step 6. Reconnect PVC intake venting, gas supply and silicone tubing to gas valve. Turn on gas to heater and check for gas leaks, repair any gas leaks found.
- Step 7. Restore 120 volt power supply to water heater and confirm proper operation following the lighting instructions on the lighting instruction label or the lighting instruction located in the installation and operating instruction manual.
- Step 8. Replace surround cover on top of water heater.



Service Procedure IV: Gas Valve Replacement

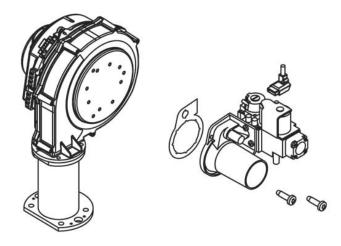
Gas Valve Replacement Procedure

- Step 1. Position main power switch to "OFF".
- Step 2. Disconnect (unplug) water heater from 120 volt power source.
- Step 3. Turn off gas supply to water heater.
- Step 4. Un-latch & remove surround cover from top of heater.



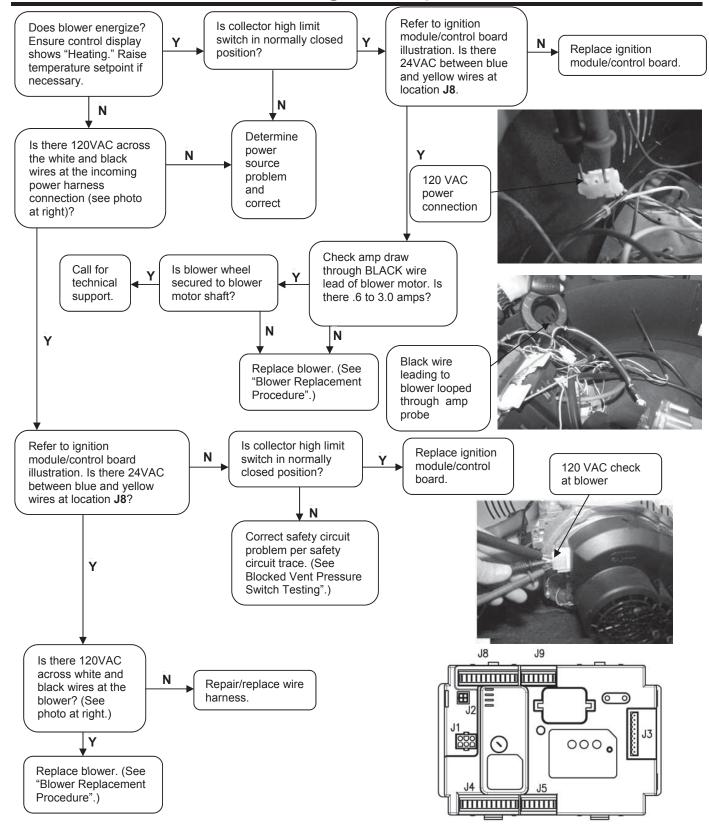
120 volt potential exposure. Isolate the appliance and reconfirm power is disconnected using a multi-meter.

- Step 5. From the gas valve, disconnect the gas connection, PVC venting, wire harness and silicone tubing.
- Step 6. Remove the 2 to 3 gas valve mounting screws (Torx bit) located as shown below on the venturi mounting flange and remove gas valve from water heater.
- Step 7. Remove any residual gasket material from blower and venturi mounting flange.
- Step 8. Install new gas valve with new gasket provided. Secure gas valve in place using screws from step 6.
- Step 9. Reconnect PVC intake venting, gas supply, silicone tubing & wire harness to gas valve. Turn on gas supply to heater and check for gas leaks, repair any gas leaks found.
- Step 10. Restore 120 volt power supply to water heater and confirm proper operation following the lighting instructions on the lighting instruction label or the lighting instruction located in the installation and operating instruction manual.
- Step 11. Replace surround cover on top of water heater.





