

Nest Hello video doorbell

Know who's knocking.

Nest Hello lets you know who's there, so you never miss a visitor or a package. It can tell the difference between a person and a thing, then alert you. And because it's wired, it streams 24/7, so you can check in anytime. Or go back and look at a 3-hour snapshot history to see what happened.



Features



Know who's knocking

Get an alert and talk to visitors at your door from anywhere.



HD video

Delivers bright, crisp images day or night.



Intelligent alerts

Smart enough to detect a person, then alert you even if they don't ring.



HD Talk and Listen

Hear visitors loud and clear.



Bigger picture

See people head to toe or packages on the ground.



24/7 streaming

Check in anytime and view a 3-hour snapshot history to see what you missed.



Pro installation recommended

If you need help installing Nest Hello, a Nest Pro is ready and waiting.

Some features, including mobile notifications, remote control, video streaming and video recording, require working internet and Wi-Fi.



3400 Hillview Ave
Palo Alto, CA 94304

1-855-VIP-NEST
nest.com

SPECS

Dimensions

- 1.7 in x 4.6 in x 1.0 in (4.3 cm x 11.7 cm x 2.6 cm)

Weight

- 4.28 oz (121.6 g)

Power requirements

- 12V AC–24V AC, requires a 10V transformer and wired doorbell

Camera

- 1/3-inch, 3-megapixel (2K) color sensor, 8x digital zoom

Video

- HD UXGA 1600 x 1200, up to 30 frames/sec, H.264 encoding, HDR

Field of view

- 160° diagonal

Audio

- High-quality speaker and microphone

Night Vision

- 850 nm infrared LEDs

Support and limited warranty

- Comes with a 2-year limited warranty (details in box). For support, visit nest.com/support

IN THE BOX

- Nest Hello video doorbell
- Chime connector
- 15° wedge
- Release tool

- Masonry drill bit
- Window decal
- Wall plate
- Extension wires

- Wall anchors
- Screws
- Quick Start Guide

REQUIREMENTS

- Requires a wired doorbell and chime.
- Wi-Fi 802.11a/b/g/n/ac, 2.4GHz or 5GHz (WEP, WPA, WPA2 encryption supported). Working broadband internet connection with at least 2 Mbps upload speed (DSL may not qualify). At 1600 x 1200, Nest Hello requires 800 to 2000 Kbps of upload bandwidth while streaming video.

- Requires a compatible phone or tablet with the free Nest app and Bluetooth 4.0. For more info visit nest.com/requirements
- Use requires creation of a Nest Account and acceptance of Terms of Service, which can be found online at nest.com/terms

- Video streaming and Nest Aware may be subject to interruptions or failures for reasons beyond Nest's control, like intermittent Wi-Fi or service provider outages.
- Nest Hello and Nest Aware do not provide third-party monitored emergency notification or response.



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