

How To Navigate The Ferguson Punch-Out Storefront

1. When you are ready to shop our Punch Out storefront, you will start by clicking on a Ferguson Icon or Link within your own procurement system.



NOTE No logon will be required, as this will be integrated within your system to provide easy access.

2. You will then be brought to the landing page of your storefront. Below is an example of a standard landing page. However, keep in mind that this page is customizable.

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Your Logo Here

Enter search term... Find It!

Home | Quick Order | Draft Carts/Quotes | Saved Lists | Cart History | Contact Us | Ferguson Demo FAQs

Welcome Ferguson Demo Test

Shopping Cart
Items: 86940
Subtotal: \$7,762,691,742










Adhesives & Sealants
Appliances
Building Supplies
Electrical
Electronics
Fire & Fabrication Products
Gauges & Thermometers
Hangers, Strut & Fasteners
Hardware
Heating & Cooling
Home Decor
Hospitality
Janitorial
Landscaping & Outdoor Supplies
Lighting & Fans
Paint, Equipment & Supplies
Pipe & Tubing
Pipe Fittings
Plumbing

We'll help you get the job done.

- ▶ Largest plumbing & PVF supplier in the industry
- ▶ 3rd largest HVAC distributor
- ▶ Diversified in residential, waterworks & commercial/industrial
- ▶ Always open - 24/7 online ordering

LEARN MORE

Select Category

| | | |
|---|--|---|
|  Adhesives & Sealants (113) |  Appliances (541) |  Building Supplies (17) |
|  Electrical (245) |  Electronics (138) |  Fire & Fabrication Products (38) |
|  Gauges & Thermometers (73) |  Hangers, Strut & Fasteners (1041) |  Hardware (968) |



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3. You will see our Ferguson logo in the top left corner of your screen, as well as your company logo displayed in the top right corner of your screen.



4. Below this area is a picture with the slogan “We’ll help you get the job done.” This is a clickable tile that will lead you to an “About Ferguson” window.

About Ferguson

Welcome to your Ferguson Punch-Out storefront!

Ferguson is committed to making sure that you reap the benefits of our national network, and keep the local relationships and service you've grown to trust. We are proud to offer...

A Customized Online Catalog

- Products, pricing and detailed info specifically for your business
- Quick, easy online ordering capability

Experienced Local Service and Support You Can Count On

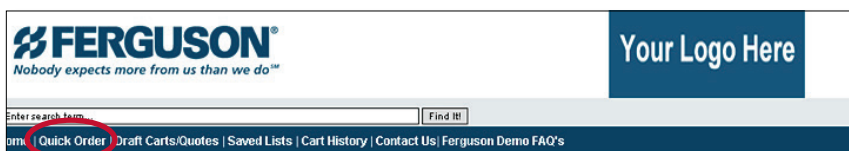
- Nearby locations
- Dedicated sales team at your local Branch
- Experienced sales associates help you get what you need
- Over 20 years of experience sourcing hard-to-find material to our customers

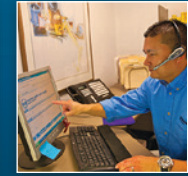
Powerful Leverage as the Nation's #1 Wholesaler

- Ferguson's national distribution center network offers a breadth of inventory across maintenance and repair, plumbing, HVAC, and other sectors
- 1-2 day delivery on stocked products from our multiple distribution centers available
- Vendor relationships position Ferguson to quickly source hard-to-find products
- Over 60 years of unwavering commitment to our customers
- #1 wholesale distributor

This window will give you some useful information about Ferguson, as well as the contact information needed for technical support.

5. There are several different ways to add items to your shopping cart. First, you can use our **Quick Order** Functionality.





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Quick Order: Use Quick Order to add items to the shopping cart when you know the part number. Simply type in item numbers and quantities then press "Add to Cart" or "Add to List" (Favorites).

Shopping Tools
Shop Catalog
Quick Order

Shopping Cart
Items: 7
Subtotal: \$13.8900

| Item Number | Quantity |
|-------------|----------|
| 10101 | 5 |
| 7730 | 2 |
| | 1 |
| | 1 |
| | 1 |
| | 1 |
| | 1 |
| | 1 |
| | 1 |
| | 1 |

Selections
Appliances
Building Supplies
Electrical
Electronics
Fire & Fabrication Products
Gauges & Thermometers

...Add More Quick Order Lines

Add to Cart Add to List

If you know the Master Product ID of the items you wish to purchase you can enter them here and adjust the quantity to the number of items you would like to purchase. Then simply click add to cart.

You will then have the option to review your items, make final adjustments to quantity and proceed to checkout.