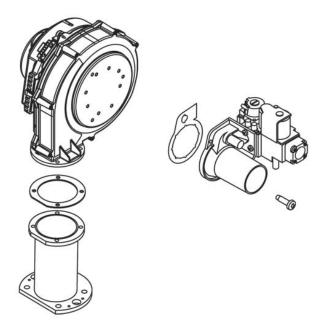
Service Procedure V: Blower Testing and Replacement



Service Procedure V: Blower Testing and Replacement

Blower Replacement Procedure

- Step 1. Position main power switch to "OFF".
- Step 2. Disconnect (unplug) water heater from 120 volt power source.
- Step 3. Turn off gas supply to water heater.
- Step 4. Un-latch & remove surround cover from top of heater.
- Step 5. Disconnect the 2 wire harnesses from blower.
- Step 6. Disconnect intake vent and gas supply from gas valve assembly.
- Step 7. Remove the 2 to 3 gas valve mounting screws (Torx bit) located on the venturi mounting flange. (Refer to page 27 for more details.)
- Step 8. Remove The 4 blower flange mounting screws (5/32 Allen wrench) and remove blower from transition flange.
- Step 9. Remove any residual gasket material from venturi mounting flange and transition flange.
- Step 10. Install new blower with new gasket provided. Secure blower in place using screws from step 8.
- Step 11. Reconnect gas valve assembly to blower with new gasket provided. Secure gas valve in place using screws from step 7.
- Step 12. Reconnect intake vent and gas line to gas valve assembly and check for gas leaks repair any leaks found.
- Step 13. Reconnect the 2 wire harnesses to blower assembly, restore 120 volt power supply & gas supply to water heater and confirm proper operation following the lighting instructions on the lighting instruction label or the lighting instructions located in the installation and operating instruction manual.
- Step 14. Replace surround cover on top of water heater.



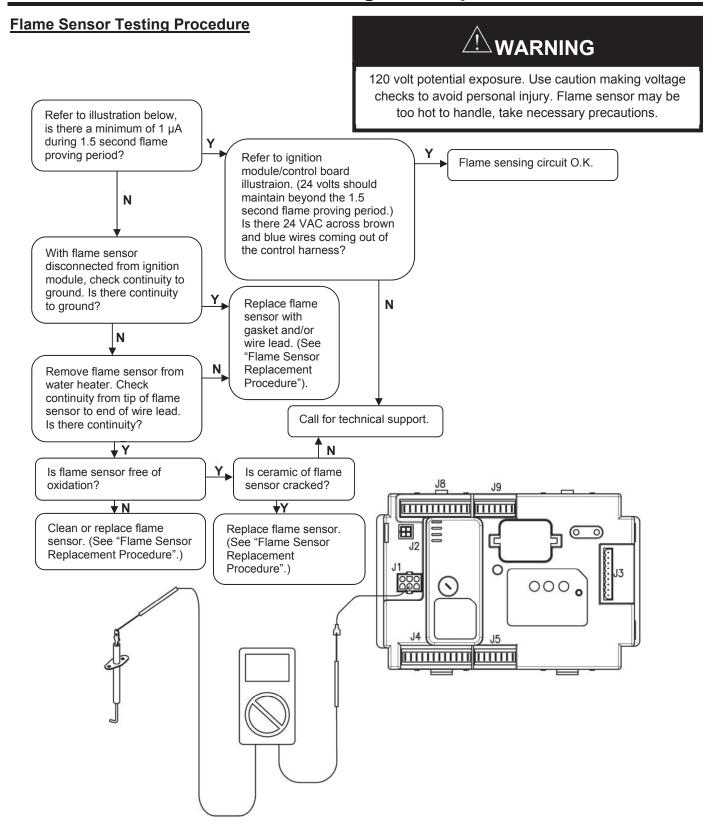


120 volt potential exposure. Isolate the appliance and reconfirm power is disconnected using a multi-meter.



Service Procedure VI:

Flame Sensor Testing and Replacement

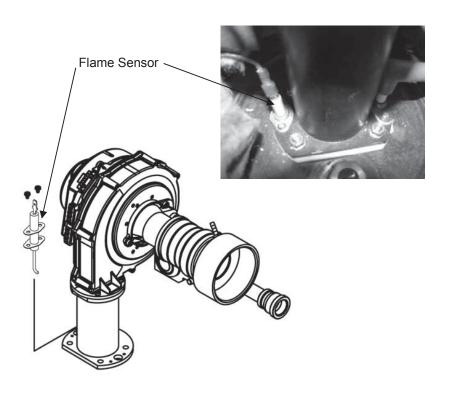




Service Procedure VI: Flame Sensor Testing and Replacement

Flame Sensor Replacement Procedure

- Step 1. Position main power switch to "OFF"
- Step 2. Disconnect (unplug) water heater from 120 volt power source.
- Step 3. Un-latch & remove surround cover from top of heater.
- Step 4. Disconnect wire lead from flame sensor.
- Step 5. Remove the 2 sensor mounting screws (magnetic tip, long reach Phillips screw driver) and remove flame sensor & gasket from transition base flange.
- Step 6. Remove any residual gasket material from transition base flange.
- Step 7. Install new flame sensor with new gasket provided using screws from step 6. Arrange flame sensor with hook towards burner.
- Step 8. Reconnect flame sensor wire.
- Step 9. Restore 120 volt power supply to water heater and confirm proper operation following the lighting instructions on the lighting instruction label or the lighting instructions located in the installation and operating instruction manual.
- Step 10. Replace surround cover on top of water heater.





MARNING

120 volt potential exposure. Isolate the appliance and reconfirm power is disconnected using a multi-meter.

Service Procedure VII: Spark Rod Gap Adjustment and Replacement

Spark Rod Gap Inspection and Adjustment

- Step 1. Remove combustion system as described in "Combustion System Removal Procedure."
- Step 2. Measure spark gap between the spark rod and burner tube. Acceptable spark gap is from 3/16" to 1/4" (see photo below).
- Step 3. If spark gap is not between 3/16" to 1/4", the spark rod may be carefully bent by supporting the end near the ceramic insulator with pliers and bending the end near the burner tube with needle nose pliers (see photo below).
- Step 4. Re-measure and verify spark gap is between 3/16" to 1/4" after bending.

WARNING

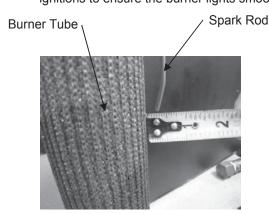
Spark gap must be set from 3/16" to 1/4". Failure to set and verify proper spark gap may result in a delayed ignition resulting in damage to the water heater.

⚠ CAUTION

Use caution while performing these steps to prevent stressing or cracking the ceramic insulator.

- Step 5. Verify the integrity of all gaskets and replace where required.
- Step 6. Reinstall the combustion system per "Combustion System Replacement Procedure" and check several ignitions to ensure the burner lights smoothly.

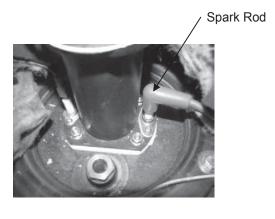
 Hold spark rod



Bend spark rod near burner tube.

near ceramic

insulation.





Service Procedure VII: Spark Rod Gap Adjustment and Replacement

Spark Rod Replacement Procedure

- Step 1. Position main power switch to "OFF"
- Step 2. Disconnect (unplug) water heater from 120 volt power source.
- Step 3. Un-latch & remove surround cover from top of heater.
- Step 4. Disconnect wire lead from spark rod.
- Step 5. Remove the 2 mounting screws (magnetic tip, long reach Phillips screw driver) and remove spark rod & gasket from transition base flange.
- Step 6. Remove any residual gasket material from transition base flange.

WARNING

120 volt potential exposure. Isolate the appliance and reconfirm power is disconnected using a multi-meter.

WARNING

If the spark rod is replaced for any reason, the combustion system MUST be removed and the spark gap to the burner measured and adjusted properly

- Step 7. Install new spark rod with new gasket provided using screws from step 6. Arrange spark rod with hook towards burner (off-center mounting hole towards the front of the water heater).
- Step 8. Remove combustion system following "Combustion System Removal Procedure," and verify spark gap following "Spark Rod Gap Inspection and Adjustment." Reassemble combustion system following "Combustion System Replacement Procedure."
- Step 9. Restore 120 volt power supply to water heater and confirm proper operation following the lighting instructions on the lighting instruction label or the lighting instructions located in the installation and operating instruction manual.
- Step 10. Replace surround cover on top of water heater.

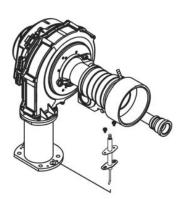
WARNING

Spark gap must be set from 3/16" to 1/4". Failure to set and verify proper spark gap may result in a delayed ignition resulting in damage to the water heater





Spark Rod



Service Procedure VIII: Ignition Module/Control Board Replacement

Control Board Replacement

Step 1. Position main power switch to "OFF"

Step 2. Disconnect (unplug) water heater from 120 volt power source.