Your current shopping cart:

| Product code | Description | Unit / Price | Quantity | Ext. Price |
|--------------|---|---------------|----------|------------|
| 10101 | 1 X 1/2 PVC Schedule 40 Fitting X F Bushing | EA / \$0.8900 | 5 | \$4.4500 |
| 7730 | 1/2 X 3/8 Wrought Copper X Copper 90 Elbow 5/8 X 1/2 OD | EA / \$4.7200 | 2 | \$9.4400 |
| Subtotal | | | | \$13.8900 |

Checkout

Shopping Tools
Shop Catalog
Quick Order

Shopping Cart
Items: 7
Subtotal: \$13.8900

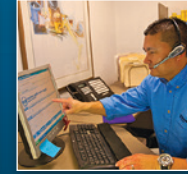
| Item Number | Quantity |
|-------------|----------|
| 10101 | 5 |
| 7730 | 2 |
| | 1 |
| | 1 |
| | 1 |
| | 1 |
| | 1 |
| | 1 |
| | 1 |
| | 1 |

Selections
Appliances
Building Supplies
Electrical
Electronics
Fire & Fabrication Products
Gauges & Thermometers

...Add More Quick Order Lines

Add to Cart Add to List

However, if you know that you will be ordering the same items over and over again, you also have the option to create a saved list by clicking the "Add to List" button.



How To Navigate The Ferguson Punch-Out Storefront

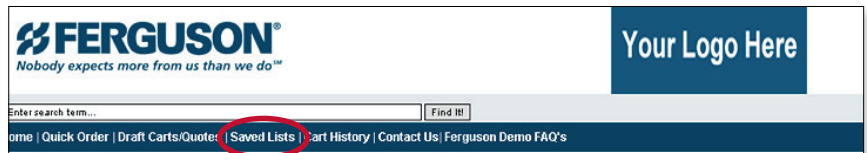
Add to List

Test List Create a New List

Add to List

You will then be prompted to name your list for future reference, or to add additional items to a list you have already created in the past.

Now, whenever you choose to purchase the items from your list simply navigate to the **"Saved List"** button in the top navigation bar,



find the list you created,



My Shopping Lists
Your Unique ID: 88436

Create a new Shopping List:
 Add New List

Select your Shopping List (favorites):

| List Name | Delete List |
|---------------------------|--------------------------|
| Test List | <input type="checkbox"/> |

adjust your quantities, and proceed to checkout.

Results: 1 - 2 of 2 Total Items
Page 1

| Item Number Man. Part# | Description | Price Qty/Unit | Order Multiple | Add to Cart |
|---------------------------|---|-------------------|-------------------|--|
| 7730 C9DC | Elkhart Products Corporation 1/2 X 3/8 Wrought Copper X Copper 90 Elbow 5/8 X 1/2 OD | \$4.7200 1/EA | 1 | <input type="text"/> Add to Cart CART LIST |
| 10101 P40SFBGD | Charlotte Pipe & Foundry Company 1 X 1/2 PVC Schedule 40 Fitting X F Bushing | \$0.8900 1/EA | 1 | <input type="text"/> Add to Cart CART LIST |



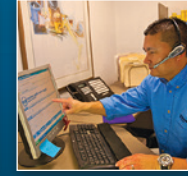
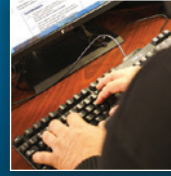
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6. Another way to add items to your cart would be to use the search bar at the top left of your page. You can search for items based on keywords, description, product category, vendor, Master Product ID, or Alt Code. Then simply click enter, or the **"Find It"** button to the right of the search bar.

Advanced search allows you to further narrow your search when looking for a product.

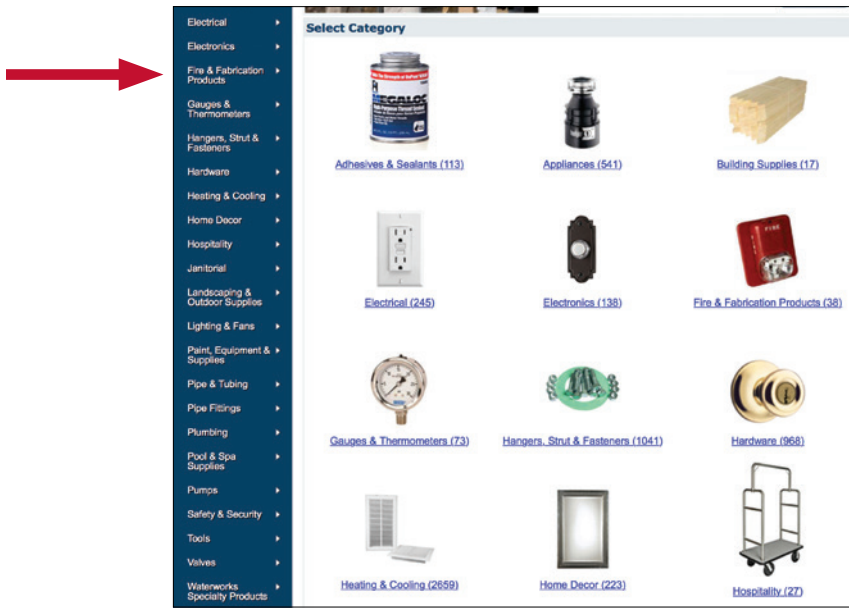
| Item Number Man. Part# | Description | Price Qty/Unit | Order Multiple | Add to Cart |
|--|--|--------------------|-------------------|--|
|  3828777 D583LFSSWF | Delta Faucet Company Lead Law Compliant 1.5 GPM 1 Handle Center Set Lavatory Faucet Stainless Steel | \$136.0100 1/EA | 1 | <input type="text" value="0"/>   CART LIST |
|  3828932 D583LFWWF | Delta Faucet Company Lead Law Compliant 1.5 GPM 1 Handle Center Set Lavatory Faucet Polished Chrome | \$97.1900 1/EA | 1 | <input type="text" value="0"/>   CART LIST |

Once you locate the item you wish to purchase you will have the ability to adjust your quantity desired and either add this item to your cart, or add this item to a saved list for purchase later.