Step 3. Un-latch and remove top surround cover from top of

WARNING

120 volt potential exposure. Isolate the appliance and reconfirm power is disconnected using a multi-meter.

Step 4. Locate control board.

Step 5. Carefully disconnect all wire connections from control board.

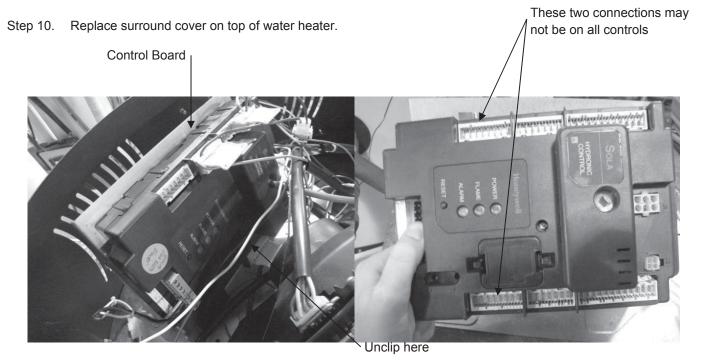
Note: It may be necessary to identify wires for proper re-connection.

Step 6. Depress the plastic tabs on the bottom side of the control board first.

Step 7. Tilt the control panel and slide control hook tabs from slots in the control panel (see photo below).

Step 8. Replace control board and all wire connections.

Step 9. Restore 120 volt power supply to water heater and confirm proper operation following the lighting instructions on the lighting instruction label, or the lighting instruction located in the installation and operating instruction manual.





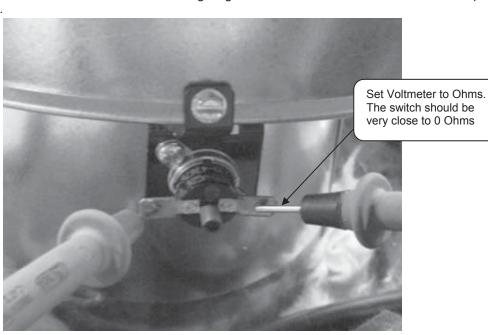
Service Procedure IX: Blocked Vent Switch Inspection and Replacement

Blocked Vent Switch Procedure

- Step 1. First determine if the "Blocked Vent Switch" was installed correctly on the drafthood (see picture right).
- Step 2. When Error Code 26 is present you first must determine if there is a blocked vent condition present. If so, clear the obstruction and reset the switch then continue with normal operation.
- Step 3. If the switch is tripped and there is no obstruction in the venting there could have been an extended down draft that tripped the switch. The down draft could have been caused by damage vent termination. Contact your plumbing professional to correct this issue.



- Step 4. When no blockage or downdraft issues are present check the continuity of the switch (see photo below). If there is no continuity present even when switch is reset the blocked vent switch assembly needs to be replaced.
- Step 5. If blocked vent switch assembly is functioning correctly check to see if the wire harness has any signs of damage. Replace harness if any signs of damage exist.
- Step 6. Restore water heater to use and confirm proper operation following the lighting instructions on the lighting instruction label or the lighting instruction located in the installation and operating instruction manual.





Service Procedure X: Anode Inspection and Replacement

Anode Replacement Procedure

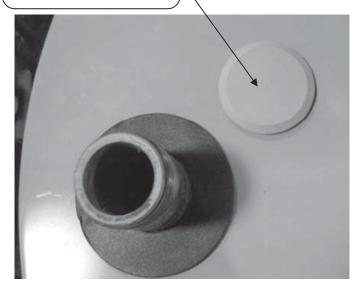
- Step 1. Position main power switch to "OFF"
- Step 2. Disconnect (unplug) water heater from 120 volt power source.
- Step 3. Turn off water supply and drain water heater.

WARNING

Heater components and stored water may be <u>HOT</u> when performing the following steps in this procedure. Take necessary precaution to prevent personal injury.

- Step 4. Locate (see photo below) and remove anode rods from heater (1-1/16 hex socket).
- Step 5. Visually inspect anode rod. Anode rod should show signs of depletion, this is normal. If the depletion is ½ of the original diameter (approximately ¾" diameter), replacement is recommended. If any of the steel core of the anode is exposed, replacement is recommended.
- Step 6. Upon completion of inspection or subsequent replacement, apply thread sealing tape or other thread compound to threads of anode and reinstall into heater. Restore water supply and check for and repair any leaks found.
- Step 7. Restore 120 volts to water heater and verify proper heater operation following the instructions on the lighting instruction label or the lighting instruction located in the installation and operating instruction manual.

Top of water heater. Anodes located under plastic covers by inlet and outlet water connections.



Cut access hole through insulation.

After removing insulation you will have access to the anodes.





Service Procedure XI: Display Module Replacement

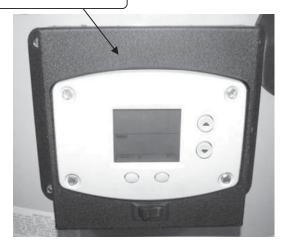
Display Module Replacement

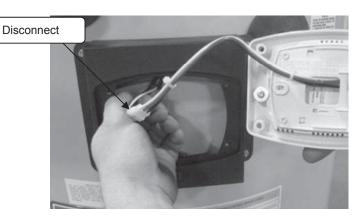
- Step 1. Position main power switch to "OFF"
- Step 2. Disconnect (unplug) water heater from 120 volt power source.
- Step 3. Remove four screws that hold the display into the enclosure (shown on the right).
- Step 4. After removing the screw pull the display out of the enclosure.
- Step 5. Once the display is removed disconnect the two mating plugs.
- Step 6. Connect in new display and replace into the enclosure.
- Step 7. Use the four screws from step 3 and reinstall the display onto the enclosure.
- Step 8. Restore 120 volt power supply to water heater and confirm proper operation following the lighting instructions on the lighting instruction label or the lighting instruction located in the installation and operating instruction manual.

MARNING

120 volt potential exposure. Isolate the appliance and reconfirm power is disconnected using a multi-meter.

Display and Enclosure







Service Procedure XII: Transformer Replacement

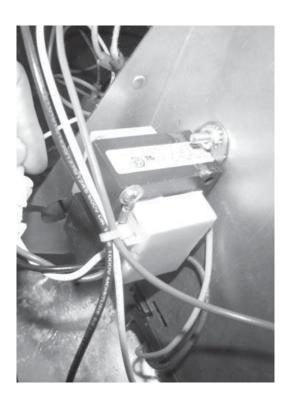
Transformer Replacement Procedure

- Step 1. Position main power switch to "OFF."
- Step 2. Disconnect (Unplug) water heater from 120 Volt power source.
- Step 3. Un-latch & remove surround cover from top of water heater.

WARNING

120 volt potential exposure. Isolate the appliance and reconfirm power is disconnected using a multi-meter.

- Step 4. Disconnect primary leads (black & white) and secondary leads (blue & yellow) from the transformer. (connections are different sizes to prevent interchanging)
- Step 5. Remove the 2 nuts (7/16 nut driver) holding the transformer in place and remove transformer from control panel. (see photo below)
- Step 6. Install new transformer and secure in place with screws from step 6.
- Step 7. Reconnect primary and secondary wires to transformer (leads are different sizes to prevent interchanging).
- Step 8. Restore 120 volt power supply to water heater and confirm proper operation following the lighting instructions on the lighting instruction label or the lighting instruction located in the installation and operating instruction manual.
- Step 9. Replace surround cover on top of water heater.





Water Heater Installation Check list

<u>Product Handling</u> - Carefully uncrate the heater. Move in place with a hand truck (Do not use the venting pipes for handles).

<u>Electrical Requirements</u> - Make sure there is 120 volts line voltage. Line voltage must be properly polarized. Adequate ground supplied to the heater.

<u>Venting Requirements</u> - All venting must stay within the required lengths and diameter (see table below). Proper support of the venting pipe is a MUST (every 5ft vertical and 3ft horizontal). Termination must be located to prevent re-circulation of flue gases.

<u>Gas Requirements</u> - Gas piping sized adequately, $\frac{3}{4}$ ". Install a properly sized regulator (if unknown, assure an adequate volume of gas is available). 7" W.C. is required when the unit is running. Gas pressure must stay below 14" W.C. static pressure. Pressure drops between static pressure and operating flow should be less than 3" W.C.

<u>Service/Mechanical Room</u> - Provide adequate space for servicing heater. Leave enough overhead room to remove the anode rods for servicing (18" min.).