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7. You can also add items to your cart by clicking on the Fly-out located down the left side of your page. Simply hover over the category of your choosing, and drill down directly to the products contained within that category.



Lastly, you can add items to your cart by clicking on one of the category images located in the middle of the page. Note that each image gives you an item count displaying how many products fall within that category.



Then navigate through our subcategories to locate the item you wish to purchase and add to your cart.



How To Navigate The Ferguson Punch-Out Storefront

- Once you have navigated to our product listing page, you also have the ability to sort products based on Manufacturer, SKU, Name, or Price.

The screenshot shows the Ferguson storefront interface. At the top left is the Ferguson logo with the tagline "Nobody expects more from us than we do™". To the right is a placeholder for "Your Logo Here". Below the logo is a search bar with "Enter search term..." and a "Find It!" button. A navigation bar contains links: Home | Quick Order | Draft Carts/Quotes | Saved Lists | Cart History | Contact Us | Ferguson Demo FAQs. A "Shopping Cart" summary shows 1 item (88940) with a subtotal of \$7,762,661,742. The breadcrumb trail reads: You Are Here: Ferguson > Adhesives & Sealants > Adhesive Compounds. The main content area shows "Results: 1 - 31 of 31 Total Items" on "Page 1". A table lists items with columns for Item Number, Description, Price, and Quantity. One item is visible: "3M Industrial & Transportation 2084 Scotch-seal Sealant 5 oz" priced at \$12.9600. A "Sort Options" dropdown menu is open, showing options like "Item Manufacturer ID: Asc", "Item Manufacturer ID: Desc", "Item SKU: Asc", "Item SKU: Desc", "Item Name: Asc", "Item Name: Desc", "Price: Asc", and "Price: Desc". A red arrow points to the "Sort Options" dropdown.

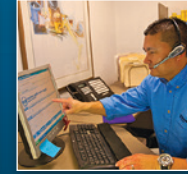
- If you would like to purchase an item that is not included within your catalog, Ferguson can populate a **Draft Cart/Quote** to your Punch-Out site so you can order your desired item(s). Follow these simple steps

- Contact your local branch and tell them the items that you wish to purchase. The branch will then create a Draft Cart/Quote.
- You will then receive a system generated email telling you that your Draft Cart/Quote has been created and is ready to view on the Punch-Out site.
- Navigate to your Punch-Out storefront and click the Draft Cart/Quote button in your top navigation bar.

This screenshot shows the top navigation bar of the Ferguson storefront. It includes the Ferguson logo and "Your Logo Here" placeholder. Below the logo is a search bar. The navigation bar contains the following links: Home | Quick Order | **Draft Carts/Quotes** | Saved Lists | Cart History | Contact Us | Ferguson Demo FAQs. The "Draft Carts/Quotes" link is circled in red.

- Locate the draft cart you requested.

The screenshot shows the "Draft Cart List" page. At the top left is a document icon and the text "Draft Cart List". To the right is a "View Archive" link. Below this is "Your Unique ID: 88436". A table lists draft carts with columns for "Draft Cart Name", "Quote#", and "Date Created". One entry is visible: "Test Cart 1" with a "Quote#" of "2/3/2015" and an "Order Now" button. The "Test Cart 1" entry is circled in red.



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- Click into this Draft Cart and review the items you requested. You can now simply click "Order Now" to proceed with these items to checkout.

| Draft Cart: Test Cart 1 | | | | |
|-------------------------|--|--------|---------|-------------------|
| Part Number | Description | Price | Qty/UOM | Est. Price |
| 17010 | 2 PVC Schedule 40 Slip X Male Adapter | \$1.28 | 2 /EA | \$2.56 |
| 160915 | 1/2 Black Malleable Iron 150# Coupling | \$1.17 | 3 /EA | \$3.51 |

- For sales support or technical assistance, we have also created a "Contact Us" page. This page is also fully customizable and may contain the contact information for your specific branch, or instead for our national sales center, depending on who will be processing your orders.

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Home | Quick Order | Draft Carts/Quotes | Saved Lists | Cart History | **Contact Us** | Ferguson Demo FAQ's

Contact Us

For Sales Support
Ferguson Enterprises, Inc.
National Sales Center
T: +1 888-334-0004
E: contact.center@ferguson.com
W: www.ferguson.com

For punch-out related technical assistance
T: +1 888-222-1785
E: customer.support@ferguson.com
Hours of Operation: Mon - Fri 8 a.m. - 9 p.m.

- Finally, we have provided a FAQ page. This page is a great resource for information regarding things like returns, search suggestions, and general storefront questions.

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