Vent Tables (Intake Only)

Model Number	Max Intake Vent Length (feet) 3"	Max Intake Vent Length (feet) 4"
UCG100H399	25	50
UCG80H399	25	50

<u>WARNING!</u> The UCG(80,100)H399 model is not approved for 2 inch diameter intake vent pipe. Venting with 2 inch pipe may result in damage to the water heater or cause an unsafe condition. **DO NOT** use 2 inch Vent or Air Intake Pipe!

Determining required intake vent length

- 1. Determine the total length of straight vent pipe (in feet) required for the intake.
- 2. Add 5 feet of venting for every 90° elbow.
- 3. Add 2 ½ feet of venting for every 45° elbow.
- 4. Total intake vent length cannot exceed "Max Intake Vent Length" on the venting table shown above.

Example of Total Intake Vent Length for UCG100H399 installation:

A 3" venting system has a total of two 90-degree elbows and a total straight pipe length of 10 feet.

Equivalent vent length for elbows: 2×5 feet = 10 feet.

Total equivalent intake vent distance = 10 feet + 10 feet = 20 feet total equivalent vent length. This is below the maximum allowed distance of 25 feet for this model using 3" vent.

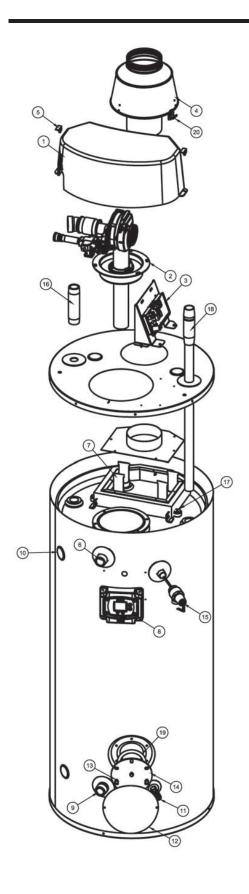
The "metal/atmospheric" exhaust system of this unit must follow the National Fuel Gas code.



Water Heater Service Report

<u>Date</u>		
Service Provider	Model Number	
Phone Number		
Intake Venting (PVC, CPVC):	Ochai Number	
Intake Vent size 3", 4"	Intake 45° Elbows (qty)	Length of Straight Pipe
Intake 90° Elbows (qty)	Exhaust Vent Size 6",7",8"	(Intake)
Gas Line:	Gas Pressure:	Venturi:
Size & Material	Static	Setting from Bottom in Turns
Distance from Meter to Water	Running Inlet	
Heater	Manifold	
Electrical:		
Line Voltage	Low Voltage	Polarity
	Flame Sense (µA)	Spark Gap
Error Codes on Control Display		
Combustion:		
CO ₂	CO	
Installation Site Name & Address:	ontact Name & Phone Number	
		

Parts List



Water Heater Full Assembly

Surround Assembly
Combustion Assembly (specify model)
Ignition Control Assembly
Draft Hood (specify model)
Swell Latch
Front Hot Water Outlet
Baffle 2" Flue (Specify Model)
Control Display
Front Cold Water Inlet
Plastic Hole Closure
No Handle Brass Drain Valve
Cleanout Access Cover
Screw 5/16-18 x 3/4" HH Grade
Cleanout Cover
T & P (specify model)
Hot Water Outlet Plastisert Nipple
Anode
Cold Water Inlet (Hydrojet) Assembly
Cleanout Gasket
Blocked Vent Switch

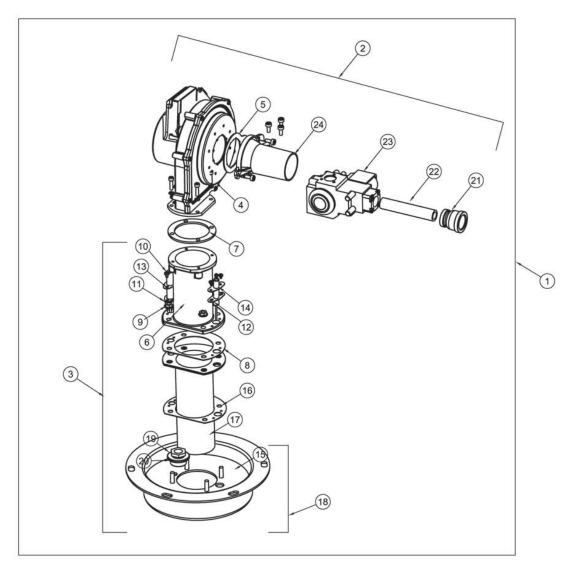
Customer must specify complete model number and serial number when ordering service parts.



Parts List

2 Combustion Assembly

1	Combustion Ass'y (Specify model)	13	Sesnor – Flame Sense
2	Blower/Gas Valve Assembly (specify model)	14	Igniter – Direct Spark
3	Burner Assembly (specify model)	15	Blower/Burner Mounting Plate
4	Blower (specify model)	16	Gasket Burner (specify model)
5	Gasket & Screw	17	Burner (specify model)
6	Transistion Tube	18	Burner Mount Assembly
7	Gasket Blower Transition	19	Sight Glass Assembly
8	Gasket Transition Tube	20	Gasket Sight Glass
9	1/4 – 20 Nut	21	Reducer 3/4 x 1/2 NPT
10	Screw 8-32 x 1/4" RHCR	22	Nipple 1/2 NPT x 3"
11	Gasket Flame Sense	23	Gas Valve
12	Gasket Igniter	24	Venturi

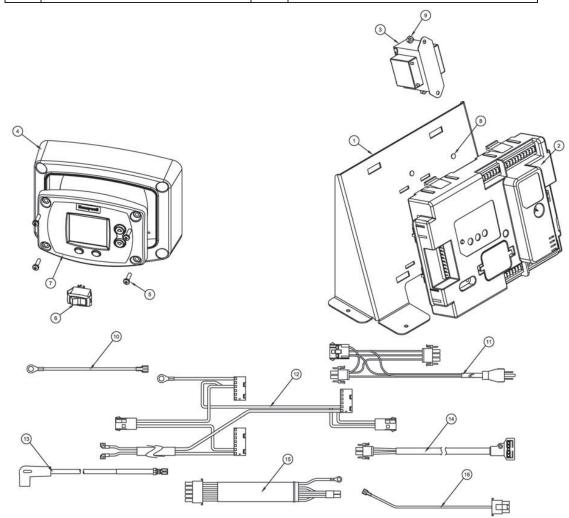


Customer must specify complete model number and serial number when ordering service parts.



Parts List

3	Ignition Control Assembly		
1	Control Panel	9	Hex Nut
2	Control	10	Ground Wire
3	Transformer	11	Power Cord Harness
4	Display Surround	12	Controller Harness
5	Screw	13	High Voltage Spark Cable
6	Switch Main Power	14	Gas Valve Harness
7	Control Display	15	Blower Modulation Harness
8	Weld Stud	16	Flame Sense Harness



Customer must specify complete model number and serial number when ordering service parts.

Manufactured under one or more of the following U.S. Patents: 5,277,171; 5,341,770; 5,372,185; 5,485,879; 5,574,822; 5,596,952; 5,660,165; 5,682,666; 5,761,379; 5,943,984; 5,954,492; 5,988,117; 6,056,542; 6,142,216; 6,442,178; 6,684,821; 6,935,280; 7,063,132; 7,063,133; 7,007,748; 7,270,087; 7,334,419; 7,337,517; 7,409,925; 7,458,341; 7,559,293; 7,621,238; 7,634,976; 7,650,859; 7,665,210; 7,665,211; 7,699,026; 7,866,168; 7,900,589; 7,971,560; 7,992,526 8,082,888; 8,146,772; Other U.S. and Foreign patent applications pending. Current Canadian Patents: 2,092,105; 2,107,012; 2,108,186; 2,112,515; 2,143,031; 2,239,007; 2,262,174; 2,314,845; 2,409,271; 2,476,685; 2,504,824; 2,548,958



Glossary of Terms

AC Alternating Current
BTU/H British Thermal Units
CO Carbon Monoxide
CO2 Carbon Dioxide
DC Direct Current
DSI Direct Spark Ignition

GFI Ground fault interrupt
GPM Gallons per Minute

Energy Cut Off

Hz Hertz

ECO

LED Light Emitting Diode

NOx Oxides of Nitrogen

NPT National Pipe Thread

PSI Pounds per Square Inch

RPM Revolutions per Minute

VA Volt Amps

VAC Volts Alternating Current W.C. Inches of Water Column °C Degrees Centigrade °F Degrees Fahrenheit

μA Micro Amp



NOTES





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NOTES





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